

End-of-Sale and End-of-Life Announcement for Cisco Mobility Unified Reporting Analytics System (MURAL)

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Overview

EOL15227

Cisco announces the end-of-sale and end-of-life dates for the Cisco Mobility Unified Reporting Analytics System (MURAL). The last day to order the affected product(s) is May 30, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for Cisco Mobility Unified Reporting Analytics System (MURAL)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 30, 2023
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 30, 2024
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 28, 2024
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 30, 2025
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 30, 2025
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	May 30, 2026
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2026

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description
MI3P-00-MU14AA111=	MURAL Application/Content Analytics per Gbps, for 5-100 Gbps
MI3P-00-MU14AA112=	MURAL Application/Content Analytics per Gbps, 101-200 Gbps
MI3P-00-MU14AA113=	MURAL Application/Content Analytics per Gbps, 201-300 Gbps
MI3P-00-MU14AA114=	MURAL Application/Content Analytics per Gbps, 301-400 Gbps
MI3P-00-MU14BP112=	MURAL Base Platform per Gbps, for 101-200 Gbps only
MI3P-00-MU14BP113=	MURAL Base Platform per Gbps, for 201-300 Gbps only
MI3P-00-MU14BP114=	MURAL Base Platform per Gbps, for 301-400 Gbps only
MI3P-00-MU14BS111=	MURAL Bulk Stats per Gbps, for 5-100 Gbps only
MI3P-00-MU14BS112=	MURAL Bulk Stats per Gbps, for 101-200 Gbps only
MI3P-00-MU14BS113=	MURAL Bulk Stats per Gbps, for 201-300 Gbps only
MI3P-00-MU14BS114=	MURAL Bulk Stats per Gbps, for 301-400 Gbps only
MI3P-00-MU14KP111=	MURAL KPIs and TCAs per Gbps, for 5-100 Gbps only
MI3P-00-MU14KP112=	MURAL KPIs and TCAs per Gbps, for 101-200 Gbps only
MI3P-00-MU14KP113=	MURAL KPIs and TCAs per Gbps, for 201-300 Gbps only
MI3P-00-MU14KP114=	MURAL KPIs and TCAs per Gbps, for 301-400 Gbps only
MI3P-00-MU14TA111=	MURAL Tethering Analytics per Gbps, for 5-100 Gbps only
MI3P-00-MU14TA112=	MURAL Tethering Analytics per Gbps, for 101-200 Gbps only
MI3P-00-MU14TA113=	MURAL Tethering Analytics per Gbps, for 201-300 Gbps only
MI3P-00-MU14TA114=	MURAL Tethering Analytics per Gbps, for 301-400 Gbps only
MI3P-00-MU14UP111=	MURAL Periodic Updates of DB/Metadata per Gbps, 5-100 Gbps
MI3P-00-MU14UP112=	MURAL Periodic Updates of DB/Metadata per Gbps, 101-200 Gbps
MI3P-00-MU14UP113=	MURAL Periodic Updates of DB/Metadata per Gbps, 201-300 Gbps
MI3P-00-MU14UP114=	MURAL Periodic Updates of DB/Metadata per Gbps, 301-400 Gbps
MI3P-00-MU14BP1K9=	MURAL Base Platform per Gbps, for 5-100 Gbps only
MI3P-01-MU14BP111=	MURAL Custom Bundle, up to 175 Gbps, VF-EG Only, Phase 1
MI3P-01-MU14BP112=	MURAL Custom Bundle, up to 175 Gbps, VF-EG Only, Phase 2
MI3P-01-MU14BP113=	MURAL Custom Bundle, up to 175 Gbps, VF-EG Only, Phase 3
MI3P-01-MU14BP117=	MURAL Custom Bundle, up to 175 Gbps, VF-EG Only
MI3P-0D-MU14AA112=	MURAL Tethering Package up to 200 Gbps, TMO Only
MI3P-0D-MU14BP214=	MURAL Base Platform per Gbps, up to 1400 Gbps, TMO Only
MI3P-36-MU14AA045=	MURAL Tethering Package up to 45 Gbps, Claro Puerto Rico
MI3P-00-MU14BA5K9=	MURAL Base (Core 4 Features Bundle) Per 100K SAAU, VF-UK, SA
MI3P-00-MU14SA51=	MURAL Subscriber Analytics, Per 100K SAAU, VF-UK, -SA Only

End-of-Sale Product Part Number	Product Description
MI3P-00-MU14AA51=	MURAL Advanced Analytics, Per 100K SAAU, VF-UK, -SA Only
MI3P-00-MU14CXDS=	MURAL Customization Per Additional Data Source, VF-UK, -SA

Product migration options

There is no replacement available for the Cisco Mobility Unified Reporting Analytics System (MURAL) at this time.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>

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