

Unified MobilityManager的密码恢复

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简介

本文档介绍如何在Cisco Unified MobilityManager上重置管理员密码。

先决条件

要求

思科MobilityManager版本1.2.2

规则

有关文档规则的详细信息，请参阅 [Cisco 技术提示规则](#)。

分步过程

要执行此步骤，您必须对系统具有物理访问权限。

1. 验证CD/DVD驱动器是否为空。
2. 通过Secure Shell(SSh)或系统控制台分别使用pwrecovery和pwreset作为帐户名和密码登录Cisco MobilityManager。这些消息显示：

```
*****
*****
**
**      Welcome to admin password reset      **
**
**
*****
*****
```

You will be required to remove, then insert any valid CD/DVD media in order to prove you have physical access to the system

To begin you will need to remove any media from the CD/DVD drive
You may press Control-C at any time to abort

Press any key when ready...

3. 按任意键。然后，系统检查CD驱动器是否为空。如果存在CD/DVD介质盘，系统会提示您将其删除：

```
testing for removal of CD/DVD media
```

You must remove the CD/DVD media to continue

Press any key when ready...

注意：如果无法卸下CD/DVD介质盘，则可能需要重新启动系统以释放光驱。

4. 系统确定CD/DVD驱动器中不存在CD/DVD介质盘后，会提示您插入有效的CD/DVD介质盘：

```
testing for removal of CD/DVD media
```

```
Please insert any valid CD/DVD media
```

Press any key when ready...

5. 插入有效的CD/DVD介质盘并按**Enter**。系统在安装时显示管理员帐户的分配名称以及请求新密码的提示：

```
Thankyou, you may now proceed with the admin password reset
```

```
The admin account name is "administrator"
```

```
Preparing to change password, please wait...
```

```
please enter the new password: *****
```

注意：密码长度必须至少为6个字符，并且不是通用名称。

6. 系统要求您重新输入密码以确认：

```
please re-enter to confirm: *****
```

7. 如果密码无效，则会因原因拒绝该密码。您必须输入其他新密码：

```
Sorry the two passwords do not match
```

```
Please try again
```

```
please enter the new password:
```

8. 如果新密码通过系统检查，系统将显示此消息并提示您按任意键退出：

```
The password has now been reset
```

```
Please press any key to exit
```

图1显示了[使用](#)Secure Shell客户端成功运行密码重置过程，供您参考。

图 1：管理员密码重置

```
*****
*****
**
**      welcome to admin password reset      **
**
*****
*****
```

You will be required to remove, then insert any valid CD/DVD media in order to prove you have physical access to the system

To begin you will need to remove any media from the CD/DVD drive
You may press Control-C at any time to abort

Press any key when ready...

testing for removal of CD/DVD media
Please insert any valid CD/DVD media
Press any key when ready...

Thankyou, you may now proceed with the admin password reset
The admin account name is "administrator"
Preparing to change password, please wait...

please enter the new password: *****
please re-enter to confirm: *****

The password has now been reset
Please press any key to exit

[相关信息](#)

- [语音技术支持](#)
- [恢复管理员密码 — Cisco Unified Communications Manager 5.x及更高版本](#)
- [语音和统一通信产品支持](#)
- [Cisco IP 电话故障排除](#)
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