

Dépannage du problème de transfert d'appels audio au moment du transfert SRVCC dans VoLTE

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Introduction

Ce document décrit comment résoudre le problème qui se produit lorsqu'un appel audio dans VoLTE ne transfère pas de manière transparente au moment du transfert SRVCC.

Conditions préalables

Conditions requises

Cisco vous recommande de prendre connaissance des rubriques suivantes :

- Connaissances matérielles de 5000/5500
- StarOS

Components Used

Ce document n'est pas limité à des versions de matériel et de logiciel spécifiques.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. Si votre réseau est en ligne, assurez-vous de bien comprendre l'incidence possible des commandes.

Abréviations

VoLTE
SRVCC
CCR
CCA
AVP

Évolution de la voix sur le long terme
Continuité d'appel voix radio unique
Demande de contrôle de crédit
Réponse de contrôle de crédit
Paire de valeurs d'attribut

PCRF
PCEF
SGW
PGW
MME

Fonction de règle de politique et de facturation
Fonction d'application des politiques et de tarification
Passerelle de service
Passerelle réseau de données de paquets
Entité de gestion de la mobilité

Problème

Le fournisseur de services a indiqué que même si la remise SRVCC a réussi à MME, l'appel VoLTE n'a pas été transféré de manière transparente au réseau 2G/3G existant. Une fois le transfert SRVCC terminé, MME a envoyé le message **DELETE_BEARER_COMMAND** à SGW avec l'indicateur de support vocal comme vrai et la libération du support à PGW a réussi. Cependant, lors d'une communication ultérieure entre PGW et PCRF, il a été observé que PGW ne notifie pas PCRF en tant que PS_to_CS_Handover même si SRVCC a réussi à la fin MME.

Dépannage

Cette section fournit des informations afin de résoudre le problème de gestion des appels audio lorsqu'il est transféré de VoLTE vers un réseau 2G/3G hérité via le transfert SRVCC.

Collecte des traces « mon sub » avec la remise SRVCC. Voici la séquence de messages échangés entre MME, SGW, PGW et PCRF.

Message **DELETE_BEARER_COMMAND** de MME à SGW en tant qu'indicateur de support vocal true :

```
INBOUND>>>>> 12:17:24:406 Eventid:141004(3)
[SGW-S11/S4]GTPv2C Rx PDU, from 10.206.33.X:30464 to 10.206.31.Y:2123 (57)
TEID: 0x81E0418E, Message type: EGTP_DELETE_BEARER_COMMAND (0x42)
Sequence Number: 0xD2101D (13766685)
GTP HEADER
  Version number: 2
  TEID flag: Present
  Piggybacking flag: Not present
  Message Priority flag: Not present
  Message Priority: NA
  Message Length: 0x0035 (53)

INFORMATION ELEMENTS
  BEARER CONTEXT:
    Type: 93 Length: 10 Inst: 0
    Value:
      EPS BEARER ID:
        Type: 73 Length: 1 Inst: 0
        Value: 7
      BEARER FLAGS:
        Type: 97 Length: 1 Inst: 0
        Value:
          VB : 1 >> voice bearer as true

  ULI TIMESTAMP:
    Type: 170 Length: 4 Inst: 0
    Value:
      Seconds: 3766718840
```

USER LOCATION INFO:

Type: 86 Length: 13 Inst: 0

Value:

Location type: TAI

MCC: XYZ

MNC: AB

TAC: 0x7D5

Location type: ECGI

MCC: XYZ

MNC: AB

ECI: 0xE02F902

UE TIME ZONE:

Type: 114 Length: 2 Inst: 0

Value:

TZ: +5:30

DST: +0 hour

En outre, SGW envoie un message **EGTP_DELETE_BEARER_COMMAND** à PGW :

INBOUND>>>> 12:17:24:407 Eventid:141004(3)

[PGW-S5/S2a/S2b]GTPv2C Rx PDU, from 223.224.X.Y:36368 to 223.224.A.B:2123 (57)

TEID: 0x80F0E1DB, Message type: EGTP_DELETE_BEARER_COMMAND (0x42)

Sequence Number: 0xAD818E (11370894)

GTP HEADER

Version number: 2

TEID flag: Present

Piggybacking flag: Not present

Message Priority flag: Not present

Message Priority: NA

Message Length: 0x0035 (53)

INFORMATION ELEMENTS

BEARER CONTEXT:

Type: 93 Length: 10 Inst: 0

Value:

EPS BEARER ID:

Type: 73 Length: 1 Inst: 0

Value: 7

BEARER FLAGS:

Type: 97 Length: 1 Inst: 0

Value:

VB : 1

>> voice bearer as true

ULI TIMESTAMP:

Type: 170 Length: 4 Inst: 0

Value:

Seconds: 3766718840

USER LOCATION INFO:

Type: 86 Length: 13 Inst: 0

Value:

Location type: TAI

MCC: XYZ

MNC: AB

TAC: 0x7D5

Location type: ECGI

MCC: XYZ

MNC: AB

ECI: 0xE02F902

UE TIME ZONE:

Type: 114 Length: 2 Inst: 0

Value:

TZ: +5:30

DST: +0 hour

En outre, **DELETE_BEARER** est accepté par PGW et initie la suppression du support :

<<<

[PGW-S5/S2a/S2b]GTPv2C Tx PDU, from 223.224.A.B:2123 to 223.224.X.Y:36368 (17)

TEID: 0x80F3C18E, Message type: EGTP_DELETE_BEARER_REQUEST (0x63)

Sequence Number: 0xAD818E (11370894)

GTP HEADER

Version number: 2
TEID flag: Present
Piggybacking flag: Not present
Message Priority flag: Not present
Message Priority: NA
Message Length: 0x000D (13)

INFORMATION ELEMENTS

EPS BEARER ID:
Type: 73 Length: 1 Inst: 1
Value: 7

De plus, PGW lance un message de mise à jour CCR vers PCRF. Ici, dans Charging-Rule-Report AVP, PGW informe PCRF sur Charging-Rule-Name, PCC-Rule-Status et Rule-Failure-Code. Ici, il est trouvé que PGW envoie le mauvais code de défaillance de règle au PCRF. Comme MME a indiqué la libération du support vocal (comme l'indicateur était vrai), PGW devrait informer PCRF en tant que transfert PS_to_CS. Au lieu de cela, il y a un Resource_Allocation_fail qui est signalé au PCRF. En conséquence, le PCRF envisageait une défaillance dans le réseau 4G et en informait IMS. C'est pourquoi IMS a initié la fin de l'appel VoLTE. Ainsi, bien que SRVCC ait réussi, l'appel n'a pas été transféré de manière transparente au réseau 2G/3G existant.

In 3GPP TS 29.212 V13.5.0 (2016-03)

As mentioned in section 3.6, Request of IP-CAN Bearer Termination

If the IP-CAN bearer termination is caused by the PS to CS handover, the PCEF shall report related PCC rules for this IP-CAN bearer by including the Rule-Failure-Code AVP set to the value PS_TO_CS_HANDOVER.

In 3GPP TS 29.212 V14.3.0 (2017-03)

As mentioned in section 4.5.6 Indication of IP-CAN Bearer Termination Implications

When the PCEF detects that a dedicated IP-CAN bearer could not be activated or has been terminated it shall remove the affected PCC rules and send a CCR command to the PCRF with CC-Request-Type AVP set to the value "UPDATE_REQUEST", including the Charging-Rule-Report AVP specifying the affected PCC rules with the PCC-Rule-Status set to inactive and including the Rule-Failure-Code AVP assigned to the value RESOURCE_ALLOCATION_FAILURE.

SRVCC PS-to-CS Handover Indication Support in starOS

This feature helps in notifying the PCRF about the exact reason for PCC rule deactivation on Voice bearer deletion.

This exact cause will help PCRF to then take further action appropriately.

This feature ensures complete compliance for SRVCC, including support for PS-to-CS handover indication when voicebearers are released.

If the IP-CAN bearer termination is caused by the PS to CS handover, the PCEF may report related PCC rules for this IP-CAN bearer by including the Rule-Failure-Code AVP set to the value PS_TO_CS_HANDOVER.

Message de mise à jour CCR de PGW à PCRF en ce qui concerne l'AVP de rapport de règle de facturation :

<<<

Diameter message from 10.0.232.X:32933 to 10.5.40.Y:3869

Base Header Information:

Version: 0x01 (1)
Message Length: 0x000260 (608)

Command Flags: 0xc0 (192) REQ_PXY
Command Code: 0x000110 (272) Credit-Control-Request
Application ID: 0x01000016 (16777238) 3GPP-Gx
Hop2Hop-ID: 0xb7cf10ce (3083800782)
End2End-ID: 0x3b6b4886 (996886662)

AVP Information:

[M] Session-Id

Code: 0x00000107 (263) Session-Id
Flags: 0x40 (64) [M]
Length: 0x00004f (79)
Data: 0003-diamproxy.asr55k.gx;1385806608;584234203;5cd9037d-1db02

[M] Auth-Application-Id

Code: 0x00000102 (258) Auth-Application-Id
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 16777238

[M] Origin-Host

Code: 0x00000108 (264) Origin-Host
Flags: 0x40 (64) [M]
Length: 0x00002b (43)
Data: 0003-diamproxy.asr55k.gx

[M] Origin-Realm

Code: 0x00000128 (296) Origin-Realm
Flags: 0x40 (64) [M]
Length: 0x00001a (26)
Data: cisco.com

[M] Destination-Realm

Code: 0x0000011b (283) Destination-Realm
Flags: 0x40 (64) [M]
Length: 0x00002a (42)
Data: PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] CC-Request-Type

Code: 0x000001a0 (416) CC-Request-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: UPDATE_REQUEST (2)

[M] CC-Request-Number

Code: 0x0000019f (415) CC-Request-Number
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 2

[M] Destination-Host

Code: 0x00000125 (293) Destination-Host
Flags: 0x40 (64) [M]
Length: 0x000037 (55)
Data: PCRF01.PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] Origin-State-Id

Code: 0x00000116 (278) Origin-State-Id
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 1552081338

[M] Subscription-Id

Code: 0x000001bb (443) Subscription-Id
Flags: 0x40 (64) [M]
Length: 0x000028 (40)

```
[M] Subscription-Id-Type
Code:      0x000001c2 (450) Subscription-Id-Type
Flags:     0x40        (64) [M]
Length:    0x00000c   (12)
Data: END_USER_E164 (0)

[M] Subscription-Id-Data
Code:      0x000001bc (444) Subscription-Id-Data
Flags:     0x40        (64) [M]
Length:    0x000014   (20)
Data: 121234567891

[M] Subscription-Id
Code:      0x000001bb (443) Subscription-Id
Flags:     0x40        (64) [M]
Length:    0x00002c   (44)
[M] Subscription-Id-Type
Code:      0x000001c2 (450) Subscription-Id-Type
Flags:     0x40        (64) [M]
Length:    0x00000c   (12)
Data: END_USER_IMSI (1)

[M] Subscription-Id-Data
Code:      0x000001bc (444) Subscription-Id-Data
Flags:     0x40        (64) [M]
Length:    0x000017   (23)
Data: XYZAB1234567891

[M] Framed-IPv6-Prefix
Code:      0x00000061 (97) Framed-IPv6-Prefix
Flags:     0x40        (64) [M]
Length:    0x000012   (18)
Data: Reserved: 00 Prefixlen: 64 IPv6 prefix: 2401:4900:4097:f050::

[M] User-Equipment-Info
Code:      0x000001ca (458) User-Equipment-Info
Flags:     0x40        (64) [M]
Length:    0x00002c   (44)
[M] User-Equipment-Info-Type
Code:      0x000001cb (459) User-Equipment-Info-Type
Flags:     0x40        (64) [M]
Length:    0x00000c   (12)
Data: IMEISV (0)

[M] User-Equipment-Info-Value
Code:      0x000001cc (460) User-Equipment-Info-Value
Flags:     0x40        (64) [M]
Length:    0x000018   (24)
Data: 9876543211234

[M] Called-Station-Id
Code:      0x0000001e (30) Called-Station-Id
Flags:     0x40        (64) [M]
Length:    0x00000b   (11)
Data: ims

[V] [M] Charging-Rule-Report
Code:      0x000003fa (1018) Charging-Rule-Report
Flags:     0xc0        (192) [V] [M]
Length:    0x00006c   (108)
Vendor-Id: 0x000028af (10415) 3GPP
[V] [M] Charging-Rule-Name
Code:      0x000003ed (1005) Charging-Rule-Name
Flags:     0xc0        (192) [V] [M]
```

```
Length: 0x00001e (30)
Vendor-Id: 0x000028af (10415) 3GPP
Data: I_AD_VOLTE00F72513
```

```
[V] [M] Charging-Rule-Name
Code: 0x000003ed (1005) Charging-Rule-Name
Flags: 0xc0 (192) [V] [M]
Length: 0x00001e (30)
Vendor-Id: 0x000028af (10415) 3GPP
Data: I_AD_VOLTE00F72512
```

```
[V] [M] PCC-Rule-Status
Code: 0x000003fb (1019) PCC-Rule-Status
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: INACTIVE (1)
```

```
[V] [M] Rule-Failure-Code
Code: 0x00000407 (1031) Rule-Failure-Code
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: RESOURCE_ALLOCATION_FAILURE (10)
```

>> failure code is incorrect. It should be PS_CS_Handover

```
[V] [M] Access-Network-Charging-Address
Code: 0x000001f5 (501) Access-Network-Charging-Address
Flags: 0xc0 (192) [V] [M]
Length: 0x000012 (18)
Vendor-Id: 0x000028af (10415) 3GPP
Data: IPv4 223.224.X.Y
```

Solution Dans le réseau du client, un dictionnaire de diamètre rel-8 a été utilisé. Il est trouvé que PS_CS_Handover n'a pas été pris en charge dans rel-8.

Vous devez donc mettre à jour le dictionnaire en 3gpp-r10. Après avoir mis à jour le dictionnaire en 3gpp-r10, la cause est correctement envoyée en tant que PS_CS_Handover.

Après cela, les appels audio des utilisateurs finaux peuvent être transférés en toute transparence vers le réseau 2G/3G existant à partir de VoLTE.

```
ims-auth-service DRA_Gx_SPG
```

```
policy-control
```

```
diameter dictionary r8-gx-standard
```

```
diameter update-dictionary-avps 3gpp-r10 << diameter dictionary updated to 3gpp-r10
```

Message DELETE_BEARER_COMMAND de SGW à PGW comme indicateur de support vocal true :

```
INBOUND>>>> From sessmgr:205 tpc_interface.c:1338 (Callid 3cda3ef4) 13:28:21:659
```

```
Eventid:141004(3)
```

```
[PGW-S5/S2a/S2b]GTPv2C Rx PDU, from 223.224.M.N:39632 to 223.224.P.Q:2123 (57)
```

```
TEID: 0x845800CD, Message type: EGTP_DELETE_BEARER_COMMAND (0x42)
```

```
Sequence Number: 0xE9625A (15295066)
```

```
GTP HEADER
```

```
Version number: 2
```

```
TEID flag: Present
```

```
Piggybacking flag: Not present
```

```
Message Priority flag: Not present
```

```
Message Priority: NA
```

```
Message Length: 0x0035 (53)
```

INFORMATION ELEMENTS

BEARER CONTEXT:

Type: 93 Length: 10 Inst: 0

Value:

EPS BEARER ID:

Type: 73 Length: 1 Inst: 0

Value: 7

BEARER FLAGS:

Type: 97 Length: 1 Inst: 0

Value:

VB : 1

>> voice bearer as true

ULI TIMESTAMP:

Type: 170 Length: 4 Inst: 0

Value:

Seconds: 3769747091

USER LOCATION INFO:

Type: 86 Length: 13 Inst: 0

Value:

Location type: TAI

MCC: XYZ

MNC: AB

TAC: 0x844

Location type: ECGI

MCC: XYZ

MNC: AB

ECI: 0xDCf8C02

UE TIME ZONE:

Type: 114 Length: 2 Inst: 0

Value:

TZ: +5:30

DST: +0 hour

De plus, il est accepté par PGW et initie la libération du porteur.

<<<

[PGW-S5/S2a/S2b]GTPv2C Tx PDU, from 223.224.M.N:2123 to 223.224.P.Q:39632 (17)

TEID: 0x8064A25A, Message type: EGTP_DELETE_BEARER_REQUEST (0x63)

Sequence Number: 0xE9625A (15295066)

GTP HEADER

Version number: 2

TEID flag: Present

Piggybacking flag: Not present

Message Priority flag: Not present

Message Priority: NA

Message Length: 0x000D (13)

INFORMATION ELEMENTS

EPS BEARER ID:

Type: 73 Length: 1 Inst: 1

Value: 7

CCR de PGW à PCRF en ce qui concerne l'AVP de rapport de règle de facturation avec le code d'échec considéré comme PS_CS_Handover.

<<<

Diameter message from 10.206.17.X:51119 to 10.5.40.Y:3007

Base Header Information:

Version: 0x01 (1)
Message Length: 0x000260 (608)
Command Flags: 0xc0 (192) REQ PXY
Command Code: 0x000110 (272) Credit-Control-Request
Application ID: 0x01000016 (16777238) 3GPP-Gx
Hop2Hop-ID: 0xaebac4d3 (2931475667)
End2End-ID: 0x19b8ec95 (431549589)

AVP Information:

[M] Session-Id
Code: 0x00000107 (263) Session-Id
Flags: 0x40 (64) [M]
Length: 0x00004e (78)
Data: 0007-diamproxy.asr55k.dra.gx;1020935924;202167245;5d0747d1-cd02

[M] Auth-Application-Id
Code: 0x00000102 (258) Auth-Application-Id
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 16777238

[M] Origin-Host
Code: 0x00000108 (264) Origin-Host
Flags: 0x40 (64) [M]
Length: 0x00002b (43)
Data: 0007-diamproxy.asr55k.dra.gx

[M] Origin-Realm
Code: 0x00000128 (296) Origin-Realm
Flags: 0x40 (64) [M]
Length: 0x00001a (26)
Data: cisco.com

[M] Destination-Realm
Code: 0x0000011b (283) Destination-Realm
Flags: 0x40 (64) [M]
Length: 0x00002a (42)
Data: PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] CC-Request-Type
Code: 0x000001a0 (416) CC-Request-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: UPDATE_REQUEST (2)

[M] CC-Request-Number
Code: 0x0000019f (415) CC-Request-Number
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 2

[M] Destination-Host
Code: 0x00000125 (293) Destination-Host
Flags: 0x40 (64) [M]
Length: 0x000037 (55)
Data: PCRF01.NO.DC.PCRF.MNC0AB.MCCXYZ.3GPPNETWORK.ORG

[M] Origin-State-Id
Code: 0x00000116 (278) Origin-State-Id
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: 1559087623

[M] Subscription-Id
Code: 0x000001bb (443) Subscription-Id
Flags: 0x40 (64) [M]
Length: 0x000028 (40)
[M] Subscription-Id-Type
Code: 0x000001c2 (450) Subscription-Id-Type
Flags: 0x40 (64) [M]
Length: 0x00000c (12)
Data: END_USER_E164 (0)

```

[M] Subscription-Id-Data
  Code:      0x000001bc (444) Subscription-Id-Data
  Flags:     0x40      (64) [M]
  Length:    0x000014  (20)
  Data: 121234567891

[M] Subscription-Id
  Code:      0x000001bb (443) Subscription-Id
  Flags:     0x40      (64) [M]
  Length:    0x00002c  (44)
  [M] Subscription-Id-Type
    Code:     0x000001c2 (450) Subscription-Id-Type
    Flags:    0x40      (64) [M]
    Length:   0x00000c  (12)
    Data: END_USER_IMSI (1)

  [M] Subscription-Id-Data
    Code:     0x000001bc (444) Subscription-Id-Data
    Flags:    0x40      (64) [M]
    Length:   0x000017  (23)
    Data: XYZAB1234567891

[M] Framed-IPv6-Prefix
  Code:      0x00000061 (97) Framed-IPv6-Prefix
  Flags:     0x40      (64) [M]
  Length:    0x000012  (18)
  Data: Reserved: 00 Prefixlen: 64 IPv6 prefix: 2401:4900:4071:32ec::

[M] User-Equipment-Info
  Code:      0x000001ca (458) User-Equipment-Info
  Flags:     0x40      (64) [M]
  Length:    0x00002c  (44)
  [M] User-Equipment-Info-Type
    Code:     0x000001cb (459) User-Equipment-Info-Type
    Flags:    0x40      (64) [M]
    Length:   0x00000c  (12)
    Data: IMEISV (0)

  [M] User-Equipment-Info-Value
    Code:     0x000001cc (460) User-Equipment-Info-Value
    Flags:    0x40      (64) [M]
    Length:   0x000018  (24)
    Data: 9876543211234

[M] Called-Station-Id
  Code:      0x0000001e (30) Called-Station-Id
  Flags:     0x40      (64) [M]
  Length:    0x00000b  (11)
  Data: ims

[V] [M] Charging-Rule-Report
  Code:      0x000003fa (1018) Charging-Rule-Report
  Flags:     0xc0      (192) [V] [M]
  Length:    0x00006c  (108)
  Vendor-Id: 0x000028af (10415) 3GPP
  [V] [M] Charging-Rule-Name
    Code:     0x000003ed (1005) Charging-Rule-Name
    Flags:    0xc0      (192) [V] [M]
    Length:   0x00001e  (30)
    Vendor-Id: 0x000028af (10415) 3GPP
    Data: I_AD_VOLTE03D4E98A

  [V] [M] Charging-Rule-Name
    Code:     0x000003ed (1005) Charging-Rule-Name

```

Flags: 0xc0 (192) [V] [M]
Length: 0x00001e (30)
Vendor-Id: 0x000028af (10415) 3GPP
Data: I_AD_VOLTE03D4E989

[V] [M] PCC-Rule-Status

Code: 0x000003fb (1019) PCC-Rule-Status
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: INACTIVE (1)

[V] [M] Rule-Failure-Code

Code: 0x00000407 (1031) Rule-Failure-Code
Flags: 0xc0 (192) [V] [M]
Length: 0x000010 (16)
Vendor-Id: 0x000028af (10415) 3GPP
Data: PS_TO_CS_HANDOVER (13)

>> failure code seen as

PS_to_CS_Handover

[V] [M] Access-Network-Charging-Address

Code: 0x000001f5 (501) Access-Network-Charging-Address
Flags: 0xc0 (192) [V] [M]
Length: 0x000012 (18)
Vendor-Id: 0x000028af (10415) 3GPP
Data: IPv4 223.224.X.Y

Un dictionnaire de diamètre approprié doit être utilisé pour le transfert transparent d'un appel audio de VoLTE en 4G vers un réseau 2G/3G hérité via le transfert SRVCC. Ceci a été pris en charge après la mise à jour du dictionnaire de diamètre sur 3gpp-rel10 sous ims-auth-service.