



End-of-Sale and End-of-Life Announcement for the Cisco Unified Presence Version 8.6

EOL9573

Cisco announces the end-of-sale and end-of-life-dates for the Cisco Unified Presence Version 8.6. The last day to order the affected product(s) is July 14, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Presence Version 8.6

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 13, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 14, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 12, 2014
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 14, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 14, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 9, 2016
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUP-SERVER8.6-K9	Cisco Unified Presence Server License	See the Product Migration Options section below for detailed information on replacing this product.		
CUP-SVR8.6-XU-K9	Cisco Unified Presence Server License	See the Product Migration Options section below for detailed information on replacing this product.		
CUP6-8.6-U-K9=	Upgrade from CUP 6.x to CUP 8.6 Base Software	See the Product Migration Options section below for detailed information on replacing this product.		
CUP7-8.6-U-K9=	Upgrade from CUP 7.x to CUP 8.6 Base Software	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-K9-NFR	Cisco Unified Presence 8.6 DEMO Not for Resale	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-NODE-ADD=	Additional CUP node license for customers with a CUP cluster	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-SVR-K9-ADD=	CUP media and licensing for customers without a CUP cluster	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-UPG	Cisco Unified Presence Upgrade to Release 8.6	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-USER-ADD	Cisco Unified Presence User License Add-On Licenses	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-USER-LIC	Cisco Unified Presence User License	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-USER-MIG	Cisco Unified Presence 8.x Upgrade per User w/ 3 year UCSS	See the Product Migration Options section below for detailed information on replacing this product.		
CUP8.6-USER-UPG	Cisco Unified Presence 8.6 Upgrade per User	See the Product Migration Options section below for detailed information on replacing this product.		
CUP86-USERCLT-LIC	Cisco Unified Presence and CUPC User License	See the Product Migration Options section below for detailed information on replacing this product.		
CUP86-USERMAC-LIC	Cisco Unified Presence and Jabber for Mac User License	See the Product Migration Options section below for detailed information on replacing this product.		
IM86ONLYDB-XU	DB software for VMWare IM Only, used only if no CUCM present	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-SW-86IMONLY-UPG	CUP IM Mode Upgrade			
L-UPC8.6-CLNT-LIC	CUPC IM Only Mode to UC Mode Upgrade			
MIG-CUP8.6	Cisco Unified Presence Upgrade to Release 8.x			
SW-CUP8.6-K9	Cisco Unified Presence 8.6 Application Software			
SW-CUP8.6-XU-K9	Cisco Unified Presence 8.6 Application Software			
SW-CUP86-IMONLY-K9	CUP IM ONLY BUNDLE			
SW-CUP86-IMYXU-K9	Cisco Unified Presence 8.6 Application Software			
UPC-K9-OPT	Cisco Unified Personal Communicator Options			
VM-IM86ONLYDB-K9	DB software for VMWare IM Only, used only if no CUCM present			

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 10.0, which natively includes IM and Presence Service. Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps6837/index.html> and

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html. **Note:** U.S.

federal customers can continue to use the Local Session Controller (LSC) SKUs.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Unified Presence Version 8.6 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Communications Manager Version 10.0, visit http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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