Get Familiar with Cisco Business Wireless App

Objective

The objective of this article is to get you familiar with Cisco Business Wireless Application that can be used to deploy and manage a Cisco Business Wireless (CBW) network for indoor environments.

Applicable Devices | Firmware Version

- 140AC (Data Sheet) | 10.4.1.0 (Download latest)
- 141ACM (Data Sheet) | 10.4.1.0 (Download latest)
- 142ACM (Data Sheet) | 10.4.1.0 (Download latest)
- 143ACM (Data Sheet) | 10.4.1.0 (Download latest)
- 145AC (Data Sheet) | 10.4.1.0 (Download latest)
- 240AC (Data Sheet) | 10.4.1.0 (Download latest)

Applicable Operating Systems

- Android version 5.0 or above
- iOS version 8.0 or above

Introduction

Cisco Business Wireless app simplifies network set-up, management, and monitoring of Cisco Business Wireless access points and mesh extenders. It is intuitive and easy to use that allows you set up your network in minutes and add wireless coverage by using a simple mesh extender plug-in. Some of the features of the Cisco Business Wireless Application include:

- Set-up in minutes - Scan a Quick Response (QR) code to get your Cisco Business wireless devices up and running in minutes.
- Performance monitoring - Monitor your network performance and throughput with integrated speed testing.
- Simplified management - Display and change your network configuration and back up your settings right from your phone.
- Network insights - Get peace of mind from a real-time snapshot of network usage, traffic patterns, and alerts.

This toggled section highlights tips for beginners.

Logging In

Log into the Web User Interface (UI) of the Primary AP. To do this, open a web browser and enter https://ciscobusiness.cisco. You may receive a warning before proceeding. Enter your credentials.You can also access the Primary AP by entering https://[ipaddress] (of the Primary AP) into a web browser.

Tool Tips

If you have questions about a field in the user interface, check for a tool tip that looks like the following:

Trouble locating the Expand Main Menu icon?

Navigate to the menu on the left-hand side of the screen, if you don't see the menu button, click this icon to open the side-bar menu.

Cisco Business Wireless App

These devices have companion apps that share some management features with the web user interface. Not all features in the Web user interface will be available in the App.

Download iOS App Download Android App

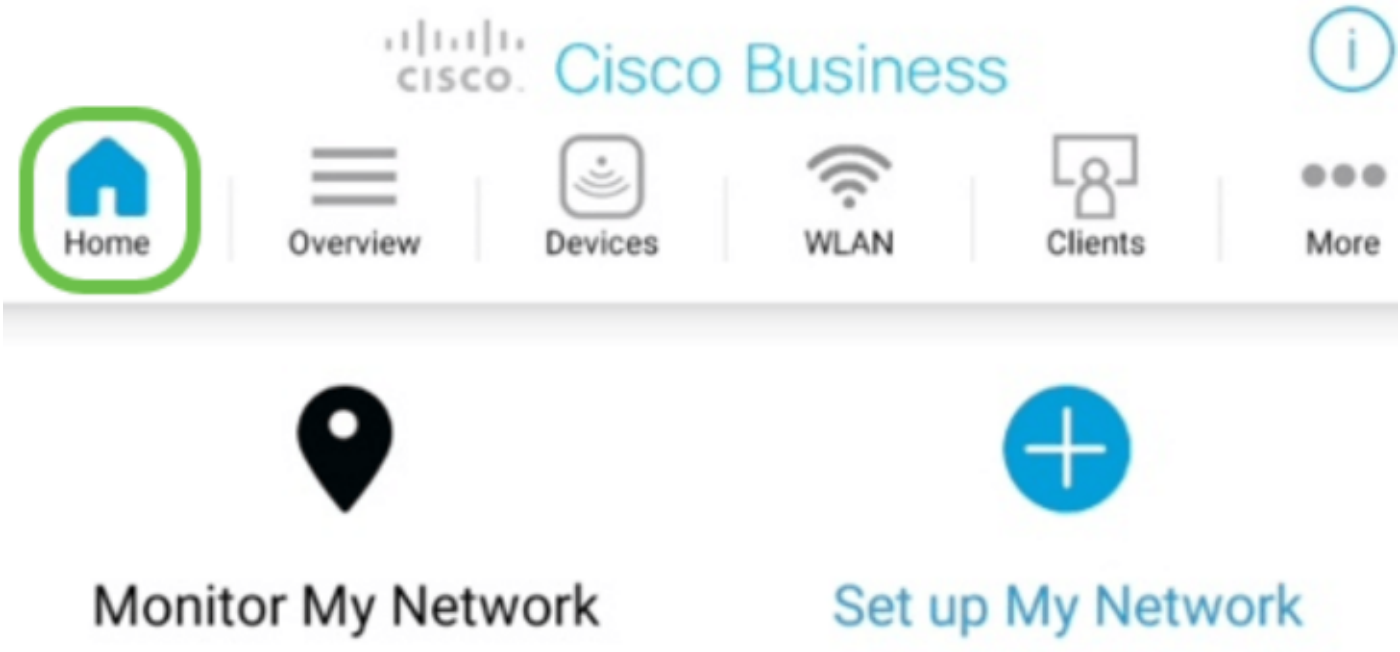
Frequently Asked Questions

If you still have unanswered questions, you can check our frequently asked questions document.
FAQ

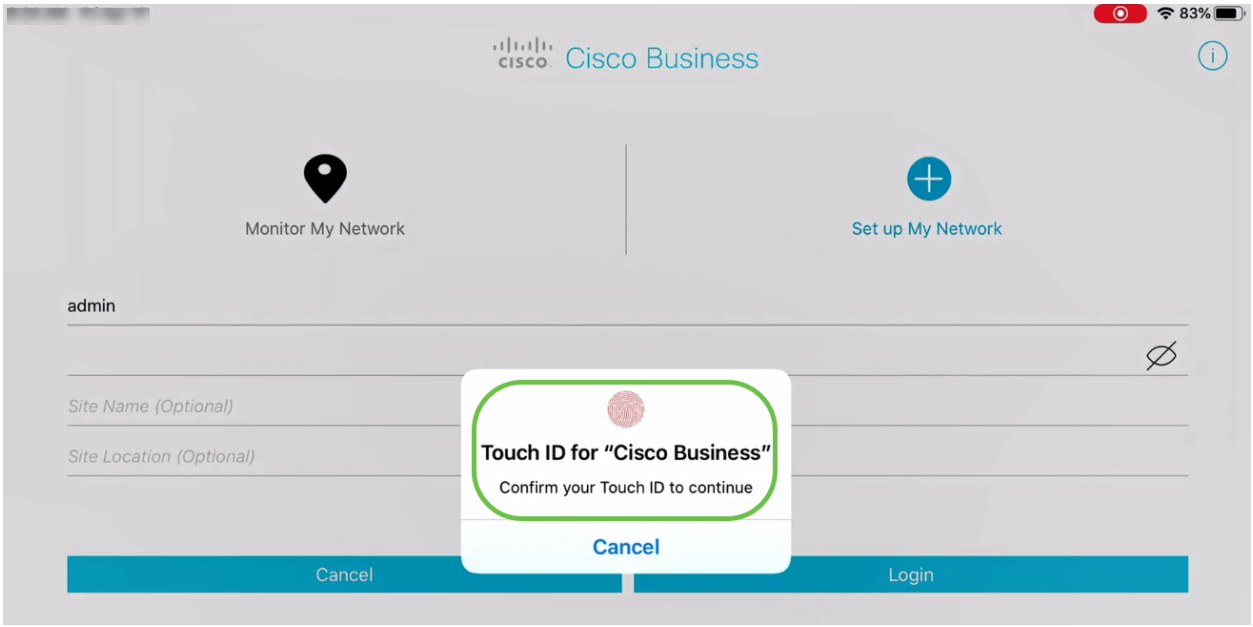
Mobile App: A walk-through the menu options

You can monitor and manage your Cisco Business wireless network via the Mobile App using the various menu options:

1. Navigate to the *Home* screen to monitor or set up your Network.

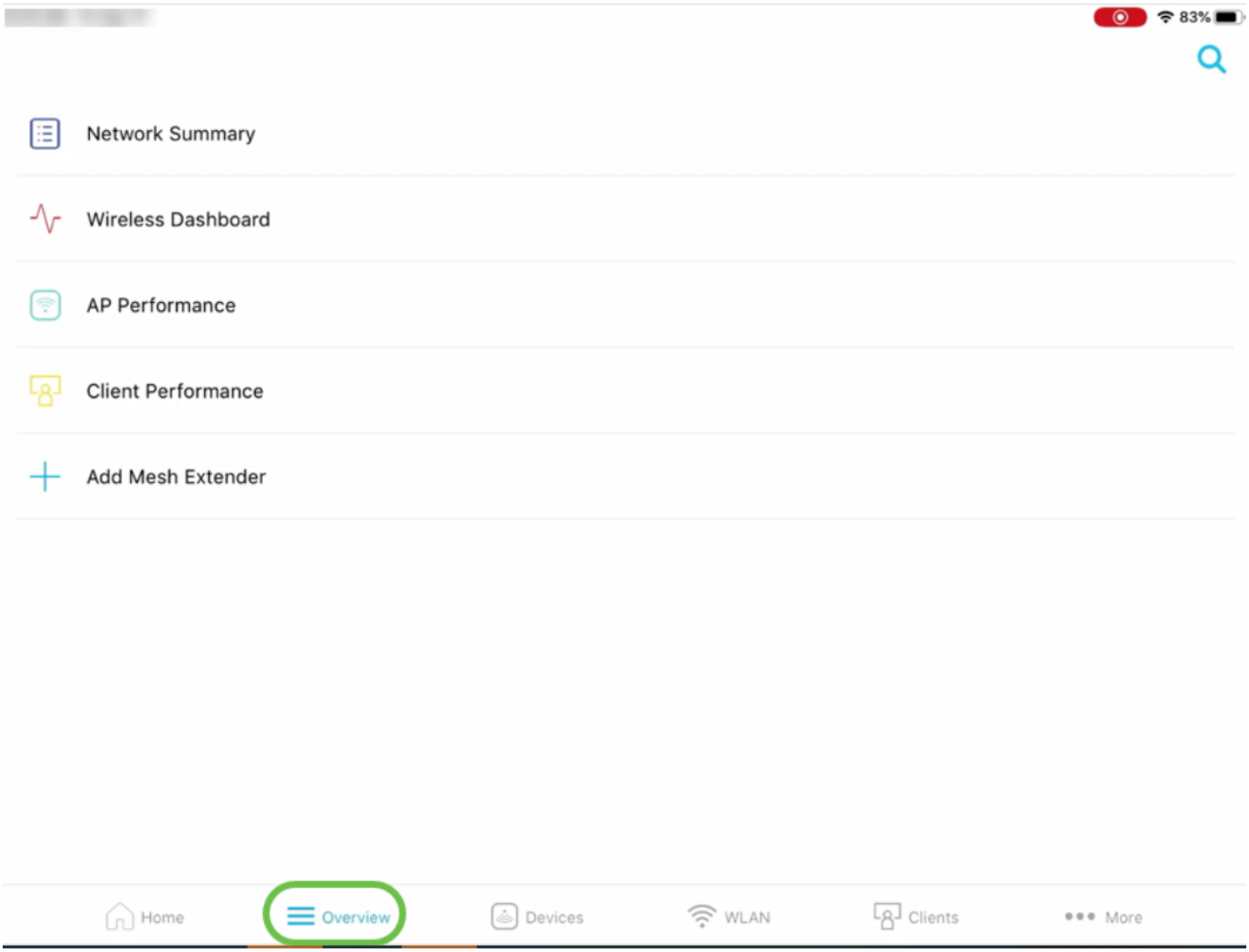


2. Cisco Mobile App support **Touch ID** for user authentication.



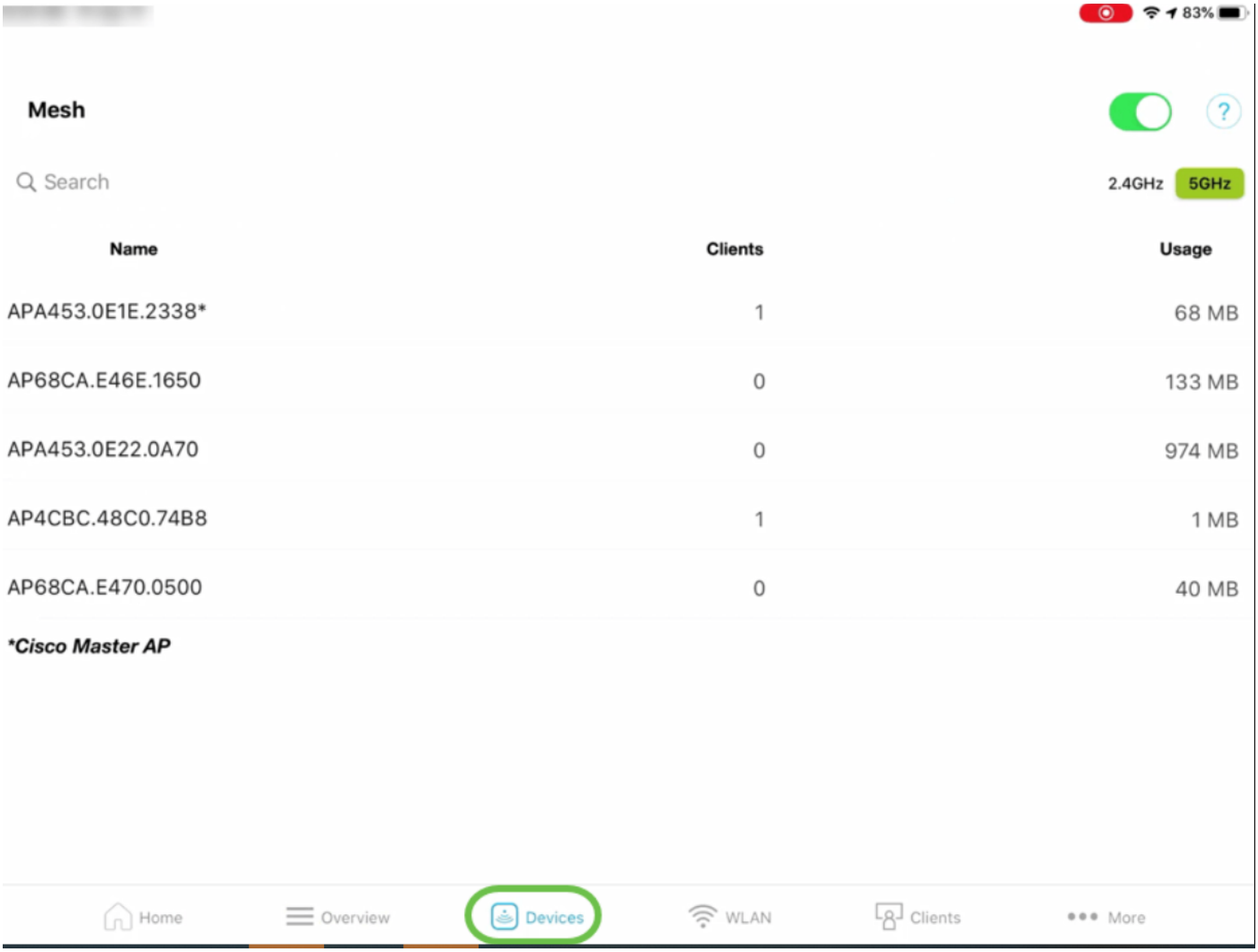
3. *Overview* tab allows you to navigate through:

- *Network Summary*
- *Wireless Dashboard*
- *AP Performance*
- *Client Performance*
- *Add Mesh Extender*



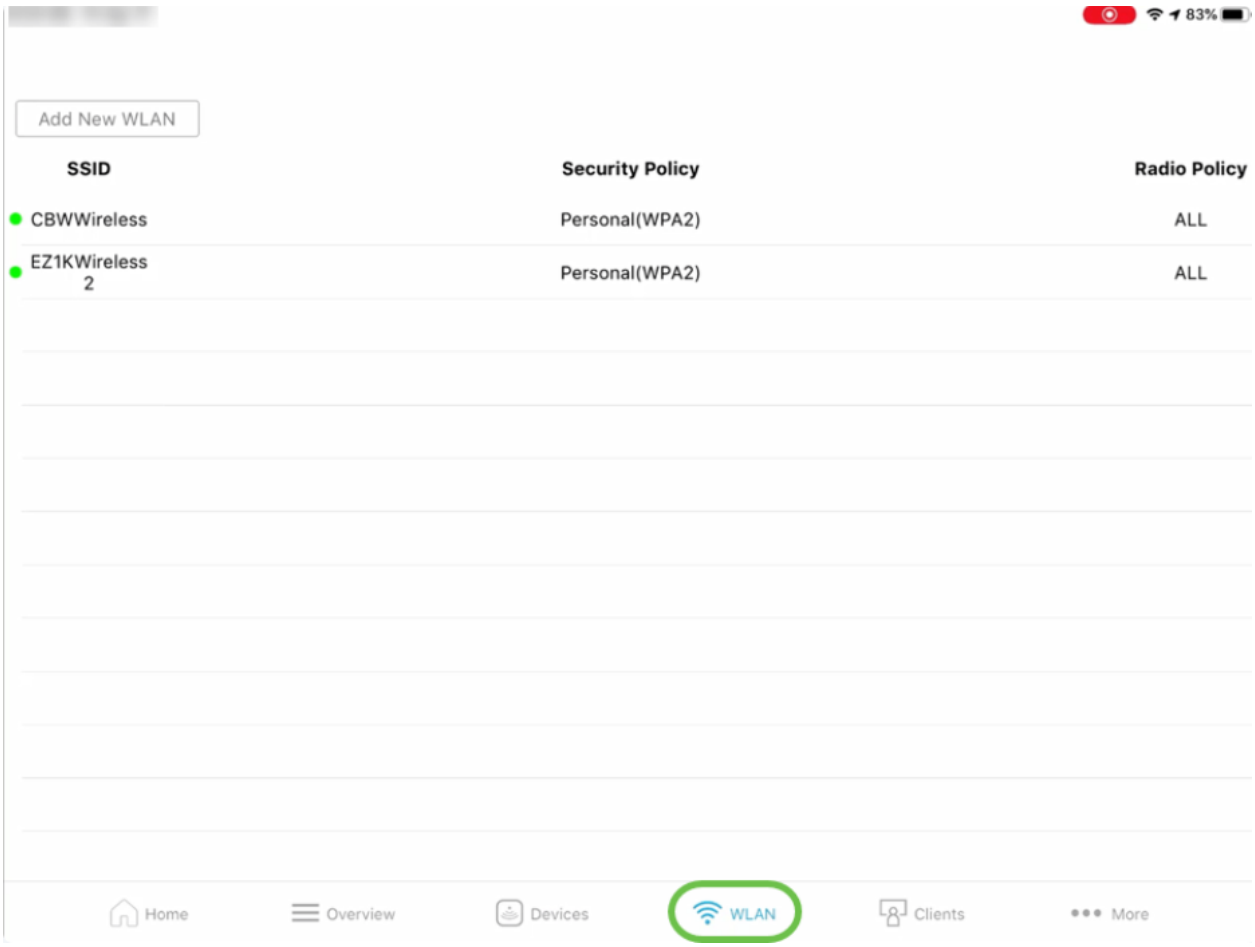
Each of these options will be discussed in detail below.

4. *Devices* tab allows you to view details of devices connected to your wireless network.

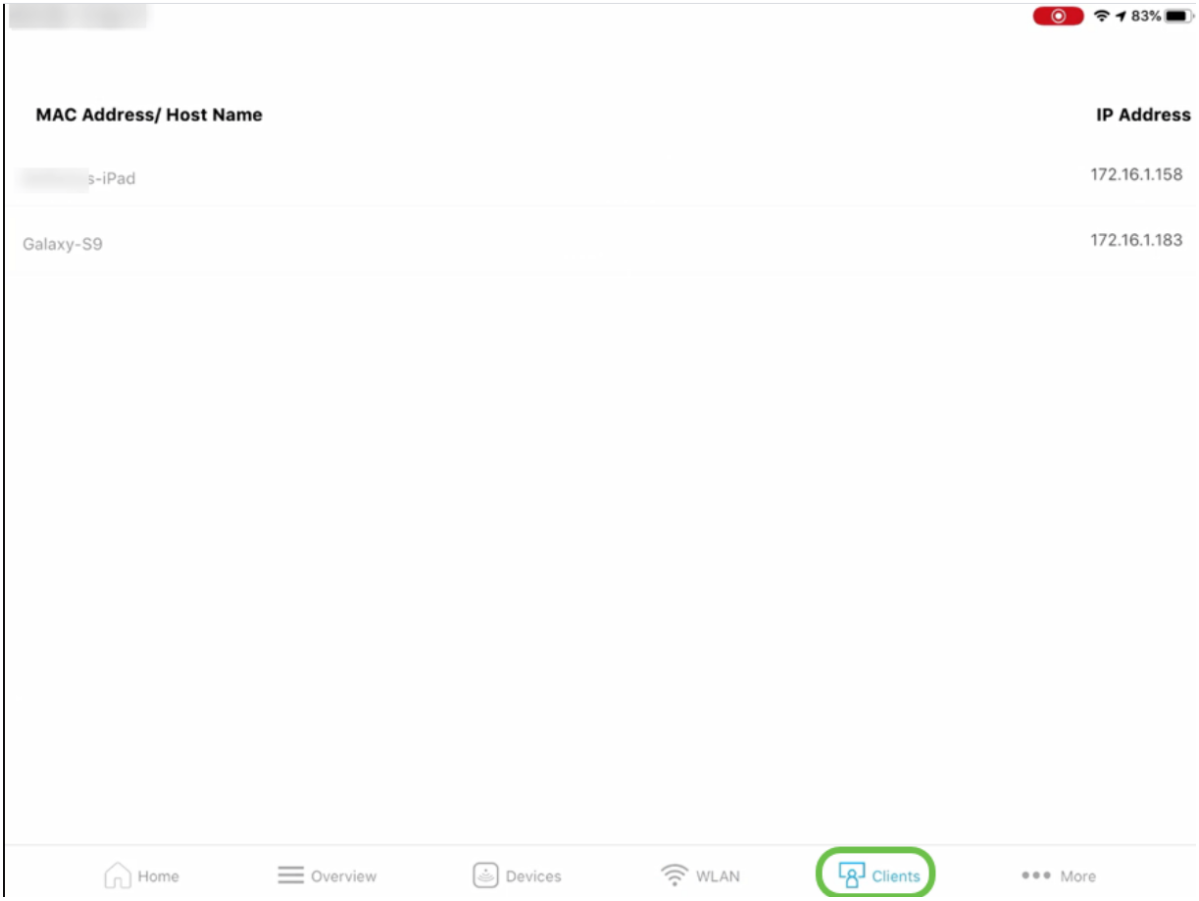


If you plan to add mesh extenders to your network, you can enable Mesh option by turning on *Mesh slider button*.

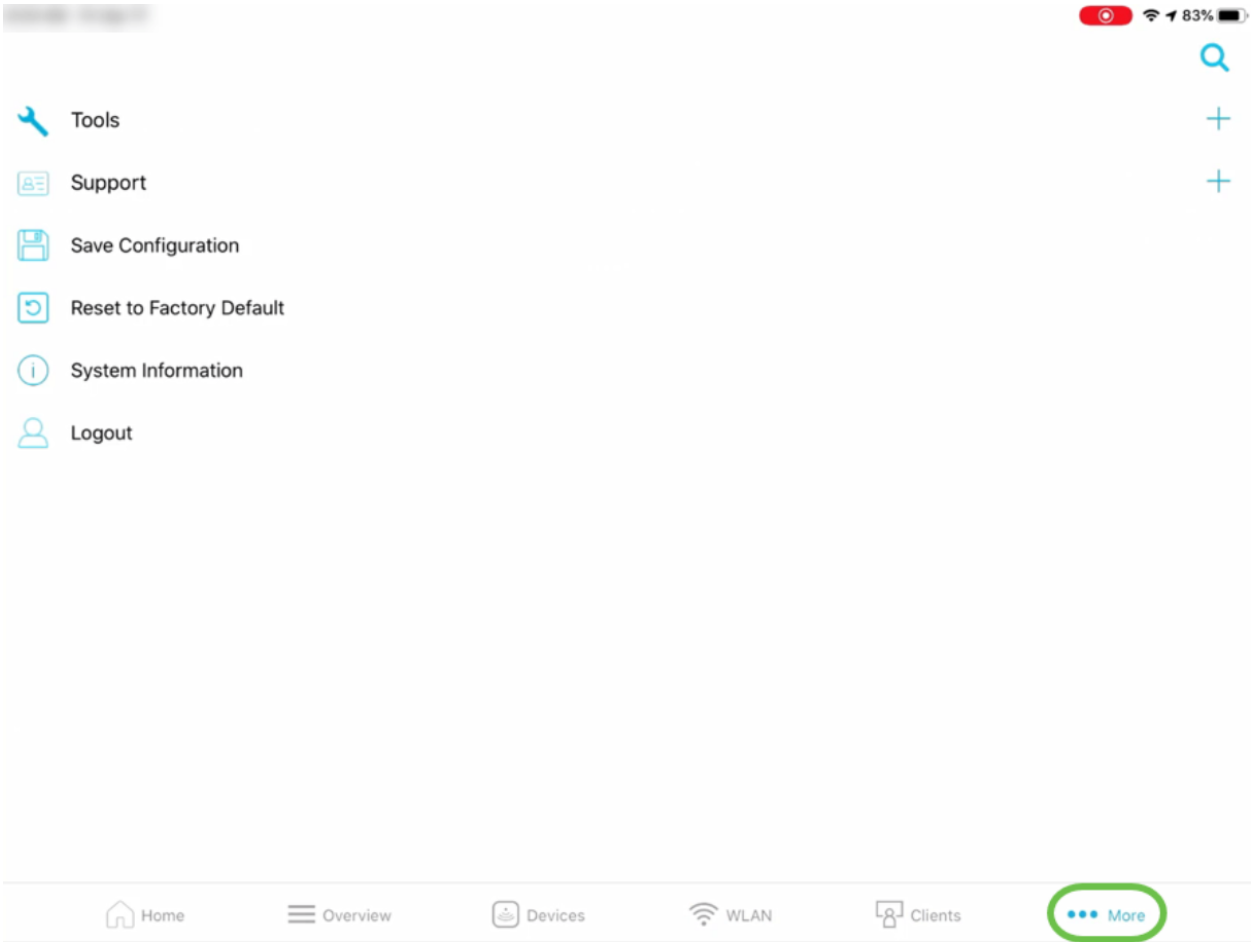
5. Under Wireless LAN (*WLAN*) tab, you can view the existing configured wireless network details and you also have the option to add a new WLAN.



6. *Clients* tab allows you to view the details of the connected wireless users in your CBW network.

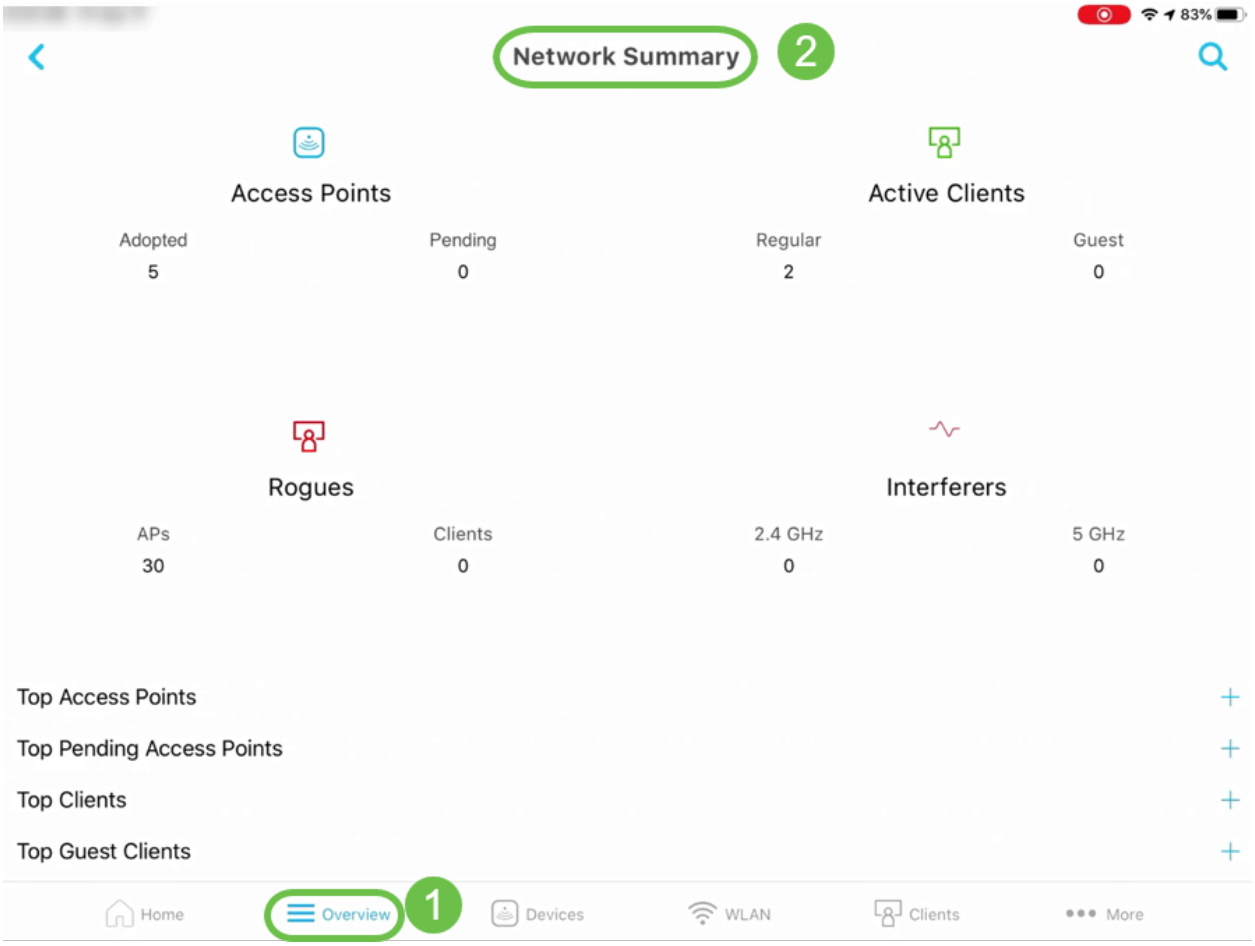


7. *More* tab allows you to troubleshoot your wireless network using multiple *Tools* that are available. The option to *Save Configuration* or *Reset to Factory Default* can be found here.

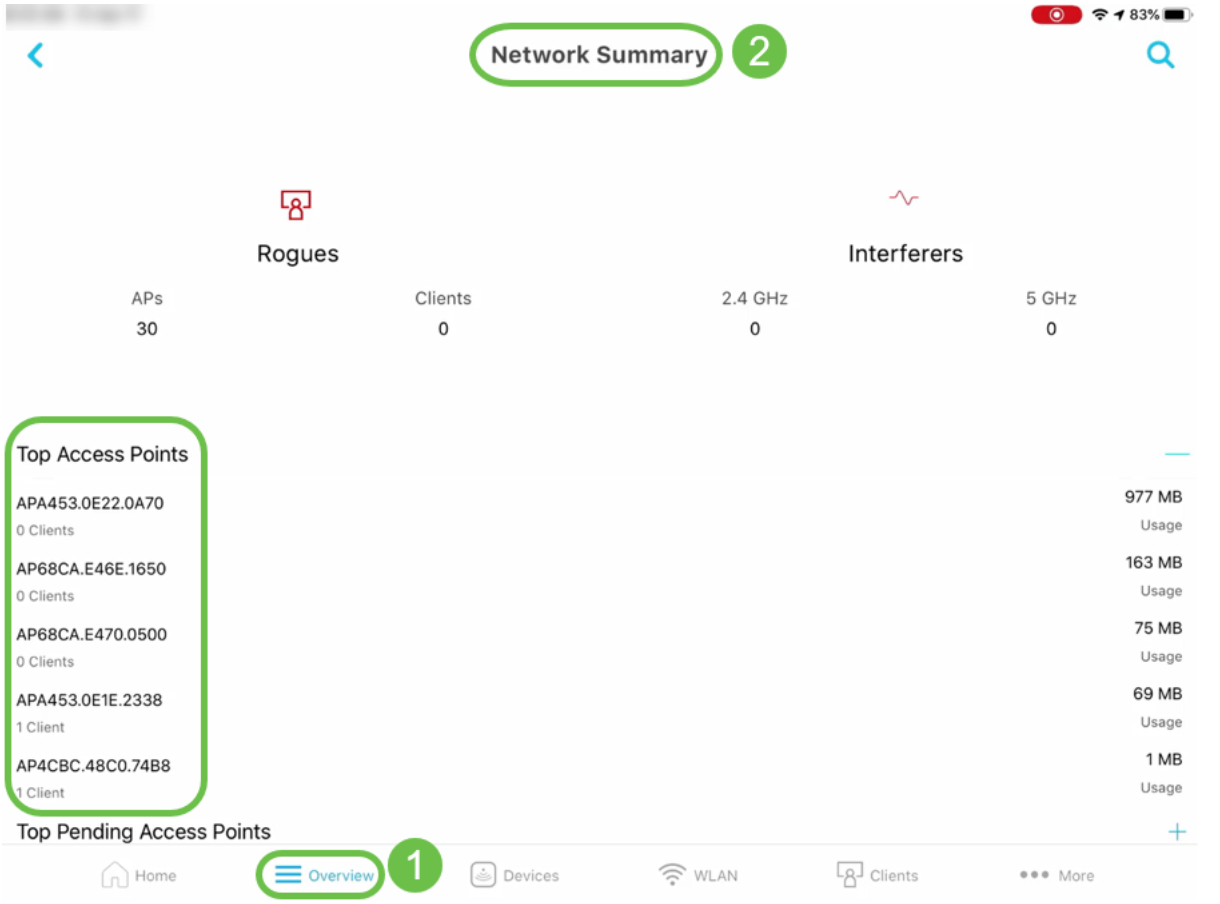


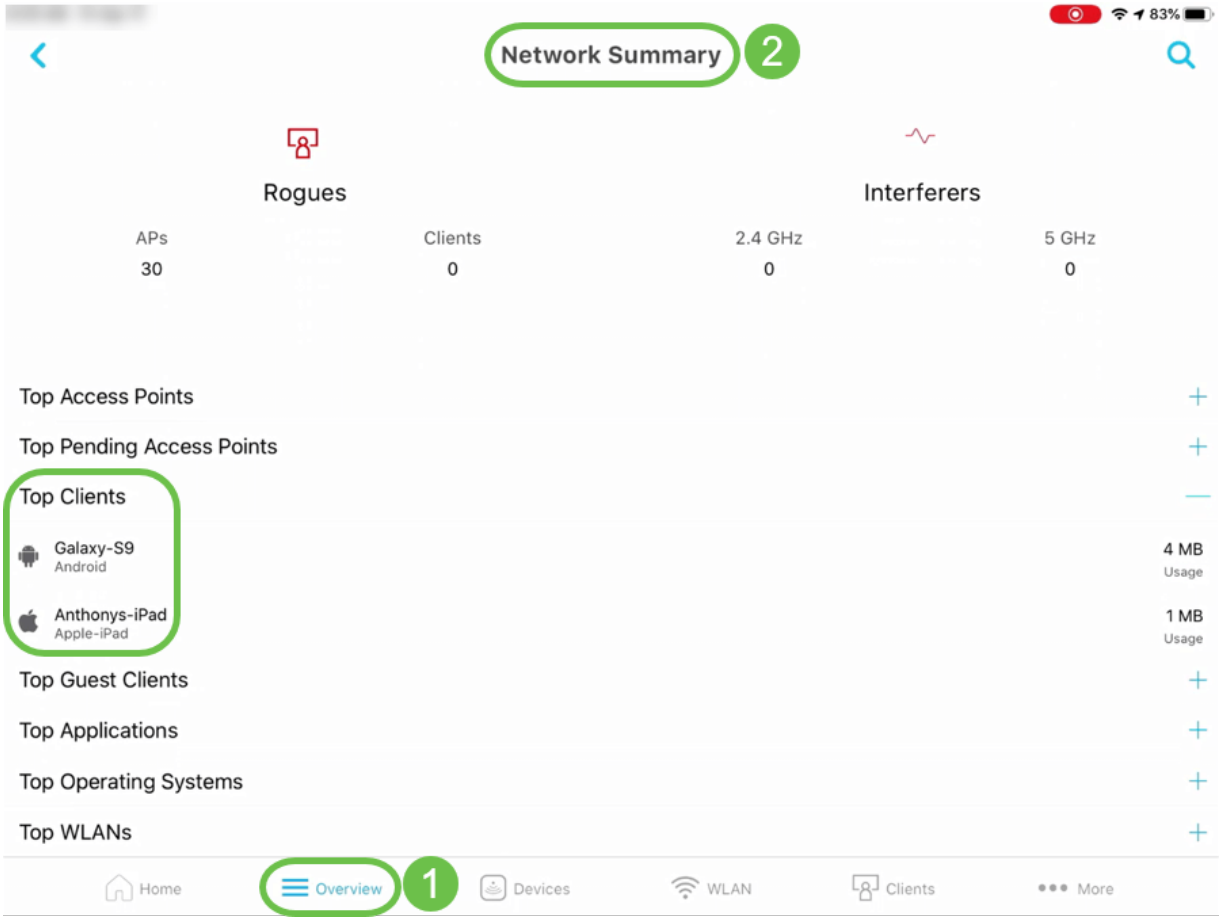
Overveiw tab

1. *Network Summary* option allows you to view the details about *Access Points*, *Active Clients*, *Rogues* and *Interferers*.

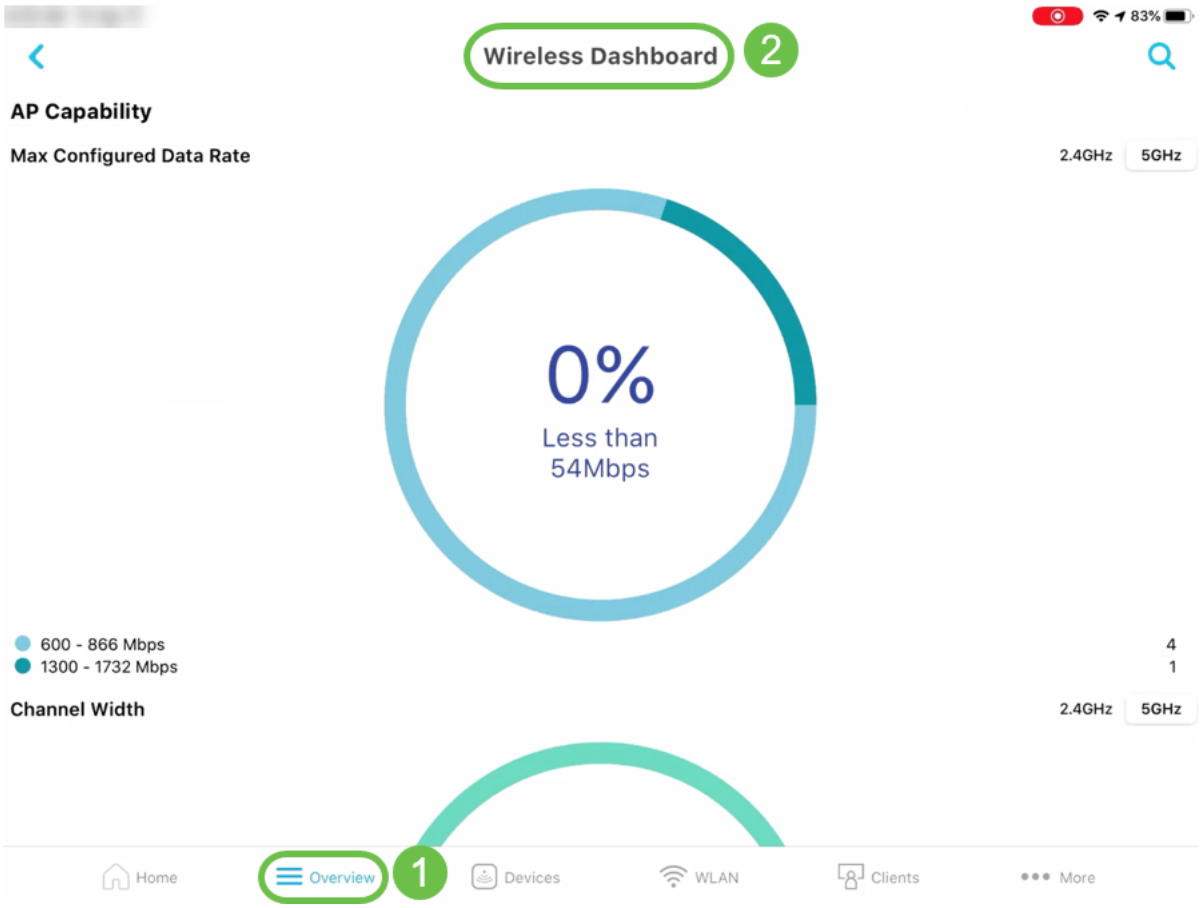


Additionally, you can also see information about the *Top Access Points* and *Top Clients* in terms of usage.





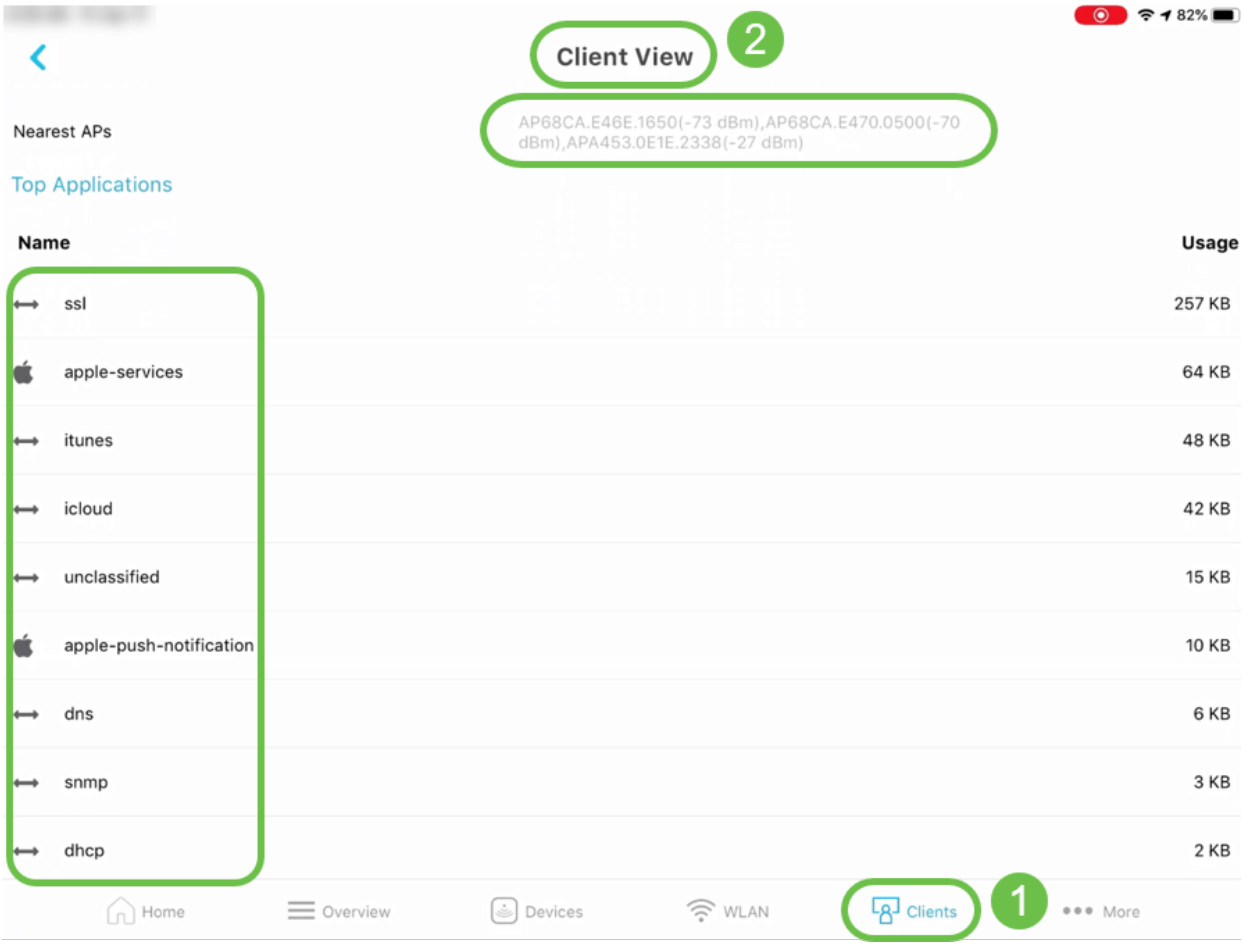
6. *Wireless Dashboard* option helps you to obtain details like *AP Capability*, *Channel Width* and much more.



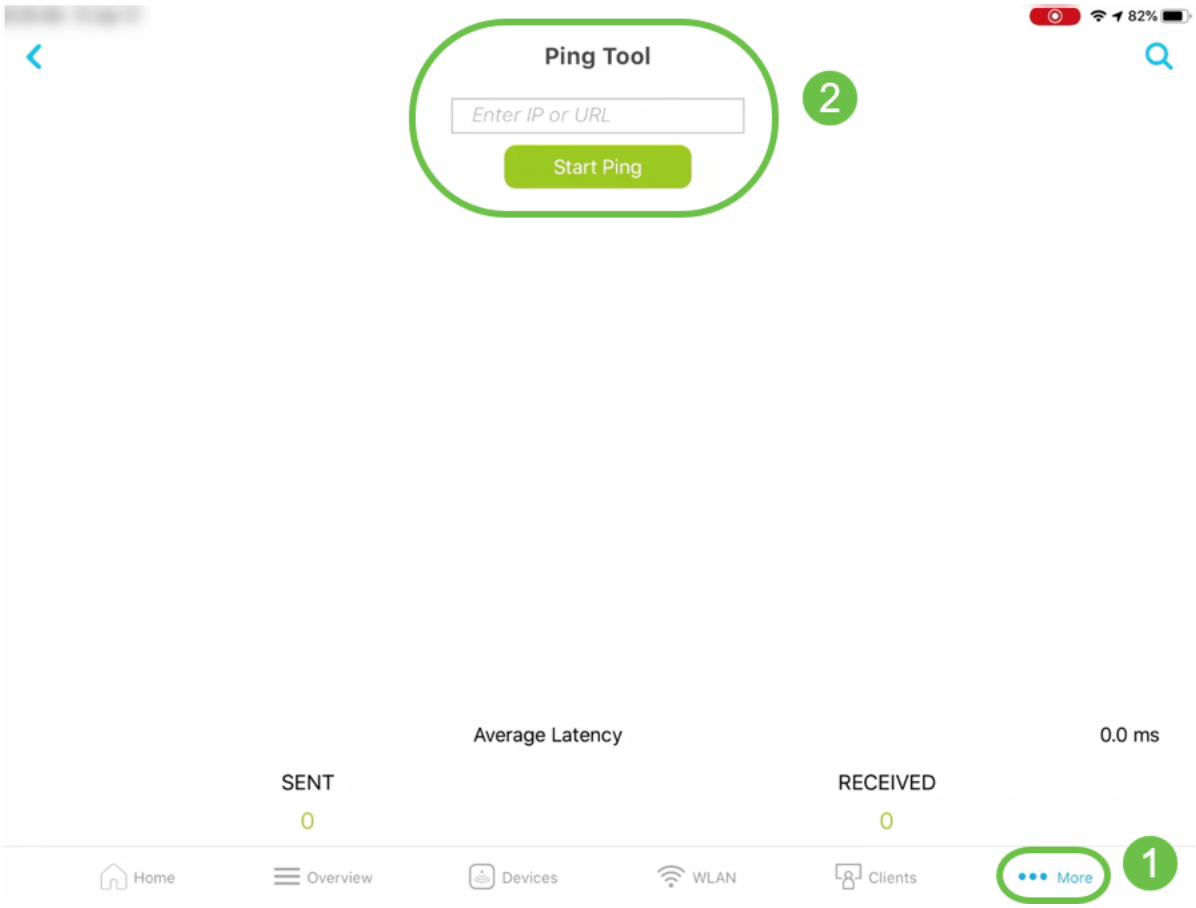
8. *AP Performance* option under *Overview* tab will allow you to see the details of the number of clients associated with an AP and *Interference – Top APs*.

Other features

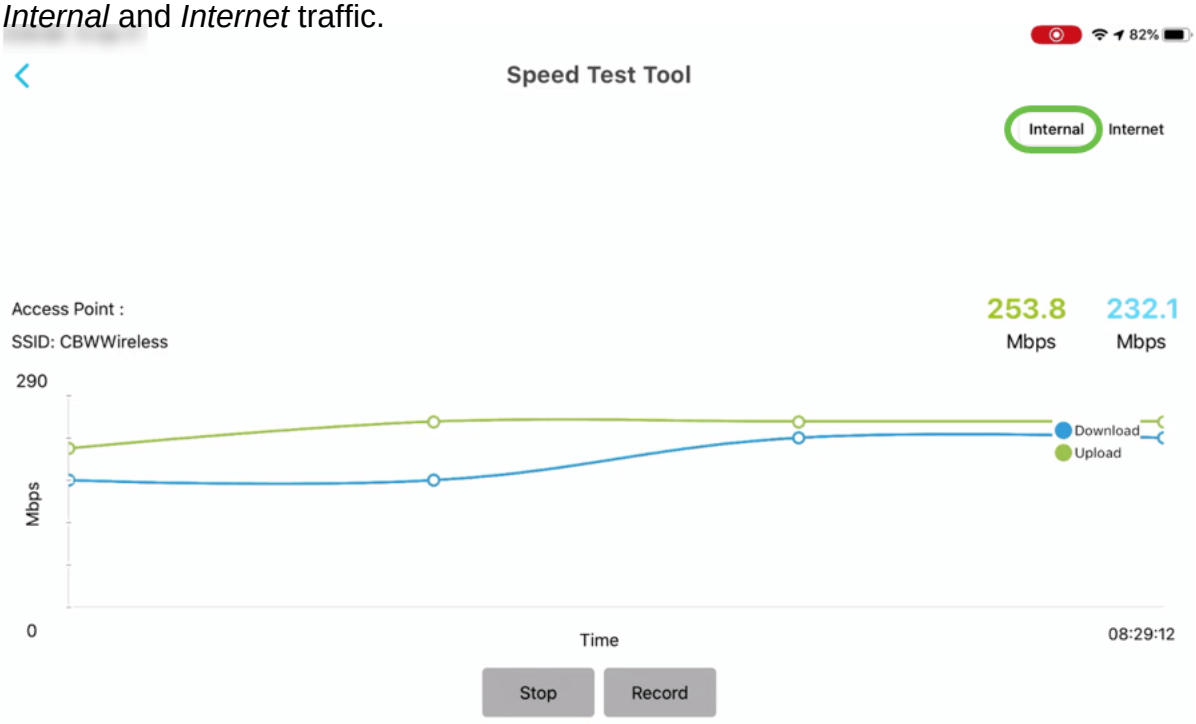
1. *Client view* option under *Clients* tab allows you to get more details about the *Top Applications* usage and the *Nearest APs* details for a specific client.

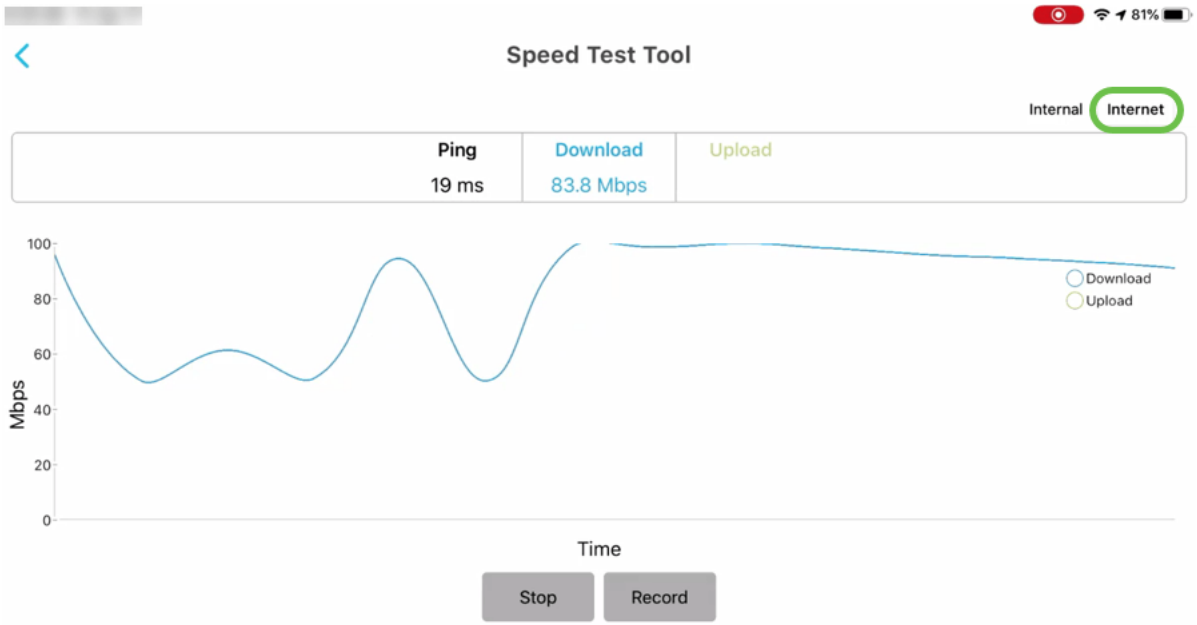


3. *Ping Tool* option under *More* tab will help you to check the *Average Latency* to any IP or URL.

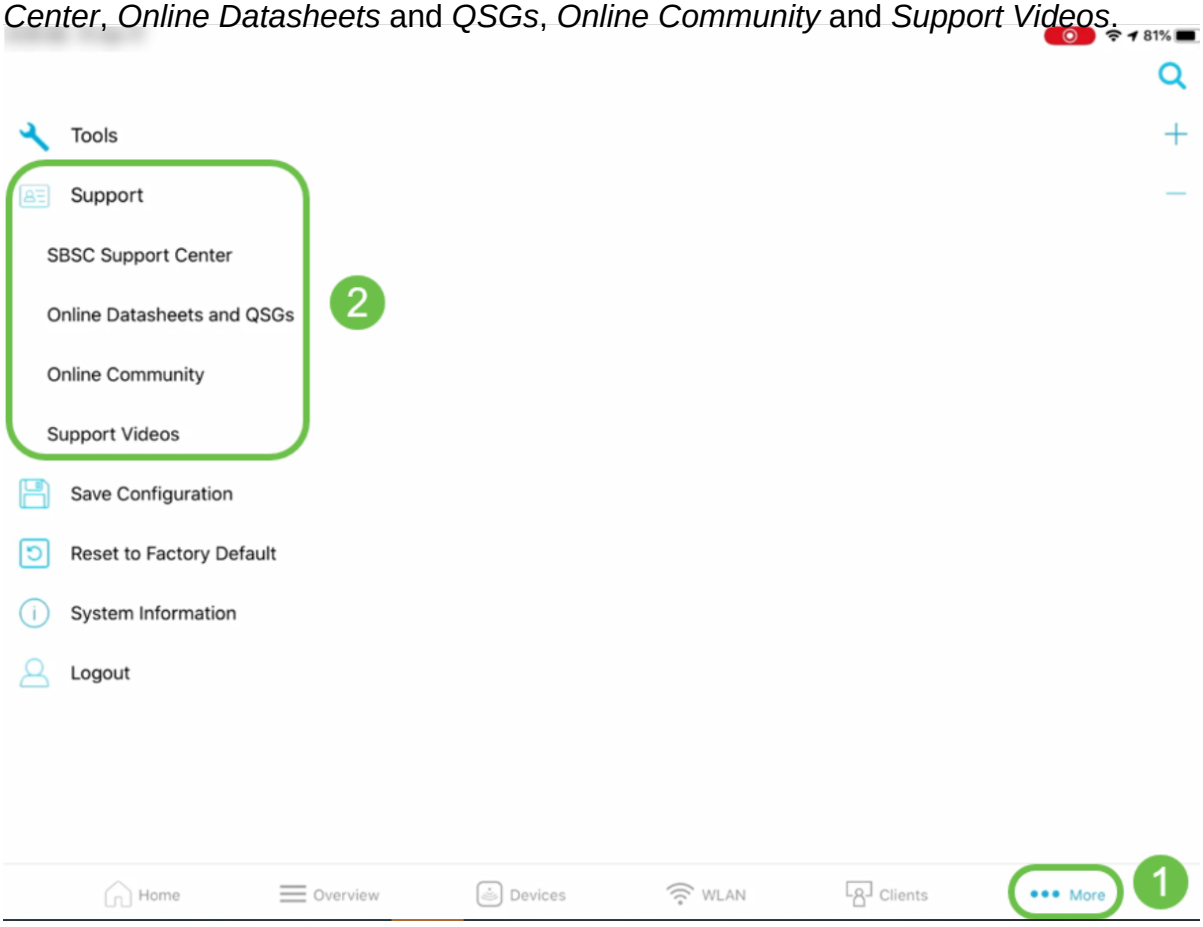


5. *Speed Test Tool* under *More* tab allows you to verify the download and upload speed for *Internal* and *Internet* traffic.





8. *Support* option under *More* tab will give you the option to connect and access *SBSC Support Center*, *Online Datasheets* and *QSGs*, *Online Community* and *Support Videos*.



Conclusion

You are now familiar with the features of Cisco Business Wireless App. You can monitor and manage your Cisco Business Wireless Network with ease!

FAQ Cisco Business: Welcome to Wireless Mesh Networking Day Zero: Configure Via App / Web Add Mesh Extender Via App / Web Get to Know: CBW141ACM, CBW142ACM, & CBW143ACM

Reboot Tips Create a Wireless Local Area Network via Web UI / App