# PEAP under Unified Wireless Networks with ACS 4.0 and Windows 2003

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# Introduction

This document describes how to configure secure wireless access using Wireless LAN controllers, Microsoft Windows 2003 software and Cisco Secure Access Control Server (ACS) 4.0 via Protected Extensible Authentication Protocol (PEAP) with Microsoft Challenge Handshake Authentication Protocol (MS-CHAP) version 2.

**Note:** For information about the deployment of secure wireless, refer to the Microsoft Wi-Fi web

# **Prerequisites**

## **Requirements**

There is an assumption that the installer has knowledge of basic Windows 2003 installation and Cisco controller installation as this document only covers the specific configurations to facilitate the tests.

For initial installation and configuration information for the Cisco 4400 Series Controllers, refer to the <u>Quick Start Guide</u>: <u>Cisco 4400 Series Wireless LAN Controllers</u>. For initial installation and configuration information for the Cisco 2000 Series Controllers, refer to the <u>Quick Start Guide</u>: <u>Cisco 2000 Series Wireless LAN Controllers</u>.

Microsoft Windows 2003 installation and configuration guides can be found at <u>Installing Windows</u> <u>Server 2003 R2</u>.

Before you begin, install the Microsoft Windows Server 2003 with SP1 operating system on each of the servers in the test lab and update all Service Packs. Install the controllers and lightweight access points (LAPs) and ensure that the latest software updates are configured.

**Important:** At the time of this writing, SP1 is the latest Microsoft Windows Server 2003 update, and SP2 with update patches is the latest software for Microsoft Windows XP Professional.

Windows Server 2003 with SP1, Enterprise Edition, is used so that autoenrollment of user and workstation certificates for PEAP authentication can be configured. Certificate autoenrollment and autorenewal make it easier to deploy certificates and improve security by automatically expiring and renewing certificates.

# **Components Used**

The information in this document is based on these software and hardware versions:

- Cisco 2006 or 4400 Series Controller that runs 3.2.116.21
- Cisco 1131 Lightweight Access Point Protocol (LWAPP) AP
- Windows 2003 Enterprise with Internet Information Server (IIS), Certificate Authority (CA), DHCP, and Domain Name System (DNS) installed
- Windows 2003 Standard with Access Control Server (ACS) 4.0
- Windows XP Professional with SP (and updated Service Packs) and wireless network interface card (NIC) (with CCX v3 support) or third party supplicant.
- Cisco 3560 Switch

# **Network Diagram**

This document uses this network setup:

#### **Cisco Secure Wireless Lab Topology**

The primary purpose of this document is to provide you the step-by-step procedure to implement

the PEAP under Unified Wireless Networks with ACS 4.0 and the Windows 2003 Enterprise server. The main emphasis is on auto-enrollment of the client so that the client auto-enrolls and takes the certificate from the server.

**Note:** In order to add Wi-Fi Protected Access (WPA)/WPA2 with Temporal Key Integrity Protocol (TKIP)/Advanced Encryption Standard (AES) to Windows XP Professional with SP, refer to WPA2/Wireless Provisioning Services Information Element (WPS IE) update for Windows XP with Service Pack 2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

## **Conventions**

Refer to the Cisco Technical Tips Conventions for more information on document conventions.

# Windows Enterprise 2003 Setup with IIS, Certificate Authority, DNS, DHCP (DC\_CA)

# DC\_CA (wirelessdemoca)

DC\_CA is a computer that runs Windows Server 2003 with SP1, Enterprise Edition, and performs these roles:

- A domain controller for the wirelessdemo.local domain that runs IIS
- A DNS server for the wirelessdemo.local DNS domain
- A DHCP server
- Enterprise root CA for the wirelessdemo.local domain

Complete these steps in order to configure DC\_CA for these services:

- 1. Perform a basic installation and configuration.
- 2. Configure the computer as a domain controller.
- 3. Raise the domain functional level.
- 4. Install and configure DHCP.
- 5. Install certificate services.
- 6. Verify Administrator permissions for certificates.
- 7. Add computers to the domain.
- 8. Allow wireless access to computers.
- 9. Add users to the domain.
- 10. Allow wireless access to users.
- 11. Add groups to the domain.
- 12. Add users to the WirelessUsers group.
- 13. Add client computers to the WirelessUsers group.

#### **Step 1: Perform Basic Installation and Configuration**

- 1. Install Windows Server 2003 with SP1, Enterprise Edition, as a stand-alone server.
- 2. Configure the TCP/IP protocol with the IP address of **172.16.100.26** and the subnet mask of **255.255.255.0**.

#### **Step 2: Configure the Computer as a Domain Controller**

#### Complete these steps:

- 1. In order to start the Active Directory Installation wizard, choose **Start > Run**, type **dcpromo.exe**, and click **OK**.
- 2. On the Welcome to the Active Directory Installation Wizard page, click Next.
- 3. On the Operating System Compatibility page, click Next.
- 4. On the Domain Controller Type page, select **Domain Controller for a new Domain** and click **Next**.
- 5. On the Create New Domain page, select **Domain in a new forest** and click **Next**.
- 6. On the Install or Configure DNS page, select **No, just install and configure DNS on this computer** and click **Next**.
- 7. On the New Domain Name page, type wirelessdemo.local and click Next.
- 8. On the NetBIOS Domain Name page, enter the Domain NetBIOS name as **wirelessdemo** and click **Next**.
- In the Database and Log Folders Locations page, accept the default Database and Log Folders directories and click **Next**.
- 10. In the Shared System Volume page, verify that the default folder location is correct and click **Next**.
- 11. On the Permissions page, verify that Permissions compatible only with Windows 2000 or Windows Server 2003 operating systems is selected and click Next.
- 12. On the Directory Services Restore Mode Administration Password page, leave the password boxes blank and click **Next**.
- 13. Review the information on the Summary page and click **Next**.
- 14. When you are done with the Active Directory installation, click **Finish**.
- 15. When prompted to restart the computer, click **Restart Now**.

#### **Step 3: Raise the Domain Functional Level**

#### Complete these steps:

- Open the Active Directory Domains and Trusts snap-in from the Administrative Tools folder (Start > Programs > Administrative Tools > Active Directory Domains and Trusts), and then right-click the domain computer DC\_CA.wirelessdemo.local.
- 2. Click **Raise Domain Functional Level**, and then select **Windows Server 2003** on the Raise Domain Functional Level page.
- 3. Click **Raise**, click **OK**, and then click **OK** again.

#### **Step 4: Install and Configure DHCP**

#### Complete these steps:

1. Install Dynamic Host Configuration Protocol (DHCP) as a Networking Service

- component by using Add or Remove Programs in the Control Panel.
- Open the DHCP snap-in from the Administrative Tools folder (Start > Programs > Administrative Tools > DHCP), and then highlight the DHCP server,
   DC CA.wirelessdemo.local.
- 3. Click **Action**, and then click **Authorize** in order to authorize the DHCP service.
- 4. In the console tree, right-click **DC\_CA.wirelessdemo.local**, and then click **New Scope**.
- 5. On the Welcome page of the New Scope wizard, click Next.
- 6. On the Scope Name page, type CorpNet in the Name field.
- 7. Click **Next** and fill in these parameters:Start IP address—**172.16.100.1**End IP address—**172.16.100.254**Length—**24**Subnet mask—**255.255.255.0**
- 8. Click **Next** and enter **172.16.100.1** for the Start IP address and **172.16.100.100** for the End IP address to be excluded. Then click **Next**. This reserves the IP addresses in the range from 172.16.100.1 to 172.16.100.100. These reserve IP addresses are not allotted by the DHCP server.
- 9. On the Lease Duration page, click Next.
- 10. On the Configure DHCP Options page, choose **Yes, I want to configure these options now** and click **Next**.
- 11. On the Router (Default Gateway) page add the default router address of **172.16.100.1** and click **Next**.
- 12. On the Domain Name and DNS Servers page, type **wirelessdemo.local** in the Parent domain field, type **172.16.100.26** in the IP address field, and then click **Add** and click **Next**.
- 13. On the WINS Servers page, click **Next**.
- 14. On the Activate Scope page, choose **Yes, I want to activate this scope now** and click **Next**.
- 15. When you finish with the New Scope Wizard page, click **Finish**.

#### **Step 5: Install Certificate Services**

#### Complete these steps:

**Note:** IIS must be installed before you install Certificate Services and the user should be part of the Enterprise Admin OU.

- In Control Panel, open Add or Remove Programs, and then click Add/Remove Windows Components.
- 2. In the Windows Components Wizard page, choose **Certificate Services**, and then click **Next**
- 3. On the CA Type page, choose **Enterprise root CA** and click **Next**.
- 4. In the CA Identifying Information page, type **wirelessdemoca** in the Common name for this CA box. You can also enter the other optional details. Then click **Next** and accept the defaults on the Certificate Database Settings page.
- 5. Click **Next**. Upon completion of the installation, click **Finish**.
- 6. Click **OK** after you read the warning message about installing IIS.

#### **Step 6: Verify Administrator Permissions for Certificates**

- 1. Choose Start > Administrative Tools > Certification Authority.
- 2. Right-click wirelessdemoca CA and then click Properties.
- 3. On the Security tab, click **Administrators** in the **Group or User names** list.
- 4. In the Permissions or Administrators list, verify that these options are set to **Allow**:Issue and Manage CertificatesManage CARequest CertificatesIf any of these are set to Deny or are not selected, set the permission to **Allow**.
- 5. Click **OK** to close the wirelessdemoca CA Properties dialog box, and then close Certification Authority.

#### **Step 7: Add Computers to the Domain**

#### Complete these steps:

**Note:** If the computer is already added to the domain, proceed to <u>Add Users to the Domain</u>.

- 1. Open the **Active Directory Users and Computers** snap-in.
- 2. In the console tree, expand wirelessdemo.local.
- 3. Right-click **Users**, click **New**, and then click **Computer**.
- 4. In the New Object Computer dialog box, type the name of the computer in the Computer name field and click **Next**. This example uses the computer name **Client**.
- 5. In the Managed dialog box, click Next.
- 6. In the New Object Computer dialog box, click **Finish**.
- 7. Repeat steps 3 through 6 in order to create additional computer accounts.

#### **Step 8: Allow Wireless Access to Computers**

#### Complete these steps:

- 1. In the Active Directory Users and Computers console tree, click the **Computers** folder and right-click on the computer for which you want to assign wireless access. This example shows the procedure with computer **Client** which you added in Step 7. Click **Properties**, and then go to the **Dial-in** tab.
- 2. Choose Allow access and click OK.

#### **Step 9: Add Users to the Domain**

- 1. In the Active Directory Users and Computers console tree, right-click **Users**, click **New**, and then click **User**.
- In the New Object User dialog box, type the name of the Wireless user. This example uses
  the name WirelessUser in the First name field, and WirelessUser in the User logon name
  field. Click Next.
- 3. In the New Object User dialog box, type a password of your choice in the Password and Confirm password fields. Clear the **User must change password at next logon** check box, and click **Next**.
- 4. In the New Object User dialog box, click **Finish**.
- 5. Repeat steps 2 through 4 in order to create additional user accounts.

#### **Step 10: Allow Wireless Access to Users**

#### Complete these steps:

- 1. In the **Active Directory Users and Computers** console tree, click the **Users** folder, right-click **WirelessUser**, click **Properties**, and then go to the Dial-in tab.
- 2. Choose Allow access and click OK.

#### **Step 11: Add Groups to the Domain**

#### Complete these steps:

- 1. In the **Active Directory Users and Computers** console tree, right-click **Users**, click **New**, and then click **Group**.
- 2. In the New Object Group dialog box, type the name of the group in the Group name field and click **OK**. This document uses the group name **WirelessUsers**.

#### **Step 12: Add Users to the WirelessUsers Group**

#### Complete these steps:

- 1. In the details pane of Active Directory Users and Computers, double-click on the group **WirelessUsers**.
- 2. Go to the Members tab and click Add.
- 3. In the Select Users, Contacts, Computers, or Groups dialog box, type the name of the users that you want to add to the group. This example shows how to add the user **wirelessuser** to the group. Click **OK**.
- 4. In the Multiple Names Found dialog box, click **OK**. The WirelessUser user account is added to the WirelessUsers group.
- 5. Click **OK** in order to save changes to the WirelessUsers group.
- 6. Repeat this procedure to add more users to the group.

#### **Step 13: Add Client Computers to the WirelessUsers Group**

#### Complete these steps:

- 1. Repeat steps 1 and 2 in the Add Users to the WirelessUsers Group section of this document
- 2. In the Select Users, Contacts, or Computers dialog box, type the name of the computer that you want to add to the group. This example shows how to add the computer named **Client** to the group.
- 3. Click Object Types, clear the Users check box, and then check Computers.
- 4. Click **OK** twice. The CLIENT computer account is added to the WirelessUsers group.
- 5. Repeat the procedure to add more computers to the group.

# Windows Standard 2003 Setup with Cisco Secure ACS 4.0

Cisco Secure ACS is a computer that runs Windows Server 2003 with SP1, Standard Edition, that

provides RADIUS authentication and authorization for the controller. Complete the procedures in this section in order to configure ACS as a RADIUS server:

## **Basic Installation and Configuration**

#### Complete these steps:

- 1. Install Windows Server 2003 with SP1, Standard Edition, as a **member server** named **ACS** in the **wirelessdemo.local** domain.**Note:** The ACS server name appears as cisco\_w2003 in the remaining configurations. Substitute ACS or cisco\_w2003 on the remaining lab setup.
- 2. For the local area connection, configure the TCP/IP protocol with the IP address of **172.16.100.26**, the subnet mask of **255.255.255.0**, and the DNS server IP address of **127.0.0.1**.

## **Cisco Secure ACS 4.0 Installation**

**Note:** Refer to the <u>Installation Guide for Cisco Secure ACS 4.0 for Windows</u> for more information on how to configure Cisco Secure ACS 4.0 for Windows.

- 1. Use a Domain Administrator account in order to login to the computer named ACS to install Cisco Secure ACS. Note: Only installations performed at the computer where you install Cisco Secure ACS are supported. Remote installations performed using Windows Terminal Services or products such as Virtual Network Computing (VNC) are not tested, and are not supported.
- 2. Insert the Cisco Secure ACS CD into a CD-ROM drive on the computer.
- 3. If the CD-ROM drive supports the Windows autorun feature, the Cisco Secure ACS for Windows Server dialog box appears. Note: If the computer does not have a required service pack installed, a dialog box appears. Windows service packs can be applied either before or after you install Cisco Secure ACS. You can continue with the installation, but the required service pack must be applied after the installation is complete. Otherwise, Cisco Secure ACS might not function reliably.
- 4. Perform one of these tasks:If the Cisco Secure ACS for Windows Server dialog box appears, click **Install**.If the Cisco Secure ACS for Windows Server dialog box does not appear, run **setup.exe**, located in the root directory of the Cisco Secure ACS CD.
- 5. The Cisco Secure ACS Setup dialog box displays the software license agreement.
- 6. Read the software license agreement. If you accept the software license agreement, click **Accept**. The Welcome dialog box displays basic information about the setup program.
- 7. After you have read the information in the Welcome dialog box, click **Next**.
- 8. The Before You Begin dialog box lists items that you must complete before you continue with the installation. If you have completed all items listed in the Before You Begin dialog box, check the corresponding box for each item and click **Next.Note:** If you have not completed all items listed in the Before You Begin dialog box, click **Cancel** and then click **Exit Setup**. After you complete all items listed in the Before You Begin dialog box, restart the installation.
- 9. The Choose Destination Location dialog box appears. Under Destination Folder, the installation location appears. This is the drive and path where the setup program installs Cisco Secure ACS.

- 10. If you want to change the installation location, complete these steps:Click **Browse**. The Choose Folder dialog box appears. The Path box contains the installation location. Change the installation location. You can either type the new location in the Path box or use the Drives and Directories lists to select a new drive and directory. The installation location must be on a drive local to the computer. **Note:** Do not specify a path that contains a percent character, "%". If you do so, the installation might appear to continue properly but fails before it completes. Click **OK.Note:** If you specified a folder that does not exist, the setup program displays a dialog box to confirm the creation of the folder. In order to continue, click **Yes**.
- 11. In the Choose Destination Location dialog box, the new installation location appears under Destination Folder.
- 12. Click Next.
- 13. The Authentication Database Configuration dialog box lists options for authenticating users. You can authenticate with the Cisco Secure user database only, or also with a Windows user database. **Note:** After you install Cisco Secure ACS, you can configure authentication support for all external user database types in addition to Windows user databases.
- 14. If you want to authenticate users with the Cisco Secure user database only, choose the **Check the Cisco Secure ACS database only** option.
- 15. If you want to authenticate users with a Windows Security Access Manager (SAM) user database or Active Directory user database in addition to the Cisco Secure user database, complete these steps:Choose the Also check the Windows User Database option. The Yes, refer to "Grant dialin permission to user" setting check-box becomes available. Note: The Yes, refer to "Grant dialin permission to user" setting check-box applies to all forms of access controlled by Cisco Secure ACS, not just dial-in access. For example, a user who accesses the network through a VPN tunnel does not dial into a network access server. However, if the Yes, refer to "Grant dialin permission to user" setting box is checked, Cisco Secure ACS applies the Windows user dial-in permissions in order to determine whether to grant the user access to the network. If you want to allow access to users who are authenticated by a Windows domain user database only when they have dial-in permission in their Windows account, check the Yes, refer to "Grant dialin permission to user" setting box.
- 16. Click Next.
- 17. The setup program installs Cisco Secure ACS and updates the Windows registry.
- 18. The Advance Options dialog box lists several features of Cisco Secure ACS that are not enabled by default. For more information about these features, refer to the <u>User Guide for Cisco Secure ACS for Windows Server, version 4.0</u>. Note: The listed features appear in the Cisco Secure ACS HTML interface only if you enable them. After installation, you can enable or disable them on the Advanced Options page in the Interface Configuration section.
- 19. For each feature you want to enable, check the corresponding box.
- 20. Click Next.
- 21. The Active Service Monitoring dialog box appears. **Note:** After installation, you can configure active service monitoring features on the Active Service Management page in the System Configuration section.
- 22. If you want Cisco Secure ACS to monitor user authentication services, check the **Enable Login Monitoring** box. From the Script to Execute list, choose the option you want applied in the event of authentication service failure:**No Remedial Action**—Cisco Secure ACS does not run a script.**Note:** This option is useful if you enable event mail

notifications. **Reboot**—Cisco Secure ACS runs a script that reboots the computer that runs Cisco Secure ACS. **Restart All**—Cisco Secure ACS restarts all Cisco Secure ACS services. **Restart RADIUS/TACACS+**—Cisco Secure ACS restarts only the RADIUS and TACACS+ services.

- 23. If you want Cisco Secure ACS to send an e-mail message when service monitoring detects an event, check the **Mail Notification** box.
- 24. Click Next.
- 25. The Database Encryption Password dialog box appears. **Note:** The Database Encryption Password is encrypted and stored in the ACS registry. You might need to reuse this password when critical problems arise and the database needs to be accessed manually. Keep this password at hand so that Technical Support can gain access to the database. The password can be changed each expiration period.
- 26. Enter a password for database encryption. The password needs to be at least eight characters long and needs to contain both characters and digits. There are no invalid characters.
- 27. Click Next.
- 28. The setup program finishes and the Cisco Secure ACS Service Initiation dialog box appears.
- 29. For each Cisco Secure ACS Services Initiation option you want, check the corresponding box. The actions associated with the options occur after the setup program finishes. Yes, I want to start the Cisco Secure ACS Service now—Starts the Windows services that compose Cisco Secure ACS. If you do not select this option, the Cisco Secure ACS HTML interface is not available unless you reboot the computer or start the CSAdmin service. Yes, I want Setup to launch the Cisco Secure ACS Administrator from my browser following installation—Opens the Cisco Secure ACS HTML interface in the default web browser for the current Windows user account. Yes, I want to view the Readme File—Opens the README.TXT file in Windows Notepad.
- 30. Click Next.
- 31. If you selected an option, the Cisco Secure ACS services start. The Setup Complete dialog box displays information about the Cisco Secure ACS HTML interface.
- 32. Click **Finish.Note**: The rest of the configuration is documented under the section for the EAP type that is configured.

# **Cisco LWAPP Controller Configuration**

# **Create the Necessary Configuration for WPAv2/WPA**

Complete these steps:

**Note:** The assumption is that the controller has basic connectivity to the network and IP reachability to the management interface is successful.

- 1. Browse to https://172.16.101.252 in order to login to the controller.
- 2. Click Login
- 3. Login with the default user **admin** and default password **admin**.
- 4. Create a new Interface for VLAN mapping under Controller menu.
- 5. Click Interfaces.

- 6. Click New.
- 7. In the Interface name field type **Employee**. (This field can be any value you like.)
- 8. In the VLAN ID field type 20. (This field can be any VLAN that is carried in the network.)
- 9. Click Apply.
- 10. Configure the information as this Interfaces > Edit window shows.
- 11. Click Apply.
- 12. Click the WLANs tab.
- 13. Choose Create New and click Go.
- 14. Enter a Profile Name and in the WLAN SSID field type **Employee**.
- 15. Choose an ID for the WLAN and click **Apply**.
- 16. Configure the information for this WLAN when the WLANs > Edit window shows.Note: WPAv2 is the chosen Layer 2 encryption method for this lab. In order to allow WPA with TKIP-MIC clients to associate to this SSID, you can also check the WPA compatibility mode and Allow WPA2 TKIP Clients boxes or those clients that do not support the 802.11i AES encryption method.
- 17. On the WLANs > Edit screen, click the **General** tab.
- 18. Ensure that the Status box is checked for **Enabled** and the appropriate **Interface** (employee) is chosen. Also, make sure to check the Enabled check box for Broadcast SSID.
- 19. Click the **Security** tab.
- 20. Under the **Layer 2** sub-menu check **WPA + WPA2** for Layer 2 Security. For WPA2 encryption check **AES + TKIP** in order to allow TKIP clients.
- 21. Choose **802.1x** as the authentication method.
- 22. Skip the Layer 3 sub-menu as it is not required. Once the RADIUS server is configured the appropriate server can be chosen from the Authentication menu.
- 23. The **QoS** and **Advanced** tabs can be left at default unless any special confingrations are required.
- 24. Click the **Security** menu to add the RADIUS Server.
- 25. Under the **RADIUS** sub-menu click **Authentication**. Then, click **New**.
- 26. Add the RADIUS server IP address (172.16.100.25) which is the ACS server configured earlier.
- 27. Ensure that the shared key matches the AAA client configured in the ACS server. Ensure that the Network User box is checked and click **Apply**.
- 28. The basic configuration is now complete and you can begin to test PEAP.

# **PEAP Authentication**

PEAP with MS-CHAP version 2 requires certificates on the ACS servers but not on the wireless clients. Auto enrollment of computer certificates for the ACS servers can be used to simplify a deployment.

In order to configure DC\_CA to provide autoenrollment for computer and user certificates, complete the procedures in this section.

**Note:** Microsoft has changed the Web Server template with the release of the Windows 2003 Enterprise CA so that keys are no longer exportable and the option is greyed out. There are no other certificate templates supplied with certificate services that are for server authentication and give the ability to mark keys as exportable that are available in the drop-down so you have to

create a new template that does so.

**Note:** Windows 2000 allows for exportable keys and these procedures do not need to be followed if you use Windows 2000.

## **Install the Certificate Templates Snap-in**

#### Complete these steps:

- 1. Choose **Start > Run**, type **mmc**, and click **OK**.
- 2. On the File menu, click Add/Remove Snap-in and then click Add.
- 3. Under Snap-in, double-click Certificate Templates, click Close, and then click OK.
- 4. In the console tree, click **Certificate Templates**. All of the certificate templates appear in the Details pane.
- 5. In order to bypass steps 2 through 4, type **certtmpl.msc** which opens the Certificate Templates snap-in.

## **Create the Certificate Template for the ACS Web Server**

#### Complete these steps:

- 1. In the Details pane of the Certificate Templates snap-in, click the Web Server template.
- 2. On the Action menu, click **Duplicate Template**.
- 3. In the Template display name field, type ACS.
- 4. Go to the Request Handling tab and check **Allow private key to be exported**. Also ensure that **Signature and Encryption** is selected from the Purpose drop-down menu.
- 5. Choose Requests must use one of the following CSPs and check Microsoft Base Cryptographic Provider v1.0. Uncheck any other CSPs that are checked and then click OK.
- 6. Go to the Subject Name tab, choose **Supply in the request** and click **OK**.
- 7. Go to the Security tab, highlight the **Domain Admins Group** and ensure that the **Enroll** option is checked under Allowed.**Important:** If you choose to build from this Active Directory information only check the **User principal name (UPN)** and uncheck the **Include email name** in subject name and E-mail name because an e-mail name was not entered for the Wireless User account in the Active Directory Users and Computers snap-in. If you do not disable these two options, autoenrollment attempts to use e-mail, which results in an autoenrollment error.
- 8. There are additional security measures if needed to prevent certificates from being automatically pushed out. These can be found under the Issuance Requirements tab. This is not discussed further in this document.
- 9. Click **OK** to save the template and move onto issuing this template from the Certificate Authority snap-in.

# **Enable the New ACS Web Server Certificate Template**

#### Complete these steps:

1. Open the Certification Authority snap-in. Follow steps 1-3 in the Certificate

<u>Template for the ACS Web Server</u> section, choose the **Certificate Authority** option, choose **Local Computer** and click **Finish**.

- 2. In the console tree, expand wirelessdemoca, and then right-click Certificate Templates.
- 3. Choose New > Certificate Template to Issue.
- 4. Click the **ACS** Certificate Template.
- 5. Click **OK** and open the **Active Directory Users and Computers snap-in**.
- 6. In the console tree, double-click **Active Directory Users and Computers**, right-click **wirelessdemo.local**, and then click **Properties**.
- 7. On the Group Policy tab, click **Default Domain Policy**, and then click **Edit**. This opens the Group Policy Object Editor snap-in.
- 8. In the console tree, expand Computer Configuration > Windows Settings > Security
  Settings > Public Key Policies, and then select Automatic Certificate Request Settings.
- Right-click Automatic Certificate Request Settings and choose New > Automatic Certificate Request.
- 10. On the Welcome to the Automatic Certificate Request Setup Wizard page, click Next.
- 11. On the Certificate Template page, click Computer and click Next.
- 12. When you complete the Automatic Certificate Request Setup Wizard page, click **Finish**. The Computer certificate type now appears in the details pane of the Group Policy Object Editor snap-in.
- 13. In the console tree, expand **User Configuration > Windows Settings > Security Settings** > **Public Key Policies**.
- 14. In the details pane, double-click Autoenrollment Settings.
- 15. Choose Enroll certificates automatically and check Renew expired certificates, update pending certificates and remove revoked certificates and Update certificates that use certificate templates.
- 16. Click **OK**.

# **ACS 4.0 Certificate Setup**

# **Configure Exportable Certificate for ACS**

**Important:** The ACS server must obtain a server certificate from the enterprise root CA server in order to authenticate a WLAN PEAP client.

**Important:** Ensure that the IIS Manager is not open during the certificate setup process as causes problems with cached information.

- 1. Log into the ACS server with an account that has Enterprise Admin rights.
- 2. On the local ACS machine, point the browser at the Microsoft certification authority server at http://IP-address-of-Root-CA/certsrv. In this case, the IP address is 172.16.100.26.
- 3. Log in as the **Administrator**.
- 4. Choose Request a Certificate and click Next.
- 5. Choose Advanced Request and click Next.
- 6. Choose Create and submit a request to this CA and click Next.Important: The reason for this step is due to the fact that Windows 2003 does not allow for exportable keys and you need to generate a certificate request based on the ACS Certificate that you created earlier that does.

- 7. From the Certificate Templates select the certificate template created earlier named **ACS**. The options change after you select the template.
- 8. Configure the **Name** to be the fully qualified domain name of the ACS server. In this case the ACS server name is cisco\_w2003.wirelessdemo.local. Ensure that **Store certificate in the local computer certificate store** is checked and click **Submit**.
- 9. A pop up window appears warning about a potential scripting violation. Choose Yes.
- 10. Click Install this certificate.
- 11. A pop up window appears again and warns about a potential scripting violation. Choose Yes.
- 12. After you click **Yes**, the certificate is installed.
- 13. At this point, the certificate is installed in the Certificates MMC under Personal > Certificates.
- 14. Now that the certificate is installed to the local computer (ACS or cisco\_w2003 in this example), you need to generate a certificate file (.cer) for the ACS 4.0 certificate file configuration.
- 15. On the ACS server (cisco\_w2003 in this example), point the browser at the Microsoft Certification Authority server to http://172.16.100.26 /certsrv.

## Install the Certificate in ACS 4.0 Software

- 1. On the ACS server (cisco\_w2003 in this example), point the browser at the Microsoft CA server to http://172.16.100.26 /certsrv.
- 2. From the Select a Task option choose **Download a CA certificate**, **certificate chain or CRL**.
- 3. Choose the Base 64 radio encoding method and click **Download CA Certificate**.
- 4. A File Download Security Warning window appears. Click **Save**.
- 5. Save the file with a name such as ACS.cer or any name that you wish. Remember this name since you use it during the ACS Certificate Authority setup in ACS 4.0.
- 6. Open **ACS Admin** from the desktop shortcut created during the installation.
- 7. Click System Configuration.
- 8. Click ACS Certificate Setup.
- 9. Click Install ACS Certificate.
- 10. Choose Use certificate from storage and type in the fully qualified domain name of cisco\_w2003.wirelessdemo.local (or ACS.wirelessdemo.local if you used ACS as the name).
- 11. Click Submit.
- 12. Click System Configuration.
- 13. Click Service Control and then click Restart.
- 14. Click System Configuration.
- 15. Click Global Authentication Setup.
- 16. Check Allow EAP-MSCHAPV2 and Allow EAP-GTC.
- 17. Click Submit + Restart.
- 18. Click System Configuration.
- 19. Click ACS Certification Authority Setup.
- 20. Under the ACS Certification Authority Setup window, type the name and location of the \*.cer file created earlier. In this example, the \*.cer file created is **ACS.cer** in the root

directory c:\.

- 21. Type **c:\acs.cer** in the CA certificate file field and click **Submit**.
- 22. Restart the ACS service.

# **CLIENT Configuration for PEAP using Windows Zero Touch**

In our example, CLIENT is a computer that runs Windows XP Professional with SP that acts as a wireless client and obtains access to Intranet resources through the wireless AP. Complete the procedures in this section in order to configure CLIENT as a wireless client.

## Perform a Basic Installation and Configuration

#### Complete these steps:

- Connect CLIENT to the Intranet network segment using an Ethernet cable connected to the hub.
- 2. On CLIENT, install Windows XP Professional with SP2 as a member computer named CLIENT of the wirelessdemo.local domain.
- 3. Install Windows XP Professional with SP2. This must be installed in order to have PEAP support. **Note:** Windows Firewall is automatically turned on in Windows XP Professional with SP2. Do not turn the firewall off.

## **Install the Wireless Network Adapter**

#### Complete these steps:

- 1. Shut down the CLIENT computer.
- 2. Disconnect the CLIENT computer from the Intranet network segment.
- 3. Restart the CLIENT computer, and then log on using the local administrator account.
- 4. Install the wireless network adapter. Important: Do not install the manufacturer's configuration software for the wireless adapter. Install the wireless network adapter drivers using the Add Hardware Wizard. Also, when prompted, provide the CD provided by the manufacturer or a disk with updated drivers for use with Windows XP Professional with SP2.

# **Configure the Wireless Network Connection**

- 1. Log off and then log on by using the WirelessUser account in the wirelessdemo.local domain.
- 2. Choose **Start > Control Panel**, double-click **Network Connections**, and then right-click **Wireless Network Connection**.
- 3. Click **Properties**, go to the Wireless Networks tab, and ensure that the **Use Windows to configure my wireless network settings** is checked.
- 4. Click Add.
- 5. Under the Association tab, type **Employee** in the Network name (SSID) field.
- 6. Select **WPA** for the Network Authentication and ensure that Data Encryption is set to **TKIP**.
- 7. Go to the Authentication tab.

- 8. Validate that EAP type is configured to use **Protected EAP (PEAP)**. If it is not, select it from the drop-down menu.
- 9. If you want the machine to be authenticated prior to login (which allows login scripts or group policy pushes to be applied) check **Authenticate as computer when computer** information is available.
- 10. Click Properties.
- 11. As PEAP involves authentication of Server by the client ensure that Validate server certificate is checked. Also, make sure the CA that issued the ACS certificate is checked under the *Trusted Root Certification Authorities* menu.
- 12. Choose **Secured password (EAP-MSCHAP v2)** under Authentication Method as it is used for inner authentication.
- 13. Make sure the Enable Fast Reconnect check box is checked. Then, click **OK** three times.
- 14. Right-click the wireless network connection icon in systray and then click **View Available Wireless Networks**.
- 15. Click the **Employee** wireless network and click **Connect**. These screen shots indicate if the connection completes successfully.
- 16. After authentication is successful, check the TCP/IP configuration for the wireless adapter by using Network Connections. It should have an address range of 172.16.100.100-172.16.100.254 from the DHCP scope or the scope created for the wireless clients.
- 17. In order to test functionality, open up a browser and browse to **http://wirelessdemoca** (or the IP address of the Enterprise CA server).

# <u>Problem: Odyssey Client Prompts Three Times for Token Authentication</u> <u>Platform</u>

This issue occurs in all Windows versions and 2.x Solution.

Typically, a wireless services setting in XP causes this to happen.

Complete these steps in order to correct this issue:

- 1. Choose Start > Settings > Control Panel > Administrative Tools > Services.
- 2. Go to the bottom of the list and look for **Wireless Zero Configuration**.
- 3. Double-click this setting.
- 4. Select the option to stop this service.
- 5. Under the setting for startup type select **disable.Note:** If all you do is stop the service, it starts again on reboot, so you must disable it in order for this issue to not occur again.
- 6. Save the settings and close.

## **PEAP Authentication Fails with ACS Server**

When your client fails PEAP authentication with an ACS server, check if you find the "NAS duplicated authentication attempt" error message in the **Failed attempts** option under the **Report and Activity** menu of the ACS.

You might receive this error message when Microsoft Windows XP SP2 is installed on the client machine and Windows XP SP2 authenticates against a third party server other than a Microsoft IAS server. In particular, Cisco RADIUS server (ACS) uses a different method to calculate the Extensible Authentication Protocol Type:Length:Value format (EAP-TLV) ID than the method

Windows XP uses. Microsoft has identified this as a defect in the XP SP2 supplicant.

For a Hotfix, contact Microsoft and refer to article <u>KB885453</u>. The underlying issue is that on the client side, with *windows utility*, the **Fast Reconnect** option is disabled for PEAP by default. However, this option is enabled by default on the server side (ACS). In order to resolve this issue, uncheck the **Fast Reconnect** option on the ACS server and press **submit+restart**. Alternatively, you can enable the Fast Reconnect option on the client side to resolve the issue.

Complete these steps in order to enable Fast Reconnect on the client that runs Windows XP using Windows Utility:

- 1. Click Start > Settings > Control Panel.
- 2. Double click the **Network Connections** icon.
- 3. Right click the Wireless Network Connection icon and click Properties.
- 4. Click the Wireless Networks tab.
- 5. Check the *Use Windows to configure my wireless network settings* option to enable windows to configure the client adapter.
- 6. If you have already configured an SSID, choose the SSID and click **Properties**. If not, click *New* to add a new WLAN.
- 7. Enter the SSID under the **Association** tab. Make sure that *Network Authentication* is **Open** and *Data Encryption* is set to **WEP**.
- 8. Click Authentication.
- 9. Check the *Enable IEEE 802.1x authentication for this network* option.
- 10. Choose the *EAP Type* as **PEAP** and click **Properties**.
- 11. Check the **Enable Fast Reconnect** option at the bottom of the page.

# **Related Information**

- EAP Authentication with WLAN Controllers (WLC) Configuration Example
- Wireless LAN Controller Configuration Guide
- Wireless LAN Controller and Lightweight Access Point Basic Configuration Example
- VLANs on Wireless LAN Controllers Configuration Example
- AP Group VLANs with wireless LAN Controllers Configuration Example
- Technical Support & Documentation Cisco Systems