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Introduction

This document describes the procedure to schedule Database Purge on CVP (Cisco Unified Customer Voice Portal) Reporting Server when OAMP (Operation Console) Server is unavailable.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on these software versions:

- Cisco Unified Customer Voice Portal (CVP)
- Operation Console (OAMP)

Configure

Normal Database Schedule Steps (Solution Reference Network Design)

Step 1. Navigate to **Device Management > CVP Reporting Server**.

Step 2. Select a Reporting Server by either clicking in the link with its name field or on the radio button preceding it and then click **Edit**.

Step 3. At the Edit Reporting Server Configuration window, select the **Database Administration** menu in the toolbar, then select **Data Delete**.

Step 4. On the Reporting Server- **Data Delete** page and change the data retention time for each category of data.

Step 5. Select the hours and minutes in order to execute purge each day. This defines the time for the primary (Nightly) purge and sets the Midday purge to run 12 hours later.

Step 6. Fill in your **Informix Password** and click **Save & Deploy**.

Server Information

IP Address:

Hostname:

Data Delete

Informix Password: * 1

Configure the data retention time for categories of data.

Data Category	Retention Period (days)
Call*	<input type="text" value="30"/>
Call Event*	<input type="text" value="30"/>
Callback*	<input type="text" value="30"/>
VoiceXML Session*	<input type="text" value="30"/>
VoiceXML Element*	<input type="text" value="15"/>
VoiceXML ECC Variable*	<input type="text" value="15"/>
VoiceXML Voice Interact Detail*	<input type="text" value="15"/>
VoiceXML Session Variable*	<input type="text" value="15"/>
VoiceXML Element Detail*	<input type="text" value="15"/>
Trunk Utilization Usage*	<input type="text" value="30"/>

Set the time for running data delete: Hour: Minute:

* Required.

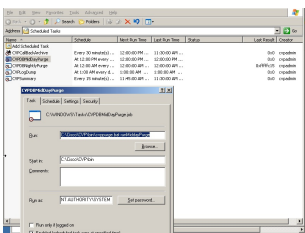
¹ Informix Password is required for retrieving or deploying the Unified CVP Reporting Server retention period configuration.

Change the CVP Reporting Server Database Purging time without OAMP console

Step 1. Reporting server installation creates a window batch file **CVPPURGE.BAT** located in **C:\Cisco\CVP\bin** directory. This batch file simply runs a Java backend code in order to start the Database purging process, which is also scheduled to run through the window scheduler on each individual CVP Reporting Server.

Step 2. Now the Reporting Server gives two window schedule tasks, CVPDBMidDayPurge and CVPDBNightlyPurge. Each task corresponds to the Midday purge and Nightly purge activity respectively, as mentioned in the Step 5 of the Normal Database Schedule Steps.

Step 3. Both purges use the same **CVPPURGE.BAT** file, however, different parameters are fed into the batch file for different purge activities. Moreover, the database purging time can be changed through window scheduler tasks on a individual Reporting Server.



Verify

There is currently no verification procedure available for this configuration.

Troubleshoot

There is currently no specific troubleshooting information available for this configuration.