Supported Product Families

Contents

Introduction

This document describes the Software Insights and Faults supported product families. It also covers the supported product families for Success Tracks.

Cisco Catalyst Center Supported Types

- Single Node
- Cluster

Supported Product Families

This section lists the supported product families for Success Tracks (via product telemetry).

Campus Network

Software Insights - Routing and Switching

- Cisco Catalyst 2960-C Series Switches
- Cisco Catalyst 2960-CX Series Switches
- Cisco Catalyst 2960-L Series Switches
- Cisco Catalyst 2960-Plus Series Switches
- Cisco Catalyst 2960-X Series Switches
- Cisco Catalyst 2960-XR Series Switches
- Cisco Catalyst 3560-CX Series Switches
- Cisco Catalyst 3650 Series Switches
- Cisco Catalyst 3750-X Series Switches
- Cisco Catalyst 3850 Series Switches
- Cisco Catalyst 4500 Series Switches
- Cisco Catalyst 4500-X Series Switches
- Cisco Catalyst 6500 Series Switches
- Cisco Catalyst 6800 Series Switches
- Cisco Catalyst 9200 Series Switches
- Cisco Catalyst 9300 Series Switches
- Cisco Catalyst 9400 Series Switches
- Cisco Catalyst 9500 Series Switches
- Cisco Catalyst 9600 Series Switches

- Cisco Catalyst 8200 Series Edge Platforms

- Cisco Catalyst 8300 Series Edge Platforms
- Cisco Catalyst 8500 Series Edge Platforms
- Cisco Catalyst 8500L Series Edge Platforms

Software Insights - Wireless

- Cisco 3500 Series Wireless Controllers
- Cisco 5500 Series Wireless Controllers
- Cisco 8500 Series Wireless Controllers
- Cisco Catalyst 9800 Series Wireless Controllers

Faults Insights - Switching

- Cisco Catalyst 2960-C Series Switches
- Cisco Catalyst 2960-CX Series Switches
- Cisco Catalyst 2960-L Series Switches
- Cisco Catalyst 2960-X Series Switches
- Cisco Catalyst 2960-XR Series Switches
- Cisco Catalyst 3560-CX Series Switches
- Cisco Catalyst 3650 Series Switches
- Cisco Catalyst 3850 Series Switches
- Cisco Catalyst 4500 Series Switches
- Cisco Catalyst 4500-X Series Switches
- Cisco Catalyst 6500 Series Switches
- Cisco Catalyst 6800 Series Switches
- Cisco Catalyst 9200 Series Switches
- Cisco Catalyst 9300 Series Switches
- Cisco Catalyst 9400 Series Switches
- Cisco Catalyst 9500 Series Switches
- Cisco Catalyst 9600 Series Switches

Faults Insights - Wireless

- Cisco 3500 Series Wireless Controllers
- Cisco 5500 Series Wireless Controllers
- Cisco 8500 Series Wireless Controllers
- Cisco Catalyst 9800 Series Wireless Controllers

Assets with Crash Risk Insights - Routing and Switching

- Cisco Catalyst 4500 Series Switches
- Cisco Catalyst 4500-X Series Switches
- Cisco Catalyst 6500 Series Switches
- Cisco Catalyst 8200 Series Edge Platforms
- Cisco Catalyst 8300 Series Edge Platforms
- Cisco Catalyst 8500 Series Edge Platforms
- Cisco Catalyst 8500L Series Edge Platforms
- Cisco Catalyst 9200 Series Switches
- Cisco Catalyst 9300 Series Switches
- Cisco Catalyst 9400 Series Switches
- Cisco Catalyst 9500 Series Switches
- Cisco Catalyst 9600 Series Switches
- Cisco 800 Series Routers
- Cisco ASR 1000 Series Aggregation Services Routers
- Cisco 1900 Series Integrated Services Routers
- Cisco 4000 Series Integrated Services Routers

Crashed Assets with Diagnostics Insights - Routing and Switching

- Cisco 1000 Series Integrated Services Routers
- Cisco 1900 Series Integrated Services Routers
- Cisco 4000 Series Integrated Services Routers
- Cisco Catalyst 8200 Series Edge Platforms
- Cisco Catalyst 8300 Series Edge Platforms
- Cisco Catalyst 8500 Series Edge Platforms
- Cisco Catalyst 8500L Series Edge Platforms
- Cisco Catalyst 9200 Series Switches
- Cisco Catalyst 9300 Series Switches
- Cisco Catalyst 9400 Series Switches
- Cisco Catalyst 9500 Series Switches
- Cisco Catalyst 9600 Series Switches

Crashed Assets with Diagnostics Insights - Wireless

- Cisco 3500 Series Wireless Controllers
- Cisco 5500 Series Wireless Controllers
- Cisco 8500 Series Wireless Controllers
- Cisco Catalyst 9800 Series Wireless Controllers

Crashed Assets without Diagnostics Insights - Routing and Switching

- Cisco Catalyst 2960-C Series Switches
- Cisco Catalyst 2960-CX Series Switches

- Cisco Catalyst 2960-L Series Switches
- Cisco Catalyst 2960-Plus Series Switches
- Cisco Catalyst 2960-X Series Switches
- Cisco Catalyst 2960-XR Series Switches
- Cisco Catalyst 3560-CX Series Switches
- Cisco Catalyst 3650 Series Switches
- Cisco Catalyst 3850 Series Switches
- Cisco Catalyst 4500 Series Switches
- Cisco Catalyst 4500-X Series Switches
- Cisco Catalyst 6500 Series Switches
- Cisco Catalyst 6800 Series Switches
- Cisco Catalyst 9800 Wireless Controllers for Cloud

Note: Signatures supported for routers, switches and wireless product series only.

Data Center Networking

Hardware

- Cisco Nexus 2000 Series
- Cisco Nexus 3000 Series
- Cisco Nexus 5000 Series
- Cisco Nexus 6000 Series
- Cisco Nexus 7000 Series
- Cisco Nexus 9300 Series (Standalone, Fixed Spines, Fixed Leafs, and Virtual)
- Cisco Nexus 9500 series (Modular Spines)

Software

- Application Centric Infrastructure Licenses (Essentials, Advantage, or Premiere) on Leafs
- Application Policy Infrastructure Controller (APIC) Servers
- APIC Parallel Redundancy Protocol
- APIC Controller (Bundle, Mini, or Virtual)
- Extensible Network Controller
- Cisco One Nexus 3000 series
- Cisco One Nexus 3500 series
- Cisco One Nexus 5000 series
- Cisco One Nexus 6000 series
- Cisco One Nexus 7000 series
- Cisco Nexus 9300 Platform Switches
- Cisco Nexus 9500 Platform Switches

Collaboration Devices

- Cisco Desk Series
- Cisco Board Series
- Cisco Room Series
- Collaboration Peripherals

Wide Area Network

Hardware

- Cisco Catalyst 8200 Series Edge Platforms
- Cisco Catalyst 8300 Series Edge Platforms
- Cisco Catalyst 8500 Series Edge Platforms
- Cisco vEdge Router
- Cisco ASR 1000 Series Aggregation Services Routers
- Cisco 800 Series Routers
- Cisco 900 Series Integrated Services Routers
- Cisco 1900 Series Integrated Services Routers
- Cisco 4000 Series Integrated Services Routers
- Cisco 5000 Series Enterprise Network Compute System
- Cisco Cloud Services Platform 2100
- Cisco Cloud Services Platform 5000
- Cisco Catalyst Wireless and Cellular Gateways
- Cisco 800 Series Industrial Integrated Services Routers
- Cisco Catalyst IR1100 Rugged Series Routers
- Cisco Catalyst IR1800 Rugged Series Routers
- Cisco Catalyst IR8100 Heavy Duty Series Routers
- Cisco Catalyst IR8300 Rugged Series Router
- Cisco ESR6300 Embedded Series Router

Software

- Cisco Cloud Services Router 1000V Series
- Cisco Catalyst 8000V
- Cisco DNA Subscription Software for SD-WAN
- Cisco Wide Area Application Services

Data Center Compute

Hardware

- UCS B Series
- UCS C Series
- UCS S Series
- Hyperflex

Software

- Intersight (SaaS)
- Intersight workload optimizer (SaaS)
- UCS Director
- Hyperflex HX Data Platform
- UCS Manager
- Integrated Management Controller

Integrated Secure Operations (ISO)

- Secure Endpoint (AMP)

CX Cloud Agent Directly Connected Assets' Supported Product Families

- Cisco 1000 Series Integrated Services Routers
- Cisco 1900 Series Integrated Services Routers
- Cisco 4000 Series Integrated Services Routers
- Cisco 800 Series Routers
- Cisco 900 Series Integrated Services Routers
- Cisco ASR 1000 Series Aggregation Services Routers
- Cisco Catalyst 1000 Series Switches
- Cisco Catalyst Digital Building Series Switches
- Cisco Catalyst IE3200 Rugged Series
- Cisco Catalyst IE3400 Rugged Series
- Cisco Catalyst Micro Switches
- Cisco Industrial Ethernet 3010 Series Switches

Note: CX Cloud Agent collects telemetry insights from legacy Campus Network devices that are not eligible for Catalyst Center, as well as Catalyst Center eligible Campus Network devices that are not connected to any Catalyst Center.