Backup and Restore using Cisco Business Mobile App

Objective

The objective of this document is to show you how to backup and restore configuration of Cisco Business devices in your network using the Cisco Business Mobile app.

Introduction

The Cisco Business Mobile app enables you to deploy and manage supported Cisco Business switches and wireless access points in your network from a mobile device.

Using the Cisco Business Mobile app, you can backup and restore configuration of Cisco Business devices with ease.

Applicable Software | Version

- Cisco Business Mobile App | 1.0.24 **(link to App Store)**

Let's get started!

System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported on Apple iOS-based devices running iOS version 13.0 and above.

The following Cisco Business devices can be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business100 Series Access Points
- Cisco Business100 Series Mesh Extenders
- Cisco Business 200 Series Access Points

Backup Configuration

Step 1

Open the Cisco Business Mobile app.

Step 2

Select **Network Devices**.

Step 3

Choose the device. In this example, **CBS350** switch is selected.
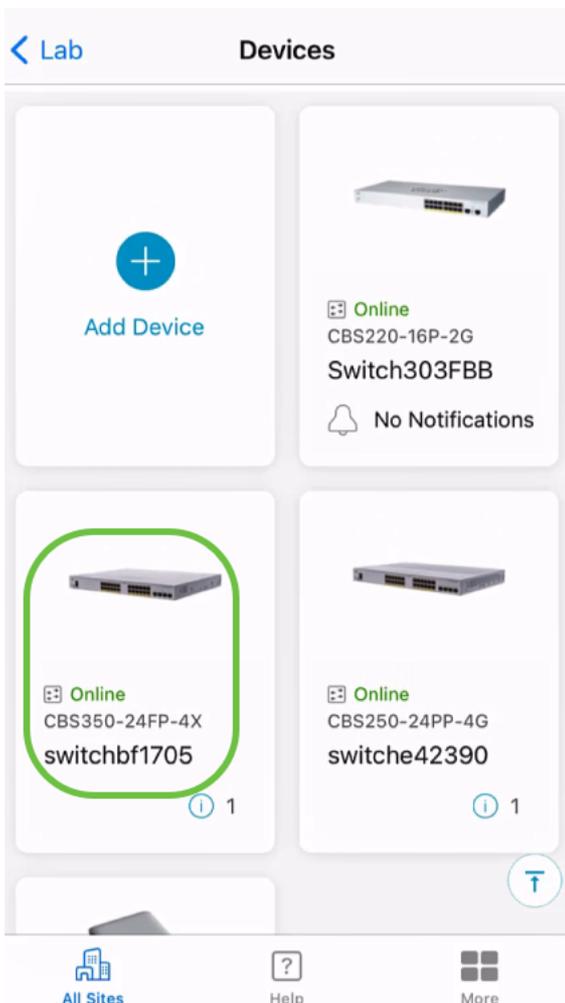
Step 4

Select the **Actions** button.
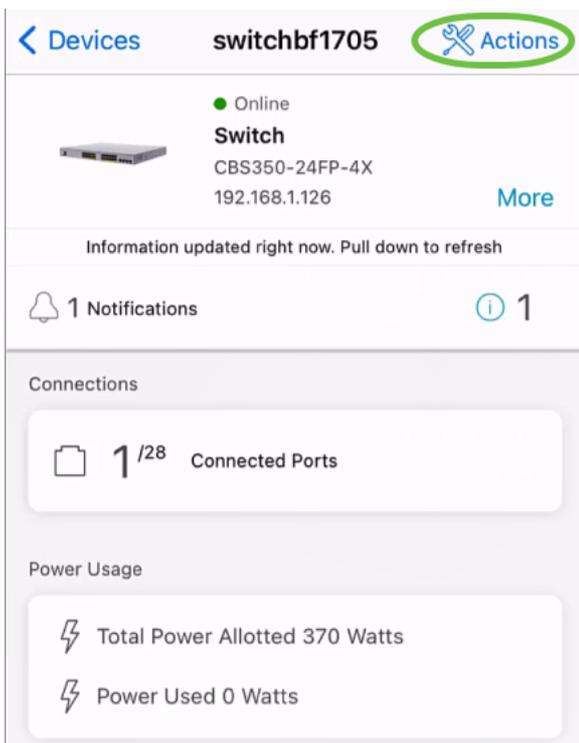
Step 5

Click **Backup & Restore**.

SWITCHBF1705

Actions

These are different actions that you can take on the device

Backup & Restore

Edit device details

Reboot

Upgrade firmware

Delete Device ⓘ

Step 6

Click **Take a new backup**.

‹ switchbf1705

Switch
switchbf1705

Status ● Online
Model CBS350-24FP-4X
IP
Address 192.168.1.126

Backups for switchbf1705

No backups available

Take a new backup

Step 7

Enter a *Backup note* and click **Backup**.

< Back

switchbf1705
Backup

Creating a backup saves a copy of your device's configuration and settings to a file. The backup will be named and saved based on the date and time of its creation.

Backup note **1**

test backup

Add a note to remember why you took this backup. This note is especially helpful in identifying the backup you want to restore from later.

2

| Cancel | Backup |

The backup process will take a few minutes.

< Back

switchbf1705
Backup

Please wait while your backup creating...

In Progress

Backup...

Step 8

Once the backup has been completed, you will see a notification. Click **Done**.

Step 9

Tap on the backup file you created.

Step 10

Select **Restore** from the options.

Step 11
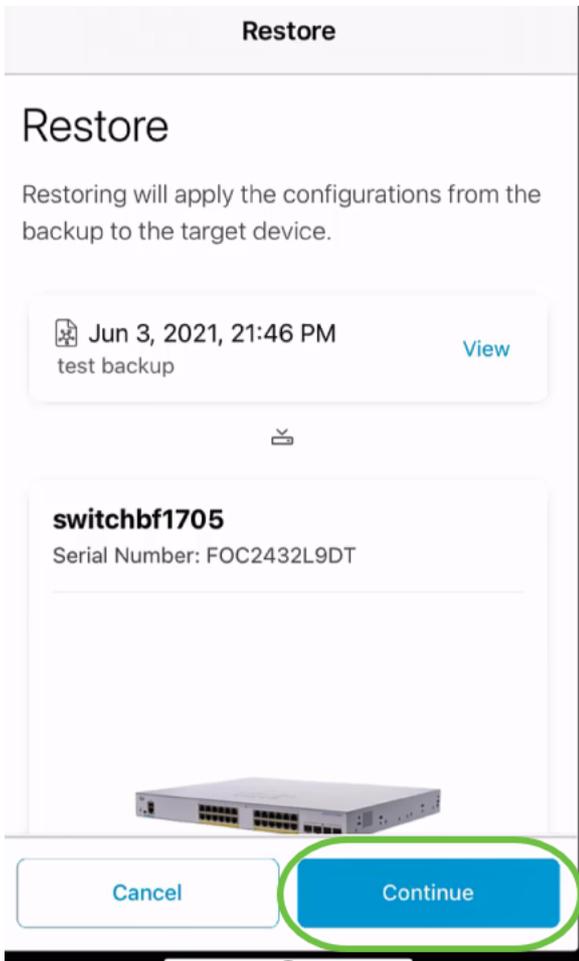
Click **Continue**.

Step 12

Click **Confirm** to continue.
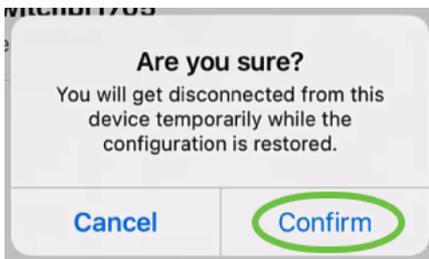
The restore process may take up to 10 minutes.

Step 13

Once the backup file has been restored, you will see a notification. Click **Done**.
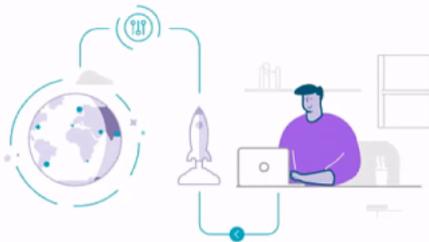
Conclusion

That's it! You have successfully completed the backup and restore process using the Cisco Business Mobile app.

Looking for more articles on the Cisco Business Mobile application? Look no further! Click any of the tags below to be brought directly to that topic. Enjoy!

Overview Troubleshooting Device Management Upgrade Firmware Reboot a Device Debug Logs