

Guía de Instalación de ISR-WAAS en ISR 4000 Series Router

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Introducción

Este documento describe la guía de instalación de Cisco ISR-WAAS en Cisco Integrated Services Router (ISR). Se trata de la implementación de los servicios virtuales Wide Area Application Services (vWAAS) en un Cisco ISR.

ISR-WAAS se implementa dentro de un contenedor IOS-XE. Un contenedor en este contexto se refiere al hipervisor que ejecuta aplicaciones virtualizadas en un router Cisco ISR serie 4000.

Prerrequisitos de Instalación de ISR-WAAS

Cada versión de software WAAS puede tener diferentes requisitos de recursos (memoria, CPU y unidades de estado sólido (SSD)), si no cumple los requisitos, puede provocar problemas de rendimiento o incluso errores durante la instalación.

Revise la guía de configuración en este enlace:

<https://www.cisco.com/c/en/us/support/routers/virtual-wide-area-application-services-waas/products-installation-and-configuration-guides-list.html>

Esta tabla resume los requisitos de recursos y las plataformas ISR compatibles para cada modelo ISR.

ISR-WAAS Model	CPUs	Memory	Disk Storage	Supported ISR Platform
ISR-WAAS-200 (for WAAS 5.x and 6.2.1)	1	3 GB	151 GB	ISR-4321
ISR-WAAS-200 (for WAAS 6.2.3x and later)	1	4 GB	151 GB	ISR-4321
ISR-WAAS-750	2	4 GB	151 GB	ISR-4351, ISR-4331, ISR-4431, ISR-4451
ISR-WAAS-1300	4	6 GB	151 GB	ISR-4431, ISR-4451
ISR-WAAS-2500	6	8 GB	338 GB	ISR-4451

Diferencia entre NIM-SSD e ISR-SSD

NIM-SSD

NIM-SSD es el que se encuentra fuera de ISR y es intercambiable en caliente.

```
NAME: "NIM subslot 0/3", DESCR: "NIM SSD Module"
PID: NIM-SSD , VID: V01, SN: F0C1915299D
```

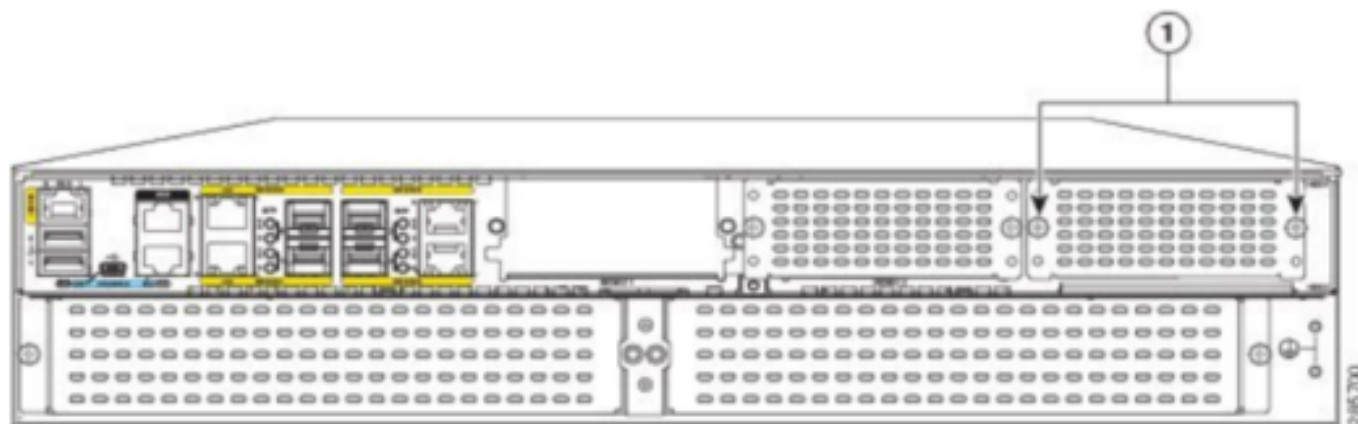
Este módulo se instala en uno de los módulos de interfaz de red (NIM) disponibles de routers ISR.

Estos son identificadores de producto (PID) para NIM-SSD y SSD que se pueden utilizar para aumentar la RMA:

NIM-SSD(=)NIM Carrier Card for SSD drives
 SSD-SATA-200G(=)200 GB, SATA Solid State Disk for NIM-SSD

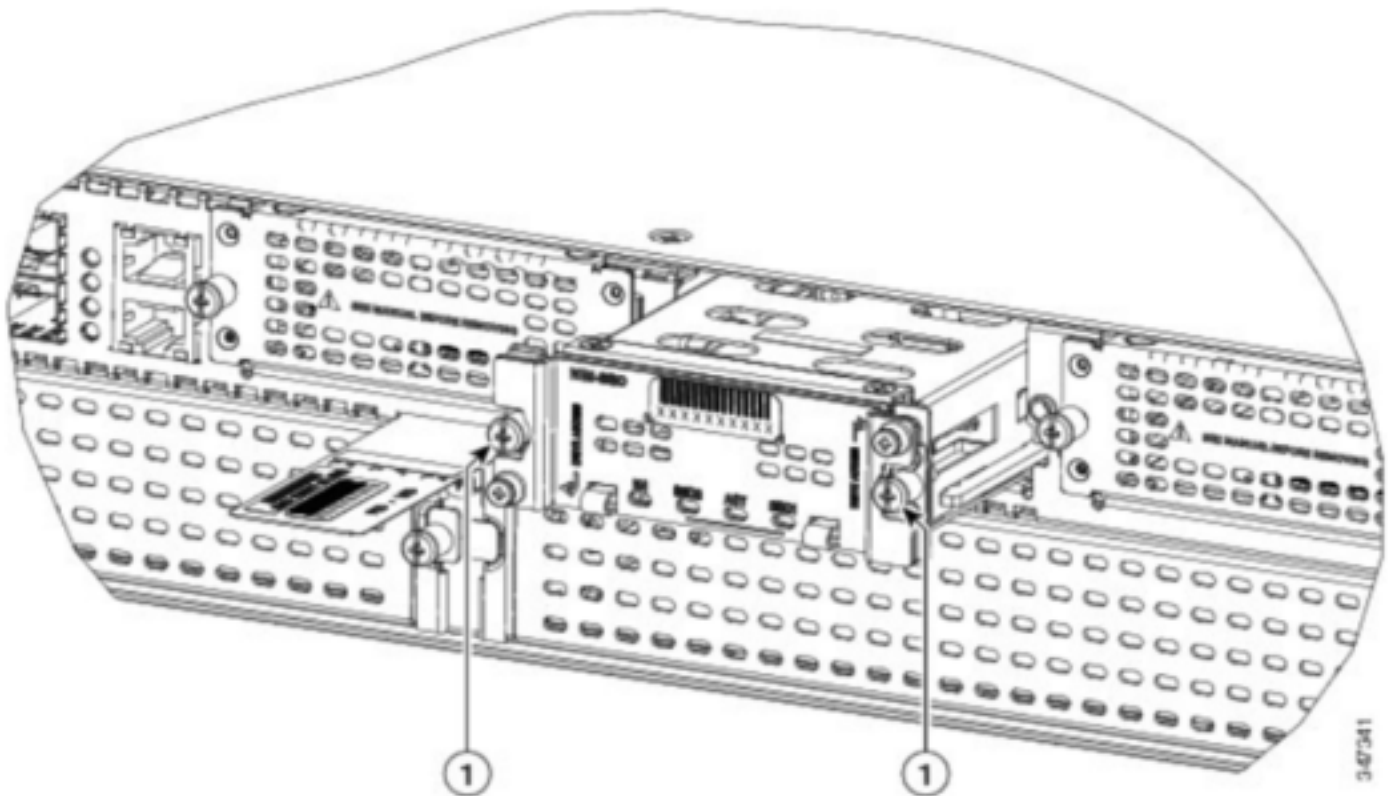
Para quitar el NIM-SSD o el NIM-HDD del router, siga estos pasos:

Paso 1. Utilice un destornillador Phillips para aflojar los tornillos cautivos de cada lado, como se muestra en esta imagen:



1 Captive screws holding the NIM-SSD to the router

Paso 2. Extraiga el NIM-SSD o NIM-HDD de la ruta, como se muestra en esta imagen:



1 Captive screws holding the NIM-SSD to the router

ISR-SSD

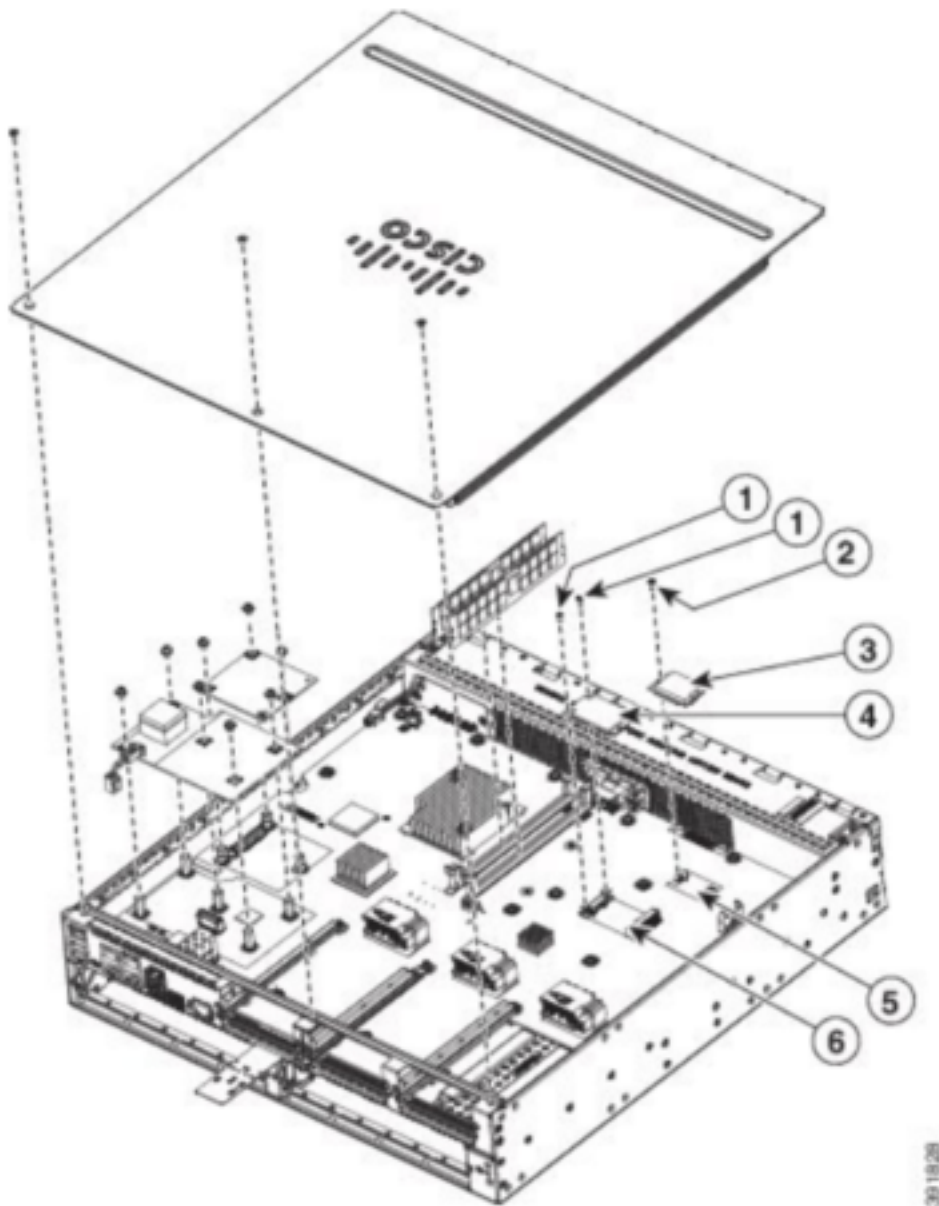
Por otra parte, ISR-SSD se instala dentro del chasis del router, necesita apagar el router y abrir su cubierta para localizar el ISR-SSD.

El ISR-SSD no es intercambiable en caliente.

Esto es PID para ISR-SSD en ISR serie 4300 que se puede utilizar para aumentar la RMA:

SSD-MSATA-200G(=)200 GB, mSATA Solid State Disk

Esta imagen muestra las ubicaciones de la tarjeta de memoria Flash y del dispositivo de almacenamiento mSATA SSD :



30 18 28

1	Supplied screw	2	Supplied screw
3	Flash memory card	4	SSD mSATA storage device
5	Flash memory card connector	6	SSD mSATA connector

Instalación de ISR-WAAS

Una vez que cumpla todos los requisitos para la instalación de ISR-WAAS, el siguiente paso es descargar un archivo Open Virtualization Appliance (OVA) de la versión de ISR-WAAS que pretende implementar. Puede descargar software desde este enlace:

<https://software.cisco.com/download/home/280484571/type/280836712>

Una vez que haya descargado el software, deberá transferir el archivo a la memoria flash de inicialización del router :

```

BR1-ISR4451#dir bootflash: | in .ova
81929  -rw-      986142720   Feb 1 2016 18:21:13 +12:00  ISR-WAAS-5.5.5a.9.ova
540682 -rw-      1057904640  May 10 2018 16:55:58 +11:00  ISR-WAAS-6.4.1a.6.ova
147457 -rw-      1002700800  Aug 20 2018 16:27:43 +11:00  ISR-WAAS-6.2.3e.45.ova
278534 -rw-      1009551360  Aug 8 2018 17:56:57 +11:00  ISR-WAAS-6.2.3d.68.ova
BR1-ISR4451#

```

En la CLI del router, siga estos pasos para implementar ISR-WAAS mediante el programa EZConfig:

1. Ejecute el comando Service WAAS enable.
2. Seleccione la imagen .ova transferida anteriormente para la versión WAAS que desea implementar.
3. Seleccione el perfil WAAS que desea implementar.
4. Configure la dirección IP ISR-WAAS.
5. Configure la dirección IP del administrador central WAAS.

```

BR1-ISR4451#service waas enable
*****
****  Entering WAAS service interactive mode.          ****
****  You will be asked a series of questions, and your answers    ****
****  will be used to modify this device's configuration to        ****
****  enable a WAAS Service on this router.              ****
*****
Continue? [y]: y
At any time: ? for help, CTRL-C to exit.
Select a WAAS image to install:
1. bootflash:/ISR-WAAS-5.5.5a.9.ova
2. bootflash:/ISR-WAAS-6.4.1a.6.ova
3. bootflash:/ISR-WAAS-6.2.3e.45.ova
4. bootflash:/ISR-WAAS-6.2.3d.68.ova
5. Enter your own image
Select option [3]: 3
Extracting profiles from bootflash:/ISR-WAAS-6.2.3e.45.ova, this may take a couple of minutes ...
These are the available profiles
1. ISR-WAAS-2500
2. ISR-WAAS-1300
3. ISR-WAAS-750
Select option [1]: 3
An internal IP interface and subnet is required to deploy a WAAS service on this router.
This internal subnet must contain two usable IP addresses that can route and communicate with the WAAS Central Manager (WCM).
The following ip address type supported for ISR-WAAS
 1) ipv4
 2) ipv6
Select ip address type (1 or 2):1
Enter the IPV4 address to be configured on the WAAS service: 10.66.86.44
The following ip address type supported for Host on Router
 1) ipv4
 2) ipv6
Select ip address type (1 or 2):1
The following ip address type for WCM
 1) ipv4
 2) ipv6
Select ip address type (1 or 2):1
Enter the IP address of the WAAS Central Manager (WCM): 10.66.86.106

```

6. Seleccione la interfaz de red de área extensa (WAN) del router en el que desea activar la interceptación WAAS.
7. Guarde la configuración una vez que haya terminado. Esta es la imagen de una instalación correcta.

```

*****
** Configuration Summary: **
*****
a) WAAS Image and Profile Size:
  bootflash:/ISR-WAAS-6.2.3e.45.ova (1002700800) bytes
  ISR-WAAS-750

b) Router IP/mask:
  Using ip unnumbered from interface GigabitEthernet0/0/2

  WAAS Service IP:
  10.66.86.44

c) WAAS Central Manager:
  10.66.86.106

d) Router WAN Interfaces:
  GigabitEthernet0/0/0

Choose one of the letter from 'a-d' to edit, 'v' to view config script, 's' to apply config [s]: s
The configuration will be applied and the status of the WAAS service will be displayed after deployment

Installing bootflash:/ISR-WAAS-6.2.3e.45.ova

Installing!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

% Activating virtual-service 'AUTOWAAS', this might take a few minutes. Use 'show virtual-service list' for progress.

System is attempting to deploy and activate WAAS image, this may take up to 10 minutes
activating!!!!!!!!!!

Waiting for WAAS application to be at a stage to accept WCM IP configuration.

Waiting!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
management services enabled

WAAS service activated!
Note:Please issue "copy running-config startup-config" command to save changes!

```

Resolución de Problemas de ISR-WAAS

Situación de falla de instalación de WAAS

La instalación de ISR-WAAS falla si no hay SSD, por lo que primero verifique si la SSD está presente.

```

GigabitEthernet0/1/0 unassigned YES unset down down
GigabitEthernet0/1/1 unassigned YES unset down down
GigabitEthernet0/1/2 unassigned YES unset down down
GigabitEthernet0/1/3 unassigned YES unset down down
ucse1/0/0 10.66.86.34 YES unset administratively down down
ucse1/0/1 unassigned YES NVRAM administratively down down
GigabitEthernet0 unassigned YES NVRAM administratively down down
Dialer0 unassigned YES unset up up
Dialer1 unassigned YES unset up up
Loopback200 unassigned YES unset up up
Tunnel0 10.66.86.61 YES unset up up
VirtualPortGroup31 10.66.86.41 YES unset down down
Vlan1 unassigned YES NVRAM administratively down down
Enter a WAN interface to enable WAAS interception (blank to skip) []: GigabitEthernet0/0/0
Enter additional WAN interface (blank to finish) []:
*****
** Configuration Summary: **
*****
a) WAAS Image and Profile Size:
  bootflash:/ISR-WAAS-6.2.3e.45.ova (1002700800) bytes
  ISR-WAAS-750

b) Router IP/mask:
  Using ip unnumbered from interface GigabitEthernet0/0/2
  WAAS Service IP:
  10.66.86.44

c) WAAS Central Manager:
  10.66.86.106

d) Router WAN Interfaces:
  GigabitEthernet0/0/0

Choose one of the letter from 'a-d' to edit, 'v' to view config script, 's' to apply config [s]: s
The configuration will be applied and the status of the WAAS service will be displayed after deployment
installation failure decision to exit
R01-TCR4451#

```

Escenario de Falla de Activación de ISR-WAAS

En algunos casos, ISR-WAAS no se activará después de haber reemplazado el router e instalado la SSD en el nuevo chasis.

Estos errores se pudieron ver en el router ISR :

```
09/16 11:44:08.946 [vman]: [31298]: (note): VM (AUTOWAAS) State Transition: next_state:
LIFECYCLE_DEACTIVATE

09/16 11:44:17.613 [vman]: [31298]: (ERR): Loading of machine definition (/vol/harddisk/virtual-
instance/AUTOWAAS/ISR4331X.xml) failed

09/16 11:44:17.613 [vman]: [31298]: (ERR): Failed to load machine definition

09/16 11:44:17.613 [vman]: [31298]: (note): Setting failure response (1)

09/16 11:44:17.613 [vman]: [31298]: (ERR): Virtual Service failure
log[AUTOWAAS]::Validation::Package validation::Failed to process package-def file::File
'/vol/harddisk/virtual-instance/AUTOWAAS/ISR4331X.xml'

09/16 11:44:17.613 [errmsg]: [31298]: (ERR): %VMAN-3-PROCESS_PKG_DEF: Virtual
Service[AUTOWAAS]::Validation::Package validation::Failed to process package-def file::File
'/vol/harddisk/virtual-instance/AUTOWAAS/ISR4331X.xml'

09/16 11:44:17.613 [vman]: [31298]: (note): VM (AUTOWAAS) State Transition: next_state:
LIFECYCLE_WAIT_ACTIVATE

09/16 11:44:17.613 [vman]: [31298]: (note): IF MTU message received:

09/16 11:44:17.613 [vman]: [31298]: (ERR): Invalid bridge ID or the bridge(31) has not been
created yet

09/16 11:44:17.614 [vman]: [31298]: (ERR): Failed to set DP IF mtu for DP bridge 31

09/16 11:44:17.614 [vman]: [31298]: (note): vman IF MTU message processed

09/16 11:44:24.725 [vman]: [31298]: (note): Get local RP location rp/0/0

09/16 11:44:27.758 [vman]: [31298]: (note): Get local RP location rp/0/0

09/16 11:44:27.759 [vman]: [31298]: (note): Get local RP location rp/0/0

09/16 11:44:27.772 [vman]: [31298]: (note): Get local RP location rp/0/0

09/16 11:44:27.779 [vman]: [31298]: (note): Get local RP location rp/0/0

09/16 11:44:27.779 [vman]: [31298]: (note): Successfully removed VM init ctx for VM [AUTOWAAS]

09/16 11:44:27.780 [vman]: [31298]: (note): Per-VM message marshalled successfully into
persistent DB

09/16 11:44:27.780 [vman]: [31298]: (note): Successfully reset per-VM mac address binding into
TDL msg

09/16 11:44:28.063 [vman]: [31298]: (ERR): vman_libvirt_err: code=1

09/16 11:44:28.063 [vman]: [31298]: (ERR): internal error '/usr/sbin/lvremove -f
/dev/lvm_raid/vdc.AUTOWAAS' exited with non-zero status 5 and signal 0: /dev/harddisk1: read
failed after 0 of 4096 at 21474770944: Input/output error
```

/dev/harddisk1: read failed after 0 of 4096 at 21474828288: Input/output error
/dev/harddisk1: read failed after 0 of 4096 at 0: Input/output error
/dev/harddisk1: read failed after 0 of 4096 at 4096: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 4429119488: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 4429176832: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 0: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 4096: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 11072897024: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 11072954368: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 0: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 4096: Input/output error
/dev/dm-3: read failed after 0 of 4096 at 1630
09/16 11:44:28.063 [vman]: [31298]: (ERR): Failed to delete volume vdc.AUTOWAAS in pool
virt_strg_pool_vg
09/16 11:44:28.241 [vman]: [31298]: (ERR): vman_libvirt_err: code=1
09/16 11:44:28.241 [vman]: [31298]: (ERR): internal error '/usr/sbin/lvremove -f
/dev/lvm_raid/vdb.AUTOWAAS' exited with non-zero status 5 and signal 0: /dev/harddisk1: read
failed after 0 of 4096 at 0: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 0: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 0: Input/output error
/dev/dm-3: read failed after 0 of 4096 at 0: Input/output error
/dev/harddisk1: read failed after 0 of 4096 at 21474770944: Input/output error
/dev/harddisk1: read failed after 0 of 4096 at 21474828288: Input/output error
/dev/harddisk1: read failed after 0 of 4096 at 4096: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 4429119488: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 4429176832: Input/output error
/dev/dm-1: read failed after 0 of 4096 at 4096: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 11072897024: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 11072954368: Input/output error
/dev/dm-2: read failed after 0 of 4096 at 4096: I
09/16 11:44:28.241 [vman]: [31298]: (ERR): Failed to delete volume vdb.AUTOWAAS in pool
virt_strg_pool_vg
09/16 11:44:28.418 [vman]: [31298]: (ERR): vman_libvirt_err: code=1
09/16 11:44:28.418 [vman]: [31298]: (ERR): internal error '/usr/sbin/lvremove -f


```
/dev/lvm_raid/vda.AUTOWAAS' exited with non-zero status 5 and signal 0: /dev/harddisk1: read failed after 0 of 4096 at 0: Input/output error
```

```
/dev/dm-1: read failed after 0 of 4096 at 0: Input/output error
```

```
/dev/dm-2: read failed after 0 of 4096 at 0: Input/output error
```

```
/dev/dm-3: read failed after 0 of 4096 at 0: Input/output error
```

```
/dev/harddisk1: read failed after 0 of 4096 at 21474770944: Input/output error
```

```
/dev/harddisk1: read failed after 0 of 4096 at 21474828288: Input/output error
```

```
/dev/harddisk1: read failed after 0 of 4096 at 4096: Input/output error
```

```
/dev/dm-1: read failed after 0 of 4096 at 4429119488: Input/output error
```

```
/dev/dm-1: read failed after 0 of 4096 at 4429176832: Input/output error
```

```
/dev/dm-1: read failed after 0 of 4096 at 4096: Input/output error
```

```
/dev/dm-2: read failed after 0 of 4096 at 11072897024: Input/output error
```

```
/dev/dm-2: read failed after 0 of 4096 at 11072954368: Input/output error
```

```
/dev/dm-2: read failed after 0 of 4096 at 4096: I
```

```
09/16 11:44:28.418 [vman]: [31298]: (ERR): Failed to delete volume vda.AUTOWAAS in pool virt_strg_pool_vg
```

```
09/16 11:44:28.420 [vman]: [31298]: (note): Found orphaned volume(vda.AUTOWAAS) in pool(virt_strg_pool_vg). Deleting...
```

Es posible que el disco duro esté dañado y que se puedan realizar estas acciones:

```
# show platform hardware subslot <ssd subslot> module device filesystem
```

```
# request platform hardware filesystem harddisk: destroy
```

```
# hw-module subslot 0/5 reload
```

Situación de falla de SSD

En algunos casos, si la SSD es defectuosa, mientras ejecuta comandos relacionados con el disco duro y el sistema de archivos, verá estos errores.

```
"request platform hardware filesystem harddisk: destroy"  
%This operation can take some time, please be patient  
%Harddisk not present. Destroy filesystem aborted.
```

Para resolverlo, puede probar estos pasos:

Paso 1. Intente reiniciar la SSD.

Paso 2. Reinicie el router.

Paso 3. Si estos pasos fallaron, solo RMA la SSD.