如何请求访问现有智能帐户

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简介

本文描述请求访问现有智能帐户的过程。

先决条件

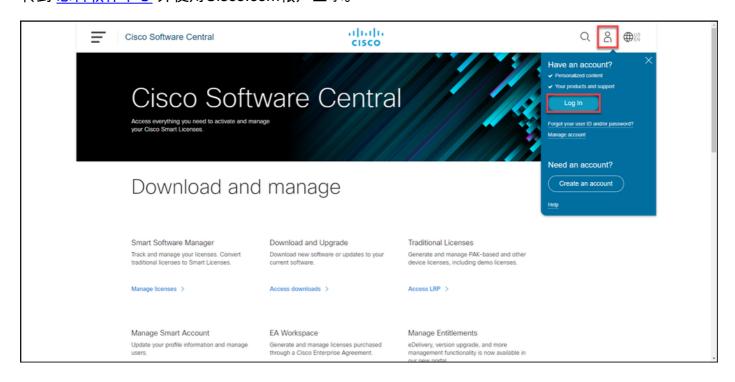
开始之前,请确保您拥有以下数据:

• 有效Cisco.com帐户

请求访问现有智能帐户

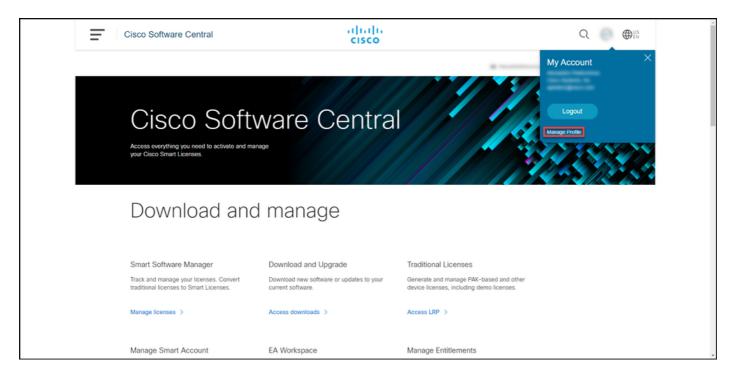
步骤 1:

转到 思科软件中心 并使用Cisco.com帐户登录。



步骤 2:

单击配置文件按钮,然后选择管理配置文件。



步骤 3:

在"配置**文件管理**"页上,单**击访问管理**。

cisco	⊕US ♣ Hi,
Home Personal Settings	Management
You will not be able to update Cisco employee profile attributes in On-	elD. Please update it in HR systems.
Your Personal Details	Your Company Details
First Name	Country or Region
Allerandre	Prised
Last Name	Company
Profesions	Cisco Systems, Inc.
Preferred First Name	Site Address
	Roga Providences Worksprinters 176, Energylae Park, 476401.
	Company Phone Number

步骤 4:

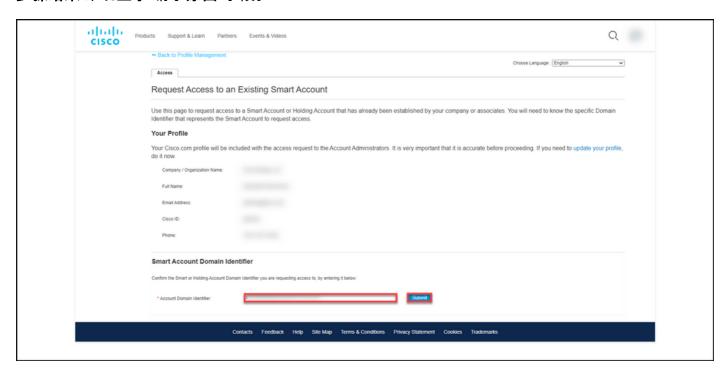
在"访问**"选**项卡上,单**击智能帐户**。在"查**看您的访问请求**"部分,**选择"请求访问现有智能帐户"。 步骤结果**:系统显示"请求**访问现有帐户"**页。

CISCO Pro		s & Videos			Q
	Back to Profile Management Access Services & Support Smart Accounts Ordering Smart Services CCIE Partners PICA Users			Choose Language : English	~
	Existing Smart Account Access Smart Account Domain	Smart Account Name	Virtual Account	Role	
	1	L		Smart Account Administrator	
	View Your Access Requests Request a Smart Account for your organization or initiate it for someone else Request Access to an Existing Smart Account Submit a request for access to a Smart Account				
	Manage Smart Account Modify the properties of your Smart Account and associate individual Cisco Smart Accounts with your Smart Account. Learn About Smart Accounts				
	Access documentation and training.	Feedback Help Site Map Terms & Co	nditions Privacy Statement Cookies	Trademarks	

步骤 5:

在"请**求访问现有智能帐户"**页面的"您**的简档**"部分,确保您的简档信息正确。在"智**能帐户域标识**符"部分的"**帐户域标识符"**字段中,输入您需要访问的帐户域标识符。单击"Submit"。

步骤结果:系统显示"请求原因"字段。



步骤 6:

在请求原因字段中,输入请求访问智能帐户的原因。单击"Send Request(发送请求)"。

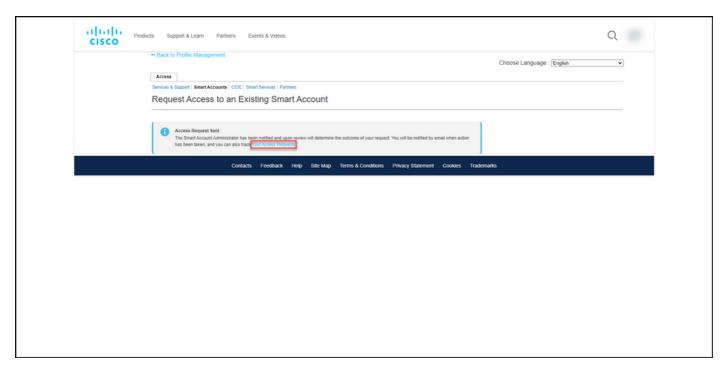
步骤结果:系统显示确认您的访问请求已发送的通知消息。

CISCO	viducts Support & Learn Partners Events & Videos	Q	
		uage : English	
	Access		
	Request Access to an Existing Smart Account		
	Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will neel identifier that represents the Smart Account to request access.	d to know the specific Domain	
	Your Profile		
	Your Cisco com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. It do it now.	you need to update your profile,	
	Company / Organization Name:		
	Full Name:		
	Email Address:		
	Cisco ID:		
	Phone:		
	Smart Account Domain Identifier		
	Confirm the Smart or Holding Account Donain Identifier you are requesting access to, by entering it below:		
	* Account Domain Identifier: Submit		
	Account Name:		
	Account Type: CUSTOMER		
	* Reason For Request:		
	10 character minimum 951 remaining		
	When submitted, the request will be sent to the Smart Account Administrator, who will review and determine the outcome of your request.		
	Send Request		
	Contacts Feedback Help Site Map Terms & Conditions Privacy Statement Cookies Trademarks		

步骤 7:

在通知消息中,单击"Your Access Requests"以跟踪您的访问请求。

步骤结果:系统将显示"服**务和支持**"选项卡,您可以在其中查看访问请求的状态。

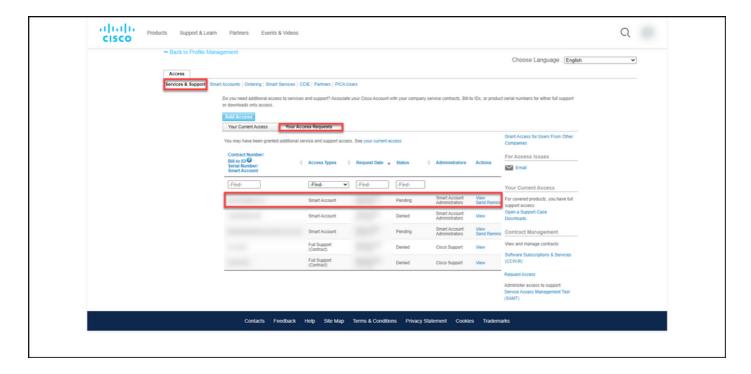


步骤 8∷

在"服**务和支**持"选**项卡的"访**问请求"选项卡上,您可以在"状态"列中检查访问请求的状态,或通过单击**"状态"**发送提醒 **发送提醒** 在"操**作"**列中,以防您的请求已**处于**"待处理"状态几天。

注意:在您发送访问请求后,智能帐户管理员会收到该请求,他们会批准或拒绝该请求。您会

收到有关智能帐户管理员操作的确认电子邮件。如果您没有收到电子邮件,智能帐户管理员尚未对访问请求采取任何操作,您可以向他们<u>发送提醒</u>。或者,如果您知道智能帐户管理员是您请求访问的帐户的管理员,您可以直接联系他们并要求他们对您的访问请求执行操作。如果您不熟悉智能帐户管理员,并且您的访问请求处于*待处理*状态,尽管您向智能帐户管理员发送了提醒,则您可以在支持案例管理器(<u>SCM)中创建案例</u>。



故障排除

如果您在请求访问智能帐户时遇到问题,请在支持案例管理器(SCM)<u>中创建一个案例</u>。

相关信息

如何批准或拒绝智能和虚拟帐户访问请求