

如何在Unity Connection中批量分配统一消息？

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简介

本文档介绍如何在Cisco Unity Connection中使用批量管理工具(BAT)，以便将统一消息同时分配给多个现有用户。统一消息传送也称为单一收件箱。

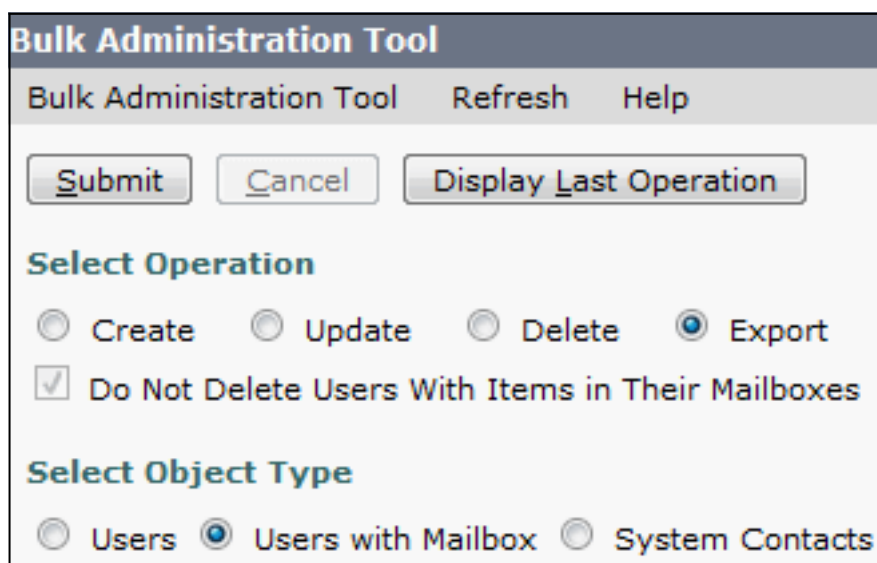
问题：如何在Cisco Unity Connection中批量分配统一消息？

答案

批量管理工具(BAT)是Cisco Unity Connection中完成批量分配的唯一可用方法。

此过程介绍如何识别Cisco Unity Connection中已存在但未分配统一消息帐户的用户。然后，该过程介绍如何创建文件，以便将这些统一消息批量分配给这些用户。

1. 单击**Export**，然后单击**Users with Mailbox**以导出系统上所有用户别名的列表。



列表将导出为逗号分隔值(CSV)文件。在本例中，CSV文件包含以下条目：

Alias, Address, AltFirstNames, AltLastNames, BillingId, Building, City, Country, Department, DisplayName, EmailAddress, MailName, EmployeeId, EnhancedSecurityAlias, FirstName, Initials, Language, LastName, Manager, PostalCode, State, TimeZone, Title, CosDisplayName, Extension, ClientMatterCode, TransferType, TransferRings, TransferExtension, TransferAction, RnaAction, StandardTransferType, StandardTransferRings, StandardTransferExtension, StandardTransferAction, StandardRnaAction, ClosedTransferType, ClosedTransferRings, ClosedTransferExtension, ClosedTransferAction, ClosedRnaAction, MWIExtension, MWIMediaSwitchDisplayName, MaxMsgLen, playPostGreetingRecording, postGreetingRecordingDisplayName, ForcedAuthorizationCode, ListInDirectory, CreateSmtpProxyFromCorp, MediaSwitchDisplayName, PhoneNumber_HomePhone, Active_HomePhone, DisplayName_HomePhone, PhoneNumber_WorkPhone, Active_WorkPhone, DisplayName_WorkPhone, PhoneNumber_MobilePhone, Active_MobilePhone, DisplayName_MobilePhone, PhoneNumber_Pager, AfterDialDigits_Pager, Active_Pager, DisplayName_Pager, PhoneNumber_TextPager1, SmtpAddress_TextPager1, Active_TextPager1, DisplayName_TextPager1, Extension_Alt1, Extension_Alt1_Partition, Extension_Alt2, Extension_Alt2_Partition, Extension_Alt3, Extension_Alt3_Partition, Extension_Alt4, Extension_Alt4_Partition, Extension_Alt5, Extension_Alt5_Partition, Extension_Alt6, Extension_Alt6_Partition, Extension_Alt7, Extension_Alt7_Partition, Extension_Alt8, Extension_Alt8_Partition, Extension_Alt9, Extension_Alt9_Partition, CcmId, EmailAction, VoicemailAction, FaxAction, DeliveryReceiptAction, RelayAddress, SmtpProxyAddresses, LdapCcmUserId, CorporatePhoneNumber

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userA,,,,,,,,,user A,,usera,,,user,,1033,A,,,20,,Voice Mail User
COS,123456123456,,0,4,123456123456,1,1,0,4,123456123456,1,1,0,4,123456123456,
1,1,123456123456,PhoneSystem,300,0,,,1,0,PhoneSystem,,0,Home Phone,,0,
Work Phone,,0,MobilePhone,,,0,Pager,,,0,SMTP,,,,,,,,,,,,,1,1,1,1,,,,
userB,,,,,,,,,user A,,usera,,,user,,1033,B,,,20,,Voice Mail User
COS,123456123457,,0,4,123456123457,1,1,0,4,123456123457,1,1,0,4,123456123457,
1,1,123456123457,PhoneSystem,300,0,,,1,0,PhoneSystem,,0,Home Phone,,0,
Work Phone,,0,MobilePhone,,,0,Pager,,,0,SMTP,,,,,,,,,,,,,1,1,1,1,,,,
userC,,,,,,,,,user A,,usera,,,user,,1033,C,,,20,,Voice Mail User
COS,123456123458,,0,4,123456123458,1,1,0,4,123456123458,1,1,0,4,123456123458
,1,1,123456123458,PhoneSystem,300,0,,,1,0,PhoneSystem,,0,Home Phone,,0,
Work Phone,,0,MobilePhone,,,0,Pager,,,0,SMTP,,,,,,,,,,,,,1,1,1,1,,,,
userD,,,,,,,,,user A,,usera,,,user,,1033,D,,,20,,Voice Mail User
COS,123456123459,,0,4,123456123459,1,1,0,4,123456123459,1,1,0,4,123456123459,
1,1,123456123459,PhoneSystem,300,0,,,1,0,PhoneSystem,,0,Home Phone,,0,
Work Phone,,0,MobilePhone,,,0,Pager,,,0,SMTP,,,,,,,,,,,,,1,1,1,1,,,,
userE,,,,,,,,,user A,,usera,,,user,,1033,E,,,20,,Voice Mail User
COS,123456123450,,0,4,123456123450,1,1,0,4,123456123450,1,1,0,4,123456123450,
1,1,123456123450,PhoneSystem,300,0,,,1,0,PhoneSystem,,0,Home Phone,,0,
Work Phone,,0,MobilePhone,,,0,Pager,,,0,SMTP,,,,,,,,,,,,,1,1,1,1,,,,

```

2. 单击**Export**，然后单击**Unified Messaging Accounts**以导出系统上所有统一消息帐户的列表。



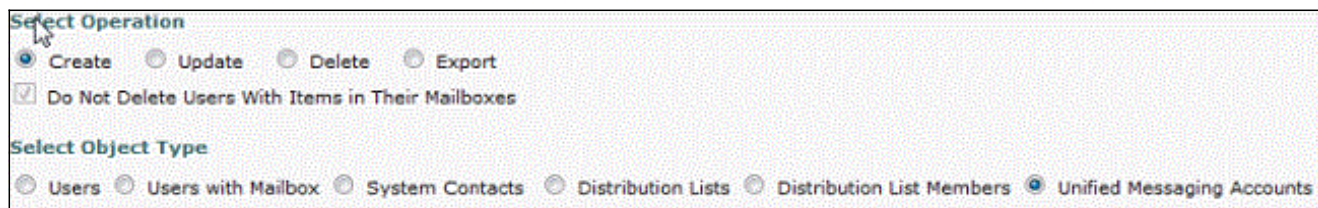
此列表也导出到CSV文件中，在本例中，该文件包含userA、userB和userC的条目。

3. 比较步骤1和步骤2中的CSV文件。由于用户A、用户B和用户C已配置了统一消息，因此用户D和用户E是需要分配统一消息的用户。
4. 从步骤1中创建的CSV文件中复制userD和userE的别名值（粗体值）。将这些别名值粘贴到步骤2中创建的CSV文件的SubscriberAlias列中。合并的文件如下所示：

`SubscriberAlias, ServiceDisplayName, OptionalServiceAccountID, UMEEmailAddress, EmailAddressUseCorp, EnableCalendar, EnableMeeting, EnableMbxSynch, enableTTS, IsPrimaryMeetingService, LoginType, UserId, UserProfileNumber`
`userD, Exchange 2010, 3194886a-d72b-4893-bbd6-15b4fe02e644, userD@corp.com, 1, 0, 0, 1, 1, 0, 0, ,`
`userE, Exchange 2010, 3194886a-d72b-4893-bbd6-15b4fe02e644, userE@corp.com, 1, 0, 0, 1, 1, 0, 0, ,`
此过程确保为用户D和用户E分配与现有用户相同的统一消息帐户和功能。

注意：功能可以手动修改，但本文档仅介绍如何为用户启用相同功能。

5. 单击**Create**，然后单击**Unified Messaging Accounts**，以便为用户D和userE创建统一消息功能。使用新创建的合并CSV文件作为批量分配的输入。



The screenshot shows a web interface with the following elements:

- Select Operation:** Radio buttons for Create, Update, Delete, and Export.
- Do Not Delete Users With Items in Their Mailboxes
- Select Object Type:** Radio buttons for Users, Users with Mailbox, System Contacts, Distribution Lists, Distribution List Members, and Unified Messaging Accounts.

相关信息

- [技术支持和文档 - Cisco Systems](#)