CISCO

Release Notes for Cisco Business Android Mobile App, Version 1.11

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Introduction

Release Date: October 2024

These release notes describe the recommended practices and known issues that apply to software version 1.11 of the Android Cisco Business Mobile App.

What's New in Cisco Business Mobile App, Android Version 1.11

Cisco Business Mobile App Android version 1.11 introduces the following new features and changes:

- Real-Time Push Notifications: Stay informed with real-time notifications for critical updates and alerts in the Cisco Business Mobile App, integrated with the Cisco Business Dashboard Site. Never miss an important message again!

- Password Aging Management: Boost security with enhanced password aging management. Users who enable this feature will receive timely reminders to update their passwords, ensuring compliance with security policies and optimal account protection.

- Multi-Language Error Messages: Part of the error messages are now available in multiple languages, providing a smoother and more accessible troubleshooting experience for our global users.

- Local Site Network Topology Visualization: Easily visualize and manage your network layout with the new local site network topology feature. Quickly identify and resolve connectivity issues with greater efficiency.

- Guided Troubleshooting: Our new step-by-step troubleshooting guide helps you diagnose and resolve common network issues, simplifying problem-solving and enhancing efficiency.

- Enhanced Onboarding Experience: Get started faster with the redesigned onboarding page. The updated user-friendly interface ensures a smooth and quick setup for new users.

Caveats

There are no caveats in Cisco Business Mobile App release 1.11.

System Requirements for Cisco Business Mobile App

The Cisco Mobile app is supported for Android devices running versions 11, 12, 13 and 14. The following devices have been tested.

Model	Android Version

Google Pixel 4XL	13
Google Pixel 3XL	11
Google Pixel 5	13
Motorola Edge X30	13
Google Pixel 4a	13
Samsung S21+	12
Samsung S21	12
Samsung A52	12
Samsung S20	12
Samsung S20+	13
Samsung Note 10	11
Xiaomi 11 Pro	12
Oppo Reno 6	12
Redmi Note 12	12
Samsung S22	14
Samsung S23	14
Samsung A14	14
Oppo Reno	13

The following devices can be managed by the Cisco Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points
- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points
- Cisco Catalyst 1200 and 1300 Series switches.

Note   Cisco Business 350 Series switches with 10Gb Ethernet switch ports and a dedicated out of band (OOB) management port must be on version 3.1.1.7 or above to be installed and configured using the app. Affected models include: CBS350-8XT, CBS350-12XT, CBS350-24XT, CBS350-48XT-4X, CBS350-12XS, CBS350-24XS, CBS350-16XTS, and CBS350-24XTS.

Limitations and Restrictions

The Cisco Mobile app is subject to the following limitations and restrictions:

- Cisco Business and Catalyst 1200/1300 switches need to connect to an existing Wi-Fi network to be managed by the Cisco Business mobile app. Please refer to the quick start guide that comes with the switches for detailed instructions.

- The Cisco Business Mobile app for Android is not currently optimized for tablet devices. The app can be used on a tablet, but the user interface may not be optimal.

Where to Find Support

For current support information, visit the following URLs:

Table 1: Where to Find Support

Cisco Small Business Support Resources	
Cisco Small Business Support Community	http://www.cisco.com/go/smallbizsupport
Cisco Small Business Support and Resources	http://www.cisco.com/go/smallbizhelp
Phone Support Contacts	http://www.cisco.com/go/sbsc