How to Configure in Meeting Chat for CMS with Skype for Business

Contents

Introduction

This document describes the steps required to configure in Meeting Chat for Cisco Meeting Server (CMS) interoperability with Skype for Business.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- CMS general configuration
- CMS Application Programing Interface (API)

Components Used

The information in this document is based on CMS version 3.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Configuration

Step 1. Create a new **CallProfile** via API.

1. Access CMS via Webadmin and navigate to **Configuration/API/v1/CallProfile**.
2. Create a new **CallProfile** and modify the next parameter as shown in the image: **chatAllowed:** true

   Note: The chatAllowed parameter has the next options available to be configured: **true**,

false and **unset**.

« return to object list

/api/v1/callProfiles/27340a55-78cc-4179-a47d-b346cf7f7340

Related objects: /api/v1/callProfiles

Table view   XML view

Object configuration	
participantLimit	15
chatAllowed	true

/api/v1/callProfiles/27340a55-78cc-4179-a47d-b346cf7f7340

participantLimit	☐ 15	- **present**
locked	☐ <unset> ⌄	
recordingMode	☐ <unset> ⌄	
streamingMode	☐ <unset> ⌄	
passcodeMode	☐ <unset> ⌄	
passcodeTimeout	☐	
gatewayAudioCallOptimization	☐ <unset> ⌄	
lyncConferenceMode	☐ <unset> ⌄	
lockMode	☐ <unset> ⌄	
sipRecorderUri	☐	
sipStreamerUri	☐	
muteBehavior	☐ <unset> ⌄	
messageBannerText	☐	
chatAllowed	☐ true ⌄	- **present** ⬅
raiseHandEnabled	☐ <unset> ⌄	
	Modify	

Step 2. Assign the **CallProfile** to the space.

1. Open the Webadmin and navigate to **Configuration/api/v1/coSpaces**.
2. Select the space required to assign the **CallProfile** created in Step 1.

CallProfile: 27340a55-78cc-4179-a47d-b346cf7f7340

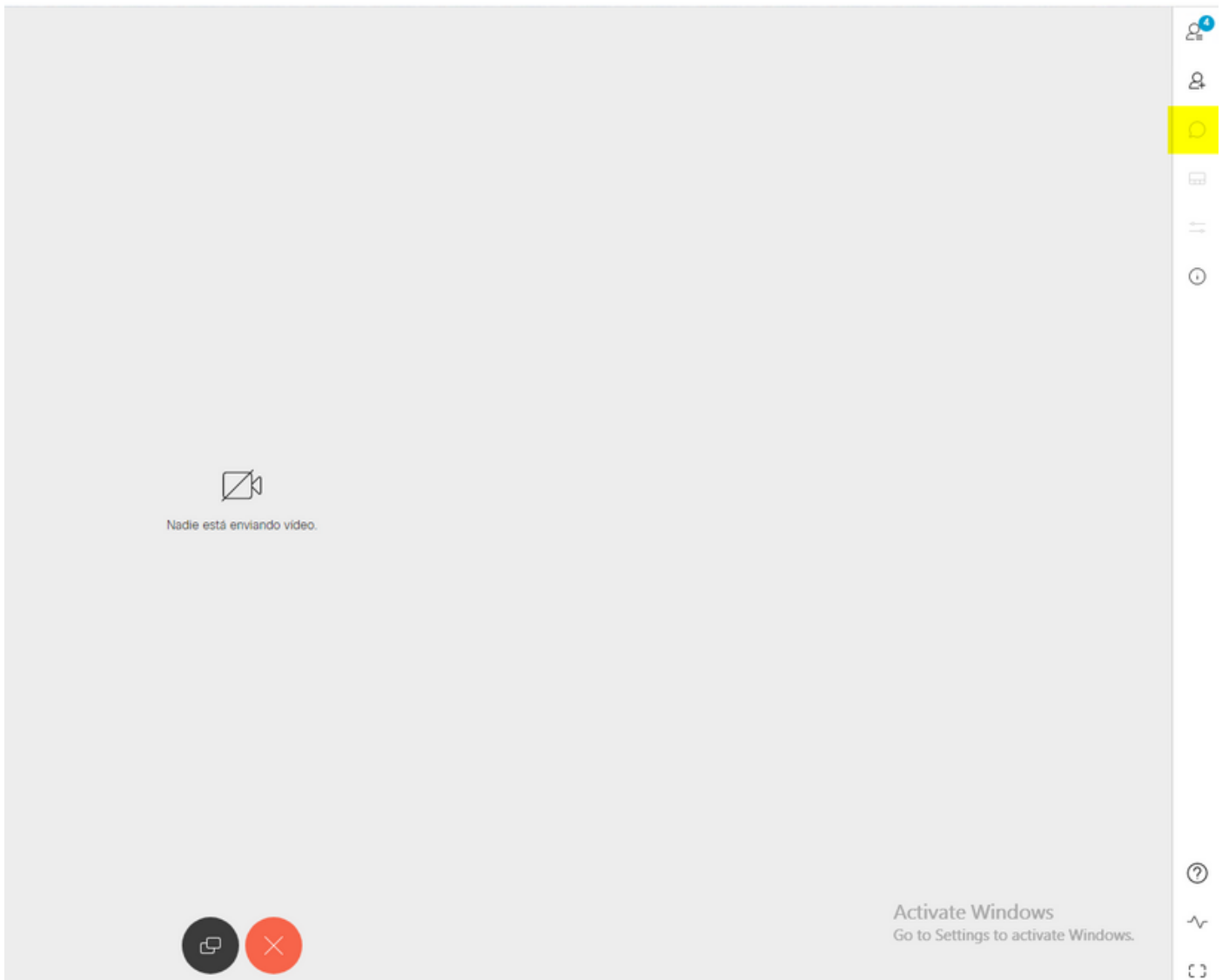## /api/v1/coSpaces/7acfa0e8-1613-47bc-a274-4e2c7024dbbf

Related objects: /api/v1/coSpaces
/api/v1/coSpaces/7acfa0e8-1613-47bc-a274-4e2c7024dbbf/accessMethods
/api/v1/coSpaces/7acfa0e8-1613-47bc-a274-4e2c7024dbbf/coSpaceUsers
/api/v1/coSpaces/7acfa0e8-1613-47bc-a274-4e2c7024dbbf/diagnostics
/api/v1/coSpaces/7acfa0e8-1613-47bc-a274-4e2c7024dbbf/meetingEntryDetail
/api/v1/coSpaces/7acfa0e8-1613-47bc-a274-4e2c7024dbbf/metadata

`Table view` `XML view`

Object configuration	
name	Oscar
autoGenerated	true
uri	oscar
callId	54321
callLegProfile	127874d9-ee5a-4679-8173-97b80bd06754
callProfile	27340a55-78cc-4179-a47d-b346cf7f7340
nonMemberAccess	true
ownerId	d5eae8c8-37bf-4e21-820d-14e471609b5c
ownerJid	Oscar@moismart.local
secret	Xoblx3vFjBX51vD6v0QIxw
numAccessMethods	1

/api/v1/coSpaces/7acfa0e8-1613-47bc-a274-4e2c7024dbbf

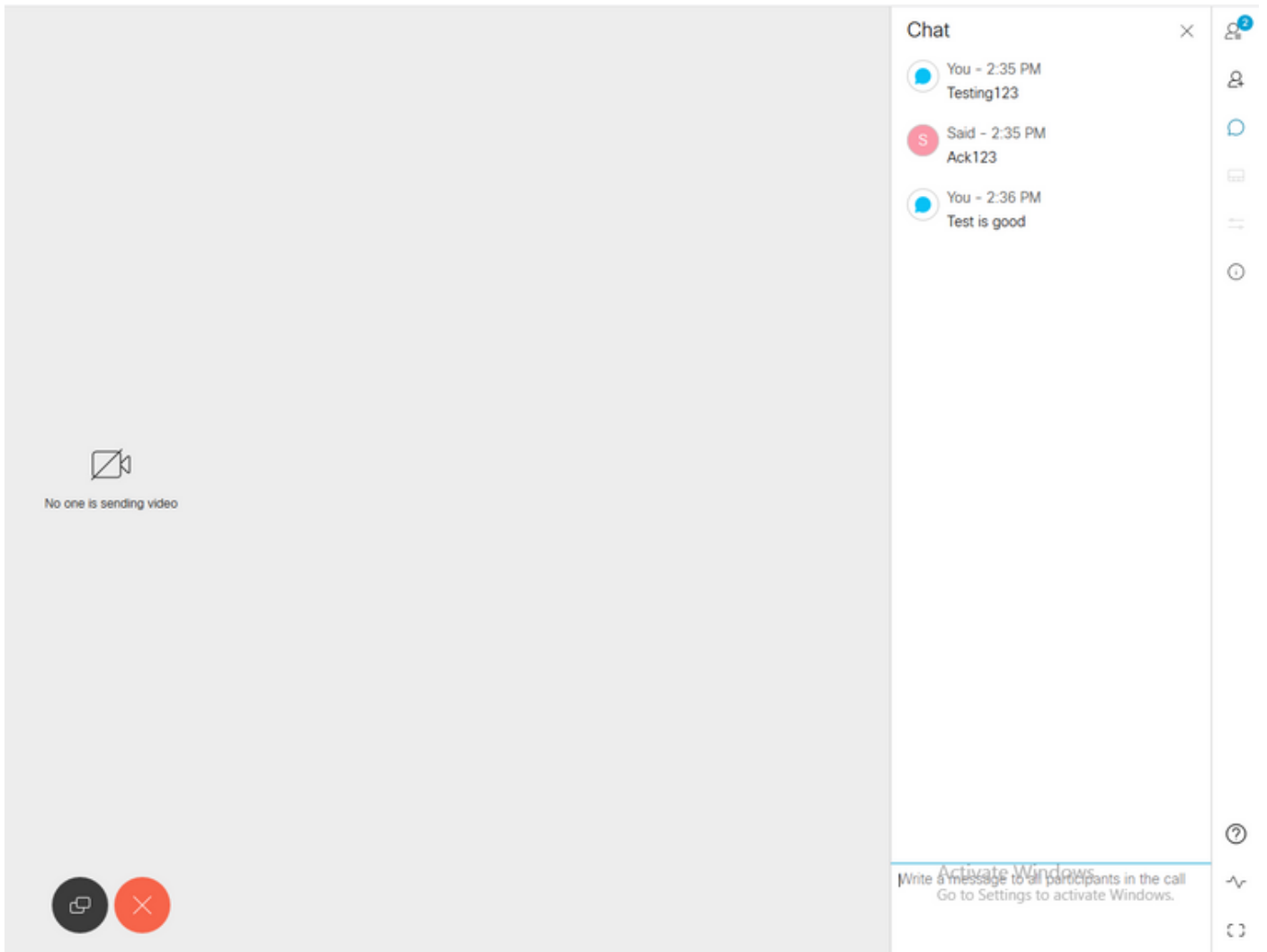|		
userProvisionedCoSpace	☐	GUID (none available)
name	☐ Oscar	- **present**
uri	☐ oscar	(URI user part) - **present**
secondaryUri	☐	(URI user part)
callId	☐ 54321	- **present**
cdrTag	☐	
passcode	☐	
defaultLayout	☐ <unset>	
tenant	☐	Choose
callLegProfile	☐ 127874d9-ee5a-4679-8173-97b80bd06754	Choose - **present**
callProfile	☐ 27340a55-78cc-4179-a47d-b346cf7f7340	Choose - **present**
callBrandingProfile	☐	Choose
dialInSecurityProfile	☐	Choose
defaultAccessMethod	☐	GUID (none available)
requireCallId	☐ <unset>	
secret	☐ Xoblx3vFjBX51vD6v0QIxw	- **present**
regenerateSecret	☐ <unset>	
nonMemberAccess	☐ true	- **present**
ownerJid	☐ Oscar@moismart.local	- **present**
streamUrl	☐	(URL)
ownerAdGuid	☐	GUID (none available)
meetingScheduler	☐	
panePlacementHighestImportance	☐	
panePlacementSelfPaneMode	☐ <unset>	

`Modify`

Note: If parameter **chatAllowed** is configured to **unset** then chat must not be displayed or must be grayed out.
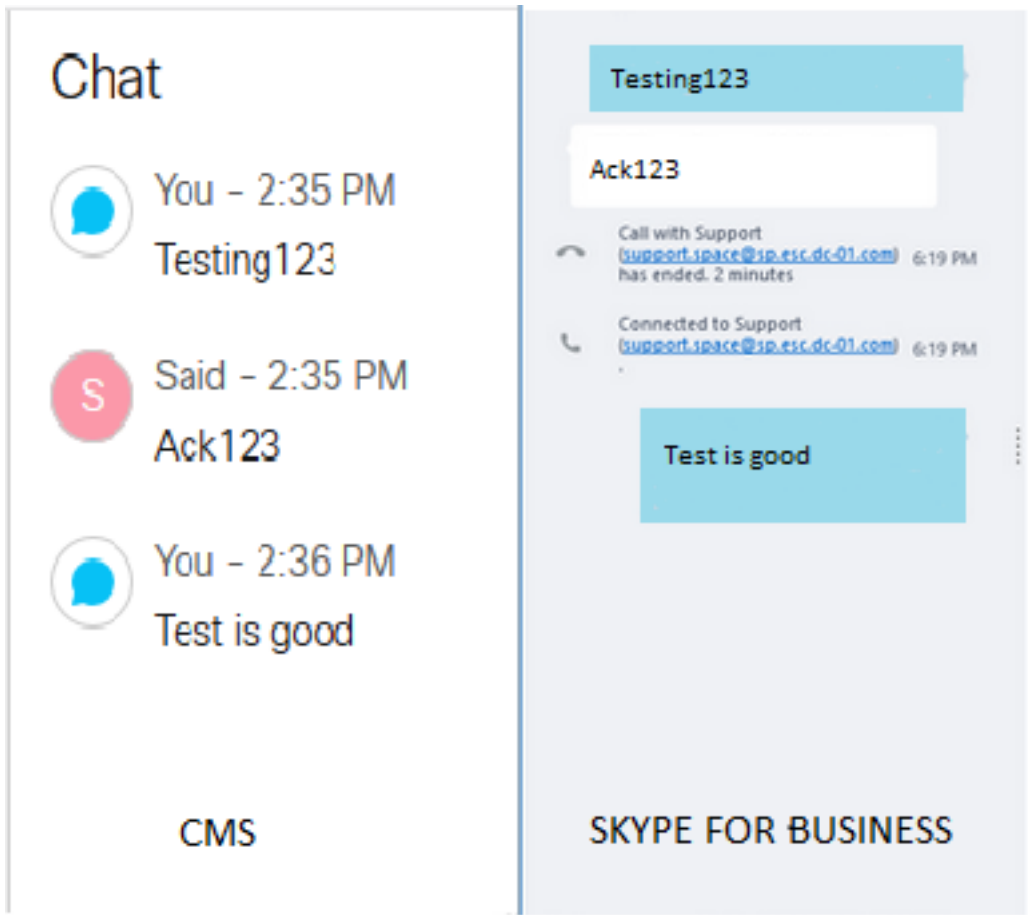
Verify

Verify if the configuration is applied successfully.

1. Start a call to the space where the **CallProfile** is assigned and send messages to users in the conference.

2. If all configuration is correct, messages must be displayed in the Skype for Bussiness side as shown in the image:

Troubleshoot

There is currently no specific troubleshooting information available for this configuration.