Accessing SPA3102 Interactive Voice Response (IVR) Menu

Objective

The interactive voice response provides instructions for different configurations within the device. These instructions are obtained when a telephone is connected to the device. This document provides an increased understanding of SPA3102's Interactive Voice Response (IVR) Menu.

Applicable Devices

- SPA8000

- SPA3102

- SPA9000

- SPA2102

- SPA112

- PAP2T

Software Version

- v6.1.12

Interactive Voice Response (IVR) Menu

Accessing the Interactive Voice Response Menu

Step 1. Use a telephone connected to the PHONE port of the Voice Gateway. The Interactive Voice Response Menu can only be accessed through an analog telephone.

Step 2. Press four asterisk (*) keys.

Step 3. Wait until hearing the voice prompt say "Linksys configuration menu. Please enter the option followed by the # (pound) key or hang up to exit".

Step 4. Refer to the following table that lists actions, commands, menu choices, and descriptions. After selecting an option, press the # (pound) key. To exit the menu, hang up the telephone.

The Interactive Voice Response Menu

IVR Action	IVR Menu	Parameter(s)	Notes
Activate IVR Menu	****	None	Ignore SIT or other tones until you hear, "Sipura configuration menu. Please enter option followed by the pound key or hang-up to exit."
Check WAN IP Address	110	None	IVR will announce the IP address of the WAN port
Check WAN Network Mask	120	None	IVR will announce the network mask of the WAN port
Check WAN Gateway	130	None	IVR will announce the gateway of the WAN port
Check MAC Address	140	None	IVR will announce MAC address of the SPA-2100
Check Firmware Version	150	None	IVR will announce the firmware version running on SPA-2100
Check Primary DNS Server IP Address	160	None	IVR will announce the primary DNS server IP address
Check WAN Port Web Server Port	170	None	IVR will announce the WAN port web server port
Check LAN IP Address	210	None	IVR will announce the IP address of the LAN port
Check WAN Internet Connection Type	100	None	IVR will announce the WAN Internet Connection Type
Set WAN Internet Connection Type (see "Wan Setup" -> "Internet Connection Settings")	101	Enter 0 to use DHCP Enter 1 to use Static IP Enter 3 to use PPPoE	Requires Password
Set Static IP address (WAN Port)	111	Enter IP address using numbers on the telephone keypad. Use the * (star) key when enter a decimal point	WAN Internet Connection Type must be set to "Static IP", otherwise you will hear "Invalid Option" when you try to use this option. Requires Password.
Set WAN Network Mask	121	Enter network mask using numbers on the telephone keypad. Use the * (star) key when enter a decimal point	WAN Internet Connection Type must be set to "Static IP", otherwise you will hear "Invalid Option" when you try to use this option. Requires Password.
Set WAN Gateway	131	Enter IP address using numbers on the telephone keypad. Use the * (star) key when entering a decimal point.	WAN Internet Connection Type must be set to "Static IP", otherwise you will hear "Invalid Option" when you try to use this option. Requires Password.
Set Primary DNS Server IP Address	161	Enter IP address using numbers on the telephone keypad. Use the * (star) key when entering a decimal point.	Requires Password.
		Press **0** to select the router/NAT mode.	If the Voice Gateway acts as the router for your network, use the

Note: If the Administrator password is not set or the user is allowed to change it, the items marked *Requires Password* will not require a password.