

Release Notes for the Cisco CMX Engage Release 3.2.11

Release Month: April, 2018

Contents

This document describes the enhancements, resolved issues, and open issues for the Cisco CMX Engage Release 3.2.11. Use this document in conjunction with the documents listed in the "Support" section on page 3.

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Introduction to the CMX Engage

The CMX Engage is a location intelligence, digital customer acquisition and multi-channel engagement platform that enables companies to connect, know, and engage with visitors at their physical business locations.

The major features of the CMX Engage 3.2.11 release are as follows:

- Age Gating support for captive portals.
- Support to display "Privacy Policy" along with "Terms & Conditions".
- · Support for regional Meraki domains.
- Support for tags for "No Authentication" portals.



New Features

CMX Engage Runtime

- GDPR-Age Gating Support, page 2
- Privacy Policy Support, page 2

CMX Engage Runtime

The following new features are added to the CMX Engage Runtime:

GDPR-Age Gating Support

The CMX Engage captive portals now support Age gating. This feature enables you to restrict customers below certain age accessing the internet through your captive portals. For a captive portal, you can configure any of the following methods for specifying the age:

- **Strict Mode**: During customer acquisition, the customer has to specify the month and year of the birth to access the internet. If the customer provides the age as less than 16, an alert message is shown, and the customer cannot proceed further to access the internet. However, the customer will be provided an option to change the date of birth, if required.
- Moderate Mode: During customer acquisition, the customer has to acknowledge that the age is 16 or above to proceed further.

Currently there is no dashboard support for this feature. You can contact the CMX Engage support team to avail this feature.

Privacy Policy Support

The CMX Engage now supports to display "Privacy Policy" along with the "Terms & Conditions".

If Privacy policy is configured, the label "Terms & Conditions" will appear as "Terms & Conditions and Privacy Policy". The customer has to accept the "Terms & Conditions and Privacy Policy" to access the internet.

The Privacy Policy expiry period will be same as the "Terms & Conditions" expiry period.

Currently there is no dashboard support to enable the Privacy Policy. You can contact the CMX Engage support team to avail this feature.

Enhancements

CMX Engage Dashboard

• Network Synchronization Server, page 3

CMX Engage Runtime

• Tags for Captive Portals with No Authentication, page 3

CMX Engage Dashboard

The following enhancements are made to the CMX Engage Dashboard:

Network Synchronization Server

The CMX Engage now supports to configure Meraki domains for various regions so that it can synchronize with Meraki in all regions. Certain regions such as US and China have specific Meraki domains, and the CMX Engage to synchronize with the Meraki needs to support these domains.

CMX Engage Runtime

The following enhancements are made to the CMX Engage Runtime:

Tags for Captive Portals with No Authentication

The Captive Portals configured with "No Authentication" now support the tags selected or defined in a Captive Portal Rule. This enhancement helps you to group and target devices with the tags applied to them. Previously tags configured in the captive portal rules were not supported for captive portals configured with "No Authentication".

Resolved Issues

Table 1	Resolved Issues in the CMX Engage 3.2.11
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Descriptio	n

CMX Engage Dashboard

For Engagement Rule, for Trigger API, the data format displayed in the "Json Data" text box is incorrect.

Open Issues

Table 2 Open Issues in the CMX Engage 3.2.11

Description

There are no open issues for this release.

Support

You can access the support documentation using the Help button in the CMX Engage Dashboard.

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Support

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