SG350XG: Device Does Not Join the Stack After Reload when Changing from Set ID to Auto Unit ID

Date Identified

May 23, 2017

Date Resolved

September 8, 2017

Products Affected

Model	Firmware Version	Fixed In
SG350X	2.2.0.x	2.3.5.63

Problem Description

In some cases, if the unit-ID setting of a unit in a stack is changed from set ID to auto ID, the device does not join the stack after reload.

Resolution

This issue is fixed when you upgrade to the firmware version 2.3.5.63. To upgrade, click here for instructions.