

# End-of-Sale and End-of-Life Announcement for the Cisco Unified Survivable Remote Site Telephony (SRST) Classic Licensing Offer

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## Overview

### EOL12532

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Survivable Remote Site Telephony (SRST) Classic Licensing Offer. The last day to order the affected product(s) is August 29, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Unified Survivable Remote Site Telephony (SRST) Classic Licensing Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 29, 2018
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 29, 2018
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 29, 2018

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1-FL-CME-SRST-25	Cisco ONE Communication Manager Express or SRST 25 seat lic	See the Product Migration Options section below for detailed information on replacing this product.	-	-
C1-R-FL-CMESRST-25	Cisco ONE CommMgrExpress/SRST 25 seat lic (reference, no lic)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-CME-SRST-100	SRST - 100 Seat RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CME-SRST-100=	SRST - 100 Seat RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CME-SRST-25	SRST - 25 Seat RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CME-SRST-25=	SRST - 25 Seat RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CME-SRST-5	SRST - 5 Seat RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CME-SRST-5=	SRST - 5 Seat RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SRST	Cisco Survivable Remote Site Telephony (SRST) License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-FL-CME-SRST-100	SRST - 100 Seat E-Delivery RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-FL-CME-SRST-100=	SRST - 100 Seat E-Delivery RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-FL-CME-SRST-25	SRST - 25 Seat E-Delivery RTU (OLD OFFER)	See the Product Migration Options section below for	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		detailed information on replacing this product.		
L-FL-CME-SRST-25=	SRST - 25 Seat E-Delivery RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-FL-CME-SRST-5	SRST - 5 Seat E-Delivery RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-FL-CME-SRST-5=	SRST - 5 Seat E-Delivery RTU (OLD OFFER)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product migration options

Customers are encouraged to migrate to the current Cisco Unified Survivable Remote Site Telephony (SRST) Smart Licensing offer, by ordering a SRST-EP license for each configured device. SRST-EP licenses are available to purchase either as part of a new Cisco Integrated Services Router (ISR) 4000 series configuration, or separately for add-on licenses using the top-level L-SRST. Customers require a Cisco Smart Licensing account to use the current SRST licensing offer. Information about Cisco Unified Survivable Remote Site Telephony can be found at: <https://www.cisco.com/go/srst>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For more information

For more information about the Cisco End-of-Life Policy, go to: [https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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