

Instalación de la configuración regional del teléfono en el teléfono IP 7841

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Introducción

Este documento describe cómo instalar la configuración regional del teléfono en un Cisco 7841 Series IP Phone.

Prerequisites

Requirements

No hay requisitos específicos para este documento.

Componentes Utilizados

La información que contiene este documento se basa en las siguientes versiones de software y hardware.

- Cisco Unified Communications Manager 12.x
- Cisco IP Phone 7841

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. Si tiene una red en vivo, asegúrese de entender el posible impacto de cualquier comando.

Antecedentes

Cisco Unified Communications Manager (CUCM) proporciona compatibilidad con la localización definida por el sistema para 12 idiomas, incluidos el inglés y 16 países, incluidos Estados Unidos. Las configuraciones regionales de red especifican los tonos y cadencias específicos del país; las configuraciones regionales de usuario especifican el idioma que se utilizará en las visualizaciones de texto.

Configurar

Configuraciones

Este es el procedimiento para realizar un reinicio de hardware del teléfono:

Paso 1. Descargue la configuración regional del sitio web de Cisco.

Downloads Home / Collaboration Endpoints / IP Phones / IP Phone 7800 Series / IP Phone 7841 / Unified Communications Manager Endpoints Locale Installer- 12.1(1.1000)

Search...

Expand All Collapse All

Latest Release

12.1(1.1000)

12.0(1.1000)

11.7(1.1000)

11.5(1.3000-1)

All Release

TNP Firmware v.11.5

TNP Firmware v.11

TNP Firmware v.10

IP Phone 7841

Release 12.1(1.1000)

Related Links and Documentation

Notifications

- No related links or documentation -

File Information	Release Date	Size	
Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (United Arab Emirates) for Cisco Unified IP Phones FW 12.1(1) po-locale-ar_AE-k3-12.1.1.1000-1.cop.sgn	27-MAR-2018	2.89 MB	Download
Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (Bahrain) for Cisco Unified IP Phones FW 12.1(1) po-locale-ar_BH-k3-12.1.1.1000-1.cop.sgn	27-MAR-2018	2.88 MB	Download
Cisco Unified Communications Locale Installer 12.1.1.1000 Arabic (Algeria) for Cisco Unified IP Phones	27-MAR-2018	2.88 MB	Download

Paso 2. Vaya a **Administración del SO > Actualizaciones de software > Instalación/Upgrade**.

Cisco Unified Operating System Administration

For Cisco Unified Communications Solutions

Show Settings Security Software Upgrades Services Help

Install/Upgrade

TFTP File Management

Install/Upgrade (ment)

Customized Logon Message

Branding

WARNING: It is recommended to perform a successful backup. Please verify backup configuration.

Cisco Unified Communications Administration

System version: 12.0.0.99834-4

VMware Installation: 2 vCPU Intel(R) Xeon(R) CPU E5-2697A v4 @ 2.60GHz, disk 1: 110Gbytes, 8192Mbytes RAM, ERROR: UNSUPPORTED: Partitions unaligned WARNING: DNS unreachable

User admin last logged in to this cluster on Friday, June 29, 2018 3:39:36 PM IST, to node 10.106.111.182, from 10.196.121.10 using HTTPS

User admin failed to log in 1 times!

Most recent failure Sunday, July 1, 2018 5:26:34 PM IST, to 10.106.111.182, from 10.65.43.63 using HTTPS

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This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply that exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with applicable laws and regulations, you should not use this product.

A summary of U.S. laws governing Cisco cryptographic products may be found at our [Export Compliance Product Report](#) web site.

For information about Cisco Unified Communications Manager please visit our [Unified Communications System Documentation](#) web site.

For Cisco Technical Support please visit our [Technical Support](#) web site.

Paso 3. Como se muestra en la imagen, introduzca las credenciales para el servidor SFTP.



Cisco Unified Operating System Administration

For Cisco Unified Communications Solutions

Show ▾ Settings ▾ Security ▾ Software Upgrades ▾ Services ▾ Help ▾

Software Installation/Upgrade

Cancel Next

- Status -

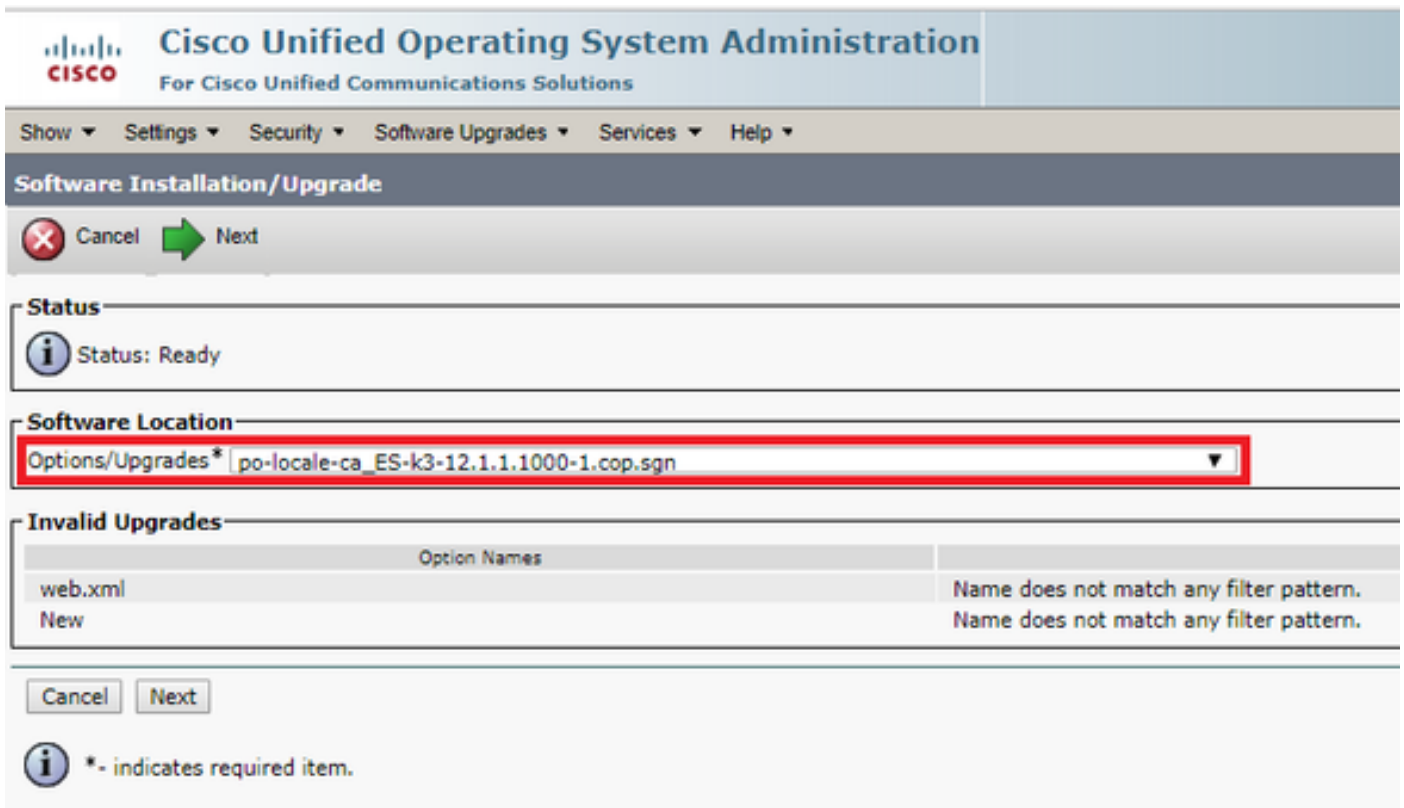
Status: Ready

- Software Location -

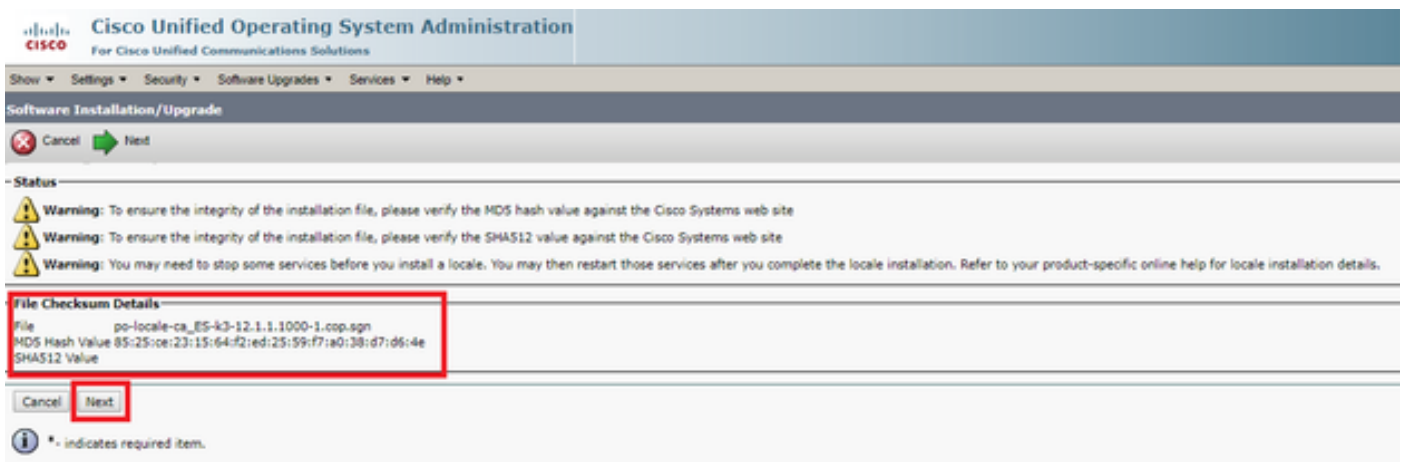
Source*	<input type="text" value="Remote Filesystem"/>
Directory*	<input type="text" value="/"/>
Server*	<input type="text" value="192.168.0.5"/>
User Name*	<input type="text" value="cisco"/>
User Password*	<input type="password" value="*****"/>
Transfer Protocol*	<input type="text" value="SFTP"/>
SMTP Server	<input type="text"/>
Email Destination	<input type="text"/>

*- indicates required item.

Paso 4. Seleccione la configuración regional en el menú desplegable **Opciones/Actualizaciones** y haga clic en **Siguiente**, como se muestra en la imagen. Se inicia la instalación de la configuración regional.



5. Haga clic en **Next**, como se muestra en la imagen, después de que se verifiquen los **Detalles de suma de comprobación**.



Paso 6. La instalación de la configuración regional es correcta

Cisco Unified Operating System Administration
For Cisco Unified Communications Solutions

Show ▾ Settings ▾ Security ▾ Software Upgrades ▾ Services ▾ Help ▾

Software Installation/Upgrade

Install Another

Installation Status

File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn
 Start Time Mon Jul 02 13:19:26 IST 2018
 Status Complete

Installation Log

```

=====
[18/07/02_13:19:57] locale_install.sh: Publisher: Starting installdb...
/bin/su -l informix -s /bin/sh -c
"source /usr/local/cm/db/dblenv.bash /usr/local/cm ;
source /usr/local/cm/db/informix/local/ids.env ;
nice /usr/local/cm/bin/installdb -x /usr/local/cm/db/xml/xml"
    
```

Install Another

i *- indicates required item.

Paso 7. Restablezca el servicio Cisco TFTP en todos los nodos que lo ejecutan mientras navega a la **Página de Serviciabilidad > Herramientas > Servicios de Función del Centro de Control**. Seleccione el servicio Cisco TFTP allí y haga clic en **restart**, como se muestra en la imagen.

Cisco Unified Serviceability
For Cisco Unified Communications Solutions

Alarm ▾ Trace ▾ Tools ▾ Snmp ▾ CallHome ▾ Help ▾

Control Center - Feature Services

Start Stop Restart Refresh Page

Status:
Ready

Select Server
Server* 10.106.111.182--CUCM Voice/Video ▾ Go

Performance and Monitoring Services

Service Name	Status:
Cisco Serviceability Reporter	Started
Cisco CallManager SNMP Service	Started

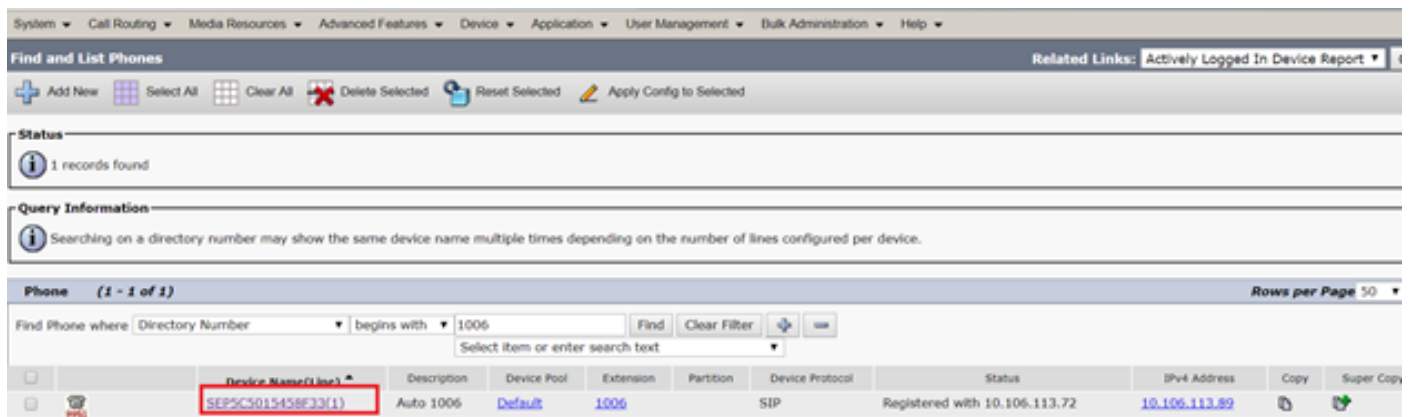
Directory Services

Service Name	Status:
Cisco DirSync	Started

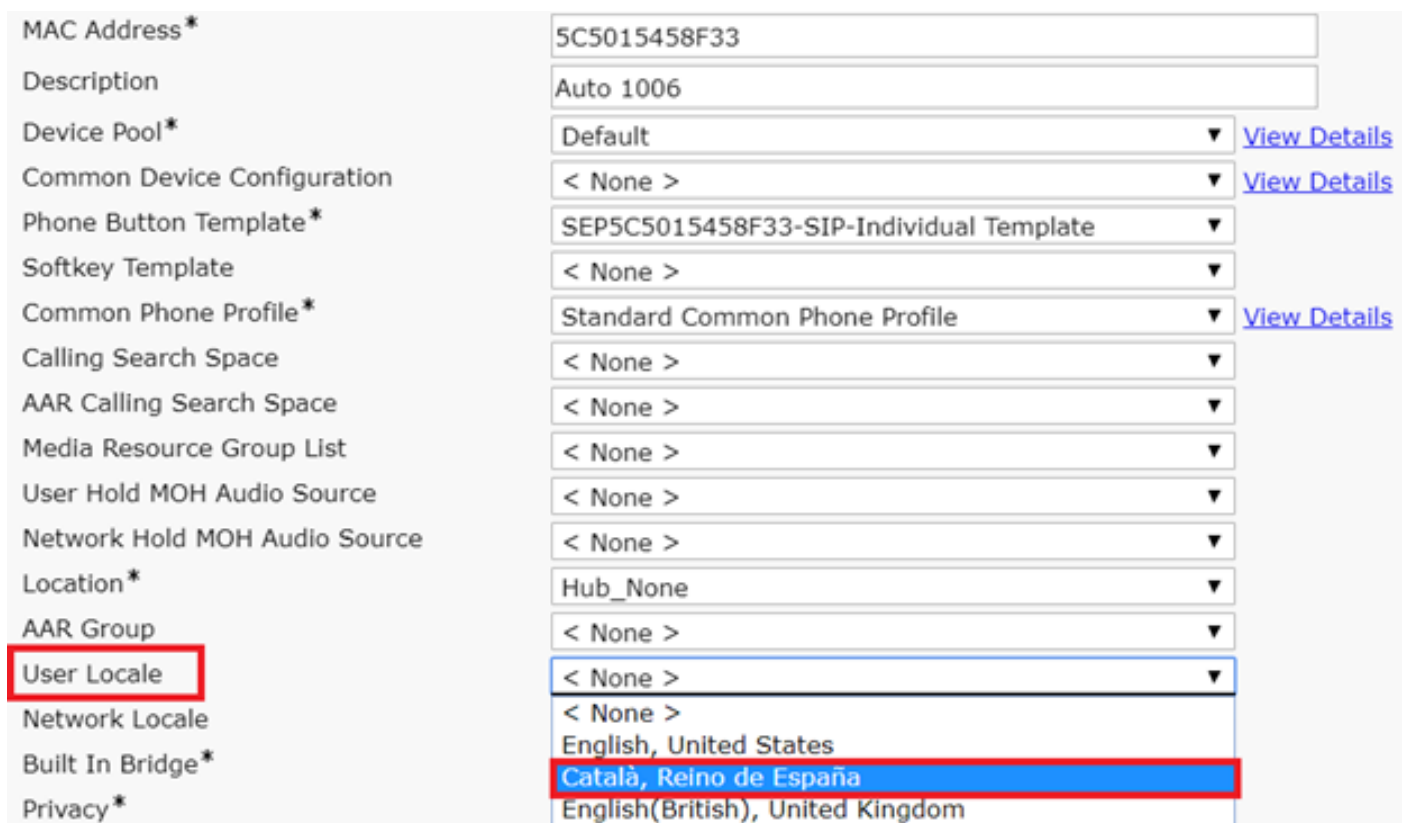
CM Services

Service Name	Status:
Cisco CallManager	Started
Cisco Unified Mobile Voice Access Service	Started
Cisco IP Voice Media Streaming App	Started
Cisco CTIManager	Started
Cisco Extension Mobility	Started
Cisco DHCP Monitor Service	Started
Cisco Intercluster Lookup Service	Started
Cisco Location Bandwidth Manager	Started
Cisco Directory Number Alias Sync	Started
Cisco Directory Number Alias Lookup	Started
Cisco Dialed Number Analyzer Server	Started
Cisco Dialed Number Analyzer	Started
<input checked="" type="radio"/> Cisco Tftp	Started

Paso 8. Desplácese hasta el teléfono.



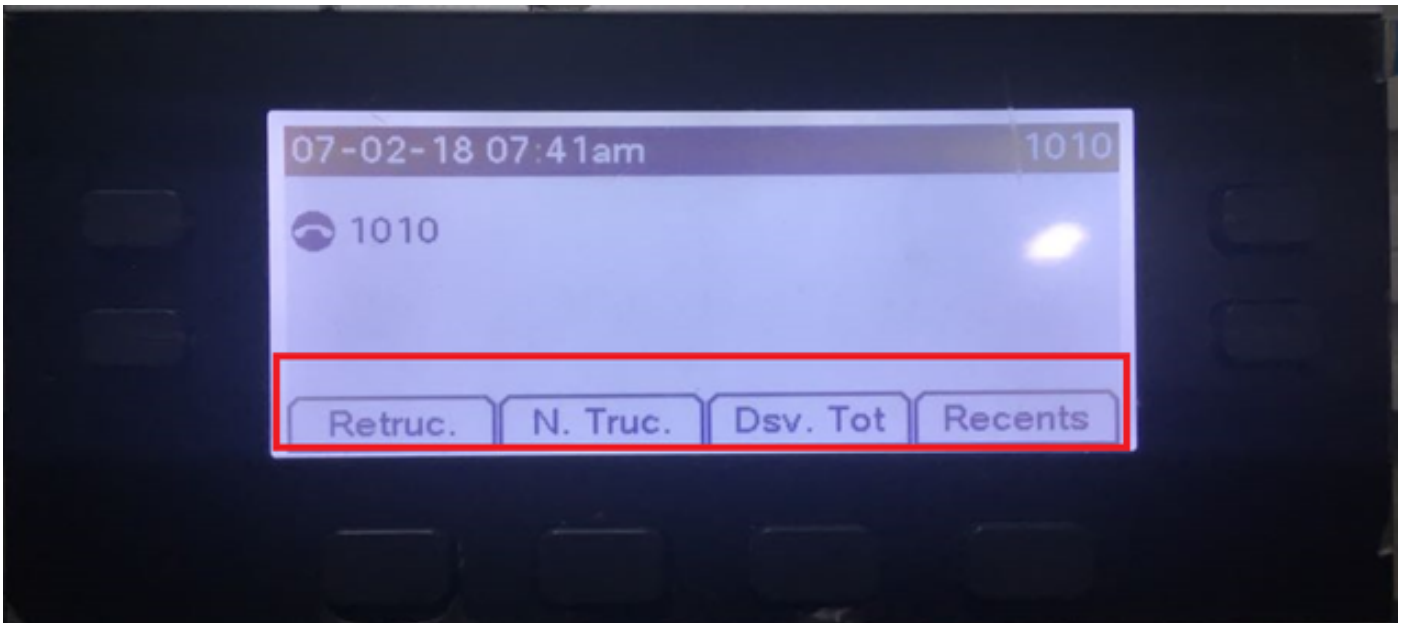
Paso 9. En **Configuración regional del usuario** seleccione la configuración regional que acaba de descargar.



Paso 10. Guarde, aplique la configuración y restablezca el teléfono .

Verificación

Si la configuración regional se ha instalado correctamente, podrá ver los softleys en el idioma nativo como se muestra en la imagen:



Troubleshoot

Actualmente, no hay información específica de troubleshooting disponible para esta configuración.