

Cloud Administrator Role Limitations

Contents

Introduction

This document describes what features and settings in the Graphical User Interface (GUI) and commands within the Command Line Interface (CLI) the Cloud Administrator role does not have access to within Cloud Email Security (CES). The Cloud Administrator is a predefined built-in role that is provided to CES customers for general administration purposes.

What does the Cloud Administrator not have access to within the GUI of the Email Security Appliance (ESA)?

Help and Support --> Packet Capture

Network --> IP Interfaces

Network --> DNS

Network --> Routing

Network --> CRL Sources

Security Services --> Service Updates

System Administration --> Alerts

System Administration --> Shutdown/Suspend

System Administration --> Configuration File

System Administration --> System Upgrade

System Administration --> Network Access

System Administration --> General Settings

System Administration --> System Setup Wizard

System Administration --> Next Steps

What commands does the Cloud Administrator not have access to on the ESA?

Command

clustermode

displayalerts

mailconfig

packetcapture

reboot

replugstatus

resetconfig

resetqueue

revert

saveconfig

showconfig
shutdown
systemsetup
tzupdate
updatenow
upgrade
wipedata

Config

alertconfig
clusterconfig
dnsconfig
dnshostprefs
enginestatus
etherconfig
interfaceconfig
ipcheck
loadconfig
rollbackconfig
routeconfig
setgateway
sethostname
tcp services
updateconfig
upgradeconfig

What does the Cloud Administrator not have access to within the GUI of the Security Management Appliance (SMA)?

Help and Support --> Packet Capture

Management --> Centralized Services --> Centralized Configuration Manager

Management --> Centralized Services --> Centralized Reporting

Management --> Centralized Services --> Centralized Upgrade Manager

Management --> Network --> IP Interfaces

Management --> Network --> DNS

Management --> Network --> Routing

System Administration --> Alerts

System Administration --> Shutdown/Reboot

System Administration --> Configuration File

System Administration --> System Upgrade

System Administration --> Update Settings

System Administration --> Network Access

System Administration --> General Settings

System Administration --> System Setup Wizard

System Administration --> Next Steps

Web

What commands does the Cloud Administrator not have access to on the SMA?

Command

checkproxyrestart
displayalerts
mailconfig
packetcapture
reboot
resetconfig
resetqueue
resumetransfers
revert
saveconfig
showconfig
shutdown
suspendtransfers
tzupdate
updatenow
upgrade

Config

alertconfig
certconfig
dnsconfig
etherconfig
interfaceconfig
loadconfig
rollbackconfig
routeconfig
setgateway
sethostname
tcp services
updateconfig
upgradeconfig

Related Information

- [Cloud Email Security Docs](#)
- [Accessing the CLI of Your CES Solution](#)