



Installation Preparation

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Installation Warnings

Read the Regulatory Compliance and Safety Information document before installing the Cisco Secure Malware Analytics appliance.



Caution Do *not* open the appliance except under direction from TAC.

Take note of the following warnings:



Warning **Statement 1071**—Warning Definition

IMPORTANT SAFETY INSTRUCTIONS

Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Read the installation instructions before using, installing, or connecting the system to the power source. Use the statement number at the beginning of each warning statement to locate its translation in the translated safety warnings for this device.

SAVE THESE INSTRUCTIONS





Note **Statement 407**—Japanese Safety Instruction

You are strongly advised to read the safety instruction before using the product.

<https://www.cisco.com/web/JP/techdoc/pldoc/pldoc.html>

When installing the product, use the provided or designated connection cables/power cables/AC adapters.

〈製品仕様における安全上の注意〉
www.cisco.com/web/JP/techdoc/index.html

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Warning **Statement 1005**—Circuit Breaker

This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: USA: 120 V, 15 A (EU: 250 V, 16 A)



Warning **Statement 1015**—Battery Handling

To reduce risk of fire, explosion or leakage of flammable liquid or gas:

- Replace the battery only with the same or equivalent type recommended by the manufacturer.
- Do not dismantle, crush, puncture, use sharp tool to remove, short external contacts, or dispose of in fire.
- Do not use if battery is warped or swollen.
- Do not store or use battery in a temperature > 60° C.
- Do not store or use battery in low air pressure environment < 69.7 kPa.



Warning **Statement 1029**—Blank Faceplates and Cover Panels

Blank faceplates and cover panels serve three important functions: they reduce the risk of electric shock and fire, they contain electromagnetic interference (EMI) that might disrupt other equipment, and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place.



Warning **Statement 9001**—Product Disposal

Ultimate disposal of this product should be handled according to all national laws and regulations.

**Warning Statement 1073—No User-Serviceable Parts**

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

**Warning Statement 1074—Comply with Local and National Electrical Codes**

To reduce risk of electric shock or fire, installation of the equipment must comply with local and national electrical codes.

**Warning Statement 1089—Instructed and Skilled Person Definitions**

An instructed person is someone who has been instructed and trained by a skilled person and takes the necessary precautions when working with equipment.

A skilled person or qualified personnel is someone who has training or experience in the equipment technology and understands potential hazards when working with equipment.

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

**Warning Statement 1090—Installation by Skilled Person**

Only a skilled person should be allowed to install, replace, or service this equipment. See statement 1089 for the definition of a skilled person.

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

**Warning Statement 1091—Installation by an Instructed Person**

Only an instructed person or skilled person should be allowed to install, replace, or service this equipment. See statement 1089 for the definition of an instructed or skilled person.

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

Safety Recommendations

Observe these safety guidelines:

- Keep the area clear and dust free before, during, and after installation.
- Keep tools away from walkways, where you and others might trip over them.
- Do not wear loose clothing or jewelry, such as earrings, bracelets, or chains that could get caught in the chassis.
- Wear safety glasses if you are working under any conditions that might be hazardous to your eyes.

- Do not perform any action that creates a potential hazard to people or makes the equipment unsafe.
- Never attempt to lift an object that is too heavy for one person.

Maintain Safety with Electricity



Warning Before working on a chassis, be sure the power cord is unplugged.

Read the Regulatory Compliance and Safety Information document before installing the chassis.

Follow these guidelines when working on equipment powered by electricity:

- Before beginning procedures that require access to the interior of the chassis, locate the emergency power-off switch for the room in which you are working. Then, if an electrical accident occurs, you can act quickly to turn off the power.
- Do not work alone if potentially hazardous conditions exist anywhere in your work space.
- Never assume that power is disconnected; always check.
- Look carefully for possible hazards in your work area, such as moist floors, ungrounded power extension cables, frayed power cords, and missing safety grounds.
- Use the chassis within its marked electrical ratings and product usage instructions.
- The chassis is equipped with an AC-input power supply, which is shipped with a three-wire electrical cord with a grounding-type plug that fits into a grounding-type power outlet only. Do not circumvent this safety feature. Equipment grounding should comply with local and national electrical codes.

Prevent ESD Damage

ESD occurs when electronic components are improperly handled, and it can damage equipment and impair electrical circuitry, which can result in intermittent or complete failure of your equipment.

Always follow ESD-prevention procedures when removing and replacing components. Ensure that the chassis is electrically connected to an earth ground. Wear an ESD-preventive wrist strap, ensuring that it makes good skin contact. Connect the grounding clip to an unpainted surface of the chassis frame to safely ground ESD voltages. To properly guard against ESD damage and shocks, the wrist strap and cord must operate effectively. If no wrist strap is available, ground yourself by touching the metal part of the chassis.

For safety, periodically check the resistance value of the antistatic strap, which should be between one and 10 megohms.

Site Environment

See [Hardware Specifications](#) for information about physical specifications.

To avoid equipment failures and reduce the possibility of environmentally caused shutdowns, plan the site layout and equipment locations carefully. If you are currently experiencing shutdowns or unusually high error

rates with your existing equipment, these considerations may help you isolate the cause of failures and prevent future problems.

Site Considerations

Considering the following helps you plan an acceptable operating environment for the chassis, and avoid environmentally-caused equipment failures.

- Electrical equipment generates heat. Ambient air temperature might not be adequate to cool equipment to acceptable operating temperatures without adequate circulation. Make sure that the room in which you operate your system has adequate air circulation.
- Ensure that the chassis cover is secure. The chassis is designed to allow cooling air to flow effectively within it. An open chassis allows air leaks, which may interrupt and redirect the flow of cooling air from the internal components.
- Always follow ESD-prevention procedures to avoid damage to equipment. Damage from static discharge can cause immediate or intermittent equipment failure.

Power Supply Considerations

See [Power Supply](#) for more detailed information about the power supply in the chassis.

When installing the chassis, consider the following:

- Check the power at the site before installing the chassis to ensure that it is free of spikes and noise. Install a power conditioner, if necessary, to ensure proper voltages and power levels in the appliance-input voltage.
- Install proper grounding for the site to avoid damage from lightning and power surges.
- The chassis does not have a user-selectable operating range. Refer to the label on the chassis for the correct appliance input-power requirement.
- Several styles of AC-input power supply cords are available for the chassis; make sure that you have the correct style for your site.
- If you are using dual redundant (1+1) power supplies, we recommend that you use independent electrical circuits for each power supply.
- Install an uninterruptible power source for your site, if possible.

Rack Configuration Considerations

See [Rack-Mount the Chassis](#) for the procedure for rack-mounting the chassis.

Consider the following when planning a rack configuration:

- Standard 19-in. (48.3 cm) 4-post EIA rack with mounting rails that conform to English universal hole spacing according to section 1 of ANSI/EIA-310-D-1992.

- If you are mounting a chassis in an open rack, make sure that the rack frame does not block the intake or exhaust ports.
- If your rack includes closing front and rear doors, the doors must have 65 percent open perforated area evenly distributed from top to bottom to permit adequate airflow.
- Be sure enclosed racks have adequate ventilation. Make sure that the rack is not overly congested as each chassis generates heat. An enclosed rack should have louvered sides and a fan to provide cooling air.
- In an enclosed rack with a ventilation fan in the top, heat generated by equipment near the bottom of the rack can be drawn upward and into the intake ports of the equipment above it in the rack. Ensure that you provide adequate ventilation for equipment at the bottom of the rack.
- Baffles can help to isolate exhaust air from intake air, which also helps to draw cooling air through the chassis. The best placement of the baffles depends on the airflow patterns in the rack. Experiment with different arrangements to position the baffles effectively.