

AMP for Endpoints Windows Connector Exclusions in Managed Symantec Enterprise Protection 12.1

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Introduction

To prevent conflicts between the AMP for Endpoints Connector and antivirus or other security software, you must create exclusions so that your antivirus doesn't scan the AMP for Endpoints Connector directory.

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1. Log into Symantec Enterprise Protection Manager.
2. Click **Policies** in the left pane.
3. Select the **Exceptions** entry under the **Policies** list.
4. You can either add a new exceptions policy or edit an existing one.
5. Once you have opened the policy, click **Exceptions**.
6. Click the **Add** button, select **Windows Exceptions** from the list and choose **Folder** from the sub-menu.
7. In the **Add Security Risk Folder Exception** dialog, choose [PROGRAM_FILES] from the **Prefix variable** drop-down menu and enter Cisco for Connector versions 5.1.1 and higher or Sourcefire for previous versions in the Folder field. Ensure that **Include subfolders** is checked.
8. Under **Specify the type of scan that excludes this folder** menu, select **All**.
9. Click **OK**.
10. Make sure that this exception is used by all computers in your organization with the AMP for Endpoints Connector installed.