

# CUCM-logbestanden verzamelen als RTMT niet toegankelijk of beschikbaar is

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## Inleiding

Dit document beschrijft de procedure om de logbestanden van Cisco Unified Communications Manager (CUCM) te verzamelen op CLI.

## Achtergrond

Er zijn tijden waar u de CUCM-sporen moet verzamelen om een specifiek probleem op te lossen en de Real Time Monitoring Tool (RTMT) toegang werkt niet.

Bijgedragen door Nenos Nicko, Cisco TAC Engineer.

## Hoe sporen van CUCM te verzamelen als RTMT niet toegankelijk of beschikbaar is

Gebruik deze paden om de logbestanden te verkrijgen via CUCM Secure Shell (SSH):

**Opmerking:** Als sporen worden verzameld door CLI-inloggen van CUCM-wortel, vervang dan: `file get activelog` met `/var/log/active/`.

**Opmerking:** zorg ervoor dat de externe SFTP-server geconfigureerd en toegankelijk is voordat het logbestand wordt verzameld.

### INZENDING

BESTANDSSPECIFICATIE	
Prog Logs	<code>file get activelog cm/trace/ccm/Proglogs/*.* file get activelog cm/trace/cti/Proglogs/*.*</code>
Servicebeheer	<code>file get activelog platform/log/servm*.log</code>
SNMP-hoofdagent	<code>file get activelog platform/snmp/snmpdm/*.*</code>
MIB2-agent	<code>file get activelog platform/snmp/mib2agt/*.*</code>

Host Resources Agent	file get activelog platform/snmp/hostagt/*.*
System Application Agent	file get activelog platform/snmp/sappagt/*.*
Logboeken – Toepassingslogboek	file get activelog syslog/CiscoSyslog*.*
Logboeken – Systeemlogboek	bestand krijg activelog syslog / berichten.*
Opstartlogs	file get activelog syslog/boot.*
Logbestanden voor installatie en upgrades	file get install *
SELinux-logbestanden	file get activelog platform/selinux_startup.log file get activelog syslog/security- diagnostics.tar.gz
Cisco Tomcat Logs	file get activelog tomcat/logs/catalina*.* file get activelog tomcat/logs/host-manager.* file get activelog tomcat/logs/admin.* file get activelog tomcat/logs/diagnostisch- geheugen.* file get activelog tomcat/logs/diagnostische- info.* file get activelog tomcat/logs/localhost_access* .txt file get activelog tomcat/logs/manager.* file get activelog tomcat/logs/diagnostische- threads.* file get activelog tomcat/logs/*.hprof file get activelog tomcat/logs/localhost*.log
Cisco Tomcat Security Logs	file get activelog tomcat/logs/security/log4j/sec urity*.*
Vastlegging IPT-platform GUI- logbestanden	file get activelog tomcat/logs/iptplatform/log4j/ip tplatform*.*
IP-platform CertMgr-logbestanden	file get activelog platform/log/certMgmt*.log
IP-platform voor IPSec-beheer	file get activelog platform/log/ipsecMgmt*.log
Logbestanden van IPT Platform Cluster Manager	file get activelog platform/log/clustermgr*
CLI-logbestanden van IPT-platform	file get activelog platform/log/cli*.log
IPT-platform CLI gemaakte rapporten	Hardware: file get activelog platform/log/SystemReport- *.tgz Platform: file get activelog platform/log/platformConfig- *.tar

	SE Linux: bestand krijgt activelog syslog/security- diagnostics.tar.gz
Logbestanden voor IPT-platform Remote Support	file get activelog platform/log/getflag* file get activelog platform/log/creative* file get activelog platform/log/remote* file get activelog platform/log/display* file get activelog platform/log/decoder*
Vastlegging IPT-platformmonitor	file get activelog platform/log/certm*.log
Bestandssignalering installeren	file get activelog platform/log/authenticate*.*
Cisco-bulkprovisioningservice	file get activelog cm/trace/bps/log4j/bps.log
Cisco TAPS-service	
Cisco CDR-agent	file get activelog cm/trace/cdragent/log4j/cdragent.log
Cisco DHCP-monitorservice	file get activelog cm/trace/dhcpmon/log4j/dhcpmon.log
Cisco CallManager SNMP-service	file get activelog cm/trace/ccmmib/sdi/CcmMibAgent.txt
Cisco UXL-webservice	file get activelog core/UXLService.*
Cisco CTIM Manager	file get activelog cm/trace/cti/sdl/SDL.txt
Cisco CDR-opslagbeheer	file get activelog cm/trace/cdrrep/log4j/cdrrepregr.log
Cisco AXL-webservice	file get activelog tomcat/logs/axl/log4j/axl.log
Cisco-gegevensservices voor gebruikers	file get activelog tomcat/logs/cucm-uds/log4j/cucm-uds.log
IVR voor zelfprovisioning	file get activelog core/PnPLauncher.*
Cisco TAPS-service	file get activelog cm/trace/taps/log4j/taps.log
Cisco-server voor nummeranalyse	file get activelog cm/trace/dnaserver/sdi/dna.txt
Cisco-nummeranalyse	file get activelog tomcat/logs/dna/Results
Cisco Directory Number Alias Sync	file get activelog cm/trace/dnaliasync/log4j/dnaliasync.log
Cisco Intercluster Lookup-service	file get activelog cm/trace/ils/sdl/SDL.*
Cisco Licentiebeheer	file get activelog cm/trace/userlicentiëring/log4j/

	userlicentiëring*.log file get activelog cm/trace/licentiëring/postinstal l/log4j/licensepostinstall*.log file get activelog cm/trace/licentiëring/log4j/lice nseclient*.log file get activelog tomcat/logs/licentiëring/log4j/li censeloader*.log
Cisco-bandbreedtebeheer voor locaties	file get activelog cm/trace/lbm/sdl/SDL.*
Cisco Extension Mobility	file get activelog tomcat/logs/em/log4j/emservic e.log
Cisco Directory Number Alias Lookup	file get activelog tomcat/logs/dnaliaslookup/log 4j/dnaliaslookup.log
Cisco CallManager	SDL: bestand krijgt activelog cm/trace/ccm/sdl/SDL.* CallLog: file get activelog cm/trace/ccm/calllogs/calllogs _.txt
Cisco IP Manager Assistant	file get activelog tomcat/logs/ipma/log4j/ipma_ ChangeLog.log file get activelog tomcat/logs/ipma/log4j/service .log file get activelog tomcat/logs/ipma/log4j/ipma_ CtiClient.log file get activelog tomcat/logs/ipma/log4j/ipma_S ecurity.log
Cisco CAR Scheduler	file get activelog cm/trace/carsch/log4j/carsch.l og
Uitgebreide Cisco-functies	file get activelog cm/trace/cef/sdi/cef.txt
Cisco CAR-webservice	file get activelog tomcat/logs/car/log4j/car.log
Cisco Trust Verificatieservice	file get activelog cm/trace/tvs/sdi/tvs.txt
Cisco CallManager Cisco IP-telefoon services	file get activelog tomcat/logs/ccmcip/log4j/ccmc ip.log
Cisco WebDialer-webservice	file get activelog tomcat/logs/webdialer/log4j/w ebdialer.log file get activelog tomcat/logs/webdialer/log4j/w ebdialer_CTIClient.txt file get activelog tomcat/logs/webdialer/log4j/w ebdialer_Security.txt
Cisco Unified Mobile Voice Access- service	file get activelog tomcat/logs/ccmivr/log4j/ccmiv r.log
Cisco IP-app voor spraakmedia	file get activelog

	cm/trace/cms/sdi/cms.txt
SOAP - Diagnostic Portal Database Service	file get activelog tomcat/logs/dp/log4j/dp.log
Cisco TFTP	SDL: file get activelog cm/trace/ctftp/sdi/* SDI: file get activelog cm/trace/ctftp/sdi/ctftp.txt
Cisco CTL-provider	file get activelog cm/trace/ctlprovider/sdi/ctlprovider.txt
Cisco-proxyfunctie van certificeringsinstantie	file get activelog cm/trace/capf/sdi/capf.txt
Cisco-incidentenservice voor audits	file get activelog cm/trace/auditlog/sdi/audittrace.txt
Cisco Messaging Interface	file get activelog cm/trace/cmi/sdi file get activelog cm/trace/cmi/sdi/csumi.txt
Cisco E911-service	file get activelog tomcat/logs/e911proxy/log4j/e911proxy.log
Cisco WebDialer ReDirector-webservice	file get activelog tomcat/logs/redirector/log4j/redirector.log
Cisco AMC-service	file get activelog cm/trace/amc/log4j/amc.log
Cisco SPA-berichtservice	file get activelog tomcat/logs/soapmessage/log4j/soapmessage.log
Cisco CCM DBL-webbibliotheek	file get activelog tomcat/logs/dbl/log4j/dbl.log
Waarschuwingsrapport voor Cisco Service Reporter	file get activelog cm/report/rmtreporter/AlertReport/
Cisco AMC-logboek voor serviceapparaten	file get activelog cm/log/amc/DeviceLog/
Cisco CCRealm-webservice	file get activelog tomcat/logs/ccrealm/log4j/ccrealm.log
Cisco-tool voor partitiebewaking	file get activelog cm/trace/lpm/sdi/lpm.txt
Cisco RIS-gegevensverzamelaar	file get activelog cm/trace/ris/sdi/ris.txt
Cisco Corefile Recovery Tool	file get activelog cm/trace/cfrc/cfrc.txt
Cisco-monitor op databaselaag	file get activelog cm/trace/dbl/sdi/limited* file get activelog cm/trace/dbl/sdi/dbmon.txt file get activelog cm/trace/dbl/sdi/.csv
Cisco Tomcat Stats Servlet	file get activelog tomcat/logs/tomcatstats/log4j/tomcatstats.log
Gesprekslogboek voor Cisco AMC-	file get activelog

services	cm/log/amc/CallLog/
Cisco RIS Data Collector - PerfMonLog	file get activelog cm/log/ris/csv/PerfMon.csv
Cisco CDP	file get activelog cm/trace/cdp/sdi/cdpd.txt
Cisco-service voor externe gespreksbeheer	file get activelog tomcat/logs/cucmeccs/log4j/cucmeccs.log
Cisco Audio Translator-app	file get activelog cm/trace/cms/sdi/at.txt
Cisco Syslog Agent	file get activelog cm/trace/syslogmib/sdi/syslogmib.txt
Cisco DirSync	file get activelog cm/trace/dirsync/log4j/dirsync.log
Logboek voor Cisco AMC-serviceserver	file get activelog cm/log/amc/ServerLog/
Apparaatrapport van Cisco Service Reporter	file get activelog cm/report/rtmtreporter/Device Rep/
Cisco SOAP-webservice	file get activelog tomcat/logs/soap/csv/*.csv file get activelog tomcat/logs/soap/log4j/soap.log
Cisco GRT-webservice voor communicatie	file get activelog tomcat/logs/grt/log4j/grt.log
Cisco Radiobibliotheek	file get activelog tomcat/logs/risbean/log4j/risbean.log
Cisco Afbreken transactie-spooling	file get activelog cm/log/informix/ats/*.*
Cisco Unified Reporting Web Service	file get activelog tomcat/logs/cucreports/log4j/cucreports.log
Cisco AMC-service - PRLog	file get activelog cm/log/amc/PRLog/
Cisco-meldingsservice voor certificaatwijzigingen	file get activelog platform/log/certCN.log
Cisco CCAMINmin-webservice	file get activelog tomcat/logs/ccmadmin/log4j/ccmadmin.log
Cisco-servicerapport voor serviceproviders	file get activelog cm/report/rtmtreporter/Service Rep/
Cisco Database CLI-uitvoer	file get activelog cm/trace/dbl/*.tar file get activelog cm/trace/dbl/*.csv file get activelog cm/trace/dbl/*.out
Cisco-rapport over servicemogelijkheden	file get activelog cm/report/rtmtreporter/PerformanceRep/
Cisco-traceringsservice	file get activelog

	cm/trace/tct/log4j/tct.log
Cisco gespreide partij-tracering	file get activelog cm/trace/ccm/dntrace/dntrace_ .txt
Cisco DRF-leiding	file get activelog platform/drf/trace/drfMA.log file get activelog platform/drf/log/*
Cisco gemeenschappelijke gebruikersinterface	file get activelog tomcat/logs/cui/log4j/cui.log
Cisco Informix-databaseservice	file get activelog cm/log/informix/shmem* file get activelog cm/log/informix/*.log file get activelog cm/log/informix/*.gz file get activelog cm/log/informix/af*
Cisco-installatieservice voor databases	file get activelog cm/trace/dbl/sdi/*.sql.log file get activelog cm/trace/dbl/sdi/installdb*.log file get activelog cm/trace/dbl/sdi/installdb*.log. err file get activelog cm/trace/dbl/sdi/*.sql.log.err
Cisco CCMezer-webservice	file get activelog tomcat/logs/ccmuser/log4j/cc muser.log
Cisco Database Notification Service	file get activelog cm/trace/dbl/sdi/dbnotification*
Cisco Unified IOS-platform API	file get activelog tomcat/logs/platform- api/log4j/platform-api.log
Kennisgeving van Cisco- certificaatwijziging	file get activelog platform/log/certCN.log
Cisco Service Reporter	file get activelog cm/trace/rtmtreporter/log4j/rtm treporter.log
Cisco Unified OS Admin-webservice	file get activelog tomcat/logs/cmplatform/log4j/c mplatform.log
Lokale Cisco DRF	file get activelog platform/drf/trace/drfLA.log
Cisco Log4jinit servlet	file get activelog tomcat/logs/log4jinit/log4j/log4j init.log
Cisco Database Library Trace	file get activelog cm/trace/dbl/sdi/dbl*.log
Cisco RTMT-webservice	file get activelog tomcat/logs/rtmt/log4j/rtmt.log
Cisco CMS-webservice	file get activelog tomcat/logs/ccmservice/log4j/c cmservice.log
Cisco Database Replicator-tracering	file get activelog cm/trace/dbl/sdi/replication_sc

	ripts_output.log file get activelog cm/trace/dbl/sdi/startrpc.log file get activelog cm/trace/dbl/*.log file get activelog cm/trace/dbl/sdi/dblrpc.*
MIB2-agent	file get activelog core/mib2agt.*
SNMP-primaire agent	file get activelog platform/snmp/snmpdm/*. *
Cisco SSO	file get activelog platform/log/ssoApp* file get activelog/polisagent/ file get activelog tomcat/logs/ssosp/log4j/*.log

## Over deze vertaling

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