Como configurar o recurso Conferência Agora no CUCM 11.X

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Introduction

Este documento descreve um novo recurso **Conference Now**, no Cisco Unified Communications Manager (CUCM).

Prerequisites

Requirements

A Cisco recomenda que você tenha conhecimento dos recursos de mídia no Call Manager.

Componentes Utilizados

As informações neste documento são baseadas na versão 11.5.0.99838-4 do CUCM.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Informações de Apoio

O recurso Conferência Agora permite que chamadores externos e internos participem de uma conferência discando um Número de Diretório IVR do Conference Now, que é um número de assistente de conferência centralizado. Um aplicativo IVR orienta o chamador para participar da conferência reproduzindo anúncios. Depois que o host digita o Número da Reunião e o PIN corretamente, uma bridge de conferência é alocada com base na Lista de Grupos de Recursos de Mídia (MRGL) do host. Os participantes, que ingressam antes do início da reunião, são redirecionados para a mesma bridge de conferência. O host pode definir o Código de acesso dos participantes para uma chamada de conferência segura.

Configurar

Este é um procedimento para configurar o recurso Conferência Agora.

Configurações

Etapa 1. Configure a Conferência Agora.

Navegue até **Roteamento de chamada > Conferência agora**, como mostrado na imagem:

abab	Cisco Unified CM Adm	inistration
cisco	For Cisco Unified Communications	Solutions
System 👻	AAR Group Dial Rules	anced Features ▼ Device ▼ Application ▼ User Management ▼ Bulk Administration ▼ Help ▼
⚠	Route Filter Route/Hunt SIP Route Pattern	ce is configured. This is required to recover your system in case of
Cisc System VMware	Class of Control	I istration 1(R) CPU E5-4669 v3 @ 2.10GHz, disk 1: 120Gbytes, 5120Mbytes RAM, Partitions aligne
	Emergency Location	
User c last l Copyright © All rights res	Call Park Directed Call Park Call Pickup Group	ust 27, 2016 11:52:28 AM IST, to node 10.106.99.199, from 10.196.120.156 using HTTPS
This product exporters, d A summary (Directory Number Meet-Me Number/Pattern	ubject to United States and local country laws governing import, export, transfer and use. Delivery of ompliance with U.S. and local country laws. By using this product you agree to comply with applicable c products may be found at our <u>Export Compliance Product Report</u> web site.
For informat For Cisco Te	Conference Now Dial Plan Installer Route Plan Report Transformation Mobility	lanager please visit our <u>Unified Communications System Documentation</u> web site.

Mantenha o DN da **Conferência Agora** em Partição, que pode ser acessado com o CSS (Calling Search Space, Espaço de Pesquisa de Chamada) respectivo.

System Call Routing Media Resources Advanced Features	. ▼ Device ▼ Application ▼ User Mar	agement 👻 Bulk Administration 👻 H	lelp ▼
Conference Now Configuration			
Save 🗶 Delete			
⊂ Status			
(i) Status: Ready			
⊂ Conference Now Configuration ─────			
Conference Now IVR Directory Number*	3030		
Route Partition	PT-CUG		
Description			
Maximum Wait Time For Host Until Participant is Disconnected st	15	▼ Minutes	
MOH Source While Participant is Waiting	1-SampleAudioSource	▼	
Save Delete			
(i) *- indicates required item.			

Etapa 2. Agora em Device e atribua o Owner User.

Navegue até **Dispositivo > Telefone** e procure o dispositivo.

cisco	Cisco UI For Cisco Un	ified CM Ad	dministration	1			
System 👻	Call Routing 🔻	Media Resources 🔻	Advanced Features 💌	Device •	 Application • 	User Managem	ement 🔻 Bulk Administration 👻 Help 👻
Find and Li	ist Phones			СП	Route Point		
Add Net	w			Gat Gat	akeeper eway		
Phone				Pho	ine		
Find Phone	where Device I	Name	▼ begins with	Trui Rer	ik note Destination		ar Filter 🕀 📼
				Dev	ce Settings	•	active query. Please enter your search criteria using the options above.
Add New							

Selecione o dispositivo correto.

System -	Call Routing 👻 Media Res	sources • Advanced Features • Device •	Application User Management	Bulk Administration •	Help 👻				
Find and	List Phones						Related Links: Actively	Logged In De	avice Report 🔻 🛛 Go
🕂 Add 1	New Select All	Clear All 🙀 Delete Selected	t Selected 🖉 Apply Config to Selected						
Status -									
(i) 7 re	cords found								
Phone	(1 - 7 of 7)							Ro	ws per Page 50 🔻
Find Phon	e where Device Name	▼ begins with ▼	Find Clear Filte	r 🔶 🖃					
		Selec	t item or enter search text 💌						
		Device Name(Line) *	Description	Device Pool	Device Protocol	Status	IPv4 Address	Сору	Super Copy
	(internet)	ANAAAAAAAAAAAOOO	ANAAAAAAAAAA000	Default	SCCP	None	None		
		CSESAKALEKA		Default	SIP	None	None	6	1
	() ()	SEP001121FF6F2E	SEP001121FF6F2E	Default	SCCP	Registered with CUCM-PUB	10.106.99.231	ß	1
	7841	SEP00E16DBA5FD5	Auto 3003	HQ	SIP	Registered with CUCM-PUB	10.106.99.230	D.	1
	() 9951	SEP44E4D9458511	Auto 3004	Default	SIP	None	None	ß	1
	CIPC	SEP54EE7581271D		Default	SCCP	None	None	D.	1
	200 1200	SEPA40CC3957CC7	Auto 3002	Default	SIP	Registered with CUCM-PUB	10.106.99.236	ß	1
Add Ne	w Select All Clear A	All Delete Selected Reset Selected	Apply Config to Selected						

Phone	Configuration			Related Links: Back To Find/List	▼ Go
🔒 Si	we 🗙 Delete 📋 Copy 蠀 Reset 🧷 Apply Cor	nfig 🕞 Add New			
Status () s					
• Assoc	Modify Button Items	Phone Type Product Type: Cisco 9951 Device Protocol: SIP			
2 3	Comp Line [2] - 3006 in PT-CUG	Real-time Device Status Registration: Registered with Cisco IPv4 Address: 10.106.99.236	Unified Communications Manager CUCM-PUB		
4 5	ශික <u>g.cisco1@cisco.com</u> ශික <u>g.Add a new SD</u>	Active Load ID: sip9951.9-4-25R2-2 Inactive Load ID: sip9951.9-4-2-13 Download Status: Unknown			
6	Add On Module(s) None None	Device Information			
8 9	None	Device is trusted MAC Address *	A40CC3957CC7		
10	None	Description	Auto 3002		

Selecione **Proprietário** como **Usuário** e atribua a **ID de Usuário Proprietário**. Aqui **a cisco** é usada como **ID de usuário proprietário**.

System		s 👻 Device 👻 Application 👻 User Managem	ent Bulk Administration Help		
Phone	Configuration			R	elated Links: Back To Find/List
🔒 s	ve 🗙 Delete 📔 Copy 🎦 Reset 🧷 Apply Cor	fig 🕂 Add New			
20	Nee	Network Hold MOH Audio Source	2-ExternalSource	▼	
21	None	Location*	Hub_None	▼	
22	None	AAR Group	< None >	▼	
24	None	User Locale	English, United States	▼	
25	None	Network Locale	< None >	▼	
26	None	Built In Bridge*	Default	▼	
27	None	Privacy*	Default	*	
28	None	Device Mobility Mode*	On	 View Current Device Mobility Settings 	
29	None	Owner	User Anonymous (Public/Shared Space)		
30	None	Owner User ID*	cisco	-	
31	None	Mobility User ID	< None >	*	
32	None	Phone Personalization*	Default	•	

Etapa 3. Como mostrado na imagem, navegue para Gerenciamento de usuário > Usuário final.

cisco	Cisco Unified CM Administration For Cisco Unified Communications Solutions			
System 👻	Call Routing Media Resources Advanced Features Device Application	· 🗸	ser Management Bulk Administration	▼ Help ▼
			Application User	
	WARNING: No backup device is configured. This is re	ր<	End User User/Phone Add	n in case of failure.
			SIP Realm	
Cisc	o Unified CM Administration		User Settings	
			Self-Provisioning	
System	version: 11.5.0.99838-4		Assign Presence Users	
VMwar	e Installation: 4 vCPU Intel(R) Xeon(R) CPU E5-4669 v3 @ 2.10GHz, d	isk 1	I: 120Gbytes, 5120Mbytes RAM,	Partitions aligned
Jser c last l	ogged in to this cluster on Saturday, August 27, 2016 11:52:28 AM IST, to node :	0.10	6.99.199, from 10.196.120.156 using H	ITTPS
Copyright © All rights res	1999 - 2015 Cisco Systems, Inc. erved.			
This produc	t contains cryptographic features and is subject to United States and local country later and users are responsible for compliance with U.S. and local country later	y law	s governing import, export, transfer a	id use. Delivery of Cisco cryptographic products does not imply third-party authority to impo

summary of U.S. laws governing Cisco cryptographic products may be found at our Export Compliance Product Report web site.

or information about Cisco Unified Communications Manager please visit our Unified Communications System Documentation web site.

or Cisco Technical Support please visit our <u>Technical Support</u> web site.

Procure o usuário e selecione o usuário atribuído no telefone na Etapa 2.

System 👻 Call	Routing -	Media Resources 🔻	Advanced Features 👻	Device 💌	Application -	User Management 💌	Bulk Administratio	n 🕶 Help 🕶				
Find and List (Users											
Add New	Select /	All E Clear All	Delete Selected									
Status												
(i) 4 records	found											
liser (1 - 4	(of 4)											Row
Find User where	e First name	2	▼ begins with ▼			Find Clear Filter	4 -					
	L	lser ID 🕈	Meetin	g Number		First Name	L	ast Name	Department	Dire	ectory URI	User Sta
	<u>cisco</u>	>	3006				cisco2			cisco1@cisco.com		Enabled Local User
	cisco3		3001		A		Phone			cisco3@cisco.com		Enabled Local User
	cisco4		3002		В		Phone			cisco4@cisco.com		Enabled Local User

Mantenha o PIN do usuário. Esse pino será usado se você for o organizador da reunião.

System Call Routing	Media Resources • Advanced Features • Device • Ap	plication 👻 User Management 👻 Bulk Administration 👻 Help 👻
End User Configuration		
🔚 Save 🗙 Delete 🗆	Add New	
-Status Update successful		
-User Information		
User Status User ID* Password Confirm Password Self-Service User ID	Enabled Local User cisco 	Edit Credential
PIN	•••••	Edit Credential
Confirm PIN	•••••	This is mantodatov to set the pin.
Last name*	cisco2	<u>-</u>
Middle name		
First name		
Display name		
Title		
Directory URI	cisco1@cisco.com	

Etapa 4. Marque a caixa de seleção **Enable End User to Host Conference Now**, conforme mostrado na imagem:

Finable End Liser to Host Conference Now
Meeting Number 3002
Attendees Access Code 1234 This pin is used to join the participant in the conference.
Save Delete Add New

Verificar

Para verificar sua configuração, ligue para a **Conferência Agora** Número do Diretório (DN), ou seja, **3030**. Digite o número da reunião **3002** seguido de **#** key.

Como host, mantenha o pino configurado na etapa 3. Agora, para outro participante, compartilhe o número da reunião **3002** e o Código do Participante **1234**.

Troubleshoot

As etapas de solução de problemas para essa configuração são abordadas em um documento separado .