

管理从PCP的终端，不用在CUCM的终端用户关联

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Introduction

本文描述程序分配没有与在Cisco Unified通信管理器在头等协作设置(PCP)的终端(CUCM)的终端用户产生关联。

Prerequisites

Requirements

Cisco建议您有PCP基础知识。

Components Used

本文档中的信息基于以下软件和硬件版本：

- PCP版本12.3
- Mozilla Firefox 55.0

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration.如果您的网络实际，请保证您了解所有命令的潜在影响。

Configure

步骤1.登陆对PCP并且连接对**设置管理的>Advanced >管理终端**。

步骤2.选择**呼叫处理器**并且点击**搜索终端**，不用相关用户。

Manage Endpoints Without Associated User

Call Processor

Model

MAC Address / Device Name

步骤3.如镜像所显示，选择与一个特定用户产生关联的必需的终端。

Endpoints without Associated Users

Selected 1 / Total

Device Name	Endpoint M...	Endpoint Description	Lines	Clusters
<input checked="" type="checkbox"/>	BAT20703A5...	Cisco 8851	sitebone	CUCM-CiscoUnifiedCM
<input type="checkbox"/>	BOTHQONE	Cisco Dual M...	hq one hqone	904 CUCM-CiscoUnifiedCM
<input type="checkbox"/>	SEP1111AA...	Cisco 8851	SEP1111AAAA1111	CUCM-CiscoUnifiedCM

步骤4.点击分配所选的终端到用户。

步骤5.如镜像所显示，关联所选的终端的用户。

Select User for 1 selected endpoint(s)
Only users from the same CUCM cluster(s) as the endpoint(s) selected are displayed.

User ID	Last Name	Roles	Domain	
<input checked="" type="radio"/>	hqone	Lab	Employee	LABDOMAIN-UC
<input type="radio"/>	hqone@uc.com	Lab	Employee	LABDOMAIN-UC

步骤6.点击“Save”。

Verify

这是验证的步骤终端与用户顺利地产生关联。

从头等协作设置

1. 在用户设置下，请点击Add并且向与终端产生关联的用户查核机箱。
2. 在动作下，请点击同步用户。

User Provisioning

Create a new user or search for a user

Add
 Edit
 Delete

User ID

- hqone
- hqone@uc.com
- hqtwo
- hqtwo@uc.com
- sfb1
- sfb1@uc.com
- sitebone
- sitebtwo
- vijay

User Information | User Location

User ID: hqone
 Domain: LABDOMAIN-UC
 Last Name: Lab
 First Name: hqone
 Middle Name:
 Phone Number:
 Email: hqone@uc.com
 Self-Provisioning ID/Meeting Number:
 Prime Collaboration Self-Care: Disabled
 Roles: 8851-UserRole-UC, Jabber-Role
 Last Synchronize User: Sep 26, 2017 11:56:08 +0530

Actions

- Provision Services
- Synchronize User
- User Notes
- Unlock Voicemail
- Launch Self-Care
- Access Control
- Add User to Unified CM only
- Manage Passwords/PINs

确认终端是关联的

hqone Lab (hqone) 0 ✓ 2 ✗ 0 Orders ▾

Service Details Total 10 ↻

 Show

Service Name	Provisioned Service Area	Processor	Last Update
Enable SoftPhone Support		CUCM-CiscoUnifiedCM	Sep 25, 2017 21:10:52 +0530
Endpoint (Cisco 7941: SEP0022555D0A77)		CUCM-CiscoUnifiedCM	Sep 25, 2017 21:10:51 +0530
- Line (901 HQ Phone 1)		CUCM-CiscoUnifiedCM	Sep 25, 2017 21:10:51 +0530
Endpoint (Cisco 8851: BAT20703A5F7000)		CUCM-CiscoUnifiedCM	Sep 25, 2017 21:10:51 +0530
Endpoint (Cisco 8851: BAT20703A5F7001)		CUCM-CiscoUnifiedCM	Sep 25, 2017 23:48:09 +0530

从呼叫管理器

步骤1. Callmanager Administrator页的洛金。

1. 连接对用户管理>终端用户。
2. 搜索终端用户并且点击用户ID。
3. 检查设备信息并且确认终端在控制设备下。

Device Information

Controlled Devices

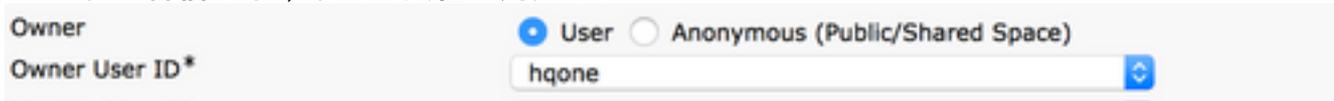
```

BAT20703A5F7000
BAT20703A5F7001
CSFHQONE901
SEP0022555D0A77
SEP1C1D862F4122
  
```

步骤2.连接对Device > Phone。

1. 搜索终端并且点击它。

2. 在设备信息下，请确认责任人用户ID。



Owner User Anonymous (Public/Shared Space)

Owner User ID*

Troubleshoot

从PCP 12.X，没有对CLI/SSH的访问作为根。

如果任何问题请仍然仍然存在请与Cisco技术支持中心(TAC)联系。

Related Information

- [Cisco最初协作设置](#)
- [从头等协作设置GUI收集Showtech日志](#)
- [Technical Support & Documentation - Cisco Systems](#)