## How Can I Receive Notifications Regarding My Smart Account?

## **Contents**

**For External Customer / Partner Use Only:** These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (<a href="https://www.cisco.com/go/scm">https://www.cisco.com/go/scm</a>) to help resolve. Please **DO NOT** perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

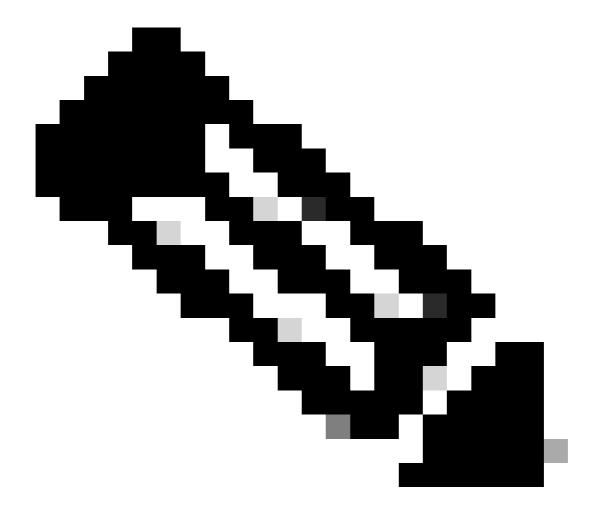
Before you start, ensure that you have:

- Active Cisco.com account
- Access to Smart account with Smart Account Admin access
- Step 1: Go to Cisco Software Central and log with your cisco.com credentials.
- Step 2: Select the Smart Account from the Smart Account Selector at the top right corner.
- Step 3: Go to 'Manage Smart Account' and click 'Manage account'.
- Step 4: Go to 'Notifications' tab & click 'Notification Preferences' sub tab.



**Note**: Only Smart account admins have access to 'Notification Preferences' tab to set up notification preferences

Step 5: Set up the notification preferences and click on 'Save'.



**Note**: To find out when your smart licenses expire: Log into your account, and go to SSM. Click on the Activity tab. License expiration is shown in its respective column. Answer ID: LC-S-19

## **Troubleshooting:**

If you experience an issue with this process, that you cannot address, please open a case in <u>Support Case Manager (SCM)</u> using software licensing option.

For feedback on the content of this document, please submit <u>here</u>.