Troubleshoot Kubernetes Pod Crash on CNDP

Contents

Introduction

This document describes how to troubleshoot pod crash on Cloud Native Deployment Platform (CNDP).

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

In this setup, Cloud Native Deployment Platform (CNDP) hosts Session Management Function (SMF).

Problem

You see alerts on Common Execution Environment (CEE) for pod crash.

Command:

```
cee# show alerts active summary summary
```

Example:

```
[smf-rcdn/cee-rcdn] cee# show alerts active summary summary
NAME UID SUMMARY
-------------------------------------------------------------------------------------------
k8s-pod-crashing-loop bd4394046466 Pod smf-rcdn/smf-service-n0-6 (smf-service) is...
k8s-pod-crashing-loop 0ac1019911e3 Pod smf-rcdn/smf-service-n0-14 (smf-service) i...
k8s-pod-crashing-loop eeff8fa16660 Pod smf-rcdn/smf-service-n0-9 (smf-service) is...
k8s-pod-crashing-loop 470ff66822dc Pod smf-rcdn/smf-service-n0-5 (smf-service) is...
k8s-pod-crashing-loop cc8950f07ace Pod smf-rcdn/smf-service-n0-15 (smf-service) i...
k8s-pod-crashing-loop 05a7d1e291a6 Pod smf-rcdn/smf-service-n0-3 (smf-service) is...
```

Analysis

Connect to the master node and display all kubernetes pods that have crashed. Grep for CrashLoopBackOff. From same output, we can see the number of times this pod restarted.

Command:

```
master$ kubectl get pods -n <SMF_NAMESPACE> |grep -v CrashLoopBackOff
```

Example:

```
cloud-user@smf-rcdn-master-1:~$ kubectl get pods -n smf-rcdn |grep -v Running
NAME                                                    READY   STATUS             RESTARTS
AGE
smf-service-n0-10                                       1/2     CrashLoopBackOff   1224
6d7h
smf-service-n0-11                                       1/2     CrashLoopBackOff   1242
6d7h
smf-service-n0-15                                       1/2     CrashLoopBackOff   1244
6d7h
smf-service-n0-2                                        1/2     CrashLoopBackOff   1241
6d7h
smf-service-n0-3                                        1/2     CrashLoopBackOff   1251
6d7h
smf-service-n0-5                                        1/2     CrashLoopBackOff   1231
6d7h
smf-service-n0-7                                        1/2     CrashLoopBackOff   1249
6d7h
```

Describe the pod that crashed. This way you can get more details about why pod crashed. Observe logs under **Events.**

Command:

```
master$ kubectl describe pod -n <SMF_NAMESPACE> <NAME_OF_POD_THAT_CRASHED> |grep -i start
```

Example:

```
cloud-user@smf-rcdn-master-1:~$ kubectl describe pod -n smf-rcdn smf-service-n0-11 |grep -i start
Start Time:           Tue, 09 Aug 2022 03:13:54 +0000
      Started:      Tue, 09 Aug 2022 03:13:56 +0000
    Restart Count:  0
      Started:      Mon, 15 Aug 2022 11:33:10 +0000
      Started:      Mon, 15 Aug 2022 11:26:55 +0000
    Restart Count:  1263
      Started:      Tue, 09 Aug 2022 03:13:58 +0000
   Restart Count:  0
   Events:
  Type     Reason   Age                      From     Message
  ----     ------   ----                     ----     -------
  Warning  BackOff    65s (x15210 over 3d6h)    kubelet  Back-off restarting failed container
```

For example, you have pod smf-service-n1-0 that crashed and you need to connect to the NODE smf-rcdn-service-ims2 to collect core files.

```
ubuntu@smf-rcdn-master1:~$ kubectl get pods -n smf-ims -o wide | grep smf-service-n1-0
NAME                 READY   STATUS    RESTARTS   AGE   IP           NODE
NOMINDATEDN NODE   READINESS GATES
smf-service-n1-0     2/2     Running   10         9h    10.20.9.142 smf-rcdn-service-ims2
<none>         <none>
```

Connect to the Node is the host Pod that crashed and collect binary file. This file is required for analysis by Cisco.

Command:

```
master1:~$ kubectl cp <SMF_NAMESPACE>/<POD_NAME>:/opt/workspace/smf-service /tmp/smf-service
```

Example:

```
ubuntu@smf-rcdn-master1:~$ kubectl cp smf-ims/smf-service-n1-0:/opt/workspace/smf-service
/tmp/smf-service
```

Connect to the Node is the host Pod that crashed and go to the folder **/var/lib/systemd/coredump/** and dislay content. If generated, you can see them in this folder.

Example:

```
ubuntu@smf-rcdn-master1:~$ ssh smf-rcdn-service-ims2
ubuntu@smf-rcdn-service-ims2:~$ cd /var/lib/systemd/coredump/
ubuntu@smf-rcdn-service-ims2:/var/lib/systemd/coredump$ ls -ltr
total 982340
-rw-r----- 1 root root 52968460 Sep 21 16:40 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.1232.1599842408000000.lz4
-rw-r----- 1 root root 61609776 Sep 21 16:41 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.3468.1599842463000000.lz4
-rw-r----- 1 root root 74233259 Sep 21 16:46 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.28259.1599842775000000.lz4
-rw-r----- 1 root root 58241763 Sep 21 16:52 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.17155.1599843174000000.lz4
-rw-r----- 1 root root 43732684 Sep 21 16:56 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.3076.1599843385000000.lz4
-rw-r----- 1 root root 52377930 Sep 21 17:06 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.8024.1599844002000000.lz4
-rw-r----- 1 root root 63990106 Sep 21 17:07 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.26962.1599844074000000.lz4
-rw-r----- 1 root root 98058261 Sep 21 17:15 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.13026.1599844546000000.lz4
-rw-r----- 1 root root 59586871 Sep 21 17:24 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.21720.1599845052000000.lz4
-rw-r----- 1 root root 71187759 Sep 21 17:50 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.19705.1599846648000000.lz4
-rw-r----- 1 root root 96949278 Sep 21 17:57 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.11744.1599847049000000.lz4
-rw-r----- 1 root root 6052439 Sep 21 17:57 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.23846.1599847052000000.lz4
-rw-r----- 1 root root 70642243 Sep 21 17:58 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.18327.1599847110000000.lz4
-rw-r----- 1 root root 66052273 Sep 21 18:10 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.1504.1599847843000000.lz4
-rw-r----- 1 root root 65132876 Sep 21 18:10 core.smf-
service.0.a829fbabe2e649a7ab02150838fe47ae.12528.1599847855000000.lz4
-rw-r----- 1 root root 65000665 Sep 21 18:32 core.smf-
```

```
service.0.a829fbabe2e649a7ab02150838fe47ae.9462.1599849167000000.lz4
ubuntu@smf-rcdn-master1:~$:/var/lib/systemd/coredump$
```

Tar all files inside folder.

ubuntu@smf-rcdn-service-ims2:~$ **sudo tar czvfsmf-rcdn-service-ims2.tar.gz *.lz4**

From Master SFTP to node where the cores are, and download them to Master /tmp folder then pull it to your PC.

ubuntu@smf-rcdn-master1:~$: **sftp smf-rcdn-service-ims2**

Command prints logs before last pod restart and capture the signature of crash.

Command:

```
master:~$ kubectl logs -n <SMF_NAMESPACE> -p <POD_NAME> -c <SERVICE>
```

Example:

```
ubuntu@smf-rcdn-master1:~$ kubectl logs -n smf-ims -p smf-service-n1-0 -c smf-service
/usr/local/go/src/runtime/asm_amd64.s:1357 (0x462d01)
panic: runtime error: invalid memory address or nil pointer dereference
[signal SIGSEGV: segmentation violation code=0x1 addr=0x50 pc=0x13d92f6]
goroutine 839296 [running]:
panic(0x196c320, 0x3441300)
/usr/local/go/src/runtime/panic.go:722 +0x2c2 fp=0xc000a9d050 sp=0xc000a9cfc0 pc=0x432d82
runtime.panicmem(...)
/usr/local/go/src/runtime/panic.go:199
runtime.sigpanic()
/usr/local/go/src/runtime/signal_unix.go:394 +0x3ec fp=0xc000a9d080 sp=0xc000a9d050 pc=0x4487cc
smf-service/userplane.(*UpfServData).ProcessSessionModificationResponse(0xc0059fe660,
0xc005b98f00, 0xc00aa6e3c0, 0x2001181ae72b892, 0xc00ea43570, 0x3, 0x4,
0xc005cd0820, 0xc005b11410, 0xc005b10d20, ...) /opt/workspace/smf-service/src/smf-
service/userplane/upfSessionModification.go:743 +0x526 fp=0xc000a9d408 sp=0xc000a9d080
pc=0x13d92f6 smf-
service/procedures/4g/pdn5g4gHo.(*Pdn5g4gHoProcedure).awtUpfModifyProcN4ModifyResp(0xc005a17440,
0xc0099e36c0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0) /opt/workspace/smf-service/src/smf-
service/procedures/4g/pdn5g4gHo/mbrUtils.go:485 +0x24d fp=0xc000a9d630 sp=0xc000a9d408
pc=0x1562d0d smf-
service/procedures/4g/pdn5g4gHo.(*Pdn5g4gHoProcedure).handleUpfModifyEvents(0xc005a17440,
0xc0099e36c0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0) /opt/workspace/smf-service/src/smf-
service/procedures/4g/pdn5g4gHo/stateHandler.go:196 +0x4a1 fp=0xc000a9d768 sp=0xc000a9d630
pc=0x1570d31 smf-service/procedures/4g/pdn5g4gHo.(*Pdn5g4gHoProcedure).HandleEvent(0xc005a17440,
0xc0099e36c0, 0x6, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, ...) /opt/workspace/smf-service/src/smf-
service/procedures/4g/pdn5g4gHo/procedure.go:364 +0x707 fp=0xc000a9d8d0 sp=0xc000a9d768
pc=0x1567887 smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-smf/smf-common.git/src/smf-
common/callflow.(*BaseProcedure).Handle(0xc00568b4a0, 0xc0099e36c0, 0x0,
0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0) /opt/workspace/smf-service/src/smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-smf/smf-common.git/src/smf-common/callflow/BaseProcedure.go:54
+0xdb
fp=0xc000a9d978 sp=0xc000a9d8d0 pc=0xf5996b smf-service/vendor/wwwin-github.cisco.com/mobile-
cnat-smf/smf-common.git/src/smf-common/callflow.(*SessionState).ProcessContinue(0xc00b79b6d0,
0xc0099e36c0,
0xc00568b4a0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, 0x0, ...) /opt/workspace/smf-service/src/smf-
service/vendor/wwwin-github.cisco.com/mobile-cnat-smf/smf-common.git/src/smf-
common/callflow/SessionState.go:169 +0x1f2
fp=0xc000a9da20 sp=0xc000a9d978 pc=0xf5d552 smf-
service/processor.(*SmfAppMessageProcessor).ProcessContinue(0x3a31da0, 0xc005b98f00, 0x1d34988,
0x35, 0x9, 0x1d34988, 0x35) /opt/workspace/smf-service/src/smf-
```

```
service/processor/grpc_message_processor.go:430 +0x4ab fp=0xc000a9dc20 sp=0xc000a9da20
pc=0x174fc0b smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra.(*masterBlueprint).processTransaction
(0xc0003141e0, 0xc005b98f00, 0xc000a9dd98) /opt/workspace/smf-service/src/smf-
service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-
infra/infra/MasterBlueprint.go:301
+0x1a7 fp=0xc000a9dce8 sp=0xc000a9dc20 pc=0xd39ca7 smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-infra/infra.(*masterBlueprint).
processTransactionWithCR(0xc0003141e0, 0xc005b98f00, 0x1cfeb00) /opt/workspace/smf-
service/src/smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra/MasterBlueprint.go:234
+0x394 fp=0xc000a9de78 sp=0xc000a9dce8 pc=0xd396e4 smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-infra/infra.(*masterBlueprint).
processSessionTransaction(0xc0003141e0, 0xc005b98f00, 0x1, 0x0) /opt/workspace/smf-
service/src/smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra/MasterBlueprint.go:177
+0x124 fp=0xc000a9ded0 sp=0xc000a9de78 pc=0xd39104 smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-infra/infra.(*masterBlueprint).
processEvent(0xc0003141e0, 0xc005b98f00, 0x1d02487) /opt/workspace/smf-service/src/smf-
service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-
infra/infra/MasterBlueprint.go:138 +0x5fc
fp=0xc000a9df88 sp=0xc000a9ded0 pc=0xd3869c smf-service/vendor/wwwin-github.cisco.com/mobile-
cnat-golang-lib/app-infra.git/src/app-infra/infra.(*ApplicationContext).NewTransaction.func2
(0xc0006af400, 0xc005b98f00) /opt/workspace/smf-service/src/smf-service/vendor/wwwin-
github.cisco.com/mobile-cnat-golang-lib/app-infra.git/src/app-
infra/infra/ApplicationContext.go:1268
+0x7c fp=0xc000a9dfd0 sp=0xc000a9df88 pc=0xd9b69c runtime.goexit()
/usr/local/go/src/runtime/asm_amd64.s:1357 +0x1 fp=0xc000a9dfd8 sp=0xc000a9dfd0 pc=0x462d01
created by smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra.(*ApplicationContext).NewTransaction /opt/workspace/smf-
service/src/smf-service/vendor/wwwin-github.cisco.com/mobile-cnat-golang-lib/app-
infra.git/src/app-infra/infra/ApplicationContext.go:1266 +0x62c goroutine 1 [sleep]:
runtime.gopark(0x1dbaa10, 0x34ef580, 0xc001f01313, 0x2) /usr/local/go/src/runtime/proc.go:304
+0xe0 fp=0xc000a3bca8 sp=0xc000a3bc88 pc=0x434ea0 runtime.goparkunlock(...)
```

Connect to the CEE and collect tac-debug before and after pod crash occured.

`tac-debug-pkg create from yyyy-mm-dd_hh:mm:ss to yyyy-mm-dd_hh:mm:ss` tac-debug-pkg create from yyyy-mm-dd_hh:mm:ss to yyyy-mm-dd_hh:mm:ss

Action plan

Open Service Request for Cisco TAC to find Root cause of this crash.