



Upgrading the Cisco cBR Series Converged Broadband Routers for Cisco IOS XE Amsterdam 17.3.x

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CHAPTER 1

Upgrading the Cisco cBR-8 Router System to Cisco IOS XE Amsterdam 17.3.1z



Note If you are using TACACS authentication, update the TACACS configuration in the cBR-8 to the new syntax prior to upgrading the cBR-8, because Cisco IOS XE Amsterdam 17.3.1z does not recognize the old syntax and you may not be able to authenticate via TACACS after the upgrade. The change in the TACACS configuration in the cBR-8 prior to Cisco IOS XE Amsterdam 17.3.1z is a workaround to the issue tracked as [CSCvu62273](#).

This section contains the upgrade procedures for the Cisco cBR-8 Router System.

By default, telnet is disabled on Cisco cBR-8. If you are going to use telnet to access the device, make sure the value of line **vtty transport** is correct and save the configuration in order to enable telnet.

```
Router# show run | begin line vty
line vty 0 4
  exec-timeout 0 0
  privilege level 15
  password 7 104D081B094410055F
  exec prompt timestamp
  transport input all
line vty 5 98
  exec-timeout 0 0
  privilege level 15
  password 7 02050D480809
  transport input all
line vty 99
  transport input all
!
```

The following table encompasses all versions that customers are required to update to support Cisco IOS XE Amsterdam 17.3.1z. All other firmware versions are either not upgradable by the customer, or not required to be upgraded for Cisco IOS XE Amsterdam 17.3.1z support. Use the commands in the tables to verify the firmware versions. If you need to upgrade firmware first, refer to the steps in [Upgrading the Cisco cBR-8 Router Firmware](#).



Note If you want to upgrade Supervisor CPLD firmware, refer to [Upgrading Supervisor CPLD Firmware, on page 13](#).

Table 1: Firmware Versions

Internal Name	Component Name	Required Minimum Version	Command
Supervisor CPLD	CBR-CCAP-SUP-160G CPLD	16052011/19071712	show platform
	CBR-CCAP-SUP-250G CPLD	170724E0/190717E1	show platform
Supervisor ROMMON	CBR-CCAP-SUP-160G ROMMON and CBR-CCAP-SUP-250G ROMMON	16.7(6r)S	show platform
Line Card CPLD	CBR-CCAP-LC-40G CPLD	00000026	show platform diag
Docsis 3.1 downstream module Micro	CBR-CCAP-LC-40G Gemini2 Micro	3.1A	show platform diag
Docsis 3.1 downstream module FPGA	CBR-CCAP-LC-40G Gemini2 Apollo	4.484F	show platform diag
DPIC Uboot and FPGA	CBR-DPIC-8X10G Firmware	00010001	show platform diag
DPIC 100G Uboot and FPGA	CBR-DPIC-2X100G Firmware	00020005	show platform diag



Note If the user wants to upgrade Supervisor CPLD to version 19071712 and 190717E1, the chassis must be running with Cisco IOS XE Gibraltar 16.12.1w or later releases.



Note Cisco recommends that operators upgrade their On-Premise SSM Satellite software versions to v7.x or later releases, to ensure the compatibility with cBR-8.

- [Verify max-carrier value, on page 3](#)
- [Upgrading from Cisco IOS XE 16.x to Cisco IOS XE Amsterdam 17.3.1z, on page 4](#)
- [Upgrading Supervisor CPLD Firmware, on page 13](#)
- [Upgrading cBR CCAP 8x10G Remote PHY Digital Physical Interface Card, on page 18](#)

Verify max-carrier value

Currently in Remote PHY system, max-carrier value can be configured in the downstream controller profile as well as in RPD configuration for Cisco Remote PHY Shelf 300/600/7200. This may lead to inconsistent max-carrier value configurations.

Starting from Cisco IOS XE Gibraltar 16.10.1f, max-carrier value configured in the **cable rpd** mode is removed and RPD will use the max-carrier value configured in the **controller-profile** mode for the power calculation.

Before upgrading to Cisco IOS XE Gibraltar 16.10.1f or later releases, verify if the max-carrier values configured in the RPD shelf configuration and downstream controller profile(s) associated to RPD downstream port are the same. If they are different, update the cBR-8 configuration prior to upgrade.

Below is an example of correct configuration before upgrade.

```
cable downstream controller-profile 1
max-carrier 128
max-ofdm-spectrum 384000000
rf-chan 0 3
  type DOCSIS
  qam-profile 1
  frequency 381000000
  rf-output NORMAL
  docsis-channel-id 1

cable downstream controller-profile 2
max-carrier 158
max-ofdm-spectrum 384000000
rf-chan 158
  docsis-channel-id 159
  ofdm channel-profile 20 start-frequency 579000000 width 48000000 plc 600000000

cable rpd test
  identifier 0001.0001.0001
  type shelf
  rpd-ds 0 max-carrier 128
  rpd-ds 0 base-power 33
  rpd-ds 1 max-carrier 158
  rpd-ds 1 base-power 25
  core-interface Te9/1/0
    rpd-ds 0 downstream-cable 9/0/3 profile 1
    rpd-ds 0 downstream-cable 9/0/4 profile 2
    rpd-us 0 upstream-cable 9/0/3 profile 1
  r-dti 1
  rpd-event profile 0
  rpd-55dl-us-event profile 0
```



Note It is highly recommended to follow this example to check and update configuration if necessary because max-carrier value is used to compute the base power. Otherwise, after upgrade the expected base power value can be different which may affect cable modem coming online.



Note If you upgrade from a version lower than Cisco IOS XE Fuji 16.9.1, base power range may be changed on the port with OFDM channel configured. So be aware of the potential base power change before and after the upgrade.

Upgrading from Cisco IOS XE 16.x to Cisco IOS XE Amsterdam 17.3.1z

If you are upgrading from Cisco IOS XE Everest 16.6.x or Cisco IOS XE Fuji 16.7.x to Cisco IOS XE Amsterdam 17.3.1z, perform the following steps to upgrade SUP ROMMON manually. Otherwise proceed with the IOS upgrade.

1. Download hardware programmable devices upgrade package file **cbrsup-programmable_firmware.17.03.01z.SPA.pkg** from the following Cisco.com Software Center URL: <https://software.cisco.com/download/home/286283913/type>

2. Copy the package file to harddisk:

```
copy <location>/cbrsup-programmable_firmware.17.03.01z.SPA.pkg harddisk:
```

3. Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

4. Upgrade SUP ROMMON.

```
Router#Upgrade rom-mon file harddisk:cbrsup-programmable_firmware.17.03.01z.SPA.pkg r0
Wait for the following output on the console:
ROMMON upgrade complete.
To make the new ROMMON permanent, you must restart the RP
```

```
Router#Upgrade rom-mon file harddisk:cbrsup-programmable_firmware.17.03.01z.SPA.pkg r1
Wait for the following output on the console:
ROMMON upgrade complete.
To make the new ROMMON permanent, you must restart the RP
```



Note Do not restart the SUPs at this time, you can combine reloading the SUP with the IOS upgrade process.

Upgrading using reload

Before you begin



Note If you are upgrading from Cisco IOS XE Everest 16.6.x or Cisco IOS XE Fuji 16.7.x to Cisco IOS XE Amsterdam 17.3.1z, perform [pre-upgrade steps 1 to 4](#) to upgrade SUP ROMMON manually before proceeding with IOS upgrading.

Before upgrading the system, make sure the following requirements are met:

- Download two files from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Software Version 17.3.1z: **cbrsup-universalk9.17.03.01z.SPA.bin**
- IOS XE Hardware Programmable Devices Version 17.3.1z:
cbrsup-programmable_firmware.17.03.01z.SPA.pkg

Step 1

Copy Cisco IOS XE Amsterdam 17.3.1z package to harddisk: and stby-harddisk:

```
copy <location>/cbrsup-universalk9.17.03.01z.SPA.bin harddisk:
copy <location>/cbrsup-universalk9.17.03.01z.SPA.bin stby-harddisk:
```

Step 2

Verify Cisco IOS XE Amsterdam 17.3.1z package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-universalk9.17.03.01z.SPA.bin
verify /md5 stby-harddisk:cbrsup-universalk9.17.03.01z.SPA.bin
```

Step 3

Copy the hardware programmable devices upgrade package to harddisk: if the file has not been copied already.

```
copy <location>/cbrsup-programmable_firmware.17.03.01z.SPA.pkg harddisk:
```

Step 4

Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

Step 5

Configure the chassis to boot the system with Cisco IOS XE Amsterdam 17.3.1z image.

```
Configure terminal
no boot system
boot system harddisk:cbrsup-universalk9.17.03.01z.SPA.bin
config-register 0x2102
end
```

```
write mem
```

Step 6

Check line card CPLD version via **show platform**. If it is not the latest version 00000026, upgrade line card CPLD following the sub steps below. Otherwise skip this step.

Note To upgrade the line card CPLD to version 00000026, the cBR-8 must be running Cisco IOS XE Gibraltar 16.12.1 or later releases.

This procedure will trigger a reload of the linecard and will cause an outage if the system is not backed up with LCHA.

Do not power cycle the cBR-8 router during the firmware upgrade process. Power cycling the chassis may corrupt the ROMMON/Uboot image.

- a) Run the following pre-upgrade commands on the SUP IOS:

```
upgrade hw-programmable cable active_SUP daggit pre-upgrade slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit pre-upgrade slot 0
Daggits pre-upgrade successful
```

- b) Upgrade the line card CPLD firmware using the SUP IOS command.

Note Do not reboot the line card until the upgrade is complete. Upgrade takes approximately 15 minutes.

```
upgrade hw-programmable cable LC_slot_# daggit pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 daggit pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

- c) After the upgrade is complete (takes approximately 15 minutes), the line card moves to **unknown** state. Check the status of the line card using the **show platform** command. When the line card is in **unknown** state, run the following command to recover the line card:

```
upgrade hw-programmable cable active_SUP daggit lc-recovery slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit lc-recovery slot 0
```

- d) The line card moves from **booting** to **active** state. Check the version of the line card using the **show platform** command to make sure version is changed to 00000026.

Example:

```
Router#show platform
```

```
.....
Slot      CPLD Version      Rommon Version
-----
0         00000026         2011.03.18
...
```

e) When the line card is in **active** state, run the following command to verify the upgrade.

```
upgrade hw-programmable cable active_SUP daggit post-active slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit post-active slot 0
SUCCESS: Daggit_ver-38 : Booted from upgradable Image-1
```

Step 7

Check the firmware version of the Docsis 3.1 downstream modules in all slots, if it is different with the version listed in [Table 1: Firmware Versions, on page 2](#), update the firmware using the following command. Otherwise skip this step.

```
upgrade hw-programmable cable slot dsphy all pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 dsphy all pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

Step 8

Wait for the system log message asking the user to reload the line card that was upgraded.

```
001860: Jun 15 19:05:05.904 PDT: %IOSXE-5-PLATFORM: CLC0: cdman: Suggest reload the line card for
new FW to take effect using CLI: hw slot <slot-id> reload
```

Step 9

Reload the system.

```
Router#reload
```

Step 10

If the system is running with SUP250, perform **no shut** on 100G interface after the system comes up for the first time.

What to do next

Perform verification test to determine if the upgrade is successful, include:

- Verify the router is running the new IOS-XE release using **show version** command.
- Check facility alarms using **show facility-alarm status** command.
- Check the status of the power supplies using **show environment power** command.
- Check PS status using **show platform hardware slot P<0-5> mcu status** command.
- Complete trace routes to known good off-network IP address using the source address of customer CPE blocks to verify routing is working.
- Check logs for error messages using **show log** command.

These **show** commands may be useful in the verification test:

- **show redundancy**
- **show platform**

- **show platform diag**
- **show environment**
- **show redundancy linecard all**
- **show isis neighbors**
- **show ip ospf neighbor**
- **show ip route rip**
- **show ip mroute**
- **show cops servers**
- **show cable modem voice**
- **show cable calls**
- **show cable metering verbose**
- **show cable licenses all**
- **show inventory**

Upgrading with ISSU for I-CCAP Systems

Before you begin



Note ISSU is not supported for Remote PHY systems.



Note ISSU to Cisco IOS XE Amsterdam 17.3.1z is supported only from Cisco IOS XE Gibraltar 16.10.1c (system running SUP160)/16.10.1d (system running SUP250) and later releases. If you are upgrading from an earlier release, you must upgrade the cBR-8 system following the steps in [Upgrading using reload, on page 5](#).

Before upgrading the system, make sure the following requirements are met:

- The cBR-8 has two SUPs installed.

```
Router# show redundancy | include Location|state
      Active Location = slot 4
      Current Software state = ACTIVE
      Uptime in current state = 2 days, 21 hours, 37 minutes
      Standby Location = slot 5
      Current Software state = STANDBY HOT
      Uptime in current state = 2 days, 21 hours, 30 minutes
```

- Standby SUP must be in hot standby state.

```
Router# show redundancy | include Location|state
      Active Location = slot 4
```

```

Current Software state = ACTIVE
Uptime in current state = 2 days, 21 hours, 37 minutes
Standby Location = slot 5
Current Software state = STANDBY HOT
Uptime in current state = 2 days, 21 hours, 30 minutes

```

- Line card redundancy is in stable state with state Active and Stdby warm.

```

Router# show redundancy linecard all
Load for five secs: 14%/1%; one minute: 8%; five minutes: 8%
Time source is NTP, 15:23:26.697 PST Thu Jan 17 2019

```

Slot	Subslot	LC Group	My State	Peer State	Peer Slot	Peer Subslot	Role	Mode
1	-	0	Active	Stdby Warm	0	-	Active	Primary
2	-	0	Active	Stdby Warm	0	-	Active	Primary
3	-	0	Active	Stdby Warm	0	-	Active	Primary
6	-	0	Active	Stdby Warm	0	-	Active	Primary
0	-	0	-	-	Multiple	None	Standby	Secondary

- Auto-boot is enabled.

```

Router# show bootvar
Load for five secs: 14%/0%; one minute: 14%; five minutes: 10%
Time source is NTP, 15:46:59.837 PST Thu Jan 17 2019

```

```

BOOT variable = harddisk:IOSXE/packages.conf,12;
CONFIG_FILE variable =
BOOTLDR variable does not exist
Configuration register is 0x2102

```

```

Standby BOOT variable = harddisk:IOSXE/packages.conf,12;
Standby CONFIG_FILE variable =
Standby BOOTLDR variable does not exist
Standby Configuration register is 0x2102

```

- Both SUPs are in the sub-package mode, running the same image from the same path.

```

Router# show bootvar
Load for five secs: 14%/0%; one minute: 14%; five minutes: 10%
Time source is NTP, 15:46:59.837 PST Thu Jan 17 2019

```

```

BOOT variable = harddisk:IOSXE/packages.conf,12;
CONFIG_FILE variable =
BOOTLDR variable does not exist
Configuration register is 0x2

```

```

Standby BOOT variable = harddisk:IOSXE/packages.conf,12;
Standby CONFIG_FILE variable =
Standby BOOTLDR variable does not exist
Standby Configuration register is 0x2

```

- The free space on boot device on both SUPs must be greater than 2GB.

```

Router# dir harddisk: | include bytes total

7804653568 bytes total (5691174912 bytes free)

```

- Download two files from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Software Version 17.3.1z: **cbrsup-universalk9.17.03.01z.SPA.bin**
- IOS XE Hardware Programmable Devices Version 17.3.1z:
cbrsup-programmable_firmware.17.03.01z.SPA.pkg
- Copy the target consolidated image **cbrsup-universalk9.17.03.01z.SPA.bin** to the active SUP in the same directory of the **packages.conf** file that the system is booted up with.

Step 1 Copy Cisco IOS XE Amsterdam 17.3.1z package to harddisk:

```
copy <location>/cbrsup-universalk9.17.03.01z.SPA.bin harddisk:<sub-pkg-dir>/
```

Step 2 Verify Cisco IOS XE Amsterdam 17.3.1z package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:<sub-pkg-dir>/cbrsup-universalk9.17.03.01z.SPA.bin
```

Step 3 Copy the hardware programmable devices upgrade package to harddisk: if the file has not been copied already.

```
copy <location>/cbrsup-programmable_firmware.17.03.01z.SPA.pkg harddisk:
```

Step 4 Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

Step 5 Check system status prior to upgrade. Save the information to compare against the system status after upgrade. For the commands to use to check the status, see the **show** commands at the end of this section.

Step 6 Check line card CPLD version via **show platform**. If it is not the latest version 00000026, upgrade line card CPLD following the sub steps below. Otherwise skip this step.

Note To upgrade the line card CPLD to version 00000026, the cBR-8 must be running Cisco IOS XE Gibraltar 16.12.1 or later releases.

This procedure will trigger a reload of the linecard and will cause an outage if the system is not backed up with LCHA.

Do not power cycle the cBR-8 router during the firmware upgrade process. Power cycling the chassis may corrupt the ROMMON/Uboot image.

a) Run the following pre-upgrade commands on the SUP IOS:

```
upgrade hw-programmable cable active_SUP daggit pre-upgrade slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit pre-upgrade slot 0
Daggits pre-upgrade successful
```

- b) Upgrade the line card CPLD firmware using the SUP IOS command.

Note Do not reboot the line card until the upgrade is complete. Upgrade takes approximately 15 minutes.

```
upgrade hw-programmable cable LC_slot_# daggit pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 daggit pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

- c) After the upgrade is complete (takes approximately 15 minutes), the line card moves to **unknown** state. Check the status of the line card using the **show platform** command. When the line card is in **unknown** state, run the following command to recover the line card:

```
upgrade hw-programmable cable active_SUP daggit lc-recovery slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit lc-recovery slot 0
```

- d) The line card moves from **booting** to **active** state. Check the version of the line card using the **show platform** command to make sure version is changed to 00000026.

Example:

```
cBR8#show platform
.....
Slot      CPLD Version      Rommon Version
-----
0         00000026         2011.03.18
...
```

- e) When the line card is in **active** state, run the following command to verify the upgrade.

```
upgrade hw-programmable cable active_SUP daggit post-active slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit post-active slot 0
SUCCESS: Daggit_ver-38 : Booted from upgradable Image-1
```

Step 7

Check the firmware version of the Docsis 3.1 downstream modules in all slots, if it is different with the version listed in [Table 1: Firmware Versions, on page 2](#), update the firmware using the following command. Otherwise skip this step.

```
upgrade hw-programmable cable slot dsphy all pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 dsphy all pkg_name
```

```
/hddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

Step 8 Wait for the system log message asking the user to reload the line card that was upgraded. But do not reload the line card at this time.

```
001860: Jun 15 19:05:05.904 PDT: %IOSXE-5-PLATFORM: CLC0: cdman: Suggest reload the line card for
new FW to take effect using CLI: hw slot <slot-id> reload
```

Step 9 Perform ISSU.

```
request platform software package install node file hddisk:cbrsup-universalk9.17.03.01z.SPA.bin
```

Step 10 To monitor the ISSU progress, use the command below.

```
request platform software package install node attach
```

Step 11 Use these CLI to check status after ISSU.

```
show version
show version r0 running
show version r1 running
show version r0 provisioned
show version r1 provisioned
```

What to do next

Perform verification test to determine if the upgrade is successful, include:

- Verify the router is running the new IOS-XE release using **show version** command.
- Check facility alarms using **show facility-alarm status** command.
- Check the status of the power supplies using **show environment power** command.
- Check PS status using **show platform hardware slot P<0-5> mcu status** command.
- Complete trace routes to known good off-network IP address using the source address of customer CPE blocks to verify routing is working.
- Check logs for error messages using **show log** command.

These **show** commands may be useful in the verification test:

- **show redundancy**
- **show platform**
- **show platform diag**
- **show environment**
- **show redundancy linecard all**
- **show isis neighbors**
- **show ip ospf neighbor**
- **show ip route rip**

- **show ip mroute**
- **show cops servers**
- **show cable modem voice**
- **show cable calls**
- **show cable metering verbose**
- **show cable licenses all**
- **show inventory**

Upgrading Supervisor CPLD Firmware

Before you begin



Note If the supervisor SO CPLD version is lower than 1511_1401 (SUP 160) or 15111401 (SUP 250), or, if the supervisor SIO CPLD version is lower than 1511_1301 (SUP 160) or 15111301 (SUP 250), physically power cycle the chassis when upgrading the supervisor CPLD.

Before upgrading the firmware, make sure the following requirements are met:

- Cisco cBR-8 router is running with Cisco IOS XE Gibraltar 16.12.1w or later releases.
- 2 supervisors are running in the Cisco cBR-8 router and the redundancy is enabled.
- Download the file from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Hardware Programmable Devices Version 17.3.1z:
cbrsup-programmable_firmware.17.03.01z.SPA.pkg

- Console access for both supervisors are required.
- Copy the new firmware package to the cBR-8 using FTP.

```
copy ftp://<location>/cbrsup-programmable_firmware.17.03.01z.SPA.pkg harddisk:  
copy ftp://<location>/cbrsup-programmable_firmware.17.03.01z.SPA.pkg stby-harddisk:
```



Note When upgrading SUP0, run the CLI with the R0 setting while controlling SUP0. And when upgrading SUP1, run the CLI with the R1 setting.



Note This guide assumes SUP0 is in active state and SUP1 is in standby hot state at the beginning.

Perform step 1 to 4 using console connection of active SUP0:

Step 1 Set the config register to 0.

```
configure terminal
config-register 0x0
end
write memory
```

Step 2 Run the following command to prepare for R0 upgrade.

```
upgrade hw-programmable cable R0 viper pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

On SUP 250, you will see one of the following outputs:

- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg image on SUP0, SUP0 is active.
Upgrade from assigned pkg file harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
Using viper firmware /tmp/viper/mount/supve_viper_fpga_psirt.bin
Size of Viper Upgrade image: 16777216 bytes
No.of parts: 65536
Upgrading golden image...
65536+0 records in
65536+0 records out
16777216 bytes (17 MB, 16 MiB) copied, 688.873 s, 24.4 kB/s
Upgrading primary image...
65536+0 records in
65536+0 records out
16777216 bytes (17 MB, 16 MiB) copied, 675.19 s, 24.8 kB/s
Viper upgrade clean up 0
Upgrade successfully. Please make sure Rommon version is matched.
Please power cycle the chassis to let the new firmware take effect
- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg image on SUP0, SUP0 is active.
Upgrade from assigned pkg file harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
The golden viper is not compatible with assigned firmware
/tmp/viper/mount/supve_viper_fpga_psirt.bin, no upgrade will be performed
Viper upgrade clean up 2

Note This output means the SUP already has the latest version it can support, skip the rest of the steps.

On SUP 160, you will see one of the following outputs:

- It takes about 10 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg image
Upgrade from assigned pkg file /harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
Using viper firmware /tmp/viper/mount/viper_fpga.bin
Size of Viper Upgrade image: 16777216 bytes
No.of parts: 65536
65536+0 records in
65536+0 records out

```
Viper upgrade clean up 0
Upgrade successfully. Please make sure Rommon version is matched.
Please power cycle the chassis to let the new firmware take effect
```

- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using `harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg` image on SUP0, SUP0 is active.
Upgrade from assigned pkg file `harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg`
The golden viper is not compatible with assigned firmware
`/tmp/viper/mount/supve_viper_fpga_psirt.bin`, no upgrade will be performed
Viper upgrade clean up 2

Note This output means the SUP already has the latest version it can support, skip the rest of the steps.

Note Do not power cycle the chassis in this step.

Step 3 Run the following command to prepare for R1 upgrade.

```
upgrade hw-programmable cable R1 viper pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01z.SPA.pkg
```

You will see the similar output as the one in Step 2.

Note Do not power cycle the chassis in this step.

Step 4 If the supervisor SO CPLD version is 15111401 and the supervisor SIO CPLD version is 15111301 on both supervisors, follow step 5 - 11 to do the upgrade. Otherwise proceed to step 12.

```
Router#show platform diag
Load for five secs: 6%/1%; one minute: 7%; five minutes: 8%
Time source is NTP, 16:05:43.546 PST Thu Feb 8 2018
Chassis type: CBR-8-CCAP-CHASS
<SNIP>
Slot: SUP0, CBR-CCAP-SUP-160G
  Physical insert detect time : 00:01:58 (1d03h ago)
  CPLD version                 : 16052011
  ViperSO CPLD version         : 15111401
  ViperSIO CPLD version        : 15111301
  Rommon version               : 16.7(1r)S
  Blackbird version            : 00000112
  Raptor ESI version           : 0001003b
  Raptor MAC version           : 00010031
  SUP-PIC CPLD version         : 14071504
  SUP-DC CPLD version          : 14072207
  DTI Client FPGA version      : 00000005
  DTI Firmware version         : 00000A03
  Cortina PHY version          : 201402061607
  SUP PSOC 0 version           : v4.0.9
  SUP PSOC 1 version           : v4.0.8
  SUP PSOC 2 version           : v4.1.0_IVB
  SUP PSOC 3 version           : v4.0.6
  SUP-DC PSOC 0 version        : v4.0.8
  SUP-DC PSOC 1 version        : v4.0.5
  SUP-PIC PSOC 0 version       : V2.0.6
  SUP-PIC PSOC 1 version       : V2.0.6
<SNIP>
Slot: SUP1, CBR-CCAP-SUP-160G
  Physical insert detect time : 00:02:26 (1d03h ago)
```

```

CPLD version           : 16052011
ViperSO CPLD version   : 15111401
ViperSIO CPLD version  : 15111301
Rommon version         : 16.7(1r)S
Blackbird version     : 00000112
Raptor ESI version    : 0001003b
Raptor MAC version    : 00010031
SUP-PIC CPLD version  : 14071504
SUP-DC CPLD version   : 14072207
DTI Client FPGA version : 00000005
DTI Firmware version  : 00000A03
Cortina PHY version   : 201402061607
SUP PSOC 0 version    : v4.0.9
SUP PSOC 1 version    : v4.0.8
SUP PSOC 2 version    : v4.1.0_IVB
SUP PSOC 3 version    : v4.0.6
SUP-DC PSOC 0 version : v4.0.9
SUP-DC PSOC 1 version : v4.0.5
SUP-PIC PSOC 0 version : V3.0.0
SUP-PIC PSOC 1 version : V3.0.0
<SNIP>

```

Step 5 Set SUP0 to ROMMON using the following command.

```
redundancy force-switchover
```

Perform the following steps 6 to 7 using console connection of current active SUP1.

Step 6 Power cycle the SUP0 to set it to ROMMON.

```
test platform hardware slot R0 oir power-cycle
```

This command will reset and re-initialize the ROMMON. The new version of the supervisor CPLD will now take effect. Verify if it matches the following new version.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 7 Boot SUP0 into IOS XE using SUP0 console connection.

```
dir harddisk:
boot harddisk:cbrsup-universalk9.17.03.01z.SPA.bin
```

Wait until SUP0 is in standby hot.

Step 8 Set SUP1 to ROMMON using the following command.

```
redundancy force-switchover
```

Perform the following steps 9 to 11 using console connection of current active SUP0.

Step 9 Power cycle the SUP1 to set it to ROMMON.

```
test platform hardware slot R1 oir power-cycle
```

This command will reset and re-initialize the ROMMON. The new version of the supervisor CPLD will now take effect. Verify if it matches the following new version.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 10 Boot SUP1 into IOS XE using SUP1 console connection.

```
dir harddisk:  
boot harddisk:cbrsup-universalk9.17.03.01z.SPA.bin
```

Wait until SUP1 is in standby hot.

Step 11 Wait for the chassis to become SSO and settled down. Then go to step 16. If you skipped step 5 to 10, perform step 12 to 15.

Note You need physical access to the chassis to power cycle the chassis.

Step 12 Reload the system by issuing **reload** command on the active SUP.

```
Router#reload
```

Step 13 Power cycle both supervisors.

Step 14 Verify if the new version matches the following on both SUPs.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 15 Boot both SUP0 and SUP1 into IOS XE using SUP0 and SUP1 console.

```
dir harddisk:  
boot harddisk:cbrsup-universalk9.17.03.01z.SPA.bin
```

Wait till SUP0 become standby hot.

Step 16 Once the system is up and running, perform the following checks.

- Set config register to normal boot.

```
configure terminal  
config-register 0x2102  
end  
write memory
```

- Execute **show redundancy** command to ensure both SUPs are listed, one is active and the other is standby hot.
 - Execute **show proc CPU sorted | ex 0.00** command.
 - Execute **show platform diag** command.
-

Upgrading cBR CCAP 8x10G Remote PHY Digital Physical Interface Card

Before you begin

Before upgrading the system, make sure the following requirements are met:

- Make sure the latest available IOS XE version is active in Cisco cBR-8 router.
- There are at least 20MB free space on the harddisk.



Note To make use of the new features, it is recommended to upgrade the cBR CCAP 8x10G Remote PHY Digital Physical Interface Card (D-PIC) to the latest version 1.1.

Step 1 Boot up system, wait until IOS is ready.

Step 2 Check current D-PIC version.

```
show hw-module subslot x/1 fpd
```

Note x/1 is D-PIC subslot number which needs upgrade.

Example:

```
Router#show hw-module subslot 9/1 fpd
```

```
====
Slot Card Type                H/W  Field Programmable  Current  Min. Required
Ver.  Device: "ID-Name"      Version Version
====
 9/1 CBR-DPIC-8X10G          1.0  46-CBR DIGI PIC    1.0     1.0
====
```

Step 3 Upgrade D-PIC.

```
upgrade hw-module subslot x/1 fpd bundled reload
```

Example:

```
Router#upgrade hw-module subslot 9/1 fpd bundled reload
```

```
% The following FPD will be upgraded for CBR-DPIC-8X10G (H/W ver = 1.0) in subslot 9/1:
```

```
====
Field Programmable  Current  Upgrade  Estimated
Device: "ID-Name"  Version  Version  Upgrade Time
====
46-CBR DIGI PIC    1.0     1.1     00:05:00
====
```

```

=====
% NOTES:
- Use 'show upgrade fpd progress' command to view the progress of the FPD
  upgrade.
- The target card will be automatically reloaded after the upgrade
  operation. This reload will interrupt normal operation of the card. If
  necessary, ensure that appropriate actions have been taken to redirect
  card traffic before starting the FPD upgrade.

% Are you sure that you want to perform this operation? [no]: yes
% Initiating the upgrade operation on the target card ...
  (Use "show upgrade fpd progress" command to see upgrade progress)

```

Step 4 Check if the upgrade process is finished. Upgrade progress will take about 1 to 2 minutes.

show upgrade fpd progress

Example:

Upgrade still ongoing:

```
Router#show upgrade fpd progress
```

FPD Image Upgrade Progress Table:

```

=====
Slot Card Type          Field Programmable      Approx.
                        Device : "ID-Name"      Time      Elapsed
                        :                               Needed    Time      State
=====
  9/1 CBR-DPIC-8X10G    46-CBR DIGI PIC        00:05:00  00:00:13  Updating...
=====

```

```
sj-104-cbr-13#show upgrade fpd progress
```

FPD Image Upgrade Progress Table:

```

=====
Slot Card Type          Field Programmable      Approx.
                        Device : "ID-Name"      Time      Elapsed
                        :                               Needed    Time      State
=====
  9/1 CBR-DPIC-8X10G    46-CBR DIGI PIC        00:05:00  00:00:26  Updating...
=====

```

Upgrade finished:

```
Router#show upgrade fpd progress
```

```
% There is no FPD image upgrade in progress.
```

Step 5 Check if the D-PIC status is ready.

```
show platform
```

Example:

```
Router#show platform
Chassis type: CBR-8-CCAP-CHASS
```

```

Slot      Type                State                Insert time (ago)
-----
2/1      CBR-RF-PROT-PIC    ok                    00:08:48

```

```

3          CBR-CCAP-LC-40G      ok          00:12:46
3/1       CBR-RF-PIC           ok          00:08:48
8/1       CBR-DPIC-8X10G      ok          00:07:56
9         CBR-CCAP-LC-40G      ok          00:12:46
9/1       CBR-DPIC-8X10G      ok          00:07:54
SUP0      CBR-CCAP-SUP-160G    inserted    00:12:46
  R0      ok, active
  F0      ok, active
  4       ok, active
  4/1     CBR-SUP-8X10G-PIC    ok          00:07:55
SUP1      CBR-CCAP-SUP-160G    inserted    00:12:22
  R1      ok, standby
  F1      ok, standby
  5       ok, standby
  5/1     CBR-SUP-8X10G-PIC    ok          00:07:54
P0        PWR-3KW-AC-V2        ok          00:09:49
P1        PWR-3KW-AC-V2        ok          00:09:49
P2        PWR-3KW-AC-V2        ps, fail    00:09:49
P3        Unknown              N/A         never
P4        Unknown              N/A         never
P5        PWR-3KW-AC-V2        ok          00:09:49
P10       CBR-FAN-ASSEMBLY     ok          00:09:39
P11       CBR-FAN-ASSEMBLY     ok          00:09:39
P12       CBR-FAN-ASSEMBLY     ok          00:09:39
P13       CBR-FAN-ASSEMBLY     ok          00:09:39
P14       CBR-FAN-ASSEMBLY     ok          00:09:39

```

```

Slot      CPLD Version      Rommon Version
-----
3         00000025              2011.03.18
9         00000025              2011.03.18
SUP0     16052011              16.7(3r)S
SUP1     16052011              16.7(3r)S

```

Step 6 Check if the new version works.

```
show hw-module subslot x/1 fpd
```

Example:

```
Router#show hw-module subslot 9/1 fpd
```

```

=====
Slot Card Type              H/W   Field Programmable   Current   Min. Required
Ver.  Device: "ID-Name"     Version  Version              Version
=====
  9/1 CBR-DPIC-8X10G          1.0    46-CBR DIGI PIC     1.1      1.0
=====

```




CHAPTER 2

Upgrading the Cisco cBR-8 Router System to Cisco IOS XE Amsterdam 17.3.1x



Note If you are using TACACS authentication, update the TACACS configuration in the cBR-8 to the new syntax prior to upgrading the cBR-8, because Cisco IOS XE Amsterdam 17.3.1x does not recognize the old syntax and you may not be able to authenticate via TACACS after the upgrade. The change in the TACACS configuration in the cBR-8 prior to Cisco IOS XE Amsterdam 17.3.1x is a workaround to the issue tracked as [CSCvu62273](#).

This section contains the upgrade procedures for the Cisco cBR-8 Router System.

By default, telnet is disabled on Cisco cBR-8. If you are going to use telnet to access the device, make sure the value of line **vtty transport** is correct and save the configuration in order to enable telnet.

```
Router# show run | begin line vty
line vty 0 4
  exec-timeout 0 0
  privilege level 15
  password 7 104D081B094410055F
  exec prompt timestamp
  transport input all
line vty 5 98
  exec-timeout 0 0
  privilege level 15
  password 7 02050D480809
  transport input all
line vty 99
  transport input all
!
```

The following table encompasses all versions that customers are required to update to support Cisco IOS XE Amsterdam 17.3.1x. All other firmware versions are either not upgradable by the customer, or not required to be upgraded for Cisco IOS XE Amsterdam 17.3.1x support. Use the commands in the tables to verify the firmware versions. If you need to upgrade firmware first, refer to the steps in [Upgrading the Cisco cBR-8 Router Firmware](#).



Note If you want to upgrade Supervisor CPLD firmware, refer to [Upgrading Supervisor CPLD Firmware, on page 53](#).

Table 2: Firmware Versions

Internal Name	Component Name	Required Minimum Version	Command
Supervisor CPLD	CBR-CCAP-SUP-160G CPLD	16052011/19071712	show platform
	CBR-CCAP-SUP-250G CPLD	170724E0/190717E1	show platform
Supervisor ROMMON	CBR-CCAP-SUP-160G ROMMON and CBR-CCAP-SUP-250G ROMMON	16.7(6r)S	show platform
Line Card CPLD	CBR-CCAP-LC-40G CPLD	00000026	show platform diag
Docsis 3.1 downstream module Micro	CBR-CCAP-LC-40G Gemini2 Micro	3.1A	show platform diag
Docsis 3.1 downstream module FPGA	CBR-CCAP-LC-40G Gemini2 Apollo	4.484F	show platform diag
DPIC Uboot and FPGA	CBR-DPIC-8X10G Firmware	00010001	show platform diag
DPIC 100G Uboot and FPGA	CBR-DPIC-2X100G Firmware	00020005	show platform diag



Note If the user wants to upgrade Supervisor CPLD to version 19071712 and 190717E1, the chassis must be running with Cisco IOS XE Gibraltar 16.12.1w or later releases.



Note Cisco recommends that operators upgrade their On-Premise SSM Satellite software versions to v7.x or later releases, to ensure the compatibility with cBR-8.

- [Verify max-carrier value, on page 23](#)
- [Upgrading from Cisco IOS XE 16.x to Cisco IOS XE Amsterdam 17.3.1x, on page 24](#)
- [Upgrading Supervisor CPLD Firmware, on page 33](#)
- [Upgrading cBR CCAP 8x10G Remote PHY Digital Physical Interface Card, on page 38](#)

Verify max-carrier value

Currently in Remote PHY system, max-carrier value can be configured in the downstream controller profile as well as in RPD configuration for Cisco Remote PHY Shelf 300/600/7200. This may lead to inconsistent max-carrier value configurations.

Starting from Cisco IOS XE Gibraltar 16.10.1f, max-carrier value configured in the **cable rpd** mode is removed and RPD will use the max-carrier value configured in the **controller-profile** mode for the power calculation.

Before upgrading to Cisco IOS XE Gibraltar 16.10.1f or later releases, verify if the max-carrier values configured in the RPD shelf configuration and downstream controller profile(s) associated to RPD downstream port are the same. If they are different, update the cBR-8 configuration prior to upgrade.

Below is an example of correct configuration before upgrade.

```
cable downstream controller-profile 1
max-carrier 128
max-ofdm-spectrum 384000000
rf-chan 0 3
  type DOCSIS
  qam-profile 1
  frequency 381000000
  rf-output NORMAL
  docsis-channel-id 1

cable downstream controller-profile 2
max-carrier 158
max-ofdm-spectrum 384000000
rf-chan 158
  docsis-channel-id 159
  ofdm channel-profile 20 start-frequency 579000000 width 48000000 plc 600000000

cable rpd test
  identifier 0001.0001.0001
  type shelf
  rpd-ds 0 max-carrier 128
  rpd-ds 0 base-power 33
  rpd-ds 1 max-carrier 158
  rpd-ds 1 base-power 25
  core-interface Te9/1/0
    rpd-ds 0 downstream-cable 9/0/3 profile 1
    rpd-ds 0 downstream-cable 9/0/4 profile 2
    rpd-us 0 upstream-cable 9/0/3 profile 1
  r-dti 1
  rpd-event profile 0
  rpd-55dl-us-event profile 0
```



Note It is highly recommended to follow this example to check and update configuration if necessary because max-carrier value is used to compute the base power. Otherwise, after upgrade the expected base power value can be different which may affect cable modem coming online.



Note If you upgrade from a version lower than Cisco IOS XE Fuji 16.9.1, base power range may be changed on the port with OFDM channel configured. So be aware of the potential base power change before and after the upgrade.

Upgrading from Cisco IOS XE 16.x to Cisco IOS XE Amsterdam 17.3.1x

If you are upgrading from Cisco IOS XE Everest 16.6.x or Cisco IOS XE Fuji 16.7.x to Cisco IOS XE Amsterdam 17.3.1x, perform the following steps to upgrade SUP ROMMON manually. Otherwise proceed with the IOS upgrade.

1. Download hardware programmable devices upgrade package file **cbrsup-programmable_firmware.17.03.01x.SPA.pkg** from the following Cisco.com Software Center URL: <https://software.cisco.com/download/home/286283913/type>

2. Copy the package file to harddisk:

```
copy <location>/cbrsup-programmable_firmware.17.03.01x.SPA.pkg harddisk:
```

3. Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

4. Upgrade SUP ROMMON.

```
Router#Upgrade rom-mon file harddisk:cbrsup-programmable_firmware.17.03.01x.SPA.pkg r0
Wait for the following output on the console:
ROMMON upgrade complete.
To make the new ROMMON permanent, you must restart the RP
```

```
Router#Upgrade rom-mon file harddisk:cbrsup-programmable_firmware.17.03.01x.SPA.pkg r1
Wait for the following output on the console:
ROMMON upgrade complete.
To make the new ROMMON permanent, you must restart the RP
```



Note Do not restart the SUPs at this time, you can combine reloading the SUP with the IOS upgrade process.

Upgrading using reload

Before you begin



Note If you are upgrading from Cisco IOS XE Everest 16.6.x or Cisco IOS XE Fuji 16.7.x to Cisco IOS XE Amsterdam 17.3.1x, perform [pre-upgrade steps 1 to 4](#) to upgrade SUP ROMMON manually before proceeding with IOS upgrading.

Before upgrading the system, make sure the following requirements are met:

- Download two files from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Software Version 17.3.1x: **cbrsup-universalk9.17.03.01x.SPA.bin**
- IOS XE Hardware Programmable Devices Version 17.3.1x: **cbrsup-programmable_firmware.17.03.01x.SPA.pkg**

Step 1 Copy Cisco IOS XE Amsterdam 17.3.1x package to bootflash: and stby-bootflash:

```
copy <location>/cbrsup-universalk9.17.03.01x.SPA.bin bootflash:
copy <location>/cbrsup-universalk9.17.03.01x.SPA.bin stby-bootflash:
```

Step 2 Verify Cisco IOS XE Amsterdam 17.3.1x package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 bootflash:cbrsup-universalk9.17.03.01x.SPA.bin
verify /md5 stby-bootflash:cbrsup-universalk9.17.03.01x.SPA.bin
```

Step 3 Copy the hardware programmable devices upgrade package to harddisk: if the file has not been copied already.

```
copy <location>/cbrsup-programmable_firmware.17.03.01x.SPA.pkg harddisk:
```

Step 4 Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

Step 5 Configure the chassis to boot the system with Cisco IOS XE Amsterdam 17.3.1x image.

```
Configure terminal
no boot system
boot system bootflash:cbrsup-universalk9.17.03.01x.SPA.bin
config-register 0x2102
end
```

```
write mem
```

Step 6

Check line card CPLD version via **show platform**. If it is not the latest version 00000026, upgrade line card CPLD following the sub steps below. Otherwise skip this step.

Note To upgrade the line card CPLD to version 00000026, the cBR-8 must be running Cisco IOS XE Gibraltar 16.12.1 or later releases.

This procedure will trigger a reload of the linecard and will cause an outage if the system is not backed up with LCHA.

Do not power cycle the cBR-8 router during the firmware upgrade process. Power cycling the chassis may corrupt the ROMMON/Uboot image.

- a) Run the following pre-upgrade commands on the SUP IOS:

```
upgrade hw-programmable cable active_SUP daggit pre-upgrade slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit pre-upgrade slot 0
Daggits pre-upgrade successful
```

- b) Upgrade the line card CPLD firmware using the SUP IOS command.

Note Do not reboot the line card until the upgrade is complete. Upgrade takes approximately 15 minutes.

```
upgrade hw-programmable cable LC_slot_# daggit pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 daggit pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

- c) After the upgrade is complete (takes approximately 15 minutes), the line card moves to **unknown** state. Check the status of the line card using the **show platform** command. When the line card is in **unknown** state, run the following command to recover the line card:

```
upgrade hw-programmable cable active_SUP daggit lc-recovery slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit lc-recovery slot 0
```

- d) The line card moves from **booting** to **active** state. Check the version of the line card using the **show platform** command to make sure version is changed to 00000026.

Example:

```
Router#show platform
```

```
.....
Slot      CPLD Version      Rommon Version
-----
0         00000026         2011.03.18
...
```

e) When the line card is in **active** state, run the following command to verify the upgrade.

```
upgrade hw-programmable cable active_SUP daggit post-active slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit post-active slot 0
SUCCESS: Daggit_ver-38 : Booted from upgradable Image-1
```

Step 7

Check the firmware version of the Docsis 3.1 downstream modules in all slots, if it is different with the version listed in [Table 2: Firmware Versions, on page 22](#), update the firmware using the following command. Otherwise skip this step.

```
upgrade hw-programmable cable slot dsphy all pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 dsphy all pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

Step 8

Wait for the system log message asking the user to reload the line card that was upgraded.

```
001860: Jun 15 19:05:05.904 PDT: %IOSXE-5-PLATFORM: CLC0: cdman: Suggest reload the line card for
new FW to take effect using CLI: hw slot <slot-id> reload
```

Step 9

Reload the system.

```
Router#reload
```

Step 10

If the system is running with SUP250, perform **no shut** on 100G interface after the system comes up for the first time.

What to do next

Perform verification test to determine if the upgrade is successful, include:

- Verify the router is running the new IOS-XE release using **show version** command.
- Check facility alarms using **show facility-alarm status** command.
- Check the status of the power supplies using **show environment power** command.
- Check PS status using **show platform hardware slot P<0-5> mcu status** command.
- Complete trace routes to known good off-network IP address using the source address of customer CPE blocks to verify routing is working.
- Check logs for error messages using **show log** command.

These **show** commands may be useful in the verification test:

- **show redundancy**
- **show platform**

- **show platform diag**
- **show environment**
- **show redundancy linecard all**
- **show isis neighbors**
- **show ip ospf neighbor**
- **show ip route rip**
- **show ip mroute**
- **show cops servers**
- **show cable modem voice**
- **show cable calls**
- **show cable metering verbose**
- **show cable licenses all**
- **show inventory**

Upgrading with ISSU for I-CCAP Systems

Before you begin



Note ISSU is not supported for Remote PHY systems.



Note ISSU to Cisco IOS XE Amsterdam 17.3.1x is supported only from Cisco IOS XE Gibraltar 16.10.1c (system running SUP160)/16.10.1d (system running SUP250) and later releases. If you are upgrading from an earlier release, you must upgrade the cBR-8 system following the steps in [Upgrading using reload, on page 25](#).

Before upgrading the system, make sure the following requirements are met:

- The cBR-8 has two SUPs installed.

```
Router# show redundancy | include Location|state
      Active Location = slot 4
      Current Software state = ACTIVE
      Uptime in current state = 2 days, 21 hours, 37 minutes
      Standby Location = slot 5
      Current Software state = STANDBY HOT
      Uptime in current state = 2 days, 21 hours, 30 minutes
```

- Standby SUP must be in hot standby state.

```
Router# show redundancy | include Location|state
      Active Location = slot 4
```



```

Current Software state = ACTIVE
Uptime in current state = 2 days, 21 hours, 37 minutes
Standby Location = slot 5
Current Software state = STANDBY HOT
Uptime in current state = 2 days, 21 hours, 30 minutes

```

- Line card redundancy is in stable state with state Active and Stdby warm.

```

Router# show redundancy linecard all
Load for five secs: 14%/1%; one minute: 8%; five minutes: 8%
Time source is NTP, 15:23:26.697 PST Thu Jan 17 2019

```

Slot	Subslot	LC Group	My State	Peer State	Peer Slot	Peer Subslot	Role	Mode
1	-	0	Active	Stdby Warm	0	-	Active	Primary
2	-	0	Active	Stdby Warm	0	-	Active	Primary
3	-	0	Active	Stdby Warm	0	-	Active	Primary
6	-	0	Active	Stdby Warm	0	-	Active	Primary
0	-	0	-	-	Multiple	None	Standby	Secondary

- Auto-boot is enabled.

```

Router# show bootvar
Load for five secs: 14%/0%; one minute: 14%; five minutes: 10%
Time source is NTP, 15:46:59.837 PST Thu Jan 17 2019

```

```

BOOT variable = bootflash:IOSXE/packages.conf,12;
CONFIG_FILE variable =
BOOTLDR variable does not exist
Configuration register is 0x2102

```

```

Standby BOOT variable = bootflash:IOSXE/packages.conf,12;
Standby CONFIG_FILE variable =
Standby BOOTLDR variable does not exist
Standby Configuration register is 0x2102

```

- Both SUPs are in the sub-package mode, running the same image from the same path.

```

Router# show bootvar
Load for five secs: 14%/0%; one minute: 14%; five minutes: 10%
Time source is NTP, 15:46:59.837 PST Thu Jan 17 2019

```

```

BOOT variable = bootflash:IOSXE/packages.conf,12;
CONFIG_FILE variable =
BOOTLDR variable does not exist
Configuration register is 0x2

```

```

Standby BOOT variable = bootflash:IOSXE/packages.conf,12;
Standby CONFIG_FILE variable =
Standby BOOTLDR variable does not exist
Standby Configuration register is 0x2

```

- The free space on boot device on both SUPs must be greater than 2GB.

```

Router# dir bootflash: | include bytes total

7804653568 bytes total (5691174912 bytes free)

```

- Download two files from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Software Version 17.3.1x: **cbrsup-universalk9.17.03.01x.SPA.bin**
- IOS XE Hardware Programmable Devices Version 17.3.1x:
cbrsup-programmable_firmware.17.03.01x.SPA.pkg
- Copy the target consolidated image **cbrsup-universalk9.17.03.01x.SPA.bin** to the active SUP in the same directory of the **packages.conf** file that the system is booted up with.

Step 1 Copy Cisco IOS XE Amsterdam 17.3.1x package to bootflash:.

```
copy <location>/cbrsup-universalk9.17.03.01x.SPA.bin bootflash:<sub-pkg-dir>/
```

Step 2 Verify Cisco IOS XE Amsterdam 17.3.1x package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 bootflash:<sub-pkg-dir>/cbrsup-universalk9.17.03.01x.SPA.bin
```

Step 3 Copy the hardware programmable devices upgrade package to harddisk: if the file has not been copied already.

```
copy <location>/cbrsup-programmable_firmware.17.03.01x.SPA.pkg harddisk:
```

Step 4 Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

Step 5 Check system status prior to upgrade. Save the information to compare against the system status after upgrade. For the commands to use to check the status, see the **show** commands at the end of this section.

Step 6 Check line card CPLD version via **show platform**. If it is not the latest version 00000026, upgrade line card CPLD following the sub steps below. Otherwise skip this step.

Note To upgrade the line card CPLD to version 00000026, the cBR-8 must be running Cisco IOS XE Gibraltar 16.12.1 or later releases.

This procedure will trigger a reload of the linecard and will cause an outage if the system is not backed up with LCHA.

Do not power cycle the cBR-8 router during the firmware upgrade process. Power cycling the chassis may corrupt the ROMMON/Uboot image.

a) Run the following pre-upgrade commands on the SUP IOS:

```
upgrade hw-programmable cable active_SUP daggit pre-upgrade slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit pre-upgrade slot 0
Daggits pre-upgrade successful
```

- b) Upgrade the line card CPLD firmware using the SUP IOS command.

Note Do not reboot the line card until the upgrade is complete. Upgrade takes approximately 15 minutes.

```
upgrade hw-programmable cable LC_slot_# daggit pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 daggit pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

- c) After the upgrade is complete (takes approximately 15 minutes), the line card moves to **unknown** state. Check the status of the line card using the **show platform** command. When the line card is in **unknown** state, run the following command to recover the line card:

```
upgrade hw-programmable cable active_SUP daggit lc-recovery slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit lc-recovery slot 0
```

- d) The line card moves from **booting** to **active** state. Check the version of the line card using the **show platform** command to make sure version is changed to 00000026.

Example:

```
cBR8#show platform
.....
Slot      CPLD Version      Rommon Version
-----
0         00000026          2011.03.18
...
```

- e) When the line card is in **active** state, run the following command to verify the upgrade.

```
upgrade hw-programmable cable active_SUP daggit post-active slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit post-active slot 0
SUCCESS: Daggit_ver-38 : Booted from upgradable Image-1
```

Step 7

Check the firmware version of the Docsis 3.1 downstream modules in all slots, if it is different with the version listed in [Table 2: Firmware Versions, on page 22](#), update the firmware using the following command. Otherwise skip this step.

```
upgrade hw-programmable cable slot dsphy all pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 dsphy all pkg_name
```

```
/hddisk/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

Step 8 Wait for the system log message asking the user to reload the line card that was upgraded. But do not reload the line card at this time.

```
001860: Jun 15 19:05:05.904 PDT: %IOSXE-5-PLATFORM: CLC0: cdman: Suggest reload the line card for
new FW to take effect using CLI: hw slot <slot-id> reload
```

Step 9 Perform ISSU.

```
request platform software package install node file bootflash:cbrsup-universalk9.17.03.01x.SPA.bin
```

Step 10 To monitor the ISSU progress, use the command below.

```
request platform software package install node attach
```

Step 11 Use these CLI to check status after ISSU.

```
show version
show version r0 running
show version r1 running
show version r0 provisioned
show version r1 provisioned
```

What to do next

Perform verification test to determine if the upgrade is successful, include:

- Verify the router is running the new IOS-XE release using **show version** command.
- Check facility alarms using **show facility-alarm status** command.
- Check the status of the power supplies using **show environment power** command.
- Check PS status using **show platform hardware slot P<0-5> mcu status** command.
- Complete trace routes to known good off-network IP address using the source address of customer CPE blocks to verify routing is working.
- Check logs for error messages using **show log** command.

These **show** commands may be useful in the verification test:

- **show redundancy**
- **show platform**
- **show platform diag**
- **show environment**
- **show redundancy linecard all**
- **show isis neighbors**
- **show ip ospf neighbor**

- **show ip route rip**
- **show ip mroute**
- **show cops servers**
- **show cable modem voice**
- **show cable calls**
- **show cable metering verbose**
- **show cable licenses all**
- **show inventory**

Upgrading Supervisor CPLD Firmware

Before you begin



Note If the supervisor SO CPLD version is lower than 1511_1401 (SUP 160) or 15111401 (SUP 250), or, if the supervisor SIO CPLD version is lower than 1511_1301 (SUP 160) or 15111301 (SUP 250), physically power cycle the chassis when upgrading the supervisor CPLD.

Before upgrading the firmware, make sure the following requirements are met:

- Cisco cBR-8 router is running with Cisco IOS XE Gibraltar 16.12.1w or later releases.
- 2 supervisors are running in the Cisco cBR-8 router and the redundancy is enabled.
- Download the file from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Hardware Programmable Devices Version 17.3.1x:
cbrsup-programmable_firmware.17.03.01x.SPA.pkg
- Console access for both supervisors are required.
- Copy the new firmware package to the cBR-8 using FTP.

```
copy ftp://<location>/cbrsup-programmable_firmware.17.03.01x.SPA.pkg bootflash:  
copy ftp://<location>/cbrsup-programmable_firmware.17.03.01x.SPA.pkg stby-bootflash:
```



Note When upgrading SUP0, run the CLI with the R0 setting while controlling SUP0. And when upgrading SUP1, run the CLI with the R1 setting.



Note This guide assumes SUP0 is in active state and SUP1 is in standby hot state at the beginning.

Perform step 1 to 4 using console connection of active SUP0:

Step 1 Set the config register to 0.

```
configure terminal
config-register 0x0
end
write memory
```

Step 2 Run the following command to prepare for R0 upgrade.

```
upgrade hw-programmable cable R0 viper pkg_name
/bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
```

On SUP 250, you will see one of the following outputs:

- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg image on SUP0, SUP0 is active.
Upgrade from assigned pkg file bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
Using viper firmware /tmp/viper/mount/supve_viper_fpga_psirt.bin
Size of Viper Upgrade image: 16777216 bytes
No.of parts: 65536
Upgrading golden image...
65536+0 records in
65536+0 records out
16777216 bytes (17 MB, 16 MiB) copied, 688.873 s, 24.4 kB/s
Upgrading primary image...
65536+0 records in
65536+0 records out
16777216 bytes (17 MB, 16 MiB) copied, 675.19 s, 24.8 kB/s
Viper upgrade clean up 0
Upgrade successfully. Please make sure Rommon version is matched.
Please power cycle the chassis to let the new firmware take effect
- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg image on SUP0, SUP0 is active.
Upgrade from assigned pkg file bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
The golden viper is not compatible with assigned firmware
/tmp/viper/mount/supve_viper_fpga_psirt.bin, no upgrade will be performed
Viper upgrade clean up 2

Note This output means the SUP already has the latest version it can support, skip the rest of the steps.

On SUP 160, you will see one of the following outputs:

- It takes about 10 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg image

```

Upgrade from assigned pkg file /bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
Using viper firmware /tmp/viper/mount/viper_fpga.bin
Size of Viper Upgrade image: 16777216 bytes
No.of parts: 65536
65536+0 records in
65536+0 records out
Viper upgrade clean up 0
Upgrade successfully. Please make sure Rommon version is matched.
Please power cycle the chassis to let the new firmware take effect

```

- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using harddisk/cbrsup-programmable_firmware.17.03.01x.SPA.pkg image on SUP0, SUP0 is active.
Upgrade from assigned pkg file harddisk/cbrsup-programmable_firmware.17.03.01x.SPA.pkg
The golden viper is not compatible with assigned firmware
/tmp/viper/mount/supve_viper_fpga_psirt.bin, no upgrade will be performed
Viper upgrade clean up 2

Note This output means the SUP already has the latest version it can support, skip the rest of the steps.

Note Do not power cycle the chassis in this step.

Step 3 Run the following command to prepare for R1 upgrade.

```

upgrade hw-programmable cable R1 viper pkg_name
/bootflash/cbrsup-programmable_firmware.17.03.01x.SPA.pkg

```

You will see the similar output as the one in Step 2.

Note Do not power cycle the chassis in this step.

Step 4 If the supervisor SO CPLD version is 15111401 and the supervisor SIO CPLD version is 15111301 on both supervisors, follow step 5 - 11 to do the upgrade. Otherwise proceed to step 12.

```

Router#show platform diag
Load for five secs: 6%/1%; one minute: 7%; five minutes: 8%
Time source is NTP, 16:05:43.546 PST Thu Feb 8 2018
Chassis type: CBR-8-CCAP-CHASS
<SNIP>
Slot: SUP0, CBR-CCAP-SUP-160G
  Physical insert detect time : 00:01:58 (1d03h ago)
  CPLD version                 : 16052011
  ViperSO CPLD version        : 15111401
  ViperSIO CPLD version       : 15111301
  Rommon version               : 16.7(1r)S
  Blackbird version            : 00000112
  Raptor ESI version           : 0001003b
  Raptor MAC version           : 00010031
  SUP-PIC CPLD version         : 14071504
  SUP-DC CPLD version          : 14072207
  DTI Client FPGA version      : 00000005
  DTI Firmware version         : 00000A03
  Cortina PHY version          : 201402061607
  SUP PSOC 0 version           : v4.0.9
  SUP PSOC 1 version           : v4.0.8
  SUP PSOC 2 version           : v4.1.0_IVB
  SUP PSOC 3 version           : v4.0.6
  SUP-DC PSOC 0 version        : v4.0.8

```

```

SUP-DC PSOC 1 version      : v4.0.5
SUP-PIC PSOC 0 version    : V2.0.6
SUP-PIC PSOC 1 version    : V2.0.6
<SNIP>
Slot: SUP1, CBR-CCAP-SUP-160G
  Physical insert detect time : 00:02:26 (1d03h ago)
  CPLD version                 : 16052011
  ViperSO CPLD version         : 15111401
  ViperSIO CPLD version        : 15111301
  Rommon version               : 16.7(1r)S
  Blackbird version            : 00000112
  Raptor ESI version           : 0001003b
  Raptor MAC version           : 00010031
  SUP-PIC CPLD version         : 14071504
  SUP-DC CPLD version          : 14072207
  DTI Client FPGA version     : 00000005
  DTI Firmware version        : 00000A03
  Cortina PHY version          : 201402061607
  SUP PSOC 0 version           : v4.0.9
  SUP PSOC 1 version           : v4.0.8
  SUP PSOC 2 version           : v4.1.0_IVB
  SUP PSOC 3 version           : v4.0.6
  SUP-DC PSOC 0 version        : v4.0.9
  SUP-DC PSOC 1 version        : v4.0.5
  SUP-PIC PSOC 0 version       : V3.0.0
  SUP-PIC PSOC 1 version       : V3.0.0
<SNIP>

```

Step 5 Set SUP0 to ROMMON using the following command.

```
redundancy force-switchover
```

Perform the following steps 6 to 7 using console connection of current active SUP1.

Step 6 Power cycle the SUP0 to set it to ROMMON.

```
test platform hardware slot R0 oir power-cycle
```

This command will reset and re-initialize the ROMMON. The new version of the supervisor CPLD will now take effect. Verify if it matches the following new version.

```
SUP 160 new version: 0x19071712
```

```
SUP 250 new version: 0x190717E1
```

Step 7 Boot SUP0 into IOS XE using SUP0 console connection.

```
dir bootflash:
boot bootflash:cbrsup-universalk9.17.03.01x.SPA.bin
```

Wait until SUP0 is in standby hot.

Step 8 Set SUP1 to ROMMON using the following command.

```
redundancy force-switchover
```

Perform the following steps 9 to 11 using console connection of current active SUP0.

Step 9 Power cycle the SUP1 to set it to ROMMON.

```
test platform hardware slot R1 oir power-cycle
```


This command will reset and re-initialize the ROMMON. The new version of the supervisor CPLD will now take effect. Verify if it matches the following new version.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 10 Boot SUP1 into IOS XE using SUP1 console connection.

```
dir bootflash:  
boot bootflash:cbrsup-universalk9.17.03.01x.SPA.bin
```

Wait until SUP1 is in standby hot.

Step 11 Wait for the chassis to become SSO and settled down. Then go to step 16. If you skipped step 5 to 10, perform step 12 to 15.

Note You need physical access to the chassis to power cycle the chassis.

Step 12 Reload the system by issuing **reload** command on the active SUP.

```
Router#reload
```

Step 13 Power cycle both supervisors.

Step 14 Verify if the new version matches the following on both SUPs.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 15 Boot both SUP0 and SUP1 into IOS XE using SUP0 and SUP1 console.

```
dir bootflash:  
boot bootflash:cbrsup-universalk9.17.03.01x.SPA.bin
```

Wait till SUP0 become standby hot.

Step 16 Once the system is up and running, perform the following checks.

- Set config register to normal boot.

```
configure terminal  
config-register 0x2102  
end  
write memory
```

- Execute **show redundancy** command to ensure both SUPs are listed, one is active and the other is standby hot.
- Execute **show proc CPU sorted | ex 0.00** command.
- Execute **show platform diag** command.

Upgrading cBR CCAP 8x10G Remote PHY Digital Physical Interface Card

Before you begin

Before upgrading the system, make sure the following requirements are met:

- Make sure the latest available IOS XE version is active in Cisco cBR-8 router.
- There are at least 20MB free space on the harddisk.



Note To make use of the new features, it is recommended to upgrade the cBR CCAP 8x10G Remote PHY Digital Physical Interface Card (D-PIC) to the latest version 1.1.

Step 1 Boot up system, wait until IOS is ready.

Step 2 Check current D-PIC version.

```
show hw-module subslot x/1 fpd
```

Note x/1 is D-PIC subslot number which needs upgrade.

Example:

```
Router#show hw-module subslot 9/1 fpd
```

```
====
Slot Card Type                H/W  Field Programmable  Current  Min. Required
Ver.  Device: "ID-Name"      Version Version
====
 9/1 CBR-DPIC-8X10G          1.0  46-CBR DIGI PIC    1.0     1.0
====
```

Step 3 Upgrade D-PIC.

```
upgrade hw-module subslot x/1 fpd bundled reload
```

Example:

```
Router#upgrade hw-module subslot 9/1 fpd bundled reload
```

```
% The following FPD will be upgraded for CBR-DPIC-8X10G (H/W ver = 1.0) in subslot 9/1:
```

```
====
Field Programmable  Current  Upgrade  Estimated
Device: "ID-Name"  Version  Version  Upgrade Time
====
46-CBR DIGI PIC    1.0     1.1     00:05:00
====
```

```

=====
% NOTES:
- Use 'show upgrade fpd progress' command to view the progress of the FPD
  upgrade.
- The target card will be automatically reloaded after the upgrade
  operation. This reload will interrupt normal operation of the card. If
  necessary, ensure that appropriate actions have been taken to redirect
  card traffic before starting the FPD upgrade.

% Are you sure that you want to perform this operation? [no]: yes
% Initiating the upgrade operation on the target card ...
  (Use "show upgrade fpd progress" command to see upgrade progress)
    
```

Step 4 Check if the upgrade process is finished. Upgrade progress will take about 1 to 2 minutes.

show upgrade fpd progress

Example:

Upgrade still ongoing:

```
Router#show upgrade fpd progress
```

FPD Image Upgrade Progress Table:

```

=====
Slot Card Type          Field Programmable      Approx.
                        Device : "ID-Name"      Time      Elapsed
                        :                               Needed    Time      State
=====
  9/1 CBR-DPIC-8X10G    46-CBR DIGI PIC        00:05:00  00:00:13  Updating...
=====
    
```

```
sj-104-cbr-13#show upgrade fpd progress
```

FPD Image Upgrade Progress Table:

```

=====
Slot Card Type          Field Programmable      Approx.
                        Device : "ID-Name"      Time      Elapsed
                        :                               Needed    Time      State
=====
  9/1 CBR-DPIC-8X10G    46-CBR DIGI PIC        00:05:00  00:00:26  Updating...
=====
    
```

Upgrade finished:

```
Router#show upgrade fpd progress
```

```
% There is no FPD image upgrade in progress.
```

Step 5 Check if the D-PIC status is ready.

```
show platform
```

Example:

```
Router#show platform
Chassis type: CBR-8-CCAP-CHASS
```

```

Slot      Type                State                Insert time (ago)
-----
2/1      CBR-RF-PROT-PIC    ok                    00:08:48
    
```

```

3          CBR-CCAP-LC-40G      ok          00:12:46
3/1       CBR-RF-PIC           ok          00:08:48
8/1       CBR-DPIC-8X10G      ok          00:07:56
9         CBR-CCAP-LC-40G      ok          00:12:46
9/1       CBR-DPIC-8X10G      ok          00:07:54
SUP0      CBR-CCAP-SUP-160G    inserted   00:12:46
  R0      ok, active
  F0      ok, active
  4       ok, active
  4/1     CBR-SUP-8X10G-PIC    ok          00:07:55
SUP1      CBR-CCAP-SUP-160G    inserted   00:12:22
  R1      ok, standby
  F1      ok, standby
  5       ok, standby
  5/1     CBR-SUP-8X10G-PIC    ok          00:07:54
P0        PWR-3KW-AC-V2        ok          00:09:49
P1        PWR-3KW-AC-V2        ok          00:09:49
P2        PWR-3KW-AC-V2        ps, fail    00:09:49
P3        Unknown              N/A         never
P4        Unknown              N/A         never
P5        PWR-3KW-AC-V2        ok          00:09:49
P10       CBR-FAN-ASSEMBLY     ok          00:09:39
P11       CBR-FAN-ASSEMBLY     ok          00:09:39
P12       CBR-FAN-ASSEMBLY     ok          00:09:39
P13       CBR-FAN-ASSEMBLY     ok          00:09:39
P14       CBR-FAN-ASSEMBLY     ok          00:09:39

```

```

Slot      CPLD Version      Rommon Version
-----
3         00000025              2011.03.18
9         00000025              2011.03.18
SUP0      16052011              16.7(3r)S
SUP1      16052011              16.7(3r)S

```

Step 6 Check if the new version works.

```
show hw-module subslot x/1 fpd
```

Example:

```
Router#show hw-module subslot 9/1 fpd
```

```

=====
Slot Card Type              H/W   Field Programmable   Current   Min. Required
Ver.  Device: "ID-Name"     Version  Version              Version
=====
 9/1 CBR-DPIC-8X10G          1.0   46-CBR DIGI PIC     1.1      1.0
=====

```



CHAPTER 3

Upgrading the Cisco cBR-8 Router System to Cisco IOS XE Amsterdam 17.3.1w



Note If you are using TACACS authentication, update the TACACS configuration in the cBR-8 to the new syntax prior to upgrading the cBR-8, because Cisco IOS XE Amsterdam 17.3.1w does not recognize the old syntax and you may not be able to authenticate via TACACS after the upgrade. The change in the TACACS configuration in the cBR-8 prior to Cisco IOS XE Amsterdam 17.3.1w is a workaround to the issue tracked as [CSCvu62273](#).

This section contains the upgrade procedures for the Cisco cBR-8 Router System.

By default, telnet is disabled on Cisco cBR-8. If you are going to use telnet to access the device, make sure the value of line **vtty transport** is correct and save the configuration in order to enable telnet.

```
Router# show run | begin line vty
line vty 0 4
  exec-timeout 0 0
  privilege level 15
  password 7 104D081B094410055F
  exec prompt timestamp
  transport input all
line vty 5 98
  exec-timeout 0 0
  privilege level 15
  password 7 02050D480809
  transport input all
line vty 99
  transport input all
!
```

The following table encompasses all versions that customers are required to update to support Cisco IOS XE Amsterdam 17.3.1w. All other firmware versions are either not upgradable by the customer, or not required to be upgraded for Cisco IOS XE Amsterdam 17.3.1w support. Use the commands in the tables to verify the firmware versions. If you need to upgrade firmware first, refer to the steps in [Upgrading the Cisco cBR-8 Router Firmware](#).



Note If you want to upgrade Supervisor CPLD firmware, refer to [Upgrading Supervisor CPLD Firmware, on page 53](#).

Table 3: Firmware Versions

Internal Name	Component Name	Required Minimum Version	Command
Supervisor CPLD	CBR-CCAP-SUP-160G CPLD	16052011/19071712	show platform
	CBR-CCAP-SUP-250G CPLD	170724E0/190717E1	show platform
Supervisor ROMMON	CBR-CCAP-SUP-160G ROMMON and CBR-CCAP-SUP-250G ROMMON	16.7(6r)S	show platform
Line Card CPLD	CBR-CCAP-LC-40G CPLD	00000026	show platform diag
Docsis 3.1 downstream module Micro	CBR-CCAP-LC-40G Gemini2 Micro	3.1A	show platform diag
Docsis 3.1 downstream module FPGA	CBR-CCAP-LC-40G Gemini2 Apollo	4.484F	show platform diag
DPIC Uboot and FPGA	CBR-DPIC-8X10G Firmware	00010001	show platform diag
DPIC 100G Uboot and FPGA	CBR-DPIC-2X100G Firmware	00020005	show platform diag



Note If the user wants to upgrade Supervisor CPLD to version 19071712 and 190717E1, the chassis must be running with Cisco IOS XE Gibraltar 16.12.1w or later releases.



Note Cisco recommends that operators upgrade their On-Premise SSM Satellite software versions to v7.x or later releases, to ensure the compatibility with cBR-8.

- [Verify max-carrier value, on page 43](#)
- [Upgrading from Cisco IOS XE 16.x to Cisco IOS XE Amsterdam 17.3.1w, on page 44](#)
- [Upgrading Supervisor CPLD Firmware, on page 53](#)
- [Upgrading cBR CCAP 8x10G Remote PHY Digital Physical Interface Card, on page 58](#)

Verify max-carrier value

Currently in Remote PHY system, max-carrier value can be configured in the downstream controller profile as well as in RPD configuration for Cisco Remote PHY Shelf 300/600/7200. This may lead to inconsistent max-carrier value configurations.

Starting from Cisco IOS XE Gibraltar 16.10.1f, max-carrier value configured in the **cable rpd** mode is removed and RPD will use the max-carrier value configured in the **controller-profile** mode for the power calculation.

Before upgrading to Cisco IOS XE Gibraltar 16.10.1f or later releases, verify if the max-carrier values configured in the RPD shelf configuration and downstream controller profile(s) associated to RPD downstream port are the same. If they are different, update the cBR-8 configuration prior to upgrade.

Below is an example of correct configuration before upgrade.

```
cable downstream controller-profile 1
max-carrier 128
max-ofdm-spectrum 384000000
rf-chan 0 3
  type DOCSIS
  qam-profile 1
  frequency 381000000
  rf-output NORMAL
  docsis-channel-id 1

cable downstream controller-profile 2
max-carrier 158
max-ofdm-spectrum 384000000
rf-chan 158
  docsis-channel-id 159
  ofdm channel-profile 20 start-frequency 579000000 width 48000000 plc 600000000

cable rpd test
  identifier 0001.0001.0001
  type shelf
  rpd-ds 0 max-carrier 128
  rpd-ds 0 base-power 33
  rpd-ds 1 max-carrier 158
  rpd-ds 1 base-power 25
  core-interface Te9/1/0
    rpd-ds 0 downstream-cable 9/0/3 profile 1
    rpd-ds 0 downstream-cable 9/0/4 profile 2
    rpd-us 0 upstream-cable 9/0/3 profile 1
  r-dti 1
  rpd-event profile 0
  rpd-55dl-us-event profile 0
```



Note It is highly recommended to follow this example to check and update configuration if necessary because max-carrier value is used to compute the base power. Otherwise, after upgrade the expected base power value can be different which may affect cable modem coming online.



Note If you upgrade from a version lower than Cisco IOS XE Fuji 16.9.1, base power range may be changed on the port with OFDM channel configured. So be aware of the potential base power change before and after the upgrade.

Upgrading from Cisco IOS XE 16.x to Cisco IOS XE Amsterdam 17.3.1w

If you are upgrading from Cisco IOS XE Everest 16.6.x or Cisco IOS XE Fuji 16.7.x to Cisco IOS XE Amsterdam 17.3.1w, perform the following steps to upgrade SUP ROMMON manually. Otherwise proceed with the IOS upgrade.

1. Download hardware programmable devices upgrade package file **cbrsup-programmable_firmware.17.03.01w.SPA.pkg** from the following Cisco.com Software Center URL: <https://software.cisco.com/download/type.html?mdfid=286283913&flowid=73842>

2. Copy the package file to harddisk:

```
copy <location>/cbrsup-programmable_firmware.17.03.01w.SPA.pkg harddisk:
```

3. Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

4. Upgrade SUP ROMMON.

```
Router#Upgrade rom-mon file harddisk:cbrsup-programmable_firmware.17.03.01w.SPA.pkg r0
Wait for the following output on the console:
ROMMON upgrade complete.
To make the new ROMMON permanent, you must restart the RP
```

```
Router#Upgrade rom-mon file harddisk:cbrsup-programmable_firmware.17.03.01w.SPA.pkg r1
Wait for the following output on the console:
ROMMON upgrade complete.
To make the new ROMMON permanent, you must restart the RP
```



Note Do not restart the SUPs at this time, you can combine reloading the SUP with the IOS upgrade process.

Upgrading using reload

Before you begin



Note If you are upgrading from Cisco IOS XE Everest 16.6.x or Cisco IOS XE Fuji 16.7.x to Cisco IOS XE Amsterdam 17.3.1w, perform [pre-upgrade steps 1 to 4](#) to upgrade SUP ROMMON manually before proceeding with IOS upgrading.

Before upgrading the system, make sure the following requirements are met:

- Download two files from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Software Version 17.3.1w: **cbrsup-universalk9.17.03.01w.SPA.bin**
- IOS XE Hardware Programmable Devices Version 17.3.1w:
cbrsup-programmable_firmware.17.03.01w.SPA.pkg

Step 1 Copy Cisco IOS XE Amsterdam 17.3.1w package to bootflash: and stby-bootflash:.

```
copy <location>/cbrsup-universalk9.17.03.01w.SPA.bin bootflash:
copy <location>/cbrsup-universalk9.17.03.01w.SPA.bin stby-bootflash:
```

Step 2 Verify Cisco IOS XE Amsterdam 17.3.1w package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 bootflash:cbrsup-universalk9.17.03.01w.SPA.bin
verify /md5 stby-bootflash:cbrsup-universalk9.17.03.01w.SPA.bin
```

Step 3 Copy the hardware programmable devices upgrade package to harddisk: if the file has not been copied already.

```
copy <location>/cbrsup-programmable_firmware.17.03.01w.SPA.pkg harddisk:
```

Step 4 Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

Step 5 Configure the chassis to boot the system with Cisco IOS XE Amsterdam 17.3.1w image.

```
Configure terminal
no boot system
boot system bootflash:cbrsup-universalk9.17.03.01w.SPA.bin
config-register 0x2102
end
```

```
write mem
```

Step 6

Check line card CPLD version via **show platform**. If it is not the latest version 00000026, upgrade line card CPLD following the sub steps below. Otherwise skip this step.

Note To upgrade the line card CPLD to version 00000026, the cBR-8 must be running Cisco IOS XE Gibraltar 16.12.1 or later releases.

This procedure will trigger a reload of the linecard and will cause an outage if the system is not backed up with LCHA.

Do not power cycle the cBR-8 router during the firmware upgrade process. Power cycling the chassis may corrupt the ROMMON/Uboot image.

- a) Run the following pre-upgrade commands on the SUP IOS:

```
upgrade hw-programmable cable active_SUP daggit pre-upgrade slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit pre-upgrade slot 0
Daggits pre-upgrade successful
```

- b) Upgrade the line card CPLD firmware using the SUP IOS command.

Note Do not reboot the line card until the upgrade is complete. Upgrade takes approximately 15 minutes.

```
upgrade hw-programmable cable LC_slot_# daggit pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 daggit pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

- c) After the upgrade is complete (takes approximately 15 minutes), the line card moves to **unknown** state. Check the status of the line card using the **show platform** command. When the line card is in **unknown** state, run the following command to recover the line card:

```
upgrade hw-programmable cable active_SUP daggit lc-recovery slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit lc-recovery slot 0
```

- d) The line card moves from **booting** to **active** state. Check the version of the line card using the **show platform** command to make sure version is changed to 00000026.

Example:

```
Router#show platform
```

```
.....
Slot      CPLD Version      Rommon Version
-----
0         00000026         2011.03.18
...
```

- e) When the line card is in **active** state, run the following command to verify the upgrade.

```
upgrade hw-programmable cable active_SUP daggit post-active slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit post-active slot 0
SUCCESS: Daggit_ver-38 : Booted from upgradable Image-1
```

Step 7

Check the firmware version of the Docsis 3.1 downstream modules in all slots, if it is different with the version listed in [Table 3: Firmware Versions, on page 42](#), update the firmware using the following command. Otherwise skip this step.

```
upgrade hw-programmable cable slot dsphy all pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 dsphy all pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

Step 8

Wait for the system log message asking the user to reload the line card that was upgraded.

```
001860: Jun 15 19:05:05.904 PDT: %IOSXE-5-PLATFORM: CLC0: cdman: Suggest reload the line card for
new FW to take effect using CLI: hw slot <slot-id> reload
```

Step 9

Reload the system.

```
Router#reload
```

Step 10

If the system is running with SUP250, perform **no shut** on 100G interface after the system comes up for the first time.

What to do next

Perform verification test to determine if the upgrade is successful, include:

- Verify the router is running the new IOS-XE release using **show version** command.
- Check facility alarms using **show facility-alarm status** command.
- Check the status of the power supplies using **show environment power** command.
- Check PS status using **show platform hardware slot P<0-5> mcu status** command.
- Complete trace routes to known good off-network IP address using the source address of customer CPE blocks to verify routing is working.
- Check logs for error messages using **show log** command.

These **show** commands may be useful in the verification test:

- **show redundancy**
- **show platform**

- **show platform diag**
- **show environment**
- **show redundancy linecard all**
- **show isis neighbors**
- **show ip ospf neighbor**
- **show ip route rip**
- **show ip mroute**
- **show cops servers**
- **show cable modem voice**
- **show cable calls**
- **show cable metering verbose**
- **show cable licenses all**
- **show inventory**

Upgrading with ISSU for I-CCAP Systems

Before you begin



Note ISSU is not supported for Remote PHY systems.



Note ISSU to Cisco IOS XE Amsterdam 17.3.1w is supported only from Cisco IOS XE Gibraltar 16.10.1c (system running SUP160)/16.10.1d (system running SUP250) and later releases. If you are upgrading from an earlier release, you must upgrade the cBR-8 system following the steps in [Upgrading using reload, on page 45](#).

Before upgrading the system, make sure the following requirements are met:

- The cBR-8 has two SUPs installed.

```
Router# show redundancy | include Location|state
      Active Location = slot 4
      Current Software state = ACTIVE
      Uptime in current state = 2 days, 21 hours, 37 minutes
      Standby Location = slot 5
      Current Software state = STANDBY HOT
      Uptime in current state = 2 days, 21 hours, 30 minutes
```

- Standby SUP must be in hot standby state.

```
Router# show redundancy | include Location|state
      Active Location = slot 4
```

```

Current Software state = ACTIVE
Uptime in current state = 2 days, 21 hours, 37 minutes
Standby Location = slot 5
Current Software state = STANDBY HOT
Uptime in current state = 2 days, 21 hours, 30 minutes

```

- Line card redundancy is in stable state with state Active and Stdby warm.

```

Router# show redundancy linecard all
Load for five secs: 14%/1%; one minute: 8%; five minutes: 8%
Time source is NTP, 15:23:26.697 PST Thu Jan 17 2019

```

Slot	Subslot	LC Group	My State	Peer State	Peer Slot	Peer Subslot	Role	Mode
1	-	0	Active	Stdby Warm	0	-	Active	Primary
2	-	0	Active	Stdby Warm	0	-	Active	Primary
3	-	0	Active	Stdby Warm	0	-	Active	Primary
6	-	0	Active	Stdby Warm	0	-	Active	Primary
0	-	0	-	-	Multiple	None	Standby	Secondary

- Auto-boot is enabled.

```

Router# show bootvar
Load for five secs: 14%/0%; one minute: 14%; five minutes: 10%
Time source is NTP, 15:46:59.837 PST Thu Jan 17 2019

```

```

BOOT variable = bootflash:IOSXE/packages.conf,12;
CONFIG_FILE variable =
BOOTLDR variable does not exist
Configuration register is 0x2102

```

```

Standby BOOT variable = bootflash:IOSXE/packages.conf,12;
Standby CONFIG_FILE variable =
Standby BOOTLDR variable does not exist
Standby Configuration register is 0x2102

```

- Both SUPs are in the sub-package mode, running the same image from the same path.

```

Router# show bootvar
Load for five secs: 14%/0%; one minute: 14%; five minutes: 10%
Time source is NTP, 15:46:59.837 PST Thu Jan 17 2019

```

```

BOOT variable = bootflash:IOSXE/packages.conf,12;
CONFIG_FILE variable =
BOOTLDR variable does not exist
Configuration register is 0x2

```

```

Standby BOOT variable = bootflash:IOSXE/packages.conf,12;
Standby CONFIG_FILE variable =
Standby BOOTLDR variable does not exist
Standby Configuration register is 0x2

```

- The free space on boot device on both SUPs must be greater than 2GB.

```

Router# dir bootflash: | include bytes total

7804653568 bytes total (5691174912 bytes free)

```

- Copy the target consolidated image cbrsup-universalk9.17.03.01w.SPA.bin to the active SUP in the same directory of the packages.conf file that the system is booted up with.

- Download two files from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Software Version 17.3.1w: **cbrsup-universalk9.17.03.01w.SPA.bin**
- IOS XE Hardware Programmable Devices Version 17.3.1w: **cbrsup-programmable_firmware.17.03.01w.SPA.pkg**

Step 1 Copy Cisco IOS XE Amsterdam 17.3.1w package to bootflash:.

```
copy <location>/cbrsup-universalk9.17.03.01w.SPA.bin bootflash:<sub-pkg-dir>/
```

Step 2 Verify Cisco IOS XE Amsterdam 17.3.1w package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 bootflash:<sub-pkg-dir>/cbrsup-universalk9.17.03.01w.SPA.bin
```

Step 3 Copy the hardware programmable devices upgrade package to harddisk: if the file has not been copied already.

```
copy <location>/cbrsup-programmable_firmware.17.03.01w.SPA.pkg harddisk:
```

Step 4 Verify the hardware programmable devices upgrade package against the md5 hash as provided in the Cisco.com Software center.

```
verify /md5 harddisk:cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

Step 5 Check system status prior to upgrade. Save the information to compare against the system status after upgrade. For the commands to use to check the status, see the **show** commands at the end of this section.

Step 6 Check line card CPLD version via **show platform**. If it is not the latest version 00000026, upgrade line card CPLD following the sub steps below. Otherwise skip this step.

Note To upgrade the line card CPLD to version 00000026, the cBR-8 must be running Cisco IOS XE Gibraltar 16.12.1 or later releases.

This procedure will trigger a reload of the linecard and will cause an outage if the system is not backed up with LCHA.

Do not power cycle the cBR-8 router during the firmware upgrade process. Power cycling the chassis may corrupt the ROMMON/Uboot image.

- a) Run the following pre-upgrade commands on the SUP IOS:

```
upgrade hw-programmable cable active_SUP daggit pre-upgrade slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit pre-upgrade slot 0
Daggits pre-upgrade successful
```

- b) Upgrade the line card CPLD firmware using the SUP IOS command.

Note Do not reboot the line card until the upgrade is complete. Upgrade takes approximately 15 minutes.

```
upgrade hw-programmable cable LC_slot_# daggit pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 daggit pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

- c) After the upgrade is complete (takes approximately 15 minutes), the line card moves to **unknown** state. Check the status of the line card using the **show platform** command. When the line card is in **unknown** state, run the following command to recover the line card:

```
upgrade hw-programmable cable active_SUP daggit lc-recovery slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit lc-recovery slot 0
```

- d) The line card moves from **booting** to **active** state. Check the version of the line card using the **show platform** command to make sure version is changed to 00000026.

Example:

```
cBR8#show platform
.....
Slot      CPLD Version      Rommon Version
-----
0         00000026         2011.03.18
...
```

- e) When the line card is in **active** state, run the following command to verify the upgrade.

```
upgrade hw-programmable cable active_SUP daggit post-active slot LC_slot_#
```

Example:

```
Router# upgrade hw-programmable cable R0 daggit post-active slot 0
SUCCESS: Daggit_ver-38 : Booted from upgradable Image-1
```

Step 7

Check the firmware version of the Docsis 3.1 downstream modules in all slots, if it is different with the version listed in [Table 3: Firmware Versions, on page 42](#), update the firmware using the following command. Otherwise skip this step.

```
upgrade hw-programmable cable slot dsphy all pkg_name firmware_pkg_location_path
```

Example:

```
Router# upgrade hw-programmable cable 0 dsphy all pkg_name
/harddisk/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

Step 8 Wait for the system log message asking the user to reload the line card that was upgraded. But do not reload the line card at this time.

```
001860: Jun 15 19:05:05.904 PDT: %IOSXE-5-PLATFORM: CLC0: cdman: Suggest reload the line card for
new FW to take effect using CLI: hw slot <slot-id> reload
```

Step 9 Perform ISSU.

```
request platform software package install node file bootflash:cbrsup-universalk9.17.03.01w.SPA.bin
```

Step 10 To monitor the ISSU progress, use the command below.

```
request platform software package install node attach
```

Step 11 Use these CLI to check status after ISSU.

```
show version
show version r0 running
show version r1 running
show version r0 provisioned
show version r1 provisioned
```

What to do next

Perform verification test to determine if the upgrade is successful, include:

- Verify the router is running the new IOS-XE release using **show version** command.
- Check facility alarms using **show facility-alarm status** command.
- Check the status of the power supplies using **show environment power** command.
- Check PS status using **show platform hardware slot P<0-5> mcu status** command.
- Complete trace routes to known good off-network IP address using the source address of customer CPE blocks to verify routing is working.
- Check logs for error messages using **show log** command.

These **show** commands may be useful in the verification test:

- **show redundancy**
- **show platform**
- **show platform diag**
- **show environment**
- **show redundancy linecard all**
- **show isis neighbors**
- **show ip ospf neighbor**
- **show ip route rip**

- **show ip mroute**
- **show cops servers**
- **show cable modem voice**
- **show cable calls**
- **show cable metering verbose**
- **show cable licenses all**
- **show inventory**

Upgrading Supervisor CPLD Firmware

Before you begin



Note If the supervisor SO CPLD version is lower than 1511_1401 (SUP 160) or 15111401 (SUP 250), or, if the supervisor SIO CPLD version is lower than 1511_1301 (SUP 160) or 15111301 (SUP 250), physically power cycle the chassis when upgrading the supervisor CPLD.

Before upgrading the firmware, make sure the following requirements are met:

- Cisco cBR-8 router is running with Cisco IOS XE Gibraltar 16.12.1w or later releases.
- 2 supervisors are running in the Cisco cBR-8 router and the redundancy is enabled.
- Download the file from the following Cisco.com Software Center URL:

<https://software.cisco.com/download/home/286283913/type>

- IOS XE Hardware Programmable Devices Version 17.3.1w:
cbrsup-programmable_firmware.17.03.01w.SPA.pkg

- Console access for both supervisors are required.
- Copy the new firmware package to the cBR-8 using FTP.

```
copy ftp://<location>/cbrsup-programmable_firmware.17.03.01w.SPA.pkg bootflash:  
copy ftp://<location>/cbrsup-programmable_firmware.17.03.01w.SPA.pkg stby-bootflash:
```



Note When upgrading SUP0, run the CLI with the R0 setting while controlling SUP0. And when upgrading SUP1, run the CLI with the R1 setting.



Note This guide assumes SUP0 is in active state and SUP1 is in standby hot state at the beginning.

Perform step 1 to 4 using console connection of active SUP0:

Step 1 Set the config register to 0.

```
configure terminal
config-register 0x0
end
write memory
```

Step 2 Run the following command to prepare for R0 upgrade.

```
upgrade hw-programmable cable R0 viper pkg_name
/bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

On SUP 250, you will see one of the following outputs:

- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg image on SUP0, SUP0 is active.
Upgrade from assigned pkg file bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
Using viper firmware /tmp/viper/mount/supve_viper_fpga_psirt.bin
Size of Viper Upgrade image: 16777216 bytes
No.of parts: 65536
Upgrading golden image...
65536+0 records in
65536+0 records out
16777216 bytes (17 MB, 16 MiB) copied, 688.873 s, 24.4 kB/s
Upgrading primary image...
65536+0 records in
65536+0 records out
16777216 bytes (17 MB, 16 MiB) copied, 675.19 s, 24.8 kB/s
Viper upgrade clean up 0
Upgrade successfully. Please make sure Rommon version is matched.
Please power cycle the chassis to let the new firmware take effect
- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg image on SUP0, SUP0 is active.
Upgrade from assigned pkg file bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
The golden viper is not compatible with assigned firmware
/tmp/viper/mount/supve_viper_fpga_psirt.bin, no upgrade will be performed
Viper upgrade clean up 2

Note This output means the SUP already has the latest version it can support, skip the rest of the steps.

On SUP 160, you will see one of the following outputs:

- It takes about 10 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg image
Upgrade from assigned pkg file /bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
Using viper firmware /tmp/viper/mount/viper_fpga.bin
Size of Viper Upgrade image: 16777216 bytes
No.of parts: 65536
65536+0 records in
65536+0 records out

```
Viper upgrade clean up 0
Upgrade successfully. Please make sure Rommon version is matched.
Please power cycle the chassis to let the new firmware take effect
```

- It takes 10~20 minutes to upgrade. Console would hung. Please don't do any operation during the upgrade.
You are upgrading Viper firmware using `harddisk/cbrsup-programmable_firmware.17.03.01w.SPA.pkg` image on SUP0, SUP0 is active.
Upgrade from assigned pkg file `harddisk/cbrsup-programmable_firmware.17.03.01w.SPA.pkg`
The golden viper is not compatible with assigned firmware
`/tmp/viper/mount/supve_viper_fpga_psirt.bin`, no upgrade will be performed
Viper upgrade clean up 2

Note This output means the SUP already has the latest version it can support, skip the rest of the steps.

Note Do not power cycle the chassis in this step.

Step 3 Run the following command to prepare for R1 upgrade.

```
upgrade hw-programmable cable R1 viper pkg_name
/bootflash/cbrsup-programmable_firmware.17.03.01w.SPA.pkg
```

You will see the similar output as the one in Step 2.

Note Do not power cycle the chassis in this step.

Step 4 If the supervisor SO CPLD version is 15111401 and the supervisor SIO CPLD version is 15111301 on both supervisors, follow step 5 - 11 to do the upgrade. Otherwise proceed to step 12.

```
Router#show platform diag
Load for five secs: 6%/1%; one minute: 7%; five minutes: 8%
Time source is NTP, 16:05:43.546 PST Thu Feb 8 2018
Chassis type: CBR-8-CCAP-CHASS
<SNIP>
Slot: SUP0, CBR-CCAP-SUP-160G
  Physical insert detect time : 00:01:58 (1d03h ago)
  CPLD version                : 16052011
  ViperSO CPLD version        : 15111401
  ViperSIO CPLD version       : 15111301
  Rommon version              : 16.7(1r)S
  Blackbird version           : 00000112
  Raptor ESI version          : 0001003b
  Raptor MAC version          : 00010031
  SUP-PIC CPLD version        : 14071504
  SUP-DC CPLD version         : 14072207
  DTI Client FPGA version     : 00000005
  DTI Firmware version        : 00000A03
  Cortina PHY version         : 201402061607
  SUP PSOC 0 version          : v4.0.9
  SUP PSOC 1 version          : v4.0.8
  SUP PSOC 2 version          : v4.1.0_IVB
  SUP PSOC 3 version          : v4.0.6
  SUP-DC PSOC 0 version       : v4.0.8
  SUP-DC PSOC 1 version       : v4.0.5
  SUP-PIC PSOC 0 version      : V2.0.6
  SUP-PIC PSOC 1 version      : V2.0.6
<SNIP>
Slot: SUP1, CBR-CCAP-SUP-160G
  Physical insert detect time : 00:02:26 (1d03h ago)
```

```

CPLD version           : 16052011
ViperSO CPLD version   : 15111401
ViperSIO CPLD version  : 15111301
Rommon version         : 16.7(1r)S
Blackbird version     : 00000112
Raptor ESI version    : 0001003b
Raptor MAC version    : 00010031
SUP-PIC CPLD version  : 14071504
SUP-DC CPLD version   : 14072207
DTI Client FPGA version : 00000005
DTI Firmware version  : 00000A03
Cortina PHY version   : 201402061607
SUP PSOC 0 version    : v4.0.9
SUP PSOC 1 version    : v4.0.8
SUP PSOC 2 version    : v4.1.0_IVB
SUP PSOC 3 version    : v4.0.6
SUP-DC PSOC 0 version : v4.0.9
SUP-DC PSOC 1 version : v4.0.5
SUP-PIC PSOC 0 version : V3.0.0
SUP-PIC PSOC 1 version : V3.0.0
<SNIP>

```

Step 5 Set SUP0 to ROMMON using the following command.

```
redundancy force-switchover
```

Perform the following steps 6 to 7 using console connection of current active SUP1.

Step 6 Power cycle the SUP0 to set it to ROMMON.

```
test platform hardware slot R0 oir power-cycle
```

This command will reset and re-initialize the ROMMON. The new version of the supervisor CPLD will now take effect. Verify if it matches the following new version.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 7 Boot SUP0 into IOS XE using SUP0 console connection.

```
dir bootflash:
boot bootflash:cbrsup-universalk9.17.03.01w.SPA.bin
```

Wait until SUP0 is in standby hot.

Step 8 Set SUP1 to ROMMON using the following command.

```
redundancy force-switchover
```

Perform the following steps 9 to 11 using console connection of current active SUP0.

Step 9 Power cycle the SUP1 to set it to ROMMON.

```
test platform hardware slot R1 oir power-cycle
```

This command will reset and re-initialize the ROMMON. The new version of the supervisor CPLD will now take effect. Verify if it matches the following new version.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 10 Boot SUP1 into IOS XE using SUP1 console connection.

```
dir bootflash:  
boot bootflash:cbrsup-universalk9.17.03.01w.SPA.bin
```

Wait until SUP1 is in standby hot.

Step 11 Wait for the chassis to become SSO and settled down. Then go to step 16. If you skipped step 5 to 10, perform step 12 to 15.

Note You need physical access to the chassis to power cycle the chassis.

Step 12 Reload the system by issuing **reload** command on the active SUP.

```
Router#reload
```

Step 13 Power cycle both supervisors.

Step 14 Verify if the new version matches the following on both SUPs.

SUP 160 new version: 0x19071712

SUP 250 new version: 0x190717E1

Step 15 Boot both SUP0 and SUP1 into IOS XE using SUP0 and SUP1 console.

```
dir bootflash:  
boot bootflash:cbrsup-universalk9.17.03.01w.SPA.bin
```

Wait till SUP0 become standby hot.

Step 16 Once the system is up and running, perform the following checks.

- Set config register to normal boot.

```
configure terminal  
config-register 0x2102  
end  
write memory
```

- Execute **show redundancy** command to ensure both SUPs are listed, one is active and the other is standby hot.
 - Execute **show proc CPU sorted | ex 0.00** command.
 - Execute **show platform diag** command.
-

Upgrading cBR CCAP 8x10G Remote PHY Digital Physical Interface Card

Before you begin

Before upgrading the system, make sure the following requirements are met:

- Make sure the latest available IOS XE version is active in Cisco cBR-8 router.
- There are at least 20MB free space on the harddisk.



Note To make use of the new features, it is recommended to upgrade the cBR CCAP 8x10G Remote PHY Digital Physical Interface Card (D-PIC) to the latest version 1.1.

Step 1 Boot up system, wait until IOS is ready.

Step 2 Check current D-PIC version.

```
show hw-module subslot x/1 fpd
```

Note x/1 is D-PIC subslot number which needs upgrade.

Example:

```
Router#show hw-module subslot 9/1 fpd
```

```
====
Slot Card Type                H/W  Field Programmable  Current  Min. Required
Ver.  Device: "ID-Name"      Version  Version
====
 9/1 CBR-DPIC-8X10G          1.0   46-CBR DIGI PIC    1.0     1.0
====
```

Step 3 Upgrade D-PIC.

```
upgrade hw-module subslot x/1 fpd bundled reload
```

Example:

```
Router#upgrade hw-module subslot 9/1 fpd bundled reload
```

```
% The following FPD will be upgraded for CBR-DPIC-8X10G (H/W ver = 1.0) in subslot 9/1:
```

```
====
Field Programmable  Current  Upgrade  Estimated
Device: "ID-Name"  Version  Version  Upgrade Time
====
46-CBR DIGI PIC    1.0     1.1     00:05:00
====
```

```

=====
% NOTES:
- Use 'show upgrade fpd progress' command to view the progress of the FPD
  upgrade.
- The target card will be automatically reloaded after the upgrade
  operation. This reload will interrupt normal operation of the card. If
  necessary, ensure that appropriate actions have been taken to redirect
  card traffic before starting the FPD upgrade.

% Are you sure that you want to perform this operation? [no]: yes
% Initiating the upgrade operation on the target card ...
  (Use "show upgrade fpd progress" command to see upgrade progress)
    
```

Step 4 Check if the upgrade process is finished. Upgrade progress will take about 1 to 2 minutes.

show upgrade fpd progress

Example:

Upgrade still ongoing:

```
Router#show upgrade fpd progress
```

FPD Image Upgrade Progress Table:

```

=====
Slot Card Type          Field Programmable      Approx.
                        Device : "ID-Name"      Time      Elapsed
                        :                               Needed    Time      State
=====
  9/1 CBR-DPIC-8X10G    46-CBR DIGI PIC        00:05:00  00:00:13  Updating...
=====
    
```

```
sj-104-cbr-13#show upgrade fpd progress
```

FPD Image Upgrade Progress Table:

```

=====
Slot Card Type          Field Programmable      Approx.
                        Device : "ID-Name"      Time      Elapsed
                        :                               Needed    Time      State
=====
  9/1 CBR-DPIC-8X10G    46-CBR DIGI PIC        00:05:00  00:00:26  Updating...
=====
    
```

Upgrade finished:

```
Router#show upgrade fpd progress
```

```
% There is no FPD image upgrade in progress.
```

Step 5 Check if the D-PIC status is ready.

```
show platform
```

Example:

```
Router#show platform
Chassis type: CBR-8-CCAP-CHASS
```

Slot	Type	State	Insert time (ago)
2/1	CBR-RF-PROT-PIC	ok	00:08:48

```

3          CBR-CCAP-LC-40G      ok          00:12:46
3/1       CBR-RF-PIC           ok          00:08:48
8/1       CBR-DPIC-8X10G      ok          00:07:56
9          CBR-CCAP-LC-40G      ok          00:12:46
9/1       CBR-DPIC-8X10G      ok          00:07:54
SUP0      CBR-CCAP-SUP-160G    inserted   00:12:46
R0        ok, active
F0        ok, active
4         ok, active
4/1       CBR-SUP-8X10G-PIC    ok          00:07:55
SUP1      CBR-CCAP-SUP-160G    inserted   00:12:22
R1        ok, standby
F1        ok, standby
5         ok, standby
5/1       CBR-SUP-8X10G-PIC    ok          00:07:54
P0        PWR-3KW-AC-V2           ok          00:09:49
P1        PWR-3KW-AC-V2           ok          00:09:49
P2        PWR-3KW-AC-V2           ps, fail    00:09:49
P3        Unknown                N/A        never
P4        Unknown                N/A        never
P5        PWR-3KW-AC-V2           ok          00:09:49
P10       CBR-FAN-ASSEMBLY        ok          00:09:39
P11       CBR-FAN-ASSEMBLY        ok          00:09:39
P12       CBR-FAN-ASSEMBLY        ok          00:09:39
P13       CBR-FAN-ASSEMBLY        ok          00:09:39
P14       CBR-FAN-ASSEMBLY        ok          00:09:39

```

```

Slot      CPLD Version      Rommon Version
-----
3         00000025             2011.03.18
9         00000025             2011.03.18
SUP0      16052011             16.7(3r)S
SUP1      16052011             16.7(3r)S

```

Step 6 Check if the new version works.

```
show hw-module subslot x/1 fpd
```

Example:

```
Router#show hw-module subslot 9/1 fpd
```

```

=====
Slot Card Type              H/W   Field Programmable   Current   Min. Required
Ver.   Device: "ID-Name"    Version   Version
=====
9/1 CBR-DPIC-8X10G          1.0    46-CBR DIGI PIC     1.1      1.0
=====

```