



Overview of Tcl Applications for Cisco Unified CME

This guide describes the tasks and commands necessary to configure and maintain Tool Command Language (Tcl) call-handling services to be used with Cisco Unified Communications Manager Express (Cisco Unified CME), including the Cisco Unified CME Basic Automatic Call Distribution (B-ACD) and Auto-Attendant (AA) service.



Note

Prior to version 4.1, the name of the product was Cisco CallManager Express (Cisco CME). Prior to version 3.0, the name was Cisco IOS Telephony Services (Cisco ITS).



Note

For more information about Cisco IOS voice features, see the entire Cisco IOS Voice Configuration Library—including library preface and glossary, feature documents, and troubleshooting information—at http://www.cisco.com/en/US/docs/ios/12_3/vvf_c/cisco_ios_voice_configuration_library_glossary/vcl.htm.

Information About Tcl Applications for Cisco Unified CME

Tool Command Language (Tcl) applications for Cisco Unified CME systems provide call-handling functionality developed for use with Cisco Unified CME. The Tcl application described herein was developed using Tcl 2.0, a Tcl-based scripting language with a proprietary Cisco applications programming interface (API).

The following Tcl applications for Cisco Unified CME are described in this document:

- [Cisco Unified CME Basic Automatic Call Distribution and Auto-Attendant Service](#)
- [Direct Inward Dial Digit Translation Service](#)



Note

This guide describes Cisco Unified CME applications that use Tcl scripts version 2.1.0.0 or later. These scripts use “param” commands rather than the older “call application voice” commands.

Additional References

The following sections provide references related to Cisco Unified CME B-ACD and Tcl call-handling applications.

Related Documents

Related Topic	Document Title
Cisco Unified Communications Manager Express	Cisco Unified CME documentation roadmap
Tcl information	Cisco IOS Tcl IVR and VoiceXML Application Guide - 12.3(14)T and later
Voice configuration information	Cisco IOS Voice Configuration Library
Integration with Cisco Unity	Cisco Unified CallManager Express Integration Guide for Cisco Unity
Integration with Cisco Unity Express	Integrating Cisco CallManager Express with Cisco Unity Express

Standards

Standard	Title
No new or modified standards are supported by this feature, and support for existing standards has not been modified by this feature.	—

MIBs

MIBs	MIBs Link
No new or modified MIBs are supported by this feature, and support for existing MIBs has not been modified by this feature.	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

RFCs

RFCs	Title
No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.	—

Technical Assistance

Description	Link
<p>The Cisco Technical Support & Documentation website contains thousands of pages of searchable technical content, including links to products, technologies, solutions, technical tips, and tools. Registered Cisco.com users can log in from this page to access even more content.</p>	<p>http://www.cisco.com/techsupport</p>

