



Managing domains

You can [Claim and verify a domain](#) for your enterprise in Security Provisioning and Administration. This is a prerequisite to [integrating an identity provider](#) with Security Cloud Sign On. It's also required to enable enterprise administrators to reset users' passwords or MFA settings in the claimed domain.

- [Claim and verify a domain, on page 1](#)

Claim and verify a domain

- The DNS record that you create can be deleted after Security Provisioning and Administration has verified the domain.
- You can currently verify a single domain with Security Provisioning and Administration. If you must verify multiple domains, open a case with [Cisco Technical Assistance Center](#) (Cisco TAC).

Before you begin

To complete this task, you should be able to create a DNS record on the registrar service for your domain.

The **Domains** tab lists domains that you've [Claim and verify a domain](#) or are in the process of verifying. If you haven't claimed a domain, a + **Add Domain** button is shown instead.

Procedure

Step 1 Select the **Domains** tab.

Step 2 Click + **Add domain**.

Step 3 In the **Add New Domain** page, enter the domain name you want to claim and click **Next**.

The **Verification** page shows the name under **Record Name**, and the value under **Value** of a text record that you must create on your domain registrar.

The screenshot shows a 'Verification' step in a 'Add New Domain' process. On the left, a sidebar lists 'Domain' (checked) and '2 Verification' (active). The main area is titled 'Verification' and contains the following fields and instructions:

- Instruction: Upload the TXT record to the domain's DNS server. Then click **Verify**.
- Record name: (with a copy icon)
- Type:
- Value: (with a copy icon)
- Buttons: **Cancel**, **Back**, and **Verify**.

Step 4 In a new browser tab, sign in to your domain name registrar service.

Step 5 Create a new TXT record with the specified **Record name** and **Value** provided by Security Provisioning and Administration.

Step 6 Save your changes and allow time for the DNS record to propagate.

Step 7 Return to the **Add New Domain** page and click **Verify**.

If the verification is unsuccessful try the following:

- Wait a while longer for the DNS record to propagate.
- Verify that the type, name, and value of the DNS record you created on your domain registrar matches the values that are generated by Security Provisioning and Administration.

What to do next

After you've verified your email domain, you can do the following:

- [Integrate your identity provider](#) with Security Cloud Sign On.
- [Reset passwords and MFA settings](#) for users in the claimed domain.