



Cisco Spaces: Connector Configuration Guide

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Preface

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- [Related Documentation, on page viii](#)
- [Communications, Services, and Additional Information, on page viii](#)

Audience

This document is meant for Cisco Spaces network and IT administrators who deploy Cisco Spaces to monitor, manage, and optimize usage of assets in an organization.

Conventions

This document uses the following conventions:

Table 1: Conventions

Convention	Indication
bold font	Commands and keywords and user-entered text appear in bold font .
<i>italic font</i>	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic font</i> .
[]	Elements in square brackets are optional.
{x y z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[x y z]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string. Otherwise, the string will include the quotation marks.
<code>courier font</code>	Terminal sessions and information the system displays appear in <code>courier font</code> .
<>	Nonprinting characters such as passwords are in angle brackets.
[]	Default responses to system prompts are in square brackets.

Convention	Indication
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.



Note Means reader take note. Notes contain helpful suggestions or references to material not covered in the manual.



Tip Means the following information will help you solve a problem.



Caution Means reader be careful. In this situation, you might perform an action that could result in equipment damage or loss of data.

Related Documentation

[Cisco Spaces: Connector3 Configuration Guide](#)

[Cisco Spaces: Connector3 Command Reference Guide](#)

[Release Notes for Cisco Spaces: Connector](#)

[Cisco Spaces: IoT Service Configuration Guide \(Wireless\)](#)

[Cisco Spaces: IoT Service Configuration Guide \(Wired\)](#)

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
- To get the business impact you're looking for with the technologies that matter, visit [Cisco Services](#).
- To submit a service request, visit [Cisco Support](#).
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- To obtain general networking, training, and certification titles, visit [Cisco Press](#).
- To find warranty information for a specific product or product family, access [Cisco Warranty Finder](#).

Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a gateway to the Cisco bug-tracking system, which maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. The BST provides you with detailed defect information about your products and software.

Documentation Feedback

To provide feedback about Cisco technical documentation, use the feedback form available in the right pane of every online document.



PART I

Overview

- [Overview, on page 1](#)



CHAPTER 1

Overview



Note Cisco DNA Spaces is now Cisco Spaces. We are in the process of updating our documentation with the new name. This includes updating GUIs and the corresponding procedures, screenshots, and URLs. For the duration of this activity, you might see occurrences of both Cisco DNA Spaces and Cisco Spaces. We take this opportunity to thank you for your continued support.

- [Introduction to Cisco Spaces: Connector 2.x, on page 1](#)

Introduction to Cisco Spaces: Connector 2.x



Note Cisco DNA Spaces is now Cisco Spaces. We are in the process of updating our documentation with the new name. This includes updating GUIs and the corresponding procedures, screenshots, and URLs. For the duration of this activity, you might see occurrences of both Cisco DNA Spaces and Cisco Spaces. We take this opportunity to thank you for your continued support.

The Cisco Spaces: Connector enables Cisco Spaces to run different services on the Connector, which in turn, communicates with different network devices such as controllers and switches.

The various services that run on the Connector gather and aggregate data from controllers, APs, and switches efficiently, and sends the aggregated data to Cisco Spaces. The Connector architecture allows multiple controllers, APs, and switches to connect to Cisco Spaces through a single point (the Connector). A single Connector can connect to a Cisco AireOS Wireless Controller, Cisco Catalyst 9800 Series Wireless Controller and Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches at the same time.

The Connector sends data to Cisco Spaces over HTTPS; a proxy can also be used to route data.



Note The term controller is used in this document to refer to the following. (See [Compatibility Matrix](#) for specific details).

- Cisco AireOS Wireless Controller (indicated on the Cisco Spaces dashboard as WLC AireOS)
 - Cisco Catalyst 9800 Series Wireless Controller (indicated on the Cisco Spaces dashboard as Catalyst WLC)
 - Cisco Embedded Wireless Controller on Cisco Catalyst Access Points (Cisco EWC-AP)
-



PART II

Getting Started

- [Prerequisites](#), on page 5
- [Open Ports \(Wireless\)](#), on page 7
- [Open Ports \(Wired\)](#), on page 11



CHAPTER 2

Prerequisites

- [Prerequisites for Configuring the Cisco Spaces: Connector](#), on page 5
- [Prerequisites for the Cisco Spaces: Connector \(Wired\)](#), on page 6

Prerequisites for Configuring the Cisco Spaces: Connector

- Ensure that the necessary ports are open. See [Information About Open Ports \(Wireless\)](#), on page 7.
- Ensure that you explicitly allow <https://www.cisco.com> and cisco.com domains so that the Cisco Spaces: Connector can establish connections with these websites or domains.
- Ensure that you explicitly allow <https://cisco.openroaming.org>, if you need to deploy OpenRoaming.
- For Simple Network Management Protocol (SNMP) v2C and v3, you require read-write permissions for registering the Cisco Spaces: Connector certificate with the Cisco AireOS Wireless Controller.
- If the Cisco Spaces: Connector is deployed as an AWS instance using AMI, ensure that controllers are reachable from the Connector. It is recommended that the controller and the Connector are in the same virtual private cloud (VPC). Ensure that the controller has a private IP address so that the security group of the Connector does not block the traffic allowing enabled IOT streams to function.
- Permit all TCP traffic at the VPC level so that the TDL is established without any issues.
- Disable Cisco Spaces connection services on a Cisco AireOS Wireless Controller before enabling the Cisco Spaces: Connector, using the **config cloud-services cmx disable** command.
- Disable Cisco Spaces connection services on a Cisco Catalyst 9800 Series Wireless Controller before enabling the Cisco Spaces: Connector, by running these commands:
 - **no nmsp cloud-services server url**
 - **no nmsp cloud-services server token**
 - **no nmsp cloud-services enable**
- The controller IP you configure in the Cisco Spaces dashboard must be able to reach the Cisco Spaces: Connector.
- The Cisco Spaces: Connector requires access to a Domain Name System (DNS) server. If you configure an explicit proxy, the Cisco Spaces: Connector must be able to communicate using the proxy.
- VMware ESXi 6.5 or later.

- Virtual machine size: Standard option
- Minimum bandwidth required: 4 Mbps (5000 APs, 60,000 clients).



Note If you are using captive portals, we recommend a minimum bandwidth of 30 Mbps along with a buffer. The bandwidth allows for a good enduser experience while loading captive portals from Cisco Spaces.

Prerequisites for the Cisco Spaces: Connector (Wired)

- Ensure that the necessary ports are open. See [Open Ports for IoT Service \(Wired\)](#), on page 11.
- Ensure that you explicitly allow <https://www.cisco.com> and cisco.com domains so that the Cisco Spaces: Connector can establish connections with these websites or domains.
- The Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches IP you configure in the Cisco Spaces dashboard must be able to reach the Cisco Spaces: Connector.
- Cisco Spaces: Connector requires Domain Name System (DNS) server permitted. If you configure an explicit proxy, Cisco Spaces: Connector must be able to communicate using a proxy.
- VMware ESXi 6.5 or above.
- Virtual machine size: Standard option
- Minimum bandwidth required: 4 Mbps (5000 APs, 60,000 clients).



Note If you are using captive portals, we recommend a minimum bandwidth of 30 Mbps along with a buffer. The bandwidth allows for a good enduser experience while loading captive portals from Cisco Spaces.



CHAPTER 3

Open Ports (Wireless)

- [Information About Open Ports \(Wireless\)](#), on page 7
- [OpenRoaming Firewall Rules](#), on page 9

Information About Open Ports (Wireless)

This chapter lists the Connector ports that need to be open for the proper functioning of various services or protocols.

The following ports need to be opened to allow for the basic functionality of Cisco Spaces.

Figure 1: Basic Functionality

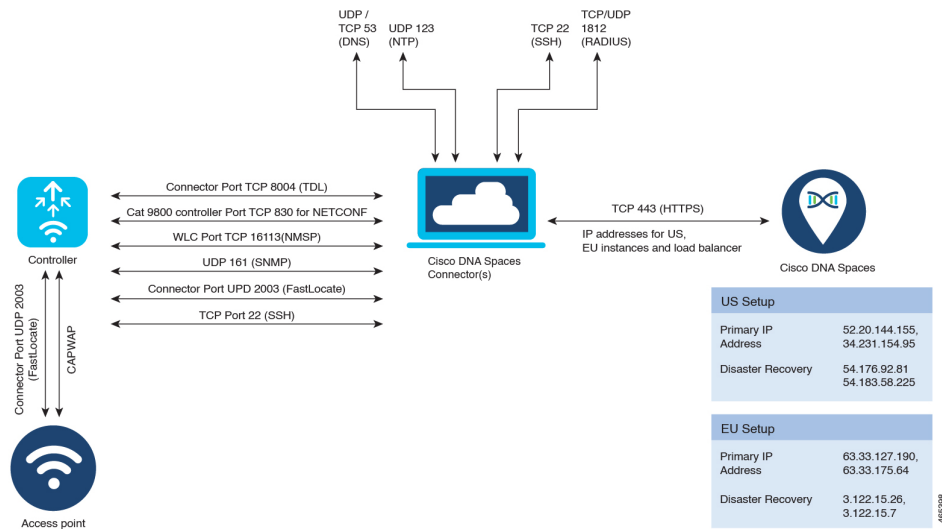


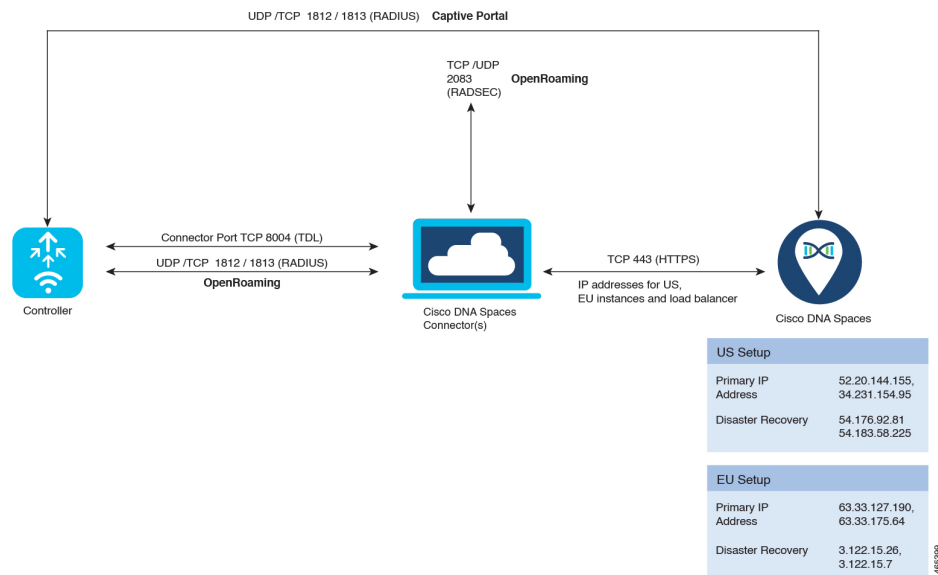
Table 2: Setups

	Primary IP Address	Disaster Recovery
US Setup	52.20.144.155 34.231.154.95	54.176.92.81 54.183.58.225

	Primary IP Address	Disaster Recovery
EU Setup	63.33.127.190	3.122.15.26
	63.33.175.64	3.122.15.7
Singapore Setup (SG)	13.228.159.49	13.214.251.223
	54.179.105.241	54.255.57.46

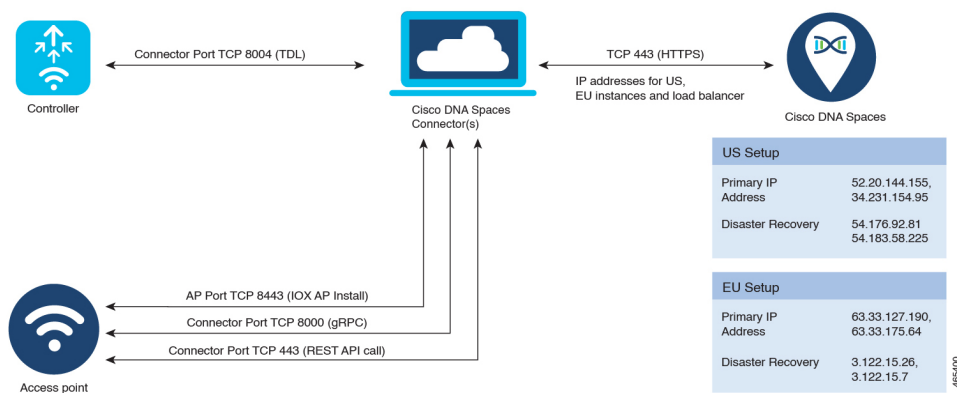
In addition to basic functionality, additional ports need to be opened for other additional functionality like guest onboarding and IoT Services.

Figure 2: Guest Onboarding



The following ports need to be opened for configuring IoT Services (wireless). To configure IoT Services (wired), see [Open Ports \(Wired\)](#)

Figure 3: IoT Services



OpenRoaming Firewall Rules

Table 3: OpenRoaming Firewall Rules

Source IP Address	Destination IP Address	Direction	Transport	Source Port	Destination Port	Protocol	Further information
Cisco AireOS Wireless Controller IP address	Connector	Unidirectional	UDP and TCP	Any	1812, 1813	Remote Authentication Dial-In User Service (RADIUS)	Communication between Connector and Cisco AireOS Wireless Controller for OpenRoaming client's RADIUS messages.
Connector	Any	Unidirectional	TCP	Any	2083	RADIUS over TLS (RADSEC)	Communication between Connector and OpenRoaming Identity Providers
Connector	Any	Unidirectional	TCP	Any	443		HTTPS for CSR signing - OpenRoaming Membership



CHAPTER 4

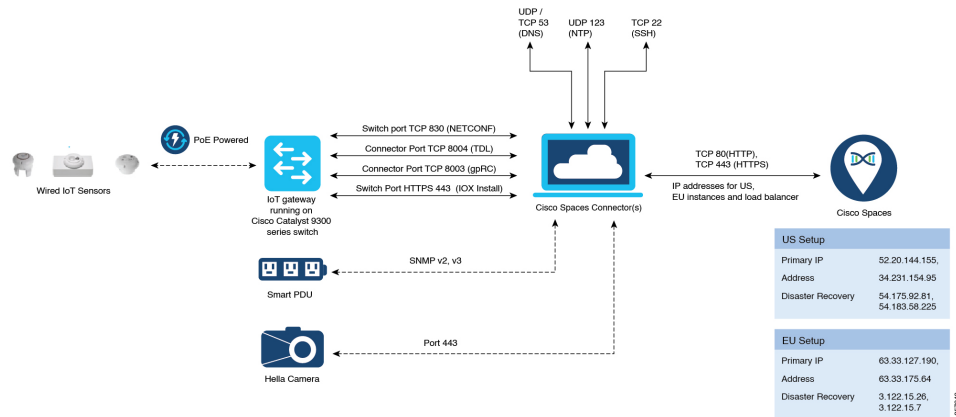
Open Ports (Wired)

- [Open Ports for IoT Service \(Wired\)](#), on page 11

Open Ports for IoT Service (Wired)

This section lists the Connector ports that need to be open for the proper functioning of each service or protocol.

Open Ports for IoT Service (Wired) with the IoT Gateway



Open Ports for IoT Service (Wired) without the IoT Gateway

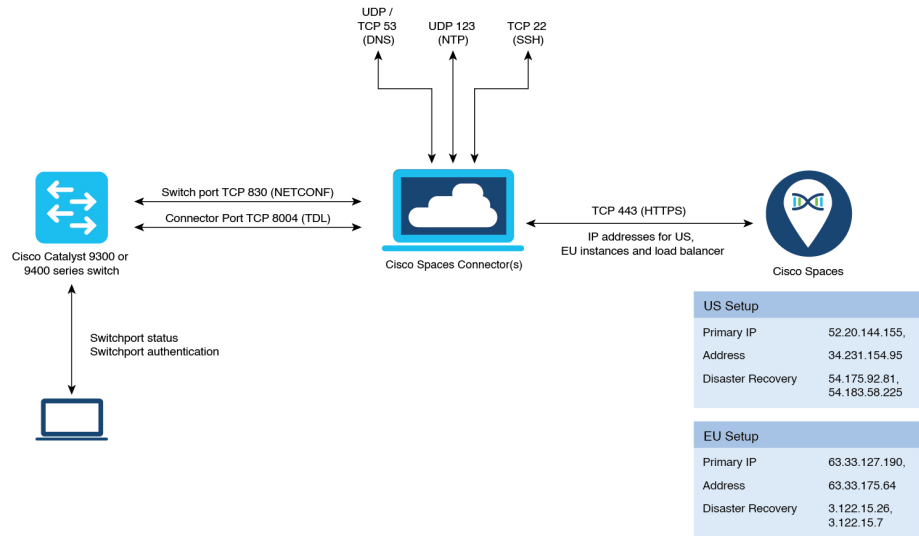


Table 4: Setups

	Primary IP Address	Disaster Recovery
US Setup	52.20.144.155 34.231.154.95	54.176.92.81 54.183.58.225
EU Setup	63.33.127.190 63.33.175.64	3.122.15.26 3.122.15.7
Singapore Setup (SG)	13.228.159.49 54.179.105.241	13.214.251.223 54.255.57.46



PART **III**

Initial Setup

- [Initial Setup](#), on page 15
- [Cisco Spaces: Connector AMI](#) , on page 17
- [Cisco Spaces: Connector OVA](#) , on page 25
- [Cisco Spaces: Connector Hyper-V](#), on page 47
- [Connector on Cisco Spaces](#) , on page 65
- [Connector GUI](#), on page 73
- [Configuring Proxy](#), on page 77
- [Connect Connector to Cisco AireOS Wireless Controller](#), on page 81
- [Connect Connector to Cisco Catalyst 9800 Series Wireless Controllers](#), on page 87
- [Connecting a Connector to Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches Series](#) , on page 93



CHAPTER 5

Initial Setup

- [Initial Setup of Cisco Spaces: Connector](#), on page 15

Initial Setup of Cisco Spaces: Connector

To get the Cisco Spaces: Connector up and running, perform these steps:

1. Install the Cisco Spaces: Connector in your local deployment network. See [Downloading and Deploying the Cisco Spaces: Connector OVA \(Single Interface\)](#), on page 25
2. On the Cisco Spaces dashboard, create a Cisco Spaces: Connector and generate a token for the Connector. See [Retrieving a Token for a Connector from Cisco Spaces \(Wireless\)](#), on page 67 or [Creating a Connector Instance and Retrieving a Token from Cisco Spaces \(Wired\)](#), on page 65
3. Configure this token on the deployed Cisco Spaces: Connector. This establishes a connection between Cisco Spaces and the deployed Cisco Spaces: Connector. The equivalent Connector (based on the token) on the Cisco Spaces now turns active. See [Activating the Cisco Spaces: Connector](#), on page 70
4. Configure a Cisco AireOS Wireless Controller or a Cisco Catalyst 9800 Series Wireless Controller or a Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches in the Cisco Spaces dashboard. See [#unique_29](#) or [Configure and Test the Connection Between Connector and Catalyst 9800 Controller](#), on page 87 or [Connecting a Connector to Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches](#), on page 93. Test the connectivity between the Connector and the controller or the switch.



CHAPTER 6

Cisco Spaces: Connector AMI

- [Downloading and Deploying the Cisco Spaces: Connector AMI](#) , on page 17

Downloading and Deploying the Cisco Spaces: Connector AMI

This chapter provides information about how to download and deploy the Cisco Spaces: Connector and obtain the URL for the Connector GUI.

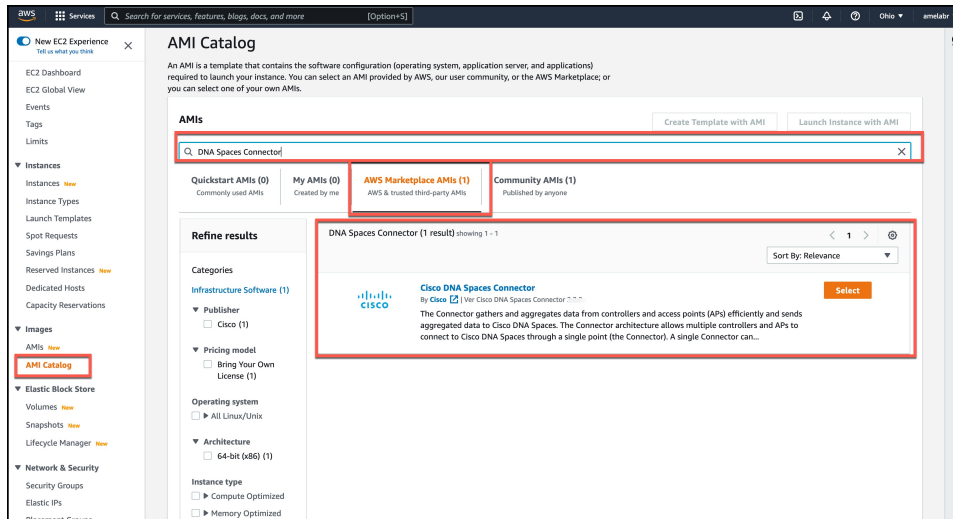


Note Cisco Spaces: Connector has the following limitations:

- Dual-interface mode is not supported.
 - Proxy configuration is not supported.
 - Enabling or disabling the AAA with IPsec feature is not supported.
 - Upgrading the Connector from the Web UI is not supported.
-

Step 1 Log in to your [Amazon Web Services](#) account and navigate to the **EC2 Dashboard**. From the left-navigation pane, choose **Images>AMI Catalog**.

Step 2 In the **AMIs** search area, click **AWS Marketplace AMIs** and enter **DNA Spaces Connector**. Press Enter.

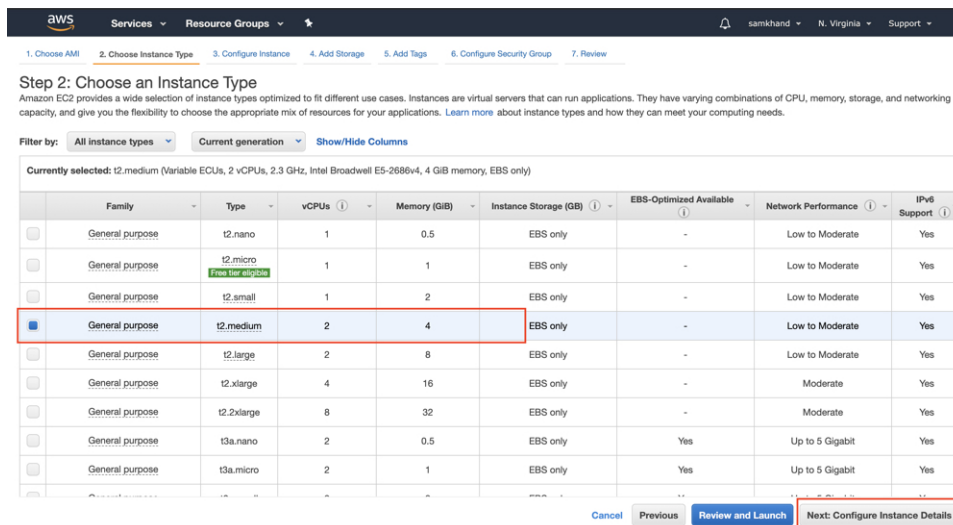


Step 3 Click the displayed image and click **Select**.

Step 4 In the **Cisco DNA Spaces Connector** dialog box displayed, click **Continue**.

Step 5 Click **Launch Instance with AMI**

Step 6 Choose an instance with the corresponding **Type** as **t2.medium**, that has **vCPU** value as **2** and **Memory (GB)** as **4**. **t2.medium** corresponds to a standard Cisco Spaces: Connector with 2vCPUs and 4-GB memory and is the recommended setting, and then click **Next: Configure Instance Details**.



Note You can choose to have a more advanced configuration by choosing an option with higher vCPU and memory configurations. You can choose an instance type with the following configurations. If an exact match is unavailable, you can choose a configuration with the next-available vCPU or memory:

- 4 vCPUs and 8-GB memory (referred to in this document as Advanced1)
- 8 vCPUs and 16-GB memory (referred to in this document as Advanced2)

Step 7 Choose a **Network** and a **Subnet**. Click **Next: Add Storage**.

Figure 4: Configure Instance Details

Step 3: Configure Instance Details
Configure the instance to suit your requirements. You can launch multiple instances from the same AMI, request Spot instances to take advantage of the lower pricing, assign an access management role to the instance, and more.

Number of instances [Launch into Auto Scaling Group](#)

Purchasing option Request Spot instances

Network [Create new VPC](#)

Subnet [Create new subnet](#)

Auto-assign Public IP

Placement group Add instance to placement group

Capacity Reservation [Create new Capacity Reservation](#)

IAM role [Create new IAM role](#)

Shutdown behavior

Stop - Hibernate behavior Enable hibernation as an additional stop behavior

Enable termination protection Protect against accidental termination

Monitoring Enable CloudWatch detailed monitoring
Additional charges apply.

Tenancy
Additional charges may apply when launching Dedicated instances.

[Cancel](#) [Previous](#) [Review and Launch](#) [Next: Add Storage](#)

Step 8 Enter the value of **Size(GB)** as 60. Click **Next: Add Tags**.

Figure 5: Add Storage

Step 4: Add Storage
Your instance will be launched with the following storage device settings. You can attach additional EBS volumes and instance store volumes to your instance, or edit the settings of the root volume. You can also attach additional EBS volumes after launching an instance, but not instance store volumes. [Learn more](#) about storage options in Amazon EC2.

Volume Type	Device	Snapshot	Size (GiB)	Volume Type	IOPS	Throughput (MB/s)	Delete on Termination	Encryption
Root	/dev/sda1	snap-098aa2f0d2cb81d2b	60	General Purpose SSD (gp2)	180 / 3000	N/A	<input type="checkbox"/>	Not Encrypt

[Add New Volume](#)

Free tier eligible customers can get up to 30 GB of EBS General Purpose (SSD) or Magnetic storage. [Learn more](#) about free usage tier eligibility and usage restrictions.

[Cancel](#) [Previous](#) [Review and Launch](#) [Next: Add Tags](#)

Step 9 Click **click to add a Name tag**. Enter a name, and then lick **Next: Configure Security Group**.

Figure 6: Add Tags

Step 5: Add Tags

A tag consists of a case-sensitive key-value pair. For example, you could define a tag with key = Name and value = Webserver. A copy of a tag can be applied to volumes, instances or both. Tags will be applied to all instances and volumes. [Learn more](#) about tagging your Amazon EC2 resources.

Key (128 characters maximum)	Value (256 characters maximum)	Instances (1)	Volumes (1)
This resource currently has no tags			

Choose the Add tag button or [click to add a Name tag](#).
Make sure your IAM policy includes permissions to create tags.

Add Tag (Up to 50 tags maximum)

Figure 7: Enter a Tag Name

Step 5: Add Tags

A tag consists of a case-sensitive key-value pair. For example, you could define a tag with key = Name and value = Webserver. A copy of a tag can be applied to volumes, instances or both. Tags will be applied to all instances and volumes. [Learn more](#) about tagging your Amazon EC2 resources.

Key (128 characters maximum)	Value (256 characters maximum)	Instances (1)	Volumes (1)
Name	Connector-AMI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

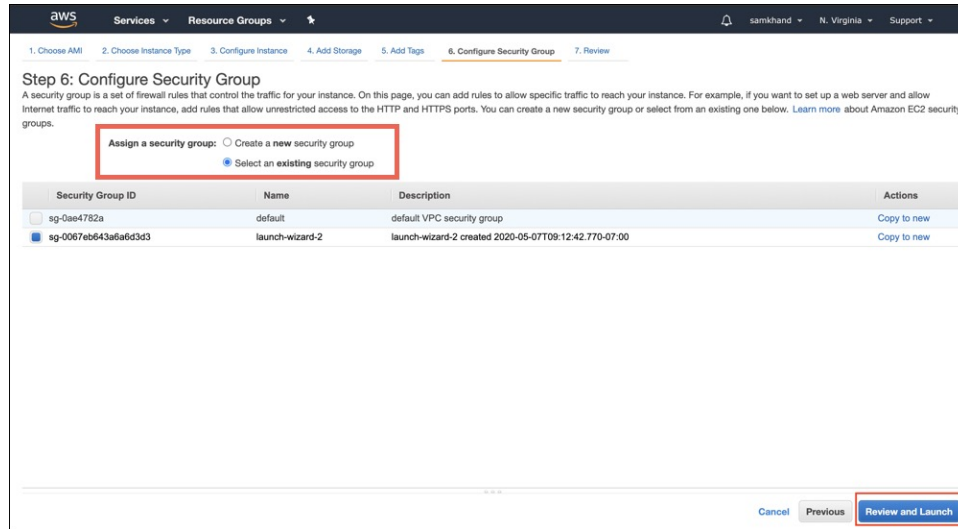
Add another tag (Up to 50 tags maximum)

Cancel Previous **Review and Launch** [Next: Configure Security Group](#)

Step 10

Configure a security group by following these steps:

- Create a new security group or modify an existing one by clicking the respective radio button.

Figure 8: Configure Security Group

- b) Configure ports with rules for inbound traffic. You can choose to restrict them for specific IP addresses or keep them open for all IP addresses.

Configure the specific ports displayed in the image with rules for inbound traffic:

Figure 9: Configure Ports with Rules for Inbound Traffic

The screenshot shows the 'Inbound rules (6)' section of the AWS console. It includes a search bar, 'Manage tags', and 'Edit inbound rules' buttons. Below is a table of rules:

Name	Security group rule...	IP version	Type	Protocol	Port range
<input type="checkbox"/>	sgr-0497e0b5ee57ae7...	IPv4	HTTPS	TCP	443
<input type="checkbox"/>	sgr-0b120f3989c477140	IPv4	Custom UDP	UDP	2003
<input type="checkbox"/>	sgr-084f5c1391adb52fa	IPv4	Custom TCP	TCP	8000
<input type="checkbox"/>	sgr-02070569e30bbd...	IPv4	Custom UDP	UDP	161
<input type="checkbox"/>	sgr-0bb0c8051cee0daf8	IPv4	SSH	TCP	22
<input type="checkbox"/>	sgr-0c502fa77173670d8	IPv4	Custom TCP	TCP	8004

Note Specify the network subnet ranges within the inbound rule to access this instance using SSH.

- c) Configure ports with rules for outbound traffic.

Configure the outbound rule indicated in the following image:

Figure 10: Configure Ports with Rules for Outbound Traffic

The screenshot shows the 'Outbound rules (1/1)' section of the AWS console. It includes a search bar, 'Manage tags', and 'Edit outbound rules' buttons. Below is a table of rules:

IP version	Type	Protocol	Port range	Destination	Description
IPv4	All traffic	All	All	0.0.0.0/0	-

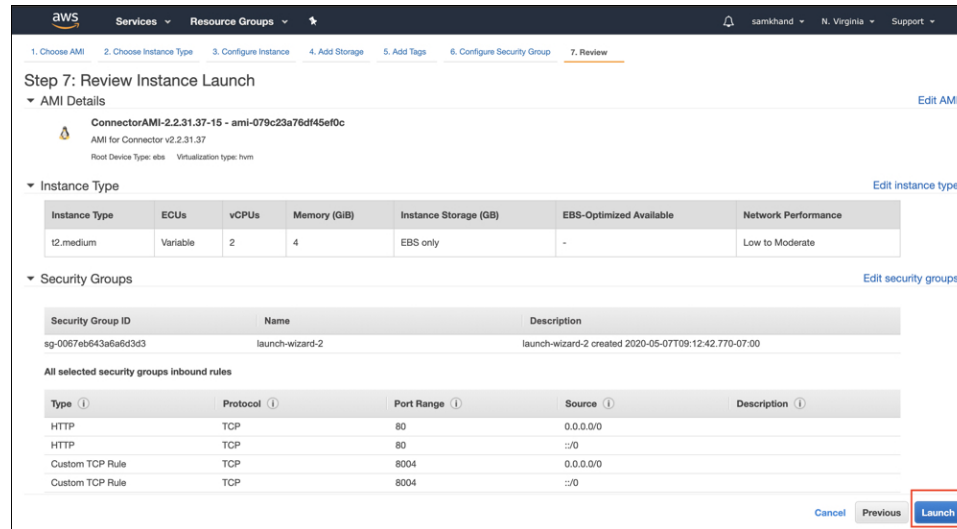
Note See [Information About Open Ports \(Wireless\)](#), on page 7 for details on ports that you must open for various services to work.

d) Click **Review and Launch**.

Step 11

Review the instance and click **Launch**.

Figure 11: Review Instance and Launch



Step 12

In the displayed **Select an existing key pair or create a new key pair** dialog box, you can do one of the following:

- Choose **Create a new key pair** from the drop-down list. Provide a **Key pair name** and click **Download Key Pair** to download it. Then click **Launch Instance** to launch the instance.
- Choose **Choose an existing key pair** from the drop-down list. Select the previously downloaded key pair from the **Select a key Pair** drop-down list. Then click **Launch Instance** to launch the instance.

Figure 12: Create a New Key Pair

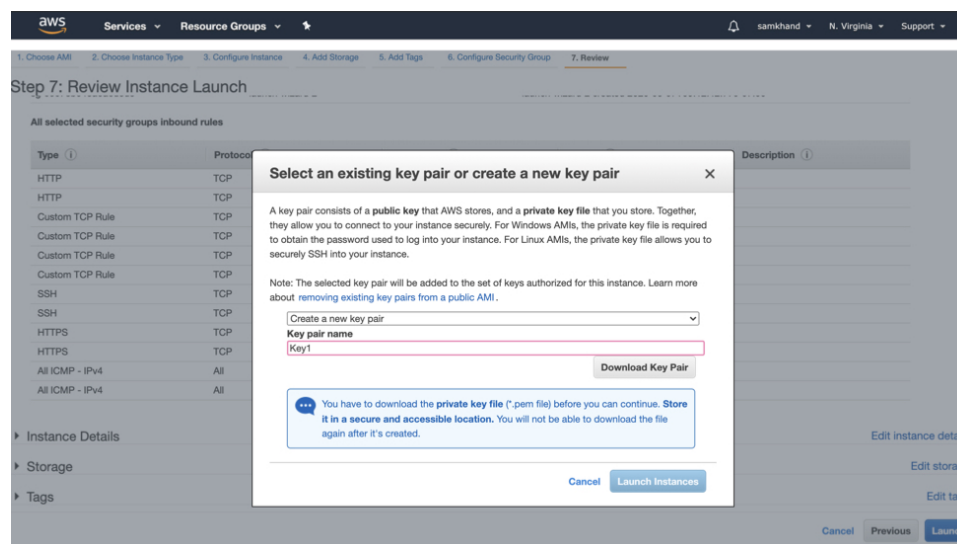
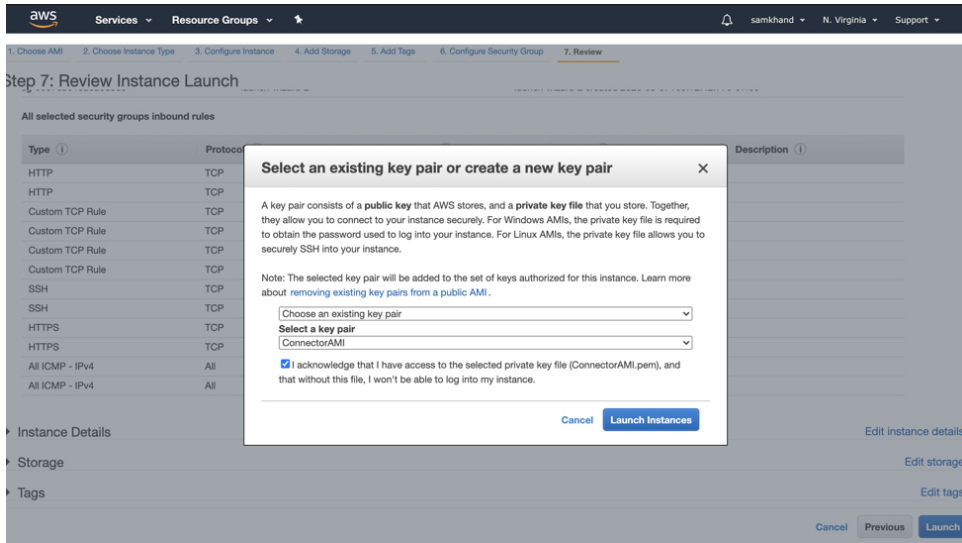


Figure 13: Choose an Existing Key Pair

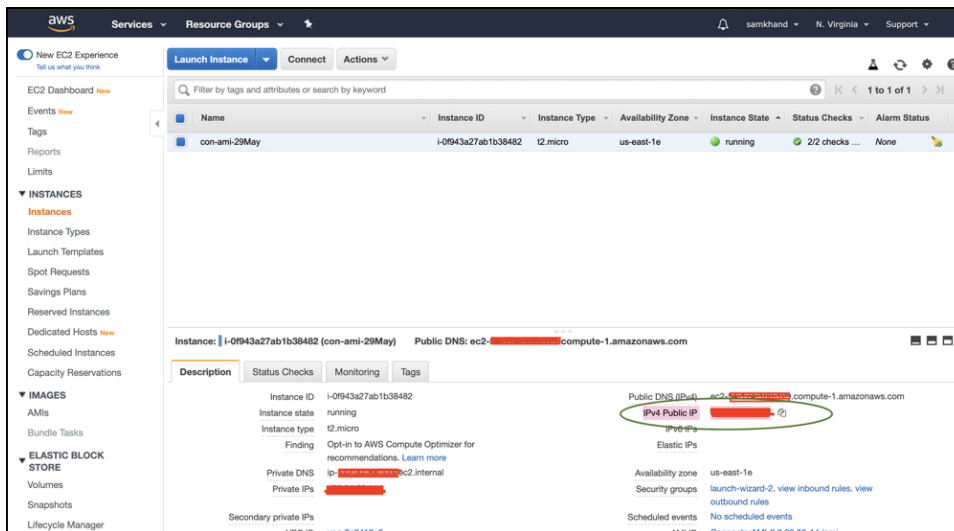


Step 13 Once you download the key pair (.pem) file to your system, navigate to the file location. Using the **chmod** command, configure appropriate permissions for the .pem file.

```
chmod 400 /path/to/MyAccessKey1.pem
```

Step 14 On the EC2 dashboard, wait for the instance to finish launching and the status to change to **Running**. Alternatively, you can see the running instances on the **Instances** page. Click the instance to obtain the IPv4 address that is used to launch the CLI, where you can complete the setup.

Figure 14: Instances Page and IPv4 Address



Step 15 Perform initial setup to configure a hostname, and change passwords for **dnasadmin** and **root** users.

a) Log in to the Connector using the **SSH** command, the IPv4 address obtained in **Step 12**, and the key pair downloaded in **Step 10**.

```
ssh -i /path/to/key/MyAccessKey1.pem dnasadmin@IPv4 address
```

- b) Change the username and password for **root** and **dnasadmin** user. Use the initial login username **dnasadmin** and the login password **dnasadmin123!**.

You can avoid a BAD PASSWORD prompt by complying to the following password requirements:

- Password length must be more than 14 characters.
- Password must include at least one uppercase letter.
- Password must include at least one lowercase letter.
- Password must include at least one special character.

The following is the sample output of the SSH command:

```
ssh -i /path/to/key/MyAccessKey1.pem dnasadmin@10.1.1.1
Password:
WELCOME to DNA SPACES CONNECTOR SETUP
Please enter hostname: my-connector-ami
Change passwords for root and dnasadmin
Changing password for user root.
New password:
BAD PASSWORD: The password is shorter than 14 characters
Retype new password:
passwd: all authentication tokens updated successfully.
Changing password for user dnasadmin.
New password:
BAD PASSWORD: The password is shorter than 14 characters
Retype new password:
passwd: all authentication tokens updated successfully.
Generating self-signed certificates ...
Setup is complete
System will reboot in 10 seconds ...
Connection to 10.1.1.1 closed by remote host.
Connection to 10.1.1.1 closed.
```

Step 16 Log in to the Cisco Spaces: Connector GUI using the browser window and the address <https://IPv4 Address>.

Step 17 Log in to the Cisco Spaces: Connector CLI using the SSH username **dnasadmin** and the password configured for this user in [Step 15](#).

```
ssh dnasadmin@10.1.1.1
```



CHAPTER 7

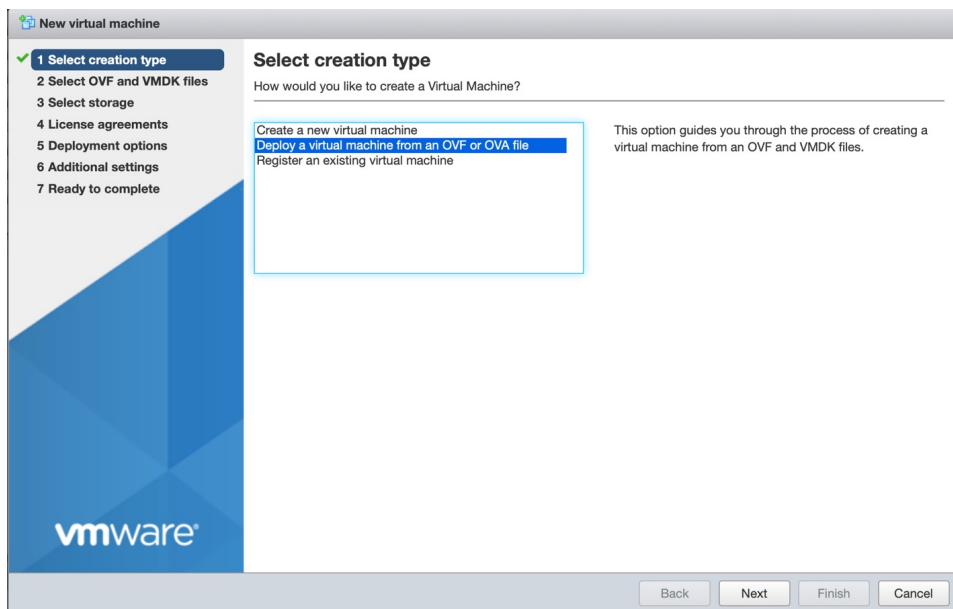
Cisco Spaces: Connector OVA

- [Downloading and Deploying the Cisco Spaces: Connector OVA \(Single Interface\)](#) , on page 25
- [Downloading and Deploying the Cisco Spaces: Connector OVA \(Dual Interface\)](#), on page 31
- [Upgrade the Cisco Spaces: Connector Docker](#), on page 41
- [Upgrade Path](#), on page 43
- [Upgrading the Connector OVA](#) , on page 44
- [Using Snapshots for Backup](#) , on page 45

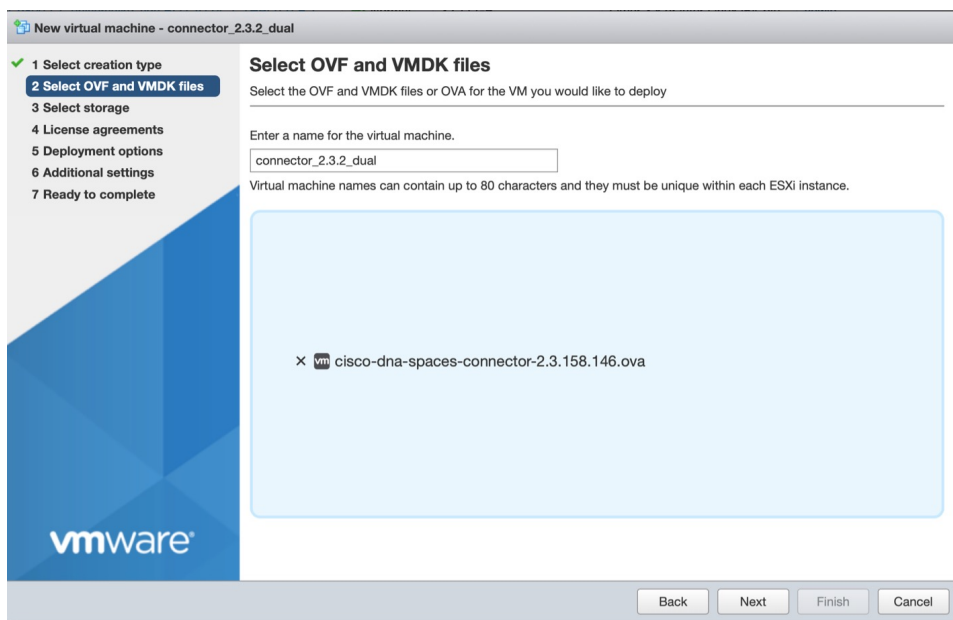
Downloading and Deploying the Cisco Spaces: Connector OVA (Single Interface)

This chapter provides information about how to download and deploy the Cisco Spaces: Connector and obtain the URL for the Connector GUI.

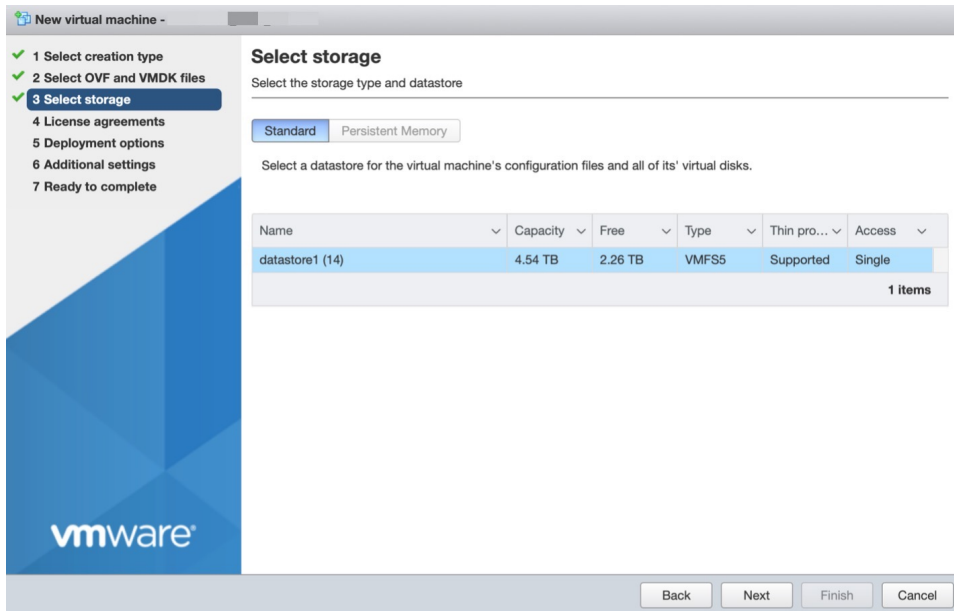
-
- Step 1** Download Connector 2.3 from [Cisco.com](https://www.cisco.com).
 - Step 2** Create a virtual machine in the ESXi server and deploy the downloaded Cisco Spaces: Connector OVA.
 - Step 3** In the **Select creation type** window, choose **Deploy a virtual machine from an OVF or OVA file**, and click **Next**.



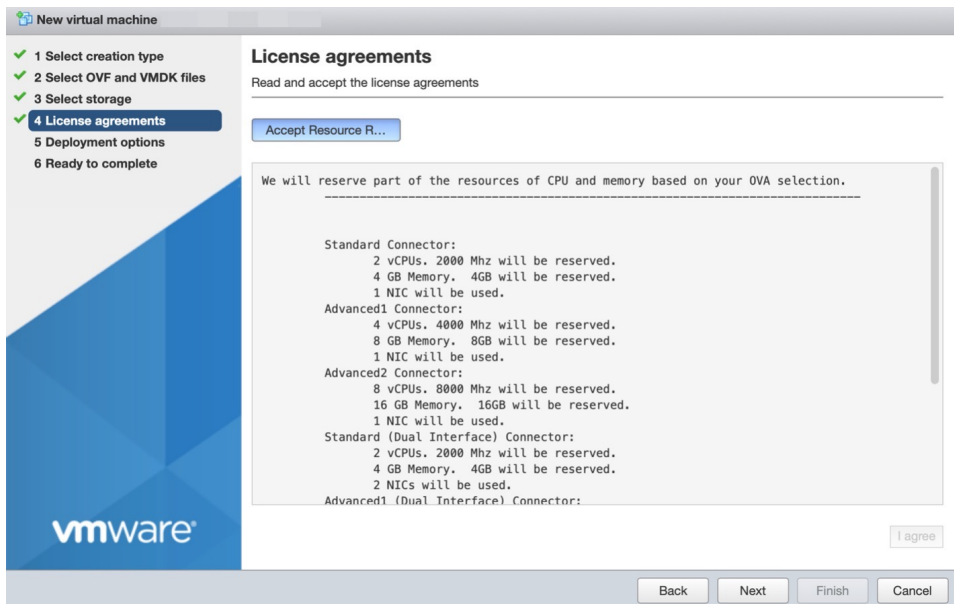
Step 4 In the **Select OVF and VMDK files** window, enter a name for the virtual machine. Click the blue area to either select files from the computer or drag and drop files. Click **Next**.



Step 5 In the **Select storage** window, the **Standard** storage configuration is displayed. Click **Next**.

**Step 6**

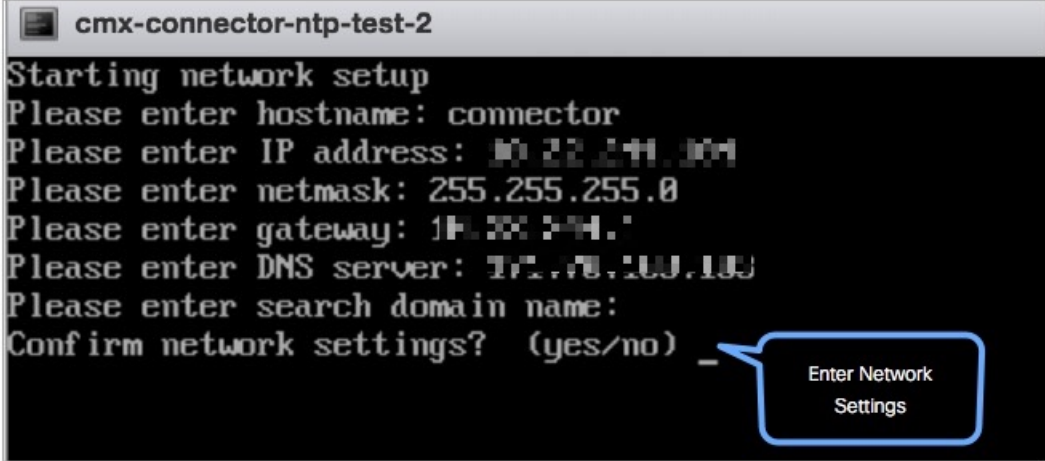
In the **License agreements** window, read the license agreement that is displayed and scroll to the end. Click **I Agree** and then click **Next**.

**Step 7**

In the **Deployment Options** window, do the following:

- a) In the **Network-mapping** field, enter the name of the network.
- b) From the **Deployment type** drop-down list, choose one of the following, and click **Next**:
 - **Standard**
 - **Advanced1**
 - **Advanced2**

- Step 8** Review the configurations and click **Finish**.
- Step 9** Log in to the terminal and enter the default username **root** and default password **cisco**.
- Step 10** Enter the network settings by specifying parameters such as IP address, hostname, and so on, that you want to configure on the Cisco Spaces: Connector.



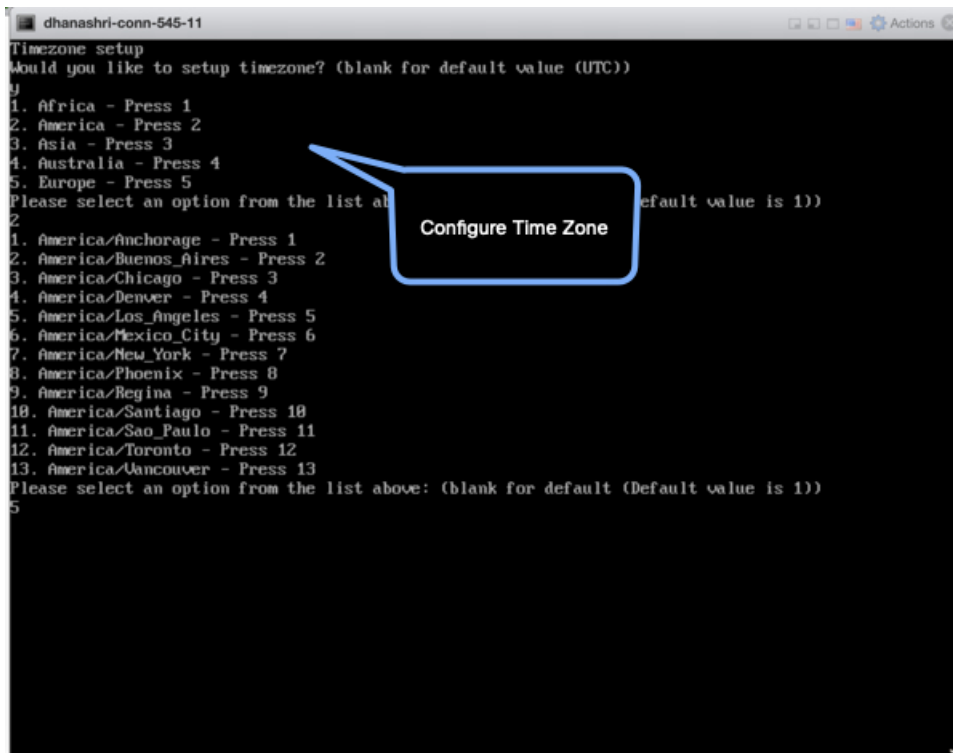
```
cmx-connector-ntp-test-2
Starting network setup
Please enter hostname: connector
Please enter IP address: 10.22.244.204
Please enter netmask: 255.255.255.0
Please enter gateway: 10.22.244.1
Please enter DNS server: 172.17.100.100
Please enter search domain name:
Confirm network settings? (yes/no) _
```

Note Because this configuration screen times out in 60 seconds, ensure that you provide the input on time to avoid reconfiguration.

You can add multiple DNS server as a comma separated list in this step. Once the task is complete and the Cisco Spaces: Connector is deployed, you can login to the Connector CLI, and run the **connectorctl networkconfig** command to add more DNS servers or edit the existing list.

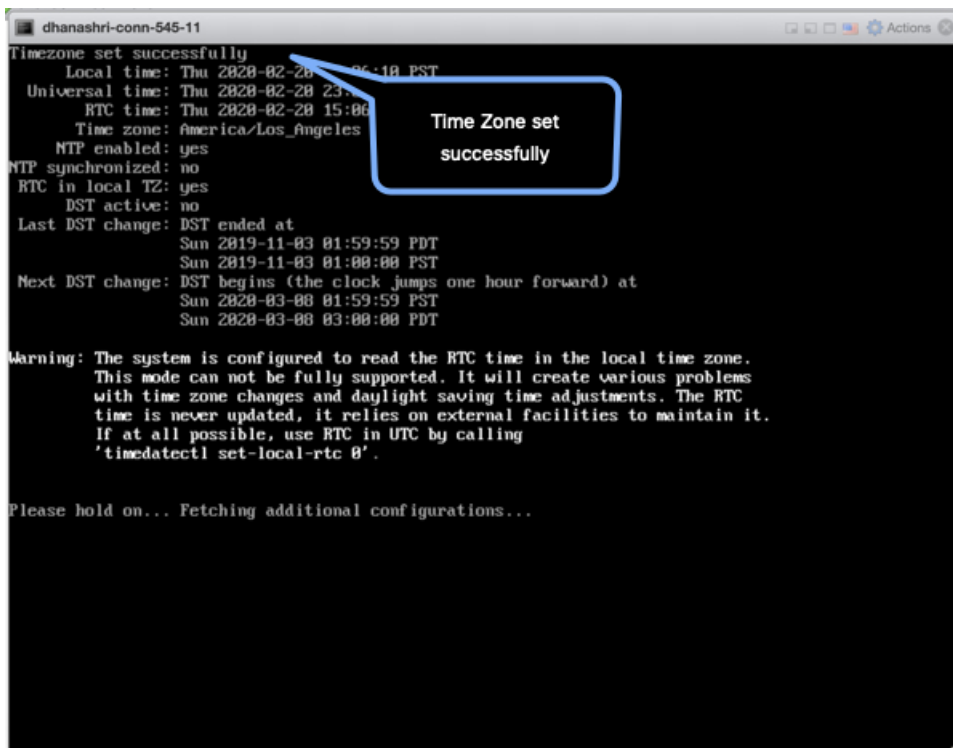
- Step 11** Enter the time zone.


```
dhanashri-conn-545-11
Timezone setup
Would you like to setup timezone? (blank for default value (UTC))
y
1. Africa - Press 1
2. America - Press 2
3. Asia - Press 3
4. Australia - Press 4
5. Europe - Press 5
Please select an option from the list above: (blank for default value is 1))
2
1. America/Anchorage - Press 1
2. America/Buenos_Aires - Press 2
3. America/Chicago - Press 3
4. America/Denver - Press 4
5. America/Los_Angeles - Press 5
6. America/Mexico_City - Press 6
7. America/New_York - Press 7
8. America/Phoenix - Press 8
9. America/Regina - Press 9
10. America/Santiago - Press 10
11. America/Sao_Paulo - Press 11
12. America/Toronto - Press 12
13. America/Vancouver - Press 13
Please select an option from the list above: (blank for default (Default value is 1))
5
```



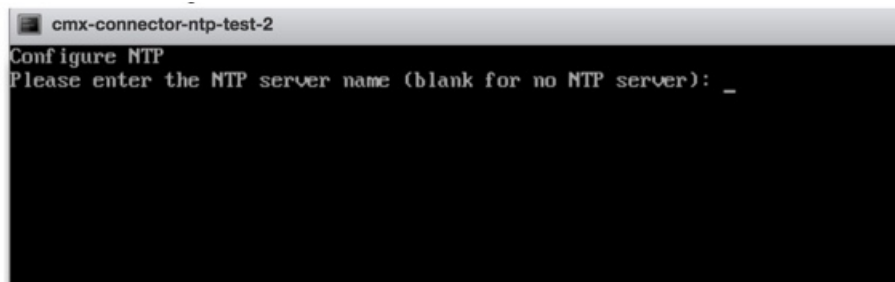
```
dhanashri-conn-545-11
Timezone set successfully
Local time: Thu 2020-02-20 15:05:18 PST
Universal time: Thu 2020-02-20 23:05:18 UTC
RTC time: Thu 2020-02-20 15:05:18 PST
Time zone: America/Los_Angeles
NTP enabled: yes
NTP synchronized: no
RTC in local TZ: yes
DST active: no
Last DST change: DST ended at
Sun 2019-11-03 01:59:59 PDT
Sun 2019-11-03 01:00:00 PST
Next DST change: DST begins (the clock jumps one hour forward) at
Sun 2020-03-08 01:59:59 PST
Sun 2020-03-08 03:00:00 PDT
Warning: The system is configured to read the RTC time in the local time zone.
This mode can not be fully supported. It will create various problems
with time zone changes and daylight saving time adjustments. The RTC
time is never updated, it relies on external facilities to maintain it.
If at all possible, use RTC in UTC by calling
'timedatectl set-local-rtc 0'.

Please hold on... Fetching additional configurations...
```

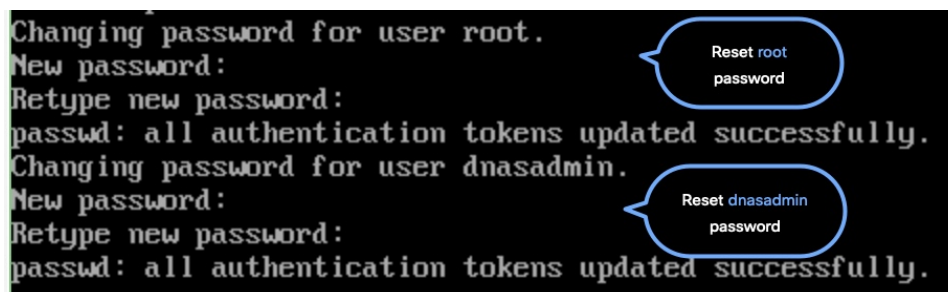
**Step 12**

Enter the Network Time Protocol (NTP) server name to synchronize the system time with the NTP server's or leave it blank if you do not want to configure an NTP server.

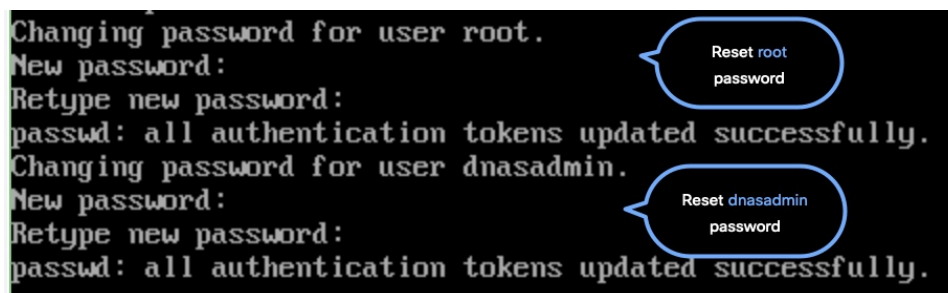
Figure 15: Enter NTP Setting



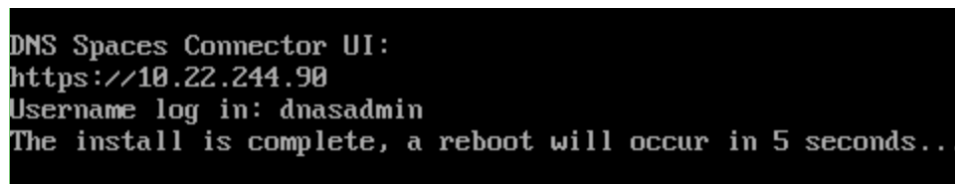
Step 13 Set a new password for the **root** user.



Step 14 Set a new password for the **dnasadmin** user, which is user with administrative privileges.



Step 15 Copy and save the URL before the automatic reboot. You can use this URL later to open the Cisco Spaces: Connector GUI.



What to do next

The root user is disabled and is used only for advanced troubleshooting by Cisco Support Team.

Downloading and Deploying the Cisco Spaces: Connector OVA (Dual Interface)

Starting with Connector 2.3.2, you can use the dual-interface deployment of the Connector in network deployments which require the Connector to connect to two separate networks.

One of these networks is usually a private network connecting most of your devices. The other network is external facing and hence can connect to the cloud-hosted Cisco Spaces.

This deployment is recommended when most of the devices that are managed by the Connector are on private or internal networks.



Note We recommend that you connect the controller to a private network because this configuration allows the Connector to connect to the controller using SSH connections.

Before you begin

Ensure that the Cisco Unified Computing System (Cisco UCS) device where you install the Open Virtualization Appliance (OVA) is connected to two separate networks. In this network configuration, the Cisco UCS device is configured with two physical network interface cards (NICs). Each NIC is connected to a switch. In this way, the Cisco UCS device is connected to two networks.

Figure 16: Two Physical Interfaces

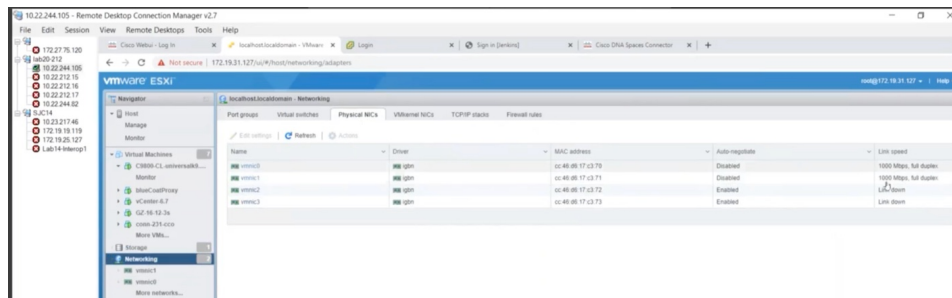
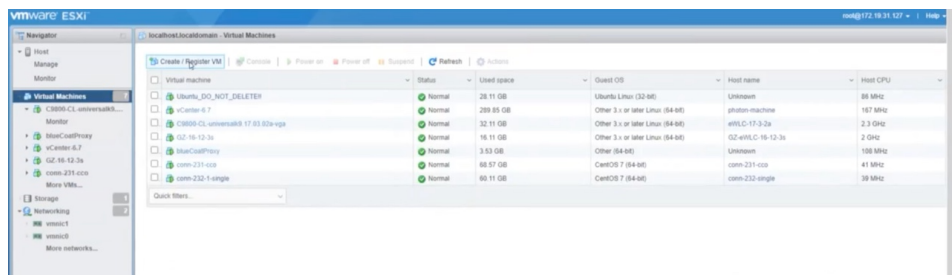


Figure 17: Two Separate Networks

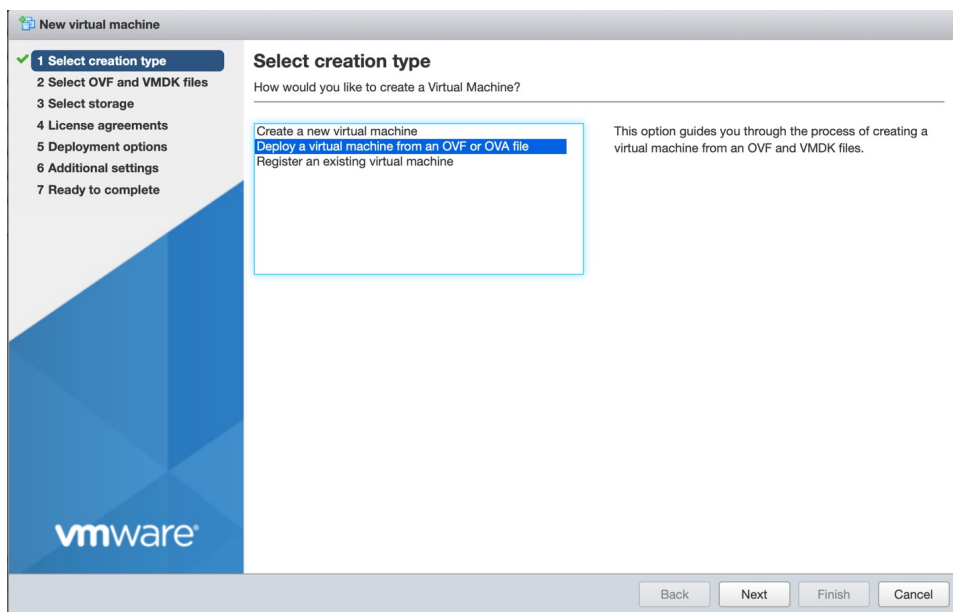


Step 1

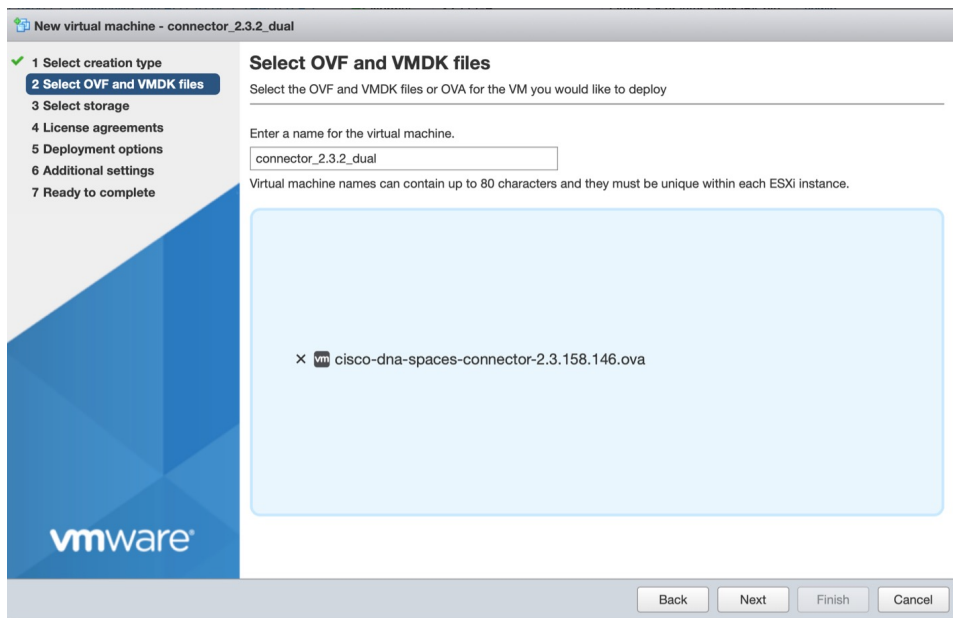
Download Connector 2.3 from [Cisco.com](https://www.cisco.com).

Step 2 Create a virtual machine in the ESXi server and deploy the downloaded Cisco Spaces: Connector OVA.

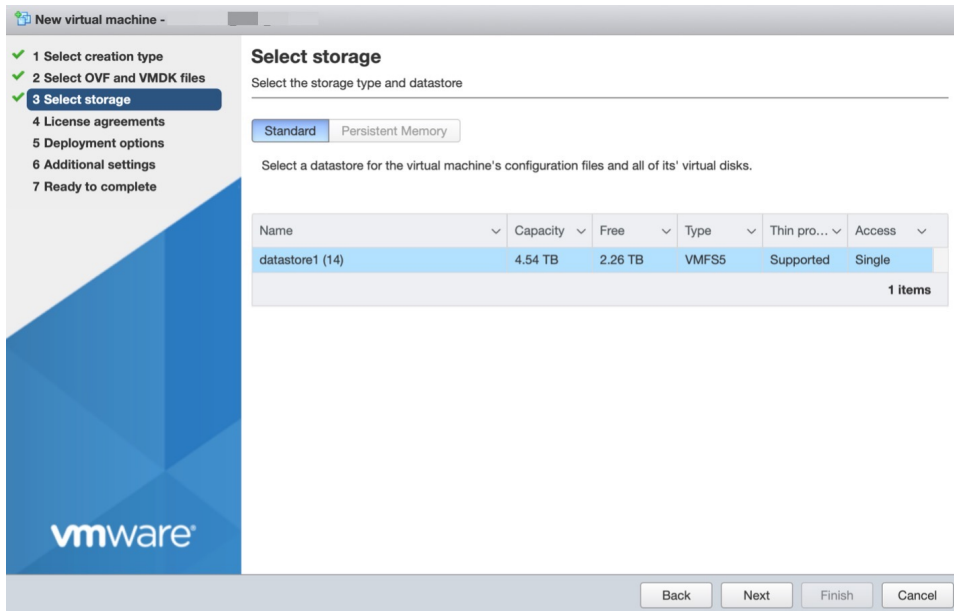
Step 3 In the **Select creation type** window, choose **Deploy a virtual machine from an OVF or OVA file**, and click **Next**.



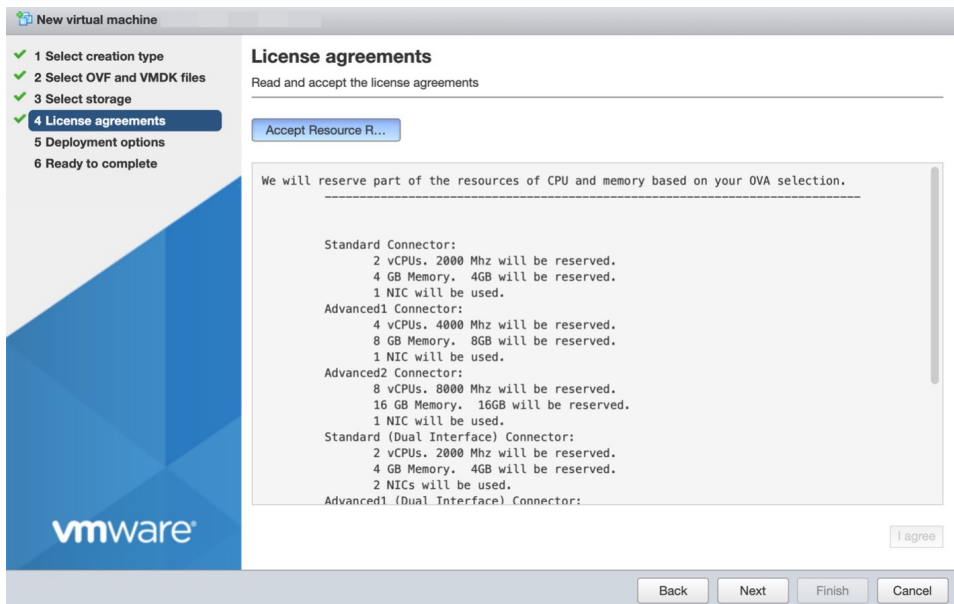
Step 4 In the **Select OVF and VMDK files** window, enter a name for the virtual machine. Click the blue area to either select files from the computer or drag and drop files. Click **Next**.



Step 5 In the **Select storage** window, the **Standard** storage configuration is displayed. Click **Next**.

**Step 6**

In the **License agreements** window, read the license agreement that is displayed and scroll to the end. Click **I Agree** and then click **Next**.

**Step 7**

In the **Deployment options** window, do the following:

- In the **CloudInterface** field, enter the name of the external-facing network.
- In the **DeviceInterface** field, enter the name of the private network.
- From the **Deployment type** drop-down list, choose one of the following deployment types, and lick **Next**.
 - **Standard (Dual Interface)**
 - **Advanced1 (Dual Interface)**
 - **Advanced2 (Dual Interface)**

Figure 18: Entering the External-Facing and Private Network's Names

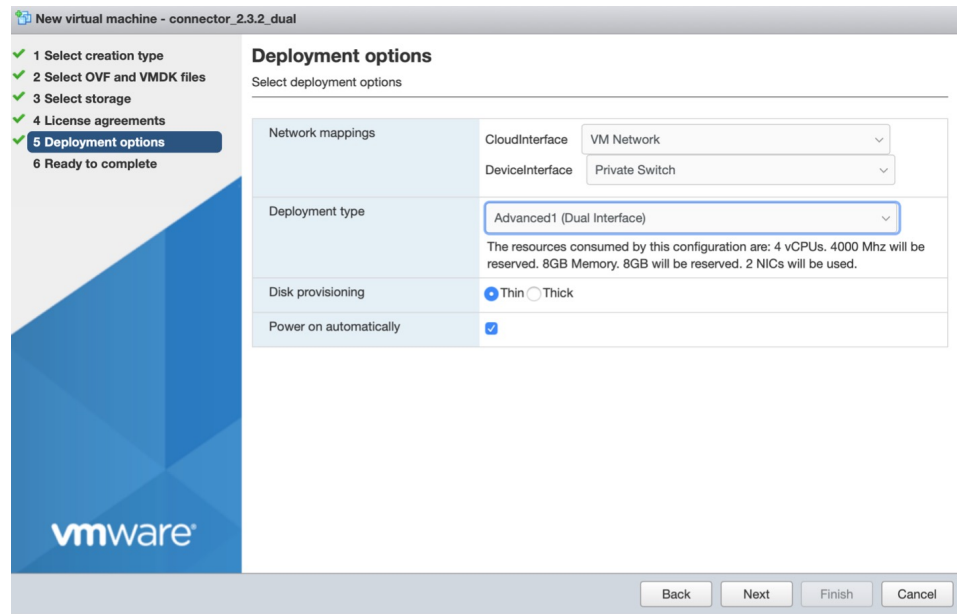
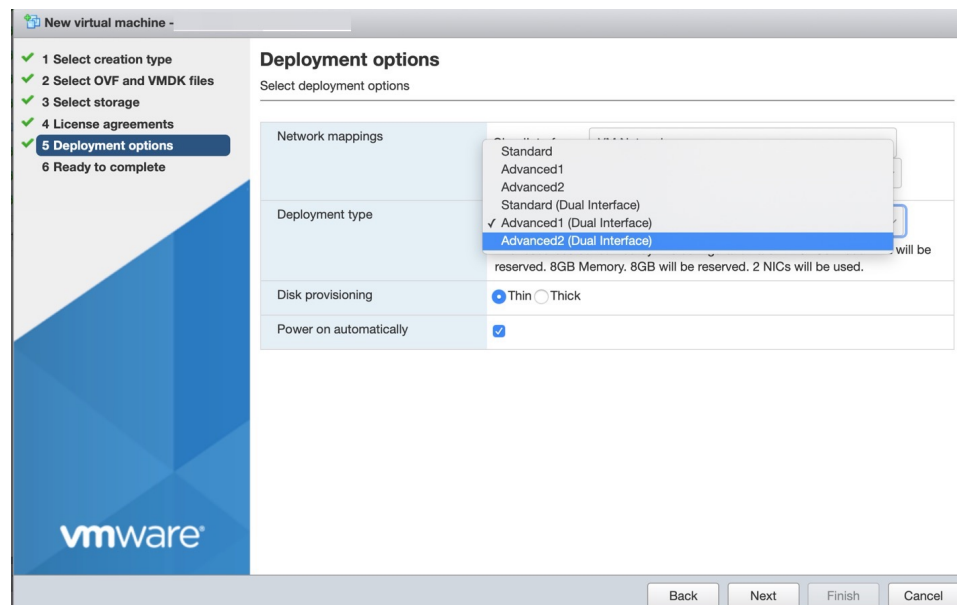


Figure 19: Choosing the Deployment Type

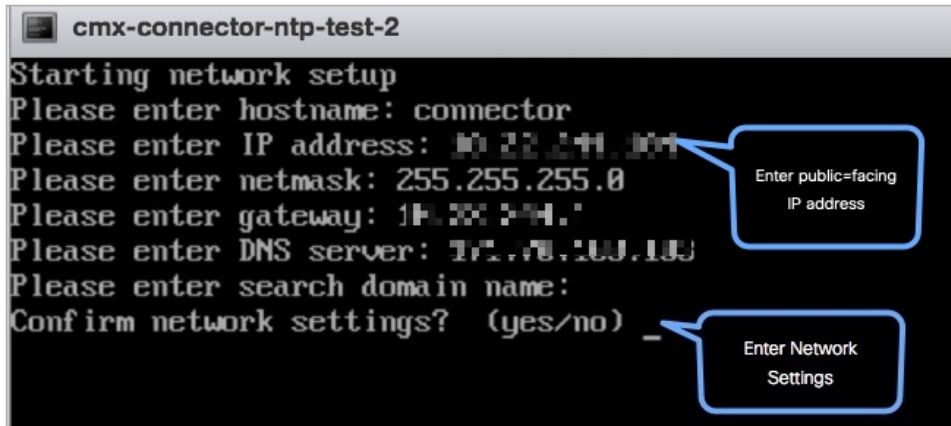


Step 8 Review the configurations and click **Finish**.

Step 9 Log in to the terminal and enter the default username **root** and default password **cisco**.

Step 10 Configure the network settings for the external-facing network first, by specifying the parameters such as IP address, hostname, and so on.

Figure 20: Enter the Network Settings of External-Facing Network



Note As this configuration screen times out in 60 seconds, ensure you provide the input in time to avoid reconfiguring.

Step 11 Configure the network settings for the private network by specifying the parameters such as IP address, hostname, and so on.

Figure 21: Enter the Network Settings of Private Network

```
conn-232-2
conn-232-2

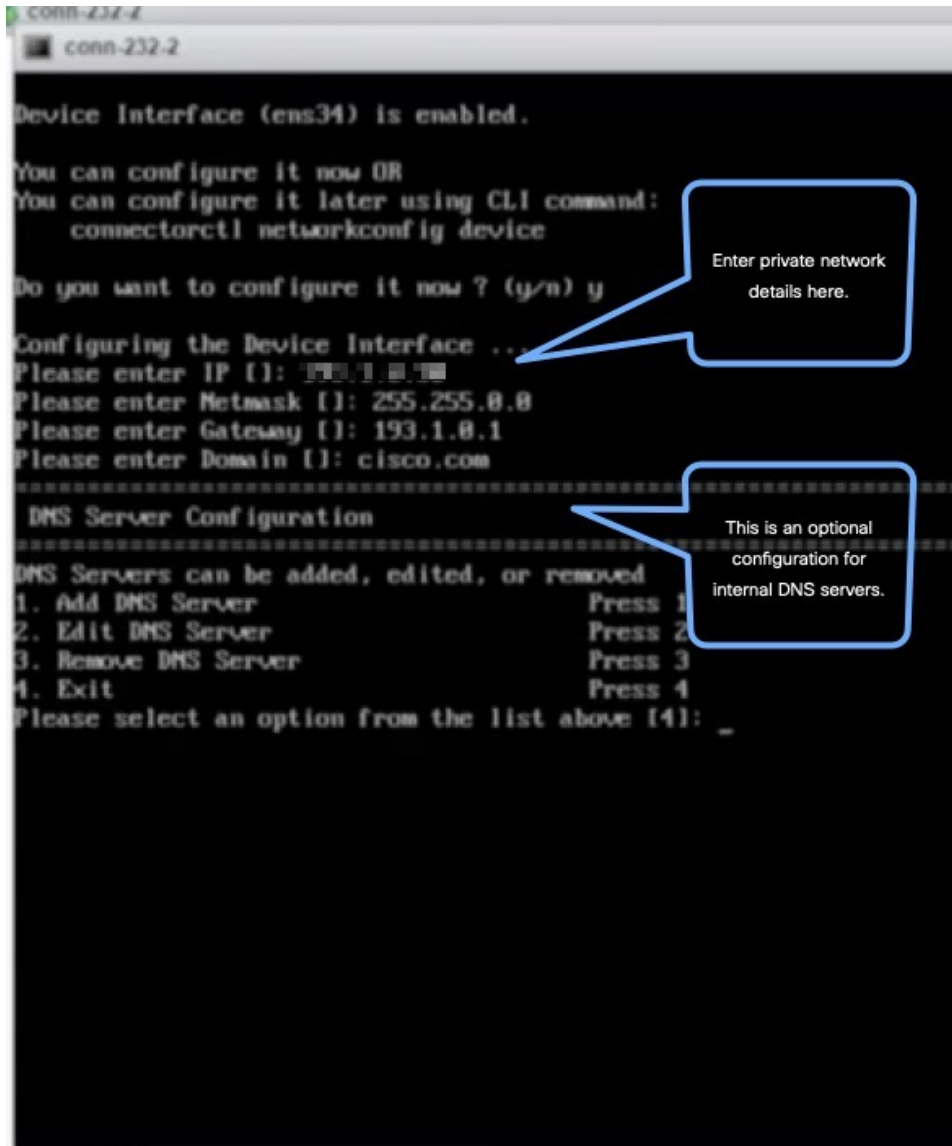
Device Interface (ens34) is enabled.

You can configure it now OR
You can configure it later using CLI command:
connectorctl networkconfig device

Do you want to configure it now? (y/n) y

Configuring the Device Interface ...
Please enter IP []: 193.1.8.1
Please enter Netmask []: 255.255.0.0
Please enter Gateway []: 193.1.8.1
Please enter Domain []: cisco.com

=====
DNS Server Configuration
=====
DNS Servers can be added, edited, or removed
1. Add DNS Server          Press 1
2. Edit DNS Server        Press 2
3. Remove DNS Server      Press 3
4. Exit                   Press 4
Please select an option from the list above [4]: _
```



Step 12 Configure subnets that the Connector can reach.


```
conn-232-2
You can configure it now OR
You can configure it later using CLI command:
connectorctl networkconfig device

Do you want to configure it now ? (y/n) y

Configuring the Device Interface ...
Please enter IP []: 193.1.8.38
Please enter Netmask []: 255.255.8.8
Please enter Gateway []: 193.1.8.1
Please enter Domain []: cisco.com
=====
DNS Server Configuration
=====
DNS Servers can be added, edited, or removed
1. Add DNS Server          Press 1
2. Edit DNS Server        Press 2
3. Remove DNS Server      Press 3
4. Exit                   Press 4
Please select an option from the list above [4]:

=====
Subnet Configuration
=====
Current Subnet List:
193.1.8.8/16              (auto-populated)
-----
Subnets can be added, edited, or removed
1. Add Subnet             Press 1
2. Edit Subnet            Press 2
3. Remove Subnet          Press 3
4. Exit                   Press 4
Please select an option from the list above [4]:

=====
Do you want to block ports (8888, 8884 and 2883) on Cloud Interface?
```

Configure reachability to specific subnets

You can observe as the configurations and network reachability are verified.

```
conn-232-2
=====
DNS Server Configuration
=====
DNS Servers can be added, edited, or removed
1. Add DNS Server          Press 1
2. Edit DNS Server        Press 2
3. Remove DNS Server      Press 3
4. Exit                   Press 4
Please select an option from the list above [4]:

=====
Subnet Configuration
=====
Current Subnet List:
193.1.0.0/16              (auto-populated)
-----
Subnets can be added, edited, or removed
1. Add Subnet             Press 1
2. Edit Subnet            Press 2
3. Remove Subnet          Press 3
4. Exit                   Press 4
Please select an option from the list above [4]:

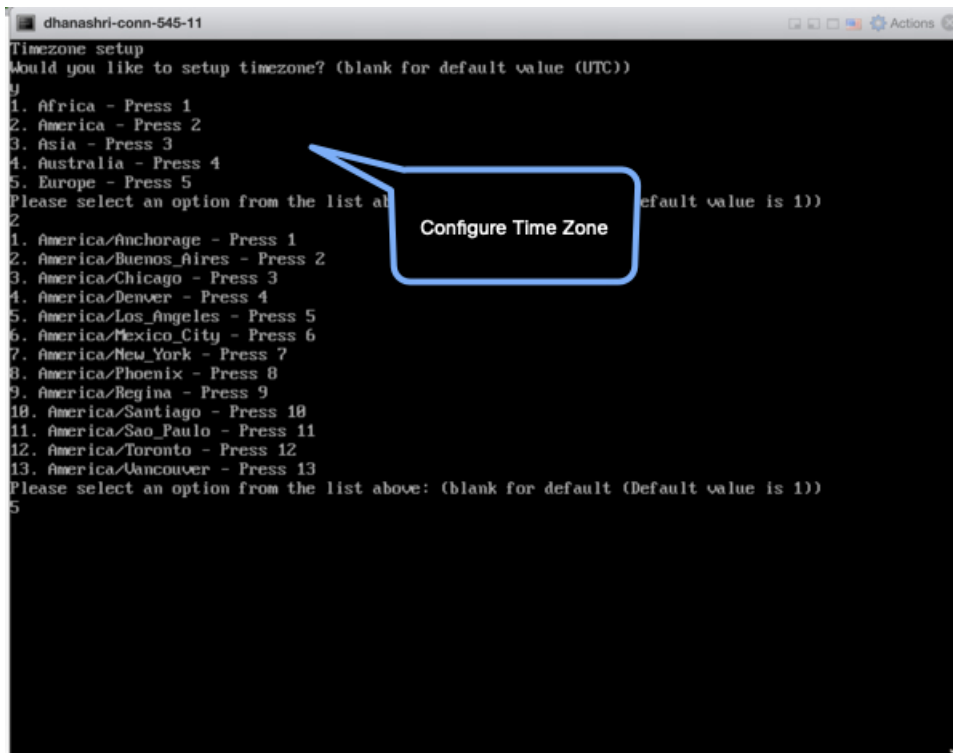
=====
Do you want to block ports (8080, 8084 and 2083) on Cloud Interface? [y/n] (n): y
=====
Following configuration will be saved:
IPADDR=193.1.0.30
NETMASK=255.255.0.0
GATEWAY=193.1.0.1
DOMAIN=cisco.com
SUBNET1=193.1.0.0/16
CLOUD_PORTS_BLOCKED = No
Confirm the above details? [y/n] (n): y
Saving configuration...
Configuring Device Interface ...

```

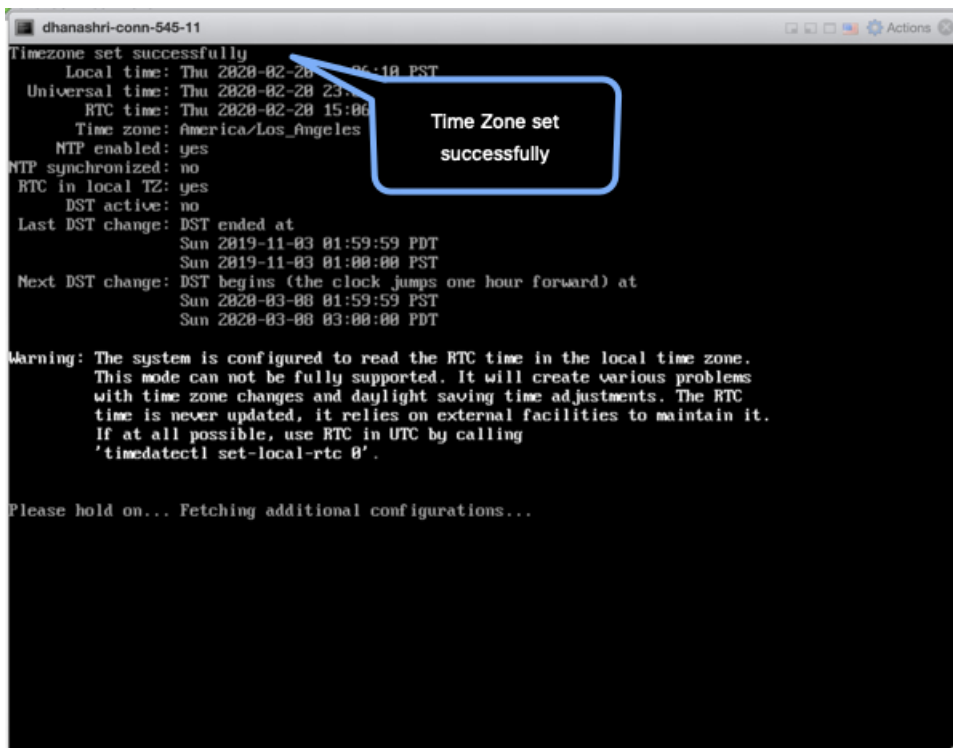
Verifying your configurations

Step 13 Enter the time zone.

```
dhanashri-conn-545-11
Timezone setup
Would you like to setup timezone? (blank for default value (UTC))
y
1. Africa - Press 1
2. America - Press 2
3. Asia - Press 3
4. Australia - Press 4
5. Europe - Press 5
Please select an option from the list above: (blank for default value is 1))
2
1. America/Anchorage - Press 1
2. America/Buenos_Aires - Press 2
3. America/Chicago - Press 3
4. America/Denver - Press 4
5. America/Los_Angeles - Press 5
6. America/Mexico_City - Press 6
7. America/New_York - Press 7
8. America/Phoenix - Press 8
9. America/Regina - Press 9
10. America/Santiago - Press 10
11. America/Sao_Paulo - Press 11
12. America/Toronto - Press 12
13. America/Vancouver - Press 13
Please select an option from the list above: (blank for default (Default value is 1))
5
```

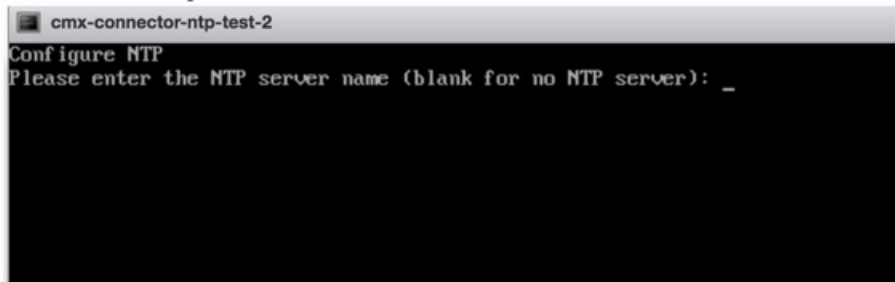


```
dhanashri-conn-545-11
Timezone set successfully
Local time: Thu 2020-02-20 15:05:18 PST
Universal time: Thu 2020-02-20 23:05:18 UTC
RTC time: Thu 2020-02-20 15:05:18 PST
Time zone: America/Los_Angeles
NTP enabled: yes
NTP synchronized: no
RTC in local TZ: yes
DST active: no
Last DST change: DST ended at
Sun 2019-11-03 01:59:59 PDT
Sun 2019-11-03 01:00:00 PST
Next DST change: DST begins (the clock jumps one hour forward) at
Sun 2020-03-08 01:59:59 PST
Sun 2020-03-08 03:00:00 PDT
Warning: The system is configured to read the RTC time in the local time zone.
This mode can not be fully supported. It will create various problems
with time zone changes and daylight saving time adjustments. The RTC
time is never updated, it relies on external facilities to maintain it.
If at all possible, use RTC in UTC by calling
'timedatectl set-local-rtc 0'.
Please hold on... Fetching additional configurations...
```

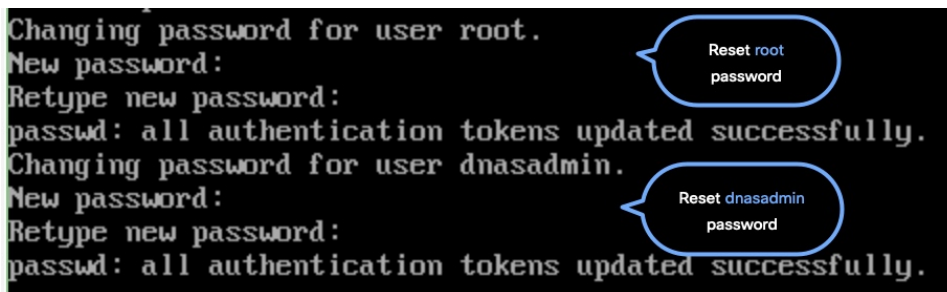


Step 14 Enter the Network Time Protocol (NTP) server name to synchronize the system time with the NTP server's or leave it blank if you do not want to configure an NTP server.

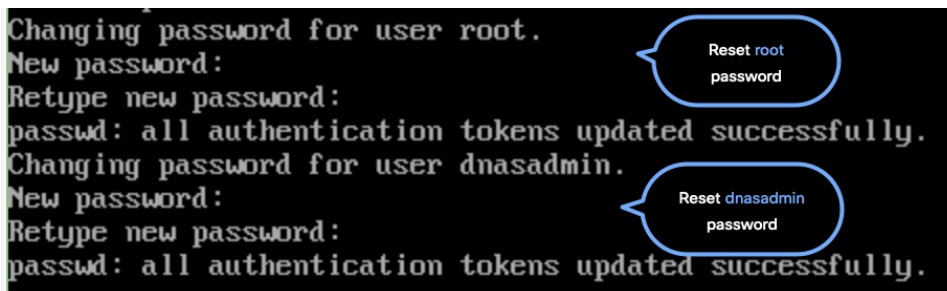
Figure 22: Enter NTP Setting



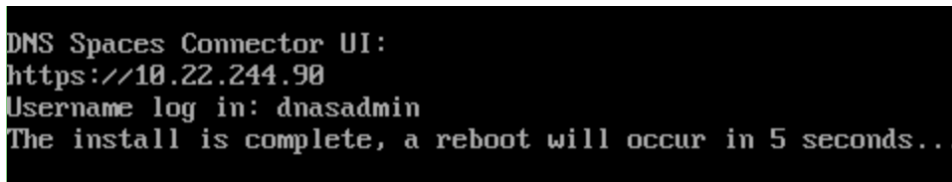
Step 15 Set a new password for the **root** user.



Step 16 Set a new password for the **dnasadmin** user, which is user with administrative privileges.



Step 17 Copy and save the URL before the automatic reboot. You can use this URL later to open the Cisco Spaces: Connector GUI.



Step 18 Verify the network Settings of external-facing network using the **connectorctl networkconfig cloudstatus** command.

Figure 23: Enter the Network Settings of Private Network

```

(dnasadmin@conn-232-2 ~) $ connectorctl networkconfig cloudstatus
Interface Name = ens33
IP = 172.19.31.117
NETMASK = 255.255.254.0
DOMAIN = cisco.com
DNS = 171.78.168.163
SUBNETS not configured

Routing Table
-----
Destination      Gateway         Genmask         Flags Metric Ref    Use Iface  MSS  Window  irtt
0.0.0.0          172.19.38.1    0.0.0.0         UG    0     0     0 ens33    0    0       0
172.19.38.0     0.0.0.0        255.255.254.0   U     0     0     0 ens33    0    0       0

Firewall rules
-----
Allowed port/protocol
443/tcp
8080/tcp
8084/tcp
2883/udp
8812/tcp
8813/tcp

```

Step 19 Verify the network settings of private network using the `connectorctl networkconfig devicestatus` command.

Figure 24: Enter the Network Settings of Private Network

```

(dnasadmin@conn-232-2 ~) $ connectorctl networkconfig devicestatus
Interface Name = ens34
IP = 193.1.8.38
NETMASK = 255.255.0.0
DOMAIN = cisco.com
DNS =
SUBNET(s) configured:
-----
SUBNET1 = 193.1.8.0/16

Routing Table
-----
Destination      Gateway         Genmask         Flags Metric Ref    Use Iface  MSS  Window  irtt
193.1.8.0        193.1.8.1      255.255.0.0     UG    0     0     0 ens34    0    0       0
193.1.8.0        0.0.0.0        255.255.0.0     U     0     0     0 ens34    0    0       0

Firewall rules
-----
Subnets allowed   port/protocols allowed
-----
193.1.8.0/16       2883/udp, 443/tcp, 8080/tcp, 8084/tcp
CLOUD_PORTS_BLOCKED = No
(dnasadmin@conn-232-2 ~) $

```

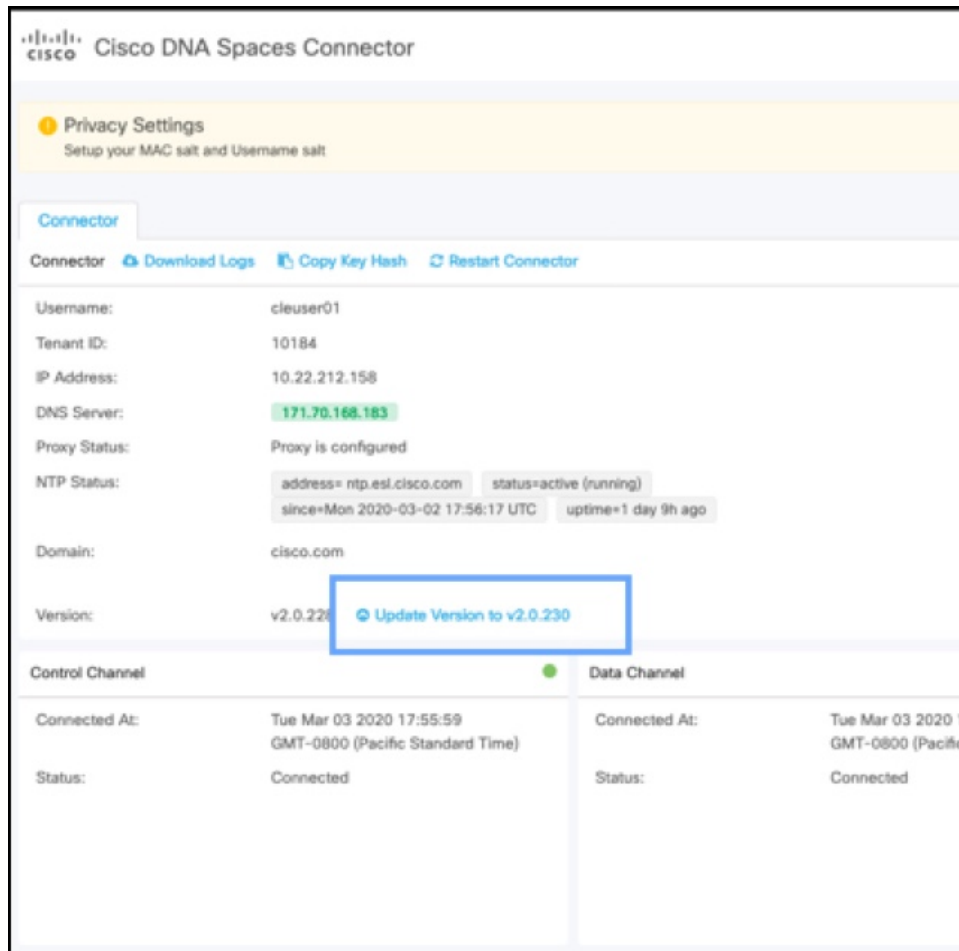
Upgrade the Cisco Spaces: Connector Docker

You can upgrade the Connector docker to the latest version from the Connector GUI. Note that the upgrade link appears only if a new upgrade image is available.



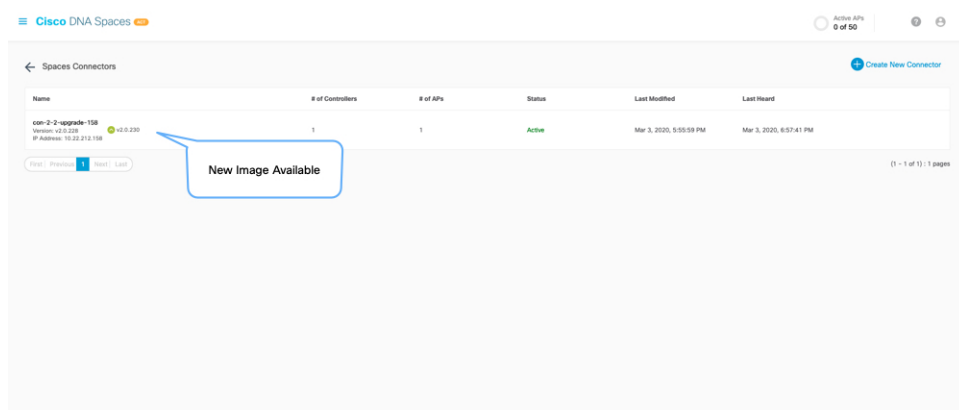
Note This procedure does not upgrade the Connector OVA.

Figure 25: Docker Upgrade Link on the Connector



You can also upgrade the Connector docker to the latest version from the Cisco Spaces dashboard. The upgrade link appears only if a new upgrade image is available.

Figure 26: Docker Upgrade Link Appears Only if New Image is Available



Upgrade Path

The following table is best viewed in the [HTML](#) format. Here is a description of the contents of the table.

- **Release Number:** Lists the identifying number of the release.
- **Platforms:** Lists the platforms (OVA, VHDX, AMI) on which this release can be installed or the corresponding installation file name.
- **Upgrade to This Release:** Lists the releases to which you can upgrade the release mentioned in the **Release Number** column.
- **Upgrade File:** Lists the *.connector* upgrade files you can use to upgrade to the release mentioned in the **Upgrade to This Release** column.

Table 5: Upgrade Path for Active Releases

Release Number	Platforms	Upgrade to This Release	Upgrade File
2.3.4	cisco-dna-spaces-connector-2.3.507.ova	N.A	N.A
	cisco-dna-spaces-connector-2.3.507.vhdx		
2.3.3	cisco-dna-spaces-connector-2.3.497.ova	2.3.4	cisco-dna-spaces-connector-2.3.507.connector
2.3.2	cisco-dna-spaces-connector-2.3.495.ova	2.3.3	cisco-dna-spaces-connector-2.3.497.connector
	cisco-dna-spaces-connector-2.3.496.vhdx		
2.3.1	cisco-dna-spaces-connector-2.3.478.ova	2.3.2	cisco-dna-spaces-connector-2.3.495.connector
	cisco-dna-spaces-connector-2.3.478.vhdx		
2.3	cisco-dna-spaces-connector-2.3.462.ova	2.3.1	cisco-dna-spaces-connector-2.3.478.connector
2.2	cisco-dna-spaces-connector-2.2.295.ova	2.3	cisco-dna-spaces-connector-2.3.462.connector



Note All release versions prior to 2.2 are deferred. We recommend that you deploy the latest OVA to get all the latest updates.

Table 6: Upgrade Path for AMI Releases

Release Number	Platforms	Upgrade to This Release	Upgrade File
2.3.4	AMI	N.A	N.A
2.3.3	AMI	2.3.4	cisco-dna-spaces-connector-ami-2.3.507.connector


```
Error response from daemon: No such container: c9408ee1b68f2acde1436622c4eeddf742dcd53a2
```

```
Upgrade successful.
After upgrade, OVA version : 2.3.494
```

```
System will reboot in 5 seconds...
```

Step 7 Once the upgrade is completed, log in to the connector as the **dnasadmin** user.

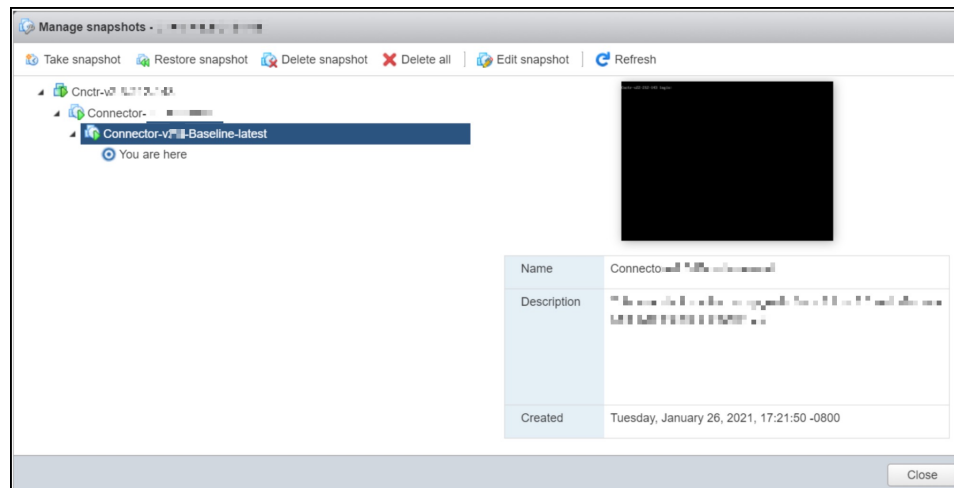
- Verify if the Connector is running in the same state as it was running before the upgrade.
- With [CSCvr74830](#), you can ignore the two known errors that are displayed during upgrade.

Using Snapshots for Backup

You can use the snapshot of a deployed Connector OVA for backing up your Connector. Ensure that the following prerequisites in place:

- Connector is deployed.
- All the services are started.
- Connector is added to Cisco Spaces.

Figure 27: Backing Up Using a Snapshot



Note Proxies are not carried over during a snapshot restore. You have to reconfigure proxies.



CHAPTER 8

Cisco Spaces: Connector Hyper-V

- [Creating a Virtual Switch, on page 47](#)
- [Downloading and Deploying Hyper-V, on page 54](#)

Creating a Virtual Switch

This task shows you how to install a Hyper-V manager. The task also shows you how to use the Hyper-V manager to install a virtual switch.

Step 1 Navigate to **Windows > Server Manager**.

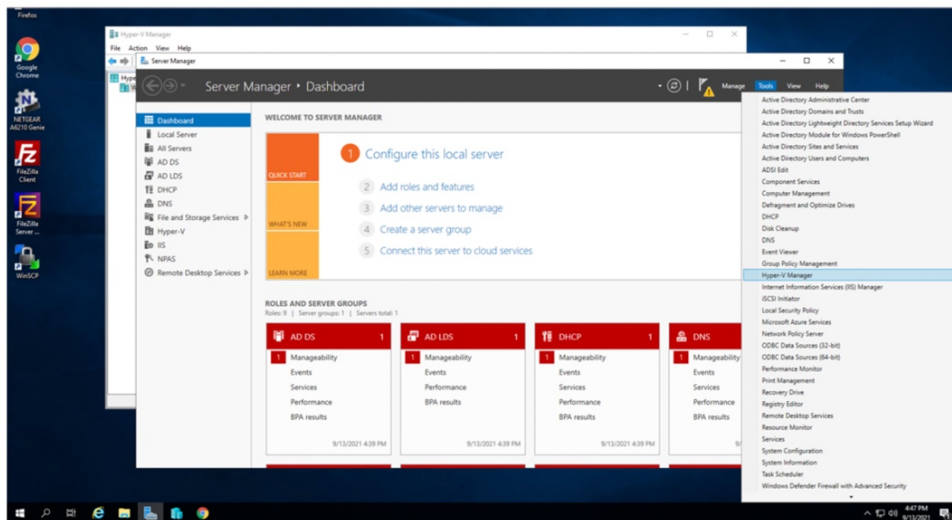


Figure 28:

Step 2 Click **Manage > Add Roles and Features**.

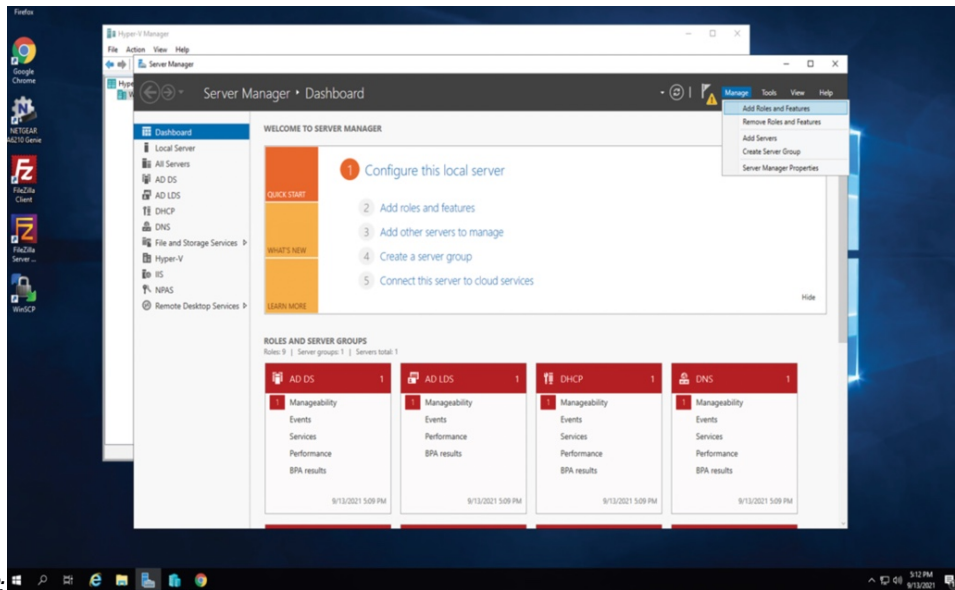


Figure 29:

Step 3 Click on **Role-based or feature-based installation**.

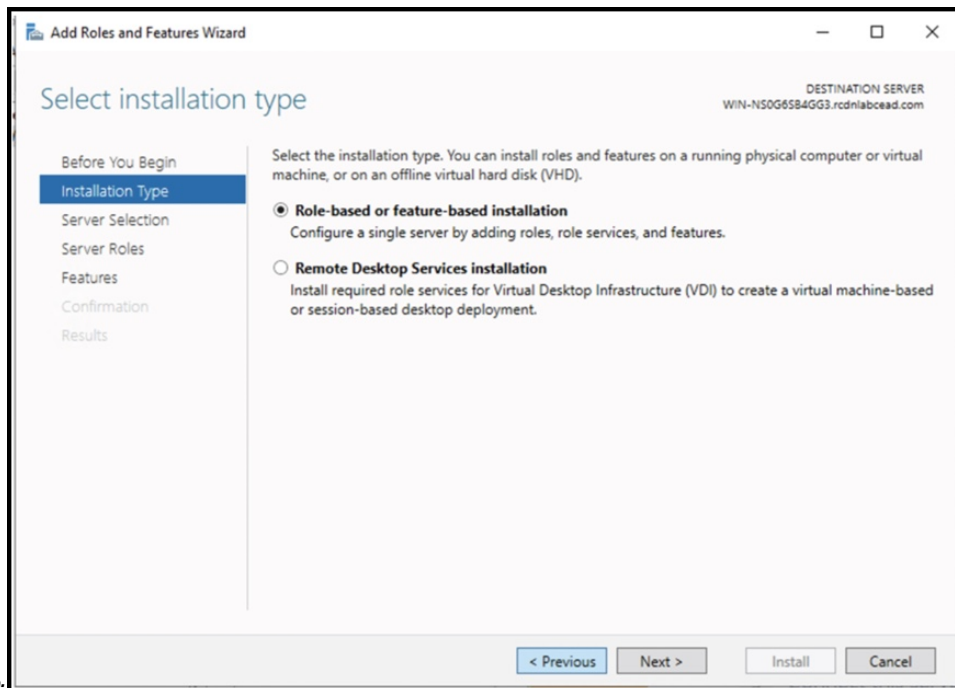


Figure 30:

Step 4 Choose **Select a server from the server pool**.

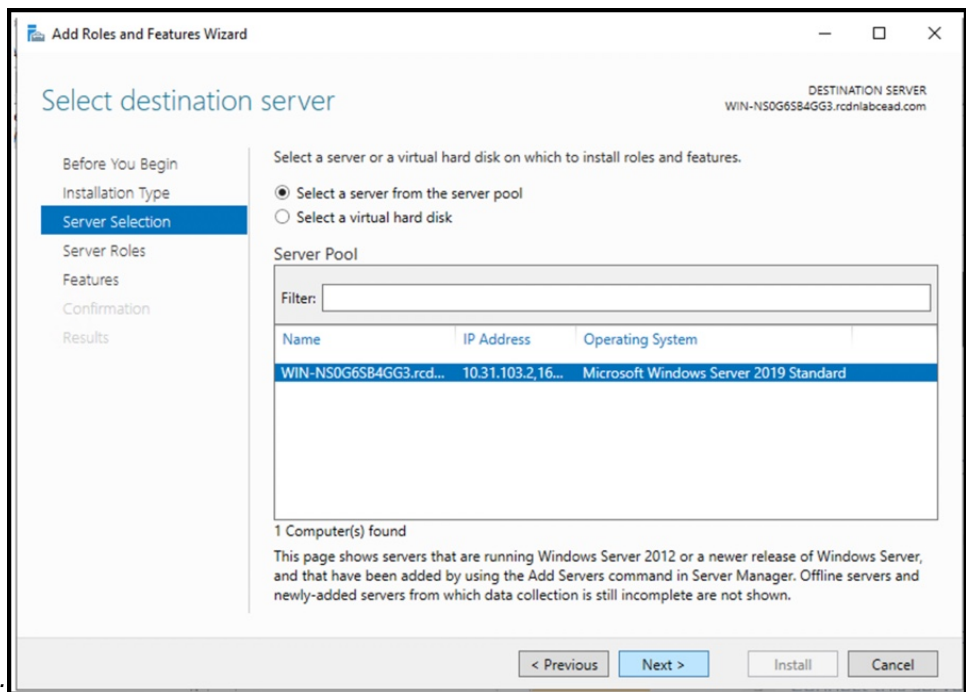


Figure 31:

Step 5 In the **Select server roles** window, select Hyper-V. Click **Next**.

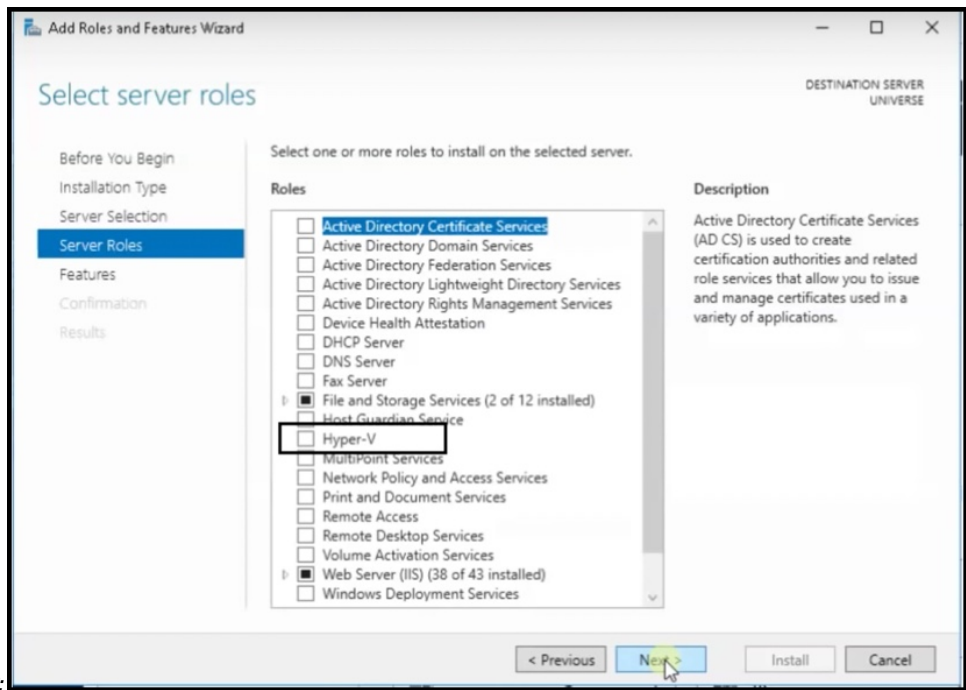


Figure 32:

Step 6 In the **Select features** window, check **.NET Framework**. Click **Next**.

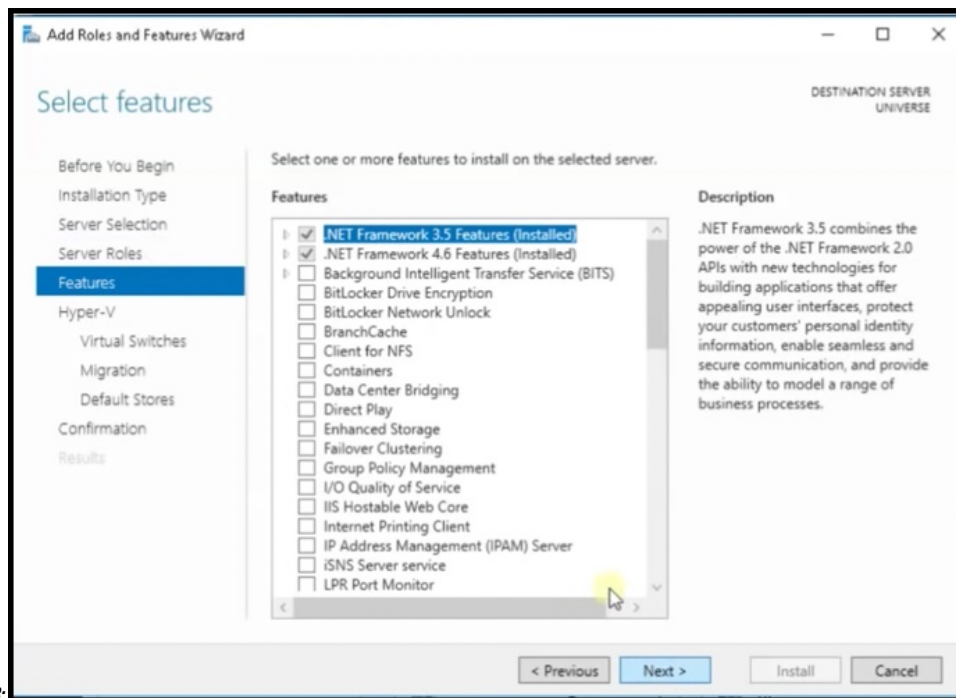


Figure 33:

Step 7

In the **Hyper-V** window, do the following:

- In the **Virtual Switches** window, click **Next**.

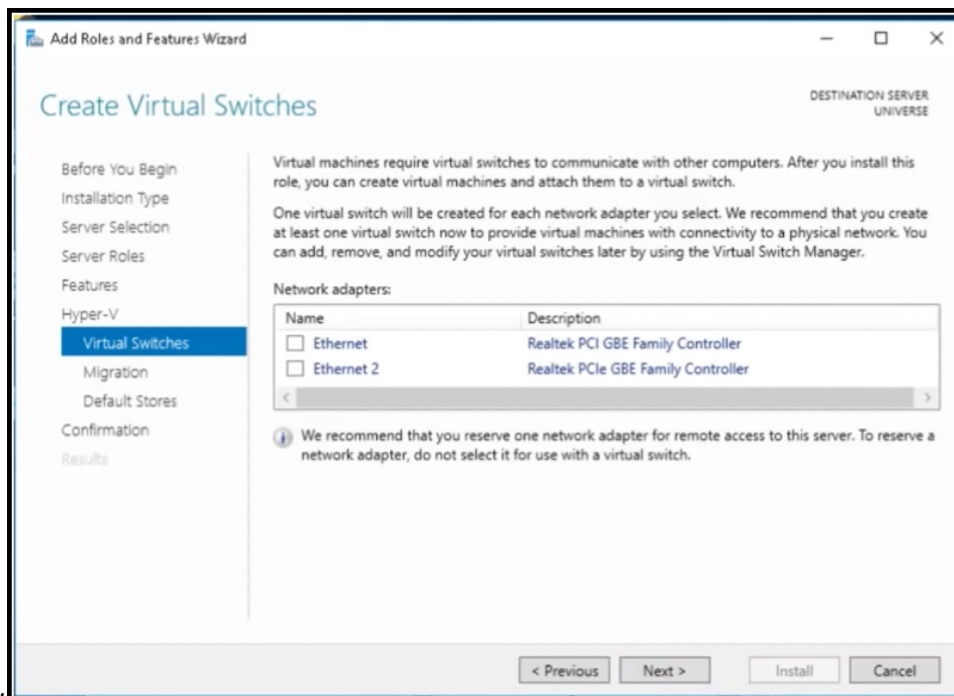


Figure 34:

- In the **Migration** window, click **Use Credential Security Support Provider (CredSSP)**. Click **Next**.

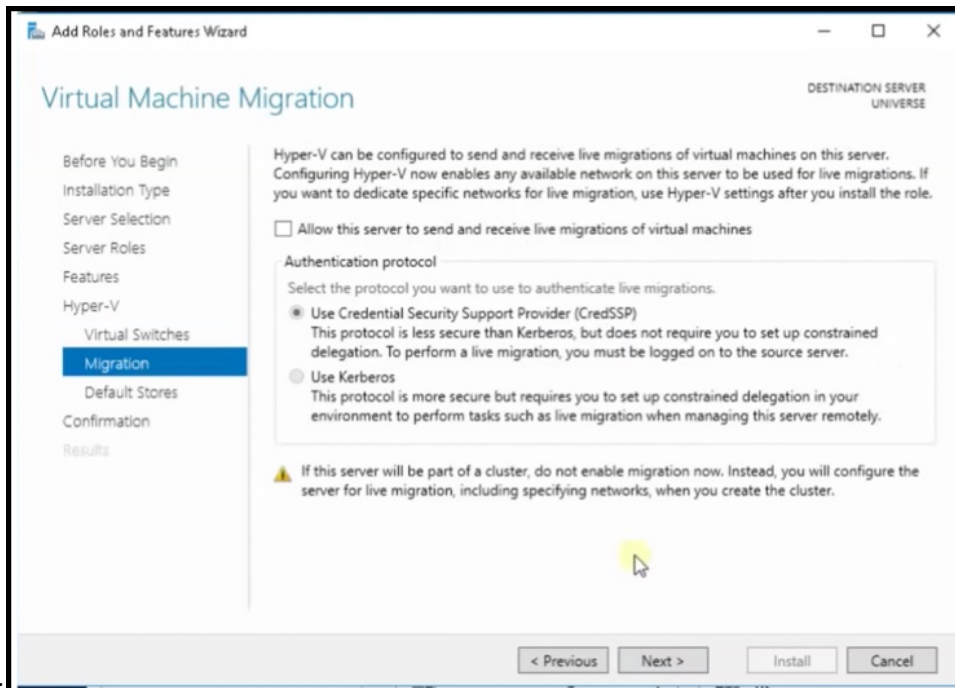


Figure 35:

- c) In **Default Stores**, select the location to install files or leave the default locations. Click **Next**.

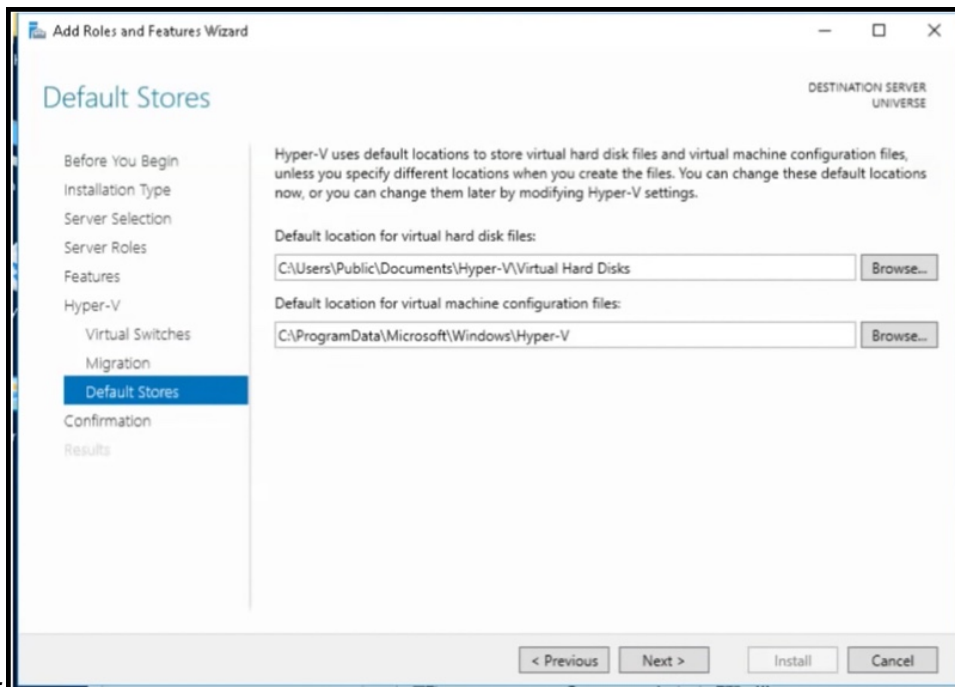


Figure 36:

- Step 8** Confirm the installation settings for Hyper-V and click **Install**.

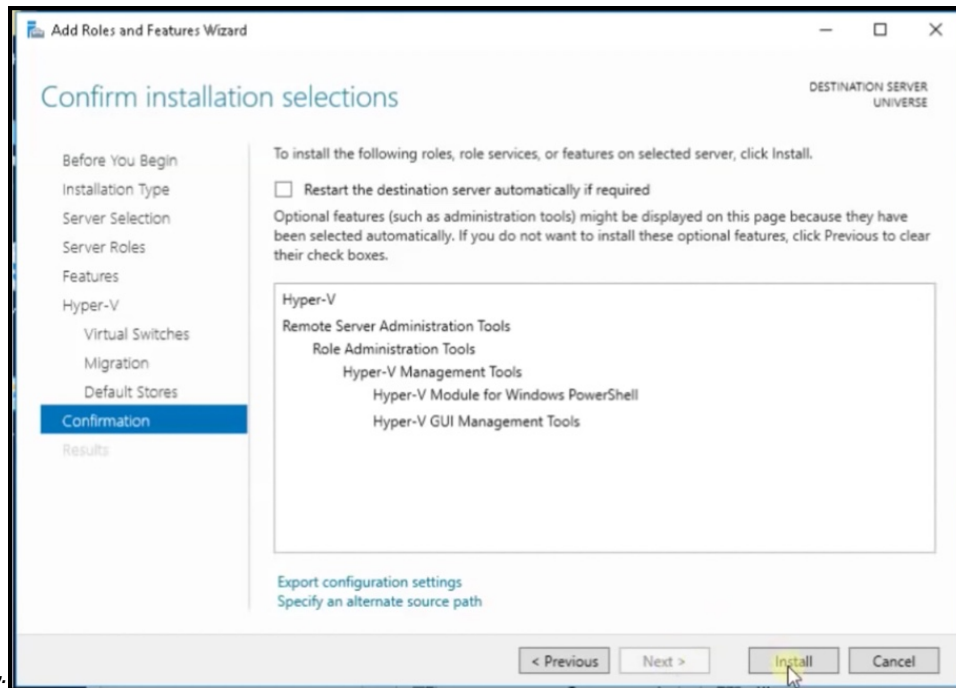


Figure 37:

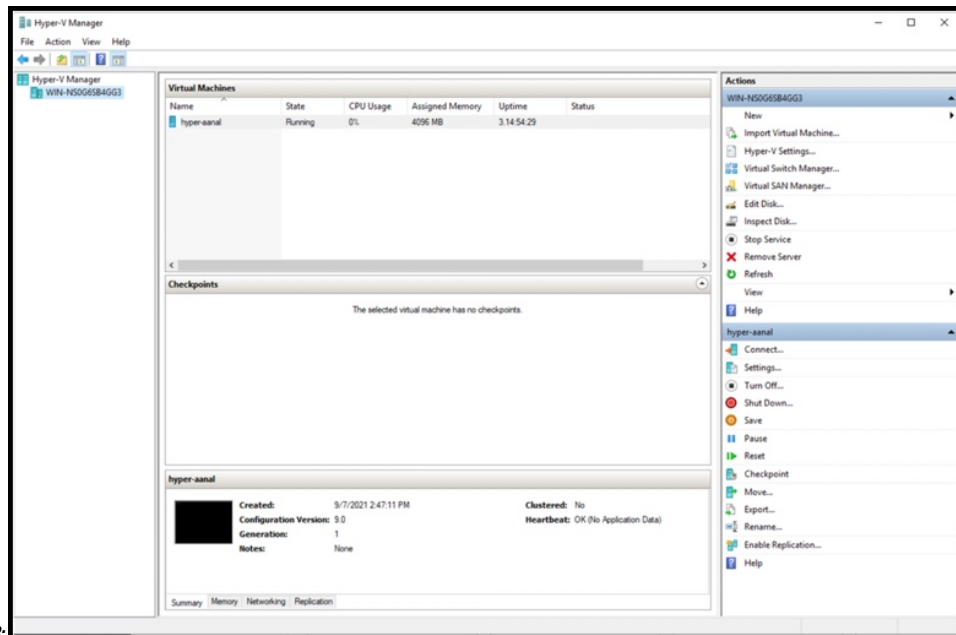
Step 9Open **Hyper-V Manager**.**Step 10**In Hyper-V Manager, go to **Actions > Virtual Switch Manager**.

Figure 38:

Step 11In the **Virtual Switch Manager** window, click **New virtual network switch**. In the **Create virtual switch** window, click **External** and then **Create Virtual Switch**.

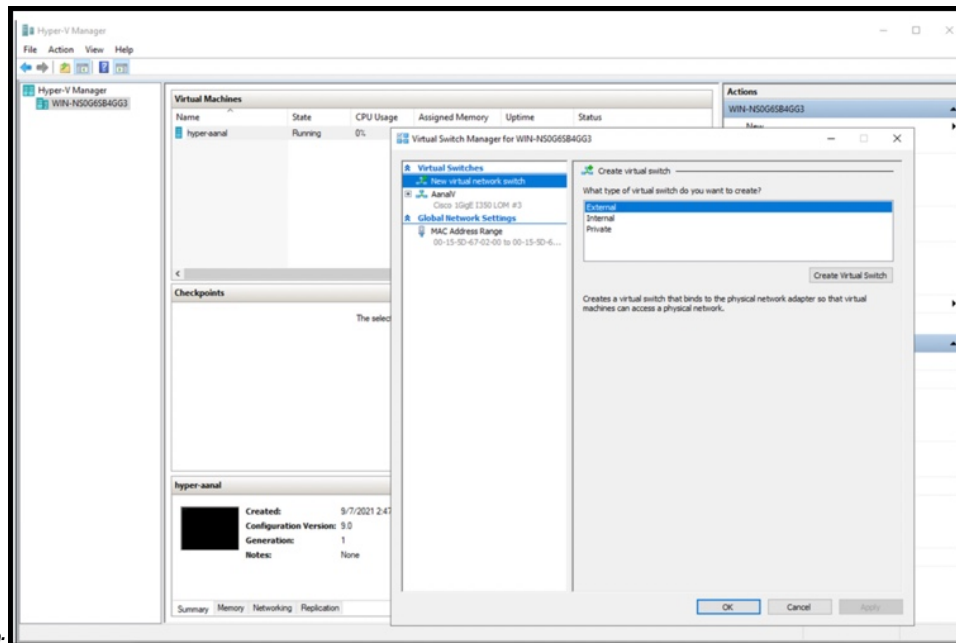


Figure 39:

Step 12

In the **Virtual Switch Properties** window, provide a **Name** for the switch. From the **Connection Type** area, choose **External Network** and choose a network. Click **Apply**.

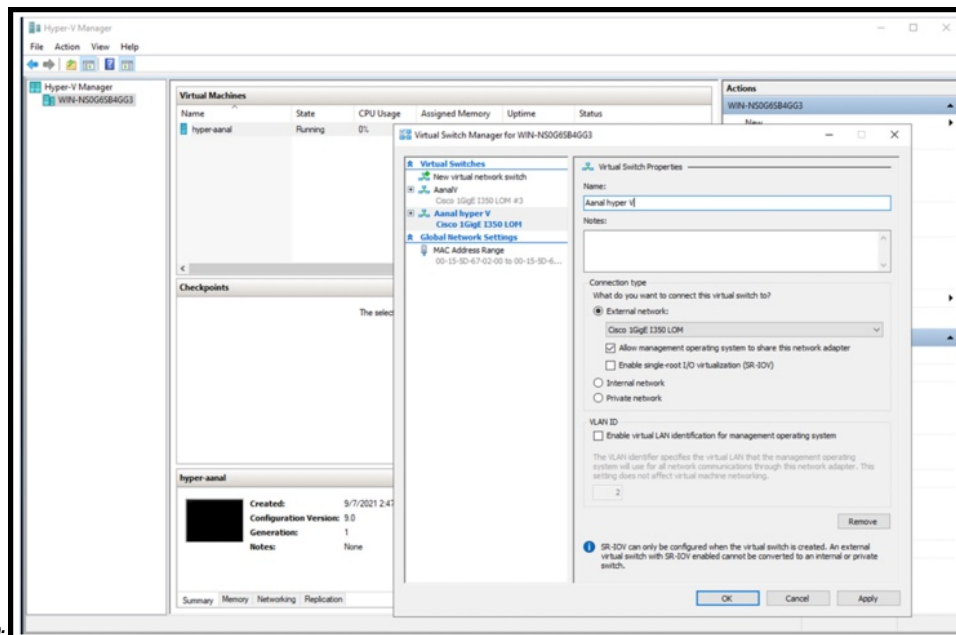


Figure 40:

Downloading and Deploying Hyper-V

This chapter provides information about how to download and deploy the Cisco Spaces: Connector and obtain the URL for the Connector GUI.



Note `dnasadmin` was previously `cmxadmin`

Before you begin

Create a vSwitch on Hyper-V. Connector connects to this vSwitch. See [Creating a Virtual Switch, on page 47](#)

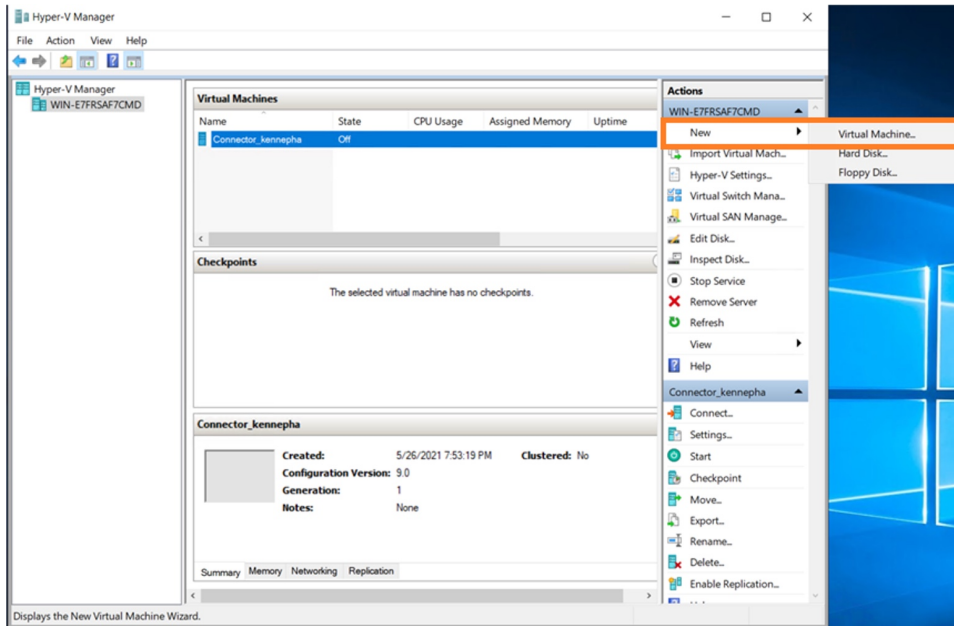
SUMMARY STEPS

1. Download [Connector](#) VHDX image from Cisco.com and store the VHDX in a folder location where you plan to create the Hyper-V instance.
2. Right-click the vSwitch created, and select **New > Virtual machine**.
3. Click **Next** to begin Hyper-V deployment.
4. Provide the **Name** of the Connector and select the location to create the virtual machine.
5. In the **Specify Generation** page, choose **Generation 1 VM**.
6. In the **Assign Memory** page, specify 4096 MB (4GB) of memory for the virtual machine instance.
7. In the **Configure Networking** page, select the vSwitch that you created as a pre-requisite.
8. In the **Connect Virtual Hard Disk** page, select the **Use an existing hard disk** option, and select the folder location where the VHDX file has been stored (Pre-requisite).
9. In the **Completing the New Machine Wizard** page, a final summary is displayed. Review this summary and click **Finish**.
10. Select the Hyper-V instance created, and click **Start**.
11. Select the Hyper-V instance created, and click **Connect** to open the Hyper-V console.
12. Log in to the terminal and enter the default username **root** and default password **cisco**.
13. Enter the network settings by specifying parameters such as IP address, hostname, and so on, that you want to configure on the Cisco Spaces: Connector.
14. Enter the time zone.
15. Enter the Network Time Protocol (NTP) server name to synchronize the system time with the NTP server's or leave it blank if you do not want to configure an NTP server.
16. Set a new password for the **root** user.
17. Set a new password for the **dnasadmin** user, which is user with administrative privileges.
18. Copy and save the URL before the automatic reboot. You can use this URL later to open the Cisco Spaces: Connector GUI.

DETAILED STEPS

-
- Step 1** Download [Connector](#) VHDX image from Cisco.com and store the VHDX in a folder location where you plan to create the Hyper-V instance.
- Step 2** Right-click the vSwitch created, and select **New > Virtual machine**.

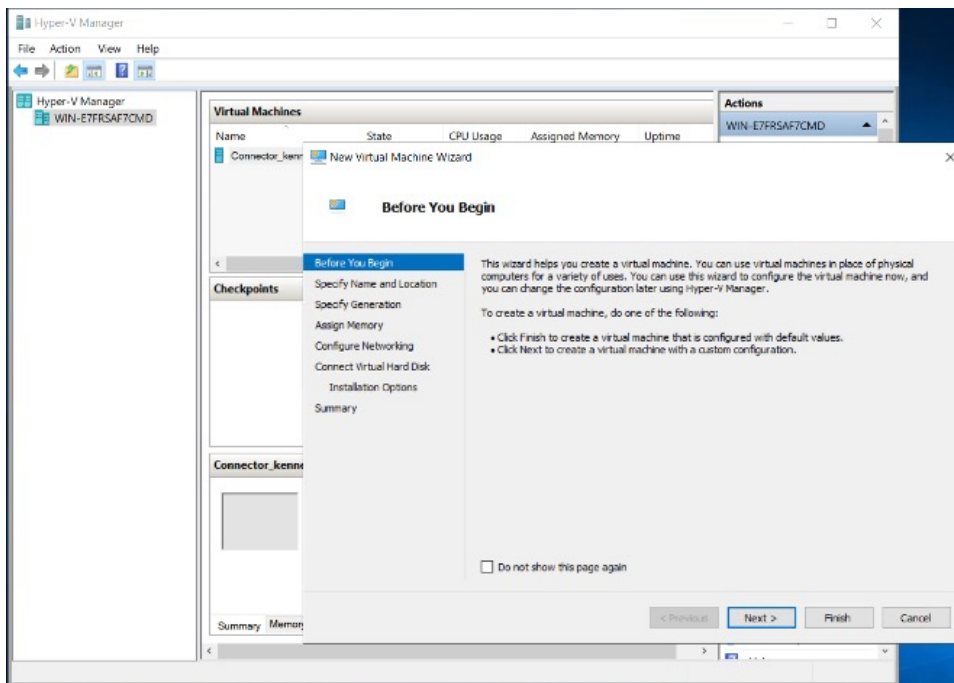
Figure 41: Start Hyper-V deployment



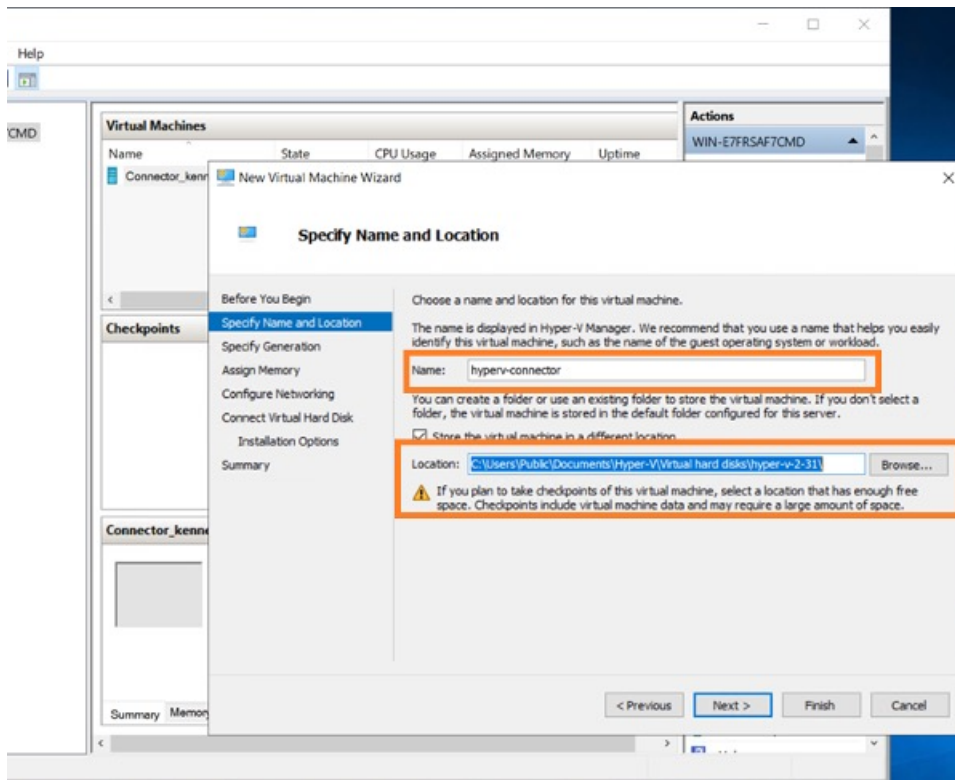
Note Do not use **Import Virtual Machine** or **New > Hard Disk** options.

Step 3 Click **Next** to begin Hyper-V deployment.

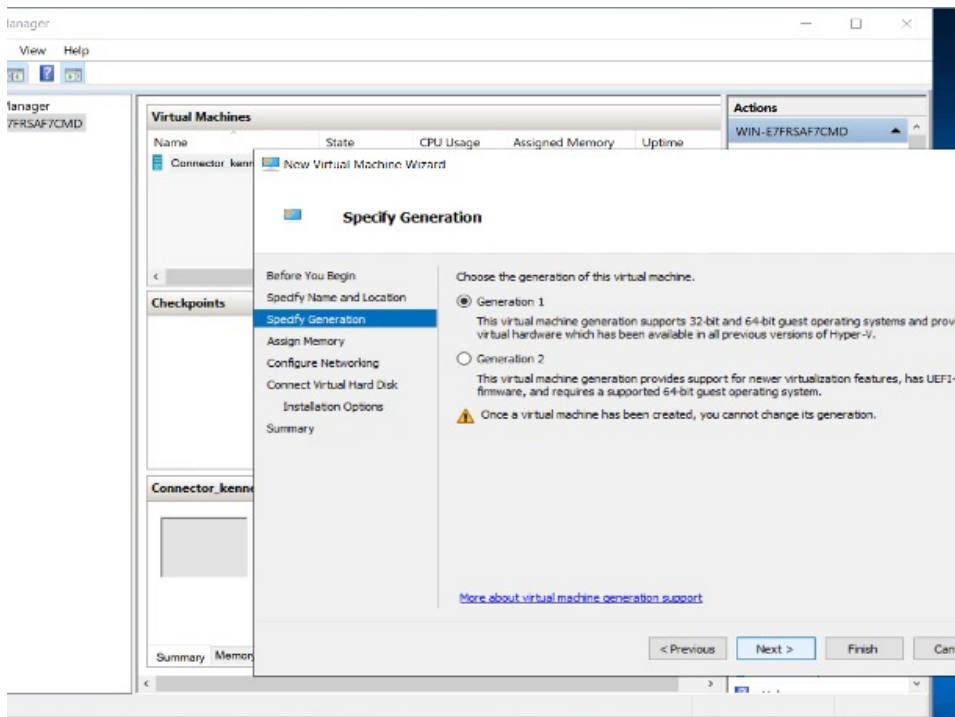
Figure 42: Start Hyper-V deployment



Step 4 Provide the **Name** of the Connector and select the location to create the virtual machine.



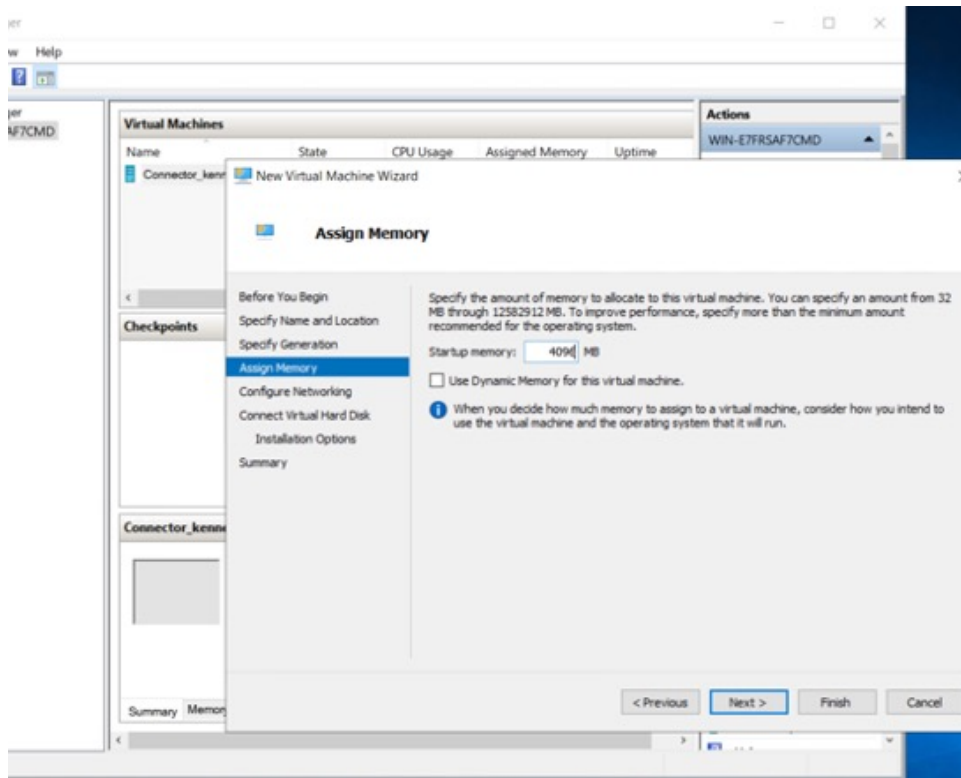
Step 5 In the **Specify Generation** page, choose **Generation 1 VM**.



Note Generation 2 VM is not supported.

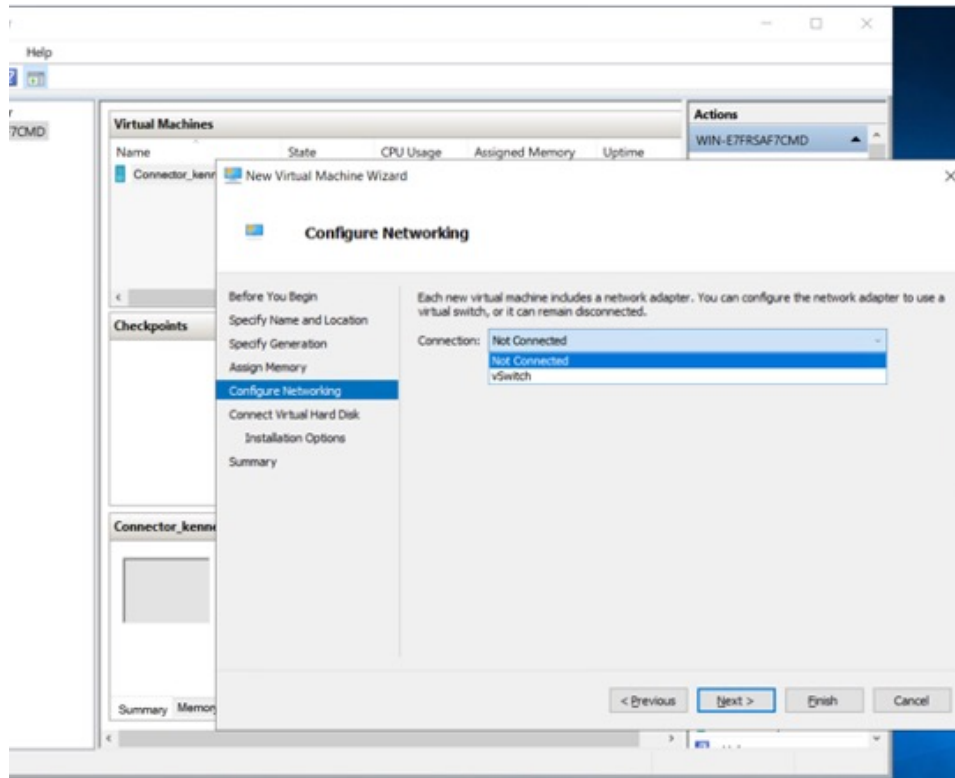
Step 6 In the **Assign Memory** page, specify 4096 MB (4GB) of memory for the virtual machine instance.

Note 4096 MB (4GB) of memory is equivalent to the standard configuration of OVA.



Step 7 In the **Configure Networking** page, select the vSwitch that you created as a pre-requisite.

Figure 43: Select vSwitch



Step 8 In the **Connect Virtual Hard Disk** page, select the **Use an existing hard disk** option, and select the folder location where the VHDX file has been stored (Pre-requisite).

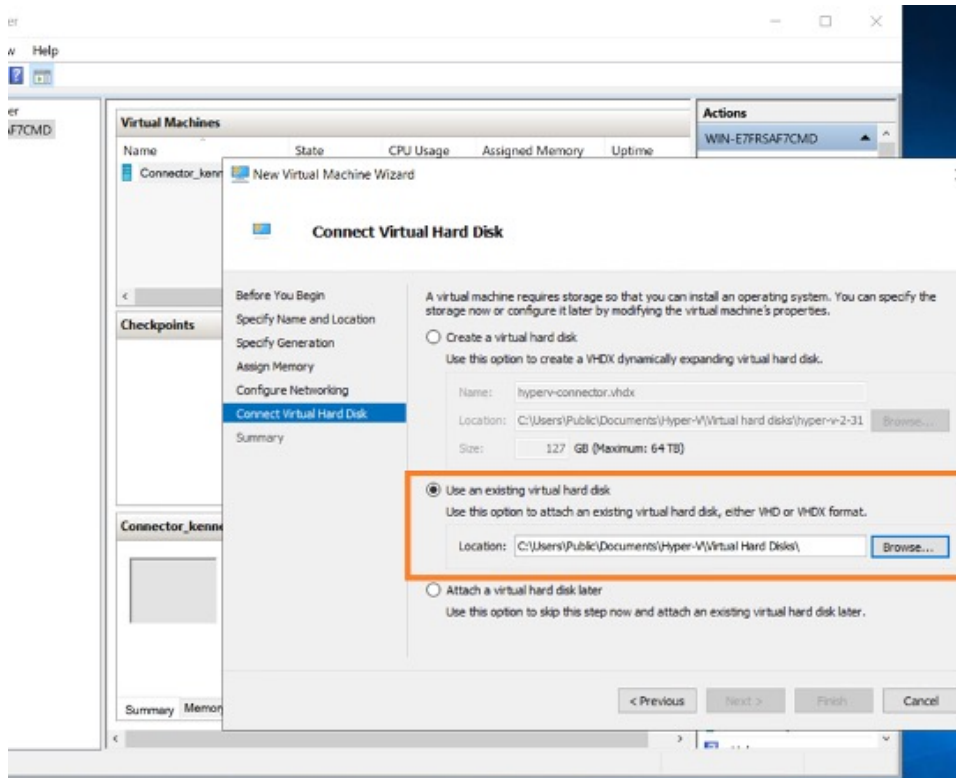
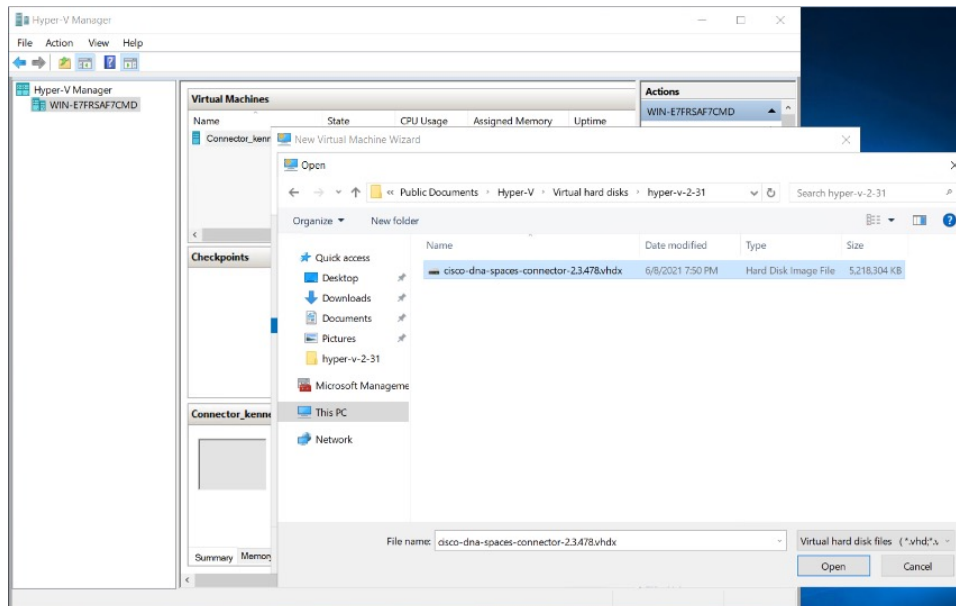
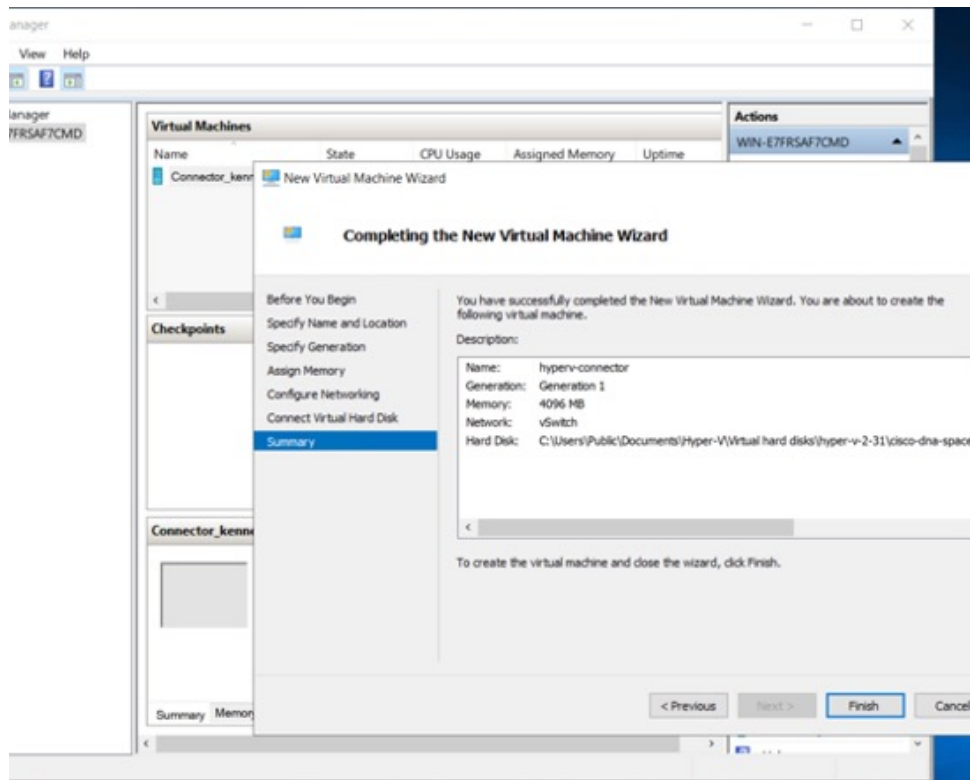


Figure 44: Folder Location where VHDX file is stored

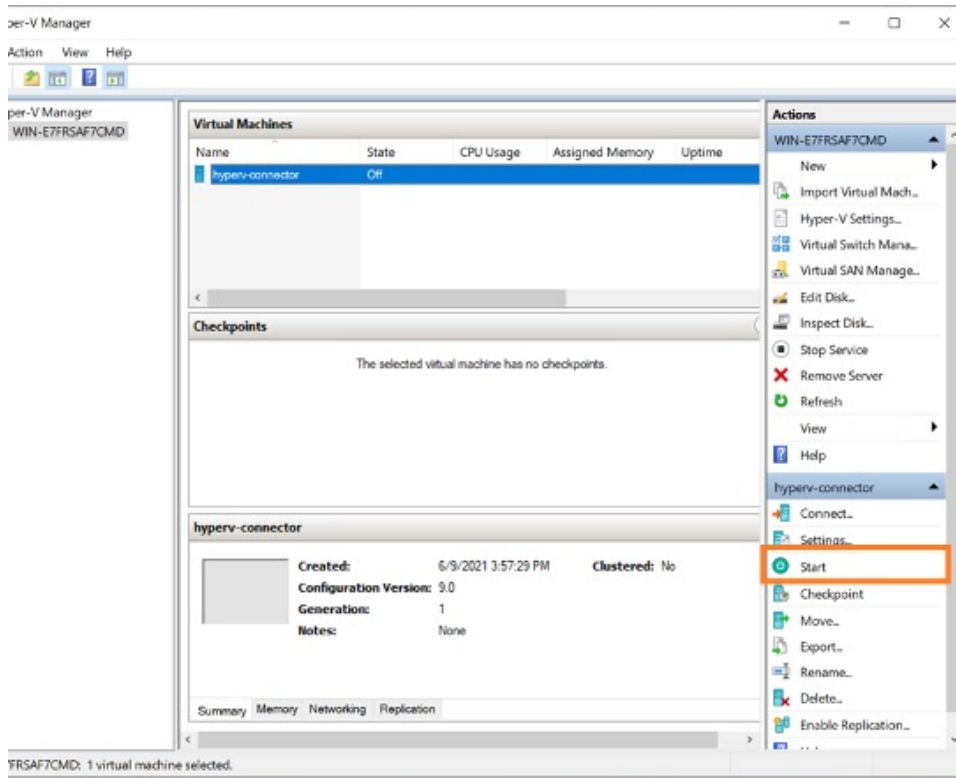


Step 9 In the **Completing the New Machine Wizard** page, a final summary is displayed. Review this summary and click **Finish**.

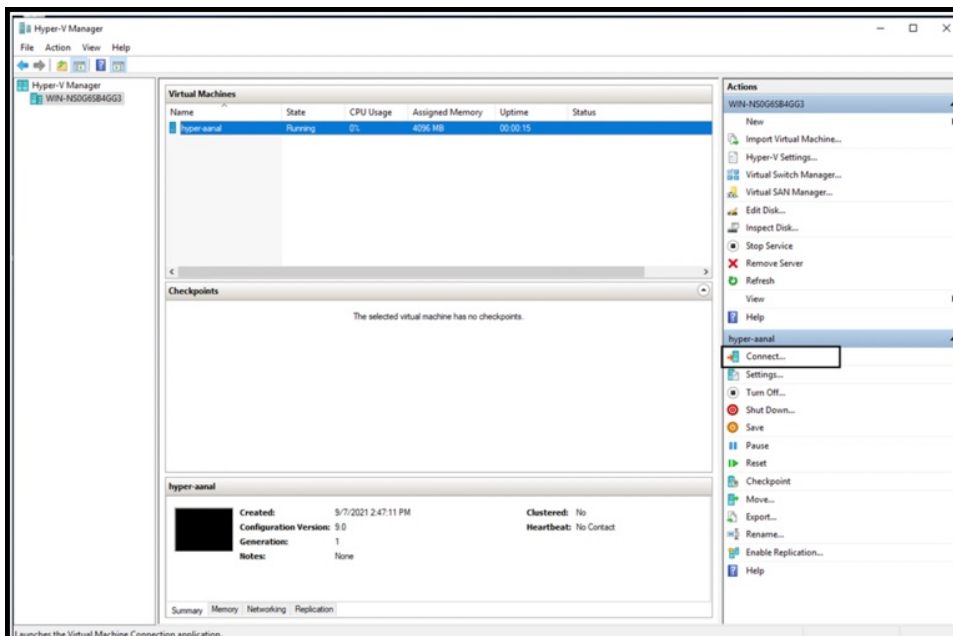


A Hyper-V instance is created.

Step 10 Select the Hyper-V instance created, and click **Start**.



Step 11 Select the Hyper-V instance created, and click **Connect** to open the Hyper-V console.



The virtual machine console is opened.

Step 12 Log in to the terminal and enter the default username **root** and default password **cisco**.

Step 13 Enter the network settings by specifying parameters such as IP address, hostname, and so on, that you want to configure on the Cisco Spaces: Connector.

```

cmx-connector-ntp-test-2
Starting network setup
Please enter hostname: connector
Please enter IP address: 10.22.244.104
Please enter netmask: 255.255.255.0
Please enter gateway: 10.22.244.1
Please enter DNS server: 172.16.100.100
Please enter search domain name:
Confirm network settings? (yes/no) _

```

Note Because this configuration screen times out in 60 seconds, ensure that you provide the input on time to avoid reconfiguration.

You can add multiple DNS server as a comma separated list in this step. Once the task is complete and the Cisco Spaces: Connector is deployed, you can login to the Connector CLI, and run the **connectoretl networkconfig** command to add more DNS servers or edit the existing list.

Step 14 Enter the time zone.

```

dhanashri-conn-545-11
Timezone setup
Would you like to setup timezone? (blank for default value (UTC))
y
1. Africa - Press 1
2. America - Press 2
3. Asia - Press 3
4. Australia - Press 4
5. Europe - Press 5
Please select an option from the list above: (blank for default (Default value is 1))
2
1. America/Anchorage - Press 1
2. America/Buenos_Aires - Press 2
3. America/Chicago - Press 3
4. America/Denver - Press 4
5. America/Los_Angeles - Press 5
6. America/Mexico_City - Press 6
7. America/New_York - Press 7
8. America/Phoenix - Press 8
9. America/R Regina - Press 9
10. America/Santiago - Press 10
11. America/Sao_Paulo - Press 11
12. America/Toronto - Press 12
13. America/Vancouver - Press 13
Please select an option from the list above: (blank for default (Default value is 1))
5

```

```

dhanashri-conn-545-11
Timezone set successfully
  Local time: Thu 2020-02-26 15:49:10 PST
  Universal time: Thu 2020-02-26 23:49:10 PST
  RTC time: Thu 2020-02-26 15:49:10 PST
  Time zone: America/Los_Angeles
  NTP enabled: yes
  NTP synchronized: no
  RTC in local TZ: yes
  DST active: no
  Last DST change: DST ended at
                  Sun 2019-11-03 01:59:59 PDT
                  Sun 2019-11-03 01:00:00 PST
  Next DST change: DST begins (the clock jumps one hour forward) at
                  Sun 2020-03-08 01:59:59 PST
                  Sun 2020-03-08 03:00:00 PDT

Warning: The system is configured to read the RTC time in the local time zone.
This mode can not be fully supported. It will create various problems
with time zone changes and daylight saving time adjustments. The RTC
time is never updated, it relies on external facilities to maintain it.
If at all possible, use RTC in UTC by calling
'timedatectl set-local-rtc 0'.

Please hold on... Fetching additional configurations...

```

- Step 15** Enter the Network Time Protocol (NTP) server name to synchronize the system time with the NTP server's or leave it blank if you do not want to configure an NTP server.

Figure 45: Enter NTP Setting

```

cmx-connector-ntp-test-2
Configure NTP
Please enter the NTP server name (blank for no NTP server): _

```

- Step 16** Set a new password for the **root** user.

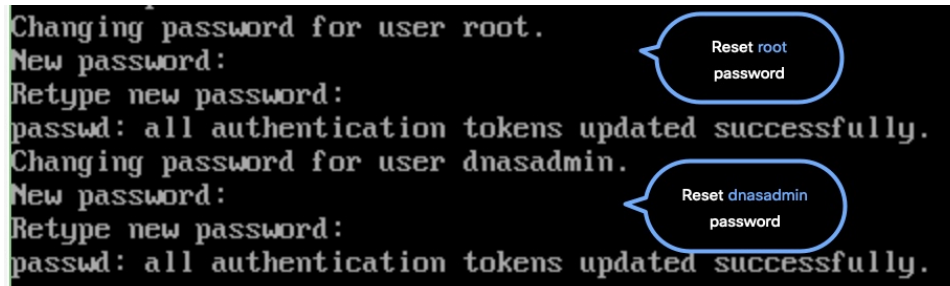
```

Changing password for user root.
New password:
Retype new password:
passwd: all authentication tokens updated successfully.
Changing password for user dnasadmin.
New password:
Retype new password:
passwd: all authentication tokens updated successfully.

```

- Step 17** Set a new password for the **dnasadmin** user, which is user with administrative privileges.

```
Changing password for user root.  
New password:  
Retype new password:  
passwd: all authentication tokens updated successfully.  
Changing password for user dnasadmin.  
New password:  
Retype new password:  
passwd: all authentication tokens updated successfully.
```



- Step 18** Copy and save the URL before the automatic reboot. You can use this URL later to open the Cisco Spaces: Connector GUI.

```
DNS Spaces Connector UI:  
https://10.22.244.90  
Username log in: dnasadmin  
The install is complete, a reboot will occur in 5 seconds...
```



CHAPTER 9

Connector on Cisco Spaces

- [Creating a Connector Instance and Retrieving a Token from Cisco Spaces \(Wired\)](#), on page 65
- [Retrieving a Token for a Connector from Cisco Spaces \(Wireless\)](#), on page 67
- [Activating the Cisco Spaces: Connector](#), on page 70

Creating a Connector Instance and Retrieving a Token from Cisco Spaces (Wired)

This procedure shows you how to connect the Connector with your Cisco Spaces account.

In the following procedure, you generate a token for each Connector that you add to your Cisco Spaces account. Each token is specific to a Connector and hence enables Cisco Spaces to identify and connect to the Connector.

Cisco Spaces supports multiple Connectors, and you can associate each Connector with one or multiple controllers.



Note A Cisco Spaces: Connector instance can communicate with only one Cisco Spaces account at a time.

Before you begin

Download and deploy the Cisco Spaces: Connector OVA.

Step 1 Log in to **Cisco Spaces >Setup >Wired Networks**.

Note The Cisco Spaces URL is region-dependent.

Step 2 From the **Step 2: Configure Spaces Connector** area, click **Create a new**

1 Install Spaces Connector OVA
Download and install Spaces Connector OVA as a virtual machine.
[Download Spaces Connector](#)

2 Configure Spaces Connector
You will need a token to configure Spaces Connector. You need to connect to `https://<your connector IP>/` from a browser to configure the token. You can optionally configure Spaces Connector to connect via HTTPS proxy.

1 / 1 connector(s) active [Create a new token](#)
[View Connectors](#)

3 Add Switch
Associate Switches with Cisco DNA Spaces Connector(s)

1 Switches added [Add Switches](#)
[View Switches](#)

4 Import Maps
If you have wired devices and sensors plotted Prime/DNAC you can import them in to the location hierarchy

2 buildings imported [Import/Sync Maps](#)
2 floors imported [Map Upload History](#)
[Manage Maps](#)

token.

Step 3 In the **Create a new token** page, enter a name for the Connector. Click **Generate Token**. A token is generated. Copy this token by using the copy button. Configure this on the Connector UI. Once configured, a new Connector is added and the Status turns to **Active**.

← Spaces Connectors [Create New Connector](#)

Name	Switches	# of Controllers	# of APs	Status	Last Modified	Last Heard
s Version: N/A IP Address: N/A	0	0	0	Inactive	Sep 16, 2021, 9:11:27 PM	Never
walkki-en-com1 Version: N/A IP Address: N/A	0	0	0	Inactive	Sep 10, 2021, 10:14:36 PM	Never
walkki-en-com1 Version: N/A IP Address: N/A	0	0	0	Inactive	Mar 13, 2020, 9:44:03 PM	Never

First | Previous | 1 | Next | Last (1 - 3 of 3) : 1 page

Step 4 From the Spaces Connector page displayed, click the three dots button of the Connector that you just added. Click **Manage IoT Services**.

Step 5 In the **Manage IoT Service** page, click the three dots button of a switch. Choose **Enable Service** to enable IoT stream.

[Configure the Wired IoT Manage Stream.](#)

Retrieving a Token for a Connector from Cisco Spaces (Wireless)

This procedure shows you how to connect the Connector with your Cisco Spaces account.

In the following procedure, you generate a token for each Connector that you add to your Cisco Spaces account. Each token is specific to a Connector and hence enables Cisco Spaces to identify and connect to the Connector.

Cisco Spaces supports multiple Connectors, and you can associate each Connector with one or multiple controllers.



Note A Cisco Spaces: Connector instance can communicate with only one Cisco Spaces account at a time.

Before you begin

Download and deploy the Cisco Spaces: Connector OVA.

Step 1 Log in to **Cisco Spaces**.

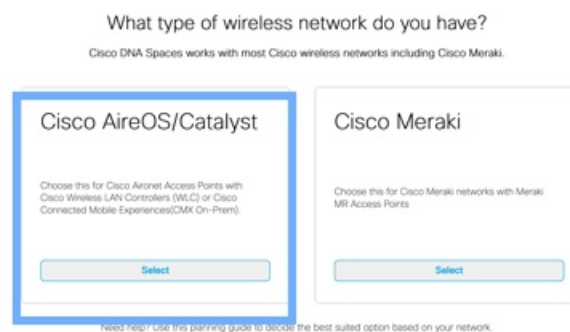
Note The Cisco Spaces URL is region-dependent.

Step 2 From the left navigation pane, choose **Setup > Wireless Networks**.

Step 3 In the **Get your wireless network connected with Cisco DNA Spaces** area, click **Add New**.

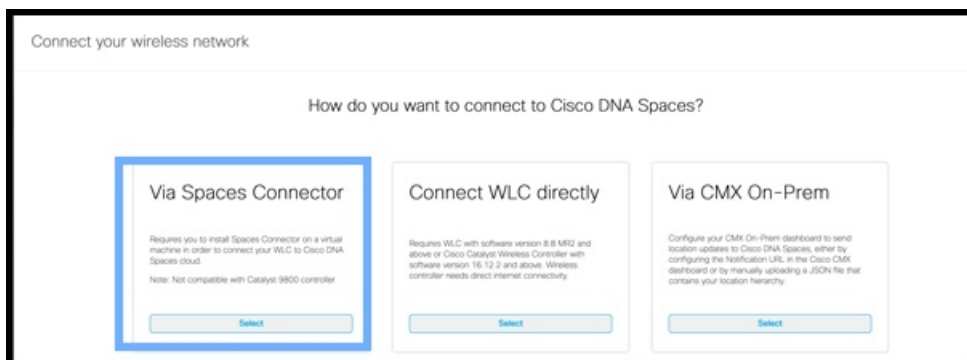
Step 4 In the **Cisco AireOS/Catalyst** area, click **Select**.

Connect your wireless network

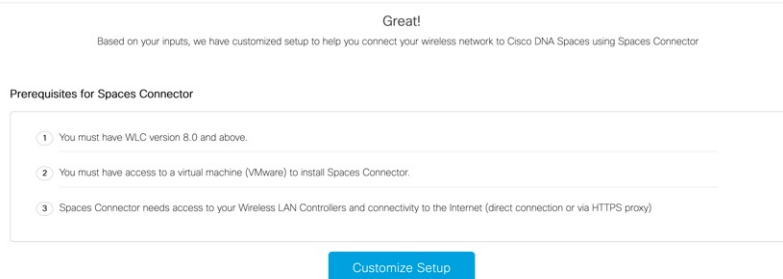


Step 5 In the **Via Spaces Connector** area, click **Select**.

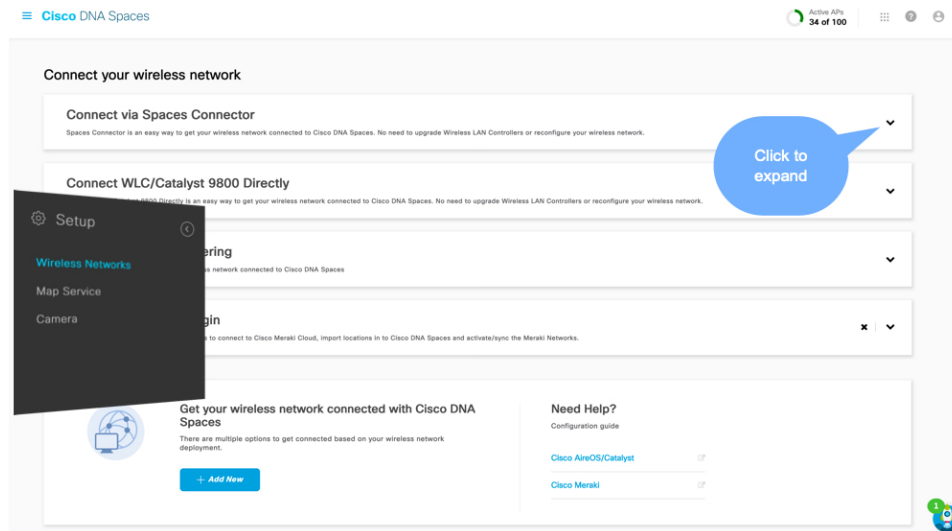
Retrieving a Token for a Connector from Cisco Spaces (Wireless)



Step 6 In the **Prerequisites for Spaces Connector** dialog box, click **Continue Setup**.



Step 7 Expand the **Connect via Spaces Connector** area using the respective drop-down arrow.



Step 8 In the displayed list of steps, from the **Configure Spaces Connector** area, click **Create New Token**.

Spaces Connector is an easy way to get your wireless network connected to Cisco DNA Spaces. No need to upgrade Wireless LAN Controller!

- 1 Install Spaces Connector OVA**
 Download and install Spaces Connector OVA as a virtual machine.
[Download Spaces Connector](#)
- 2 Configure Spaces Connector**
 You will need a token to configure Spaces Connector. You need to connect to <https://<your connector IP>/> from a browser to configure the token. You can optionally configure Spaces Connector to connect via HTTPS proxy.

0 / 46 connector(s) active

[Create a new token](#)
[View Connectors](#)
- 3 Add Controllers**
 Add and associate controllers to your Cisco DNA Spaces Connector(s)

0 / 14 controller(s) active

[Add Controllers](#)
[View Controllers](#)
- 4 Import Controllers into Location Hierarchy**
 Once the controllers are added, you can import them into your location hierarchy. You can only import controllers with at least one access point.

0 / 14 controller(s) imported to location hierarchy

[Import Controllers](#)
[View Location Hierarchy](#)

Step 9 In the **Create a new token** dialog box, enter the name of the Connector.

Create a new token ✕

Please provide a name for the connector

Connector Name

Enter the connector name

The token will automatically configure your connector and allow it to connect to Cisco DNA Spaces

[Generate Token](#)

Step 10 Click **Generate Token**.

Step 11 In the dialog box that appears, click **Copy** to copy the token string.

Activating the Cisco Spaces: Connector

Using the token retrieved for this Connector from Cisco Spaces, this procedure shows you how to activate the Connector.

Before you begin

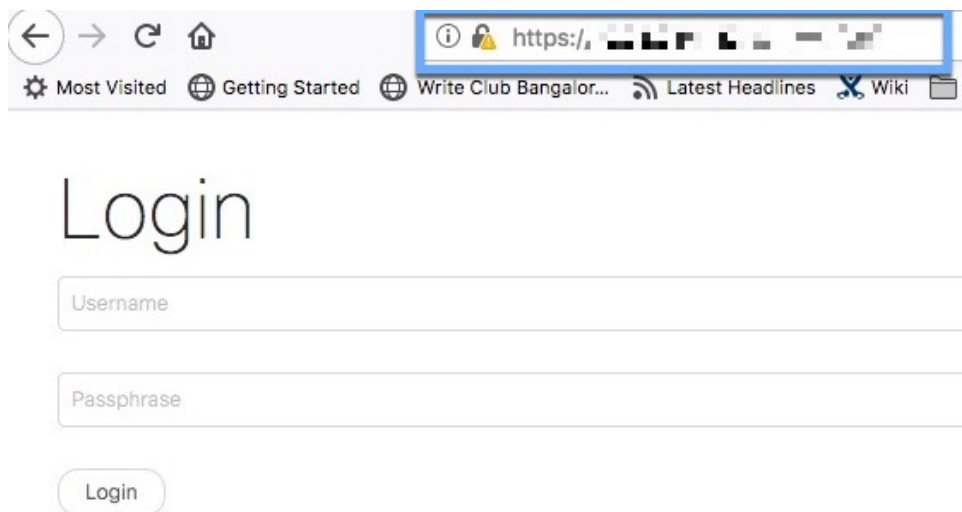
Deploy the Cisco Spaces: Connector OVA and configure an IP address. Retrieve the token for the Connector from Cisco Spaces.

SUMMARY STEPS

1. Launch the Cisco Spaces: Connector GUI and enter the username **dnasadmin** and the password you configured earlier for this user.
2. Click the settings (gear icon) on the top-right corner of the window and choose **Configure Token** and add the token that is received from Cisco Spaces, and click **Save**.
3. Observe the health of various connections on the dashboard.

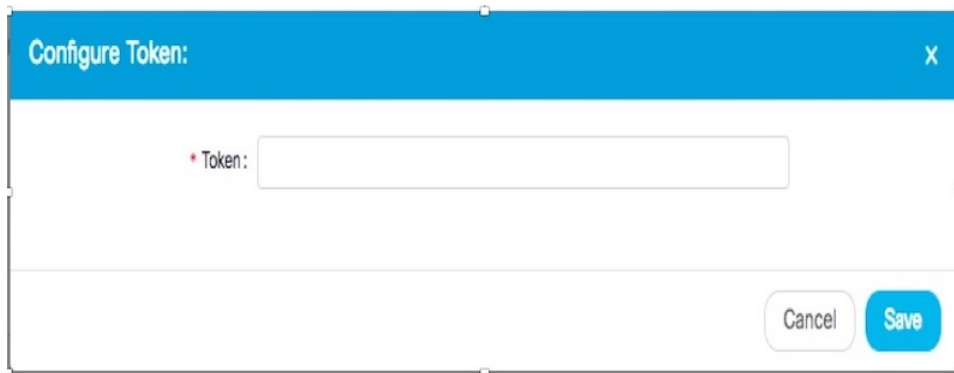
DETAILED STEPS

- Step 1** Launch the Cisco Spaces: Connector GUI and enter the username **dnasadmin** and the password you configured earlier for this user.



The screenshot shows a web browser window with the address bar highlighted in blue, containing the URL `https://`. Below the address bar, there are several tabs: 'Most Visited', 'Getting Started', 'Write Club Bangalor...', 'Latest Headlines', and 'Wiki'. The main content area of the browser displays a login page with the heading 'Login'. There are two input fields: 'Username' and 'Passphrase', and a 'Login' button below them.

- Step 2** Click the settings (gear icon) on the top-right corner of the window and choose **Configure Token** and add the token that is received from Cisco Spaces, and click **Save**.



- Note**
- After entering the token, you may have to wait a few minutes for the Cisco Spaces: Connector to initialize and download the latest docker images from Cisco Spaces. The actual duration depends on the speed of your network connection. The status changes from **Configuring Token** to **Retrieving Connector Status**. The **Configure Token** notification option disappears from the Cisco Spaces: Connector Web UI.

Step 3 Observe the health of various connections on the dashboard.

What to do next

See [Connector GUI, on page 73](#) for a detailed description of the elements of the dashboard.



- Note**
- With [CSCvx02620](#), Cisco Spaces: Connector GUI hangs after entering credentials. The page for entering credentials is displayed, and then the Connector WebUI hangs without any error. You can still SSH into the Connector.

The error is caused when you have added the token from Cisco Spaces to the Connector while there was a problem in the connectivity between the Connector and the Cisco Spaces GUI. If this was the case, the Connector can stop working during the succeeding login attempt.

To recover access to the Connector GUI, you should remove the token from the database.



CHAPTER 10

Connector GUI

- [Connector GUI, on page 73](#)

Connector GUI

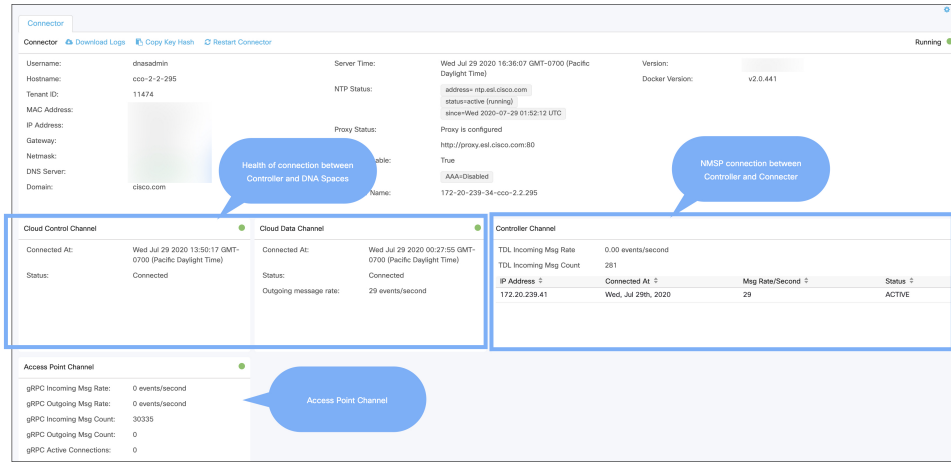
- **Status:** Status of Cisco Spaces: Connector in the top-right corner.
- **Cloud Control Channel:** Health of connection of the control channel between Connector and Cisco Spaces.
- **Cloud Data Channel:** Health of connection of the data channel between Connector and Cisco Spaces.
- **Controller Channel:** NMSP connection between Connector and Cisco AireOS Wireless Controller or the Cisco Catalyst 9800 Series Wireless Controllers.

TDL message rate and message count gives details of telemetry subscriptions. TDL messages populate when the Connector is used as a collector of model-driven telemetry data over telemetry subscription.



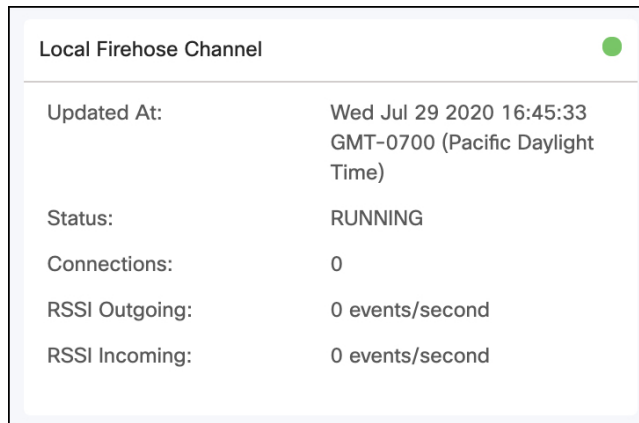
Note Telemetry subscriptions can be created only on Cisco Catalyst 9800 Series Wireless Controllers and Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches over programmable interfaces such as NETCONF.

Figure 46: Connector Details



- **Local Firehose Channel Details:** Status of the two-way channel used to exchange the stream of raw firehose API data between Cisco Spaces and Cisco Spaces-partnered application.

Figure 47: Local Firehose Channel Status (On Connector)



You can also find the local firehose channel status on the Cisco Spaces dashboard.

Figure 48: Local Firehose Channel Status (On Cisco Spaces dashboard)

Connector Details	
Connector Name:	con-88
Connector Version:	v2.0.446
Connector ID:	56580556190729720000
Number of Associated Controllers:	1
Control Channel Connection Status:	Active
Control Channel Connection Duration:	1 minutes 38 seconds
Data Channel Connection Status:	Active
Data Channel Connection Duration:	1 minutes 38 seconds
Last Modified:	Aug 18, 2020, 10:27:55 PM
Last Heard:	Aug 18, 2020, 10:29:16 PM
MAC Address:	00:0c:29:2a:99:f6
IP Address:	10.22.244.88
Data Channel NMSP Messages:	167
NMSP Messages Received:	177
Firehose Status:	RUNNING

- **Access Point Channel Details:** Status of the gRPC channel between Connector and the access points with IoT gateway enabled on it. Data from IoT services is an example of this kind of data.

Figure 49: gRPC Details

Access Point Channel	
gRPC Incoming Msg Rate:	0 events/second
gRPC Outgoing Msg Rate:	0 events/second
gRPC Incoming Msg Count:	30335
gRPC Outgoing Msg Count:	0
gRPC Active Connections:	0



CHAPTER 11

Configuring Proxy

- [Configuring a Proxy](#) , on page 77

Configuring a Proxy

In the Connector GUI, you can also configure the proxy and other privacy settings. You can set up a proxy to connect the Connector to the Cisco Spaces if the Cisco UCS hosting the Connector is behind a proxy. Without this proxy configuration, the Connector is unable to communicate with the Cisco Spaces.

SUMMARY STEPS

1. SSH into the Connector CLI interface. Copy the proxy certificate file to a location accessible by **dnasadmin** user.
2. (Optional) Run the **setproxycert** command from the CLI
3. Return to the Connector GUI and click **set up HTTP Proxy**. Enter your proxy address in the dialog box displayed.

DETAILED STEPS

Step 1 SSH into the Connector CLI interface. Copy the proxy certificate file to a location accessible by **dnasadmin** user.

```
Username:~ username$ scp ~/Downloads/cert.pem dnasadmin@x.x.x.x
Username:~ username$ ssh dnasadmin@x.x.x.x
dnasadmin@x.x.x.x's password:
Last failed login: Mon Oct 22 23:54:08 UTC 2018 from x.x.x.x on ssh:notty
There were 4 failed login attempts since the last successful login.
Last login: Mon Oct 22 22:43:17 2018 from x.x.x.x
```

Step 2 (Optional) Run the **setproxycert** command from the CLI

```
[dnasadmin@connector ~]$ connectorctl setproxycert cert.pem
New cert exists.
Restarting connector container ...
Connector container was restarted.
setProxyCert successful.
```

Step 3 Return to the Connector GUI and click **set up HTTP Proxy**. Enter your proxy address in the dialog box displayed.

Figure 50: Setup Proxy

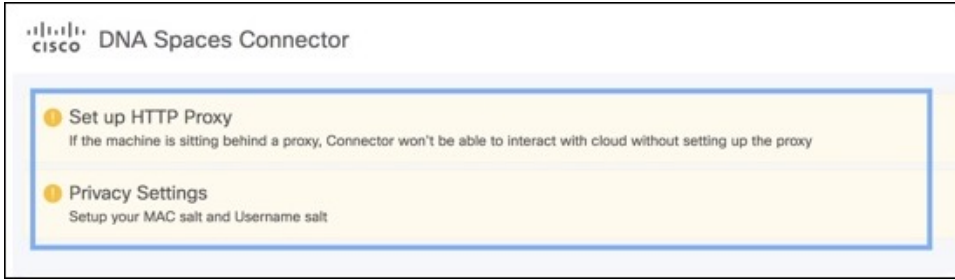
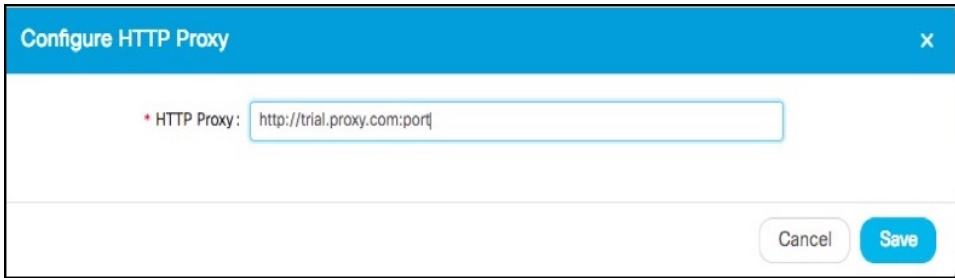


Figure 51: Setup Proxy



You can also configure proxy including basic authentication credentials.

Figure 52: Configuring Proxy With Basic Authentication

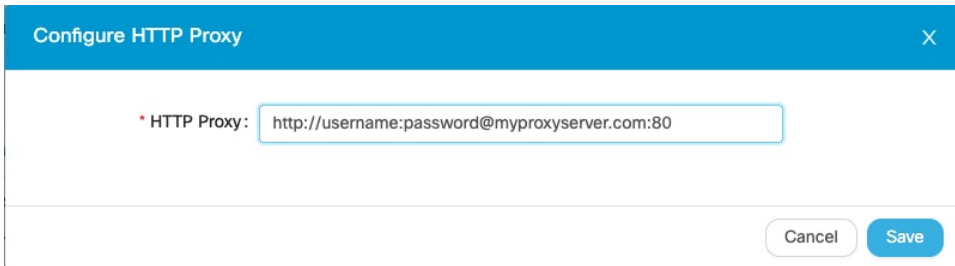
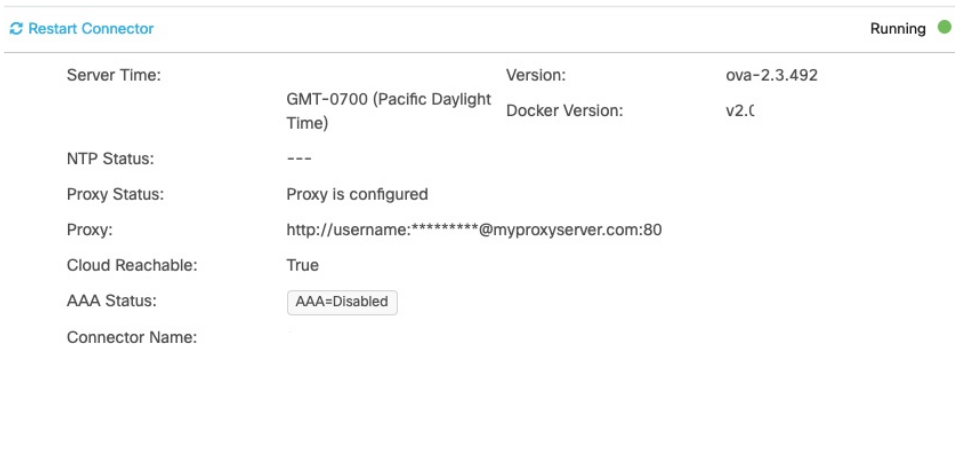


Figure 53: Proxy Configured With Basic Authentication



Troubleshooting Proxy Configuration

SUMMARY STEPS

1. SSH into the Connector CLI interface and ping the proxy server IP address.
2. If you are getting certificate errors such as *curl: (60) Peer's certificate issuer has been marked as not trusted by the user*, perform the following steps to add a proxy server certificate to the Connector.
3. If the previous steps do not resolve the issue, then you must include the **dnaspaces.io** domain in the allowed list for your proxy, and exclude it from HTTPS decryption (if enabled on your proxy).

DETAILED STEPS

Step 1 SSH into the Connector CLI interface and ping the proxy server IP address.

Step 2 If you are getting certificate errors such as *curl: (60) Peer's certificate issuer has been marked as not trusted by the user*, perform the following steps to add a proxy server certificate to the Connector.

- a) Retrieve the certificate used by the proxy, and copy it to the Cisco Spaces: Connector.
- b) Run the **connectorctl setproxycert** command and verify the output.

```
[spacesadmin@spacessadmin ~]$ connectorctl setproxycert squid.pem
New cert exists.
Starting connector container ...
Current version in database: latest
Container: [<Container: adlbledc71>]
Running connector version: latest
setproxycert successful.
```

Note The command may fail if you are using a transparent proxy or if you have not configured your proxy through the GUI. This command can ensure if the certificate is configured correctly.

- c) Reconfigure the token on the Connector.

Step 3 If the previous steps do not resolve the issue, then you must include the **dnaspaces.io** domain in the allowed list for your proxy, and exclude it from HTTPS decryption (if enabled on your proxy).

Note Attempting to perform HTTPS decryption on the dnaspaces.io domain can interfere with or prevent the Websocket connections entirely.



CHAPTER 12

Connect Connector to Cisco AireOS Wireless Controller

- [Configure and Test Connectivity Between a Connector and AireOS Controller, on page 81](#)

Configure and Test Connectivity Between a Connector and AireOS Controller

Before you begin

- Deploy a Connector OVA and activate it using a token from Cisco Spaces.
- Ensure that the IP address of a Cisco AireOS Wireless Controller is reachable from the Cisco Spaces: Connector.



Restriction

- In the context of [CSCvk38081](#), we recommend that you do not add Connector on the same subnet as the dynamic interface of the AireOS controller. However, if you cannot follow this recommendation, you can add the AireOS controller to Connector and configure all the SNMP queries to the IP address of the dynamic interface of the controller.
- We also recommend that you do not add Connector on the same subnet as the service port of the AireOS controller. However, if you cannot follow this recommendation, you can add the AireOS controller to Connector and configure all the SNMP queries to the IP address of the service port of the controller.
- This restriction is a result of a limitation in the AireOS controller. While SNMP queries are usually made to the management IP address, the SNMP response packets are returned with a source IP address field that is configured with the IP address of the dynamic interface or source port.

Step 1 Log in to **Cisco Spaces**.

Note The Cisco Spaces URL is region-dependent.

Step 2 In the Cisco Spaces dashboard, choose **Setup > Wireless Networks**.

- Step 3** Expand the **Connect via Spaces Connector** area using the respective drop-down arrow to display a list of steps.
- Step 4** To test the connectivity from the Connector to an existing AireOS controller, click **View Controllers** in the **Step 3** area, and do the following steps:
- Click the pencil icon to edit an AireOS controller.
 - Choose an active Connector from the **Connector** drop-down list to enable the **Test Connectivity** button.
 - Go to [Step 8](#) to test the connectivity to an existing AireOS controller.
- Step 5** To add a new AireOS controller, click **Add Controllers** from the **Step 3** area.

Spaces Connector is an easy way to get your wireless network connected to Cisco DNA Spaces. No need to upgrade Wireless LAN Controller.

- 1 Install Spaces Connector OVA**
 Download and install Spaces Connector OVA as a virtual machine.
[Download Spaces Connector](#)
- 2 Configure Spaces Connector**
 You will need a token to configure Spaces Connector. You need to connect to <https://<your connector IP>/> from a browser to configure the token. You can optionally configure Spaces Connector to connect via HTTPS proxy.

0 / 46 connector(s) active

[Create a new token](#)
[View Connectors](#)
- 3 Add Controllers**
 Add and associate controllers to your Cisco DNA Spaces Connector(s)

0 / 14 controller(s) active

[Add Controllers](#)
[View Controllers](#)
- 4 Import Controllers into Location Hierarchy**
 Once the controllers are added, you can import them into your location hierarchy. You can only import controllers with at least one access point.

0 / 14 controller(s) imported to location hierarchy

[Import Controllers](#)
[View Location Hierarchy](#)

- Step 6** From the **Connector** drop-down list, choose a Connector.
- Step 7** Enter the **Controller IP** address and **Controller Name**, and from the **Controller Type** drop-down list, choose **WLC (AireOS)** to connect to an AireOS controller.
- Step 8** From the **Controller SNMP Version** drop-down list, choose the SNMP version of the AireOS controller.
- If you choose the **SNMP** version as **v2C**, specify the SNMP read-write community.
 - If you choose the **SNMP** version as **v3**, specify the SNMP v3 version username, password, and authentication protocol credentials. Ensure that SNMP v3 has read-write permissions in the AireOS controller.

Note Both SNMP v2c and SNMP v3 must have read-write permission in the AireOS controller to register the Connector certificate in the AireOS controller. The Connector doesn't support SNMP v1.

Add a Cisco AireOS Wireless Controller (AireOS controller)

Add Controller

Controller Type
WLC (AireOS) ^

Controller SNMP Version
v3 ^

Username
[Redacted]

Authentication Protocol
HMAC-MD5 ^

Password
[Redacted] SHOW

Privacy Protocol
CBC-DES ^

Privacy Password
[Redacted] SHOW

Test Connectivity Ping test to the controller is successful. But SNMP test has failed. Please check

1. Is SNMP enabled on the controller?
2. Can the connector reach SNMP port 161 on the controller?
3. Are correct SNMP RW credentials provided?

Save & Close Save & Add Next Controller

Step 9 Click **Test Connectivity** . Connector issues ping and SNMP commands to check the connectivity to Cisco Spaces using the credentials provided.

Note **Test Connectivity** is enabled only when an active Connector is chosen.

Table 7: Error Description

Status of PING	Status of SNMP Test	Displayed Test Connectivity Message
SUCCESSFUL	SUCCESSFUL	Connectivity test is successful

Status of PING	Status of SNMP Test	Displayed Test Connectivity Message
SUCCESSFUL	FAILED	<p>Ping test is successful, but SNMP test failed. Check the following:</p> <p>Ping test to the AireOS controller is successful, but SNMP test has failed. Check the following:</p> <ul style="list-style-type: none"> • If you are using v2c SNMP, check if the community strings are valid. • If you are using v3 SNMP, check if the credentials are correct. • Check if v2c or v3 mode is enabled in the controller.
FAILED	FAILED	<p>Both ping and SSH test to the AireOS controller have failed. Check the following:</p> <ul style="list-style-type: none"> • Is there IP connectivity between a Connector and a controller? • Is SSH enabled on the AireOS controller? • Is the SSH port 22 of the AireOS controller reachable from the Connector? • Have you provided accurate SSH credentials? • Is AAA enabled with local authentication? • Are you using an interface that is <i>not</i> the wireless management interface for NMSP and SSH connectivity?

Step 10

Click **Save**, and then click **Close**.

You can see the new Catalyst 9800 controller in the **Controller Channel** area of the Connector GUI. The Catalyst 9800 controller that is connected successfully to the Connector appears as **Active**. It takes approximately five minutes for the controller to change to the **Active** state. Refresh your window to view the status change. The added Catalyst 9800 controller is also listed in the **Controller Channel** area of the Connector.

Controller Channel			
TDL Incoming Msg Rate	0.00 events/second		
TDL Incoming Msg Count	281		
IP Address ↕	Connected At ↕	Msg Rate/Second ↕	Status ↕
172.20.239.41	Wed, Jul 29th, 2020	29	ACTIVE

What to do next

You can import the added Catalyst 9800 controller to the Cisco Spaces location hierarchy.



CHAPTER 13

Connect Connector to Cisco Catalyst 9800 Series Wireless Controllers

- [Configure and Test the Connection Between Connector and Catalyst 9800 Controller, on page 87](#)

Configure and Test the Connection Between Connector and Catalyst 9800 Controller

Before you begin

1. Deploy a Connector OVA and activate it using a token from Cisco Spaces.
2. Note down the IP address of a Catalyst 9800 controller that is reachable from the Cisco Spaces: Connector.
3. On the Catalyst 9800 controller CLI, enter the config mode and enable AAA with local authentication using the **aaa authorization exec default local** and **aaa authentication login default local** commands.

On the Catalyst 9800 controller CLI, run the following command in the **enable** mode:

```
show run | sec aaa
```

From the output that is displayed, copy the configuration for **aaa authorization exec default**. In the **config** mode, append the configuration for local authentication to the copied configuration and configure the appended configuration.

For instance, if the output displays **aaa authorization exec default group dnac-network-tacacs-group**, the appended configuration is **aaa authorization exec default group dnac-network-tacacs-group local**. This ensures that the existing configuration is not overwritten.

-
- Step 1** Log in to Cisco Spaces.
- Step 2** In the Cisco Spaces dashboard, choose **Setup > Wireless Networks**.
- Step 3** Expand the **Connect via Spaces Connector** area using the respective drop-down arrow to display a list of steps.
- Step 4** To test the connectivity from the Connector to an existing Catalyst 9800 controller, click **View Controllers** in the **Step 3 Area**.
- a) Click the pencil icon to edit a Catalyst 9800 controller.
 - b) Choose an active Connector from the **Connector** drop-down list to enable the **Test Connectivity** button.

c) Go to [Step 8](#) to test the connectivity to an existing AireOS controller.

Step 5

To add a new Catalyst 9800 controller, click **Add Controllers** from the **Step 3** Area.

Spaces Connector is an easy way to get your wireless network connected to Cisco DNA Spaces. No need to upgrade Wireless LAN Controller!

- 1 **Install Spaces Connector OVA**
Download and install Spaces Connector OVA as a virtual machine.
[Download Spaces Connector](#)
- 2 **Configure Spaces Connector**
You will need a token to configure Spaces Connector. You need to connect to <https://<your connector IP>/> from a browser to configure the token. You can optionally configure Spaces Connector to connect via HTTPS proxy.
0 / 46 connector(s) active [Create a new token](#)
[View Connectors](#)
- 3 **Add Controllers**
Add and associate controllers to your Cisco DNA Spaces Connector(s)
0 / 14 controller(s) active [Add Controllers](#)
[View Controllers](#)
- 4 **Import Controllers into Location Hierarchy**
Once the controllers are added, you can import them into your location hierarchy. You can only import controllers with at least one access point.
0 / 14 controller(s) imported to location hierarchy [Import Controllers](#)
[View Location Hierarchy](#)

Step 6 From the **Connector** drop-down list, choose a Connector.

Step 7 Enter the **Controller IP** address, **Controller Name**, and from the **Controller Type** drop-down list, choose **Catalyst WLC** to connect to a Cisco Catalyst 9800 Series Wireless Controllers.

Step 8 Do one of the following:

- Enter **Netconf username**, **Netconf password**, and **Enable password**. This choice allows the Connector to recover gracefully from NMSP drops and push a fresh configuration to the Catalyst 9800 controller whenever required. If you have not configured an **enable** password in Catalyst 9800 controller you can skip configuring the **Enable password** in this step.
- Copy the configuration commands in the **Catalyst WLC CLI commands** section and run them manually on the Catalyst 9800 controller CLI.

Step 9 (Optional) Run the PING and SSH functionalities to test the reachability to the Catalyst 9800 controller and the credentials by clicking **Test Connectivity**. Note that **Test Connectivity** is available only for an active Connector.

Figure 54: Adding a Catalyst 9800 Controller

Add Controller

Controller Name

■

Controller Type

Catalyst WLC / Catalyst 9800 ^

Netconf Username

■■■

Netconf Password

..... SHOW

Enable Password

..... SHOW

Catalyst WLC CLI Commands

```

aaa new-model

username dca9048dd2f8 mac aaa attribute list cmx_dca9048dd2f8

aaa attribute list cmx_dca9048dd2f8

attribute type password
7e634b76188bf588d9a0922635d8bfd5eb882b5c159df64984bc4579ab8b8c

aaa authorization credential-download wcm_loc_serv_cert local

```

Test Connectivity Connectivity test is successful

Save & Close Save & Add Next Controller

Table 8: Error Description

Status of PING	Status of SSH Credential Test	Meaning of status message combination and possible checks.
SUCCESSFUL	SUCCESSFUL	Connectivity test is successful.

Status of PING	Status of SSH Credential Test	Meaning of status message combination and possible checks.
SUCCESSFUL	FAILED	<p>Ping test to the Catalyst 9800 controller is successful. But SSH test has failed. Check the following:</p> <ul style="list-style-type: none"> a. Is SSH enabled on the controller? b. Is the SSH port 22 of the Catalyst 9800 controller reachable from the Connector? c. Have you provided accurate SSH read-write credentials?
FAILED	SUCCESSFUL	Connectivity test is successful.
FAILED	FAILED	<p>Both Ping and SSH test to the Catalyst 9800 controller have failed. Check the following:</p> <ul style="list-style-type: none"> a. Is there IP connectivity between Connector and controller? b. Is SSH enabled on the Catalyst 9800 controller? c. Is the SSH port 22 of the Catalyst 9800 controller reachable from the Connector? d. Have you provided accurate SSH credentials? e. Is AAA enabled with local authentication? f. Are you using an interface that is NOT the wireless management interface for NMSP and SSH connectivity?

Step 10

Click **Save**, and then click **Close**.

You can see the new Catalyst 9800 controller in the **Controller Channel** area of the Connector GUI. The Catalyst 9800 controller that is connected successfully to the Connector appears as **Active**. It takes approximately five minutes for the controller to change to the **Active** state. Refresh your window to view the status change. The added Catalyst 9800 controller is also listed in the **Controller Channel** area of the Connector.

Controller Channel			
TDL Incoming Msg Rate	0.00 events/second		
TDL Incoming Msg Count	281		
IP Address ↕	Connected At ↕	Msg Rate/Second ↕	Status ↕
172.20.239.41	Wed, Jul 29th, 2020	29	ACTIVE

You can multiple Catalyst 9800 controllers to a Connector.

What to do next

You can import the added Catalyst 9800 controller to the Cisco Spaces location hierarchy.



CHAPTER 14

Connecting a Connector to Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches Series

- [Connecting a Connector to Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches](#), on page 93

Connecting a Connector to Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches

Before you begin

- Deploy a Connector OVA and activate it using a token from Cisco Spaces.
- The IP address of a Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches that is reachable from the Cisco Spaces: Connector.
- Test the Netconf commands on the Cisco Catalyst 9300 Series Switches and Cisco Catalyst 9400 Series Switches

SUMMARY STEPS

1. Log in to Cisco Spaces.
2. In the Cisco Spaces dashboard, choose **Setup > Wired Networks**.
3. From the **Step 3: Add Switches** area, click **Add Switch**.
4. From the **Add Switches** page, select the Connector, enter a name to identify the switch, the switch IP address. **Netconf username**, **Netconf password**, and click the checkbox to acknowledge that you have tested these commands on the switch.
5. Click **Test** to see if the connection to the switch.
6. Do one of the following:
 - Click **Save & Add Next Switch**
 - Click **Save & Close**

DETAILED STEPS

- Step 1** Log in to Cisco Spaces.
- Step 2** In the Cisco Spaces dashboard, choose **Setup > Wired Networks**.
- Step 3** From the **Step 3: Add Switches** area, click **Add Switch**.

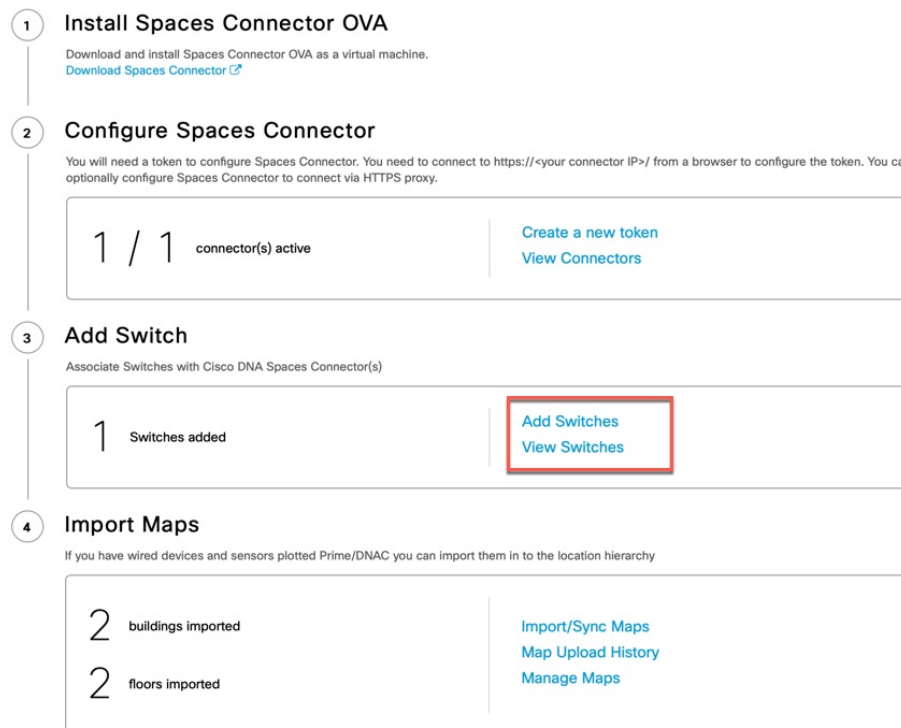


Figure 55:

- Step 4** From the **Add Switches** page, select the Connector, enter a name to identify the switch, the switch IP address. **Netconf username**, **Netconf password**, and click the checkbox to acknowledge that you have tested these commands on the switch.
- Step 5** Click **Test** to see if the connection to the switch.
- Step 6** Do one of the following:
- Click **Save & Add Next Switch**
 - Click **Save & Close**



PART **IV**

Location Hierarchy

- [Location Hierarchy, on page 97](#)



CHAPTER 15

Location Hierarchy

- [Importing a Cisco AireOS Wireless Controller to the Cisco Spaces Location Hierarchy, on page 97](#)

Importing a Cisco AireOS Wireless Controller to the Cisco Spaces Location Hierarchy

This task is not applicable if you want to use map services for importing the locations to Cisco Spaces. See [Importing Locations to the Location Hierarchy Using Map Services](#) in the *Cisco Spaces 2,0 configuration guide*. For X/Y location calculations, you need to use map services and download maps.

Before you begin

- Connect the Cisco AireOS Wireless Controller to the Cisco Spaces: Connector. See [#unique_29](#)
- Ensure that at least one access point connects to your Cisco AireOS Wireless Controller.

-
- Step 1** Log in to Cisco Spaces.
- Step 2** From the left navigation pane, choose **Setup > Wireless Networks**.
- Step 3** Expand the **Connect via Spaces Connector** area using the respective drop-down arrow.

Connect your wireless network

Connect via Spaces Connector
Spaces Connector is an easy way to get your wireless network connected to Cisco DNA Spaces. No need to upgrade Wireless LAN Controllers or reconfigure your wireless network.

Connect WLC/Catalyst 9800 Directly
Connect WLC/Catalyst 9800 Directly is an easy way to get your wireless network connected to Cisco DNA Spaces. No need to upgrade Wireless LAN Controllers or reconfigure your wireless network.

Click to expand

Setup

- Wireless Networks
- Map Service
- Camera

Get your wireless network connected with Cisco DNA Spaces
There are multiple options to get connected based on your wireless network deployment.

[+ Add New](#)

Need Help?
Configuration guide

- [Cisco AireOS/Catalyst](#)
- [Cisco Meraki](#)

Step 4 In the displayed list of steps, click **Import Controller** listed as the fourth step.

Spaces Connector is an easy way to get your wireless network connected to Cisco DNA Spaces. No need to upgrade Wireless LAN Controller:

- 1 Install Spaces Connector OVA**
 Download and install Spaces Connector OVA as a virtual machine.
[Download Spaces Connector](#)
- 2 Configure Spaces Connector**
 You will need a token to configure Spaces Connector. You need to connect to [https://<your connector IP>/](#) from a browser to configure the token. You can optionally configure Spaces Connector to connect via HTTPS proxy.

0 / 46 connector(s) active

[Create a new token](#)
[View Connectors](#)
- 3 Add Controllers**
 Add and associate controllers to your Cisco DNA Spaces Connector(s)

0 / 14 controller(s) active

[Add Controllers](#)
[View Controllers](#)
- 4 Import Controllers into Location Hierarchy**
 Once the controllers are added, you can import them into your location hierarchy. You can only import controllers with at least one access point.

0 / 14 controller(s) imported to location hierarchy

[Import Controllers](#)
[View Location Hierarchy](#)

You can see a list of locations and previously added controllers.

Step 5 Choose a location where you want to import the controller to.

Import Controller ×

Where do you want to import this Controller
 Choose a location that you want to import this controller.

🔍 Search Locations

CXC	<input type="radio"/>
+ 🇬🇧 UK	<input checked="" type="radio"/>
+ 🇺🇸 US	<input type="radio"/>

If the APs of the controllers are grouped as networks based on the naming convention, those network names appear. If you want to maintain the same grouping, select the networks. If the APs are not grouped, network names are not displayed.


Import Controller

Locations

Following are auto discovered locations, select the locations which you wish to add.

<input checked="" type="checkbox"/> Select All	
<input checked="" type="checkbox"/> AVAreaAP	2 Aps
<input checked="" type="checkbox"/> WIN	1 Aps
<input checked="" type="checkbox"/> WIN_AP	5 Aps

You have currently used 1528 APs of your 2000 APs licenses

[Cancel](#) [Prev](#) [Finish](#) 


Step 6 Choose a controller to import.

Import Controller

Select the Controller(s) that you want to import

NOTE: Controller(s) will be added to "192.168.60.11" as additional controller(s)

Controller IP	APs
<input type="checkbox"/> 10.11.12.11	8 Ap

Cancel Prev Finish 

Step 7 Click **Next** and **Finish**.



PART **V**

Privacy Setting

- [Configure Privacy Settings, on page 105](#)



CHAPTER 16

Configure Privacy Settings

- [Configuring Privacy Settings: MAC and Username Salt](#), on page 105

Configuring Privacy Settings: MAC and Username Salt

Cisco Spaces: Connector provides a way to protect the Personal Identity Information (PII) of a user and maintain privacy. A hashing algorithm takes the user input (referred to as Salt) and masks the PII fields. When Cisco Spaces receives the data, the MAC addresses, IP addresses, or usernames are masked and the actual user information is protected. From Cisco Spaces: Connector Release 2.3.2, you can mask IP addresses.



Note This task is optional.

You can configure the MAC Salt and username SALT using the Cisco Spaces: Connector GUI **Privacy settings**.

Configure Privacy Settings

MAC Salt:

Username Salt:

Hide IP Address:

Cancel Save



PART VI

HotSpot (OpenRoaming)

- [Hotspot \(OpenRoaming\), on page 109](#)



CHAPTER 17

Hotspot (OpenRoaming)

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HotSpot (OpenRoaming)

The Cisco Spaces: Connector now supports the OpenRoaming protocol.

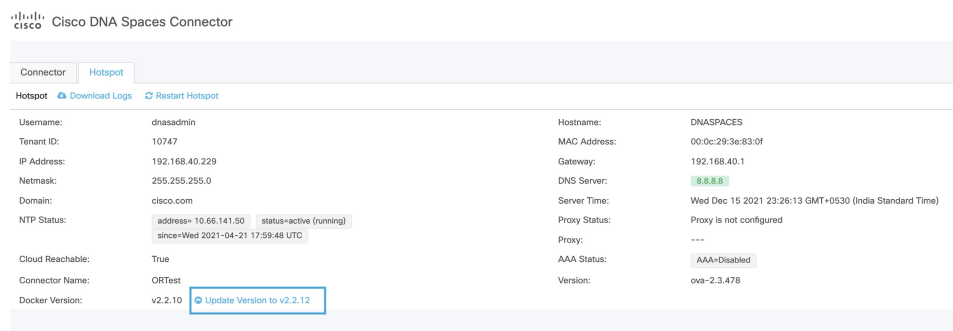
OpenRoaming provides mobile users with hassle-free, friction-less, guest WiFi on-boarding experience by linking together Access Providers (such as: public venues, retailers, airports, and large enterprises) with Identity Providers (such as: service provider carriers, devices, and cloud providers).

OpenRoaming enables users to get connected online automatically and seamlessly after signing in just once using a trusted identity provider. The service is completely secure and fast.

Refer to the [Open Roaming configuration on Cisco Wireless Controller](#) and [Cisco Spaces Setup Guide](#) for detailed steps on configuring OpenRoaming.

Once OpenRoaming is configured, the **Hotspot** tab appears on Connector.

Figure 56: Hotspot Tab



Upgrade the OpenRoaming Docker

You can upgrade the OpenRoaming docker to the latest version from the **Hotspot** tab. Note that the upgrade link appears only if a new upgrade image is available.



PART **VII**

AAA

- [Configure AAA, on page 113](#)



CHAPTER 18

Configure AAA

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Configure AAA

Information About AAA

You can now forward Cisco Spaces: Connector authentications to a remote Authentication, Authorization, and Accounting (AAA) server (and bypass local authentication). You can use the command line to configure AAA. AAA-authenticated users can access the Connector Web UI with the same access rights as the **dnasadmin** user. Once you activate AAA on the Connector, you can no longer use the **dnasadmin** user to log in to the Connector.



Note You can use the **dnasadmin** user to access the Web UI in the following scenarios:

- If you have configured AAA incorrectly.
- If you are unable to reach the AAA server.



Note With [CSCvt29826](#), AAA with IPsec is not compatible with a certificate is generated on a Connector of key type Elliptic Curve Digital Signature Algorithm (ECDSA) that is generated with the **connectorctl generatecert** command.

The communication between Connector and the AAA server is through Remote Authentication Dial-In User Service (RADIUS).

You can choose to encrypt the UDP traffic using the IPsec Protocol. The supported IPsec authentication types are **pubkey** and **PSK**.

For the pubkey authentication type, provide a CA certificate file of AAA Server (PEM format).

For the PSK authentication type, choose to autogenerate the PSK or provide PSK configured in AAA server.

Configure AAA

Before you begin

- To enable IP Security using Pubkey authentication type, copy the CA Certificate of the AAA server to the directory location `/home/dnasadmin` and rename the certificate as **radiusca.pem**.

SUMMARY STEPS

- connectorctl aaa enable**
- connectorctl aaa edit**
- On the Connector Web UI, check the AAA status in the **AAA Status** field

DETAILED STEPS

Step 1 connectorctl aaa enable

Example:

```
[cmxadmin@cmxnew-01 ~]$ connectorctl aaa enable
Do you want to configure AAA Server? [yes/no] [yes]:
Enter AAA Server Host IP : 10.22.244.114
Enter AAA Server Port [1812]:
Enter AAA Server's shared secret key :
Repeat for confirmation:
Do you want to enable IPsec? (y/n) [n]:

AAA Server configured successfully
Connection to AAA Server Successful. AAA Settings are correct.
[cmxadmin@cmxnew-01 ~]$
```

Enable AAA.

Step 2 connectorctl aaa edit

Example:

This example configures AAA with IP Security with Pubkey Authentication type.

Example:

```
[cmxadmin@cmxnew-01 ~]$ connectorctl aaa edit
Do you want to CHANGE AAA Server settings? [yes/no] [yes]:
Enter AAA Server Host IP [10.22.244.114]:
Enter AAA Server Port [1812]:
Enter AAA Server's shared secret key :
Repeat for confirmation:
Do you want to enable IPsec? (y/n) [n]: y
Enter AAA Server's DNS name : aaa-srv-01
Select IPsec Auth Type: (pubkey/psk) [pubkey]:
AAA Server's CA Certificate file : radiusca.pem

AAA Server configured successfully
Connection to AAA Server Successful. AAA Settings are correct.
IPsec is Enabled
IPsec Status:
Security Associations (1 up, 0 connecting):
    aaa[1]: ESTABLISHED 0 seconds ago, 10.22.244.100[cmxnew-01]...10.22.244.114[aaa-srv-01]
```

```
aaa{1}:  INSTALLED, TUNNEL, reqid 1, ESP SPIs: c6c620cb_i c06dcc78_o
aaa{1}:  10.22.244.100/32 === 10.22.244.114/32
```

Example:

This example configures AAA with IP Security with PSK Authentication type, providing the PSK value from the RADIUS server.

```
[cmxadmin@cmxnew-01 ~]$ connectorctl aaa edit
Do you want to CHANGE AAA Server settings? [yes/no] [yes]:
Enter AAA Server Host IP [10.22.244.114]:
Enter AAA Server Port [1812]:
Enter AAA Server's shared secret key :
Repeat for confirmation:
Do you want to enable IPsec? (y/n) [y]:
Enter AAA Server's DNS name [aaa-srv-01]:
Select IPsec Auth Type: (pubkey/psk) [pubkey]: psk
Do you want to auto-generate ('a') OR provide ('p') PSK from Radius Server ? [a]: p
Enter PSK from Radius Server : 7dBoZXKhadFMsyJ8e9HsBxdajnPcxS

AAA Server configured successfully
Connection to AAA Server Successful. AAA Settings are correct.
IPsec is Enabled
IPsec Status:
Security Associations (1 up, 0 connecting):
  aaa[1]: ESTABLISHED 1 second ago, 10.22.244.100[cmxnew-01]...10.22.244.114[aaa-srv-01]
  aaa{1}:  INSTALLED, TRANSPORT, reqid 1, ESP SPIs: c59d3960_i cf338432_o
  aaa{1}:  10.22.244.100/32 === 10.22.244.114/32
  aaa{2}:  INSTALLED, TRANSPORT, reqid 1, ESP SPIs: c75d414b_i c7e495e2_o
  aaa{2}:  10.22.244.100/32 === 10.22.244.114/32
```

Example:

This example configures AAA with IP Security with PSK Authentication type and autogenerating a new PSK value.

```
[cmxadmin@connector-01 ~]$ connectorctl aaa edit
[cmxadmin@connector-01 ~]$ connectorctl aaa edit
Do you want to CHANGE AAA Server settings? [yes/no] [yes]:
Enter AAA Server Host IP [10.22.244.114]:
Enter AAA Server Port [1812]:
Enter AAA Server's shared secret key :
Repeat for confirmation:
Do you want to enable IPsec? (y/n) [y]:
Enter AAA Server's DNS name [aaa-srv-01]:
Select IPsec Auth Type: (pubkey/psk) [psk]:
Do you want to auto-generate ('a') OR provide ('p') PSK from Radius Server ? [a]: a
Generated PSK value = 3AhBgueQQ6YBkKMwqIr6jyxIuG9ekw8g

AAA Server configured successfully
Connection to AAA Server Successful. AAA Settings are correct.
IPsec is Enabled
IPsec Status:
Security Associations (0 up, 0 connecting):
  no match
```

The IP Security status indicates zero security associations indicating that the IP Security tunnel isn't yet established successfully. You can verify the same a few seconds later using the **connectorctl aaa show** command and comparing the PSK values.

```
[cmxadmin@connector-01 ~]$ connectorctl aaa show
AAA Server is Enabled
AAA Server IP: 10.22.244.114
AAA Server Port: 1812
Shared Secret: **<<masked>>**
```

```

IPSec is Enabled
AAA Server DNS: aaa-srv-01
IPSec Auth type: psk
IPSec PSK: 3AhBgueQQ6YBkKMwqIr6jyxIuG9ekw8g
IPSec Status:
Security Associations (1 up, 0 connecting):
    aaa[3]: ESTABLISHED 20 seconds ago, 10.22.244.100[connector-01]...10.22.244.114[aaa-srv-01]

    aaa{3}: INSTALLED, TRANSPORT, reqid 1, ESP SPIs: ca4688d1_i c24be7d9_o
    aaa{3}: 10.22.244.100/32 === 10.22.244.114/32
Connection to AAA Server Successful. AAA Settings are correct.

```

Edit an existing AAA configuration.

Step 3 On the Connector Web UI, check the AAA status in the AAA Status field

Figure 57: AAA Enabled with IP Security and PubKey

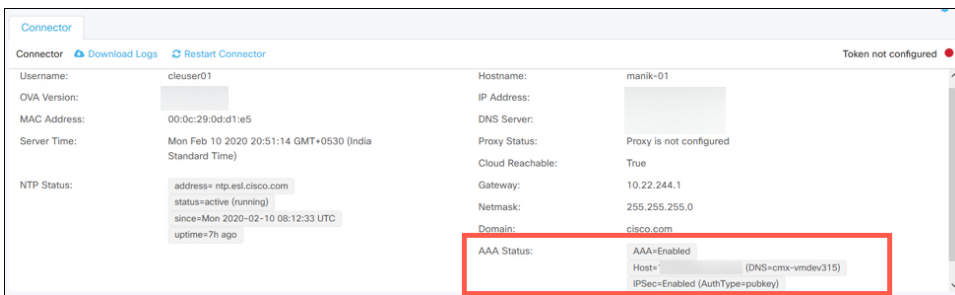
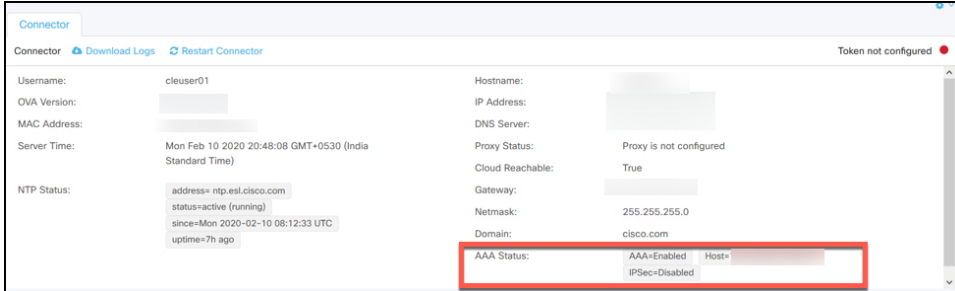


Figure 58: AAA Enabled without IP Security



AAA is enabled.

What to do next

You can disable AAA using the **connectorctl aaa disable** command. If you have IPSec enabled, you can choose to restart the IPSec tunnel using the **connectorctl aaa restart** command, if necessary



PART **VIII**

Connectors in Active-Active

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CHAPTER 19

Connectors in Active-Active

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- [Restrictions, on page 119](#)
- [Connector Active-Active vs Cisco CMX High Availability, on page 121](#)
- [Configuring Connectors in Active-Active, on page 121](#)
- [Configuring Connectors in Active-Active \(Wired\), on page 124](#)

Connector Active-Active

You can pair two Cisco Spaces: Connectors in an active-active mode to enable the uninterrupted flow of data to Cisco Spaces.

1. You retrieve a token from Cisco Spaces and configure the token on two different Connectors. Each Connector must have a unique IP address.
2. Both Connectors receive configurations from Cisco Spaces.
3. The Connectors can then connect to devices and send data back to Cisco Spaces.
4. Cisco Spaces then manages the redundant data.
5. If one Connector is down, the other Connector continues to send data.

Restrictions

- On the Cisco Spaces dashboard, there is no configuration required for two Connectors to be an active-active pair.
- Both Connectors connect to all Controllers and send traffic to Cisco Spaces. The traffic from Controllers to Cisco Spaces hence increases.
- To be an active-active Connector pair, two Connectors must run OVA version 2.3 or higher.
- There is no failover support for Hyperlocation, and IoT Service. Reprovision these services after a failover.



Note FastLocate is re-established after failover with a delay of three to four minutes.

- With [CSCvv38762](#), there is no failover support for IoT Service. Reprovision these services after a failover.
- There is no support for monitoring the Connector active-active feature.
- With [CSCvv34216](#), a Connector active-active pair has only one Connector managing the **Controller Channel** and the other Connector managing the **AP Channel**.

Figure 59: Connector managing Controller Channel only. AP Channel statistics is zero.

The screenshot shows the configuration and status of a Cisco DNA Spaces Connector named 'falcon-ha2'. The connector is running and has the following details:

- General Info:** Username: dnasadmin, Hostname: falcon-ha2, Server Time: Wed Aug 19 2020 19:55:49 GMT-0700 (Pacific Daylight Time), Version: owa-2.3.460.
- Network Info:** IP Address: 172.20.239.77, Gateway: 172.20.239.1, Netmask: 255.255.255.0, DNS Server: 171.20.166.183, Domain: cisco.com.
- Channels:**
 - Cloud Control Channel:** Connected At: Wed Aug 19 2020 19:38:41 GMT-0700 (Pacific Daylight Time), Status: Connected.
 - Cloud Data Channel:** Connected At: Wed Aug 19 2020 19:38:41 GMT-0700 (Pacific Daylight Time), Status: Connected, Outgoing message rate: 58 events/second.
 - Controller Channel:** TDL Incoming Msg Rate: 0.00 events/second, TDL Incoming Msg Count: 45, IP Address: 172.20.239.66, Connected At: Wed, Aug 19th, 2020, Mig Rate/Second: 58, Status: ACTIVE.
 - Access Point Channel:** gRPC Incoming Msg Rate: 0 events/second, gRPC Outgoing Msg Rate: 0 events/second, gRPC Incoming Msg Count: 0, gRPC Outgoing Msg Count: 0, gRPC Active Connections: 0.

Figure 60: Connector managing AP Channel only. Controller Channel statistics is zero.

The screenshot shows the configuration and status of a Cisco DNA Spaces Connector named 'falcon-ha1'. The connector is running and has the following details:

- General Info:** Username: dnasadmin, Hostname: falcon-ha1, Server Time: Wed Aug 19 2020 19:50:24 GMT-0700 (Pacific Daylight Time), Version: owa-2.3.460.
- Network Info:** IP Address: 172.20.239.76, Gateway: 172.20.239.1, Netmask: 255.255.255.0, DNS Server: 171.20.166.183, Domain: cisco.com.
- Channels:**
 - Cloud Control Channel:** Connected At: Wed Aug 19 2020 19:40:33 GMT-0700 (Pacific Daylight Time), Status: Connected.
 - Cloud Data Channel:** Connected At: Wed Aug 19 2020 19:40:35 GMT-0700 (Pacific Daylight Time), Status: Connected, Outgoing message rate: 257 events/second.
 - Controller Channel:** TDL Incoming Msg Rate: 0.00 events/second, TDL Incoming Msg Count: 0, IP Address: 172.20.239.66, Connected At: Wed, Aug 19th, 2020, Mig Rate/Second: 61, Status: ACTIVE.
 - Access Point Channel:** gRPC Incoming Msg Rate: 195.81 events/second, gRPC Outgoing Msg Rate: 0 events/second, gRPC Incoming Msg Count: 139618, gRPC Outgoing Msg Count: 0, gRPC Active Connections: 9.

Connector Active-Active vs Cisco CMX High Availability

The Connector active-active feature is similar to traditional high availability. But, high availability concepts such as virtual IP address, primary, and secondary are not implemented in this feature. The following is a comparison of the Connector active-active feature with the high availability feature of Cisco CMX.

Table 9: Connector Active-Active (High Availability) model

	Connector Active-Active IoT Services App, Detect and Locate App	Cisco CMX Layer 2 VIP High Availability
IP addressing	Both Connectors are configured with a unique IP address.	Two Cisco CMX devices are configured with a single IP address.
Operational state	Both Connectors are configured in the active state.	One Cisco CMX is the hot primary while the other is in cold standby.
Data before failover	Both Connectors have the same data set and it is the responsibility of Cisco Spaces to manage the data redundancy.	Both the hot primary and the cold standby have the same data set.
Failover support	In the event of a failure, FastLocate, Hyperlocation, and IoT Services need to be reprovisioned.	If the hot primary fails, the cold standby takes over seamlessly.
Version restriction	The same OVA version of 2.3 or higher is mandatory for a Connector active-active pair.	Same version of Cisco CMX is recommended for high availability.

Configuring Connectors in Active-Active

This task shows you how to configure two Connectors as active-active.

Before you begin

Install two different Cisco Spaces: Connectors of OVA version 2.3 or higher. Configure each Connector with a unique IP address.

SUMMARY STEPS

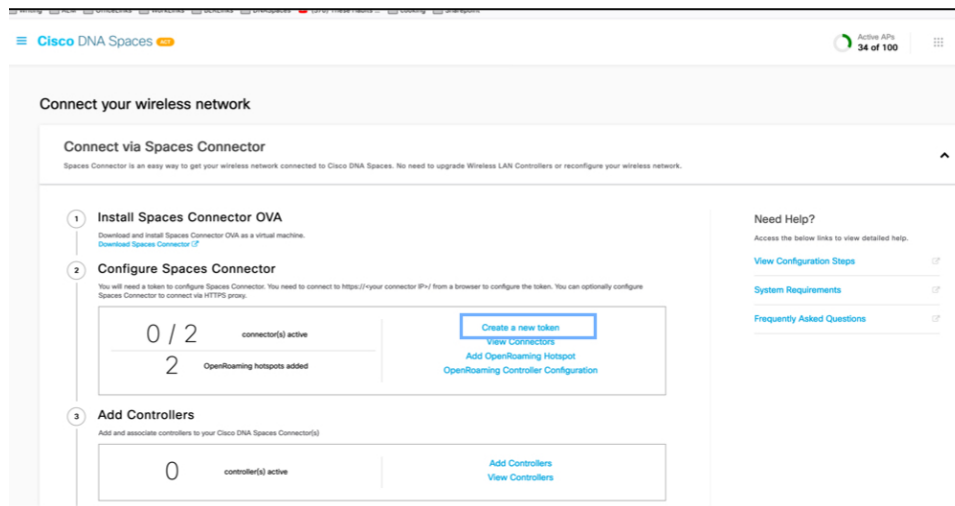
1. Login to **Cisco Spaces>Setup>Wireless Networks** and in the **Configure Spaces Connector** area, click **Create a new token**.
2. Enter a name for the Connector and click **Generate Token**. Copy the token displayed and save it for future reference.
3. Log in to the first Connector and configure the saved token there.
4. Log in to the second Connector and configure the saved token there.
5. On each Connector, observe that the value of the tenant ID is the same.

6. On the Cisco Spaces dashboard, observe both the Connector IP addresses.
7. On each Connector, observe that all controllers added are present.
8. On the Controller CLI, observe that all Connectors are in the NMSP state.

DETAILED STEPS

Step 1 Login to **Cisco Spaces>Setup>Wireless Networks** and in the **Configure Spaces Connector** area, click **Create a new token**.

Figure 61: Create a New Token



Step 2 Enter a name for the Connector and click **Generate Token**. Copy the token displayed and save it for future reference.

Figure 62: Connector Name

Create a new token

Please provide a name for the connector

Connector Name

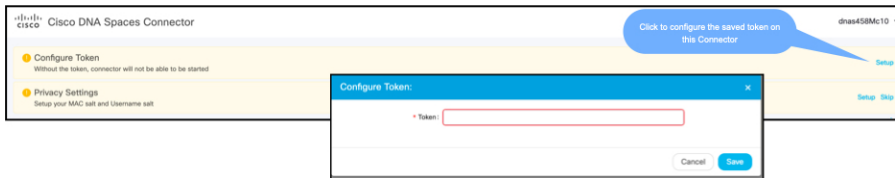
Enter the connector name

The token will automatically configure your connector and allow it to connect to Cisco DNA Spaces

[Generate Token](#)

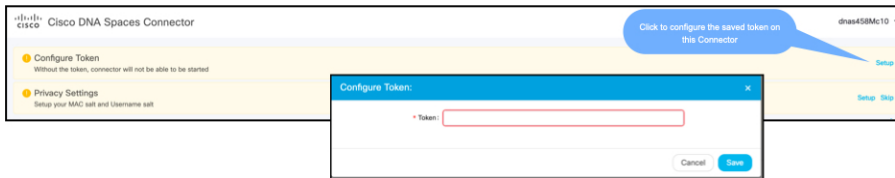
Step 3 Log in to the first Connector and configure the saved token there.

Figure 63: Connector Name



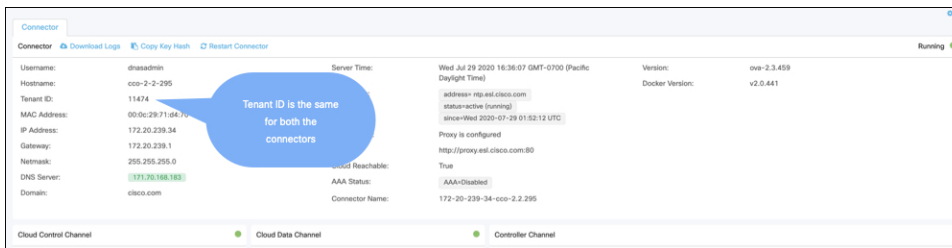
Step 4 Log in to the second Connector and configure the saved token there.

Figure 64: Connector Name



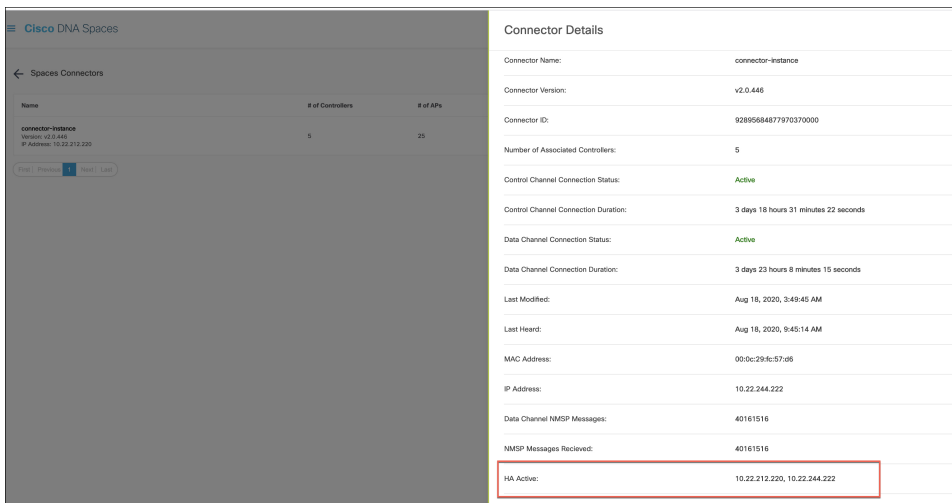
Step 5 On each Connector, observe that the value of the tenant ID is the same.

Figure 65: Connector



Step 6 On the Cisco Spaces dashboard, observe both the Connector IP addresses.

Figure 66: Cisco Spaces dashboard



Step 7 On each Connector, observe that all controllers added are present.

Figure 67: Connector: Controller Channel Area

Controller Channel			
TDL Incoming Msg Rate	0.00 events/second		
TDL Incoming Msg Count	281		
IP Address ↕	Connected At ↕	Msg Rate/Second ↕	Status ↕
172.20.239.41	Wed, Jul 29th, 2020	29	ACTIVE

Step 8 On the Controller CLI, observe that all Connectors are in the NMSP state.

Figure 68: Controller command output

```
show nmsp status
```

```
NMSP Status
```

```
-----
```

DNA Spaces/ Rx Data	CMX IP Address Transport	Active	Tx Echo Resp	Rx Echo Req	Tx Data	
10.x.212.xxx TLS		Inactive	13	13	161	6
10.x.212.xxx TLS		Inactive	0	0	17	6
10.x.212.xxx TLS		Active	45070	45070	1378446	574
10.x.244.xx TLS		Inactive	7	7	79	6
10.x.244.xx TLS		Active	56111	56111	1714241	286
10.x.244.xx TLS		Inactive	7	7	104	6
10.x.244.xxx TLS		Active	23056	23056	683908	298

Configuring Connectors in Active-Active (Wired)

This task shows you how to configure two Connectors as active-active.

Before you begin

Install two different Cisco Spaces: Connectors of OVA version 2.3 or higher. Configure each Connector with a unique IP address.

SUMMARY STEPS

1. Login to **Cisco Spaces>Setup>Wired Networks** and in the **Configure Spaces Connector** area, click **Create a new token**.

2. Enter a name for the Connector and click **Generate Token**. Copy the token displayed and save it for future reference.
3. Log in to the first Connector and configure the saved token there.
4. Log in to the second Connector and configure the saved token there.
5. On each Connector, observe that the value of the tenant ID is the same.
6. On the Cisco Spaces dashboard, observe both the Connector IP addresses.
7. On each Connector, observe that all Connectors added are present.

DETAILED STEPS

Step 1 Login to **Cisco Spaces>Setup>Wired Networks** and in the **Configure Spaces Connector** area, click **Create a new token**.

Figure 69: Create a New Token

The screenshot shows the 'Configure Spaces Connector' dashboard with four numbered steps:

- 1 Install Spaces Connector OVA**
Download and install Spaces Connector OVA as a virtual machine.
[Download Spaces Connector](#)
- 2 Configure Spaces Connector**
You will need a token to configure Spaces Connector. You need to connect to `https://<your connector IP>/` from a browser to configure the token. You can optionally configure Spaces Connector to connect via HTTPS proxy.
1 / 1 connector(s) active
Create a new token
[View Connectors](#)
- 3 Add Switch**
Associate Switches with Cisco DNA Spaces Connector(s)
1 Switches added
[Add Switches](#)
[View Switches](#)
- 4 Import Maps**
If you have wired devices and sensors plotted Prime/DNAC you can import them in to the location hierarchy
2 buildings imported
2 floors imported
[Import/Sync Maps](#)
[Map Upload History](#)
[Manage Maps](#)

Step 2 Enter a name for the Connector and click **Generate Token**. Copy the token displayed and save it for future reference.

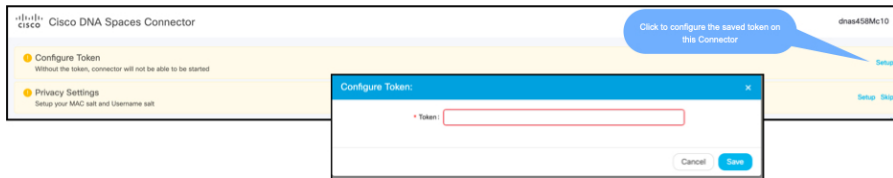
Step 3 Log in to the first Connector and configure the saved token there.

Figure 70: Connector Name

The screenshot shows the 'Cisco DNA Spaces Connector' configuration page. A 'Configure Token' dialog box is open, prompting for a token. The main page has a 'Setup' button highlighted by a callout bubble with the text: 'Click to configure the saved token on this Connector'.

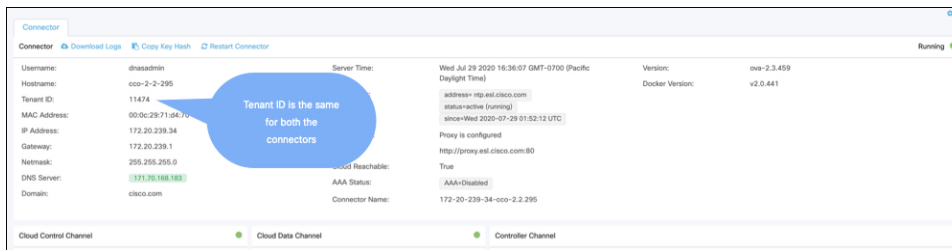
Step 4 Log in to the second Connector and configure the saved token there.

Figure 71: Connector Name



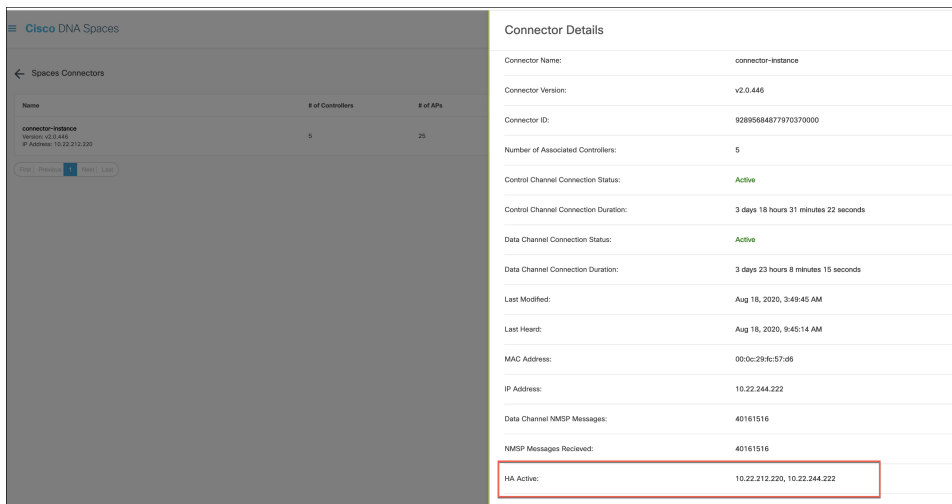
Step 5 On each Connector, observe that the value of the tenant ID is the same.

Figure 72: Connector



Step 6 On the Cisco Spaces dashboard, observe both the Connector IP addresses.

Figure 73: Cisco Spaces dashboard



Step 7 On each Connector, observe that all Connectors added are present.

Figure 74: Connector: Controller Channel Area

Controller Channel			
TDL Incoming Msg Rate	0.00 events/second		
TDL Incoming Msg Count	281		
IP Address ▾	Connected At ▾	Msg Rate/Second ▾	Status ▾
172.20.239.41	Wed, Jul 29th, 2020	29	ACTIVE



PART **IX**

Communications, Services, and Additional Information

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CHAPTER 20

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
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- [Cisco Bug Search Tool](#), on page 131
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