

Set Up Cisco Webex

This chapter provides information on how to integrate Cisco Webex with Cisco Spaces.

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Integrate Cisco Webex

The integration of Cisco Webex with Cisco Spaces enables Cisco Webex devices in the **Webex Control Hub** account to perform a cloud-to-cloud integration between **Webex Control Hub** and Cisco Spaces.



Note

Cisco Webex integration supports only Cisco Smart Workspaces users.

This integration supports:

- Synchronization of Cisco Webex entities such as Cisco Webex workspaces, devices, workspace locations, and floor details from the Webex Control Hub. The synchronization process is scheduled at the backend every three hours after the token is configured in the Cisco Spaces dashboard. Choose Setup > Webex to configure the tokens.
- Cisco Webex devices to send device data such as temperature, air quality, occupancy, and so on, which is then used in **Cisco Smart Workspaces**.

As part of **Cisco Webex** integration, Cisco Spaces supports integration with persistent web app for **Cisco Webex** navigators. When a customer activates the control hub integration with Cisco Spaces, the necessary configuration supporting this integration is updated in the **Cisco Webex** control hub.



Note Currently, this integration is only available for Cisco Smart Workspaces users.

Set Up Cisco Webex

You can connect your Cisco Webex account to Cisco Spaces and then import the Cisco Webex networks into Location Hierarchy.

Procedure

- **Step 1** Log in to Cisco Spaces.
- **Step 2** In the Cisco Spaces dashboard, click the **Menu** icon (**E**) and choose **Setup** > **Webex**.
- Step 3 In the Connect your Webex window, click Connect.

The Webex Token slider is displayed.

Step 4 In the **Enter or copy-paste your Webex Token** field, enter the Cisco Webex token.

You can get the token from the **Webex Control Hub**. For more information about generating an activation code, see Generate an Activation Code, on page 3.

Step 5 Click Connect.

The Cisco Webex synchronization status is displayed as **Active** for all active users in a specific tenant (account) if at least one user successfully connected their Cisco Spaces account with the Cisco Webex account while importing the Cisco Webex networks into **Location Hierarchy**.

Figure 1: Cisco Webex Synchronization Status

≡	cisco Spaces		
S	Dashboard 🗸	Connect your Webex	
©	Home Location Hierarchy	Webex Setup for analytics via Webex login You can now connect your Webex Account to Cisco Spaces Webex app. Completing this setup process enables Spaces to receive your Webex data.	^
® ≥ 0	Integrations Monitor Admin Management	Connect your Webex Connect Webex Login with Clisco Spaces using your Webex Login.	
() ()	loT Services Setup	WEBEX_SETUP SYNC	
		Your account Your account is not connected Connect Connecting your Webex account will allow you to import the Webex networks into Location Herarchy Connect	

Generate an Activation Code

Use the Cisco Webex Control Hub to generate codes.

Procedure

- Step 1Log in to Cisco Webex Control Hub.Step 2Enter your Cisco Webex Control Hub account email ID to sign in.Step 3In the Cisco Webex Control Hub dashboard, choose Management > Workspaces.Step 4Click the Integrations to be
- **Step 4** Click the **Integrations** tab.

Figure 2: Cisco Webex Control Hub

webex Control Hut	Q Search		
∩ Overview↓ Alerts centre	Workspaces Mullinsights にIntegrations %		
Monitoring	3 integrations Active		
-∿ Troubleshooting	Cisco Spaces Digital signage, Navigator-persist		
Management Users	Provide employees, facility teams and real estate teams with real-time insights into the workspace on a context-rich, 3D map. See real-time occupancy and environmental data for Webex-equipped		
② Locations 谷 Workspaces	rooms. Locate meeting rooms and desks, check occupancy and reserve spaces. Understand space utilisation to optimise space.		
⊡ Devices ₿ Apps	Active		

Step 5 On the **Cisco Spaces** app tile, click **Details**.

The Cisco Smart Workspaces app integration details window is displayed.

- **Step 6** At the top-right corner of the window, click **Activate**.
- Step 7 Review the permissions requested by Cisco Smart Workspaces and check the Terms and Conditions check box.
- Step 8 Click Activate.
- Step 9 Use the Copy to Clipboard option to copy the activation code and paste the code in Cisco Spaces to integrate Cisco Webex.

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The generated activation code's expiry details are displayed in the Activate Integration: Cisco Smart Workspaces window.