

Manage a Device via the Control Dashboard Page on the Cisco FindIT Kaseya Plugin

Introduction

The Cisco FindIT Kaseya Plugin is a module that installs on the Kaseya Virtual System Administrator (VSA). It tightly integrates the Cisco FindIT Network Manager with the Kaseya VSA, allowing for centralized management of the network. The plugin allows access to the powerful management features of FindIT including action management, dashboards, device discovery, network topology, remote device management, actionable alerts, and event history.

The Control / Dashboard page on the web-based utility is similar to the view of DISCOVERY - INVENTORY on the FindIT 1.1 Probe. You can select one or multiple sites of FindIT Network Probe and display all or filtered list of devices in the network along with their information and actions that can be taken. These actions, which can be scheduled, include updating the firmware, saving and backing up configurations, deleting a device, and rebooting.

Note: The image of the FindIT Control / Dashboard window below is wider than the screen. You need to scroll over to the right to see the entire screen of the Control / Dashboard.

The screenshot displays the FindIT Control / Dashboard interface. At the top, there are two dropdown menus: "Device Type" set to "- All Devices -" and "FindIT Site" set to "Local Probe". Below these are several action buttons: "Schedule Actions", "Update Firmware (0 of 0)", "Save Running Configurations (0 of 0)", "Delete Device (0 of 0)", "Backup Configurations (0 of 0)", and "Reboot Action (0 of 0)". The main part of the interface is a table with the following columns: Status, Hostname, Device Type, IP Address, Model, MAC Address, Serial Number, and Current Firmware. The table contains eight rows of device information.

Status	Hostname	Device Type	IP Address	Model	MAC Address	Serial Number	Current Firmware
<input type="checkbox"/>	SG350-28MP	Switch	10.0.0.100	SG350-28MP	0C:F5:A4:23:B1:CC	DNI200405NR	2.2.8.4
<input type="checkbox"/>	SIPCCEF485DA49A	IP Phone	10.0.0.124		CC:EF:48:5D:A4:9A		7.6.1
<input type="checkbox"/>	SEP9C57ADD3755C	IP Phone	10.0.0.109		9C:57:AD:D3:75:5C		sip78xx.11-0-1MPP-477
<input type="checkbox"/>	wap2e0020	WAP	10.0.0.103	WAP571	18:8B:45:2E:00:20	PSZ19231VUC	1.0.1.10
<input type="checkbox"/>	wap5e10e0	WAP	10.0.0.105	WAP125	00:EB:D5:5E:10:E0	DNI2115A07B	1.0.0.4
<input type="checkbox"/>	SEP00CFC99E55C	IP Phone	10.0.0.126		00:CC:FC:99:E5:5C		sip8845_65.11-1-0MPP-223dev.loads
<input type="checkbox"/>	RV325	Router	10.0.0.1	RV325	B0:AA:77:7F:75:C0	NKS19130028	v1.4.2.15

MAC Address	Serial Number	Current Firmware	Firmware Available	Network	Actions
0C:F5:A4:23:B1:CC	DNI200405NR	2.2.8.4	2.3.0.130	Local Probe	Download, Save, Delete
CC:EF:48:5D:A4:9A		7.6.1		Local Probe	Download, Save, Delete
9C:57:AD:D3:75:5C		sip78xx.11-0-1MPP-477		Local Probe	Download, Save, Delete
18:8B:45:2E:00:20	PSZ19231VUC	1.0.1.10		Local Probe	Download, Save, Delete
00:EB:D5:5E:10:E0	DNI2115A07B	1.0.0.4		Local Probe	Download, Save, Delete
00:CC:FC:99:E5:5C		sip8845_65.11-1-0MPP-223dev.loads		Local Probe	Download, Save, Delete
B0:AA:77:7F:75:C0	NKS19130028	v1.4.2.15		Local Probe	Download, Save, Delete

In this scenario, the web-based utility of a specific device on the network needs to be accessed as well as the probe site where the device is associated.

Objective

This article aims to show you how to manage a device via the Control / Dashboard page on the Cisco FindIT Kaseya Plugin.

Applicable Devices

- Cisco FindIT Network Manager
- Cisco FindIT Network Probe

Software Version

- 1.1

Manage a Device via the Control / Dashboard Page

Step 1. Launch a web browser and enter the IP address of your Kaseya VSA server on the address bar and then click **Enter**.



Note: In this example, the IP address used is 10.10.0.1

Step 2. Enter your Kaseya account login credentials in the *Username* and *Password* fields provided, and then click **SIGN IN**.



Username

kaseya

Password

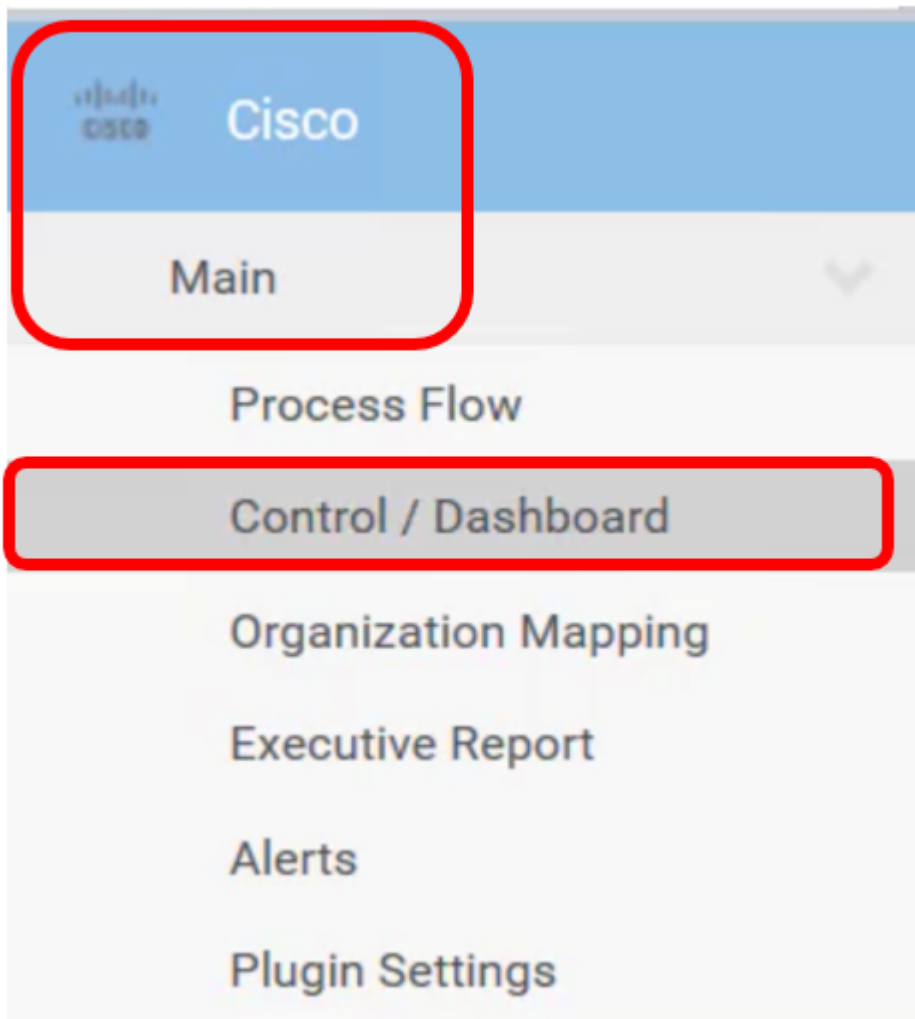
SIGN IN

Remember Me

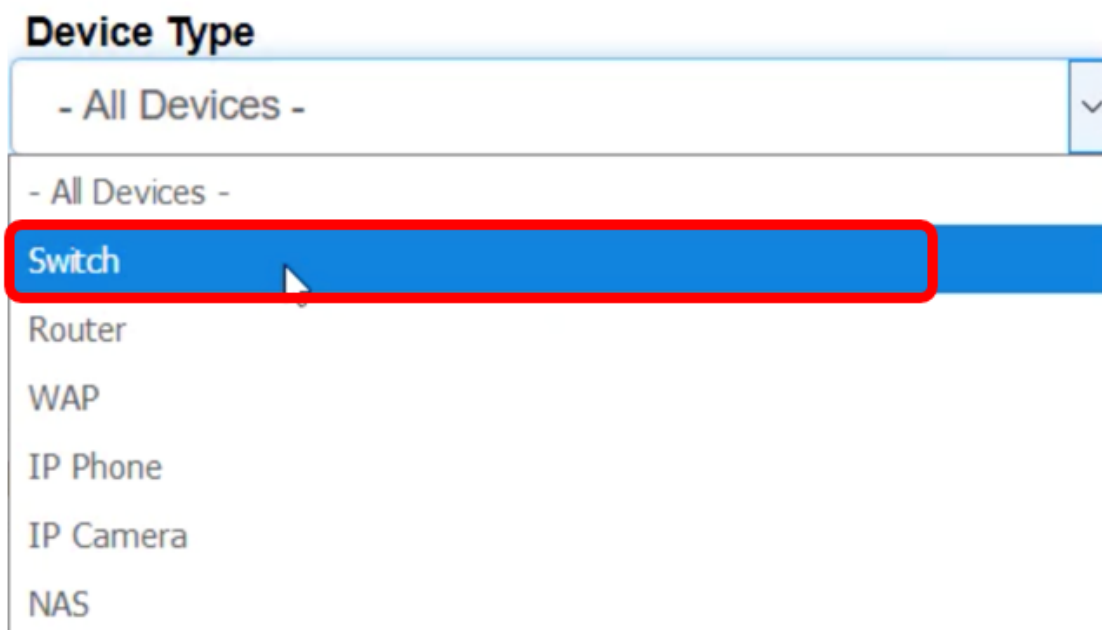
[Forgot Password?](#)

Note: In this example, kaseya is used as the Username.

Step 3. Choose **Cisco > Main > Control / Dashboard** on the navigation pane.



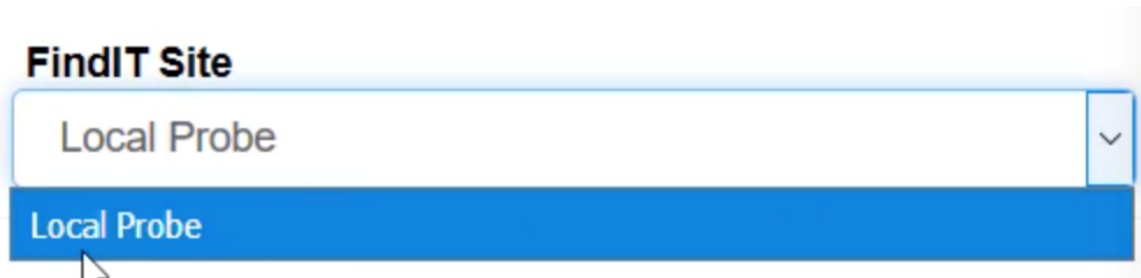
Step 4. Click on the device type dropdown menu to filter the list of devices to the type of device you want to manage.



Note: In this example, *Switch* is chosen. This will filter the table view and only show all the switch devices in the network. In this table, all the information about the switch will be displayed such as its current status in the network, hostname, device type, IP address, exact

model number, MAC address, Serial number, current firmware version, available firmware version if there is any, the FindIT network site where it belongs, and the actions that can be taken for the specific device.

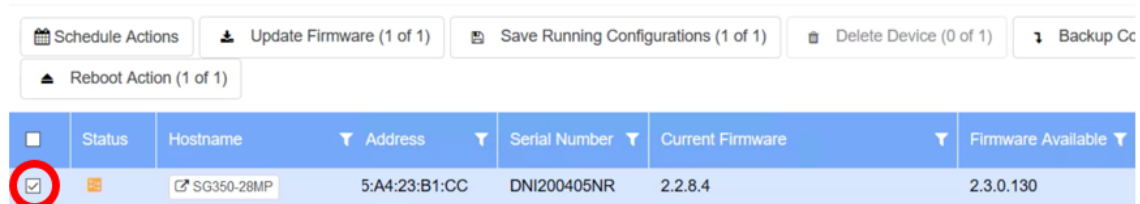
Step 5. (Optional) Click on the FindIT site drop-down menu to filter devices in a specific FindIT site.



Note: In this example, the FindIT site named Local Probe is chosen.

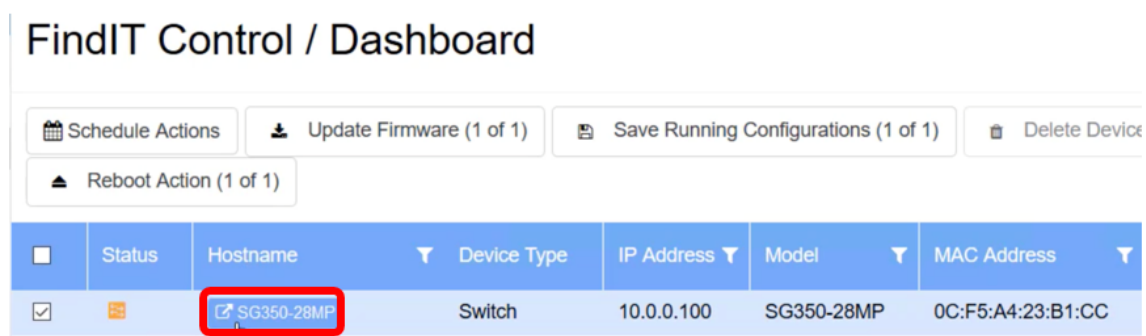
Step 6. Check the check box before the device that you selected. You will then be able to do actions for the selected device such as accessing its web-based utility or the FindIT Probe site it belongs to. You can also update the firmware, save and back up configurations, delete, or reboot the device.

FindIT Control / Dashboard

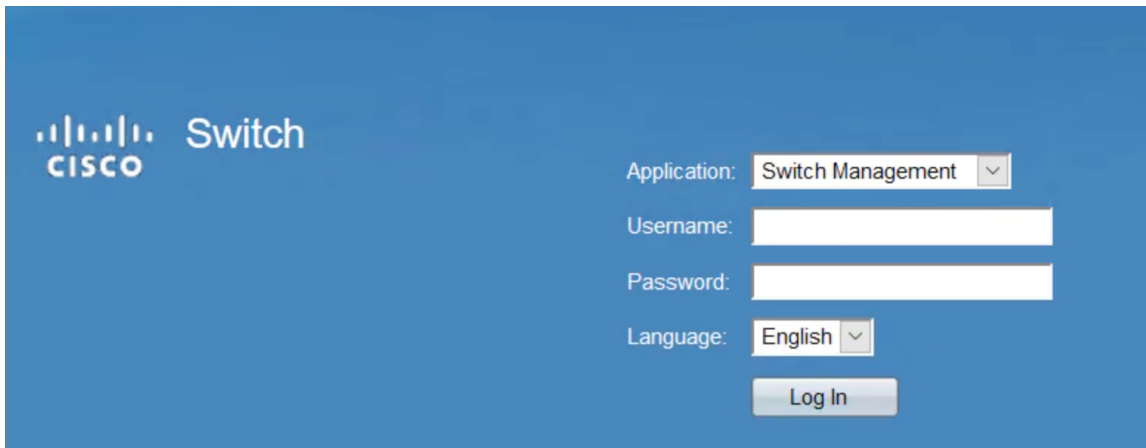


Note: In this example, SG350-28MP is checked.

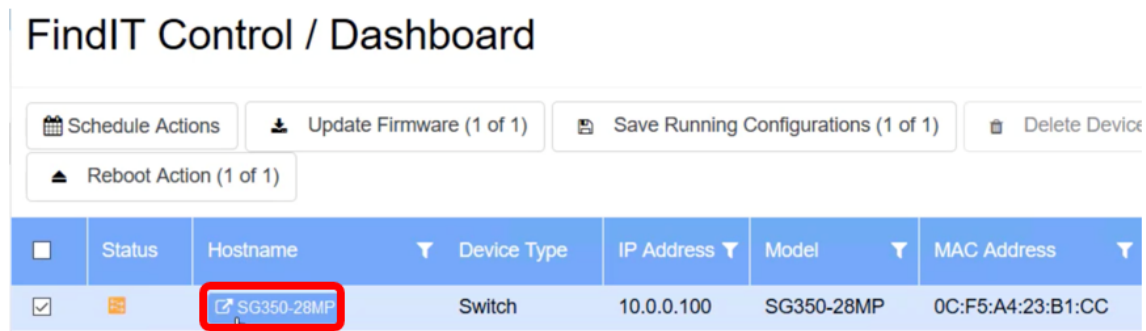
Step 7. Click on the Hostname of the switch you have chosen to access its web-based utility.



You will then be redirected to the login page of the web-based utility of the switch.

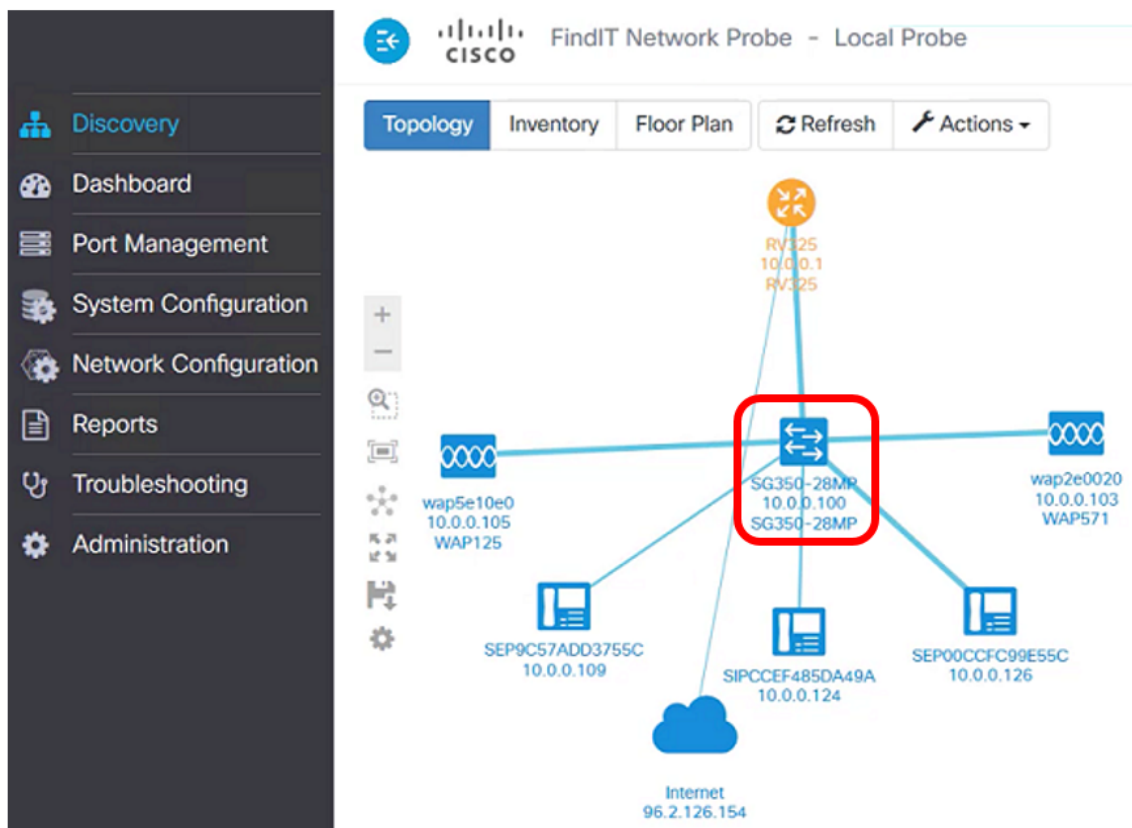


Step 8. To access the probe that is managing the switch, go back to the Kaseya UI and click on the probe under Network.



Note: In this example, the device is under Local Probe.

You will then be taken to the web-based utility of the probe itself.



You now have successfully managed a device on the network by accessing its web-based

utility and FindIT Probe site via the Control / Dashboard page.