

Update on Social Media Guest Authentication in CBW150AX

Objective

The objective of this article is to provide an important update regarding the social media guest authentication in Cisco Business Wireless (CBW) 150 series.

Applicable Devices | Software Version

- CBW150AX | 10.3.2.0 ([Download latest](#))

Update

The *Guest Network* authentication via *Social Login* feature has been temporarily disabled in CBW150 series running firmware version 10.3.2.0 because of an issue causing inconsistent results.

If you were using the *Guest Network Social Login* authentication on a guest network before the update, the authentication method will be changed from *Social Login* to *Username and Password* after you update to firmware version 10.3.2.0.

You need to switch this authentication to *Web Consent* or *Email Authentication* from the *Access Type* drop-down menu or you will need to create usernames and passwords for guest users for this feature.

To access this menu, navigate to **Wireless Settings > WLAN**. When you add a new WLAN or edit an existing one, go to **WLAN Security** tab.

Before Update

Edit WLAN

General WLAN Security VLAN & Firewall Traffic Shaping Scheduling

Guest Network 1

Captive Network Assistant

MAC Filtering ?

Captive Portal Internal Splash Page ▾

Access Type Social Login ▾ 2

Facebook Google

ACL Name(IPv4) None ▾ ?

ACL Name(IPv6) None ▾ ?

After Update

Edit WLAN

General WLAN Security VLAN & Firewall Traffic Shaping Scheduling

Guest Network 1

Captive Network Assistant

MAC Filtering ?

Captive Portal Internal Splash Page ▾

Access Type Local User Account ▾ 2

ACL Name(IPv4) None ▾ ?

ACL Name(IPv6) None ▾ ?

Conclusion

Make sure to edit the *Guest Network* settings when you update the firmware of CBW150 series to version 10.3.2.0.