

# Unified Contact Center

## Express®;ç ♦ †ãfšãf¼ã,ã ♦ ® è,,†ã¼±æ€š



ã,çãf%ãf ♦ã,ªã,¶ãfªãf¼ID : cisco-sa-

20090715-uccx

â ♦ã...-é-çæ—¥ : 2009-07-15 16:00

ãf ♦ãf¼ã,ãfšãf³ 1.1 : Final

CVSSã,¹ã,³ã,ç : 9.0

â>žé ♦ç- : No Workarounds available

Cisco ãf ♦ã,° ID :

[CVE-2009-](#)

[2047](#)

[CVE-2009-](#)

[2048](#)

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Cisco Unified Contact Center Express(Cisco Unified CCX)ã,¶f¼ãf ♦ã ♦ã ♦-ã€ ♦Customer  
Response Solutions(CRS)ã ♦šã,^ã ♦³ Cisco Unified IP Interactive Voice Response(Cisco Unified  
IP

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ã,ã,¹ã,³ã ♦-ã€ ♦Cisco Unified

CCXã,½ãf•ãf^ã,|ã,šã,çã ♦®æœ€æ-°ãf ♦ãf¼ã,ãfšãf³ã ♦šã€ ♦ã ♦"ã,£ã,%ã2ã ♦ªã ♦®è,,†ã¼±æ€šã ♦«

ã ♦"ã ♦®ã,çãf%ãf ♦ã,ªã,¶ãfªã ♦-ã€ ♦[https://sec.cloudapps.cisco.com/security/center/content/CiscoSecurityA  
sa-20090715-uccx](https://sec.cloudapps.cisco.com/security/center/content/CiscoSecurityA<br/>sa-20090715-uccx)ã ♦šã...-é-çã ♦ã,£ã ♦|ã ♦,,ã ♦¾ã ♦™ã€,

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Cisco Unified Contact Center Express(Cisco Unified

CCX)ã ♦-ã€ ♦1ã ♦°ã ♦®ã,µãf¼ãf ♦ã ♦«çµ±ã ♦^ã ♦•ã,£ã ♦Yã€£ã,³ãf³ã,çã,^ãf^ã,»ãf³ã,çãf¼ãfãfã,±ã

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CCXã,µãf¼ãf ♦ã ♦®ã ♦™ã ♦¹ã ♦|ã ♦®ãf ♦ãf¼ã,ãfšãf³ã ♦£ã€ ♦ã ♦"ã,£ã,%ãã ♦®è,,†ã¼±æ€šã ♦«

- Cisco Customer Response Solution(CRS)ãf ♦ãf¼ã,ãfšãf³ 3.xã€ ♦4.xã€ ♦5.xã€ ♦6.xã€ ♦ã ♦šã,^ã ♦³7.x
- Cisco Unified IP Interactive Voice Response(Cisco Unified IP



SR3ã «å «ã ¼ã, Æã | ã Šã, Šã€ äf äf¼ã, ãfšãf³5.xã Šã, ^ã³6.xã, 'å@ÿè; Æã —ã | ã, ã, ã, ã

### Cisco Unified Contact Center

Expressã @æœ€æ-°ãf ãf¼ã, ãfšãf³ã -ã€ <https://sec.cloudapps.cisco.com/support/downloads/go/ImageL>

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### Technical Assistance

Center¼TAC¼%ã ¼ã ÿã -ã¥ç', ã, çµã, "ã šã, ã, <ãfãfãfãfãfšãf³ã,¹

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Cisco PSIRT ã «ã -ã, ã >ã, %ã, Æã | ã, ã ¼ã >ã, "ã€,

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Assuranceãfãf¼ãfã <ã, %ã, ã, ¹ã, ³ã «ã ±ã Šã•ã, Æã ÿã, ã @ã šã™ã€,

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### URL

<https://sec.cloudapps.cisco.com/security/center/content/CiscoSecurityAdvisory/cisco-sa-20090715-uccx>

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## 翻訳について

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