Release Notes for Cisco Business Mobile iOS App, Version 1.11

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Introduction

Release Date: October 2024

These release notes describe the recommended practices and known issues that apply to software version 1.11 of the Cisco Business Mobile iOS App.

What's New in Cisco Business Mobile iOS App, Version 1.11

Cisco Business Mobile iOS App version 1.11 introduces the following new features and changes:

- Real-Time Push Notifications: Stay informed with real-time notifications for critical updates and alerts in the Cisco Business Mobile App, integrated with the Cisco Business Dashboard Site. Never miss an important message again!

- Password Aging Management: Boost security with enhanced password aging management. Users who enable this feature will receive timely reminders to update their passwords, ensuring compliance with security policies and optimal account protection.

- Multi-Language Error Messages: Part of the error messages are now available in multiple languages, providing a smoother and more accessible troubleshooting experience for our global users.

- Local Site Network Topology Visualization: Easily visualize and manage your network layout with the new local site network topology feature. Quickly identify and resolve connectivity issues with greater efficiency.

- Guided Troubleshooting: Our new step-by-step troubleshooting guide helps you diagnose and resolve common network issues, simplifying problem-solving and enhancing efficiency.

- Enhanced Onboarding Experience: Get started faster with the redesigned onboarding page. The updated user-friendly interface ensures a smooth and quick setup for new users.

Caveats

There are no caveats in Cisco Business Mobile iOS App release 1.11.

System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported for Apple iOS-based devices running iOS version 13.0 and above. The following devices may be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches

- Cisco Business 250 Series Smart Switches

- Cisco Business 350 Series Managed Switches

- Cisco Business 100 Series Access Points

- Cisco Business 100 Series Mesh Extenders

- Cisco Business 200 Series Access Points

- Cisco Catalyst 1200 and 1300 Series switches.

Note   Cisco Business 350 Series switches with 10Gb Ethernet switch ports and a dedicated out of band (OOB) management port are not able to be installed and configured using the app. Affected models include: CBS350-8XT, CBS350-12XT, CBS350-24XT, CBS350-48XT-4X, CBS350-12XS, CBS350-24XS, CBS350-16XTS, and CBS350-24XTS.

Limitations and Restrictions

The Cisco Business Mobile app is subject to the following limitations and restrictions:

- For devices to be managed by the Cisco Business Mobile app, they must be in an unconfigured state before being added to the site and configured by the app. If a device has been previously configured by any means, it should be reset back to an unconfigured state (factory default) before it is configured by the app.

- Cisco Business switches need to connect to an existing Wi-Fi network to be managed by Cisco Business mobile app. Please refer to the quick start guide that comes with the switches for detailed instructions.

- The Cisco Business Mobile app is not currently optimized for the iPad. The app may be used with an iPad, but will operate in iPhone compatibility mode.

Where to Find Support

For current support information, visit the following URLs:

Table 1: Where to Find Support

Cisco Small Business Support Resources	
Cisco Small Business Support Community	http://www.cisco.com/go/smallbizsupport
Cisco Small Business Support and Resources	http://www.cisco.com/go/smallbizhelp
Phone Support Contacts	http://www.cisco.com/go/sbsc