Instalación de la configuración regional del teléfono en el teléfono IP 7841

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Introducción

Este documento describe cómo instalar la configuración regional del teléfono en un Cisco 7841 Series IP Phone.

Prerequisites

Requirements

No hay requisitos específicos para este documento.

Componentes Utilizados

La información que contiene este documento se basa en las siguientes versiones de software y hardware.

- Cisco Unified Communications Manager 12.x
- Cisco IP Phone 7841

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. Si tiene una red en vivo, asegúrese de entender el posible impacto de cualquier comando.

Antecedentes

Cisco Unified Communications Manager (CUCM) proporciona compatibilidad con la localización definida por el sistema para 12 idiomas, incluidos el inglés y 16 países, incluidos Estados Unidos. Las configuraciones regionales de red especifican los tonos y cadencias específicos del país; las configuraciones regionales de usuario especifican el idioma que se utilizará en las visualizaciones de texto.

Configurar

Configuraciones

Este es el procedimiento para realizar un reinicio de hardware del teléfono:

Paso 1. Descargue la configuración regional del sitio web de Cisco.

Downloads Home / Collaboration E	ndpoints /	IP Phones / IP Phone 7800 Series / IP Phone 7841 / Unifie	d Communications Manager	Endpoints Locale Insta	ler- 12.1(1.1000)
Q. Search		IP Phone 7841			
Expand All Collapse All)	Release 12.1(1.1000) F	Related Links and Do	cumentation	
Latest Release	~	A Notifications	- No related links or docume	entation -	
12.1(1.1000)					
12.0(1.1000)		File Information	Release Date	Size	
11.7(1.1000)		Cisco Unified Communications Locale Installer	27-MAR-2018	2.89 MB	± 🕁 🖿
11.5(1.3000-1)		Unified IP Phones FW 12.1(1) po-locale-ar_AE-k3-12.1.1.1000-1.cop.sgn	<i></i>		
All Release	~	Cisco Unified Communications Locale Installer	27-MAR-2018	2.88 MB	1 년 🗄
TNP Firmware v.11.5	>	12.1.1.1000 Arabic (Bahrain) for Cisco Unified IP PI FW 12.1(1)	nones		
TNP Firmware v.11	>	po-locale-ar_BH-k3-12.1.1.1000-1.cop.sgn			
TNP Firmware v.10	>	Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (Algeria) for Cisco Unified IP Ph	27-MAR-2018 ones	2.88 MB	土 눺 🗎

Paso 2. Vaya a Administración del SO > Actualizaciones de software > Instalación/Upgrade.

cisco	Cisco Unified Operating System Administration For Cisco Unified Communications Solutions		
Show •	Settings · Security ·	Software Upgrades 💌 Services 👻 Help	•
		Install/Upgrade	
⚠	WARNING: It I	TFTP File Management Install/Upgrade ment	it a successful backup. Please verify backup configuration.
		Customized Logon Message	
Cis	co Unified C	Branding	dministration
System version: 12.0.0.99834-4 VMware Installation: 2 vCPU Intel(R) Xeon(R) CPU E5-2697A v4 @ 2.60GHz, disk 1: 110Gbytes, 8192Mbytes RAM, ERROR-UNSUPPORTED: Partitions unaligned WARKING: DNS unreachable			
User admin last logged in to this cluster on Friday, June 29, 2018 3:39:36 PM IST, to node 10.106.111.182, from 10.196.121.10 using HTTPS User admin failed to log in 1 times! Most recent failure Sunday, July 1, 2018 5:26:34 PM IST, to 10.106.111.182, from 10.65.43.63 using HTTPS			
Copyright († 1999 - 2017 Cisco Systems, Inc. All rights reserved.			
This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply texporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to cor			
A summary of U.S. laws governing Cisco cryptographic products may be found at our Export Compliance Product Report web site.			
For information about Cisco Unified Communications Manager please visit our Unified Communications System Documentation web site.			
For Cisco Technical Support please visit our Technical Support web site.			

Paso 3. Como se muestra en la imagen, introduzca las credenciales para el servidor SFTP.

cisco For	sco Unified Operating System Administration Cisco Unified Communications Solutions		
Show • Settings	▼ Security ▼ Software Upgrades ▼ Services ▼ Help ▼		
Software Instal	lation/Upgrade		
🙆 Cancel 📫	▶ Next		
Status			
i Status: Rea	dy		
-Software Locati	on		
Source*	Remote Filesystem		
Directory*			
Server*	192.168.0.5		
User Name*	cisco		
User Password*	•••••		
Transfer Protoco	* SFTP ~		
SMTP Server			
Email Destination			
Cancel Next Next Image: Second sec			

Paso 4. Seleccione la configuración regional en el menú desplegable **Opciones/Actualizaciones** y haga clic en **Siguiente**, como se muestra en la imagen. Se inicia la instalación de la configuración regional.

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions				
Show Settings Security Software Upgrades Services Help				
Software Installation/Upgrade				
Cancel Next				
_ Status				
i Status: Ready				
c Software Location				
Options/Upgrades* po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn				
c Invalid Upgrades				
Option Names				
web.xml Name does not match any filter pattern.				
New Name does not match any filter pattern.				
Cancel Next				
(i) *- indicates required item.				

5. Haga clic en **Next**, como se muestra en la imagen, después de que se verifiquen los **Detalles de suma de comprobación**.

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions
Show * Settings * Security * Software Upgrades * Services * Help *
Software Installation/Upgrade
S Cancel p Next
-Status Warning: To ensure the integrity of the installation file, please verify the MDS hash value against the Cisco Systems web site Warning: To ensure the integrity of the installation file, please verify the SHAS12 value against the Cisco Systems web site Warning: To ensure the integrity of the installation file, please verify the SHAS12 value against the Cisco Systems web site Warning: You may need to stop some services before you install a locale. You may then restart those services after you complete the locale installation. Refer to your product-specific online help for locale installation details.
File Details File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn MDS Hash Value 85:25:ce:23:15:64:f2:ed:25:59:f7:a0:38:d7:d6:4e SHAS12 Value
Cancel Next

Paso 6. La instalación de la configuración regional es correcta

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions			
Show • Settings • Security • Software Upgrades •	Services * Help *		
Software Installation/Upgrade			
D Install Another			
Installation Status File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn Start Time Mon Jul 02 13:19:26 IST 2018 Status Complete			
Installation Log [18/07/02_13:19:57] locale_install.sh: Publisher: Starting installdb			
/bin/su -l informix -s/bin/sh -c "source /usr/local/cm/db/lelenv.bash /usr/local/cm; source /usr/local/cm/db/informix/local/ids.env; nice /usr/local/cm/bin/installdb -x /usr/local/cm/db/xml/xml"			
Install Another i •- indicates required item.			

Paso 7. Restablezca el servicio Cisco TFTP en todos los nodos que lo ejecutan mientras navega a la **Página de Serviciabilidad > Herramientas > Servicios de Función del Centro de Control.** Seleccione el servicio Cisco TFTP allí y haga clic en **restart**, como se muestra en la imagen.

cisco	Cisco Unified Serviceability For Cisco Unified Communications Solutions	
Alarm 🔻	▼ <u>Trace</u> ▼ T <u>ools</u> ▼ <u>Snmp</u> ▼ <u>C</u> allHome ▼ <u>H</u> elp ▼	
Control C	ol Center - Feature Services	
Sta	Start 🛑 Stop h Restart 🔇 Refresh Page	
Status:	us: eady	
- Select S	ct Server	

```
Server* 10.106.111.182--CUCM Voice/Video 🔻 Go
```

Performance and Monitoring Services			
	Service Name	Status:	
0	Cisco Serviceability Reporter	Started	
0	Cisco CallManager SNMP Service	Started	

Directory Services			
	Service Name	Status:	
0	Cisco DirSync	Started	

CM Services		
	Service Name	Status:
0	Cisco CallManager	Started
0	Cisco Unified Mobile Voice Access Service	Started
0	Cisco IP Voice Media Streaming App	Started
0	Cisco CTIManager	Started
0	Cisco Extension Mobility	Started
0	Cisco DHCP Monitor Service	Started
0	Cisco Intercluster Lookup Service	Started
0	Cisco Location Bandwidth Manager	Started
0	Cisco Directory Number Alias Sync	Started
0	Cisco Directory Number Alias Lookup	Started
0	Cisco Dialed Number Analyzer Server	Started
0	Cisco Dialed Number Analyzer	Started
۲	Cisco Tftp	Started

Paso 8. Desplácese hasta el teléfono.

System • Call Routing • Media Resources • Advanced Features • Device • Application • User Management • Bulk Administration • Help •					
Find and List Phones Related Links: Actively Logged	In Device I	Report •			
👍 Add New 🏢 Select All 🔛 Clear All 🔆 Delete Selected 🏠 Reset Selected 🧷 Apply Conlig to Selected					
ſ St atus					
1 records found					
Cuery Information					
Searching on a directory number may show the same device name multiple times depending on the number of lines configured per device.					
Phone (1 - 1 of 1)	Rows per	Page 50 +			
Find Phone where Directory Number 🔻 begins with 💌 1006 Find Clear Filter 🔶 🚥					
Select item or enter search text •					
Description Device Protocol Status DPv4 Address	Copy	Super Copy			
SEPSC5015458E33(1) Auto 1006 Default 1006 SIP Registered with 10.106.113.72 10.106.113.89	0	19			

Paso 9. En **Configuración regional del usuario** seleccione la configuración regional que acaba de descargar.

MAC Address*	5C5015458F33	
Description	Auto 1006	
Device Pool*	Default	View Details
Common Device Configuration	< None >	View Details
Phone Button Template*	SEP5C5015458F33-SIP-Individual Template	·
Softkey Template	< None >	·
Common Phone Profile*	Standard Common Phone Profile	View Details
Calling Search Space	< None >	·
AAR Calling Search Space	< None >	'
Media Resource Group List	< None >	'
User Hold MOH Audio Source	< None >	'
Network Hold MOH Audio Source	< None >	'
Location*	Hub_None	'
AAR Group	< None >	'
User Locale	< None >	•
Network Locale	< None >	
Built In Bridge*	English, United States Català, Reino de España	
Privacy*	English(British), United Kingdom	

Paso 10. Guarde, aplique la configuración y restablezca el teléfono .

Verificación

Si la configuración regional se ha instalado correctamente, podrá ver los softleys en el idioma nativo como se muestra en la imagen:

07-02-18 07:41am	1010	
1010		
Retruc. N. Truc. Dsv. Tot	Recents	

Troubleshoot

Actualmente, no hay información específica de troubleshooting disponible para esta configuración.