Locate the Serial Number of My Content Security Appliance

Contents

Introduction

This document describes methods to locate serial numbers for the Email Security Appliance, Security Management Appliance, and Web Security Appliance.

Locate Serial Numbers

From the GUI

For the Email Security Appliance (ESA) and Web Security Appliance (WSA), navigate to **Monitor/Reporting > System Status**

For the Security Management Appliance (SMA), navigate to **Centralized Services > System Status**

From the CLI

Use the **version** command.

<#root>

```
esa.lab.local> version
```

```
Current Version
===============
Product: Cisco C100V Email Security Virtual Appliance
Model: C100V
Version: 13.0.0-392
Build Date: 2020-01-29
Install Date: 2020-04-28 04:01:27
```

Serial #:

564D31FC43F2BDD28977-898C3195F3F4

Physical Access (Hardware)

For hardware models (x70, x70, x80, x90, x95, etc) you see a sticker on the rear-panel that contains the serial number. In some cases, on newer models, you see a pull-tab on the front panel which can also show the serial number.

Related Information

- [Cisco Email Security Appliance - End-User Guides](#)
- [Cisco Security Management Appliance - End-User Guides](#)
- [Cisco Web Security Appliance - End-User Guides](#)