

Hardware Troubleshooting for Cisco uBR9xx Series Cable Modems

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Introduction

This document provides troubleshooting information for common hardware failures with Cisco uBR9xx Series cable modems, and provides ways to troubleshoot those failures. The flowchart lists the most common symptoms encountered by the Cisco uBR9xx Series cable modems.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

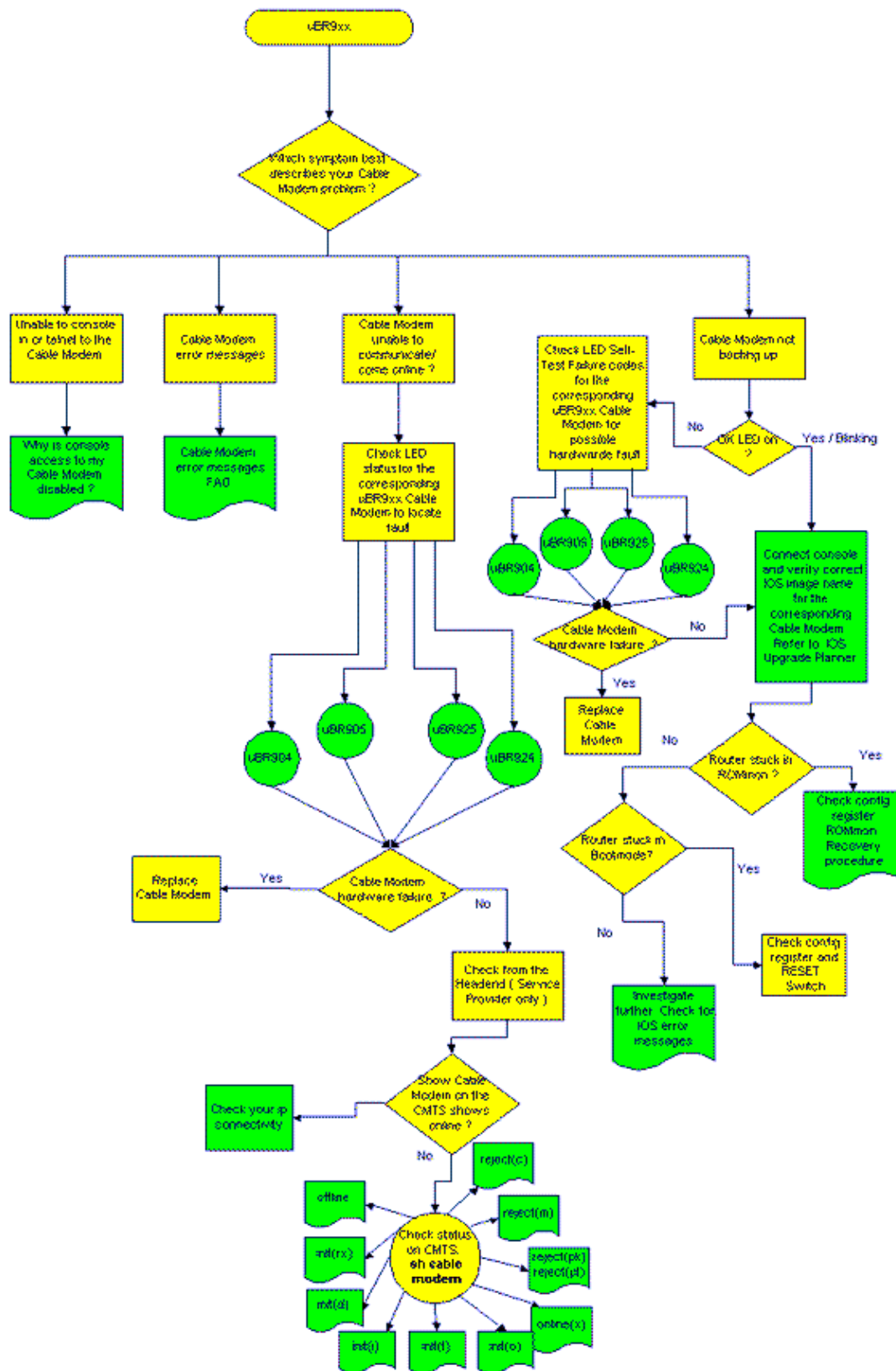
This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Troubleshooting Flowchart



Related Information

- [Hardware Troubleshooting for Cisco uBR9xx Series Cable Modems](#)
- [Broadband/Cable Solutions](#)
- [Cisco uBR900 Series Software Release Notes and Features](#)
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