

確定Catalyst交換機元件的序列號

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簡介

本文檔介紹如何確定Cisco Catalyst交換機上各種可更換元件的序列號。

必要條件

需求

本文件沒有特定需求。

採用元件

本文中的資訊係根據以下軟體和硬體版本：

- 各種Catalyst交換器
- 各種軟體版本

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除（預設）的組態來啟動。如果您的網路運作中，請確保您瞭解任何指令可能造成的影響。


慣例

如需文件慣例的詳細資訊，請參閱[思科技術提示慣例](#)。

背景資訊

要建立網路中零件的資料庫，必須要有序號。透過[Cisco技術支援](#)建立服務請求時，您必須擁有現成的受影響裝置的序列號。當您需要更換部件或退貨授權(RMA)時，此要求尤為突出。

無法修改Cisco Catalyst交換機的序列號。出於管理目的，您可以將運行Cisco IOS®軟體的Cisco Catalyst交換機配置為返回自定義字串。要建立自定義字串，請在全局配置模式下發出snmp-server chassis-id命令。

 注意：有關show命令的特定資訊，請參閱[Show Commands](#)。

Catalyst 6500

要確定機箱和其他元件的序列號，請發出show idprom命令：

```
<#root>
6506#
show idprom ?

  all           selects all FRU-types
  backplane     specify backplane
  clock         specify clock <number>
  earl          specify earl <slot>
  fan-tray      specify fan-tray <number>
  interface     interface name
  module        specify module <slot>
  power-supply  specify power-supply <number>
  rp            specify RP (MSFC) <slot>
  supervisor    specify supervisor <slot>
  vtt           specify VTT <number>
```

要獲取機箱序列號，請發出show idprom backplane命令：

```
<#root>
6506#
show idprom backplane

IDPROM for backplane #0
(FRU is 'Catalyst 6500 6-slot backplane')
OEM String = 'Cisco Systems'
```

Product Number = 'WS-C6506'

Serial Number = 'TBA03270652'

Manufacturing Assembly Number = '73-3436-01'

Manufacturing Assembly Revision = 'A0'

Hardware Revision = 1.0

Current supplied (+) or consumed (-) = -A

要獲取模組序列號，請發出show idprom module slot <slot number>命令。或者，您可以發出show module命令：

<#root>

6506#

show module

Mod Ports Card Type Model

Serial No.

1 2 Catalyst 6000 supervisor 2 (Active) WS-X6K-S2U-MSFC2

SAD055006NE

3 0 2 port adapter FlexWAN WS-X6182-2PA

SAD04350EEU

4 48 SFM-capable 48-port 10/100 Mbps RJ45 WS-X6548-RJ-45

SAD055108C2

Mod MAC addresses Hw Fw Sw Status

1 0001.6415.a602 to 0001.6415.a603 3.2 6.1(3) 7.5(0.6)HUB6 Ok

3 0001.6413.c86b to 0001.6413.c8aa 1.5 12.1(13)E1 12.1(13)E1 Ok

4 0001.63d3.e77a to 0001.63d3.e7a9 4.0 6.3(1) 7.5(0.6)HUB6 Ok

Mod Sub-Module Model Serial Hw Status

1 Policy Feature Card 2 WS-F6K-PFC2 SAD055004VA 3.0 Ok

1 Cat6k MSFC 2 daughterboard WS-F6K-MSFC2 SAD055006VF 2.0 Ok

Mod Online Diag Status

1 Pass

3 Not Supported

4 Pass



注意：使用show diagbus命令可確定Flex WAN模組上的埠介面卡的序列號。

Catalyst 4500

Catalyst 4500監督器引擎II+/III/IV

要確定機箱和其他元件的序列號，請使用show idprom命令：

```
<#root>
```

```
Switch#
```

```
show idprom ?
```

```
all          show all non-interface IDPROMs
chassis      show IDPROM for chassis
fan-tray     show IDPROM for system fan tray
interface    show contents of gbic connected to this interface
module      show IDPROM for module
power-supply show IDPROM for power supply
supervisor   show IDPROM for supervisor
```

要獲取機箱序列號，請使用show idprom chassis命令：

```
<#root>
```

```
Switch#
```

```
show idprom chassis
```

```
Chassis Idprom :
Common Block Signature = 0xABAB
Common Block Version = 1
Common Block Length = 144
Common Block Checksum = 4081
Idprom Size = 256
Block Count = 2
FRU Major Type = 0x4001
FRU Minor Type = 37
OEM String = Cisco Systems, Inc.
Product Number = WS-C4506
Serial Number = FOX0627A001
Part Number = 73-8107-04
Part Revision = 01
Manufacturing Deviation String = 0
Hardware Revision = 0.4
Manufacturing Bits = 0x0000
Engineering Bits = 0x0000
Snmp OID = 0.0.0.0.0.0.0.0
Power Consumption = 0
RMA Failure Code = 0 0 0 0
Chassis Block Signature = 0x4001
Chassis Block Version = 1
Chassis Block Length = 22
Chassis Block Checksum = 628
Feature Bits = 0x0000000000000000
```

MAC Base = 000a.4172.df40
MAC Count = 64

要獲取電源序列號，請使用show idprom power-supply {1 | 2}命令：

<#root>

Switch#

show idprom power-supply 1

Power Supply 1 Idprom :
Common Block Signature = 0xABAB
Common Block Version = 1
Common Block Length = 144
Common Block Checksum = 5857
Idprom Size = 256
Block Count = 2
FRU Major Type = 0x4501
FRU Minor Type = 1
OEM String = Cisco Systems, Inc.

Product Number = PWR-C4K-1400AC

Serial Number = ABC06260005

Part Number = 34-1846-01
Part Revision = 45
Manufacturing Deviation String =
Hardware Revision = 1.0
Manufacturing Bits = 0x0000
Engineering Bits = 0x0000
Snmp OID = 22616.22616.22616.22616.22616.22616.22616.22616
Power Consumption = 1400
RMA Failure Code = 0 0 0 0
Power Supply Block Signature = 0x4501
PowerSupply Block Version = 1
PowerSupply Block Length = 20
PowerSupply Block Checksum = 293
Feature Bits = 0x0000000000000000
Current @ 110V = 17
Current @ 220V = 9
StackMIB OID = 22616

要獲取模組序列號，請使用show idprom module slot <slot number>命令。或者，您可以使用show module命令：

<#root>

Switch#

show module

Mod	Ports	Card Type	Model	Serial No.
1	2	1000BaseX (GBIC) Supervisor(active)	WS-X4014	
JAB054109H1				
3	48	10/100BaseTX (RJ45)	WS-X4148	
JAB025202M6				
4	6	1000BaseX (GBIC)	WS-X4306	
JAB023403BG				

M	MAC addresses	Hw	Fw	Sw	Status
1	000a.4172.df40 to 000a.4172.df41	0.5	12.1(12r)EW	12.1(13)EW(0.34)	Ok
3	0050.730b.2340 to 0050.730b.236f	1.0			Ok
4	0010.7bfa.7ca4 to 0010.7bfa.7ca9	2.0			Ok

Catalyst 3750

使用show version命令可確定機箱序列號和交換機型號型別，如此處的示例所示。您可以在輸出中找到所有交換器堆疊成員、機箱和序號資訊：

```
<#root>
```

```
3750#
```

```
show version
```

```
Cisco Internetwork Operating System Software
Cisco IOS (tm) C3750 Software (C3750-I5-M), Version 12.1(14)EA1, RELEASE SOFTWARE (fc1)
Copyright (c) 1986-2003 by cisco Systems, Inc.
Compiled Tue 22-Jul-03 13:17 by antonino
Image text-base: 0x00003000, data-base: 0x008F0CF8
```

```
ROM: Bootstrap program is C3750 boot loader
BOOTLDR: C3750 Boot Loader (C3750-HBOOT-M) Version 12.1(11r)AX, RELEASE SOFTWARE (fc1)
```

```
3750RJ uptime is 1 hour, 29 minutes
System returned to ROM by power-on
System image file is "flash:c3750-i5-mz.121.14-EA1/c3750-i5-mz.121.14-EA1.bin"
```

```
cisco WS-C3750-24TS (PowerPC405) processor (revision A0) with 120822K/10240K bytes of memory.
```

```
Processor board ID CAT0726R0ZU
```

```
Last reset from power-on
```

```
Bridging software.
```

```
2 Virtual Ethernet/IEEE 802.3 interface(s)
```

```
48 FastEthernet/IEEE 802.3 interface(s)
```

```
16 Gigabit Ethernet/IEEE 802.3 interface(s)
```

```
The password-recovery mechanism is enabled.
```

512K bytes of flash-simulated non-volatile configuration memory.

Base ethernet MAC Address : 00:0D:29:B4:18:00

Motherboard assembly number : 73-7055-06

Power supply part number : 341-0034-01

Motherboard serial number : CAT0726043V

Power supply serial number : PHI0708009K

Model revision number : A0

Motherboard revision number : A0

Model number : WS-C3750-24TS-E

System serial number : CAT0726R0ZU

Switch Ports Model SW Version SW Image

* 1 26 WS-C3750-24TS 12.1(14)EA1 C3750-I5-M
2 26 WS-C3750-24TS 12.1(14)EA1 C3750-I5-M
3 12 WS-C3750G-12S 12.1(14)EA1 C3750-I5-M

Switch 02

Switch Uptime : 1 hour, 29 minutes
Base ethernet MAC Address : 00:0D:29:B4:3F:00
Motherboard assembly number : 73-7055-06
Power supply part number : 341-0034-01
Motherboard serial number : CAT07260438
Power supply serial number : PHI0708008X
Model revision number : A0
Motherboard revision number : A0

Model number : WS-C3750-24TS-E

System serial number : CAT0726R10A

Switch 03

Switch Uptime : 1 hour, 29 minutes
Base ethernet MAC Address : 00:0D:BD:6A:3E:00
Motherboard assembly number : 73-8307-06
Power supply part number : 341-0048-01
Motherboard serial number : CAT073205S2
Power supply serial number : DTH0731055Z
Model revision number : A0
Motherboard revision number : A0

Model number : WS-C3750G-12S-E

System serial number : CAT0732R0M4

Top assembly part number : 800-23419-01

Top assembly revision number : A0

Configuration register is 0xF

3750#

Catalyst 3560

要確定機箱序列號和交換機型號型別，請使用show version命令：

```
<#root>
```

```
3560#
```

```
show version
```

```
Cisco Internetwork Operating System Software
Cisco IOS (tm) C3560 Software (C3560-I5-M), Version 12.1(19)EA1c, RELEASE SOFTWARE (fc2)
Copyright (c) 1986-2004 by cisco Systems, Inc.
Compiled Tue 03-Feb-04 05:56 by yenanh
Image text-base: 0x00003000, data-base: 0x0091D404

ROM: Bootstrap program is C3560 boot loader
BOOTLDR: C3560 Boot Loader (C3560-HB00T-M) Version 12.1(19r)EA1b, RELEASE SOFTWARE (fc2)

3-8-03-CATS3560 uptime is 8 weeks, 4 days, 18 hours, 16 minutes
System returned to ROM by power-on
System image file is "flash:c3560-i5-mz.121-19.EA1c.bin"

cisco WS-C3560-24PS (PowerPC405) processor (revision D0) with 118776K/12288K bytes of memory.
Processor board ID CSG0802P0G4
Last reset from power-on
Bridging software.
1 Virtual Ethernet/IEEE 802.3 interface(s)
24 FastEthernet/IEEE 802.3 interface(s)
2 Gigabit Ethernet/IEEE 802.3 interface(s)
The password-recovery mechanism is enabled.

512K bytes of flash-simulated non-volatile configuration memory.
Base ethernet MAC Address : 00:0E:39:E9:32:80
Motherboard assembly number : 73-9299-01
Power supply part number : 341-0029-03
Motherboard serial number : CAT075108EK
Power supply serial number : LIT074900K3
Model revision number : D0
Motherboard revision number : C0

Model number : WS-C3560-24PS-E
System serial number : CSG0802P0G4

Top Assembly Part Number : 800-24814-01
Top Assembly Revision Number : D0
Version ID : N/A
Hardware Board Revision Number : 0x08
```

Catalyst 3550

要確定機箱序列號和交換機型號型別，請使用show version命令：

```
<#root>
```


Cat3550#

show version

Cisco Internetwork Operating System Software
Cisco IOS (tm) C3550 Software (C3550-I5Q3L2-M), Version 12.1(12c)EA1, RELEASE SOFTWARE (fc1)
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Mon 25-Nov-02 00:07 by antonino
Image text-base: 0x00003000, data-base: 0x0075FE48

ROM: Bootstrap program is C3550 boot loader

Cat3550 uptime is 4 days, 2 hours, 57 minutes
System returned to ROM by power-on
System image file is "flash:c3550-i5q3l2-mz.121-12c.EA1.bin"

cisco WS-C3550-48 (PowerPC) processor (revision G0) with 65526K/8192K bytes of memory.
Processor board ID CHK0642W02B
Last reset from warm-reset
Bridging software.
Running Layer2/3 Switching Image

Ethernet-controller 1 has 12 Fast Ethernet/IEEE 802.3 interfaces

Ethernet-controller 2 has 12 Fast Ethernet/IEEE 802.3 interfaces

Ethernet-controller 3 has 12 Fast Ethernet/IEEE 802.3 interfaces

Ethernet-controller 4 has 12 Fast Ethernet/IEEE 802.3 interfaces

Ethernet-controller 5 has 1 Gigabit Ethernet/IEEE 802.3 interface

Ethernet-controller 6 has 1 Gigabit Ethernet/IEEE 802.3 interface

48 FastEthernet/IEEE 802.3 interface(s)
2 Gigabit Ethernet/IEEE 802.3 interface(s)

The password-recovery mechanism is enabled.
384K bytes of flash-simulated non-volatile configuration memory.
Base ethernet MAC Address: 00:0B:46:8A:2F:80
Motherboard assembly number: 73-5701-07
Power supply part number: 34-0967-01
Motherboard serial number: CAT0641027L
Power supply serial number: DCA06392BU2
Model revision number: G0
Motherboard revision number: A0

Model number: WS-C3550-48-SMI

System serial number: CHK0642W02B

Configuration register is 0x10F

Catalyst 2950/2970/2940

要確定機箱序列號和交換機型號型別，請使用show version命令：

<#root>

Cat2950#

show version

Cisco Internetwork Operating System Software
Cisco IOS (tm) C2950 Software (C2950-I6Q4L2-M), Version 12.1(12c)EA1, RELEASE SOFTWARE (fc1)
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Sun 24-Nov-02 23:31 by antonino
Image text-base: 0x80010000, data-base: 0x80562000

ROM: Bootstrap program is CALHOUN boot loader

Cat2950 uptime is 4 days, 2 hours, 52 minutes
System returned to ROM by power-on
System image file is "flash:c2950-i6q4l2-mz.121-12c.EA1.bin"

cisco WS-C2950G-48-EI (RC32300) processor (revision C0) with 21002K bytes of memory.
Processor board ID FHK0624W0HS
Last reset from system-reset
Running Enhanced Image
48 FastEthernet/IEEE 802.3 interface(s)
2 Gigabit Ethernet/IEEE 802.3 interface(s)

32K bytes of flash-simulated non-volatile configuration memory.
Base ethernet MAC Address: 00:09:E8:89:4A:40
Motherboard assembly number: 73-7409-08
Power supply part number: 34-0965-01
Motherboard serial number: FOC06230ERQ
Power supply serial number: DAB062143BP
Model revision number: C0
Motherboard revision number: B0

Model number: WS-C2950G-48-EI

System serial number: FHK0624W0HS

Configuration register is 0xF

Catalyst 2900XL/3500XL

要確定機箱序列號和交換機型號型別，請使用 `show version` 命令：

<#root>

Switch#

show version

Cisco Internetwork Operating System Software
Cisco IOS (tm) C3500XL Software (C3500XL-C3H2S-M), Version 12.0(5.2)XU, MAINTENANCE
INTERIM SOFTWARE
Copyright (c) 1986-2000 by cisco Systems, Inc.
Compiled Mon 17-Jul-00 18:29 by ayounes
Image text-base: 0x00003000, data-base: 0x00301F3C

ROM: Bootstrap program is C3500XL boot loader

Switch uptime is 4 days, 3 hours, 4 minutes
System returned to ROM by power-on

System image file is "flash:c3500XL-c3h2s-mz-120.5.2-XU.bin"

Cisco WS-C3548-XL (PowerPC403) processor (revision 0x01) with 16384K/1024K bytes of memory. Processor board ID FOC0616X0RG, with hardware revision 0x00
Last reset from power-on

Processor is running Enterprise Edition Software
Cluster command switch capable
Cluster member switch capable
48 FastEthernet/IEEE 802.3 interface(s)
2 Gigabit Ethernet/IEEE 802.3 interface(s)

32K bytes of flash-simulated non-volatile configuration memory.
Base ethernet MAC Address: 00:09:7C:8E:78:80
Motherboard assembly number: 73-3903-09
Power supply part number: 34-0971-02
Motherboard serial number: FOC06160L07
Power supply serial number: APQ061200VZ
Model revision number: M0
Motherboard revision number: A0

Model number: WS-C3548-XL-EN

System serial number: FOC0616X0RG

Configuration register is 0xF

Catalyst 2948GL3/4908G-L3/4980G-L3

要確定機箱序列號，請使用show hardware命令：

<#root>

2948g-13#

show hardware

Model: Cat-2948G-L3 Date: 17:49:42 UTC Tue Mar 18 2003

XPIF FPGA File: xpif_fpga_0_72b_CC1k.rbt
XPIF FPGA Date: Wed Dec 8 17:05:42 1999

Slot 0/0:

Chip 0	Reset Count: 0	Chip 1	Reset Count: 0
Chip 2	Reset Count: 0	Chip 3	Reset Count: 0
Chip 4	Reset Count: 0	Chip 5	Reset Count: 0
Chip 6	Reset Count: 0	Chip 7	Reset Count: 0
Chip 8	Reset Count: 0	Chip 9	Reset Count: 0
Chip 10	Reset Count: 0	Chip 11	Reset Count: 0

EPIF Version : 0 CAM size: 32 KB

Ucode Version : 1.0

Ucode Image : EPIF_UCODE_RUNTIME

Port Phy Setup

Port1 :DONE	Port2 :DONE	Port3 :DONE	Port4 :DONE
Port5 :DONE	Port6 :DONE	Port7 :DONE	Port8 :DONE
Port9 :DONE	Port10:DONE	Port11:DONE	Port12:DONE

```
Port13:DONE      Port14:DONE      Port15:DONE      Port16:DONE
Port17:DONE      Port18:DONE      Port19:DONE      Port20:DONE
Port21:DONE      Port22:DONE      Port23:DONE      Port24:DONE
Port25:DONE      Port26:DONE      Port27:DONE      Port28:DONE
Port29:DONE      Port30:DONE      Port31:DONE      Port32:DONE
Port33:DONE      Port34:DONE      Port35:DONE      Port36:DONE
Port37:DONE      Port38:DONE      Port39:DONE      Port40:DONE
Port41:DONE      Port42:DONE      Port43:DONE      Port44:DONE
Port45:DONE      Port46:DONE      Port47:DONE      Port48:DONE
```

Slot 0/1:

```
XPIF Version      : 0                CAM size: 128 KB
Ucode Version     : 1.0
Ucode Image       : XPIF_UCODE_RUNTIME
Port Phy Setup
  Port49:DONE     Port50:DONE
```

```
IDPROM Contents   :
  FRU Type        : 0x0.0x0
  OEM String      : Cisco_Systems
```

Product Number : WS-C2948G-L3

Serial Number : FOX05330ADH

```
Mfg. Assembly No. : 73-4083-07
Mfg. Assembly Ver. : A0
Hardware Version   : 1.7
FPGA Version       : 0
SNMP IOD           : 9.5.1.3.1.1.2.275
RMA Code           : 0
Feature Bits       : 0x00000000
MAC Address Base   : 00:07:85:07:DC:00
Total MAC Adrs.   : 1024
```

Catalyst 9000

要確定機箱序列號，請使用show version命令。或者，您可以使用show module命令顯示較小的輸出：

```
<#root>
```

```
C9300#
```

```
show version
```

```
Cisco IOS XE Software, Version 17.06.04
Cisco IOS Software [Bengaluru], Catalyst L3 Switch Software (CAT9K_IOSXE), Version 17.6.4, RELEASE SOFTWARE
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2022 by Cisco Systems, Inc.
Compiled Sun 14-Aug-22 08:58 by mcpre
```

Cisco IOS-XE software, Copyright (c) 2005-2022 by cisco Systems, Inc.

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ROM: IOS-XE ROMMON
BOOTLDR: System Bootstrap, Version 17.8.1r[FC2], RELEASE SOFTWARE (P)

C9300 uptime is 1 week, 2 days, 17 hours, 51 minutes
Uptime for this control processor is 1 week, 2 days, 17 hours, 54 minutes
System returned to ROM by Reload Command at 07:14:20 jst Wed Aug 2 2023
System restarted at 07:29:56 jst Wed Aug 2 2023
System image file is "flash:packages.conf"
Last reload reason: Reload Command

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at:
<http://www.cisco.com/wwl/export/crypto/tool/stqrg.html>

If you require further assistance please contact us by sending email to export@cisco.com.

Technology Package License Information:

Technology-package Current	Type	Technology-package Next reboot
network-advantage	Smart License	network-advantage
dna-advantage	Subscription Smart License	dna-advantage

AIR License Level: AIR DNA Advantage
Next reload AIR license Level: AIR DNA Advantage

Smart Licensing Status: Registration Not Applicable/Not Applicable

cisco C9300-24UX (X86) processor with 1317097K/6147K bytes of memory.
Processor board ID FJC2325E0HB
5 Virtual Ethernet interfaces
8 Gigabit Ethernet interfaces
64 Ten Gigabit Ethernet interfaces
4 TwentyFive Gigabit Ethernet interfaces
4 Forty Gigabit Ethernet interfaces
2048K bytes of non-volatile configuration memory.
8388608K bytes of physical memory.
1638400K bytes of Crash Files at crashinfo:.

11264000K bytes of Flash at flash:.

Base Ethernet MAC Address : c4:c6:03:9a:bd:80
Motherboard Assembly Number : 73-18276-03
Motherboard Serial Number : FJZ23210BTF
Model Revision Number : D0
Motherboard Revision Number : B0

Model Number : C9300-24UX

System Serial Number : FJC2325E0HB

CLEI Code Number :

Switch	Ports	Model	SW Version	SW Image	Mode
*	1 41	C9300-24UX	17.06.04	CAT9K_IOSXE	INSTALL

C9300#

show module

Switch	Ports	Model	Serial No.	MAC address	Hw Ver.	Sw Ver.
1	41					

C9300-24UX

FJC2325E0HB

c4c6.039a.bd80 V02 17.06.04

相關資訊

- [顯示命令](#)
- [思科技術支援與下載](#)

關於此翻譯

思科已使用電腦和人工技術翻譯本文件，讓全世界的使用者能夠以自己的語言理解支援內容。請注意，即使是最佳機器翻譯，也不如專業譯者翻譯的內容準確。Cisco Systems, Inc. 對這些翻譯的準確度概不負責，並建議一律查看原始英文文件（提供連結）。