# Upgrade Code for Access Points Manufactured Starting in Sept 2022

## Contents

## Introduction

This document describes, as of Sept. 2022, Cisco manufactures APs that cannot join wireless controllers that run software released prior to Aug. 2022.

## Background Information

Some C9105AXI, C9105AXW, C9120AXI, C9120AXE, C9130AXI, C9130AXE access points that were manufactured in September 2022, or later, cannot run any software released prior to August 2022.  See Field Notice 72424.

## Affected Access Points

These AP models (Product identifiers, or PIDs) and the Version identifiers (VIDs), cannot join controllers that run Cisco software released prior to August 2022:

- C9105AXI - VID 04 or later
- C9105AXW - VID 02 or later
- C9120AXI, C9120AXE - VID 07 or later
- C9130AXI, C9130AXE - VID 03 or later

Not all regulatory domains are affected; some PIDs in some specific domains are built only with the earlier VIDs.

| Units Affected by FN72424 | | | | | | | |
|---|---|---|---|---|---|---|---|
| **Country** | **C9120** | | | **C9130** | | **C9105** | |
| | **AXI** | **AXE** | **AXP** | **AXI** | **AXE** | **AXI** | **AXW** |
| **-H Domain (China + Bahrain)** | Not Affected | Not Affected | Not Affected | Not Affected | Not Affected | Not Affected | Not Affected |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| **-R (Russia)** | Not Affected | Not Affected | Not Affected | Not Affected | Not Affected | Not Affected | Not Affected |
| **-Q/Q1 (Japan)** | Not Affected | Not Affected | Not Affected | Not Affected | Not Affected | VID 04 or later | VID 02 or later |
| **All Other Reg Domains** | VID 07 or later | VID 07 or later | Not Affected | VID 03 or later | VID 03 or later | VID 04 or later | VID 02 or later |

The affected APs require these controller software versions:

- [8.10.181.0*](#) or later
- [17.3.6*](#) or later
- 17.6.4 or later
- 17.9.2 or later

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✎ **Note**: As of June 2024, replacement APs delivered via Return Material Authorization (RMA), for the affected PIDs, can require the newer software.

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\* 8.10.181.0 is deferred due to Cisco bug ID [CSCwd37092](#).  See [Recommended AireOS Wireless LAN Controller Releases](#).  Customers with 9800 series controllers should consult [Recommended Cisco IOS XE Releases for Catalyst 9800 Wireless LAN Controllers](#).
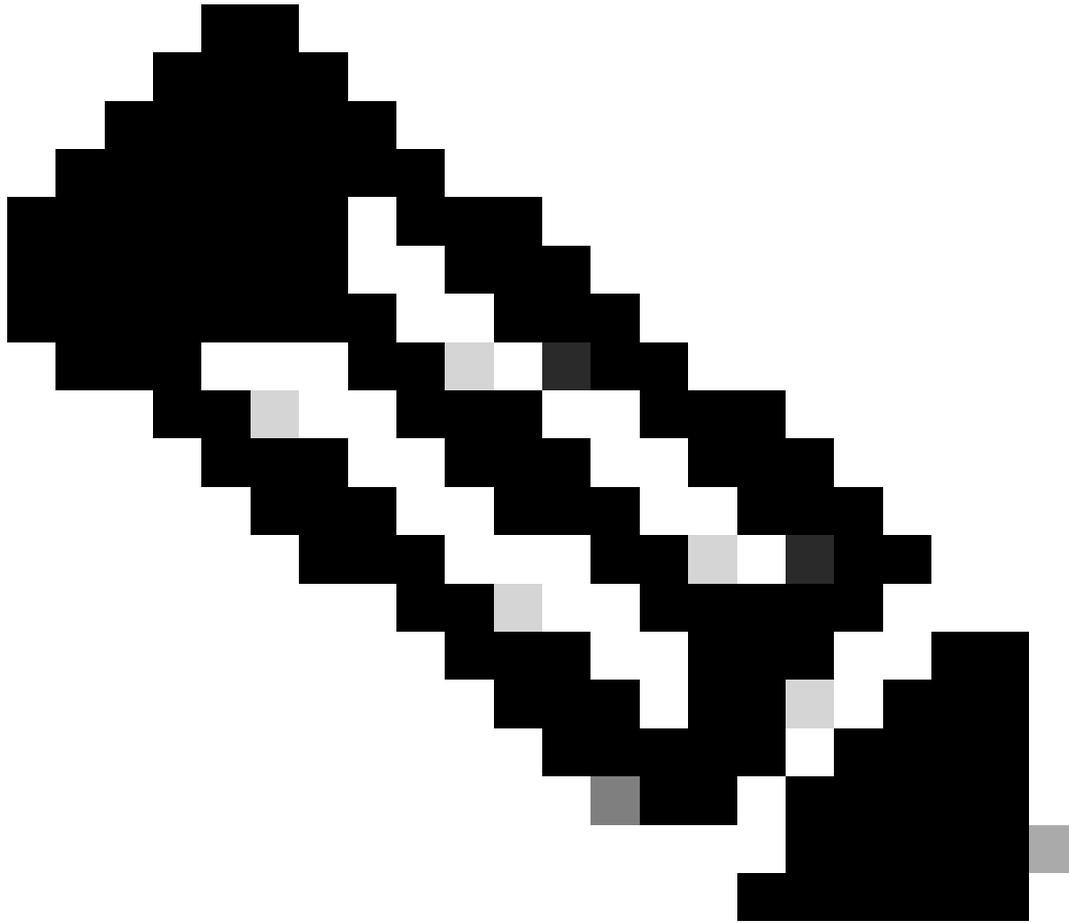
## Bug Assistant Tool

If you have an Access Point Serial Number (SN) or Product Identifier (PID), and Country/Version Identifier (VID) information, use the <u>Self Service Tool</u> to validate the applicability of <u>Field Notice 72424</u> .

## Related Information

- Cisco bug ID <u>CSCwc47544</u>
- <u>Field Notice 72424</u>

- <u>Cisco Wireless Solutions Software Compatibility Matrix</u>

- <u>Cisco Technical Support & Downloads</u>