

Configurar a autenticação de dois fatores para o acesso de gerenciamento do ISE

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Introduction

Este documento descreve as etapas necessárias para configurar a autenticação externa de dois fatores para o acesso de gerenciamento do Identity Services Engine (ISE). Neste exemplo, o administrador do ISE autentica no servidor de token RADIUS e uma autenticação adicional na forma de notificação push é enviada pelo servidor Proxy de Autenticação Duo para o dispositivo móvel do administrador.

Prerequisites

Requirements

A Cisco recomenda que você tenha conhecimento destes tópicos:

- Protocolo RADIUS
- Configurando o servidor de token RADIUS ISE e identidades

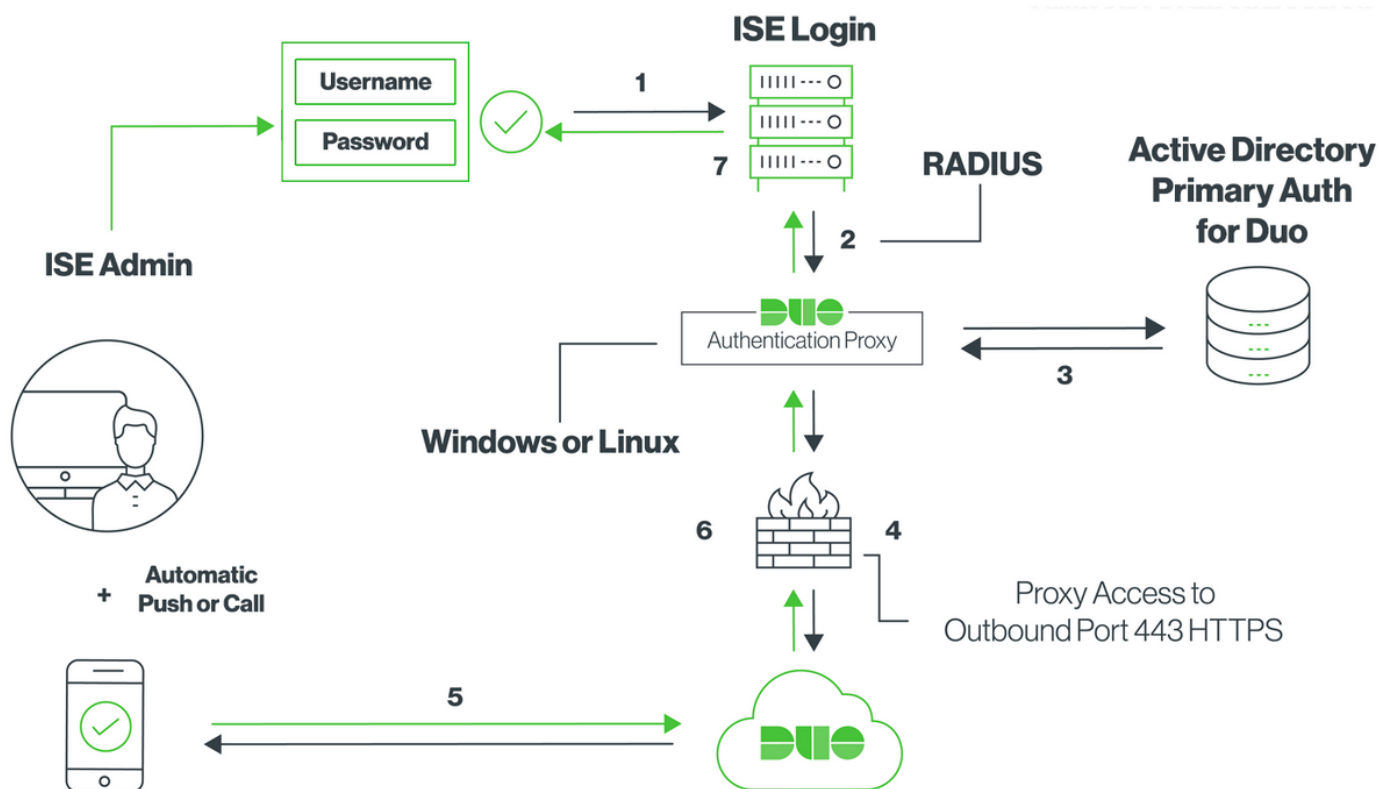
Componentes Utilizados

As informações neste documento são baseadas nestas versões de software e hardware:

- Identity services engine (ISE)
- Active Directory (AD)
- Servidor Proxy de Autenticação Duo
- Serviço Cloud Duo

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Diagrama de Rede



Configuração

Configuração Duo

Etapa 1. Baixe e instale o Duo Authentication Proxy Server em uma máquina Windows ou Linux: <https://duo.com/docs/ciscoise-radius#install-the-duo-authentication-proxy>

Note: Esta máquina deve ter acesso ao ISE e à Duo Cloud (Internet)

Etapa 2. Configure o arquivo `authproxy.cfg`.

Abra este arquivo em um editor de texto, como o Notepad++ ou WordPad.

Observação: o local padrão é `C:\Program Files (x86)\Duo Security Authentication Proxy\conf\authproxy.cfg`

Etapa 3. Crie um aplicativo "Cisco ISE RADIUS" no Painel de administração do Duo: <https://duo.com/docs/ciscoise-radius#first-steps>

Etapa 4. Edite o arquivo `authproxy.cfg` e adicione esta configuração.

```
ikekey= xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
skkey= xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
```

```
api_host=api-xxxxxxx.duosecurity.com
radius_ip_1=10.127.196.189
radius_secret_1=*****
failmode=secure
client=ad_client
port=1812
```

Sample IP address of the ISE server

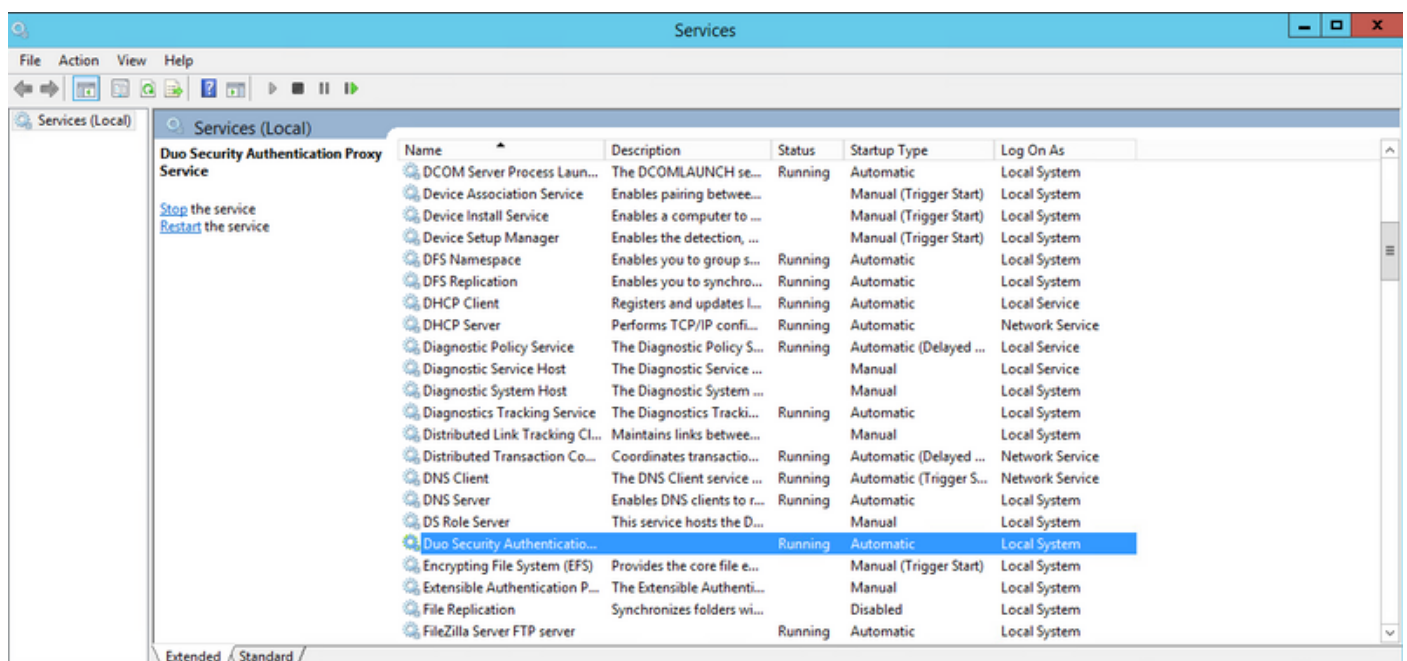
Etapa 5. Configure o ad_client com seus detalhes do Active Directory. O Proxy de Autenticação Duo usa as informações abaixo para autenticar no AD para a autenticação primária.

```
[ad_client]
host=10.127.196.230
service_account_username=< AD-username >
service_account_password=< AD-password >
search_dn=CN=Users,DC=gce,DC=iselab,DC=local
```

Sample IP address of the Active Directory

Note: Se a sua rede exigir uma conexão de proxy HTTP para acesso à Internet, adicione detalhes http_proxy em authproxy.cfg.

Etapa 6. Reinicie o Serviço Proxy de Autenticação de Segurança Duo. Salve o arquivo e **reinicie o serviço Duo** na máquina Windows. Abra o console do Windows Services (services.msc), localize o **Serviço Proxy de Autenticação de Segurança Duo** na lista de serviços e clique em **Reiniciar** como mostrado na imagem:



Etapa 7. Crie um nome de usuário e ative o Duo Mobile no dispositivo final:

<https://duo.com/docs/administration-users#creating-users-manually>

Adicione o usuário ao Painel de administração do Duo. Navegue até **Usuários > adicionar usuários**, conforme mostrado na imagem:

The screenshot shows the Duo Admin console interface. On the left is a dark sidebar with navigation options: Dashboard, Policies, Applications, Users (highlighted), Add User (highlighted), Pending Enrollments, Bulk Enroll Users, Import Users, Directory Sync, Bypass Codes, 2FA Devices, Groups, Administrators, and Reports. The main content area has a search bar at the top with the text "Search for users, groups, applications, or devices". Below the search bar is a breadcrumb trail: "Dashboard > Users > Add User". The main heading is "Add User". A section titled "Adding Users" contains the text "Most applications allow users to enroll themselves after they complete primary authentication." and a link "Learn more about adding users". Below this is a form with a "Username" label and a text input field containing "duoadmin". A note below the field says "Should match the primary authentication username." At the bottom of the form is a blue "Add User" button.

Verifique se o usuário final tem o aplicativo Duo instalado no telefone.

The screenshot shows the "Phones" section of the Duo Admin console. It features a heading "Phones" and a sub-heading "You may rearrange the phones by dragging and dropping in the table." On the right side, there is a blue "Add Phone" button. Below the text is a large empty box with the message "This user has no phones. [Add one.](#)"

The screenshot shows the "Add Phone" page in the Duo Admin console. The sidebar is the same as in the previous image, but "Users" is highlighted, and "Add User" is selected. The main content area has a search bar at the top with the text "Search for users, groups, applications, or devices". Below the search bar is a breadcrumb trail: "Dashboard > Users > duoadmin > Add Phone". The main heading is "Add Phone". Under the heading, there is a "Type" section with two radio buttons: "Phone" (selected) and "Tablet". Below this is a form with a "Phone number" label and a text input field containing "+1 201-555-5555". To the right of the input field is a link "Show extension field". At the bottom of the form is a blue "Add Phone" button.

Selecione **Ativate Duo Mobile**, conforme mostrado na imagem:

Device Info



Not using Duo Mobile
[Activate Duo Mobile](#)

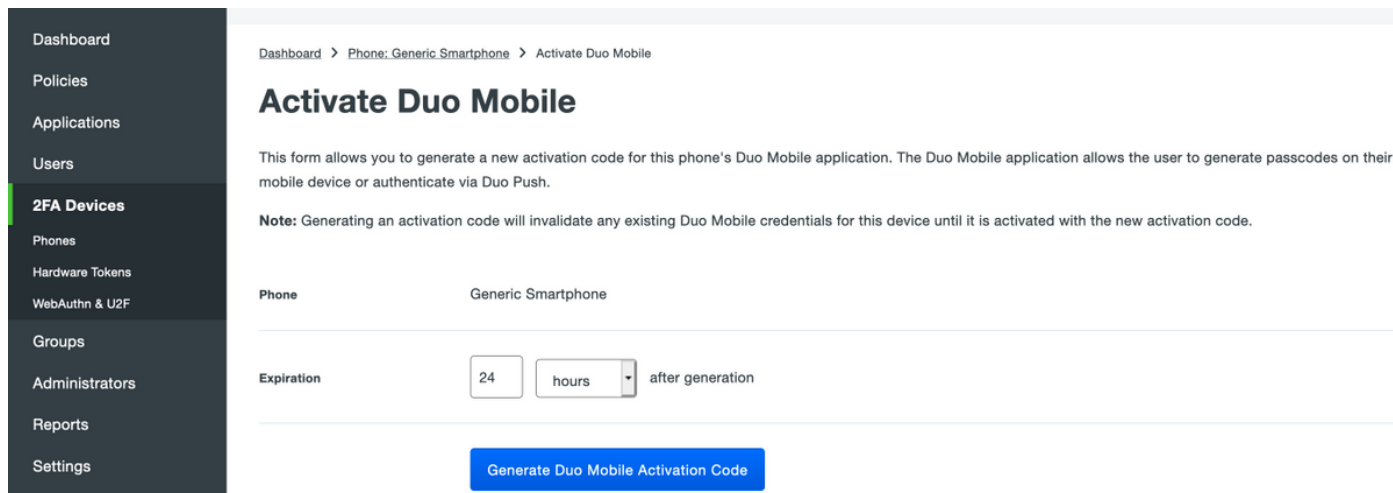


Model
Unknown



OS
Generic Smartphone

Selecione **Gerar Código de Ativação Móvel Duo**, conforme mostrado na imagem:



Dashboard > Phone: Generic Smartphone > Activate Duo Mobile

Activate Duo Mobile

This form allows you to generate a new activation code for this phone's Duo Mobile application. The Duo Mobile application allows the user to generate passcodes on their mobile device or authenticate via Duo Push.

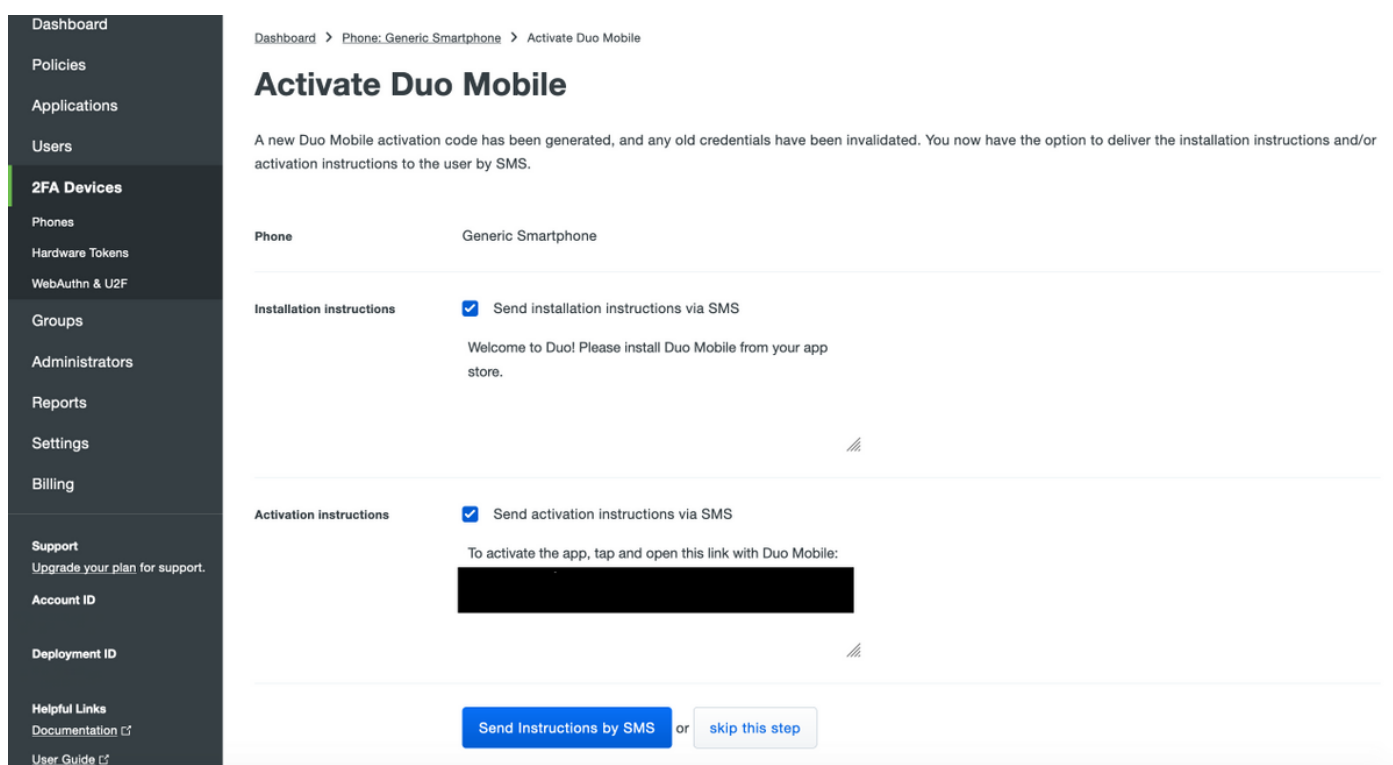
Note: Generating an activation code will invalidate any existing Duo Mobile credentials for this device until it is activated with the new activation code.

Phone: Generic Smartphone

Expiration: 24 hours after generation

[Generate Duo Mobile Activation Code](#)

Selecione **Enviar instruções por SMS**, conforme mostrado na imagem:



Dashboard > Phone: Generic Smartphone > Activate Duo Mobile

Activate Duo Mobile

A new Duo Mobile activation code has been generated, and any old credentials have been invalidated. You now have the option to deliver the installation instructions and/or activation instructions to the user by SMS.

Phone: Generic Smartphone

Installation instructions Send installation instructions via SMS

Welcome to Duo! Please install Duo Mobile from your app store.

Activation instructions Send activation instructions via SMS

To activate the app, tap and open this link with Duo Mobile:

[Send Instructions by SMS](#) or [skip this step](#)

Clique no link no SMS e o aplicativo Duo será vinculado à conta de usuário na seção **Informações do dispositivo**, como mostrado na imagem:

The screenshot shows the Cisco Duo user interface. On the left is a dark sidebar with navigation options: Dashboard, Policies, Applications, Users, 2FA Devices (highlighted), Phones, Hardware Tokens, WebAuthn & U2F, Groups, Administrators, Reports, Settings, and Billing. The main content area has a search bar at the top with the text "Search for users, groups, applications, or devices". Below the search bar is a breadcrumb trail: "Dashboard > Phones > Phone: [redacted]". A "Send SMS" button is visible in the top right. The user profile section shows a green person icon, the name "duoadmin (NANCY)", and a blue link "Attach a user". Below this, it says "Authentication devices can share multiple users". The "Device Info" section shows a Duo Mobile icon, the text "Using Duo Mobile 3.28.0" with a blue link "Reactivate Duo Mobile", and "Last Seen 29 minutes ago". To the right, there are icons for "Model" (a smartphone) and "OS" (Android 8.0.0).

Configuração do ISE

Etapa 1. Integre o ISE ao proxy de autenticação Duo.

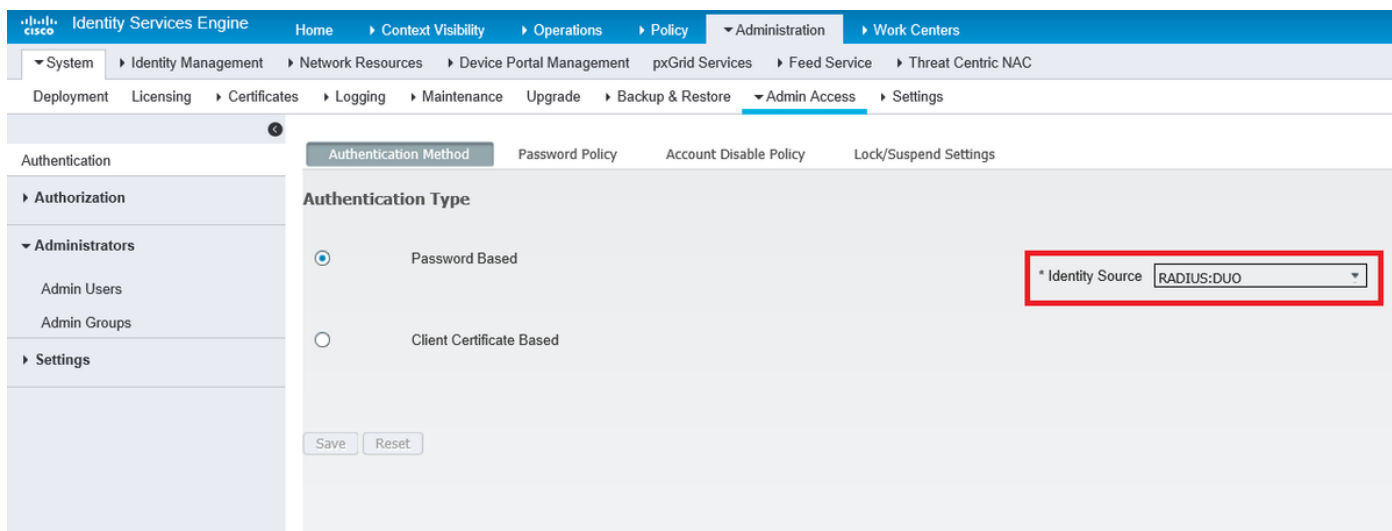
Navegue até **Administration > Identity Management > External Identity Sources > RADIUS Token**, clique em **Add** para adicionar um novo servidor de Token RADIUS. Defina o nome do servidor na guia geral, o endereço IP e a chave compartilhada na guia de conexão, como mostrado na imagem:

Note: Defina o tempo limite do servidor como 60 segundos para que os usuários tenham tempo suficiente para agir no envio

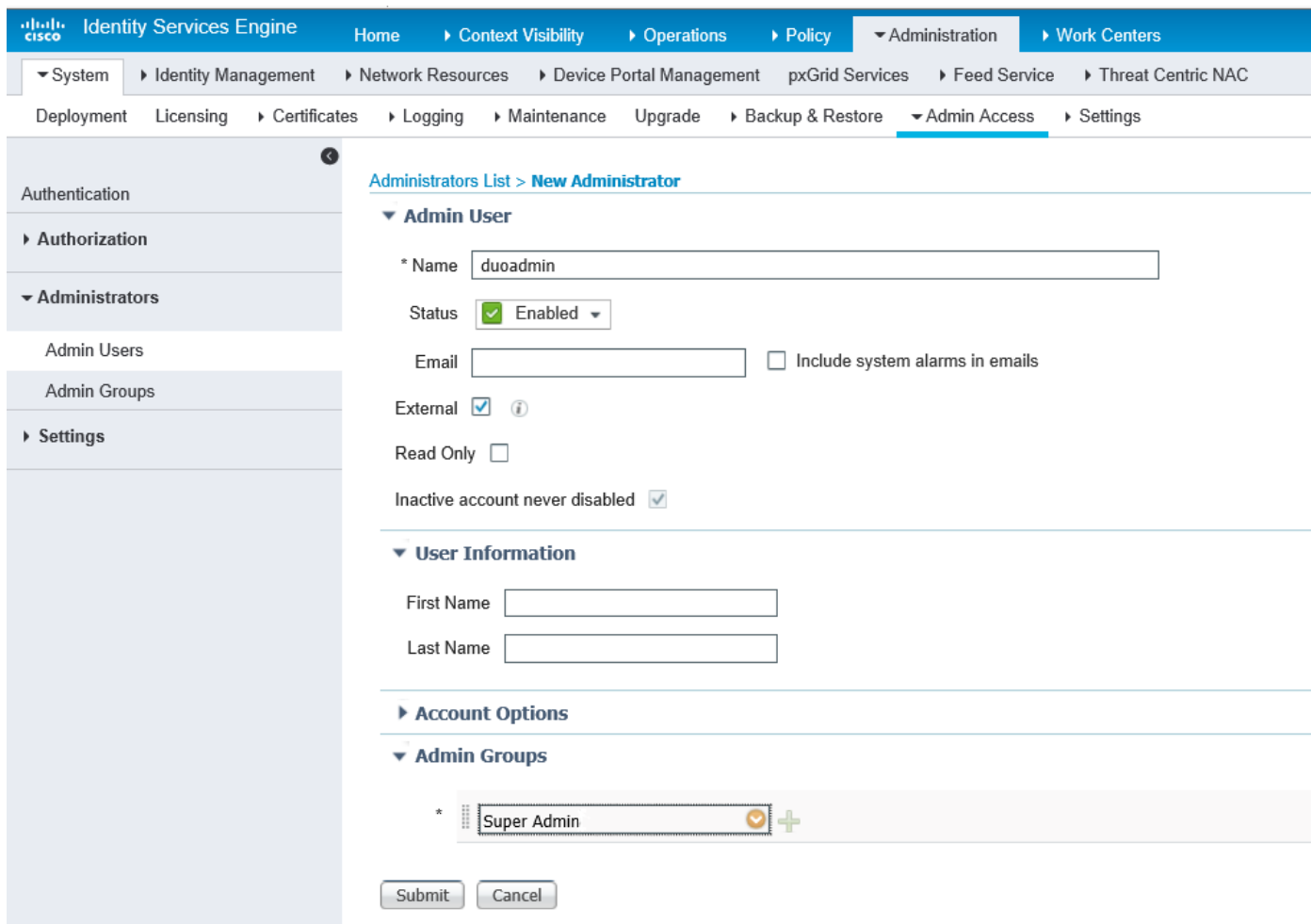
The screenshot shows the Cisco Identity Services Engine (ISE) configuration page for a RADIUS Token Identity Source. The breadcrumb trail is "Administration > System > Admin Access > Authentication > Authentication Method". The page title is "RADIUS Token List > DUO". The main content area is titled "RADIUS Token Identity Sources" and has tabs for "General", "Connection", "Authentication", and "Authorization". The "Connection" tab is active. Under "Server Connection", there are checkboxes for "Safeword Server" and "Enable Secondary Server". The "Always Access Primary Server First" radio button is selected, and the "Fallback to Primary Server after" is set to 5 minutes. Below this, there are sections for "Primary Server" and "Secondary Server". The "Primary Server" section has fields for "Host IP" (10.127.196.230), "Shared Secret" (masked), "Authentication Port" (1812), "Server Timeout" (60 seconds), and "Connection Attempts" (3). The "Secondary Server" section has fields for "Host IP", "Shared Secret" (masked), "Authentication Port" (1812), "Server Timeout" (5 seconds), and "Connection Attempts" (3). At the bottom, there are "Save" and "Reset" buttons.

Etapa 2. Navegue até **Administration > System > Admin Access > Authentication > Authentication Method** e **Select** previamente configurado como o servidor de token RADIUS como a Identity

Source, como mostrado na imagem:



Etapa 3. Navegue até **Administration > System > Admin Access > Administrators > Admin Users** e Create an admin user as External e forneça o privilégio de superadministrador, como mostrado na imagem:



Verificar

Use esta seção para confirmar se a sua configuração funciona corretamente.

Abra a GUI do ISE, selecione RADIUS Token Server como Identity Source e faça login com o

usuário admin.



Identity Services Engine

Username

Password

Identity Source

[Problem logging in?](#)

Troubleshoot

Esta seção disponibiliza informações para a solução de problemas de configuração.

Para solucionar problemas relacionados à conectividade de proxy Duo com a nuvem ou Active Directory, habilite a depuração no proxy de autenticação Duo adicionando "debug=true" na seção principal de authproxy.cfg.

Os registros estão localizados no seguinte local:

C:\Program Files (x86)\Duo Security Authentication Proxy\log

Abra o arquivo **authproxy.log** em um editor de texto, como o Bloco de Notas+ ou WordPad.

Registre os trechos do Proxy de Autenticação Duo recebendo solicitação do ISE e enviando-o para a Nuvem Duo.

```
2019-08-19T04:59:27-0700 [DuoForwardServer (UDP)] Sending request from 10.127.196.189 to radius_server_auto
2019-08-19T04:59:27-0700 [DuoForwardServer (UDP)] Received new request id 2 from ('10.127.196.189', 62001)
2019-08-19T04:59:27-0700 [DuoForwardServer (UDP)] (('10.127.196.189', 62001), duoadmin, 2): login attempt for username u'duoadmin'
```



```
2019-08-19T04:59:27-0700 [DuoForwardServer (UDP)] Sending AD authentication request for 'duoadmin' to '10.127.196.230'
```

```
2019-08-19T04:59:27-0700 [duoauthproxy.modules.ad_client._ADAuthClientFactory#info] Starting factory
```

Os trechos de log do Proxy de Autenticação Duo não conseguem acessar a Nuvem Duo.

```
2019-08-19T04:59:27-0700 [duoauthproxy.modules.ad_client._ADAuthClientFactory#info] Stopping factory
```

```
2019-08-19T04:59:37-0700 [-] Duo preauth call failed
```

```
Traceback (most recent call last):
```

```
File "twisted\internet\defer.pyc", line 654, in _runCallbacks
```

```
File "twisted\internet\defer.pyc", line 1475, in getResult
```

```
File "twisted\internet\defer.pyc", line 1416, in _inlineCallbacks
```

```
File "twisted\python\failure.pyc", line 512, in throwExceptionIntoGenerator
```

```
File "duoauthproxy\lib\radius\duo_server.pyc", line 111, in preauth
```

```
File "twisted\internet\defer.pyc", line 1416, in _inlineCallbacks
```

```
File "twisted\python\failure.pyc", line 512, in throwExceptionIntoGenerator
```

```
File "duoauthproxy\lib\duo_async.pyc", line 246, in preauth
```

```
File "twisted\internet\defer.pyc", line 1416, in _inlineCallbacks
```

```
File "twisted\python\failure.pyc", line 512, in throwExceptionIntoGenerator
```

```
File "duoauthproxy\lib\duo_async.pyc", line 202, in call
```

```
File "twisted\internet\defer.pyc", line 654, in _runCallbacks
```

```
File "duoauthproxy\lib\duo_async.pyc", line 186, in err_func
```

```
duoauthproxy.lib.duo_async.DuoAPIFailOpenError: API Request Failed: DNSLookupError('api-xxxxxxx.duosecurity.com',)
```

```
2019-08-19T04:59:37-0700 [-] (('10.127.196.189', 62001), duoadmin, 3): Failmode Secure - Denied Duo login on preauth failure
```

```
2019-08-19T04:59:37-0700 [-] (('10.127.196.189', 62001), duoadmin, 3): Returning response code 3: AccessReject
```

```
2019-08-19T04:59:37-0700 [-] (('10.127.196.189', 62001), duoadmin, 3): Sending response
```

Informações Relacionadas

- [Autenticação de VPN RA usando DUO](#)
- [Suporte Técnico e Documentação - Cisco Systems](#)