

# BroadWorks 관리 툴:NFM vs CSA

## 목차

BroadWorks 소프트웨어 레벨 및 로그 파일을 유지/분석하는 데 도움이 되는 몇 가지 툴을 사용할 수 있습니다.

다음은 [NFM\(Network Function Manager\)](#)과 [CSA\(Collaboration Solutions Analyzer\)](#) 툴 간의 주요 차이점입니다.

Key Differentiators	NFM	CSA
XSLog – Call Flow Analysis		✓
Tech-Support – Patch Level Analysis	✓	✓
Diagnostic Signatures		✓
Software Download Support	✓	
Patch Bundle (PB) Creation	✓	
Scope	Part of the Cisco BroadWorks product	Part of the Collaboration Cisco TAC tools
Data Source(s) for the analysis	Real time data from all BW nodes through the swmanager	Manual TS or XSLog files upload
Level of support	Fully Supported (Part of M&S Support Contract)	Best Effort Support
Support Channel	SCM	Email