CLIによるCisco Unity Connection RTMTトレースの場所

概要

このドキュメントでは、RTMTにアクセスできない、または使用できない場合に、Cisco Unity Connection(CUC)CLIからログを収集するためのファイルパスについて説明します。

前提条件

要件

このドキュメントに特有の要件はありません。

使用するコンポーネント

このドキュメントの情報は、CUC 10.x、11.x、12.xに基づくものです

このドキュメントの情報は、特定のラボ環境にあるデバイスに基づいて作成されました。このドキュメントで使用するすべてのデバイスは、初期（デフォルト）設定の状態から起動しています。対象のネットワークが実稼働中である場合には、どのようなコマンドについても、その潜在的な影響について確実に理解しておく必要があります。

背景説明

CUCはリアルタイム監視ツール(RTMT)を提供し、トレース収集を簡素化します。RTMTは、ユーザがサービス名を選択し、選択したサービスのトレースを収集できるようにする論理名のリストを提供します。CLIを使用してファイルを直接見つけると便利な場合があります。このドキュメントでは、RTMTチェックボックスをCLIファイルの場所にマッピングします。トレースファイルと場所はバージョンによって異なります。ただし、このドキュメントは CUC 11.5

CUC Secure Shell(SSH)経由でログを取得するには、次のパスを使用します

注：ログを収集する前に、外部SFTPサーバが設定され、アクセス可能であることを確認してください。

注：CUC[*]:このサービスはCisco Unifiedサービスアビリティで表示されますが、Cisco Unity Connectionはサポートされません。
[++]:12.xバージョンでのみ使用可能
[**]:12.5バージョンでのみ使用可能

サービス	CLI コマンド	これらのサービスが実行さ

		いるアプリケーション
Connection Branch Sync Service	file get activelog cuc/diag_CUCESync*	CUC
Connection CMデータベースイベントリスナー	ファイル getactivelogcuc/diag_CuCmDbEventListener	CUC
Connection Conversation Manager	file get activelog cuc/diag_CuCsMgr*	CUC
接続データベース	file get activelog cuc/informix.log	CUC
Connection DBイベントパブリッシャ	file get activelog cuc/diag_DbEventPublisher*	CUC
接続データベースプロキシ	file get activelog cuc/diag_CuDbProxy*	CUC
Connection Digital Networking Replication	file get activelog cuc/diag_CuReplicator_*	CUC
接続ファイルの同期	file get activelog cuc/diag_CuFileSync*	CUC
接続グループウェアキャッシュサービス	file get activelog cuc/diag_CuGalSvc*	CUC
Connection IMAP Server	file get activelog cuc/diag_CuImapSvr*	CUC
接続Jetty	file get activelog jetty/*	CUC
Connection License Managerサーバ	file get activelog cuc/diag_CuLicMgrSvr*	CUC
Connection Mailbox Sync	file get activelog cuc/diag_CuMbxSync*	CUC
接続メッセージ転送エージェント	file get activelog cuc/diag_CuMta*	CUC
Connection Mixer	file get activelog cuc/diag_CuMixer*	CUC
接続通知	file get activelog cuc/diag_CuNotifier*	CUC
接続レポートデータハーベスタ	file get activelog cuc/diag_CuReportDataHarvester*	CUC
接続SMTPエージェント	file get activelog cuc/diag_SMTP*	CUC
Connection Server Role Manager	file get activelog cuc/diag_CuSrm*	CUC
Connection Smart License Managerサーバ++	file get activelog cuc/diag_CuSlmSvr*	CUC
Connection SpeechViewプロセッサ	file get activelog cuc/diag_SttService_*。	CUC
Connection System Agent	file get activelog cuc/diag_CuSysAgent*	CUC
Connection Tomcatアプリケーション	file get activelog cuc/diag_Tomcat	CUC
Connection Voice Recognition Transport	file get activelog cuc/diag_cuvrt_*	CUC
Connection Voice Recognizer	file get activelog cuc/diag_NSSserver_*	CUC
Boot Logs	file get activelog syslog/boot*	CUC/CUCM
Cisco AMC Service	file get activelog cm/trace/amc/log4j/amc*	CUC/CUCM
Cisco AMC Service AlertLog	file get activelog cm/log/amc/AlertLog/*	CUC/CUCM
Cisco AMC Service CallLog	file get activelog cm/log/amc/CallLog/*	CUC/CUCM
Cisco AMC Service DeviceLog	file get activelog cm/log/amc/DeviceLog/*	CUC/CUCM
Cisco AMC Service PPRLog	file get activelog cm/log/amc/pprlOG/*	CUC/CUCM
Cisco AMC Service ServerLog	file get activelog cm/log/amc/ServerLog/*	CUC/CUCM
Cisco AMCサービスログ	file get activelog cm/log/amc/ServiceLog/*	CUC/CUCM
Cisco AXL Web Service	file get activelog tomcat/logs/axl/log4j/axl*	CUC/CUCM
Cisco Abort Transaction Spooling	file get activelog cm/log/informix/ats/*	CUC/CUCM

Cisco Audit Event Service	file get activelog cm/trace/auditlog/sdi/audittrace*	CUC/CUCM
シスコ監査ログ	file get activelog audit/AuditApp/Audit* file get activelog audit/vos/*	CUC/CUCM
Cisco CAR Web Service	file get activelog tomcat/logs/car/log4j/car*	CUC/CUCM
Cisco CCM DBL Web Library	file get activelog tomcat/logs/dbl/log4j/dbl*	CUC/CUCM
Cisco CCM NCS Webライブラリ	file get activelog tomcat/logs/ncs/log4j/ncs*	CUC/CUCM
Cisco CCM PD Webサービス	file get activelog tomcat/logs/pd/log4j/pd*	CUC/CUCM
Cisco CCMAdmin Web Service	file get activelog tomcat/logs/ccmadmin/log4j/ccmadmin*	CUC/CUCM
Cisco CCMRealm Web Service	file get activelog tomcat/logs/ccmrealm/log4j/ccmrealm*	CUC/CUCM
Cisco CCMService Web Service	file get activelog tomcat/logs/ccmservice/log4j/ccmservice*	CUC/CUCM
Cisco CCMUser Web Service	file get activelog tomcat/logs/ccmuser/log4j/ccmuser*	CUC/CUCM
Cisco CDP	file get activelog cm/trace/cdp/sdi/cdpd*	CUC*/CUCM
Cisco CDP Agent	file get activelog cm/trace/cdragent/log4j/cdragent*.log file get activelog cm/trace/cdragent/log4j/cdragentThreadDump.log	CUC*/CUCM
Cisco CallManager Cisco IP Phone Services	file get activelog tomcat/logs/ccmcip/log4j/ccmcip*	CUC/CUCM
Cisco Certificate Change Notification	file get activelog platform/log/certCN*	CUC/CUCM
Cisco Certificate Change Notification Service	file get activelog platform/log/certCN*	CUC/CUCM
Cisco Change Credentialアプリケーション	file get activelog tomcat/logs/changeredential/log4j/changepin*	CUC/CUCM
Cisco Common User Interface	file get activelog tomcat/logs/cui/log4j/cui*	CUC/CUCM
Cisco ControlCenter CLI	file get activelog cm/trace/ccmservice/log4j/ccmservice*	CUC/CUCM
Cisco DRF Local	file get activelog platform/drf/trace/drfLA*	CUC/CUCM
Cisco DRF Master	file get activelog platform/drf/trace/drfMA.log file get activelog platform/drf/log/*	CUC/CUCM
Cisco Database Cli Output	file get activelog cm/trace/dbl/* file get activelog cm/trace/dbl/sdi/*.sql.log	CUC/CUCM
Cisco Database Installation Service	file get activelog cm/trace/dbl/sdi/installdb/dbl_installdb* file get activelog cm/trace/dbl/sdi/installdb*.log.err	CUC/CUCM
Cisco Database Layer Monitor	file get activelog cm/trace/dbl/sdi/dbmon*	CUC/CUCM
Cisco Database Library Trace	file get activelog cm/trace/dbl/sdi/dbl*.log	CUC/CUCM
Cisco Database Notification Service	file get activelog cm/trace/dbl/sdi/dbnotify*	CUC/CUCM
Cisco Database Replicator Trace	file get activelog cm/trace/dbl/sdi/replication_scripts_output.log	CUC/CUCM

	file get activelog cm/trace/dbl/sdi/startrpc.log file get activelog cm/trace/dbl/*.log file get activelog cm/trace/dbl/sdi/dblrpc.*	
Cisco Device Activation Service **	file get activelog tomcat/logs/ccmact/log4j/*	CUC*/CUCM
Cisco Dialed Number Analyzer	file get activelog tomcat/logs/dna/log4j/*	CUC/CUCM
Cisco Dialed Number Analyzer Server	file get activelog cm/trace/dnaserver/sdi/*	CUC/CUCM
Cisco DirSync	file get activelog cm/trace/dirsync/log4j/dirsync*	CUC/CUCM
Cisco Discovery Responderサービス	file get activelog /platform/log/mdns*	CUC/CUCM
Cisco E911 Service	file get activelog tomcat/logs/e911proxy/log4j/e911proxy*	CUC/CUCM
Cisco Extension Mobility	file get activelog tomcat/logs/em/log4j/emservice*	CUC*/CUCM
Cisco Extension Mobilityアプリケーション	file get activelog tomcat/logs/em/log4j/emapp*	CUC*/CUCM
Cisco External Call Control Service	file get activelog tomcat/logs/cucmeccs/log4j/cucmeccs*	CUC/CUCM
Cisco GRT Communication Web Service	file get activelog tomcat/logs/grt/log4j/grt*	CUC/CUCM
Cisco Informix Database Service	file get activelog cm/log/informix/*	CUC/CUCM
Cisco IP Manager Assistant	file get activelog tomcat/logs/ipma/log4j/ipma_ChangeLog.log file get activelog tomcat/logs/ipma/log4j/service.log file get activelog tomcat/logs/ipma/log4j/ipma_CtiClient.log file get activelog tomcat/logs/ipma/log4j/ipma_Security.log	CUC/CUCM
Cisco Log Partition Monitoring Tool	file get activelog cm/trace/lpm/sdi/lpm*	CUC/CUCM
Cisco Log4jinit Servlet	file get activelog tomcat/logs/log4jinit/log4j/log4jinit*	CUC/CUCM
Cisco RIS Data Collector	file get activelog cm/trace/ris/sdi/ris.txt	CUC/CUCM
Cisco RIS Data Collector PerfMonLog	file get activelog cm/log/ris/csv/PerfMon.cs	CUC/CUCM
Cisco RTMT Web Service	file get activelog tomcat/logs/rtmt/log4j/rtmt*	CUC/CUCM
Cisco RisBean Library	file get activelog tomcat/logs/risbean/log4j/risbean*	CUC/CUCM
シスコのロールベースセキュリティ	file get activelog tomcat/logs/rbs/log4j/rbsaccess*	CUC/CUCM
Cisco行情報スプール	file get activelog cm/log/informix/ris/*	CUC/CUCM
Cisco SOAP Web Service	file get activelog tomcat/logs/soap/csv/*.csv file get activelog tomcat/logs/soap/log4j/soap*	CUC/CUCM
Cisco SOAPメッセージサービス	file get activelog tomcat/logs/soapmessage/log4j/soapmessage*	CUC/CUCM
Cisco SSO	file get activelog platform/log/ssoApp* file get activelog sso/policyagent/ file get activelog tomcat/logs/ssosp/log4j/*.log	CUC/CUCM
Cisco Serviceability Reporter	file get activelog	CUC/CUCM

	cm/trace/rtmtreporter/log4j/rtmtreporter.log	
Cisco Serviceability Reporter AlertReport	file get activelog cm/report/rtmtreporter/AlertRep/AlertRep*	CUC/CUCM
Cisco Serviceability Reporterコールアクティビティレポート	file get activelog cm/report/rtmtreporter/callActivitiesReport/CallActivitiesReport*	CUC/CUCM
Cisco Serviceability Reporter DeviceReport	file get activelog cm/report/rtmtreporter/DeviceRep/DeviceRep*	CUC/CUCM
Cisco Serviceability Reporter PPRReport	file get activelog cm/report/rtmtreporter/PerformanceRep/PerformanceRep*	CUC/CUCM
Cisco Serviceability Reporter ServerReport	file get activelog cm/report/rtmtreporter/ServerRep/ServerRep*	CUC/CUCM
Cisco Serviceability Reporter ServiceReport	file get activelog cm/report/rtmtreporter/ServiceRep/ServiceRep*	CUC/CUCM
Ciscoストアドプロシージャトレース	file get activelog cm/trace/dbl/sdi/spltrace*	CUC/CUCM
Cisco Syslog Agent	file get activelog cm/trace/syslogmib/sdi/syslogmib*	CUC*/CUCM
Cisco Tomcat	file get activelog tomcat/logs/catalina*.* file get activelog tomcat/logs/host-manager.* file get activelog tomcat/logs/admin.* file get activelog tomcat/logs/diagnostic-memory.* file get activelog tomcat/logs/diagnostic-info.* file get activelog tomcat/logs/localhost_access*.txt file get activelog tomcat/logs/manager.* file get activelog tomcat/logs/diagnostic-threads.* file get activelog tomcat/logs/*.hprof file get activelog tomcat/logs/localhost*.log	CUC/CUCM
Cisco Tomcat Security Logs	file get activelog tomcat/logs/security/log4j/security*	CUC/CUCM
Cisco Tomcat Stats Servlet	file get activelog tomcat/logs/tomcatstats/log4j/tomcatstats*	CUC/CUCM
Cisco Trace Collection Service	file get activelog cm/trace/tct/log4j/tct*	CUC/CUCM
Cisco Trust Verification Service	file get activelog cm/trace/tvs/sdi/tvs*	CUC/CUCM
Cisco UXL Web Service	file get activelog tomcat/logs/uxl/log4j/UXL*	CUC/CUCM
Cisco Unified Mobile Voice Access Service	file get activelog tomcat/logs/ccmivr/log4j/ccmivr*	CUC/CUCM
Cisco Unified OS Admin Web Service	file get activelog tomcat/logs/cmplatform/log4j/cmplatform*	CUC/CUCM
Cisco Unified OS Platform API	file get activelog tomcat/logs/platform-api/log4j/platform-api*	CUC/CUCM
Cisco Unified Reporting Web Service	file get activelog tomcat/logs/cucreports/log4j/cucreports*	CUC/CUCM
Cisco User Data Services	file get activelog tomcat/logs/cucm-uds/log4j/cucm-uds*	CUC/CUCM
Cisco WebDialer Web Service	file get activelog tomcat/logs/webdialer/log4j/webdialer*	CUC/CUCM

Cisco WebDialerRedirector Web Service	file get activelog tomcat/logs/redirector/log4j/redirector*	CUC/CUCM
cronログ	file get activelog syslog/cron*	CUC/CUCM
Event Viewer-Application Log	file get activelog syslog/CiscoSyslog*	CUC/CUCM
Event Viewer-System Log	file get activelog syslog/messages.*	CUC/CUCM
FIPSログ	file get activelog platform/fips/*	CUC/CUCM
Host Resources Agent	file get activelog platform/snmp/hostagt/*	CUC*/CUCM
IPT Platform CLI Created Reports	Hardware:file get activelog platform/log/SystemReport-*.tgz Platform:file get activelog platform/log/platformConfig-*.tar SE Linux：file get activelog syslog/security-diagnostics.tar.gz	CUC/CUCM
IPT Platform CLI Logs	file get activelog platform/log/cli*	CUC/CUCM
IPT Platform Cert Monitor Logs	file get activelog platform/log/certm*	CUC/CUCM
IPT プラットフォーム CertMgr ログ	file get activelog platform/log/certMgmt*	CUC/CUCM
IPT Platform Cluster Manager Logs	file get activelog platform/log/clustermgr*	CUC/CUCM
IPT Platform GUI Logs	file get activelog tomcat/logs/iptplatform/log4j/iptplatform*	CUC/CUCM
IPT Platform IPSecMgmt Logs	file get activelog platform/log/ipsecMgmt*	CUC/CUCM
Install File Signing	file get activelog platform/log/authenticate*	CUC/CUCM
Install and Upgrade Logs	file get install *	CUC/CUCM
Kerneldumpログ	utils os kerneldump enable file get activelog syslog/messages* file get activelog syslog/CiscoSyslog*.* file get activelog cm/log/ris/csv/PerfMon.* file get activelog syslog/boot.*	CUC/CUCM
MIB2 Agent	file get activelog core/mib2agt/mib2agt*	CUC*/CUCM
メールログ	file get activelog syslog/maillog*	CUC/CUCM
Mgettyログ	file get activelog mgetty/*	CUC/CUCM
NTPログ	file get activelog syslog/ntp* file get activelog syslog/sd_ntp*	CUC/CUCM
パケットキャプチャログ	file get activelog platform/cli/packets*	CUC/CUCM
プラットフォーム管理 Webサービス	file get activelog tomcat/logs/platform-api/log4j/*	CUC/CUCM
プラットフォーム通信 Webサービス**	file get activelog tomcat/logs/platformcom/log4j/*	CUC/CUCM
Prog Logs	file get activelog cm/trace/ccm/Proglogs/*.* file get activelog cm/trace/cti/Proglogs/*.*	CUC/CUCM
SARログ	file get activelog sa/sar*	CUC/CUCM
SELinux logs	file get activelog platform/selinux_startup* file get activelog syslog/security-diagnostics*	CUC/CUCM
SNMP Master Agent	file get activelog platform/snmp/snmpdm/*	CUC*/CUCM
SOAP – 診断ポータルデータベースサービス	file get activelog tomcat/logs/dp/log4j/dp*	CUC/CUCM
セキュリティログ	file get activelog syslog/secure*	CUC/CUCM
Service Manager	file get activelog platform/log/servm*	CUC/CUCM
サービス登録ログ	file get activelog platform/servreg/*	CUC/CUCM

| スプーラログ | file get activelog syslog/spooler* | CUC/CUCM |
| System Application Agent | file get activelog platform/snmp/sappagt/* | CUC*/CUCM |