



End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Version 5.0

EOL6319—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Communications Manager Version 5.0. The last day to order the affected product(s) is June 30, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Cisco Unified Communications Manager (previously known as Cisco Unified CallManager) is the call-control component of the Cisco Unified Communications System. Cisco Unified Communications Manager extends enterprise communications features and capabilities to packet telephony network devices such as IP phones, video, media-processing devices, voice-over-IP gateways, and rich-media applications.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Version 5.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 31, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 28, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 30, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 30, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	September 26, 2010
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Cisco Unified Communications Manager 5.0(1) was released on March 17, 2006, and was further enhanced and replaced by several maintenance versions. On December 20, 2006, Cisco Unified Communications Manager 5.1(1) became available. This release replaces Version 5.0 and represents a better alternative containing additional features and incorporating fixes to newly found defects. Customers can choose to continue using Cisco Unified Communications Manager Version 5.0. Customers with the appropriate support contract will continue to receive support from the Cisco Technical Assistance Center (TAC). However, customers with Version 5.0 who encounter stability or defect issues that have been corrected in Version 5.1 may be directed to upgrade to this version to resolve the defects.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CALLMANAGER-5.0	Top Level Part Number Used In Ordering Tool	CALLMANAGER-5.1	Top Level Part Number Used In Ordering Tool	—
CM5.0-K9-2850	SW CallMgr 5.0 Dell 2850 3.4GHz 1CPU	There is currently no replacement product available for this product.		
CM5.0-K9-2850D	SW CallMgr 5.0 Dell 2850 3.4GHz 2CPU	There is currently no replacement product available for this product.		
CM5.0-K9-2950D	SW Only, CallManager 5.0 For Dell PE 2950 /2CPU	CM5.1-K9-PE2950D	SW Only, Unified CallMgr 5.1 For Dell PE2950 /2CPU	—
CM5.0-K9-380G4	SW Only, Unified CallMgr 5.0 For HP DL380-G4 /1CPU	CM5.1-K9-380G4	SW Only,Unified CMgr 5.1 HP DL380-G4 /1CPUor7835-H1	—
CM5.0-K9-380G4D	SW Only, Unified CallMgr 5.0 For HP DL380-G4 /2CPU	CM5.1-K9-380G4D	SW Only,Unified CMgr 5.1 HP DL380-G4 /2CPU or 7845-H1	—
CM5.0-K9-380G5	SW Only,CallMgr 5.0 For HP DL380-G5 /1CPU	CM5.1-K9-380G5	SW Only,CallMgr 5.1 For HP DL380-G5 /1CPU or 7835-H2	—
CM5.0-K9-380G5D	SW Only,CallMgr 5.0 For HP DL380-G5 /2CPU	CM5.1-K9-380G5D	SW Only,CallMgr 5.1 For HP DL380-G5 /2CPU or 7845-H2	—
CM5.0-K9-7835H1	SW Recovery CM 5.0 for MCS-7835-H1	There is currently no replacement product available for this product.		
CM5.0-K9-7835I1	SW Recovery CM 5.0 for MCS-7835-I1	There is currently no replacement product available for this product.		
CM5.0-K9-DL320	SW CallMgr 5.0 DL320-G3 3.4GHz	There is currently no replacement product available for this product.		
CM5.0-K9-DL320G4	SW Only, Unified CallMgr 5.0 For HP DL320-G4	CM5.1-K9-DL320G4	SW Only,Unified CMgr 5.1 For HP DL320-G4 or 7825-H2	—
CM5.0-K9-DL380	SW CallMgr 5.0 DL380-G4 3.4GHz 1CPU	There is currently no replacement product available for this product.		
CM5.0-K9-DL380D	SW CallMgr 5.0 DL380-G4 3.4GHz 2CPU	There is currently no replacement product available for this product.		
CM5.0-K9-MIG0	SW CallMgr 5.0 Same Server Class Migration	CM5.1-K9-MIG0=	SW CallMgr 5.1 Same Server Class Migration	—
CM5.0-K9-MIG0=	SW CallMgr 5.0 Same Server Class Migration	CM5.1-K9-MIG0=	SW CallMgr 5.1 Same Server Class Migration	—
CM5.0-K9-MIG1	SW CallMgr 5.0 Migration 7815SE to 7815	CM5.1-K9-MIG1=	SW CallMgr 5.1 Migration 7815SE to 7815	—

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM5.0-K9-MIG10	SW CallMgr 5.0 Migration 7835 to 7845	CM5.1-K9-MIG10=	SW CallMgr 5.1 Migration 7835 to 7845	—
CM5.0-K9-MIG10=	SW CallMgr 5.0 Migration 7835 to 7845	CM5.1-K9-MIG10=	SW CallMgr 5.1 Migration 7835 to 7845	—
CM5.0-K9-MIG1=	SW CallMgr 5.0 Migration 7815SE to 7815	CM5.1-K9-MIG1=	SW CallMgr 5.1 Migration 7815SE to 7815	—
CM5.0-K9-MIG2	SW CallMgr 5.0 Migration 7815SE to 7825	CM5.1-K9-MIG2=	SW CallMgr 5.1 Migration 7815SE to 7825	—
CM5.0-K9-MIG2=	SW CallMgr 5.0 Migration 7815SE to 7825	CM5.1-K9-MIG2=	SW CallMgr 5.1 Migration 7815SE to 7825	—
CM5.0-K9-MIG3	SW CallMgr 5.0 Migration 7815SE to 7835	CM5.1-K9-MIG3=	SW CallMgr 5.1 Migration 7815SE to 7835	—
CM5.0-K9-MIG3=	SW CallMgr 5.0 Migration 7815SE to 7835	CM5.1-K9-MIG3=	SW CallMgr 5.1 Migration 7815SE to 7835	—
CM5.0-K9-MIG4	SW CallMgr 5.0 Migration 7815SE to 7845	CM5.1-K9-MIG4=	SW CallMgr 5.1 Migration 7815SE to 7845	—
CM5.0-K9-MIG4=	SW CallMgr 5.0 Migration 7815SE to 7845	CM5.1-K9-MIG4=	SW CallMgr 5.1 Migration 7815SE to 7845	—
CM5.0-K9-MIG5	SW CallMgr 5.0 Migration 7815 to 7825	CM5.1-K9-MIG5=	SW CallMgr 5.1 Migration 7815 to 7825	—
CM5.0-K9-MIG5=	SW CallMgr 5.0 Migration 7815 to 7825	CM5.1-K9-MIG5=	SW CallMgr 5.1 Migration 7815 to 7825	—
CM5.0-K9-MIG6	SW CallMgr 5.0 Migration 7815 to 7835	CM5.1-K9-MIG6=	SW CallMgr 5.1 Migration 7815 to 7835	—
CM5.0-K9-MIG6=	SW CallMgr 5.0 Migration 7815 to 7835	CM5.1-K9-MIG6=	SW CallMgr 5.1 Migration 7815 to 7835	—
CM5.0-K9-MIG7	SW CallMgr 5.0 Migration 7815 to 7845	CM5.1-K9-MIG7=	SW CallMgr 5.1 Migration 7815 to 7845	—
CM5.0-K9-MIG7=	SW CallMgr 5.0 Migration 7815 to 7845	CM5.1-K9-MIG7=	SW CallMgr 5.1 Migration 7815 to 7845	—
CM5.0-K9-MIG8	SW CallMgr 5.0 Migration 7825 to 7835	CM5.1-K9-MIG8=	SW CallMgr 5.1 Migration 7825 to 7835	—
CM5.0-K9-MIG8=	SW CallMgr 5.0 Migration 7825 to 7835	CM5.1-K9-MIG8=	SW CallMgr 5.1 Migration 7825 to 7835	—
CM5.0-K9-MIG9	SW CallMgr 5.0 Migration 7825 to 7845	CM5.1-K9-MIG9=	SW CallMgr 5.1 Migration 7825 to 7845	—
CM5.0-K9-MIG9=	SW CallMgr 5.0 Migration 7825 to 7845	CM5.1-K9-MIG9=	SW CallMgr 5.1 Migration 7825 to 7845	—
CM5.0-K9-NFR	SW CallMgr 5.0 Appliance Not For Resale	CM5.1-K9-NFR	SW CallMgr 5.1 Appliance Not For Resale	—
CM5.0-K9-NFR-TRNG	CM5.0 NFR for Training Partners Only	CM5.1-K9-NFR-TRNG=	SW CallMgr 5.1 Appl Not For Resale -Training Partners only	—
CM5.0-K9-NFR-TRNG=	CM5.0 for TRNG PTR only	CM5.1-K9-NFR-TRNG=	SW CallMgr 5.1 Appl Not For Resale -Training Partners only	—
CM5.0-K9-PE2950D	SW Only, Unified CallMgr 5.0 For Dell PE2950 /2CPU	CM5.1-K9-PE2950D	SW Only, Unified CallMgr 5.1 For Dell PE2950 /2CPU	—
CM5.0-K9-SIS	Slip into SIP Upgrade	There is currently no replacement product available for this product.		
CM5.0-K9-SLI=	Slip Into SIP Upgrade	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM5.0-K9-SLS	CM5.0 Slip into SIP upgrade	There is currently no replacement product available for this product.		
CM5.0-K9-SUP	SW Upgrade CM 4.X to 5.0 for SMARTnet	CM5.1-K9-SUP=	SW Upgrade CM 4.1 to 5.1 for SMARTnet	—
CM5.0-K9-SUP=	CallManager 4.1 To 5.0 Upgrade for SMARTnet	CM5.1-K9-SUP=	SW Upgrade CM 4.1 to 5.1 for SMARTnet	—
CM5.0-K9-UPG	SW Upgrade CM 4.X to 5.0 for SASU	CM5.1-K9-UPG=	SW Upgrade CM 4.1 to 5.1 for SASU	—
CM5.0-K9-UPG=	CallManager 4.1 To 5.0 Upgrade for SASU	CM5.1-K9-UPG=	SW Upgrade CM 4.1 to 5.1 for SASU	—
CM5.0-K9-X206	SW CallMgr 5.0 X206 3.06GHz	There is currently no replacement product available for this product.		
CM5.0-K9-X206M	SW Only, Unified CallMgr 5.0 For IBM X206M, 8485-7AY	There is currently no replacement product available for this product.		
CM5.0-K9-X306	SW CallMgr 5.0 X306 3.4GHz	There is currently no replacement product available for this product.		
CM5.0-K9-X306M	SW Only, Unified CallMgr 5.0 For IBM X306M, 8849-G2Y	CM5.1-K9-X306M	SW Only, Unified CMgr 5.1 IBM X306M, 8849-G2Y or 7825-I2	—
CM5.0-K9-X346	SW CallMgr 5.0 X346 3.4GHz 1CPU	There is currently no replacement product available for this product.		
CM5.0-K9-X346D	SW CallMgr 5.0 X346 3.4GHz 2CPU	CM5.1-K9-X346D	SW Only,Unified CMgr5.1IBM X346, 8840-3RY /2CPU or 7845-I1	—
CM5.0-K9-X346R	SW Only, Unified CallMgr 5.0 For IBM X346, 8840-3RY /1CPU	CM5.1-K9-X346R	SW Only,Unified CMgr5.1IBM X346, 8840-3RY /1CPU or 7835-I1	—
CM5.0-K9-X346RD	SW Only, Unified CallMgr 5.0 For IBM X346, 8840-3RY /2CPU	There is currently no replacement product available for this product.		
CM5.0-K9-X3650	SW Only,CallMgr 5.0,IBM X3650,7979-5AY/1CPU	CM5.1-K9-X3650	SW Only,CallMgr 5.1,IBM X3650,7979-5AY/1CPU or 7835-I2	—
CM5.0-K9-X3650D	SW Only,CallMgr 5.0,IBM X3650D,7979-5AY/2CPU	CM5.1-K9-X3650D	SW Only,CallMgr 5.1,IBM X3650D,7979-5AY/2CPU or 7845-I2	—
CM5.0-U-K9-2850	SW Upgrade CM 4.x to CM 5.0 Dell 2850 1CPU	There is currently no replacement product available for this product.		
CM5.0-U-K9-2850D	SW Upgrade CM 4.x to CM 5.0 Dell 2850 2CPU	There is currently no replacement product available for this product.		
CM5.0-U-K9-2850D=	SW Upgrade CM 4.x to CM 5.0 Dell 2850 2CPU	There is currently no replacement product available for this product.		
CM5.0-U-K9-7815	SW Upgrade CM 4.x to CM 5.0 - 7815	CM5.1-U-K9-7815=	SW Upgrade CM 4.1 to CM 5.1 - 7815	—
CM5.0-U-K9-7815=	SW Upgrade CM 4.x to CM 5.0 - 7815	CM5.1-U-K9-7815=	SW Upgrade CM 4.1 to CM 5.1 - 7815	—
CM5.0-U-K9-7815SE	SW Upgrade CM 4.x to CM 5.0 - 7815SE	There is currently no replacement product available for this product.		
CM5.0-U-K9-7815SE=	SW Upgrade CM 4.x to CM 5.0 - 7815SE	CM5.1-U-K9-7815SE=	SW Upgrade CM 4.1 to CM 5.1 - 7815SE	—

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CM5.0-U-K9-7825	SW Upgrade CM 4.x to CM 5.0 - 7825	CM5.1-U-K9-7825=	SW Upgrade CM 4.1 to CM 5.1 - 7825	—
CM5.0-U-K9-7825=	SW Upgrade CM 4.x to CM 5.0 - 7825	CM5.1-U-K9-7825=	SW Upgrade CM 4.1 to CM 5.1 - 7825	—
CM5.0-U-K9-7825SE	SW Upgrade CM 4.x to CM 5.0 - MMIPC bundles only	CM5.1-U-K9-7825SE=	SW Upgrade CM 4.1 to CM 5.1 - MMIPC bundles only	—
CM5.0-U-K9-7825SE=	SW Upgrade CM 4.x to CM 5.0 - MMIPC bundles only	CM5.1-U-K9-7825SE=	SW Upgrade CM 4.1 to CM 5.1 - MMIPC bundles only	—
CM5.0-U-K9-7835	SW Upgrade CM 4.x to CM 5.0 - 7835	CM5.1-U-K9-7835=	SW Upgrade CM 4.1 to CM 5.1 - 7835	—
CM5.0-U-K9-7835=	SW Upgrade CM 4.x to CM 5.0 - 7835	CM5.1-U-K9-7835=	SW Upgrade CM 4.1 to CM 5.1 - 7835	—
CM5.0-U-K9-7845	SW Upgrade CM 4.x to CM 5.0 - 7845	CM5.1-U-K9-7845=	SW Upgrade CM 4.1 to CM 5.1 - 7845	—
CM5.0-U-K9-7845=	SW Upgrade CM 4.x to CM 5.0 - 7845	CM5.1-U-K9-7845=	SW Upgrade CM 4.1 to CM 5.1 - 7845	—
CM5.0-U-K9-DL320	SW Upgrade CM 4.x to CM 5.0 - DL320	CM5.1-U-K9-DL320=	SW Upgrade CM 4.1 to CM 5.1 - DL320	—
CM5.0-U-K9-DL320=	SW Upgrade CM 4.x to CM 5.0 - DL320	CM5.1-U-K9-DL320=	SW Upgrade CM 4.1 to CM 5.1 - DL320	—
CM5.0-U-K9-DL380	SW Upgrade CM 4.x to CM 5.0 - DL380 1CPU	CM5.1-U-K9-DL380=	SW Upgrade CM 4.1 to CM 5.1 - DL380 1CPU	—
CM5.0-U-K9-DL380=	SW Upgrade CM 4.x to CM 5.0 - DL380 1CPU	CM5.1-U-K9-DL380=	SW Upgrade CM 4.1 to CM 5.1 - DL380 1CPU	—
CM5.0-U-K9-DL380D	SW Upgrade CM 4.x to CM 5.0 - DL380 2CPU	CM5.1-U-K9-DL380D=	SW Upgrade CM 4.1 to CM 5.1 - DL380 2CPU	—
CM5.0-U-K9-DL380D=	SW Upgrade CM 4.x to CM 5.0 - DL380 2CPU	CM5.1-U-K9-DL380D=	SW Upgrade CM 4.1 to CM 5.1 - DL380 2CPU	—
CM5.0-U-K9-X306	SW Upgrade CM 4.x to CM 5.0 - X306	CM5.1-U-K9-X306=	SW Upgrade CM 4.1 to CM 5.1 - X306	—
CM5.0-U-K9-X306=	SW Upgrade CM 4.x to CM 5.0 - X306	CM5.1-U-K9-X306=	SW Upgrade CM 4.1 to CM 5.1 - X306	—
CM5.0-U-K9-X346	SW Upgrade CM 4.x to CM 5.0 - X346 1CPU	CM5.1-U-K9-X346=	SW Upgrade CM 4.1 to CM 5.1 - X346 1CPU	—
CM5.0-U-K9-X346=	SW Upgrade CM 4.x to CM 5.0 - X346 1CPU	There is currently no replacement product available for this product.		
CM5.0-U-K9-X346D	SW Upgrade CM 4.x to CM 5.0 - X346 2CPU	There is currently no replacement product available for this product.		
CM5.0-U-K9-X346D=	SW Upgrade CM 4.x to CM 5.0 - X346 2CPU	CM5.1-U-K9-X346D=	SW Upgrade CM 4.1 to CM 5.1 - X346 2CPU	—
CM5.0.4C-HPONLY	SW Only, Unified CallMgr for 5.0.4c HP Only	There is currently no replacement product available for this product.		
LIC-CM5.0-7815-I1=	License CallMgr 5.0 7815-I1 Appliance	LIC-CM5.1-7815=	License CallMgr 5.1 7815 Appliance, 500 seats	—
LIC-CM5.0-7815-I2=	License CallMgr 5.0 7815-I2 Appliance	LIC-CM5.1-7815=	License CallMgr 5.1 7815 Appliance, 500 seats	—
LIC-CM5.0-7815-I2P	License CallMgr 5.0 7815-I2 Appliance, Comm-Bdl	LIC-CM5.1-7815=	License CallMgr 5.1 7815 Appliance, 500 seats	—
LIC-CM5.0-7825-H1=	License CallMgr 5.0 7825-H1 Appliance	LIC-CM5.1-7825=	License CallMgr 5.1 7825 Appliance, 1,000 seats	—
LIC-CM5.0-7825-H2=	License CallMgr 5.0 7825-H2 Appliance	LIC-CM5.1-7825=	License CallMgr 5.1 7825 Appliance, 1,000 seats	—

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-CM5.0-7825-I1=	License CallMgr 5.0 7825-I1 Appliance	LIC-CM5.1-7825=	License CallMgr 5.1 7825 Appliance, 1,000 seats	—
LIC-CM5.0-7825-I2=	License CallMgr 5.0 7825-I2 Appliance	LIC-CM5.1-7825=	License CallMgr 5.1 7825 Appliance, 1,000 seats	—
LIC-CM5.0-7835-H1=	License CallMgr 5.0 7835-H1 Appliance	LIC-CM5.1-7835=	License CallMgr 5.1 7835 Appliance, 2,500 seats	—
LIC-CM5.0-7835-H2=	License CallMgr 5.0 7835-H2 Appliance	LIC-CM5.1-7835=	License CallMgr 5.1 7835 Appliance, 2,500 seats	—
LIC-CM5.0-7835-I1=	License CallMgr 5.0 7835-I1 Appliance	LIC-CM5.1-7835=	License CallMgr 5.1 7835 Appliance, 2,500 seats	—
LIC-CM5.0-7835-I2=	License CallMgr 5.0 7835-I2 Appliance	LIC-CM5.1-7835=	License CallMgr 5.1 7835 Appliance, 2,500 seats	—
LIC-CM5.0-7845-H1=	License CallMgr 5.0 7845-H1 Appliance	LIC-CM5.1-7845=	License CallMgr 5.1 7845 Appliance, 5,000 seat	—
LIC-CM5.0-7845-H2=	License CallMgr 5.0 7845-H2 Appliance	LIC-CM5.1-7845=	License CallMgr 5.1 7845 Appliance, 5,000 seat	—
LIC-CM5.0-7845-I1=	License CallMgr 5.0 7845-I1 Appliance	LIC-CM5.1-7845=	License CallMgr 5.1 7845 Appliance, 5,000 seat	—
LIC-CM5.0-7845-I2=	License CallMgr 5.0 7845-I2 Appliance	LIC-CM5.1-7845=	License CallMgr 5.1 7845 Appliance, 5,000 seat	—
MCS7815I2-K9-CMA1	HW/SW Unified CallMgr 5.0 7815-I2 Appliance, 0 Seats	MCS7815I2-K9-CMA2	HW/SW CallMgr 5.1 7815-I2 Appliance, 0 Seats	—
MCS7825H2-K9-CMA1	HW/SW Unified CallMgr 5.0 7825-H2 Appliance, 0 Seats	MCS7825H2-K9-CMA2	HW/SW CallMgr 5.1 7825-H2 Appliance, 0 Seats	—
MCS7835H1-K9-CM50	HW/SW Unified CallMgr 5.0 7835-H1 Appliance, 0 Seats	There is currently no replacement product available for this product.		
MCS7835H2-K9-CM50	HW/SW CallMgr 5.0 7835-H2 Appliance, 0 Seats	MCS7835H2-K9-CMA2	HW/SW CallMgr 5.1 7835-H2 Appliance, 0 Seats	—
MCS7835H2-K9-CMA1	HW/SW Unified CallMgr 5.0 7835-H2 Appliance, 0 Seats	MCS7835H2-K9-CMA2	HW/SW CallMgr 5.1 7835-H2 Appliance, 0 Seats	—
MCS7835I2-K9-CM50	HW/SW CallMgr 5.0 7835-I2 Appliance, 0 Seats	MCS7835I2-K9-CMA2	HW/SW CallMgr 5.1 7835-I2 Appliance, 0 Seats	—
MCS7835I2-K9-CMA1	HW/SW Unified CallMgr 5.0 7835-I2 Appliance, 0 Seats	MCS7835I2-K9-CMA2	HW/SW CallMgr 5.1 7835-I2 Appliance, 0 Seats	—
MCS7845H2-K9-CM50	HW/SW CallMgr 5.0 7845-H2 Appliance, 0 Seats	MCS7845H2-K9-CMA2	HW/SW CallMgr 5.1 7845-H2 Appliance, 0 Seats	—
MCS7845H2-K9-CMA1	HW/SW Unified CallMgr 5.0 7845-H2 Appliance, 0 Seats	MCS7845H2-K9-CMA2	HW/SW CallMgr 5.1 7845-H2 Appliance, 0 Seats	—
MCS7845I2-K9-CM50	HW/SW CallMgr 5.0 7845-I2 Appliance, 0 Seats	MCS7845I2-K9-CMA2	HW/SW CallMgr 5.1 7845-I2 Appliance, 0 Seats	—
MCS7845I2-K9-CMA1	HW/SW Unified CallMgr 5.0 7845-I2 Appliance, 0 Seats	MCS7845I2-K9-CMA2	HW/SW CallMgr 5.1 7845-I2 Appliance, 0 Seats	—

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 5.1. Information about this product can be found at:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_data_sheet0900aecd80546942.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Unified Communications Manager Version 5.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Unified Communications Manager Version 5.1, visit

http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_data_sheet0900aecd80546942.html,

or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

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