

# CUCM 11.0.1 RTMT CLI跟踪位置

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## 简介

本文档介绍从Cisco Unified Communications Manager(CUCM)命令行界面(CLI)收集日志的文件路径。

## 先决条件

### 要求

本文档没有任何特定的要求。

### 使用的组件

本文档中的信息基于以下软件和硬件版本：

- CUCM 11.0.1

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原始（默认）配置。如果您使用的是真实网络，请确保您已经了解所有命令的潜在影响。

## 背景信息

CUCM提供实时监控工具(RTMT)，以简化跟踪收集。RTMT提供逻辑名称列表，允许用户选择服务名称并收集所选服务的跟踪。有时，使用CLI直接查找文件会很有帮助。本文档将RTMT复选框映射到CLI文件位置。跟踪文件和位置可能因版本而异；但是，本文档准确

CUCM 11.0.1.10000-10。

**提示：**CLI中的[文档Communications Manager RTMT跟踪位置](#)讨论CUCM 8.5.1中日志的文件路径

## 映射到CLI路径的RTMT复选框

以下信头是RTMT中列出的服务名称。映射到服务名称的CLI文件路径列在每个报头下方。

### 启动日志

activelog /syslog/boot.log

### Cisco AMC Service

activelog /cm/trace/amc/log4j/amc\*.log

### 思科AMC服务警报日志

activelog /cm/log/amc/AlertLog/AlertLog\*.csv

### 思科AMC服务呼叫日志

activelog /cm/log/amc/CallLog/CallLog\*.csv

### 思科AMC服务设备日志

activelog /cm/log/amc/DeviceLog/DeviceLog\*.csv

## 思科AMC服务PPRLog

activelog /cm/log/amc/PPRLog/<nodeIPaddress>/PPRLog\*.csv

activelog /cm/log/amc/PPRLog/PPRDbLog\*.csv

## 思科AMC服务服务器日志

activelog /cm/log/amc/ServerLog/ServerLog\*.csv

## 思科AMC服务服务日志

activelog /cm/log/amc/ServiceLog/ServiceLog\*.csv

## Cisco AXL Web Service

activelog /tomcat/logs/axl/log4j/axl\*.log

## 思科审计事件服务

activelog /cm/trace/auditlog/sdi/audittrace\*.txt

## 思科审核日志

activelog /audit/AuditApp/Audit\*.log

activelog /audit/vos/vos-audit.log

activelog /audit/vos/vos-audit.log.\*

## Cisco Bulk Provisioning Service

activelog /cm/trace/bps/log4j/bps\*.log

## **Cisco CCM DBL Web Library**

activelog /tomcat/logs/dbl/log4j/dbl\*.log

## **Cisco CCM NCS Web Library**

activelog /tomcat/logs/ncs/log4j/ncs\*.log

## **Cisco CCMAAdmin Web Service**

activelog /tomcat/logs/ccmadmin/log4j/ccmadmin\*.log

## **Cisco CCMRealm Web Service**

activelog /tomcat/logs/ccmrealm/log4j/ccmrealm\*.log

## **Cisco CCMService Web Service**

activelog /tomcat/logs/ccmservice/log4j/ccmservice\*.log

## **思科CDP**

activelog /cm/trace/cdp/sdi/cdpd\*.txt

## **Cisco CDR 代理**

activelog /cm/trace/cdragent/log4j/cdragent\*.log  
activelog /cm/trace/cdragent/log4j/cdragentThreadDump.log

## **Cisco CDR Repository Manager**

activelog /cm/trace/cdrrep/log4j/cdrrepmgr\*.log

## Cisco CTIManager

activelog /cm/trace/cti/sdl/SDL\*\_200\_\*.txt

## Cisco CallManager

activelog /cm/trace/ccm/sdl/SDL00\*\_100\*.txt

activelog /cm/trace/ccm/calllogs/calllogs\*.txt

## Cisco CallManager SNMP Service

activelog /cm/trace/ccmmib/sdi/ccmMibAgent\*.txt

## Cisco 证书权限代理功能

activelog /cm/trace/capf/sdi/capf\*.txt

## 思科证书更改通知

activelog /platform/log/certCN\*.log

## 思科证书更改通知服务

activelog /platform/log/certCN\*.log

## 思科更改凭证应用

activelog /tomcat/logs/changecredential/log4j/changepin\*.log

## Cisco 通用用户界面

activelog /tomcat/logs/cui/log4j/cui\*.log

## Cisco ControlCenter CLI

activelog /cm/trace/ccmservice/log4j/ccmservice\*.log

## Cisco DHCP Monitor Service

activelog /cm/trace/dhcpmon/log4j/dhcpmon\*.log

## Cisco DRF Local

activelog /platform/drf/trace/drfLA\*.log

## Cisco DRF Master

activelog /platform/drf/trace/drfMA\*.log

## 思科数据库CLI输出

activelog /cm/trace/dbl/ncsj/ncsjUndefined\*.out

activelog /cm/trace/dbl/dblj/dbljdbims\*.out

activelog /cm/trace/dbl/dblj/dbljdbtaps\*.out

## 思科数据库安装服务

activelog /cm/trace/dbl/sdi/installdb\*.log.err

activelog /cm/trace/dbl/sdi/installdb\*.log

## Cisco 数据库层监控器

activelog /cm/trace/dbl/sdi/dbmon\*.txt

## 思科数据库跟踪

activelog /cm/trace/dbl/sdi/capf/dbl\_capf\*.log



activelog /cm/trace/dbl/sdi/dbmon/dbl\_dbmon\*.log  
activelog /cm/trace/dbl/sdi/ilsd/dbl\_ilsd\*.log  
activelog /cm/trace/dbl/sdi/installdb/dbl\_installdb\*.log  
activelog /cm/trace/dbl/sdi/RisDC/dbl\_RisDC\*.log  
activelog /cm/trace/dbl/sdi/tvs/dbl\_tvs\*.log  
activelog /cm/trace/dbl/sdi/lpmTool/dbl\_LpmTool\*.log  
activelog /cm/trace/dbl/sdi/ctftp/dbl\_ctftp\*.log  
activelog /cm/trace/dbl/sdi/CTLProvider/dbl\_CTLProvider\*.log  
activelog /cm/trace/dbl/sdi/ccmAgt/dbl\_ccmAgt\*.log  
activelog /cm/trace/dbl/sdi/CiscoSyslogSubAgt/dbl\_CiscoSyslogSubAgt\*.log  
activelog /cm/trace/dbl/sdi/ccm/dbl\_ccm\*.log  
activelog /cm/trace/dbl/sdi/lbm/dbl\_lbm\*.log  
activelog /cm/trace/dbl/sdi/auditLog/dbl\_AuditLog\*.log  
activelog /cm/trace/dbl/sdi/ipvmsd/dbl\_ipvmsd\*.log  
activelog /cm/trace/dbl/sdi/dnasserver/dbl\_dnasserver\*.log  
activelog /cm/trace/dbl/sdi/CTIManager/dbl\_CTIManager\*.log  
activelog /cm/trace/dbl/sdi/cef/dbl\_cef\*.log

## 思科数据库通知服务

activelog /cm/trace/dbl/sdi/dbmon/dbnotify\_dbmon\*.log  
activelog /cm/trace/dbl/sdi/ilsd/dbnotify\_ilsd\*.log  
activelog /cm/trace/dbl/sdi/RisDC/dbnotify\_RisDC\*.log  
activelog /cm/trace/dbl/sdi/lpmTool/dbnotify\_LpmTool\*.log  
activelog /cm/trace/dbl/sdi/tvs/dbnotify\_tvs\*.log  
activelog /cm/trace/dbl/sdi/ctftp/dbnotify\_ctftp\*.log  
activelog /cm/trace/dbl/sdi/ccmAgt/dbnotify\_ccmAgt\*.log  
activelog /cm/trace/dbl/sdi/CiscoSyslogSubAgt/dbnotify\_CiscoSyslogSubAgt\*.log  
activelog /cm/trace/dbl/sdi/ccm/dbnotify\_ccm\*.log  
activelog /cm/trace/dbl/sdi/lbm/dbnotify\_lbm\*.log  
activelog /cm/trace/dbl/sdi/auditLog/dbnotify\_AuditLog\*.log  
activelog /cm/trace/dbl/sdi/CTIManager/dbnotify\_CTIManager\*.log  
activelog /cm/trace/dbl/sdi/dnasserver/dbnotify-dnasserver\*.log

## 思科数据库复制器跟踪

activelog /cm/trace/dbl/sdi/dblrpc.err  
activelog /cm/trace/dbl/sdi/installdb\*.log  
activelog /cm/trace/dbl/sdi/start.log  
activelog /cm/trace/dbl/sdi/startrpc.log  
activelog /cm/trace/dbl/sdi/startcar.log  
activelog /cm/trace/dbl/sdi/replication\_scripts\_output.log  
activelog /cm/trace/dbl/sdi/spltrace.log

## Cisco Dialed Number Analyzer

activelog /tomcat/logs/dna/log4j/dna\*.log

## 思科拨号号码分析器服务器

activelog /cm/trace/dnasserver/sdi/dna\*.txt

## Cisco DirSync

activelog /cm/trace/dirsync/log4j/dirsync\*.log

activelog /cm/trace/dirsync/log4j/dirsync\_err\*.log

## 思科目录号码别名查找

activelog /tomcat/logs/dnaliaslookup/log4j/dnaliaslookup\*.log

## 思科目录号码别名同步

activelog /cm/trace/dnaliassync/log4j/dnaliassync\*.log

## 思科E911服务

activelog /tomcat/logs/e911proxy/log4j/e911proxy\*.log

## Cisco Extended Functions

activelog /cm/trace/cef/sdi/cef\*.txt

## 思科扩展功能报告

activelog /cm/log/cef/xml/qrt\*.xml

## Cisco Extension Mobility

activelog /tomcat/logs/em/log4j/emservice\*.log

## **Cisco Extension Mobility应用程序**

activelog /tomcat/logs/em/log4j/emapp\*.log

## **Cisco IP Manager Assistant**

activelog /tomcat/logs/ipma/log4j/service\*.log

## **Cisco IP 语音媒体流应用**

activelog /cm/trace/cms/sdi/cms\*.txt

## **Cisco Informix数据库服务**

activelog /cm/log/informix/ccm.log.\*.gz

activelog /cm/log/informix/car.log

activelog /cm/log/informix/ccm.log

## **思科集群间查找服务**

activelog /cm/trace/ils/sdl/SDL\*\_600\_\*.txt

## **Cisco 许可证管理器**

activelog /cm/trace/userlicensing/log4j/userlicensing\*.log

## **思科位置带宽管理器**

activelog /cm/trace/lbm/sdl/SDL\*\_700\_\*.txt

## **Cisco Cisco 日志分区监控工具**

activelog /cm/trace/lpm/sdi/lpm\*.txt

## 思科Log4jinit Servlet

activelog /tomcat/logs/log4jinit/log4j/log4jinit\*.log

## Cisco RIS 数据收集器

activelog /cm/trace/ris/sdi/ris\*.txt

## 思科RIS数据收集器性能监控日志

activelog /cm/log/ris/csv/PerfMon\*.csv

## Cisco RTMT Web Service

activelog /tomcat/logs/rtmt/log4j/rtmt\*.log

## Cisco RisBean库

activelog /tomcat/logs/risbean/log4j/risbean\*.log

## Cisco 基于角色安全性

activelog /tomcat/logs/rbs/log4j/rbsaccess\*.log

## Cisco SOAP Web Service

activelog /tomcat/logs/soap/csv/ratecontrol\*.csv  
activelog /tomcat/logs/soap/log4j/soap\*.log

## 思科SSO

activelog /platform/log/ssoApp.log

## **Cisco Serviceability Reporter**

activelog /cm/trace/rtmtreporter/log4j/rtmtreporter\*.log

## **思科可维护性报告器警报报告**

activelog /cm/report/rtmtreporter/AlertRep/AlertRep\*.pdf

## **Cisco Serviceability Reporter CallActivitiesReport**

activelog /cm/report/rtmtreporter/CallActivitiesRep/CallActivitiesRep\*.pdf

## **思科可维护性报告器设备报告**

activelog /cm/report/rtmtreporter/DeviceRep/DeviceRep\*.pdf

## **思科可维护性报告器PPR报告**

activelog /cm/report/rtmtreporter/PerformanceRep/<nodeIPAddress>/PerformanceRep\*.pdf

## **Cisco Serviceability Reporter服务器报告**

activelog /cm/report/rtmtreporter/ServerRep/ServerRep\*.pdf

## **思科可维护性报告器服务报告**

activelog /cm/report/rtmtreporter/ServiceRep/ServiceRep\*.pdf

## **思科存储过程跟踪**

activelog /cm/trace/dbl/sdi/spltrace.log.\*.gz  
activelog /cm/trace/dbl/sdi/spltrace.log

## 思科系统日志代理

activelog /cm/trace/syslogmib/sdi/syslogmib\*.txt

## Cisco TAPS Service

activelog /cm/trace/taps/log4j/taps\*.log

## Cisco TFTP

activelog /cm/trace/ctftp/sdl/SDL\*\_600\_\*.txt

## Cisco Tomcat

activelog /tomcat/logs/manager\*.log  
activelog /tomcat/logs/admin\*.log  
activelog /tomcat/logs/host-manager\*.log  
activelog /tomcat/logs/catalina.out  
activelog /tomcat/logs/localhost\_access\_log.txt  
activelog /tomcat/logs/localhost\*.log

## Cisco Tomcat安全日志

activelog /tomcat/logs/security/log4j/security\*.log

## Cisco Tomcat统计服务小服务

activelog /tomcat/logs/tomcatstats/log4j/tomcatstats\*.log

## Cisco Trace Collection Service

activelog /cm/trace/tct/log4j/tct\*.log

## 思科信任验证服务

activelog /cm/trace/tvs/sdi/tvs\*.txt

## Cisco Unified 移动语音访问服务

activelog /tomcat/logs/ccmivr/log4j/ccmivr\*.log

## Cisco Unified OS Admin Web Service

activelog /tomcat/logs/cmplatform/log4j/cmplatform\*.log

## 思科统一操作系统平台API

activelog /tomcat/logs/platform-api/log4j/platform-api\*.log

## Cisco Unified 报告 Web 服务

activelog /tomcat/logs/cucreports/log4j/cucreports\*.log

## 思科用户数据服务

activelog /tomcat/logs/cucm-uds/log4j/cucm-uds\*.log

## Cisco WebDialer Web Service

activelog /tomcat/logs/webdialer/log4j/webdialer\_CTIClient\*.txt

## Cisco WebDialer重定向器Web服务

activelog /tomcat/logs/redirector/log4j/redirector\*.log

## Cron日志

activelog /syslog/cron

## 事件查看器 — 应用日志

activelog /syslog/CiscoSyslog\*  
activelog /syslog/CiscoSyslog  
activelog /syslog/AlternateSyslog.\*  
activelog /syslog/AlternateSyslog

## 事件查看器 — 系统日志

activelog /syslog/messages

## FIPS日志

activelog /platform/fips/fips.log

## 主机资源代理

activelog /platform/snmp/hostagt/hostagt.log

## IPT平台CLI日志

activelog /platform/log/dbl\*.log  
activelog /platform/log/cli\*.log

## IPT平台证书监控器日志

activelog /platform/log/certm.log

## IPT平台CertMgr日志



activelog /platform/log/certMgmt\*.log

## **IPT平台群集管理器日志**

activelog /platform/log/clustermgr\*.log

## **IPT平台GUI日志**

activelog /tomcat/logs/iptplatform/log4j/iptplatform\*.log

## **IPT平台IPSecMgmt日志**

activelog /platform/log/ipsecMgmt.log

## **安装文件签名**

activelog /platform/log/authenticateFile.log

## **安装和升级日志**

install /install\_log\*.log  
安装/selinux\_post.log  
安装/system-history.log  
安装/install.log  
安装/lbm\_post\_install.log

## **MIB2代理**

activelog /platform/snmp/mib2agt/mib2agt.log

## **邮件日志**

activelog /syslog/maillog

## NTP日志

activelog /syslog/ntp\_stop.sh.log  
activelog /syslog/ntp\_start.sh.log  
activelog /syslog/sd\_ntp.log

## 数据包捕获日志

activelog /platform/cli/\*.cap

## 计划日志

activelog /cm/trace/cti/proglogs/CTIManager\*.ProgLog  
activelog /cm/trace/ccm/proglogs/ccm\*.ProgLog

## SAR日志

activelog /sa/sar\*

## SELinux日志

activelog /platform/selinux\_startup.log

## SNMP主代理

activelog /platform/snmp/snmpdm/snmpMasterAgt\*.log

## 安全日志

activelog /syslog/secure-\*

## 自助调配IVR

activelog /cm/trace/PnP/log4j/PnP\*.log

## 服务管理器

activelog /platform/log/servm\*.log

## 系统应用代理

activelog /platform/snmp/sappagt/startup.txt  
activelog /platform/snmp/sappagt/sappagt.log

并非服务的所有目录都包含日志文件。这可能是由于缺少配置的某些组件或功能。以下列表显示创建本文档时没有任何文件的部分。

思科中止假脱机事务

思科音频翻译器应用

Cisco CAR Web Service

Cisco CCM PD Web Service

Cisco CCMUser Web服务

思科CDP代理

CM服务器上的Cisco CDR文件

已处理发布服务器上的Cisco CDR文件

Cisco CTL Provider

Cisco CallManager Cisco IP 电话服务

思科被叫方跟踪

思科核心文件恢复工具

思科发现响应器服务

思科外部呼叫控制服务

Cisco GRT 通信 Web 服务

Cisco Messaging 接口

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服务注册日志

后台处理程序日志