

How to Configure Conference Now Feature in CUCM 11.X

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Background Information](#)

[Configure](#)

[Configurations](#)

[Verify](#)

[Troubleshoot](#)

Introduction

This document describes a new feature **Conference Now**, in Cisco Unified Communications Manager (CUCM).

Prerequisites

Requirements

Cisco recommends that you have knowledge of Media resources on Call Manager.

Components Used

The information in this document is based on CUCM version 11.5.0.99838-4.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Background Information

The Conference Now feature allows both external and internal callers to join a conference by dialing a Conference Now IVR Directory Number, which is a centralized conference assistant number. An IVR application guides the caller to join the conference by playing announcements. After the host enters both Meeting Number and PIN correctly, a conference bridge is allocated based on the Media Resource Group List (MRGL) of the host. Participants, who join before the meeting starts, are redirected to the same conference bridge. The host can set the Attendees Access Code for a secure conference call.

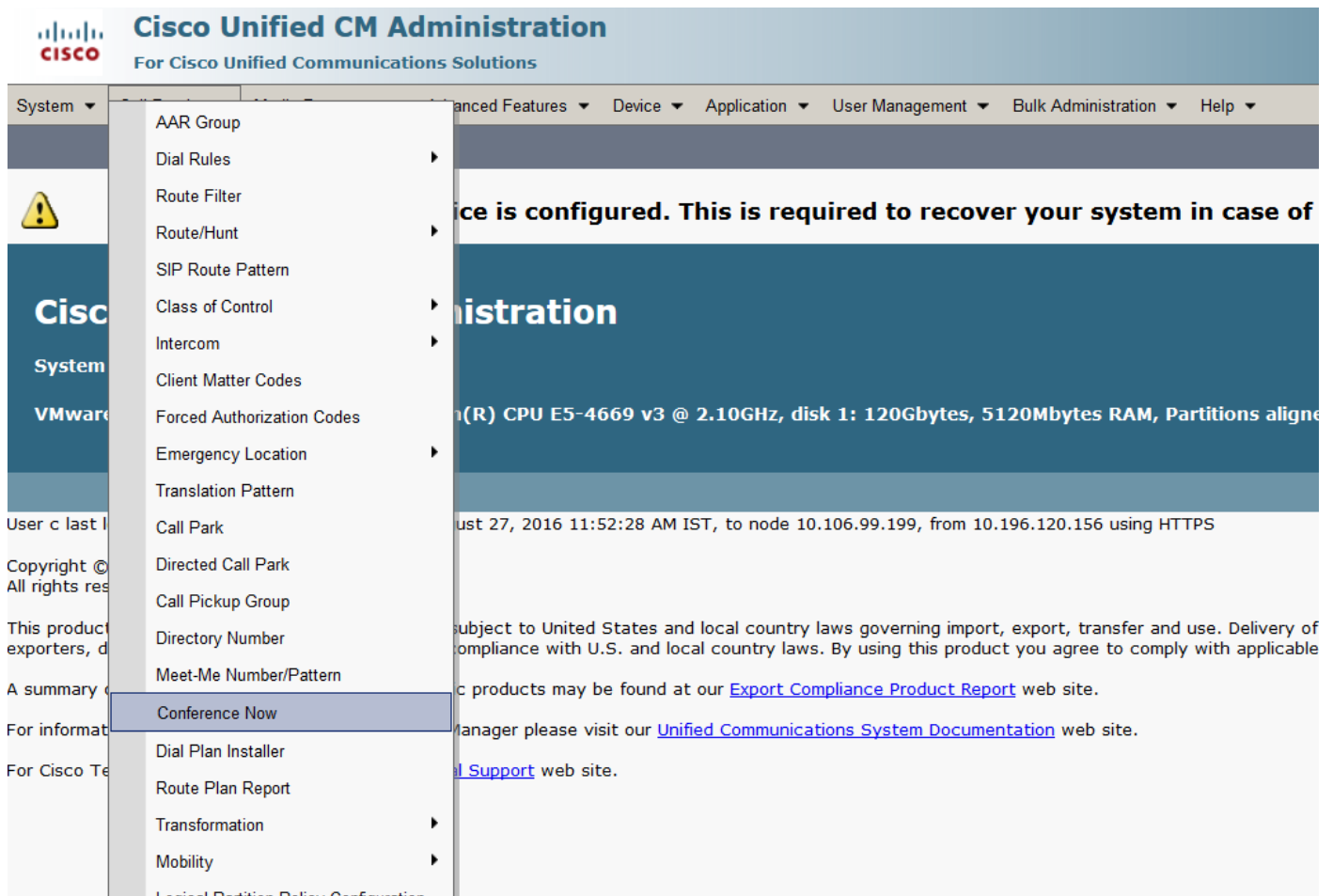
Configure

This is a procedure to configure the **Conference Now** feature.

Configurations


Step 1. Configure the Conference Now.

Navigate to **Call Routing > Conference Now**, as shown in the image:



Here keep the **Conference Now** DN in Partition which is accessible with respective Calling Search Space (CSS).

Status

 Status: Ready

Conference Now Configuration

Conference Now IVR Directory Number*


Route Partition

Description

Maximum Wait Time For Host Until Participant is Disconnected* Minutes

MOH Source While Participant is Waiting

Save

 *- indicates required item.

Step 2. Now under **Device** and assign the **Owner User**.

Navigate to **Device > Phone** and search for the device.

Cisco Unified CM Administration
For Cisco Unified Communications Solutions

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

Find and List Phones

+ Add New

Phone

Find Phone where Device Name begins with

CTI Route Point
Gatekeeper
Gateway
Phone
Trunk
Remote Destination
Device Settings

Active query. Please enter your search criteria using the options above.

Add New


Select the correct **Device**.

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

Find and List Phones Related Links: [Actively Logged In Device Report](#) Go













+ Add New Select All Clear All Delete Selected Reset Selected Apply Config to Selected

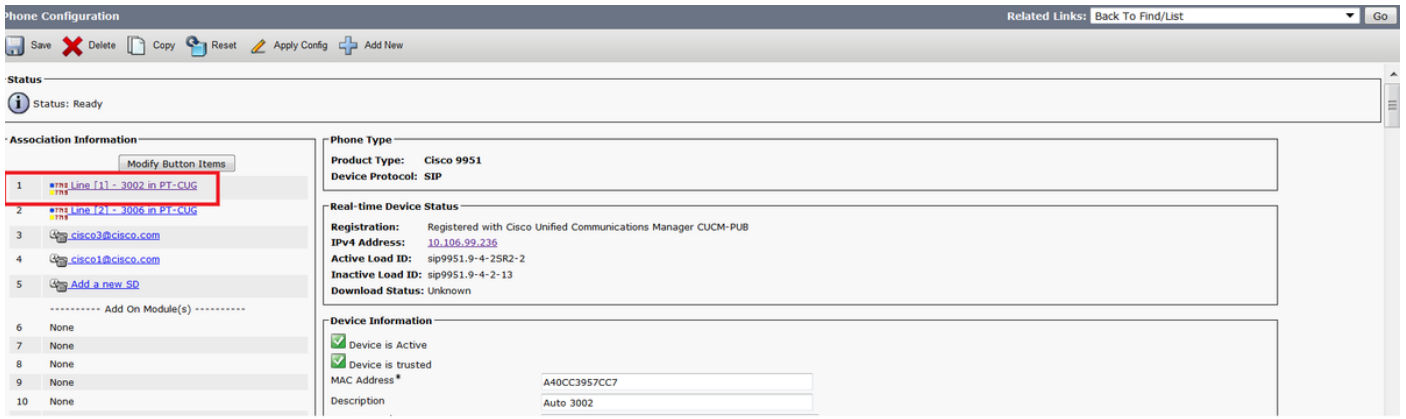
Status

 7 records found

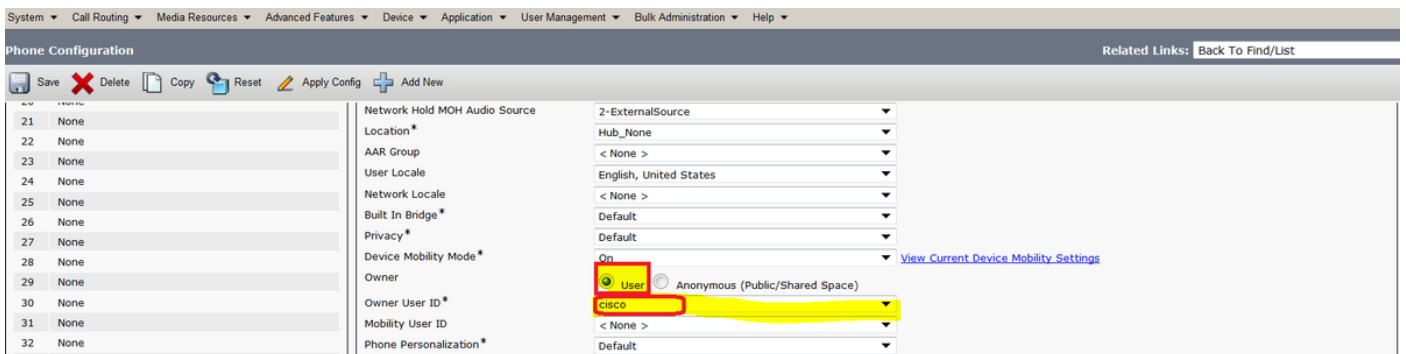
Phone (1 - 7 of 7) Rows per Page 50

Find Phone where Device Name begins with

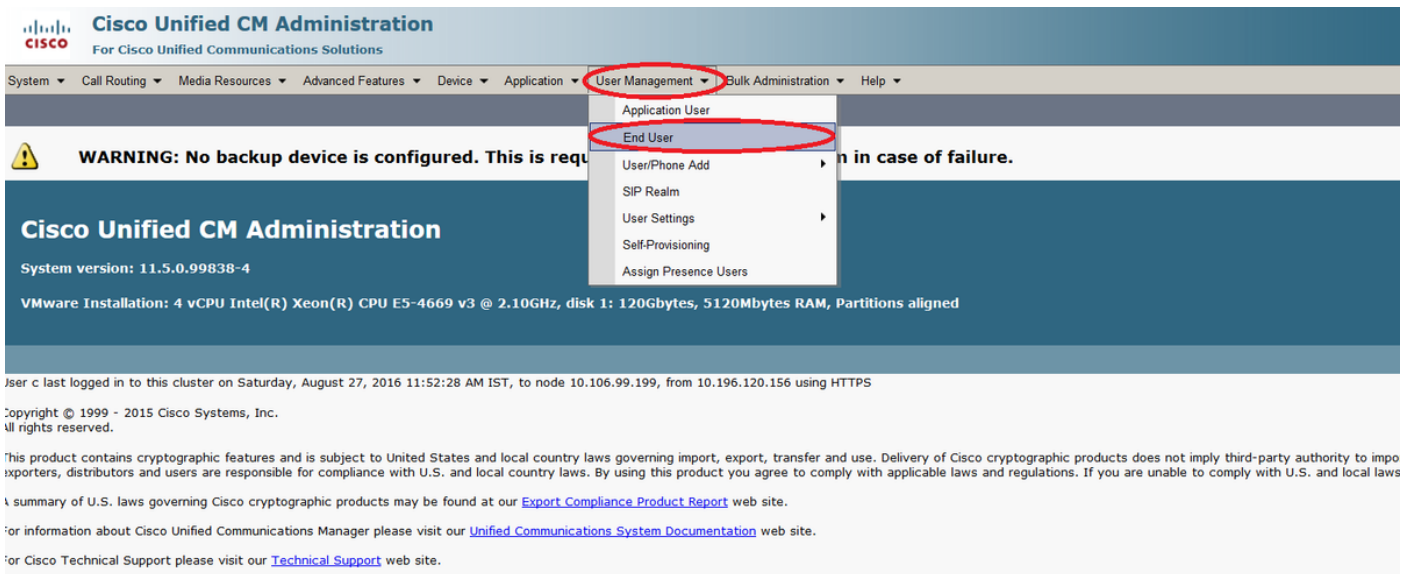
<input type="checkbox"/>	Device Name(Line) ^	Description	Device Pool	Device Protocol	Status	IPv4 Address	Copy	Super Copy
<input type="checkbox"/>	ANAAAAAAAAAAAA000	ANAAAAAAAAAAAA000	Default	SCCP	None	None		
<input type="checkbox"/>	CSFSAKALEKA		Default	SIP	None	None		
<input type="checkbox"/>	SEP001121FF6F2E	SEP001121FF6F2E	Default	SCCP	Registered with CUCM-PUB	10.106.99.231		
<input type="checkbox"/>	SEP00E16DBAFEDS	Auto 3003	HQ	SIP	Registered with CUCM-PUB	10.106.99.230		
<input type="checkbox"/>	SEP44E409458511	Auto 3004	Default	SIP	None	None		
<input type="checkbox"/>	SEP54EE7581271D		Default	SCCP	None	None		
<input type="checkbox"/>	SEPA40CC3957CC7	Auto 3002	Default	SIP	Registered with CUCM-PUB	10.106.99.236		



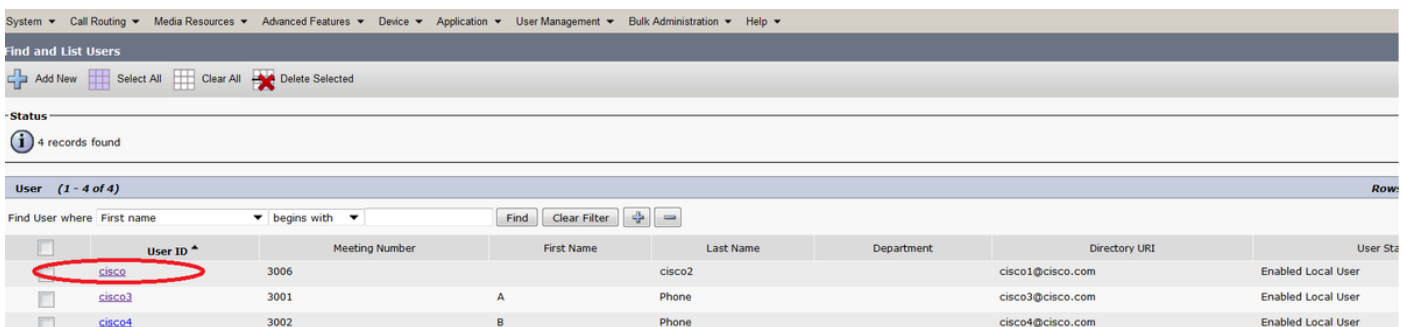
Here select **Owner** as **User** and assign the **Owner User ID**. Here **cisco** is used as **Owner User ID**.



Step 3. As shown in the image, navigate to **User Management > End User**.



Search for the user and select the user assigned on Phone in Step 2.



Keep the user PIN. This pin is used if you are the Host of the meeting.

System ▾ Call Routing ▾ Media Resources ▾ Advanced Features ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

End User Configuration

Save **X** Delete + Add New

Status

i Update successful

User Information

User Status	Enabled Local User
User ID*	cisco
Password
Confirm Password
Self-Service User ID	3002
PIN
Confirm PIN
Last name*	cisco2
Middle name	
First name	
Display name	
Title	
Directory URI	cisco1@cisco.com

Edit Credential **Edit Credential**

This is mandatory to set the pin.

Step 4. Select the checkbox for **Enable End User to Host Conference Now**, as shown in the image:

Conference Now Information

Enable End User to Host Conference Now

Meeting Number 3002

Attendees Access Code 1234

This pin is used to join the participant in the conference.

Save Delete Add New

Verify

To verify your configuration, Call to **Conference Now** Directory Number(DN) i.e **3030**. Enter the meeting number **3002** followed by **#** key.

As a Host please keep the pin configured in step 3. Now for other participant please share the meeting number **3002** and Participant Code **1234**.

Troubleshoot

Troubleshooting steps for this configuration are covered in a separate document .