Generate License Key File from PAK File for Email Security

Contents

Introduction

This document describes how to generate a license key file from the PAK file for these appliances: Email Security, Web Security, Security Management.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Product Authorization Key (PAK)
- Cisco Email Security Appliance (ESA)
- Web Security Appliance (WSA)
- Security Management Appliance (SMA).

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

This document covers how to a generate license key file from the Product Authorization Key (PAK) file for Cisco Email Security Appliance (ESA), Web Security Appliance (WSA) and Security

Management Appliance (SMA).

Generate a License Key from PAK

A PAK file is normally received via email after the purchase of license(s) and normally in the form of a PDF attachment.

Apply and Generate License

To register the PAK file and generate the license key file for ESA, WSA and SMA:

- Go to Cisco Software Central and select the desired license.
- Log in with your Cisco.com User ID.
- Click on to **Continue to Product License Registration** button.
- From the next screen, Click on **Add New PAKs/Tokens** link.
- Enter the PAK number and **Submit** as shown in this image:

- Click the **PAK/Token ID** that is listed.

- Click the **Actions** drop down box.
- Select **Get New Licenses**:

- Click on '**Next**' button on the next screen.

- Select the appliance type whether the PAK number is for **Physical** appliance or **Virtual** appliance.
- Enter the part of the serial number of the appliance that appears after the dash.

For Example

If serial number is 888F89E88F88-**8V88TW8**, then enter only **8V88TW8** in the **SN/Virtual Device Identifier** box.

- Enter the correct **Send To** email address to receive the license key file.
- Enter the **End User** information for this request.
- **Click** in the check box to accept the **Terms of the License Agreement**.
- **Submit** the request.

- Once submitted, a confirmation page displays.
- Allow at least **30 minutes** for the license key file to be sent.

PAK File Registration

Cisco recommends that you email the Licensing team at Cisco Licensing or open a Support Case from Cisco for further assistance.

When the License Key File is Received

After you receive the license key file via email, refer to the **Related Information** listed sites for further information and guidance.

Related Information

- **Install Feature Keys on a Cisco Email or Web Security Appliance**
- **Cisco Technical Support & Downloads**