

# End-of-Sale and End-of-Life Announcement for the Subscription Licensing for Unified Communication Suite v11.x Add-on Licenses

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## Overview

### EOL13698 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Subscription Licensing for Unified Communication Suite v11.x Add-on Licenses. The last day to order the affected product(s) is May 31, 2024. The last day to renew or add to an existing subscription is May 31, 2022 . Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Customers should migrate to On Premises and Partner Hosted Smart Licensing under Cisco Collaboration Flex Plan 3.0. The ordering guide for Flex Plan 3.0 can be found at the link below: <https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

For additional information related to End-of-Sale of the Version 11.x Unified Communication Manager Software refer to these previously announced EOL Bulletins:

- EOL11446 - <https://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-communications-manager-callmanager/eos-eol-notice-c51-738520.html>
- EOL13549 - <https://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-communications-licensing/eos-eol-notice-c51-744284.html>

## End-of-life milestones

**Table 1.** End-of-Life Milestones and Dates for the Subscription Licensing for Unified Communication Suite v11.x Add-on Licenses

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 30, 2020
<b>End-of-Sale Date *</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 31, 2022
<b>End of Change/Renewal Date * : Subscription</b>	The last date to Renew or Add to an existing subscription.	May 31, 2024
<b>Last Date of Support ** : Subscription</b>	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts (as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	May 31, 2024

\*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

\*\*The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

## Product part numbers

**Table 2.** Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-11.X-LIC	Version 11x license entitlement	A-FLEX-SW-12.5-K9	On-Premises & Partner Hosted Calling SW Bundle v12.5 (1)	-
A-FLEX-H-PLMENC-K9	Unified Communications Manager Encryption License (1)	There is currently no replacement product available for this product.	-	-
A-FLEX-P-PLMENC-K9	Unified Communications Manager Encryption License (1)	There is currently no replacement product available for this product.	-	-
A-HST-PLM-ENC-K9	Flex Hosted specific term based billing PID for UC Manag (1)	There is currently no replacement product available for this product.	-	-
A-PRM-PLM-ENC-K9	New Flex On Prem specific term based billing PID for UC Mana	There is currently no replacement product available for this product.	-	-
A-FLEX-UCM-PAK	UCM Product Authorization Key (1)	There is currently no replacement product available for this product.	-	-
A-FLEX-H-UCM-PAK	UCM Product Authorization Key (1)	There is currently no replacement product available for this product.	-	-
A-FLEX-H-ACC-11X	Hosted Access v11 License	A-FLEX-H-ACC	Hosted Access Smart License	-
A-FLEX-H-CA-11X	Hosted Common Area v11 License	A-FLEX-H-CA	Common Area Smart License	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-H-COMMON11X	Common Area v11 License (1)	A-FLEX-H-COMMON12X	Common Area v12 License (1)	-
A-FLEX-H-ER-11X	Emergency Responder v11 License (1)	A-FLEX-H-ER	Emergency Responder Smart License	-
A-FLEX-H-UCXN-11X	Unity Connection v11 License (1)	A-FLEX-H-UCXN	Unity Connection Smart License	-
A-FLEX-H-DEV-11X	Hosted Device Registration (TP Room) v11 License	A-FLEX-H-DEV	Hosted Device Registration (TP Room) Smart License	-
A-FLEX-H-ENH-11X	Hosted Enhanced v11 License	A-FLEX-H-ENH	Hosted Enhanced	-
A-FLEX-H-ER-11	Hosted Emergency Responder v11 License	There is currently no replacement product available for this product.	-	-
A-FLEX-H-PRO-11X	Hosted Professional v11 License	A-FLEX-H-PRO	Unified Communications Manager Smart License	-
A-FLEX-H-UCM11X	Hosted Unified Communications Manager v11 License (1)	There is currently no replacement product available for this product.	-	-
A-FLEX-H-UCXN11X	Hosted Unity Connection v11 License (1)	There is currently no replacement product available for this product.	-	-
A-FLEX-P-ACC-11X	Access v11 License (1)	A-FLEX-P-ACC	Access Smart License	-
A-FLEX-P-C-ENH-11X	Enhanced v11 License (1)	A-FLEX-P-C-ENH	Enhanced Smart License (1)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-P-CA-11X	Common Area v11 License (1)	A-FLEX-P-CA	Common Area Smart License	-
A-FLEX-P-DEV-11X	Premise Device Registration (TP Room) v11 License (1)	A-FLEX-P-DEV	Telepresence Room Smart License	-
A-FLEX-P-ENH-11X	Enhanced v11 License (1)	A-FLEX-P-ENH	Enhanced Smart License	-
A-FLEX-P-ER-11	Emergency Responder v11 License (1)	A-FLEX-P-ER	Emergency Responder Smart License	-
A-FLEX-P-UCM-11	Unified Communications Manager v11 License (1)	There is currently no replacement product available for this product.	-	-
A-FLEX-P-UCM11	Unified Communications Manager v11 License (1)	A-FLEX-P-EA	On-Premises Smart License - EA (1)	-
A-FLEX-P-UCXN11	Unity Connection v11 License (1)	A-FLEX-P-UCXN	Unity Connection Smart License	-
A-FLEX-SME11	Session Manager v11 (1)	A-FLEX-SME-S	Session Manager (1)	-
A-FLEX-SPCHCON-11X	SpeechConnect 11x (1)	A-FLEX-SPCHCON	SpeechConnect Smart License (1)	-

## Product migration options

Customers should migrate to On Premises and Partner Hosted Smart Licensing under Cisco Collaboration Flex Plan 3.0. The ordering guide for Flex Plan 3.0 can be found at the link below:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

## For more information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html)

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For more information about the Cisco Product Warranties, go to:  
[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html)

To subscribe to receive end-of-life/end-of-sale information, go to:  
<https://www.cisco.com/cisco/support/notifications.html>

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