

Assign a Softkey on the Cisco IP Phone 8800 Series Multiplatform Phones

Objective

The Programmable Softkey (PSK) feature allows you to customize the softkeys displayed on your Cisco IP Phone 8800 Series Multiplatform Phones. They can be added, moved and removed, depending on the state of the device. The feature can be enabled or disabled in the web-based utility of the phone.

This article aims to show you how to assign a softkey on your Cisco IP Phone 8800 Series Multiplatform Phones.

Applicable Devices | Firmware Version

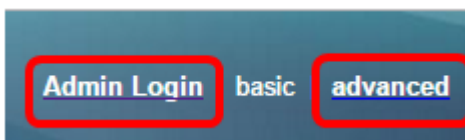
- IP Phone 8800 Series Multiplatform Phones| 11.0 ([Download latest](#))

Assign a Softkey

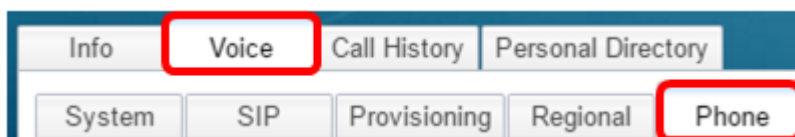
Enable Programmable Softkey

Step 1. Log in to the web-based utility of the IP phone.

Step 2. Click **Admin Login > Advanced**.



Step 3. Click **Voice > Phone**.



Step 4. Scroll down to the Programmable Softkeys area.

Step 5. From Programmable Softkey Enable drop-down menu, choose **Yes**.



Step 6. Choose a programmable softkey number field on which to configure a phone feature.

Note: In this example, PSK1 will be edited.

On Hook Dial Key List:	cancel 1;call 2;delchar 3;
PSK 1:	fnc=sd;ext=6006@\$PROXY;nme=6006
PSK 2:	

Step 7. In the *PSK1* field, enter the string for the programmable softkey in the following format:

fnc=sd;ext=extensionname/starcode@\$PROXY;nme=name

Note: In this example, the format used is for speed dialing.

Where:

- fnc= function of the key
- extensionname=extension being dialed or the star code action to perform
- name=the name of the speed dial being configured

Note: In this example, fnc=sd;ext=6006@\$PROXY;nme=6006 is the value entered.

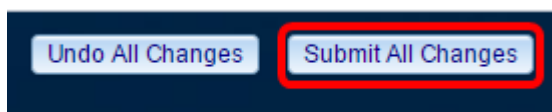
On Hook Dial Key List:	cancel 1;call 2;delchar 3;
PSK 1:	fnc=sd;ext=6006@\$PROXY;nme=6006
PSK 2:	

Step 8. Edit the *Idle Key List* field to correspond to the new PSK list.

Note: In this example, psk1;psk2;psk3;psk4;psk5;psk6 is the value entered.

Programmable Softkey Enable:	Yes ▾
Idle Key List:	psk1;psk2;psk3;psk4;psk5;psk6

Step 9. Click **Submit All Changes**.



You should now have successfully assigned a softkey on your Cisco IP Phone 8800 Series Multiplatform Phones.

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