

為Webex呼叫配置來電轉駁選擇性

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簡介

本文檔介紹自動總機和呼叫隊列的「呼叫轉發選擇性」的基本功能，並提供一些示例。

必要條件

需求

思科建議您瞭解以下主題：

- 基本瞭解自動總機、呼叫隊列和排程等功能
- 具有組織中的管理員角色
- 清楚瞭解必須配置的內容
- 分配給所需功能的活動電話號碼

採用元件


本檔案中的資訊是根據控制中心。

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除（預設）的組態來啟動。如果您的網路運作中，請確保您瞭解任何指令可能造成的影響。

背景資訊

本文檔介紹自動總機和呼叫隊列的「呼叫轉發選擇性」的基本功能，並提供一些示例。請注意，針對示例提供的解決方案並非實現目標的唯一途徑。這些示例的價值在於其簡單性和實用性。

Webex Calling具有建立自動總機和呼叫隊列的選項。這些功能允許您根據配置組織接收呼叫的座席組。

 **注意：**檢查呼叫轉接選擇性配置後，在自動總機的呼叫轉接選擇性設定中有多個條件。將根據條件列出的順序來檢查條件。在這種情況下，營業時間早於節假日。因此，當系統首先檢查工作時間並且如果滿足該條件時，將不再檢查下一個條件。建議您用數字更新條件名稱，以便首先選中「假日」條件。例如01_Holiday、02_Business等。

呼叫隊列

對於這些示例，您必須具有如下所示的尋線組：

- 在工作時間內：傳入呼叫將路由至呼叫隊列座席。
- 工作時間之後（下午5:00至次日上午9:00）：傳入呼叫路由到特定使用者的語音信箱。

實現此目標的最佳方式是為PM計畫（下午5:30至晚上11:59）建立選擇性轉發規則，以涵蓋當天的非工作時間，並為次日非工作時間（上午12:00至上午8:59）建立選擇性轉發規則。兩者都必須將所有呼叫轉發到語音郵件。

日程安排

您必須為此示例建立兩個計畫：

- 下午5點30分至晚上11點59分。這是「PM Forwarding」。
- 涵蓋營業時間之前的工時：上午12:00至上午8:59。這是「AM轉發」。

步驟 1. 要建立這兩個計畫，您必須導航到尋線組的位置和計畫。

MXC Test ✕
United States
Location ID: e2d8e222-0d57-4ee4-8988-1b3a643d8468

Overview

Main Number +12025550138 >

PSTN Connection Cloud Connected PSTN - Intelepeer (US non-integrated): [Manage](#)

Emergency Calling

Emergency Callback Number ⚠ Location main number >

Emergency Location Identifier eli >

Emergency Call Notification Off >

Enhanced Emergency Calling ⚠ Off >

Call Settings

Scheduling >

Voicemail >

Voice Portal >

步驟 2. 選擇Add Schedule。

MXC Test ✕
United States
Location ID: e2d8e222-0d57-4ee4-8988-1b3a643d8468

Overview > Scheduling

Scheduling

Scheduling is used to support other calling features, such as auto attendants. A time schedule establishes slots of time, during which a feature can execute specific behavior.

[Add Schedule](#)

[Export](#)

步驟 3. 建立PM轉發計畫，如下圖所示：

Schedule Name

Enter a name to identify the schedule.

Schedule Type

Select the type of schedule that you want to add.

- Business Hours Holiday

Schedule

The new schedule shows a default entry. You can modify the schedule to fit your organization's needs.

<input type="checkbox"/> Sunday				
<input checked="" type="checkbox"/> Monday	<input type="text" value="5:30 PM"/>	to	<input type="text" value="11:59 PM"/>	
<input checked="" type="checkbox"/> Tuesday	<input type="text" value="5:30 PM"/>	to	<input type="text" value="11:59 PM"/>	
<input checked="" type="checkbox"/> Wednesday	<input type="text" value="5:30 PM"/>	to	<input type="text" value="11:59 PM"/>	
<input checked="" type="checkbox"/> Thursday	<input type="text" value="5:30 PM"/>	to	<input type="text" value="11:59 PM"/>	
<input checked="" type="checkbox"/> Friday	<input type="text" value="5:30 PM"/>	to	<input type="text" value="11:59 PM"/>	
<input type="checkbox"/> Saturday				

步驟 4. 按一下儲存.

步驟 5. 建立AM轉發計畫，如下圖所示：

Schedule Name

Enter a name to identify the schedule.

AM Forwarding

Schedule Type

Select the type of schedule that you want to add.

Business Hours Holiday

Schedule

The new schedule shows a default entry. You can modify the schedule to fit your organization's needs.

Sunday

Monday 12:00 AM to 8:59 AM

Tuesday 12:00 AM to 8:59 AM

Wednesday 12:00 AM to 8:59 AM

Thursday 12:00 AM to 8:59 AM

Friday 12:00 AM to 8:59 AM

Saturday

步驟 6. 如果您在週六和週日不工作，則必須應用從上午12:00到晚上11:59的規則。這會將轉發應用於整天。

Enter a name to identify the schedule.

AM Forwarding

Schedule Type

Select the type of schedule that you want to add.

Business Hours

Holiday


Schedule

The new schedule shows a default entry. You can modify the schedule to fit your organization's needs.

<input checked="" type="checkbox"/>	Sunday	<input type="text" value="12:00 AM"/>	to	<input type="text" value="11:59 PM"/>
<input checked="" type="checkbox"/>	Monday	<input type="text" value="12:00 AM"/>	to	<input type="text" value="8:59 AM"/>
<input checked="" type="checkbox"/>	Tuesday	<input type="text" value="12:00 AM"/>	to	<input type="text" value="8:59 AM"/>
<input checked="" type="checkbox"/>	Wednesday	<input type="text" value="12:00 AM"/>	to	<input type="text" value="8:59 AM"/>
<input checked="" type="checkbox"/>	Thursday	<input type="text" value="12:00 AM"/>	to	<input type="text" value="8:59 AM"/>
<input checked="" type="checkbox"/>	Friday	<input type="text" value="12:00 AM"/>	to	<input type="text" value="8:59 AM"/>
<input checked="" type="checkbox"/>	Saturday	<input type="text" value="12:00 AM"/>	to	<input type="text" value="11:59 PM"/>

Lunch Break

步驟 7. 按一下儲存。

 註：如果來電轉駁選擇計畫（對於下午時間）在上午8:59結束，則在08:59之後進行的呼叫（例如，上午08:59:01）不會觸發來電轉駁，而是會將呼叫路由到工作時間。

來電轉駁選擇性

在「呼叫轉接選擇性」一節中，將排程分配給呼叫隊列。

步驟 1. 導覽至Call queue和Call Forwarding。

Call queue



Overview

Enable Call Queue



Settings

Manage >

Phone Number

1150 or +12025550149 >

Call Forwarding

Disabled >

Agents

Manage >

Call Routing Pattern

Top Down >

Overflow Settings

Manage >

Bounced Calls

Manage >

Announcements


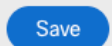
Manage >

Announcement Files

Manage >

步驟 2. 選擇 Selective Forward Calls。您必須選擇來電轉駁到的電話號碼。如果要將呼叫傳送到語音郵件，必須選中語音郵件選項。

Call queue


Call Forwarding

Call Forwarding is a feature that allows the user to redirect the incoming call to another number based on schedules or preference.

Always Forward Calls

Selectively Forward Calls

An incoming call is forwarded or not forwarded to this number, based on the defined criteria.



Send to voicemail

步驟 3. 為第一個計畫選擇 Edit。

步驟 4. 選擇您為規則建立的計畫。在本例中，AM 轉發。

Edit When to Forward

Call Forwarding Selective Details

Rule Name

AM forwarding

When To Forward

Calls will be forwarded according to the schedule set here.

Business Hours Schedule: AM Forwarding

Holiday Schedule: None

Schedule

Friday:	Weekly	Friday, 12:00 AM to 8:59 AM
Monday:	Weekly	Monday, 12:00 AM to 8:59 AM
Saturday:	Weekly	Saturday, 12:00 AM to 11:59 PM
Sunday:	Weekly	Sunday, 12:00 AM to 11:59 PM

[Show More](#)

Forward To

Enter the number that your calls will be forwarded to.

Default Phone Number +12025550139

Different Phone Number

Calls From

Calls from the number(s) defined here will be forwarded.

Any Number

步驟 5. 未選擇Holiday計畫 (否則，必須建立一個特定於Holidays的新規則)。

步驟 6. forward to設定為「Call Forwarding」中所選擇的預設號碼。

步驟 7. 來自任何號碼的呼叫將應用於規則。

步驟 8. 按一下「Save」。

步驟 9. 對於PM計畫，您必須完成相同的工作。

Add When to Forward

Call Forwarding Selective Details

Rule Name

PM Forwarding ×

When To Forward

Calls will be forwarded according to the schedule set here.

Business Hours Schedule	Holiday Schedule
PM forwarding	None

Schedule

Friday:	Weekly	Friday, 5:30 PM to 11:59 PM
Monday:	Weekly	Monday, 5:30 PM to 11:59 PM
Thursday:	Weekly	Thursday, 5:30 PM to 11:59 PM
Tuesday:	Weekly	Tuesday, 5:30 PM to 11:59 PM

[Show More](#)

Forward To

Enter the number that your calls will be forwarded to.

Default Phone Number +12025550139

Different Phone Number

Calls From

Calls from the number(s) defined here will be forwarded.

Any Number

Cancel Save

步驟 10.選擇Save。

Call Forwarding如下圖所示：

Call queue



Cancel

Save

Call Forwarding

Call Forwarding is a feature that allows the user to redirect the incoming call to another number based on schedules or preference.



Always Forward Calls

Selectively Forward Calls

An incoming call is forwarded or not forwarded to this number, based on the defined criteria.

Q +12025550139 X

Send to voicemail

Enable Rule	Rule Name	Rule Type	Incoming Calls From	Incoming Calls To	Actions
<input checked="" type="checkbox"/>	AM forwarding	Forward	All calls	Primary	Edit
<input checked="" type="checkbox"/>	PM Forwarding	Forward	All calls	Any Number	Edit

Add When to Forward

Add When Not to Forward

步驟 11. 選擇 Save.

自動總機

您必須擁有按如下方式工作的自動總機：

- 在工作時間：自動總機選單已播放。
- 工作時間之後（下午5:00至次日上午9:00）：傳入呼叫路由到特定使用者的語音信箱。

實現此目標的最佳方式是建立選擇性轉發選擇性，類似於之前的呼叫隊列示例。



注意：自動助理已配置了一個計畫。您必須確保選擇性來電轉駁計畫不會重疊。

步驟 1. 在自動總機中，選擇 Schedule。

AA Cisco PSTN test ✕

Overview

Enable Auto Attendant

General Settings Manage >

Phone Numbers 1713 or +12093081713 >

Call Forwarding Disabled >

Dialing Options Organization >

Business Hours Auto Attendant

Schedule New schedule >

Menu Manage >

Greeting Default Greeting >

After Hours Auto Attendant

Menu Manage >

Greeting 1661978417587.wav >

在本示例中，時間安排設定為星期一至星期五，上午9:00至下午5:00。

AA Cisco PSTN test ✕

[Overview](#) > [Business Hours Schedule](#)

Business Hours Schedule

Set the hours during which your Business Hours Auto Attendant operates. Your After Hours Auto Attendant operates during all the remaining non-business hours.

Assign an existing schedule

BH schedule ▼

Schedule

Friday:	Weekly	Friday, 9:00 AM to 5:00 PM
Monday:	Weekly	Monday, 9:00 AM to 5:00 PM
Thursday:	Weekly	Thursday, 9:00 AM to 5:00 PM
Tuesday:	Weekly	Tuesday, 9:00 AM to 5:00 PM
Wednesday:	Weekly	Wednesday, 9:00 AM to 5:00 PM

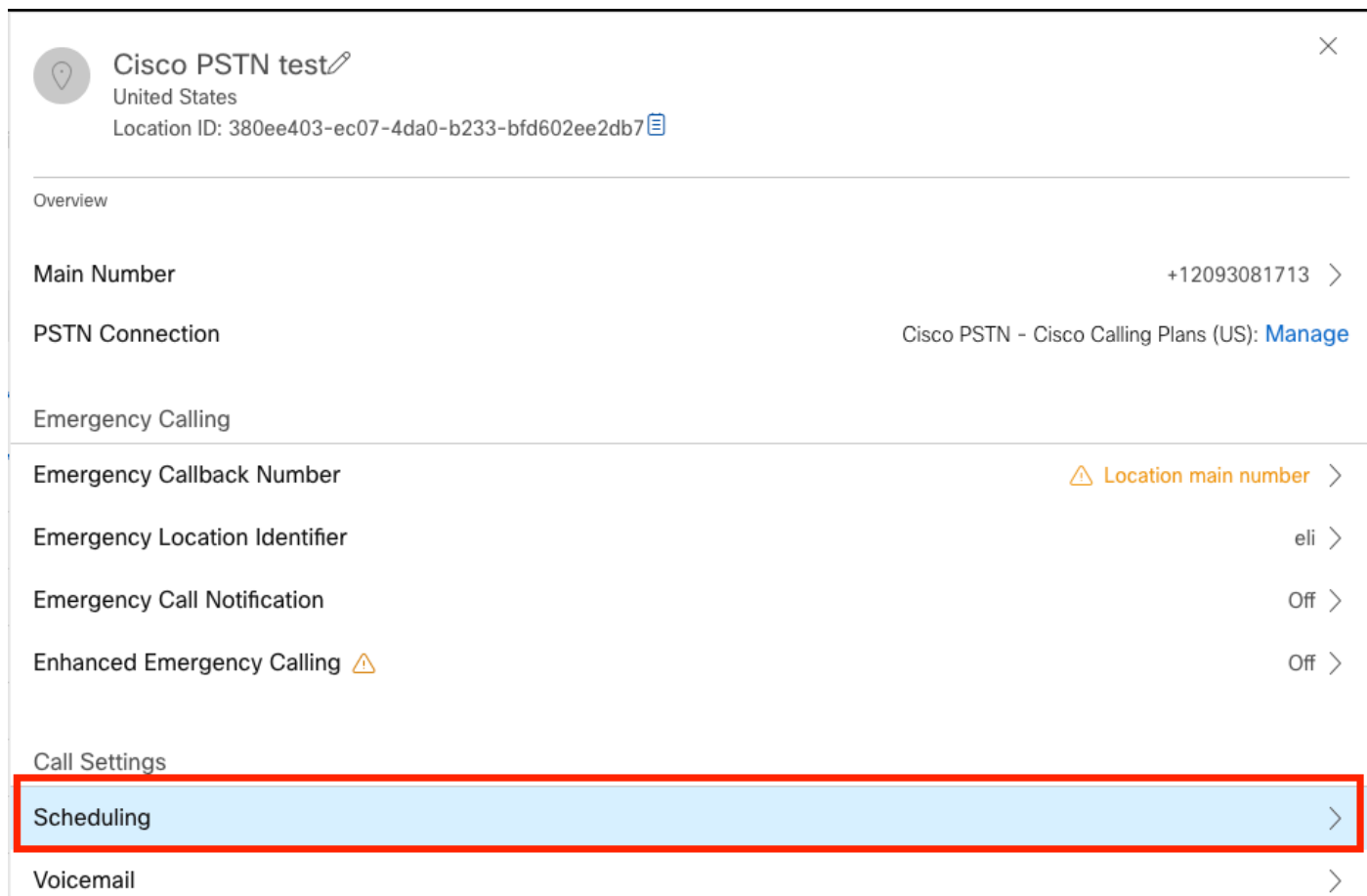
Create a new schedule

日程安排

您必須為此示例建立兩個計畫：

- 工作時間涵蓋一天中的剩餘時間：下午5:01至晚上11:59。這是「PM Forwarding」。
- 涵蓋營業時間之前的工時：上午12:00至上午8:59。這是「AM轉發」。

步驟 1. 您必須導航到自動總機的位置，然後選擇Scheduling。



The screenshot shows the configuration page for a Cisco PSTN test location. The page is titled "Cisco PSTN test" and includes the location name, "United States", and a "Location ID". The page is divided into several sections: "Overview", "Emergency Calling", and "Call Settings". The "Scheduling" option under "Call Settings" is highlighted with a red box. The "Scheduling" option is currently set to "Off" and has a right-pointing chevron next to it. The "Emergency Calling" section includes options for "Emergency Callback Number", "Emergency Location Identifier", "Emergency Call Notification", and "Enhanced Emergency Calling". The "Call Settings" section includes "Scheduling" and "Voicemail".

Section	Item	Value / Action
Overview	Main Number	+12093081713 >
	PSTN Connection	Cisco PSTN - Cisco Calling Plans (US): Manage
Emergency Calling	Emergency Callback Number	⚠ Location main number >
	Emergency Location Identifier	eli >
	Emergency Call Notification	Off >
	Enhanced Emergency Calling	⚠ Off >
Call Settings	Scheduling	>
	Voicemail	>

步驟 2. 選擇Add Schedule並建立PM轉發計畫。

Cancel

Save

Schedule Name

Enter a name to identify the schedule.

PM forwarding



Schedule Type

Select the type of schedule that you want to add.

Business Hours

Holiday

Schedule

The new schedule shows a default entry. You can modify the schedule to fit your organization's needs.

Sunday

Monday

🕒 5:01 PM



to

🕒 11:59 PM



Tuesday

🕒 5:01 PM



to

🕒 11:59 PM



Wednesday

🕒 5:01 PM



to

🕒 11:59 PM



Thursday

🕒 5:01 PM



to

🕒 11:59 PM



Friday

🕒 5:01 PM



to

🕒 11:59 PM



Saturday



註：不要重疊。當AA計畫於下午5:00結束時，您必須在下午5:01開始。

步驟 3.選擇Save.

步驟 4.建立AM計畫，時間為上午12:00到上午8:59。

Cancel

Save

Schedule Name

Enter a name to identify the schedule.

AM Forwarding



Schedule Type

Select the type of schedule that you want to add.

Business Hours

Holiday

Schedule

The new schedule shows a default entry. You can modify the schedule to fit your organization's needs.

Sunday

Monday

🕒 12:00 AM



to

🕒 8:59 AM



Tuesday

🕒 12:00 AM



to

🕒 8:59 AM



Wednesday

🕒 12:00 AM



to

🕒 8:59 AM



Thursday

🕒 12:00 AM



to

🕒 8:59 AM



Friday

🕒 12:00 AM




to

🕒 8:59 AM



步驟 5. 選擇 Save.

 注意：如果來電轉駁的日程安排選擇時間（對於後小時）在上午8:59結束，則在08:59之後進行的呼叫（例如，上午8:59:01）不會觸發來電轉駁，而是會將呼叫路由到工作時間。

來電轉駁選擇性

將排程分配給Auto Attendant Call Forwarding Selective。


步驟 1. 導航到Auto Attendant（自動總機），然後選擇Call Forwarding。

AA Cisco PSTN test



Overview

Enable Auto Attendant 

General Settings 

Manage >

Phone Numbers

1713 or +12093081713 >

Call Forwarding

Disabled >

Dialing Options

Organization >

Business Hours Auto Attendant

步驟 2. 啟用它並選擇 Selective Forward Calls。

AA Cisco PSTN test



Cancel

Save

Call Forwarding

Call Forwarding is a feature that allows the user to redirect the incoming call to another number based on schedules or preference.



Always Forward Calls

Selectively Forward Calls

An incoming call is forwarded or not forwarded to this number, based on the defined criteria.

Send to voicemail

步驟 3. 選擇需要將呼叫轉接到的使用者，並選中 Send to voicemail 選項，以便呼叫直接轉到語音郵件。

步驟 4. 新增計畫 AM 轉發並選擇之前建立的計畫。

步驟 5. 未選擇 Holiday 計畫（否則，必須建立特定於 Holidays 的新規則）。

Edit When to Forward

×

Call Forwarding Selective Details

Rule Name

AM Forwarding

×

When To Forward

Calls will be forwarded according to the schedule set here.

Business Hours Schedule

AM Forwarding

▼

Holiday Schedule

None

▼

Schedule

Friday:	Weekly	Friday, 12:00 AM to 8:59 AM
Monday:	Weekly	Monday, 12:00 AM to 8:59 AM
Thursday:	Weekly	Thursday, 12:00 AM to 8:59 AM
Tuesday:	Weekly	Tuesday, 12:00 AM to 8:59 AM

[Show More](#)

Forward To

Enter the number that your calls will be forwarded to.

Default Phone Number

Different Phone Number

5849

×

Calls From

Calls from the number(s) defined here will be forwarded.

Any Number

Cancel

Save

步驟 6. 新增PM計畫。

步驟 7. 未選擇Holiday計畫 (否則, 必須建立特定於Holidays的新規則)。

Add When to Forward

Call Forwarding Selective Details

Rule Name

PM Forwarding

When To Forward

Calls will be forwarded according to the schedule set here.

Business Hours Schedule

PM forwarding

Holiday Schedule

None

Schedule

Friday:	Weekly	Friday, 5:01 PM to 11:59 PM
Monday:	Weekly	Monday, 5:01 PM to 11:59 PM
Thursday:	Weekly	Thursday, 5:01 PM to 11:59 PM
Tuesday:	Weekly	Tuesday, 5:01 PM to 11:59 PM

[Show More](#)

Forward To

Enter the number that your calls will be forwarded to.

Default Phone Number +12096995310

Different Phone Number

Calls From

Calls from the number(s) defined here will be forwarded.

Any Number

Selected Phone Numbers

Cancel

Save

步驟 8. 自動總機計畫的設定如下圖所示：

Call Forwarding

Call Forwarding is a feature that allows the user to redirect the incoming call to another number based on schedules or preference.



Always Forward Calls

Selectively Forward Calls

An incoming call is forwarded or not forwarded to this number, based on the defined criteria.

Send to voicemail

Enable Rule	Rule Name	Rule Type	Incoming Calls From	Incoming Calls To	Actions
<input checked="" type="checkbox"/>	AM Forwarding	Forward	All calls	Primary	Edit
<input checked="" type="checkbox"/>	PM Forwarding	Forward	All calls	Any Number	Edit

[+ Add When to Forward](#)

[+ Add When Not to Forward](#)

假日

對特定節假日進行轉發選擇的最佳方式是建立單獨的規則。

以下範例與用於自動總機的範例相同。

您希望自動總機呼叫在節假日期間按以下計畫轉接到另一個號碼：

- 在平安夜
- 在11月的最後兩週

實現此目標的最簡單方法是使用節假日計畫建立選擇性轉發。

日程安排

步驟 1. 導航到自動總機所在位置，然後為假日建立計畫。選擇Scheduling。

MXC Test
United States
Location ID: e2d8e222-0d57-4ee4-8988-1b3a643d8468

Overview

Main Number +12025550138 >

PSTN Connection Cloud Connected PSTN - Intelepeer (US non-integrated): [Manage](#)

Emergency Calling

Emergency Callback Number ⚠ Location main number >

Emergency Location Identifier eli >

Emergency Call Notification Off >

Enhanced Emergency Calling ⚠ Off >

Call Settings

Scheduling >

Voicemail >

Voice Portal >

步驟 2. 按一下Add Schedule。

步驟 3. 將節假日計畫命名為，並選擇型別為節假日。

Location ID: e2d8e222-0d57-4ee4-8988-1b3a643d8468

Cancel Save

Schedule Name
Enter a name to identify the schedule.
Holiday Schedule ×

Schedule Type
Select the type of schedule that you want to add.
 Business Hours Holiday

Schedule

步驟 4. 建立聖誕節，然後選擇全天和按日期。

Schedule

You can add multiple instance of events that define this schedule.

Export

Event Name ▲	Repeat	Start time	End time	Actions
				Edit

Holiday name

Christmas

Recurrence

Yearly

All Day

By

Date

On

25

of

December

Holiday Duration

ⓘ

Note: Event start date will always take the date specified above.

From

Dec 25, 2022

to

Dec 25, 2022

Cancel

Save

注意：在本示例中，您選擇每年重複。但是，如果在此欄位中使用Recurrence或None，則此功能非常有效。

步驟 5. 按一下「Save」。

步驟 6. 根據相同的計畫為11月的最後兩週建立假日。



Cisco PSTN test

United States

Location ID: 380ee403-ec07-4da0-b233-bfd602ee2db7

Overview > Scheduling > Edit Schedule

Schedule Name

Holiday

Schedule Type

Holiday

Schedule

You can add multiple instance of events that define this schedule.

Export

Event Name ▲	Repeat	Start time	End time	Actions
Christmas	Yearly	Dec 25, 2022	Dec 25, 2022	Edit

Add New Event

步驟 7. 選擇要使用的日期。在本示例中，11月21日至11月30日涵蓋了「11月最後2週」。

Schedule

You can add multiple instance of events that define this schedule.

Export

Event Name ▲	Repeat	Start time	End time	Actions
Christmas	Yearly	Dec 25, 2022	Dec 25, 2022	Edit

Holiday name

November holiday

Recurrence

None

All Day

Holiday Duration

⊙

From Nov 21, 2022 12:00 AM to Nov 30, 2022 11:59 PM

Cancel

Save

↑
11 : 59 PM
↓

步驟 8. 按一下「Save」。

步驟 9. 圖中顯示此結果：

Cisco PSTN test
United States
Location ID: 380ee403-ec07-4da0-b233-bfd602ee2db7

×

[Overview](#) > [Scheduling](#) > [Edit Schedule](#)

Schedule Name

Holiday

Schedule Type

Holiday

Schedule

You can add multiple instance of events that define this schedule.

Export

Event Name ▲	Repeat	Start time	End time	Actions
Christmas	Yearly	Dec 25, 2022	Dec 25, 2022	Edit
November holiday	None	Nov 21, 2022	Nov 30, 2022	Edit

[Add New Event](#)

來電轉駁選擇性

將排程分配給Auto Attendant Call Forwarding Selective。

步驟 1. 導航到Auto Attendant (自動總機)，然後選擇Call Forwarding。

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Overview

Enable Auto Attendant 

General Settings Manage >

Phone Numbers

1713 or +12093081713 >

Call Forwarding Enabled >

Dialing Options

Organization >

Business Hours Auto Attendant

步驟 2.由於您建立了PM和AM規則，因此您可以按一下Add When to Forward為Holiday建立新規則

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[Overview](#) > [Call Forwarding](#)

Call Forwarding

Call Forwarding is a feature that allows the user to redirect the incoming call to another number based on schedules or preference.







- Always Forward Calls
- Selectively Forward Calls

An incoming call is forwarded or not forwarded to this number, based on the defined criteria.



Send to voicemail

Enable Rule	Rule Name	Rule Type	Incoming Calls From	Incoming Calls To	Actions
	AM Forwarding	Forward	All calls	Primary	Edit 
	PM Forwarding	Forward	All calls	Any Number	Edit 

 Add When to Forward

 Add When Not to Forward

步驟 3.選擇Every Day All Day以及您為該位置建立的假日計畫。

Add When to Forward

Call Forwarding Selective Details

Rule Name

Holiday

When To Forward

Calls will be forwarded according to the schedule set here.

Business Hours Schedule

Every Day All Day

Holiday Schedule

Holiday

Schedule

Christmas:	Yearly	December 25, All Day
November holiday:	No Recurrence	November, 21, 12:00 AM to 11:59 PM

Forward To

Enter the number that your calls will be forwarded to.

Default Phone Number

+12096995310

Different Phone Number

Calls From

Calls from the number(s) defined here will be forwarded.

Any Number

Selected Phone Numbers

Calls To

Calls to the number(s) defined here will be forwarded.

Select a number

Cancel

Save

步驟 4.您必須驗證假日安排是否正確：

Holiday Schedule

Holiday

Schedule

Christmas:	Yearly	December 25, All Day
November holiday:	No Recurrence	November, 21, 12:00 AM to 11:59 PM

步驟 5.按一下「Save」。

現在，自動總機不僅在下午有轉發選擇，在特定的節假日也有轉發選擇。

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Overview > Call Forwarding

Call Forwarding

Call Forwarding is a feature that allows the user to redirect the incoming call to another number based on schedules or preference.



Always Forward Calls

Selectively Forward Calls

An incoming call is forwarded or not forwarded to this number, based on the defined criteria.

Q +12096995310 X

Send to voicemail

Enable Rule	Rule Name	Rule Type	Incoming Calls From	Incoming Calls To	Actions
<input checked="" type="checkbox"/>	AM Forwarding	Forward	All calls	Primary	Edit
<input checked="" type="checkbox"/>	Holiday	Forward	All calls	Any Number	Edit
<input checked="" type="checkbox"/>	PM Forwarding	Forward	All calls	Any Number	Edit

Add When to Forward

Add When Not to Forward

相關資訊

- [在控制中心管理自動助理](#)
- [管理控制中心中的尋線組](#)
- [在Cisco Webex Control Hub中建立和配置計畫](#)
- [思科技術支援與下載](#)

關於此翻譯

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